

**twists**™  
BY TICKTAK

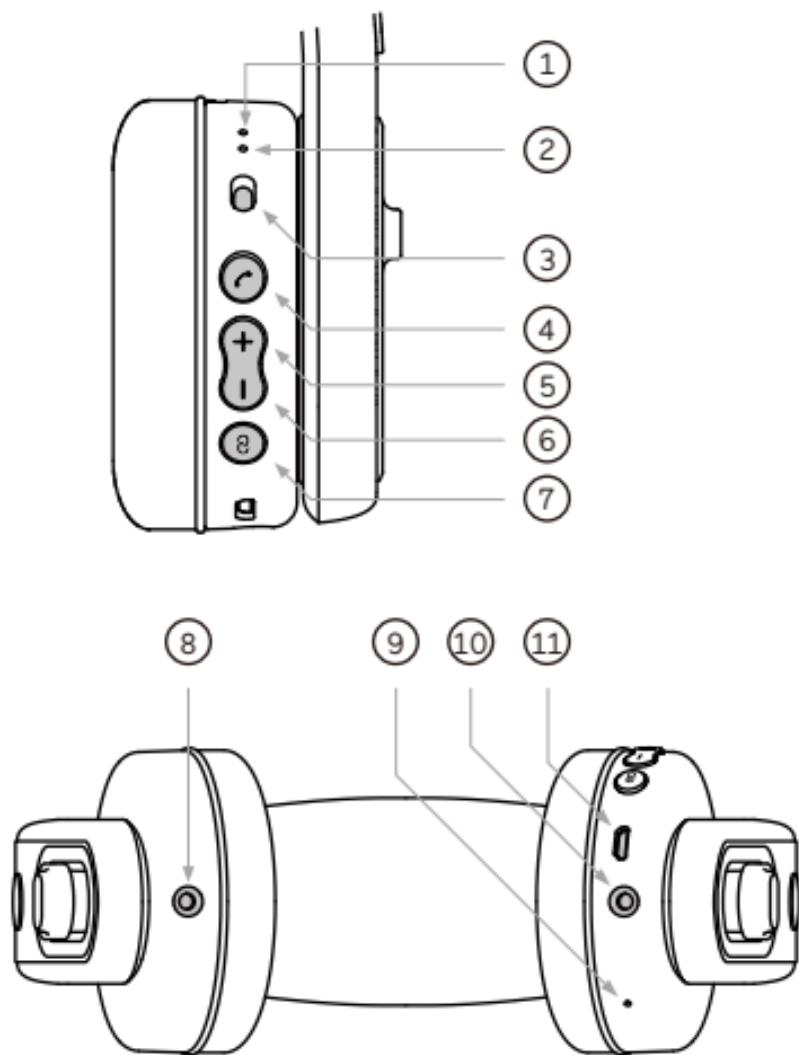
**Kids Wireless**  
Bluetooth Headphones



**User Manual**

## Buttons & Parts

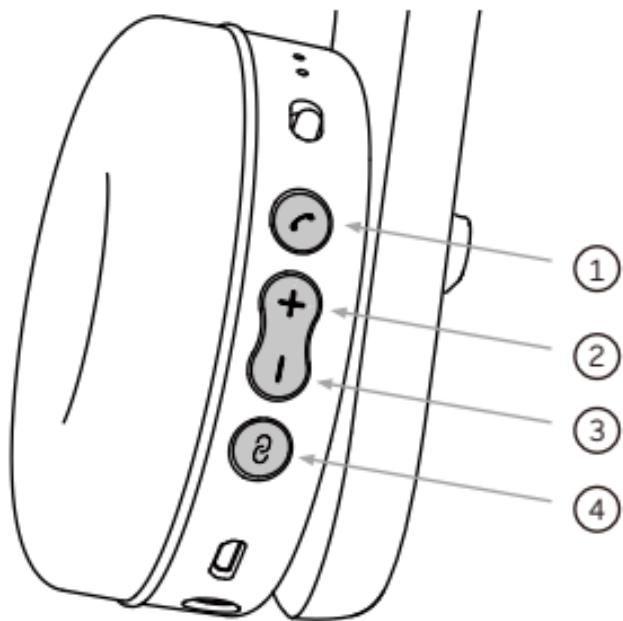
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1. Battery Indicator
2. Pairing & Volume Mode Status Indicator
3. Power On/Off Switch
4. Answer Incoming Call
5. Volume Increase
6. Volume Decrease
7. Bluetooth Pair
8. Audio Output
9. Microphone
10. Audio Input
11. Charging Port

# Features

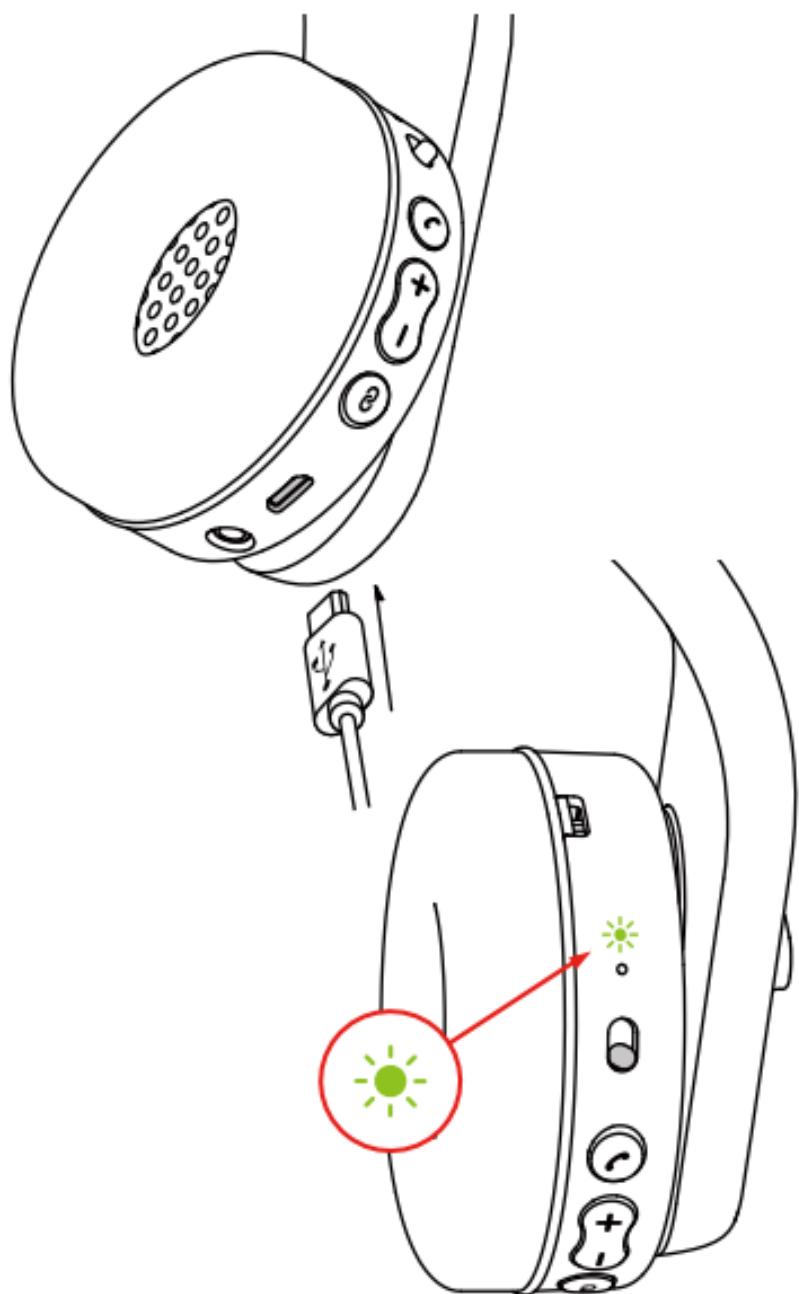
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(1)	<b>II</b> <b>Tap to</b> Pause
(2)	<b>📞</b> <b>Tap to</b> Answer incoming call
(3)	<b>▶</b> <b>Tap to</b> Skip song
(4)	<b>🔊</b> <b>Hold to</b> Increase volume
(3)	<b>◀</b> <b>Tap to</b> Replay current song or play previous song
(4)	<b>🔇</b> <b>Hold to</b> Decrease volume
(4)	<b>⚡</b> <b>Tap for</b> Battery usage prompt
(4)	<b>⚡</b> <b>Hold to</b> Pair or disconnect paired device

# Charging

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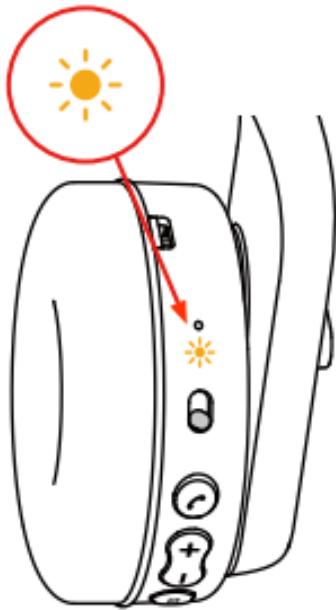
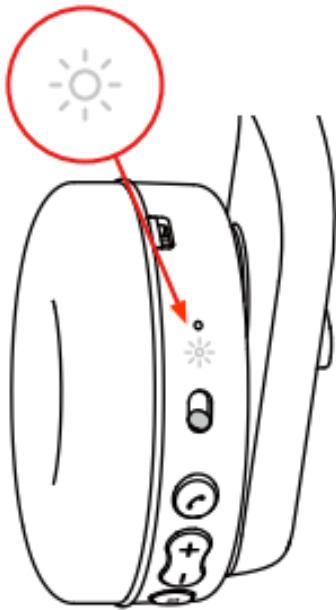
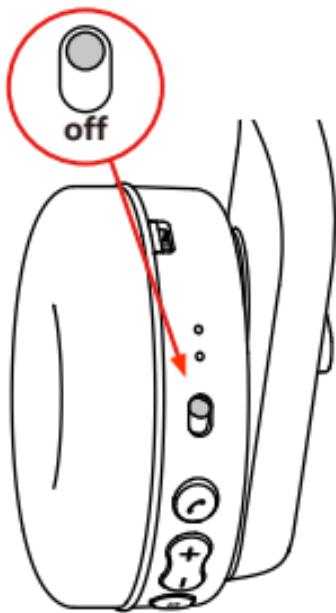
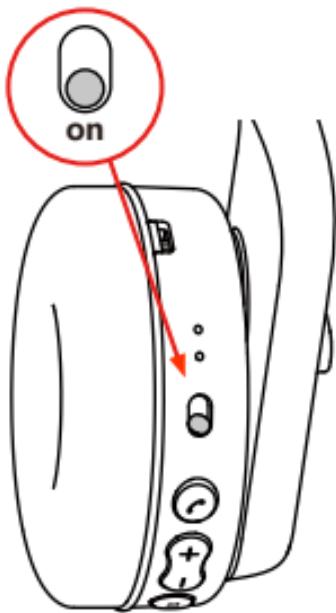


When battery is low, green battery indicator will light up. Light will blink while charging and when fully charged, green light will turn off.

\* Please use 5V USB adapter to charge. Children should charge under parental supervision.

# Power On / Off

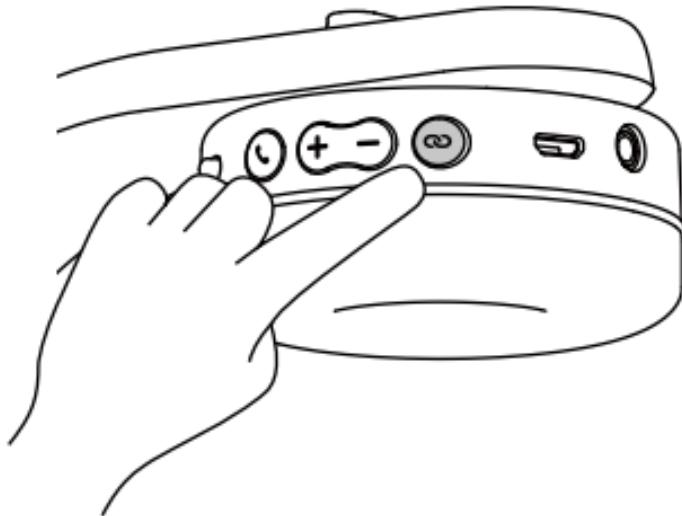
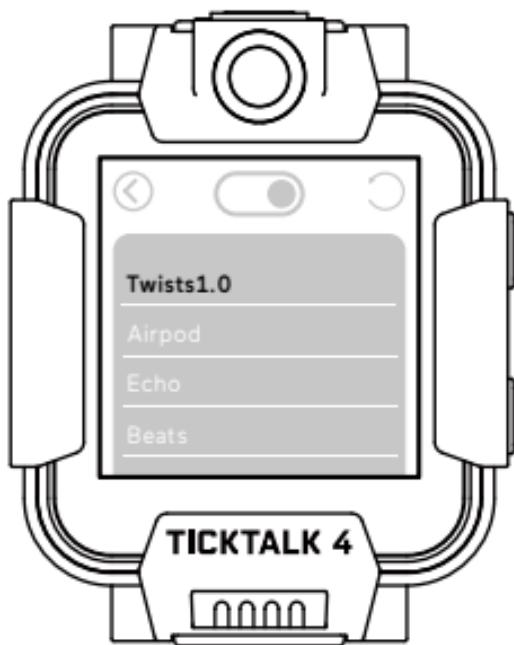
## Status Indicator Light



Once Twists headphones are turned on, status indicator light will flash and wait to pair. Once paired, status indicator light will turn white while on Normal Volume and orange while on Loud Volume.

## Bluetooth Connection

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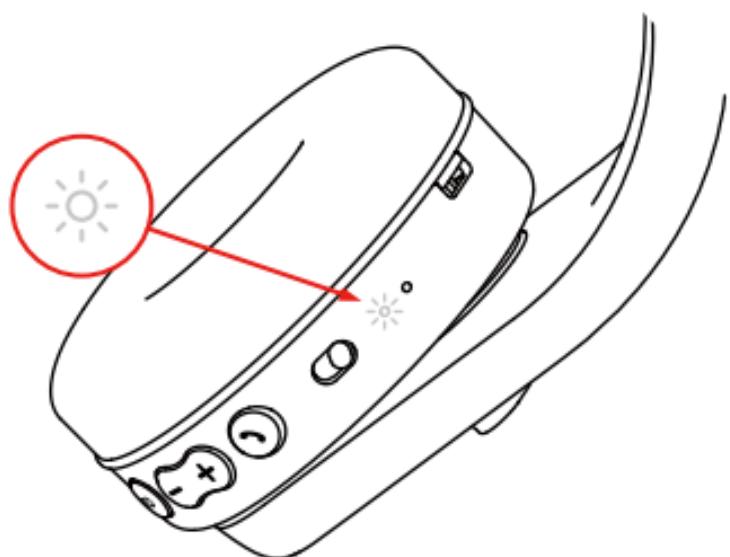


Enable Bluetooth on TickTalk watch or Bluetooth capable device. Select the device to connect.

If pairing is unsuccessful or Twists cannot be found, hold down Connection button for 3 seconds. If issues continue, reboot TickTalk watch or Bluetooth device to attempt reconnection.

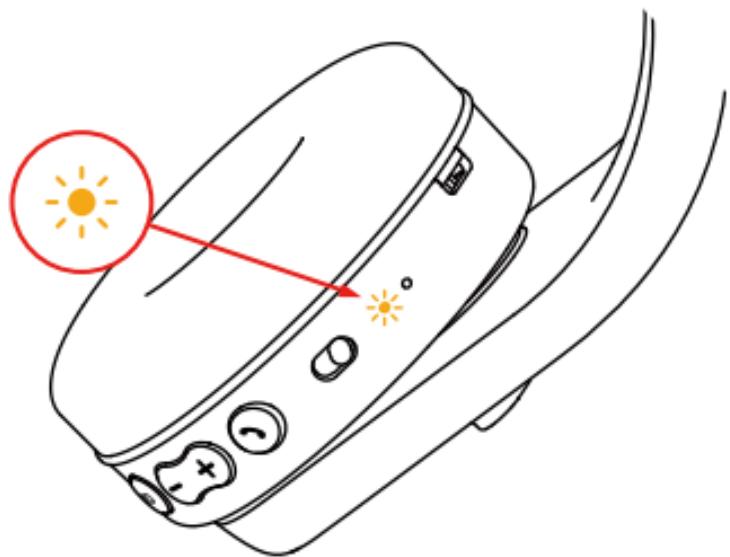
## Volume Mode

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**Normal Mode**

$\leq 85\text{dB}$ , white indicator light



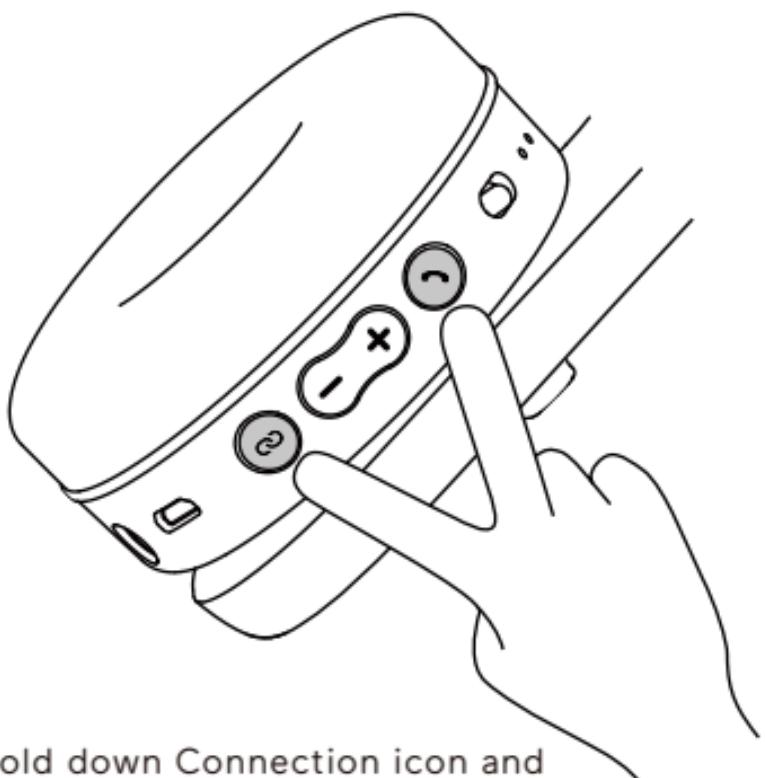
**Loud Mode**

$\leq 94\text{dB}$ , orange indicator light

Normal Mode is the factory default mode and will not exceed 85dB. Loud Mode is available for louder environments and will not exceed 94dB. For children under 10, we do not recommend listening to Loud Mode for excessive periods of time or without parental supervision.

## Volume Mode Change

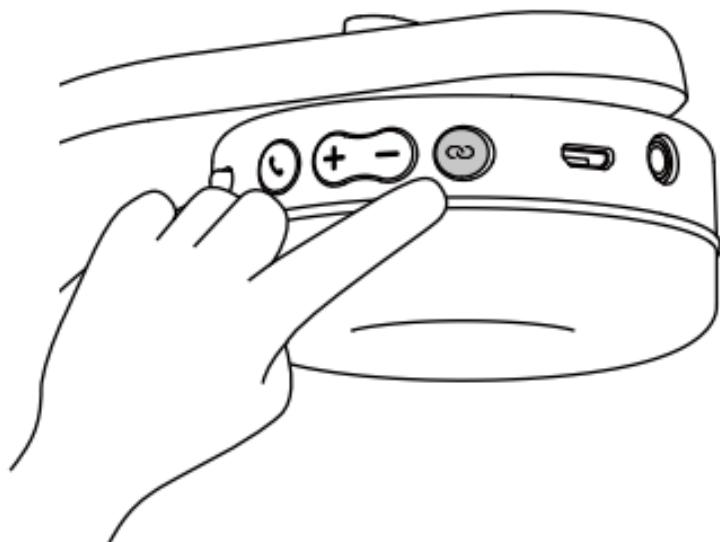
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Hold down Connection icon and Phone icon simultaneously for 3 seconds.

## Battery Level Alert

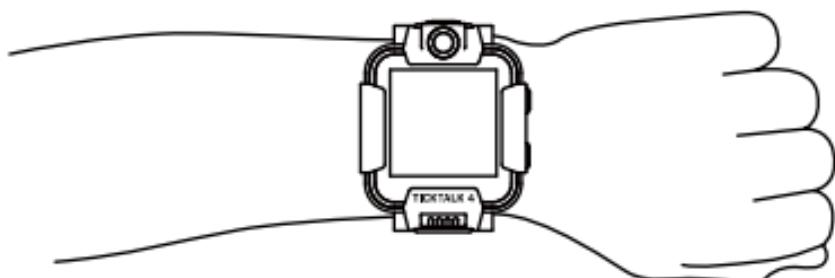
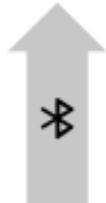
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Tap the Connection button for remaining battery level percentage.

## **Sharing Between Headphones**

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Plug audio cable into Audio Output port on Twists headphones. Once connected, plug other end of audio cable into Audio Input port on second Twists headphones.

# **Limitation of Liability**

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Neither TickTalk Tech LLC nor its suppliers shall be liable to you or to any third party for any indirect, incidental, consequential, special or exemplary damages (including in each case, but not limited to, damages for the inability to use the equipment or access data, loss of data, loss of business, loss of profits, business interruption or the like) arising out of the use of or inability to use the Hardware even if TickTalk Tech LLC has been advised of the possibility of such damages.

## **Caution**

Charge lithium battery under parental supervision. If Twists headphones overheat, stop usage immediately. Do not use if exposed to water as water damage can cause battery short circuiting and potential internal burning hazards. Long-term listening at louder volume levels may affect hearing. Listening at lower volume levels are recommended. Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

## **Warning**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed

## **Limitation of Liability**

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and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

# **Warranty**

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## **OUR PROMISE**

Our customer support and service doesn't end with your purchase. If you are not fully satisfied with your purchase, let us help you with a replacement or return.

## **WARRANTOR**

**U.S. Purchases ONLY:** If you have made your purchase in the United States, this Limited Warranty is granted by and this Limitation of Liability is stipulated for the benefit of TickTalk Tech LLC, 565 W. Lambert Rd., Unit B, Brea, CA 92821, USA.

## **WHAT THIS WARRANTY COVERS**

TickTalk Tech LLC ("TickTalk") warrants to the original purchaser ("you") of the hardware with which this Limited Warranty is included ("Hardware") that the Hardware will be free from defects in workmanship and materials under normal use ("Defects") for a period of one (1) year from the date that the Hardware was first purchased by you ("Warranty Period"). During the Warranty Period the Hardware will be repaired or replaced at TickTalk Tech LLC's choice ("Limited Warranty") without charge to you for either parts or labor. This Limited Warranty covers the replacement of the Hardware only. If the Hardware is repaired after the Warranty Period has expired, the Warranty Period for the repair will expire six (6) months after the date of repair.

# **Warranty**

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## **WHAT THIS WARRANTY DOES NOT COVER**

The Limited Warranty does not apply to normal wear and tear, does not apply when the Hardware is opened or repaired by someone not authorized by TickTalk Tech LLC and does not cover repair or replacement of any Hardware or part thereof damaged by: misuse, moisture, liquids, proximity or exposure to heat and accident, abuse, non-compliance with the instructions supplied with the Hardware, neglect or misapplication. The Limited Warranty does not cover physical damage to the surface of the Hardware such as screen crack and band broken. This Limited Warranty does not cover any software that may accompany or be installed on the Hardware. The Limited Warranty does not cover the installation, removal or maintenance of the Hardware or any costs related herewith.

Thank you for your purchase! We appreciate your business and look forward to providing quality products and outstanding customer service. It is our goal to ensure you are happy with our products, so please let us know if your buying experience was anything short of excellent.

If you have any questions, please reach out to us at the contact information below.

We look forward to serving you!

**FCC Warning:**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

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