

Electronic photo frame
D100

User manual

Update time : October 25, 2021

Contents

User manual.....	1
1 Getting Started.....	4
1.1 Introduce the Frame.....	4
1.2 Download the Whale Photo App.....	4
2 How to useFrame	5
2.1 Quick setup.....	5
2.2 Connecting a new friend.....	6
2.3 Navigating your frame.....	6
2.3.1 Power Icon	7
2.3.2 Connecting with your friend.....	7
2.3.3 Gallery.....	8
2.3.4 Loop/ Sequence	8
2.3.5 Settings.....	8
2.3.6 Hide/Show photos.....	8
2.3.7 Fill frame/Fit to frame	8
2.3.8 Adjust photos.....	9
2.3.9 Slideshow	9
2.3.10 Horizontal/Vertical rotation.....	10
2.3.11Video Content Settings.....	10
2.4Settings	10
2.4.1 My frame	10

2.4.2 Photo management.....	11
2.4.3 Manage account.....	13
2.4.4 Display.....	13
2.4.5Photo settings	14
2.4.6Notifications	15
2.4.7 Wi-Fi	16
2.4.8 Help	16
2.4.9 About.....	16
3 How to use Whale Photo APP.....	17
3.1 Quick Setup.....	17
3.2 Photo Share	17
3.3 History.....	18
4 How to use Whale Photo Web.....	19
4.1Log in and log out.....	19
4.1.1 Scan code login	19
4.1.2 Log out.....	20
4.2Photo sharing	20
4.2.1 Photo selection	20
4.2.2 Photo editing	21
4.2.3 Frame selection.....	22
4.2.4 Send.....	23
4.3Photo sharing	23

4.4 History	24
4.5 Profile.....	24
4.5.1 Profile	24
5 Switching languages.....	25
6 Warranty, compliance, technical support and safety information	25

1 Getting Started

Thank you for purchasing your very own Whale Photo!

If you are new to using Whale Photo:

1. Power on; 2. Start by following the Whale Photo quick setup on page or follow the on screen guide.





Once you have set up your Whale Photo, start connecting with your friends and family.

1.1 Introduce the Frame

Frame displays wonderful moments shared by mobile devices. Touch-screen operation is easy to use, making sharing photos and videos smoother and more convenient.

1.2 Download the Whale Photo App

To send photos to your frame, use the Whale Photo App for iOS or Android.

	<p>Download the App by scanning the QR code</p>   
	<p>Find the Whale Photo App on:</p> <ul style="list-style-type: none">● Android: Search for "Whale Photo" on Google Play

- IOS: search for "Whale Photo" on the App Store

2 How to useFrame

2.1 Quick setup

When starting your frame for the first time, you will need to setup the frame.

- Frame may request to upgrade to the latest version. If so, it is recommended to upgrade the photo frame before proceeding.

- Choose a language. This will be the language used throughoutFrame.

- Connect the photo frame to the Internet via Wi-Fi.

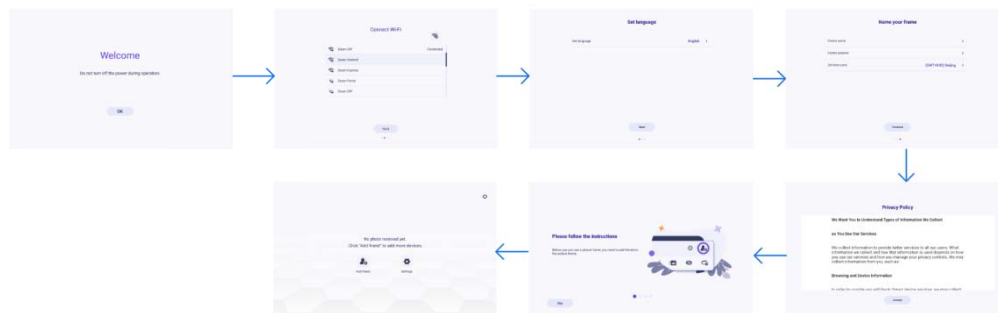
- Name the photo frame (E.g. Jack' s Frame) ;

Set the location of the photo frame (E.g. Living Room, Kitchen, Office);

Set the time zone if needed.


- Read and accept the privacy agreement.

- Check the quick guide on the Frame.



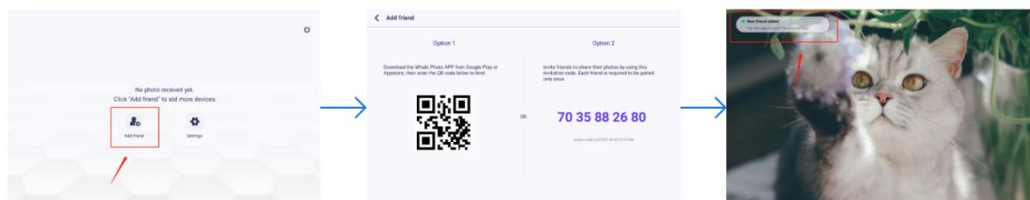
2.2 Connecting a new friend

- Make sure that your friend has downloaded and installed the Whale Photo App (See 1.2).

- Click the "Add friend" icon on your frame . A dialog will appear showing both QR code and SN code (valid for 12 hours).

- Now share either the QR code or the SN code through your preferred way E.g. SMS, E-Mail, IM, phone call, to your friend.

Once the frame is connected to your friend's Whale Photo App, you will be able to find them on the sharing list on the frame.



2.3 Navigating your frame


You interact with your frame through its touchscreen.




To go through your photos, swipe left or right.

To access the menu bar, simply tap once on the screen.



2.3.1 Power Icon

Click the power icon  , you can choose from three options: power off, restart, and sleep.

Click  to power off, click  to re-boot,click  to switch to sleep mode.

Note: Remember always to turn the frame off properly by using the physical button on the device or tapping the power off icon in the interface. Do not dis-connect the power source directly while the photo frame is running.

2.3.2 Connecting with your friend

Tapping this icon initiates the code generation.

An SN code and a QR code are generated for device connection.

Use either one to connect the frame with mobile devices to enable photo sending.

2.3.3 Gallery

Open the gallery and browse media sources in the gallery.

- In the gallery, you can view photos shared by different accounts by category;
- In the gallery, you can hide categories to view more photos;
- In the gallery, you can view photos in chronological order/reverse order;
- In the gallery, you can only view videos or photos.

2.3.4 Loop/ Sequence

To set the picture display mode: select [Loop], the current photo or video will be presented in a loop; select [Sequence] to play the contents of the gallery in sequence.

2.3.5 Settings

For more options in settings.

2.3.6 Hide/Show photos

Hide the current photo. It means this photo will no longer be displayed in the slide show but still stored in the library. Go to settings to re-display hidden photos.

2.3.7 Fill frame/Fit to frame

This switches the photo display mode in frame.

Fill frame: It is the default display mode. The photo is scaled proportionally to fit the entire frame.

Fit to frame: the entire photo is displayed on the frame as its original proportion.



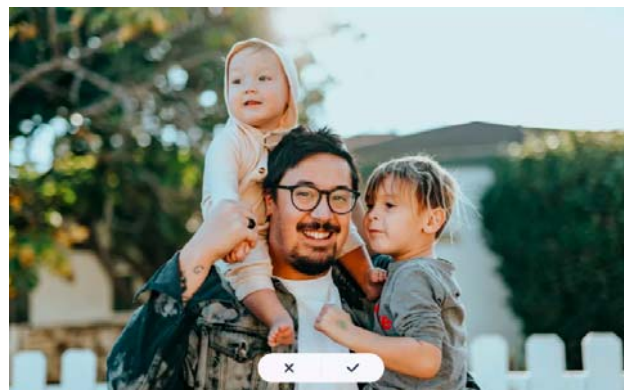
Fill frame



Fit to frame

2.3.8 Adjust photos

This only appears when “fill frame” is selected. Select the part of photo to be displayed.



2.3.9 Slideshow

Set the playback effect through the menu's [Slideshow]. Above 6 effects are provided, but only valid for the photo slideshow.

2.3.10 Horizontal/Vertical rotation



Automatically rotate the content based on actual positioning (horizontal/vertical) of the frame.

2.3.11 Video Content Settings

Video_volume: You can set the volume from the menu.

Pause: You can pause a playing video.

2.4 Settings

2.4.1 My frame

Frame name

Set/Change the name of the frame. The frame name is also displayed in connected mobile devices, under the list of connected photo frames in the App.

Frame location

Set/Change the location of the photo frame. This location is displayed in the list of connected photo frames of your friends and family, helping to identify multiple frames.

Time zone

Set time zone for a photo frame.

Language

Set language used for a photo frame.

Enable/Disable 24-hour clock

Enable and disable the 24-hour clock.

Reset frame

Delete all data of the photo frame. This will permanently delete all photos, friends/connections and settings.

2.4.2 Photo management

Memory usage

The Manage Photo section shows you the number of photos stored in the frame and the storage space occupied/remained.

Show/Hide photos

Select the photo you want to hide by tapping the photo. Hidden photos will not be deleted from the frame and can be re-displayed at any time.

- You can view only the hidden photos or the displayed photos.

Delete photos

Select the photo you want to permanently delete from the frame by tapping the photo.

- You can view only the hidden photos or the displayed photos.
- You can view the photos in chronological or reverse order.

Import photos

Allows you to import photos from an external storage device (E.g. a microSD card).

To import photos:

Insert an external storage device (E.g. a microSD card) into the device with the photos to be imported.

Select the photos to be imported into the photo frame.

Tap the import button to start.

Export photos

Allows you to export photos from the photo frame to an external storage device (E.g. a microSD card).

To export photos:

Select to the photos to be exported from the photo frame.

Tap the export button to start.

2.4.3 Manage account

This contains all connected accounts that are authorized to send photos to your frame .

Add a new account

To add a new authorized account, tap the device share button, and then share the displayed SN code and QR code in a way you prefer.

Account Settings

Once an account is removed from the list, it will not be able to share photos to the photo frame. You can delete all photos associated with an account.

- You can view the photos shared by the current account;
- You can delete the account (only delete the account, not the shared photos);
- You can delete the account and its shared photos.

2.4.4 Display

Brightness setting

Adjust the screen brightness level.

Ambient clock

Once enabled, a clock will be displayed when the photo frame is on sleeping mode.

Font size

Provide 4 kinds of font size options.

Sleep mode

When the sleep mode is on, the screen is turned off during a specific time to reduce energy consumption. The default setting is to turn off the screen at 23:00 and to turn it back on at 07:00. This can be changed by setting your preferred sleep mode start/end time.

Photos can still be received when the sleep mode is on.

Motion sensor

Once enabled, the frame screen will be turned on when motion detected in front of frame.

Playback mode settings

Determine how the photo will be displayed

Loop: lock the current photo or video or display in a loop.

Sequential: play in accordance with the display mode.

2.4.5 Photo settings

Timer

Set the photo display time interval.

Show caption

Set whether to display the photo description sent by the friend with the photo. Select to display the photo description. When unchecked, the photo description is hidden.

Fill frame

Set the default photo frame settings. When checked, the photo will fill the device screen; When unchecked, the photo will fit to the device screen (blur bands will fill the edges).

Slideshow

Provide above 6 slideshow effects. You can set your preferred photo display mode.

Photo display mode

Set the the order of photo rotation.

- By date: Photos are displayed in chronological order.
- According to user: display by preference.
- Random: The photos are displayed randomly.

Video related settings

Video autoplay: When turned on, video will be automatically played; when turned off, video will be paused.

Playback audio: When turned on, the video will be muted; when turned off, the video will be played with preset volume.

Video volume setting: Adjust the video volume of the photo frame.

2.4.6 Notifications

Notification volume setting

Adjust the notification volume of the photo frame.

2.4.7 Wi-Fi

Set the Wi-Fi connection.

Wi-Fi details

Display Wi-Fi details, such as Wi-Fi name, Wi-Fi strength, Wi-Fi status, etc.

Add a hidden Wi-Fi

Add a hidden Wi-Fi manually.

2.4.8 Help

Quick setup

Check the quick setup that pops up when you start the photo frame for the first time.

Privacy agreement

Display the content of the privacy agreement.

2.4.9 About

Software version update

Check the photo frame software version update.

Firmware version update

Check the photo frame firmware version update.

System version update

Display Android system version information.

Mac address

Display the Mac address of the photo frame.

Support

Show after-sales email, if you have questions, you can contact us by email in time.

3 How to use Whale Photo APP

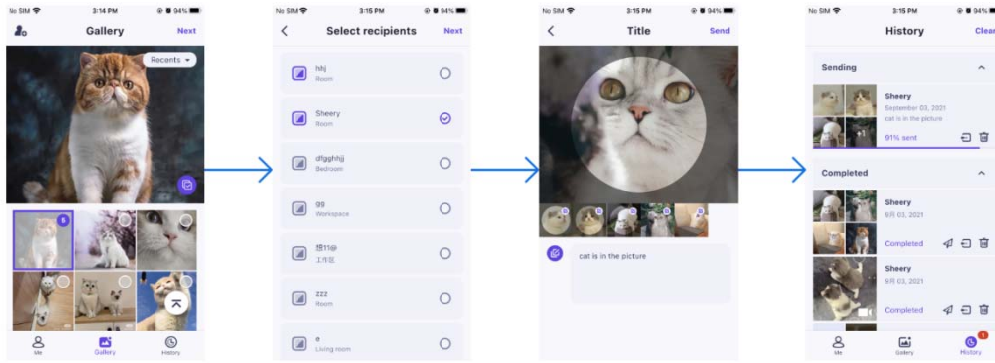
3.1 Quick Setup

APP is equivalent to a transfer tool, and the data will not be saved in the cloud, the accounts created are temporary. As long as you uninstall or reset APP, the temporary account and the information generated by the account will all be deleted. after APP starts, you need to set your avatar and nickname, and after logging in the home page, you can send photos by binding the photo frame.

3.2 Photo Share

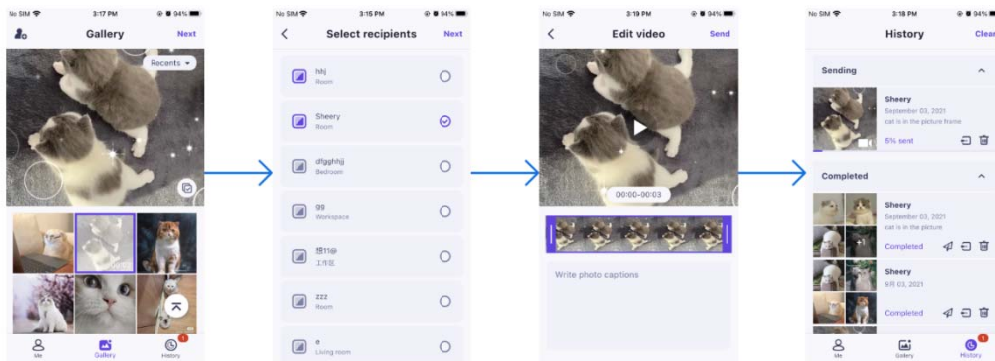
Sharing photos is divided into picture share and video share.

Photo share: select pictures (up to 10 pictures) - select photo frames - edit pictures (adjust focus areas and name photos) - send.



Video share: select video (only one video can be selected, 30 seconds length video)

- select photo frame - edit video (video length and video naming) - send.



3.3 History

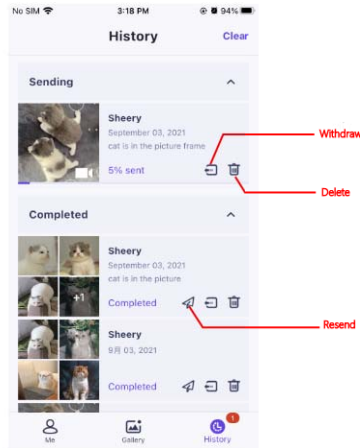
You can check the status of photo sending tasks and perform some quick actions on the sending history side.

Delete: Deletes local history data (does not delete framed photos).

Clear: clears the history data (does not delete the task in the sent state).

Resend: you can resend this photo to other frames.

Withdraw: Deletes local history data and frame photos.



4 How to use Whale Photo Web

Whale Photo Web is a pc online transferring tool for Frames. Through the Whale Photo Web , you can share up to 500 photos to the photo frame at once.

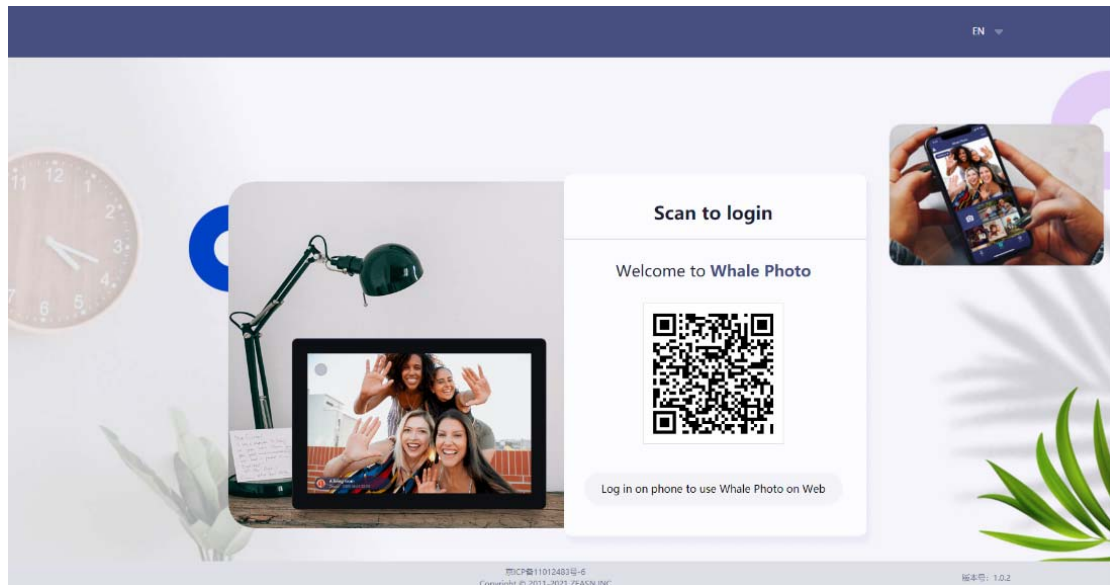
4.1Log in and log out

4.1.1 Scan code login

Visit the website to get access to Whale Photo Web: <https://whalephoto.zeasn.tv>

Download, install and open the "Whale Photo" APP on your mobile devices, and find the QR code under [Scan] to log in.

NOTE : When successfully logged in, the web will automatically synchronize the information from the APP (eg. profile picture, nickname, connected device).



4.1.2 Log out

To switch accounts for sharing, Log out the current account in the upper right corner, and scan the code to log in another account.

4.2 Photo sharing

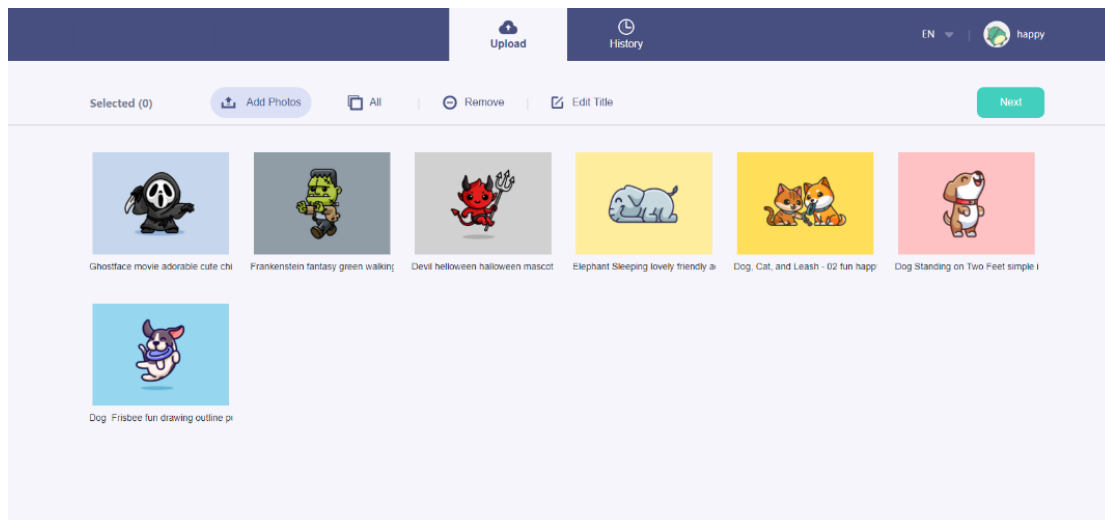
4.2.1 Photo selection

After logging in, select photos to share in two ways.

- 1) Click the button to open the local folder and select photos;
- 2) Drag photos or a folder directly to the area, then click [Next] to upload;

NOTE :

- 1) Hold down Ctrl to select batches or drag photo(s) to the area.
- 2) Currently supported formats: JPG, JPEG, PNG, BMP.



4.2.2 Photo editing

When the photos are on the list to be transferred, you can edit the photo information, such as adding photos onto the existing list, renaming and removing photos, and more.

- 1) Adding more photos onto the existing list.
- 2) Select All: Click [Select All] to select all photos, and the number of selected photos will be displayed in the upper left corner. Click [Select All] again to undo.
- 3) Remove: Selected photo(s) can be removed from the current transfer list by clicking [Remove].
- 4) Renaming multiple photos: Selected photo(s) can be renamed in batch on the page.
- 5) Renaming a photo: Supports name re-editing for a selected photo.

NOTE :

Exit the editing mode, select a photo frame to complete photo sharing. Photo(s)

cannot be shared under editing mode.

4.2.3 Frame selection

When finishing editing all photos, click [Next] to select a photo frame. If there is a binding device, the online photo frame information will be displayed; and if there is no binding device, you will be prompted to go to the APP to bind one.

4.2.4 Send

Select the photo frame and click [Send]. Then, a task will be created in the taskbar.

Check the photo sending progress on the page or click [History] to view it.

4.3 Photo sharing

The Taskbar displays the photo transfer tasks for users to check sending progress.

The Taskbar supports quick operations, including re-send, withdraw, delete and more.

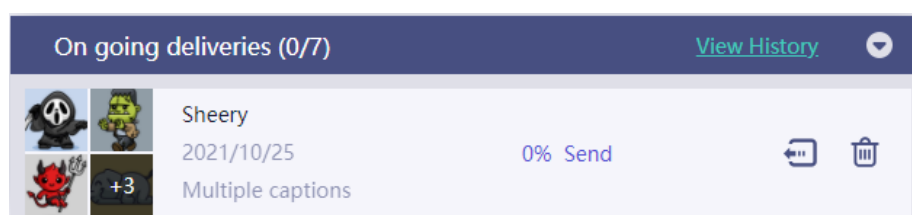
1) View history: Click [View History] to jump to the history record. The functions of the history record are the same as Taskbar; but in here, you can view the transmission details of a single task.

2) Maximize/Restore down the Taskbar: When the taskbar is maximized, scroll up and down to view each transmission task; restore down to display in a smaller window.

3) Resend: Re-select the photo frame to send the photo(s) again.

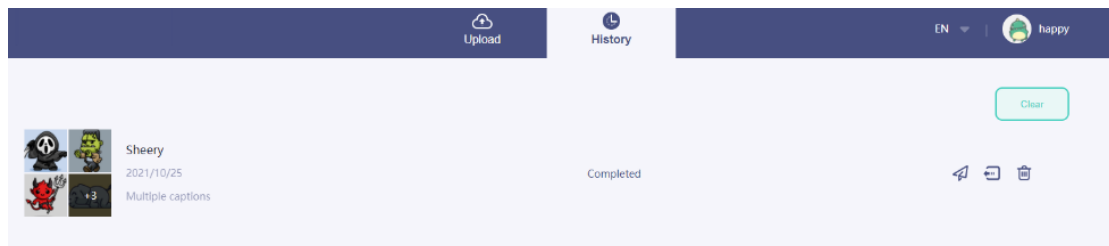
4) Withdraw: Withdraw photo(s) from the photo frame.

5) Delete: Delete current task.



4.4 History

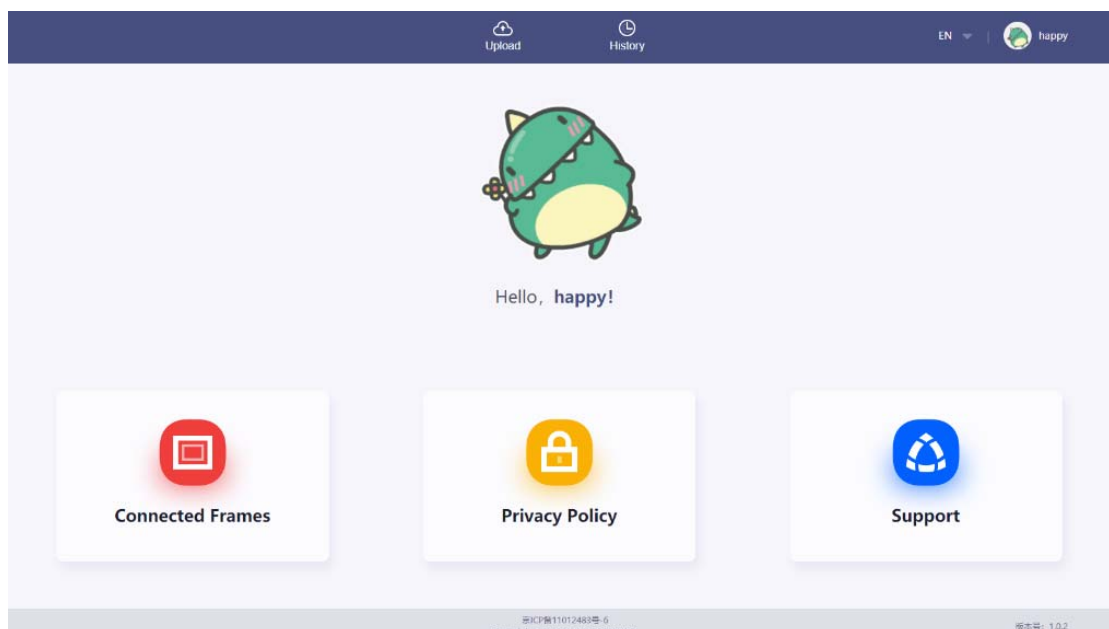
History obtains the same functions as Taskbar but in here, you can view the details of a task to check the transferring status of photo(s) (successful, transferring, failed).



4.5 Profile

4.5.1 Profile

Basic information is displayed under the profile section.



1)Connected frames : Display information of connected frames, name, location and status.

2) Privacy Policy: Displays Privacy Policy and Terms of Use.

3) Support: displays contact information of the support team.

5 Switching languages

Currently, switching amongst 13 languages is supported.



On the frame side, switch the language in "Settings - My Frame".



Web side, click the language button in the upper right corner to switch the language.



APP side, switch the system language to switch the language.

6 Warranty, compliance, technical support and safety information

For detailed information about warranty, hardware compliance, technical support and safety, please refer to the information in the package.

FCC Statement

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.