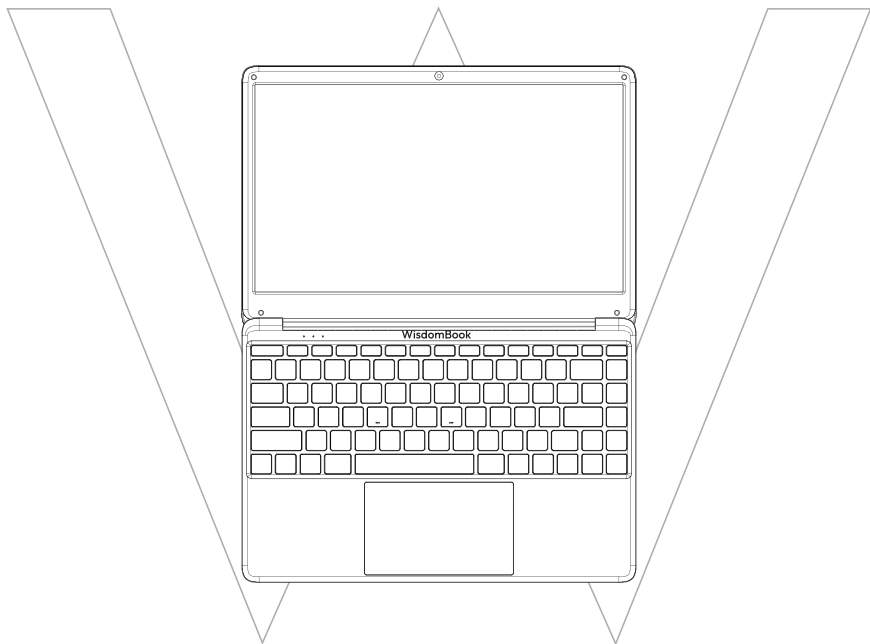


# BHWW | WisdomBook



**User Manual**

## Before Using

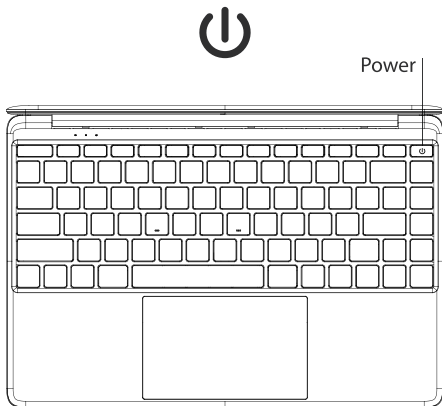
For first time use, please read the safety information in this guide carefully. After opening the box, please check the appearance of the product and make sure that it is not broken or screen cracked. Please also make sure that the parts are complete.

### List of accessories

1. WisdomBook x1
2. AC Charger x1
3. User Manual x1
4. 1 Year Warranty
5. 6 Months Extended (After Registration)

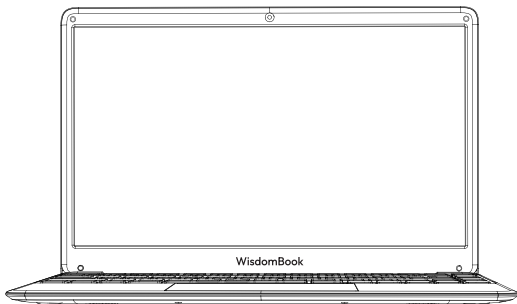
## Welcome to use your WisdomBook

Start your WisdomBook by long-press the power button for 2 seconds



# Windows 11 Home Operating System

## Setting Up Windows 11 for the First Time



**Step 1:** Select your country or region; Click “Yes” to next step.

**Step 2:** Select keyboard you use; Click “Yes” to next step.

**Step 3:** Add a second keyboard layout; You can “Skip” this step.

**Step 4:** The laptop will be checking for updates.

**Step 5:** Enter user’s name; Click “Next” to next step.

**Step 6:** Create password (Please Remember); You can’t skip for now by clicking “Next”.

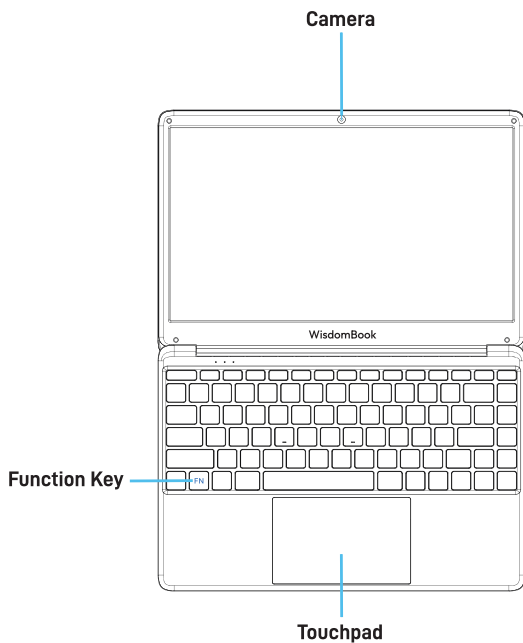
**Step 7:** Choose privacy settings for your device.

**Step 8:** Wait for the setup to complete.

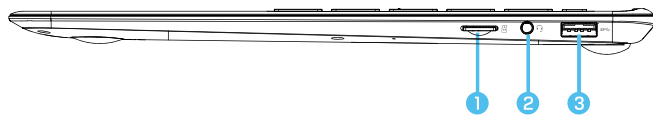
**Note:**

The steps of setting up may differ depending on your specific device.

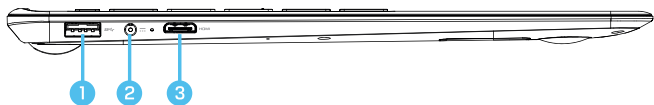
## Overview of WisdomBook



### Right side

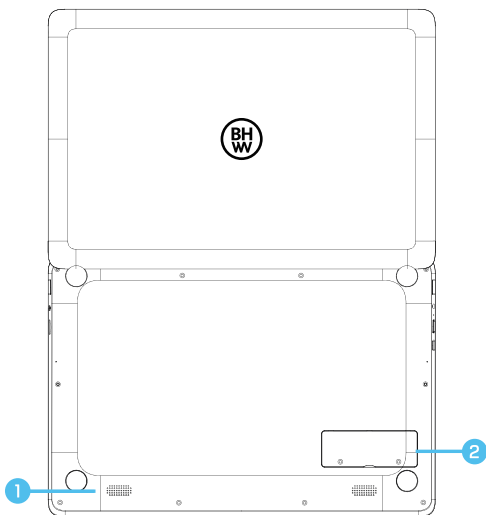


1. Memory Card Slot - for transferring photos, music and data (e.g. digital camera, MP3 player, etc.).
2. 3.5 mm Audio port - for connecting headphones [for listening to music, using the microphone].
3. USB 3.0 port - for connecting USB devices [e.g. mouse, USB camera, etc.].



## Left side

1. Power Port - Connect the charger to charge the laptop.
2. USB 3.0 Port - Connects to USB devices [e.g. mouse, USB webcam, etc.].
3. MINI HDMI Output Port - Connect a display device [projector, AV receiver (audio/video receiver) or any other compatible device].



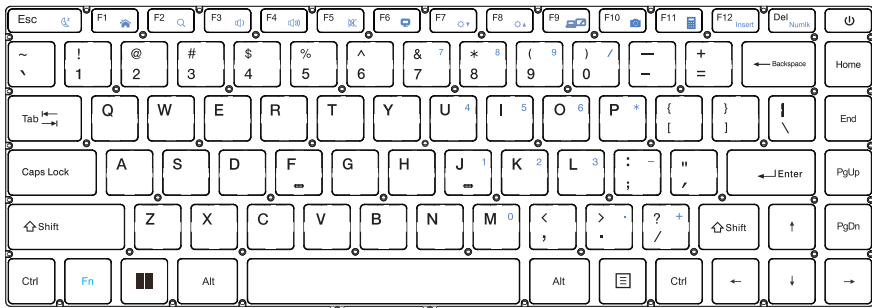
1. Loudspeaker.
2. SSD hard disk interface - supports expansion of hard disk storage.

## Keyboard Shortcut Functions Introduction

The [FN] key provides extended functions. This key needs to be used together with other keys.

Shortcut keys	Realization of function
FN+ESC	Sleep
FN+F1	Open browser home page
FN+F2	Open search bar
FN+F3	Decrease system volume
FN+F4	Increase system volume
FN+F5	Mute
FN+F6	Open My Computer
FN+F7	Decrease brightness
FN+F8	Increase Brightness
FN+F9	Expand Cast Screen
FN+F10	Capture/Record Screen
FN+F11	Calculator
FN+F12	Insert
FN+Space	Touch Pad Lock
FN+Del	Numeric Keyboard Switch

turned on (Numeric Keyboard)	As shown (function)
& 7	7
* 8	8
( 9	9
) 0	/
U	4
I	5
O	6
P	*
J	1
K	2
L	3
: ;	-
M	0
? /	+



## BHWW WisdomBook Specifications

Brand	BHWW
Production Model	WH141WB
Screen size/Resolution	14.1" / HD 1366x768
Product size	13.11x8.81x0.9 inch
Product weight	3.08lb
Panel type	TN
Kensington Lock	No
keyboard	American
Touchpad	Multiple gestures
Battery	Lithium Ion 7.7V 4000mAh
Processor	Intel Celeron J4125
Operating speed	Up to 2.7Ghz
Display card	Intel UHD Graphics 600
Memory	4/8GB
Hard disk storage	128/256GB
Webcam	HD 2 megapixel
Audio	2 built-in speakers
Wireless	WI-FI 802.1 a/b/g/n/ac 2.4G+5G
Bluetooth	Version 5.1
Slot	Up to 2TB Micro SD
USB Type B	USB 3.0 X 2
Audio output	Standard 3.5 mm connector
Electrical energy	12V/2A Power Supply with Standard 3.5mm Connector
Automatic power cut	Yes
Video output	HDMI
Operating system	Microsoft Windows 11 Home Edition
Warranty	1.5 years



# Safety Information

## Safety Measures and Maintenance

**WARNING:** Use of controls, adjustments or processes not described in this document may result in collision, electrical hazard or mechanical hazard.

Read and follow the following precautions when connecting and using the equipment.

### Operation:

- Keep the product out of direct sunlight and keep it away from a stove or any other heat source.
- Remove any objects that will prevent the product's electronics from dissipating heat properly.
- Always use an approved power adapter supplied by our company. If the power adapter is missing, contact your local service center.
- Do not subject the unit to severe vibration or impact during use.
- Do not knock the screen or drop the device during use or transportation.

### Maintenance:

- To protect the device from damage, do not press the LCD panel with excessive force.
- Unplug the unit's power adapter when not using the unit for an extended period of time.
- Unplug the power adapter when cleaning the unit with a slightly dampened cloth. When the power is off, use a dry cloth.
- To wipe the screen; do not use organic solvents (such as alcohol) or liquids containing ammonia to clean it.
- If the unit gets wet or damp, wipe it clean with a dry cloth as soon as possible and send it to a service center for repair.
- If a foreign object or water enters the unit, immediately turn off the power and unplug the power cord. Then remove the foreign object or dry the water.
- And send it to the maintenance center for overhaul.
- Do not store or use this equipment in hot, direct sunlight or severe cold.
- To maintain optimal performance and ensure a longer service life of the equipment, we strongly recommend using the equipment in a location that meets the following temperature and humidity degree range conditions.

### General conditions of normal use of the product:

Operating temperature: -5 °C ~55 °C

Operating Humidity: 20%RH-85%RH

### Maintenance:

- Only professional maintenance personnel can open the inside of the equipment.
- For repair or replacement parts, please contact your local service center.

#### Warning:

There is a risk of explosion if the battery is not replaced properly.

Replace only with the same or equivalent type of battery.

## Simple Troubleshooting

Before rescuing from dealers and service centers, please reconfirm the following issues.

1. Confirm that the power adapter is properly connected.
2. Confirm that all devices are powered on.
3. If the device still cannot produce images, restart the device.
4. If the image still cannot appear, disconnect the device from the peripheral devices and check the peripheral devices.

No.	Phenomenon	Troubleshooting
1	Enter system recovery mode (Recovery mode) after booting up the computer	Unplug the power adapter, wait for 30 seconds and then plug in the power adapter and reboot the computer
2	Cannot connect to WiFi	<ol style="list-style-type: none"> <li>1. Make sure the WiFi signal strength is normal, and make sure the network password is entered correctly</li> <li>2. Whether you need to pass the authentication to access the internet.</li> </ol>
3	Stuttering video playback, slow network speed	Contact the network operator
4	No display when connecting to an external computer via HDMI cable	<ol style="list-style-type: none"> <li>1. Replace the HDMI cable with another one</li> <li>2. Make sure the HDMI signal cable is connected correctly.</li> <li>3. Switch the computer to external display</li> </ol>
5	Cannot connect to the cloud computer	<ol style="list-style-type: none"> <li>1. Make sure the account is entered correctly and within the validity period.</li> <li>2. Make sure the network connection is normal</li> </ol>
6	wireless keyboard and mouse can not be used	<ol style="list-style-type: none"> <li>1. Confirm the USB connection dangle is connected</li> <li>2. Confirm that the keyboard and mouse battery is placed correctly</li> <li>3. Make sure the battery is charged</li> </ol>
7	Unable to power on	<ol style="list-style-type: none"> <li>1. Make sure the power adapter is connected properly</li> <li>2. The power indicator shows red</li> <li>3. Whether it shows green color after pressing the button to turn on the computer.</li> </ol>
8	The built-in speaker of the cloud computer is silent or the sound is small	<ol style="list-style-type: none"> <li>1. Confirm whether the sound is muted in the Android interface;</li> <li>2. In the Android interface, the sound is adjusted to 80 volume, and the volume can be adjusted arbitrarily in the cloud computer.</li> </ol>
9	USB ports are not enough	<ol style="list-style-type: none"> <li>1. The default hardware supports 2 USB ports;</li> <li>2. If you want more USB ports, you can buy USB Hub by yourself.</li> </ol>

## After-sales service regulations

Dear customer:

**In order to safeguard your legitimate rights and interests and avoid unnecessary losses, please read the following in detail.**

During the product warranty period and the product use state, when the failure occurs, our company provides free maintenance service. Warranty period: from the date of purchase (with a valid purchase invoice), to provide the host one year, accessories six months of free warranty.

**The following cases of failure do not belong to the product warranty:**

- Damages caused by consumers due to improper use, maintenance, and storage.
- Damage caused by unauthorized disassembly without the Division's service personnel or the Division's contracted customer service outlets' designated personnel overhaul.
- The model number on the warranty certificate does not match the model number of the repaired product or is altered.
- Damage caused by man-made/force majeure (e.g., lightning, high voltage, movement, fall, etc.).
- Exceeding the validity period guarantees.
- For products not covered by the warranty, we will charge a fee if service is required.

### Special Tips.

Please do not modify or disassemble the product or perform unofficial authorized repairs, which may result in the product not being eligible for warranty and repair. Please do not modify/crack the software of the product itself. Unauthorized modification/cracking leads to system security vulnerability, service interruption or even inability to update and repair, which will not be eligible for warranty.



Contact Us  
[www.bhww.net](http://www.bhww.net)  
[support@bhww.net](mailto:support@bhww.net)

**FCC Warning:**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**Caution:** Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 0cm between the radiator and your body.