

## Intelligent Visual Ear Pick Wuji P20 Instruction Manual

### Safety Instructions

When using this product for the first time, it may cause discomfort of hand and eye inconsistency. Improper operation may cause ear pain. Stop for a short rest and operate again after obtaining skilled operation.

#### ⚠ Warning

- In case that the ear canal has cerumen impaction during use of this product, please be careful for picking ears, and it is recommended to go to the hospital for professional treatment.
- Patients with ear canal inflammation can view via the visual function of this product, but avoid using the ear picking function of this product to avoid harm.
- This product is equipped with a built-in rechargeable battery, please do not throw it into fire, or charge, use or leave it in a high temperature place.
- Do not knock or drop the product. In case of product damage due to collision or falling, please stop use.
- Do not modify, disassemble or repair this product by yourself.

#### ⚠ Attention

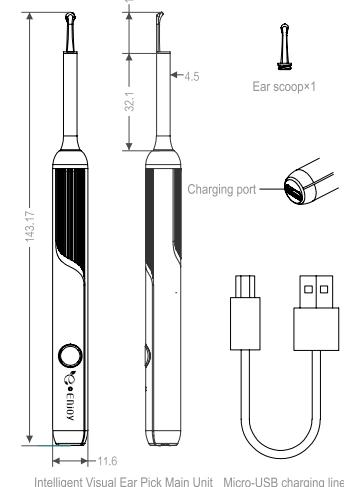
- Prior to use of this product, please check whether there are any obvious damages. Do not use in case of damage or severe dropping of the machine and deformation of structure.
- Prior to connection of power supply, please check whether the local power supply voltage is consistent with the voltage marked on this product.
- Do not use in case of any damage to the charging port or charging cable.
- Confirm that the charging cable and charging interface are completely dry before connecting power supply. Do not use this product when taking a bath.

#### ⚠ Tips

- Do not directly use ear pick heads that were used by others.
- Those without full civil capacity or lack relevant experience and knowledge (including young children) must use, clean and maintain this product under the supervision and guidance of guardian.

### Product Introduction

Read the manual carefully prior to use of the product and keep it in a proper manner.



### Tip

The illustrations of the product, accessories, and user interfaces in the manual are all schematic diagrams, which are used for reference only. Due to product updates and upgrades, there may be differences between the actual product and schematic diagrams, please refer to the actual product.

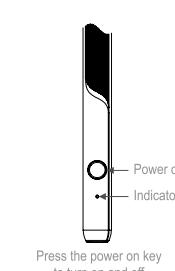
### Use

1. Scan the following QR code to download APP or search Xiao-E from Google Play and APP Store to download APP.



2. Press the power button to turn on the visual ear scoop, the indicator light flashes blue, and replace the ear scoop as needed.

① Press the power button for 2 seconds to turn on



Press the power on key to turn on and off

② Replace the ear spoon

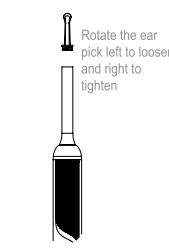


Figure of replacing ear spoon

3. Open the "Xiao E" APP on the desktop and click the "I am Classmate Xiao E" button to enter WIFI connection guide interface. For Android users, click the blue button to enter the mobile WIFI setting interface. For Apple

users, exit the APP and go to mobile setting interface and click WIFI option to enter WIFI connection interface.

① APP homepage

② WIFI connection guide interface



4. Find the hotspot beginning with Enjoy in the WIFI list. After you click the link successfully, the blue indicator light is always on, and you will see the connection information when you return to the APP interface. Click the "I am Classmate Xiao E" button to enter the video interface to start ear picking.

① Mobile WIFI list interface

② APP homepage APP with successful WIFI connection

## Front Accordion Folding

**FCC Statement**  
This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

Working voltage:4.2V  
Rated power:0.5W  
Input parameters: 5V = 0.4A  
Executive standards:GB4943.1-2011

### Product Cleaning

- During ear picking, ear scraps will fly to the surface of camera lens and affect viewing effect. The user can blow or use a cotton swab to remove them.
- Do not put the product in water for cleaning.

### Environmental Protection

When the intelligent visual ear pick reaches the end of service life, the internal battery may be required to be removed and recycled and disposed in a proper manner according to the laws and regulations of the country or region. If the user cannot remove the battery, please deliver the product to the recycling center designated by government.

### Product Parameters

|                            |                             |
|----------------------------|-----------------------------|
| Brand                      | E-Enjoy Ear Cleaning        |
| Product Name               | Intelligent Visual Ear Pick |
| Product Model              | Wuji P20                    |
| Operating Frequency        | WIFI 2.4GHZ                 |
| Image Transmission Rate    | 25-30fps                    |
| Gyroscope                  | 5 axle                      |
| Pixel                      | 4 million                   |
| Battery                    | 3.7V 230mAh                 |
| Duration of Continuous Use | Approx. 40 min              |
| Charging Time              | Approx. 1h                  |
| Input                      | 5V = 0.4A                   |
| Power                      | 0.5W                        |
| Lens Diameter              | 3.6mm                       |
| Network Standard           | IEEE 802.11b/g/n            |

### Name and Content of Harmful Substances in the Product

#### Harmful Substances

| Part Name      | Harmful Substance |    |    |        |     |      |
|----------------|-------------------|----|----|--------|-----|------|
|                | Pb                | Hg | Cd | Cr(VI) | PBB | PBDE |
| Ear pick head  | ○                 | ○  | ○  | ○      | ○   | ○    |
| Shell hardware | ○                 | ○  | ○  | ○      | ○   | ○    |
| Battery        | ○                 | ○  | ○  | ○      | ○   | ○    |
| Charging cable | ○                 | ○  | ○  | ○      | ○   | ○    |

This table is compiled in accordance with our laws and regulations. ○ indicates that the content of hazardous substances in all homogeneous materials of this part is below the limit requirement as specified in GB/T26572-2011. X: Indicates that the content of hazardous substances contained in at least one of the homogeneous materials of the part exceeds the limit requirement as specified in GB/T26572-2011.

### After-sales Warranty

User Information

User Name: \_\_\_\_\_ Contact Number: \_\_\_\_\_

Address: \_\_\_\_\_

Sales Merchant: \_\_\_\_\_ Contact Number: \_\_\_\_\_

### Use Tips

Q 1: It will prompt of obtaining location permission and storage space when opening "E-Enjoy Ear Cleaning" APP. What's all this about?

A: The location permission serves only to make it easier for the user to connect to WiFi device in a more quickly manner, and will not obtain your personal privacy information. Storage permission is used to facilitate saving and sharing of your video and images, which needs to obtain your SD card status information.

Q 2: It always prompts "Enjtoy-xxxx can't connect the Internet, whether it is allowed to switch to available network" when the phone is connected to the product. What is the situation, and can it be switched?

A: Enjtoy-xxxx WiFi is specifically used to connect to mobile phone without Internet access function. When this prompt appears, select "Not allowed". If you select "Allow", the phone will cut off the connection with the product and then connect to WiFi network of your home. The product can no longer be used when it is disconnected from mobile.

Q 3: How to install and remove ear pick correctly?

A: There are two types of ear pick head specifications, large and small, available for selection according to specific needs. The ear pick and the main unit adopt threaded fixed structure. When installing, align the thread position of the ear pick with the thread position of the main unit lens and rotate clockwise. Note: Start ear picking after confirming that the ear pick heads fix tightly.

Q 4: Will it give prompts when the battery is low? How to prompt?

A: The blue indicator light flashes quickly.

Q 5: What is the status during charging?

A: When the product is plugged into charging cable for charging, the product light ring will light steady blue, and the light ring is off when fully charged.

Q 6: What is the reason for connection failure and how to solve it?

A: If it prompts connection failure when connecting, it indicates that the visual ear pick is connected to another connected mobile phone. Turn off and on the visual ear pick to connect again.

### Troubleshooting

| Fault Phenomenon                                  | Fault Causes                       | Solution  |
|---|------------------------------------|---|
| The machine does not start when opening the cover | The battery is too low             | Charge the visual ear pick                                    |
| Charging  | Unplug the charging cable          |   |
| Crash   | Interfered                         | Restart the visual ear pick                                   |
|   | Program compatibility problem      | Uninstall APP and reinstall                                   |
| There is a shadow on the image                    | Ear scraps are falling on the lens | Blow air and use a cotton swab to clean the lens              |
| Stuttering  | System cache occupation too much   | Clean up the system cache, clean up E-Enjoy cache and restart |

### Recharge Regularly

1. The indicator light flashes fast, which indicates low battery. Please charge in time. The indicator light will light steady red when charging, and the light will be off when the battery is fully charged. It will take about 1 hour to fully charge.

2. Please charge the ear pick regularly in case of no use for a long time.

### Attention

The original charging cable is the exclusive charging cable for E-Enjoy, which does not support fast charging for other devices and does not support data transmission.

Certificate Inspected