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REYEE

Reyee Router APP

Customer service: techsupport@ireyee.com

FAQs

What can I do if I fail to log in to the Web management system (192.168.110.1) of the router?

(1) Ensure that the PC's NIC is set to Obtain an IP address automatically.
(2) Make sure that the PC is connected to one of the LAN1/2/3 ports and the port status LED is on. Otherwise, replace the Ethernet cable with a new one.
(3) Restart your browser (Google Chrome is recommended) and retry by entering 192.168.110.1 in the address bar.
(4) Use other Web browsers.
(5) Replace the Ethernet cable or the PC.
If the issue cannot be resolved after the preceding operations, restore the router to factory settings by pressing the Reset button for 10 seconds.

What can I do if I cannot access the Internet after configuring the router?

(1) Check that the Ethernet cable is properly connected as instructed in the section Installing a Single Router. Make sure that the port status LED is on.
(2) Choose Internet on the web page to check the Internet access mode.
If your ISP has provided a broadband account and password, select PPPoE and enter the account and password. If your ISP has provided IP address, subnet mask, gateway, and DNS server, select Static IP and enter the parameters.
(3) If you still fail to access the Internet, contact your ISP for help.

What can I do if I forget the management password?

Try to log in using the Wi-Fi password. If it does not work, restore the router to factory settings.

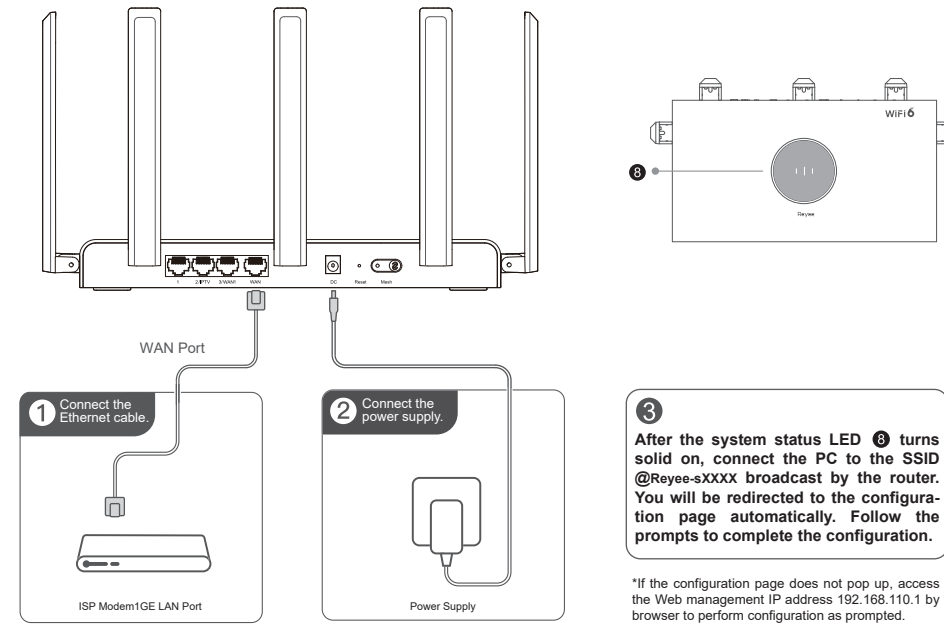**How to restore the router to factory settings?**

Use a pin to press and hold the Reset button for 10 seconds until the system status LED starts blinking, and then release the button. After the system status LED turns solid on, the router will broadcast the SSID @Reyee-sXXXX, indicating that the router is restored to factory settings successfully.

Packaging Contents

Check the router and all accessories after removing the packaging materials.
1 x Router· 1x Power Adapter· 1 x User Manual· 1 x Warranty Card

料号条码打印区

Installing a Single Router

WAN Port

① Connect the Ethernet cable.

② Connect the power supply.

ISP Modem1GE LAN Port

Power Supply

③
After the system status LED **②** turns solid on, connect the PC to the SSID @Reyee-sXXXX broadcast by the router. You will be redirected to the configuration page automatically. Follow the prompts to complete the configuration.

*If the configuration page does not pop up, access the Web management IP address 192.168.110.1 by browser to perform configuration as prompted.

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RG-E4

About the RG-E4 Router

① 1GE LAN Port
② 1GE Ethernet Port (WAN/LAN)
③ 1GE WAN Port
④ Power Input Plug
⑤ Reset Button
⑥ Reyee Mesh Button

⑦ Reyee Mesh LED

Status	Description
Solid on	Mesh pairing succeeds.
Off	Mesh pairing is not performed. /Mesh network is disconnected.
Blinking	Mesh pairing is in progress.

⑧ System Status LED

Status		Description
Green	Solid on	The router is functioning properly or is connected to the Internet.
	Blinking	The router is starting up, being reset,or upgrading.
Orange	Solid on	The signal strength of the mesh link is low (secondary router).
Red	Solid on	The router is not connected to the Internet.

⑨ Nameplate

Nameplate	The nameplate contains product name, model, power parameters, and default IP address.

Managing the Router

Method 1: App-based ConfigurationScan the QR code to download the Reyee App to manage the router. You can check the connection status and change the Wi-Fi name and password through Reyee App.

Method 2: Web-based ConfigurationConnect the PC to the SSID broadcast by the router. Access the Web management IP address 192.168.110.1 by browser to perform configuration.

Connecting Multiple Routers Through Reyee Mesh

Reyee Mesh Button

1. Connect the first router to the Internet and configure it as the primary router.

For the configuration steps, see the preceding section.

2. Place the secondary router 2 meters (6.56 in.) away from the primary router, and power it on.

Wait for a few minutes until the system status LED on the secondary router turns from blinking green to solid red, indicating that the router completes startup.

•Ensure that the secondary router is in its factory settings. If the router has been configured before, press the Reset button for 10 seconds to restore the router to factory settings before performing step 3.

3. Press the Reyee Mesh button on the primary router. Mesh pairing succeeds in 2 minutes.

The Reyee Mesh LEDs on both routers blinks for about 2 minutes during mesh pairing. When both LEDs stop blinking and turn solid on, mesh pairing succeeds. The Wi-Fi name and password of the secondary router are automatically synchronized with those of the primary router.

4. Place the secondary router where the Wi-Fi signal strength needs to be improved and then power on the router.

There is no need to configure the secondary router after power-on. After the system status LED turns solid green, you can connect to the SSID broadcast by the router for Internet access.

•If the system status LED is solid orange or red, move the two routers to avoid a long distance, or too many walls or other obstacles between them.
•If you have multiple routers, repeat steps 2 to 4 to connect them one by one. Up to six routers are allowed for mesh networking, including one primary router and five secondary routers.

Connecting Multiple Routers with Ethernet Cables

Primary Router   Secondary Router

Connect the Internet

LAN Port   WAN Port

1. Connect the first router to the Internet and configure it as the primary router.

2. Insert one end of the Ethernet cable into the WAN port (yellow) of the secondary router and connect the other end to the LAN port of the primary router. Power on the routers and wait for a few minutes until the system status LED turns solid green. Press the Reyee Mesh button on the primary router to complete wired mesh pairing. The Wi-Fi name and password of the secondary router are automatically synchronized with those of the primary router.

•Ensure that the secondary router is in its factory settings. If the router has been configured before, press the Reset button for10 seconds to restore the router to factory settings before performing step 2.

Power Consumption

The router complies with the European Commission (EC) Regulation No. 1275/2008 and Regulation No. 801/2013.

1. Enable or disable Wi-Fi. Log in to the Web management system. Choose More > WLAN > Wi-Fi > Dual-Band Single SSID to enable or disable Wi-Fi.
2. Network standby power: < 8 W
3. Default time for power management: The product enters network standby power mode immediately after data transmission stops.
4. You are advised to unplug the power cord if the product is not used for a long time.
5. For details, log in to the product website https://www.ireyee.com/products to view the related document.

备注：
对折后尺寸：130*150mm，
材质为80克双胶纸,单色双面印刷