
OV2219
Wall-mounted
Tablet User
Manual
V1.2

(cover page to be updated)

Indications for Use/Intended Use

The device is intended to provide HD displays of images and communications via network. The device is suitable for use in hospital operating rooms, surgical centers, clinics, doctors' offices and similar medical environments.

Notes

- This equipment is for medical professionals.
- This equipment is intended for use in medical environments, such as clinics, examination rooms, and operating rooms.

Warning

To disconnect the main power, unplug the power plug. When installing the unit, incorporate a readily accessible disconnect device in the fixed wiring, or connect the power plug to an easily accessible socket-outlet near the unit. Do not position the ME equipment where it is difficult to unplug the power plug. If a fault should occur during operation of the unit, operate the disconnect device to switch the power supply off, or disconnect the power plug.

Warning

To avoid the risk of electric shock, this equipment must only be connected to a supply mains with protective earth.

Statements

- Adaptor is a part of ME equipment, it should be used with ME equipment together.
- The display screen of device is part of B type application, and its highest temperature can reach 47.7°C.
- Operator can touch the device continuously for 10 minutes at most.
- The power supply plug is hospital grade.

Warning

- Inspect the adaptor regularly to see if it can work or not? Replace it in time if it is damaged.
- Donpect the adaptor regularly to see if it
- To prevent injury, while mounting the unit using a mounting arm, wall fixture, or other mounting device prepared by the customer, mount the unit securely as described in the instruction manual provided with the mounting device. Check beforehand that the mounting device used has sufficient strength to support the added weight of the unit. Check yearly that the mounting device is securely attached.

Warning

No modification of this equipment is allowed.

Important safeguards and notices for use in the medical environments

The unit generates, uses, and may radiate radio frequency energy. If it is not installed and used in accordance with the instruction manual, it may cause interference on other devices. If the unit causes interference (which can be determined by disconnecting the power cord from the unit), try the following.

- Relocate the unit with respect to the affected devices.
- Connect the unit and the affected devices to different branch circuits.

Caution

Signal input and output ports can only be connected with device with double insulation.

On Cleaning

Before cleaning

Be sure to disconnect the AC power cord from the AC outlet.

On cleaning the device

A material that withstands disinfection is used for the device housing and screen. When solvents such as benzene or thinner, or acid, alkaline or abrasive detergent, or chemical cleaning cloth are used for the housing surface/screen surface, the performance of the screen may be impaired or the finish of the housing surface may be damaged. Take care with respect to the following:

Clean the housing surface/screen surface with a 50 to 70 v/v% concentration of isopropyl alcohol or a 76.9 to 81.4 v/v% concentration of ethanol using a swab method. Wipe the protection plate surface gently (wipe using less than 1 N force). Stubborn stains may be removed with a soft cloth such as a cleaning cloth lightly dampened with mild detergent solution using a swab method and then clean using the above chemical solution. Never use solvents such as benzene or thinner, or acid, alkaline or abrasive detergent, or chemical cleaning cloth for cleaning or disinfection, as they will damage the housing surface/screen surface. Do not use unnecessary force to rub the housing surface/screen surface with a stained cloth. The housing surface/screen surface may be scratched.

Do not keep the housing surface/screen surface in contact with a rubber or vinyl resin product for a long period of time. The finish of the surface may deteriorate or the coating may come off.

On a Long Period of Use

Due to the characteristics of device, displaying static images for extended periods, or using the unit repeatedly in a high temperature/high humidity environments may cause image smearing, burn-in, areas of which brightness is permanently changed, lines, or a decrease in overall brightness. In particular, continued display of an image smaller than the monitor screen, such as in a different aspect ratio, may shorten the life of the unit. Avoid displaying a still image for an extended period, or using the unit repeatedly in a high temperature/high humidity environment such an airtight room, or around the outlet of an air conditioner. To prevent any of the above issues, we recommend reducing brightness slightly, and to turn off the power whenever the unit is not in use.

Symbols on the product



Safety sign

Follow the warnings in the instructions for use for parts of the unit on which this symbol appears.

NOTE Background color: Blue
Symbol: White



Regulatory Compliance Mark (RCM)

The Regulatory Compliance Mark (RCM) is a trade mark owned by the electrical regulator (Regulatory Authorities (RAs)) and Australian Communications Media Authority (ACMA).



Type B applied part

To identify a type B applied part complying with, IEC 60601-1. Used on medical equipment.

NOTE B = Body;
Image content: Other - single; Recognizable objects – persons



Recycling symbol

The universal recycling symbol, logo or icon is an internationally recognized symbol used to designate recyclable materials.



No Trash symbol

Don't throw inside the recycling or trash cart or littered in the environment.



CE Marking

CE marking is an administrative marking that indicates conformity with health, Safety, and environmental protection standards for products sold within the European Economic Area.

RoHS Marking

RoHS, also restricts the use (known as EEE). RoHS



known as Directive 2002/95/EC, originated in the European Union and of specific hazardous materials found in electrical and electronic products All applicable products in the EU market after July 1, 2006 must pass compliance, and then can add the RoHS marking.



Micro SD card symbol

It indicates Micro SD card can be inserted in and working.

USB 3.0 symbol

A USB symbol used to indicate a USB 3.0 port.



with capital letter inserted in and working. mafront of it is a symbol



DC symbol

DC stands for Direct Current

Ethernet

Three boxes Ethernet



symbol

that connect to a single line is a symbol that is used to represent the connection on a computer.



Grounding symbol

Identifying the ground terminal is critical to ensuring the products you design can be properly used and serviced in a safe manner.

Storage and transport requirements



Storage and transport temperature

This symbol indicates the acceptable temperature range for storage and transport environments.



Storage and transport humidity

This symbol indicates the acceptable humidity range for storage and transport environments.



Storage and transport pressure

This symbol indicates the acceptable atmospheric pressure range for storage and transport environments.

Operating requirements

Temperature: 5°C-40°C;

Relative humidity: 30%-70%;

Atmospheric pressure: 70kPa-106kPa.

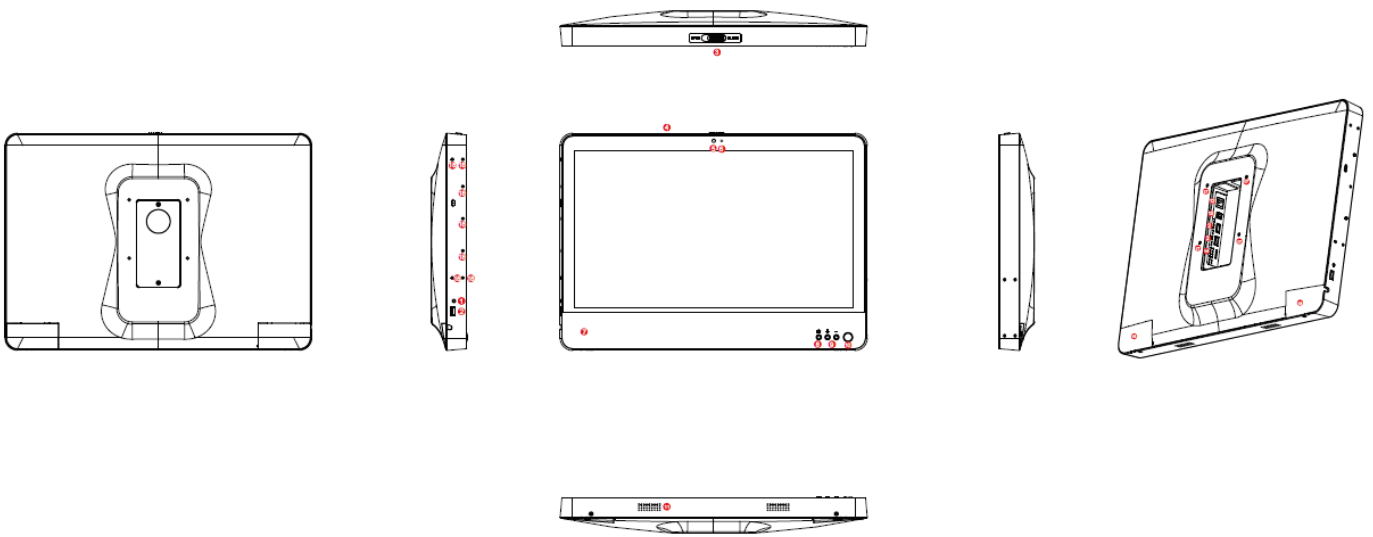
Indication:

Manufacture will provide circuit diagrams, component part lists, descriptions, calibration instructions to assist to SERVICE PERSONNEL in parts repair.

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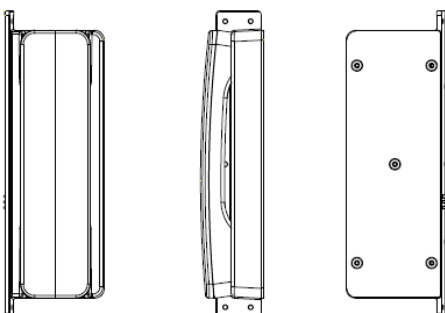
Appearance



- 1 Earphone
- 2 USB
- 3 Camera shutter
- 4 MIC
- 5 Camera
- 6 Light sensor
- 7 RFID
- 8 Mute
- 9 Volume
- 10 Power
- 11 Speaker
- 12 RJ45
- 13 DC
- 14 TF CARD
- 15 Biometric Reader Connector Back Cover
- 16 VOIP Connector Back Cover
- 17 VESA Hole
- 18 VoIP Connecting Screw Hole

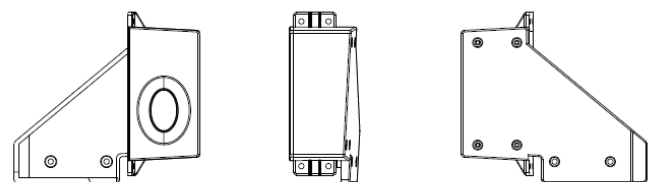
Optional accessories:

VOIP



1. VoIP
2. Biometric Reader

Biometric Reader



Accessories Included

1. 21.5" Medical Grade Device
2. AC/DC Charger
3. Biometric Fingerprint Reader (optional)
4. VoIP Phone (optional)
5. User manual
6. Pogo pin protection cover
7. 4 VESA screws

Keys	Functions
Home	Press this button to return home from any application or interface. Long press to launch Google Assistant.
Recent	Located to the right of home button. Press it to open the recent items.
Back	Located to the left of home button. Press this icon to return to the previous screen.
Power	Located on the bottom/front of the device. This button will switch the entire device On/Off.
Up	Located on the bottom/front of the device. Press to increase the volume.
Down	Located on the bottom/front of the device. Press to decrease the volume.

Ports	Functions
Ethernet/PoE	Located on the back of the device. This port can be used for wired network connections, as well as power (10/100/1000 @60W).
USB A	Two located on the back of the tablet under the cover. One located on the side of the device for charging. Two more USB ports on the bottom/back of the device under separate covers (used for optional VoIP and Biometric attachments).
SD Card	Located on the back of the tablet under the cover. This port can be used to insert an SD card up to 256GB to transfer files/external memory.
DC Power	Located on the back of the device. This This port powers the device and where the charger goes.
Earphone	Located on the side of the device for headphone/audio output connections.

Powering on device

- Please connect the AC/DC charger to the port.
- Make sure the flat surface of the power cord is faced down.
- Press the power button located at the bottom right of the device to power the device on.

Installing the SD card

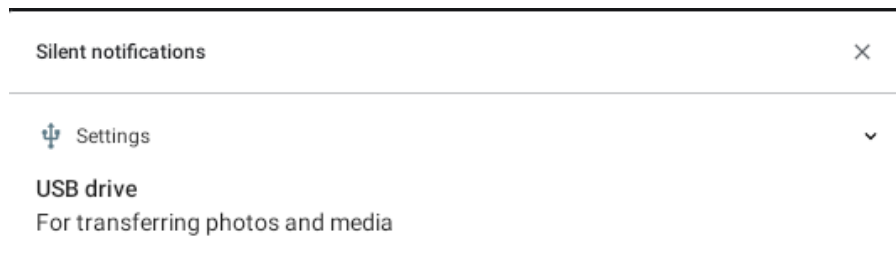
- Gently detach the cover/hood located on the back of the device. Flip the device and place the screen on a flat clean surface so the screen cannot be damaged.
- Insert the SD card in the corresponding slot. Be sure it is inserted all the way.
- Install the cover/hood and check the notification screen to ensure the SD card is recognized by the device.

Wall Mounting Installation

- Select a flat area on the wall in the desired location to mount the device.
- Install the bracket using all 4 screws to the VESA mount on the back of the device.
- Please note this VESA mount is 100x100 MM.
- Install the bracket to the wall using additional 4 screws to hold the device in place.

Transferring file between device and flashdisk



- Connect a flashdisk to the USB-A port on the back of device. A notification icon will appear in the status bar.
- Pulling down the notification bar on the screen, tap USB drive
- The device will now show the files on flashdisk.

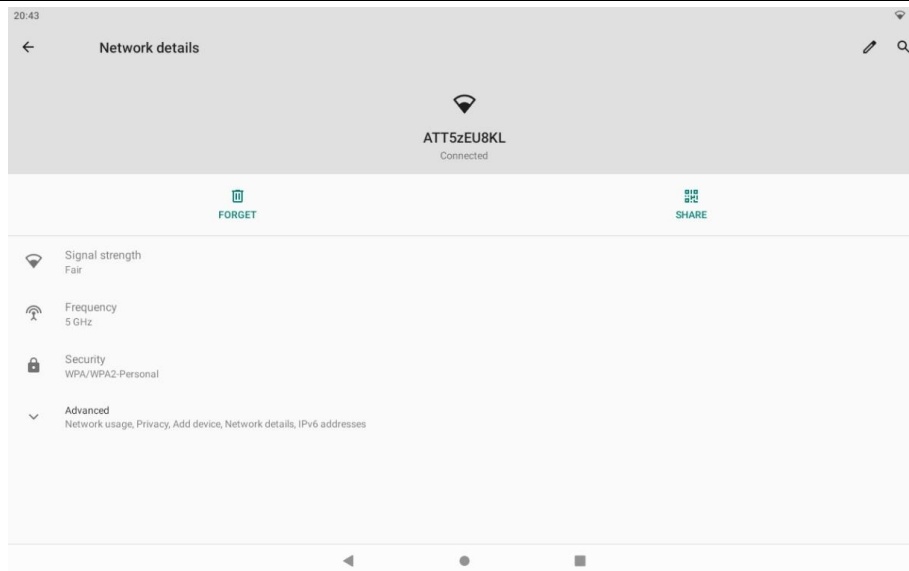


Wi-Fi

Wi-Fi provides as much as 300 feet (100M) range of wireless network access and supports both 2.4GHz and 5GHz bands. If you use your device to connect to the internet, you should connect to a wireless access point.


How to connect to a wireless network:

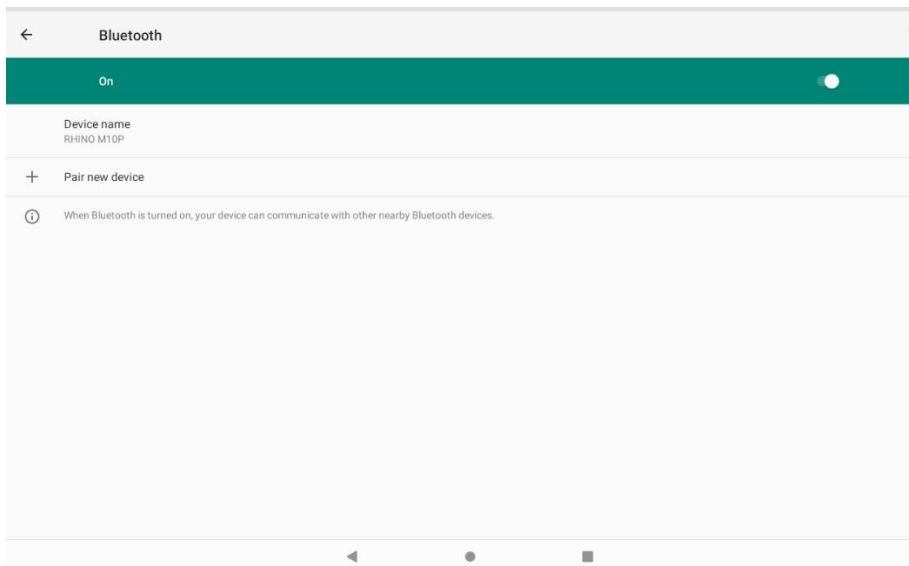
- Open settings and select Network & Internet, toggle the Wi-Fi setting on. Your device will automatically scan all wireless networks near you.
- Alternatively, pull down the notification bar and long-tap on the Wi-Fi icon.
- A list of Wi-Fi networks will display along with authentication in use (e.g. WPA). If you enable the notification in Wi-Fi settings, the status box will show this icon () when an open available wireless network is found.
NB: Open NB: Open Wi-Fi networks can be dangerous, please use caution when connecting to any connection you cannot immediately trust.
- When the device connects to a wireless network, the status box will show this Wi-Fi icon () , with the approximate signal strength (the number of lit bars). If you touch the connected network, it will display the name of Wi-Fi network, status, speed, signal, strength, security, information, and IP address.
- If you want to delete the wireless settings, please touch “FORGET” as shown in the image below.



Bluetooth

How to turn on Bluetooth:

- Enter settings.
- Select Connected devices and toggle Bluetooth on, the status box will show this icon: .
- Touch Pair new device, and all devices found will display in the list under the icon.




Pairing of a Bluetooth headset:

Open **Settings** and select **Connected devices**, then open **Bluetooth**, touch **Pair new device**, then your device will scan for the Bluetooth devices within range and show discovered devices in the list beneath the icon.

Choose any device in the discovered list to initiate pairing.

Bluetooth devices need a password to be paired, please ensure this information is to hand in order to successfully pair. The pairing and connected status will show under the headset in the Bluetooth devices list.


When the headset is connected, the status box will show this icon (). You can now use the headset to make and receive calls or listen to media if supported.

Contacts

The Contacts app is used to store all user contacts on the device. Contacts can be stored on device or in a cloud account.


By default, Contacts will display all contacts, within settings it is possible to limit the contacts shown to only accounts or locations desired.

Create a contact


Tap “” icon to create a new contact. The contact can be saved into any location enabled on the device.

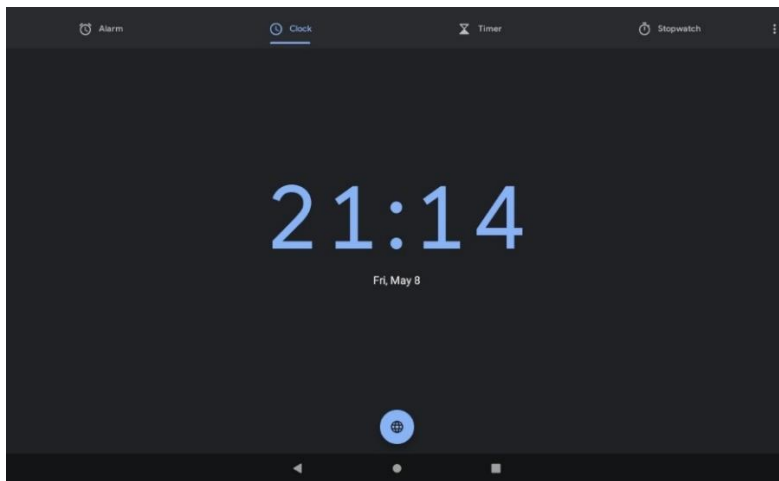
Fill out relevant details and tap "SAVE".

Search for a contact

Use the search icon () to initiate a contact search. As you type, contacts will be suggested. If there are no existing contacts that match the search, it will say “No contacts”.

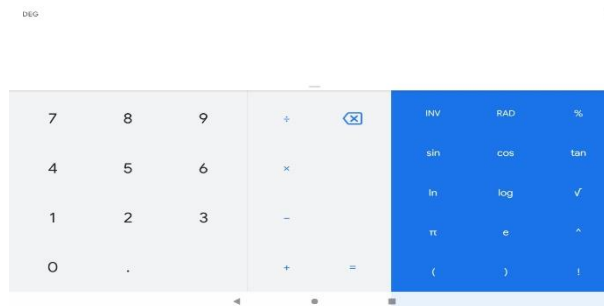
Clock

The clock app is used for time, timer function, alarm, and stopwatch. It can be accessed by tapping the Clock app icon within the app drawer 



Calculator

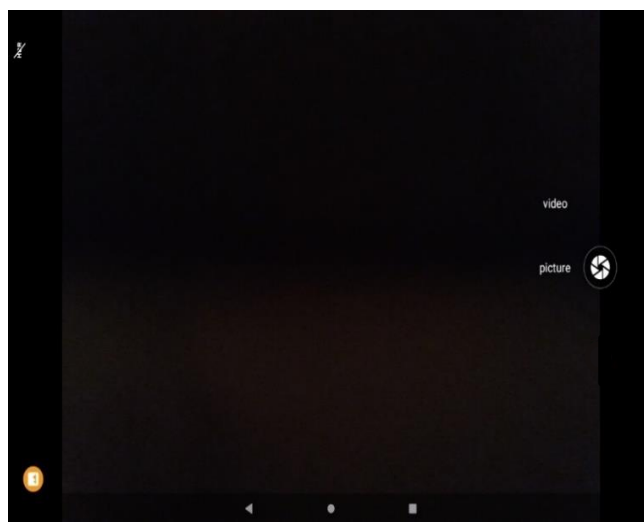
You can use the Calculator app to solve simple arithmetic problems or use its advanced mode to solve more complex equations. Enter numbers and arithmetic operators on the basic screen. Swipe left to open the advanced screen. Tap DEL to delete the last number or operation you entered, touch & hold DEL to delete everything on the display.



Camera

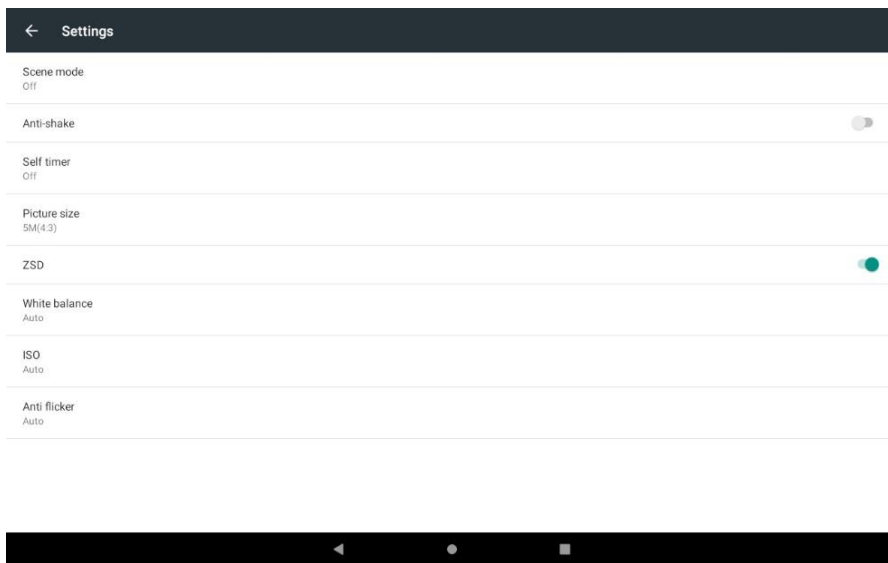
The camera is used for taking photos and video and can leverage both the front and rear facing cameras to achieve desired results. Please note the device also has no flash.

Within the Camera app




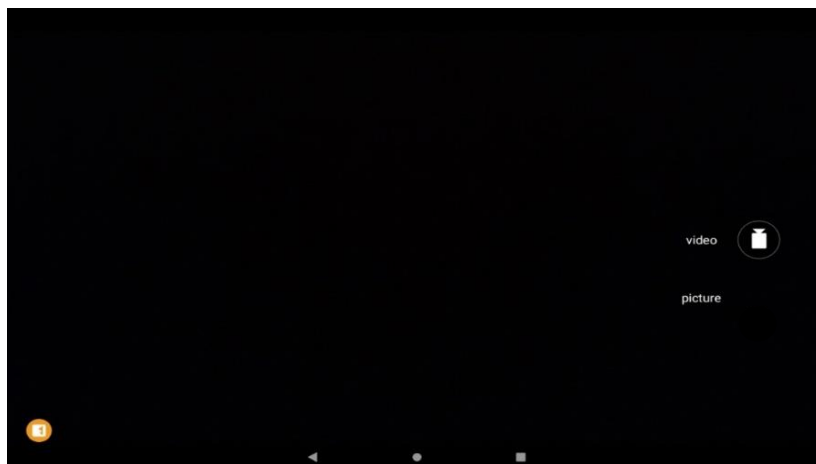
Touch the “shutter” button on the screen to take pictures. Photos and videos will automatically save in the gallery and can be previewed by touching the bottom right (left in portrait) thumbnail.

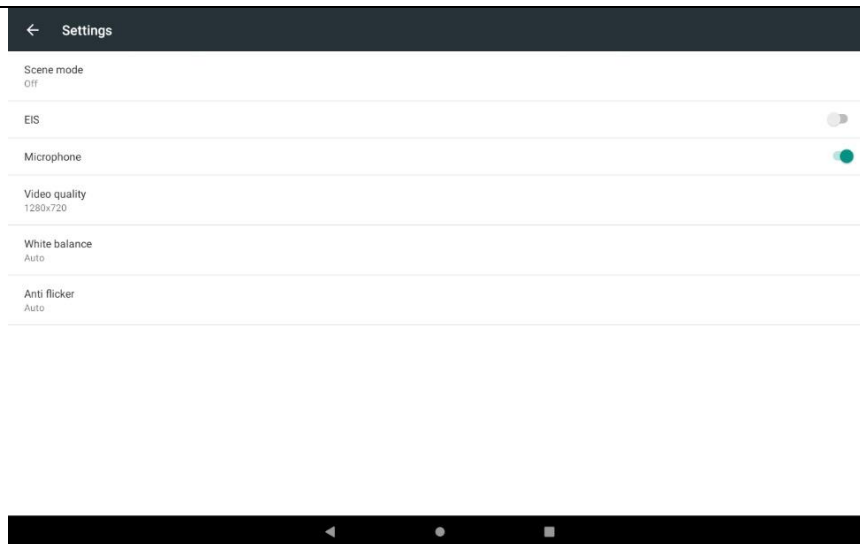
Change the settings by using the left -hand settings button.



Take a video:

Launch the video mode by tapping the  icon in the Camera app. Videos, like photos will automatically be saved to the gallery and can be previewed by tapping the thumbnail







Settings

Network & Internet

You can find Wi-Fi, Hotspot & tethering, VPN & Airplane mode in this section.

Bluetooth

Select Bluetooth touch the icon  to open , will automatically be search nearby Bluetooth open the equipment.

Display

- Brightness level: Adjust the screen brightness
- Wallpaper: The gallery and built-in wallpaper can be set as standby and lock screen wallpaper.
- Sleep: Adjust the delay before the screen automatically locks.
- Auto-rotate screen: On, Off.
- Font size: Set the font size of the system
- Display size: Set the display size of the screen.

Sound

This option allows for the changing of the ringtones, melodies and vibration used for the device. These include vibration, volume, ring tones, notification tones and various feedback options (Dial pad tones, Screen locking sounds, charging sounds, Touch sounds, Vibrate on tap).

Also available:

Volume, including the media volume, alarm volume, ring volume settings, you can manually slide to select. Sound enhancement, enabled by default for richer sound, can be toggled off as desired.

Sound



To prevent possible hearing damage, do not listen at high volume levels of long periods.

Storage



View the SD card and device memory usage.

Manage external media

Manage storage related settings

For any AC/DC adapter, the socket-outlet must be installed near the equipment and shall be easily accessible.

Apps & notifications



Manage applications, including disabling of system apps and uninstallation of user apps. Note some applications cannot be disabled or uninstalled, as they are deemed necessary to the function of the device.

Security



Google Play Protect: Displays Google Play Protect status, and allows for the disabling of on-device scanning

Find My Device: Find My Device helps locate a lost or stolen device remotely, requires a Google Account.

Security update: Display security update.

Screen lock: Choose screen lock

Lock Screen preferences: Show all notification content, show sensitive content only when unlocked, or do not show notifications at all.

Smart Lock: To use, first set a screen lock. Allows for the easing of lock screen security based on location, connected peripherals and devices.

Privacy

Location: Use GPS or network-based location on the device. Required for some applications.

Show passwords: Display characters briefly as you type (disabled by default)

Device admin apps

Encryption & credentials: Shows a device is encrypted.

Languages & input



Change device locale and language settings. Enable/disable software and hardware keyboards

Backup & reset



Backup settings require a Google Account. Allows for the simple, automated backup of app data and system settings to your Google Account to be restored on this or another device.

Reset the device back to factory settings, this may be a network reset, DRM reset, or full device reset (WARNING data may be lost)

Date and Time



Automatic: Use date and time provided by Network.

Date: Set the current date.

Time Zone: Select Time Zone according to where you are.

Time: Set the current time.

Use 24 Hour Time Format: ON/OFF

About device

You can view your device information and details, including build version, device hardware details, serial number, and OS version.

Adaptor

Input: 100-240Vac, 50-60Hz, 1.1A

Output: 13.0Vdc, 3.69A, 47.97W

EMC Guidance

Warning: Don't use near active HF surgical equipment and the RF shielded room of an ME system for magnetic resonance imaging, where the intensity of EM disturbances is high.

Warning: Use of this equipment adjacent to or stacked with other equipment should be avoided because it could result in improper operation. If such use is necessary, this equipment and the other equipment should be observed to verify that they are operating normally.

Warning: Use of accessories, transducers, and cables other than those specified or provided by the manufacturer of this equipment could result in increased electromagnetic emissions or decreased electromagnetic immunity of this equipment and result in improper operation.

Warning: Portable RF communications equipment (including peripherals such as antenna cables and external antennas) should be used no closer than 12 in (30 cm) to any part of the equipment, including cables specified by the manufacturer. Otherwise, degradation of the performance of this equipment could result.

Guidance and Manufacturer's Declaration – Electromagnetic Emissions	
Emissions test	Compliance
RF emissions CISPR 11	Group 1
RF emissions CISPR 11	Class B
Harmonic emissions IEC 61000-3-2	Class A
Voltage fluctuations/ flicker emissions IEC 61000-3-3	Complies

Guidance and Manufacturer's Declaration – Electromagnetic Immunity

Immunity Test	IEC 60601-1-2 Test level	Compliance level
Electrostatic discharge (ESD) IEC 61000-4-2	±8 kV contact ±2 kV, ±4kV, ±8 kV, ±15 kV air	±8 kV contact ±2 kV, ±4kV, ±8 kV, ±15 kV air
Electrical fast transient/burst IEC 61000-4-4	±2 kV for power supply lines ±1 kV for input/output lines	±2 kV for power supply lines ±1 kV for input/output lines
Surge IEC61000-4-5	± 1 kV line(s) to line(s) ± 2 kV line(s) to earth	± 1 kV line(s) to line(s) ± 2 kV line(s) to earth
Voltage dips, short interruptions and voltage variations on power supply input lines IEC 61000-4-11	0 % U _T ; 0.5 cycle at 0°,45°,90°, 135°, 180°, 225°, 270°, 315° 0 % U _T ; 1 cycle 70 % U _T ; 25/30 cycle 0% U _T ; 250/300 cycle	0 % U _T ; 0.5 cycle at 0°,45°,90°, 135°, 180°, 225°, 270°, 315° 0 % U _T ; 1 cycle 70 % U _T ; 25/30 cycle 0% U _T ; 250/300 cycle
Power frequency magnetic field IEC 61000-4-8	30 A/m 50Hz/60Hz	30 A/m 50Hz/60Hz
Conducted RF IEC61000-4-6	3 V r.m.s. 150 kHz to 80 MHz 6 V RMS in the ISM and amateur bands between 0.15 MHz and 80 MHz	3 V r.m.s. 150 kHz to 80 MHz 6 V RMS in the ISM and amateur bands between 0.15 MHz and 80 MHz
Radiated RF IEC61000-4-3	10 V/m 80 MHz – 2,7 GHz 80 % AM at 1 kHz	10 V/m 80 MHz – 2,7 GHz 80 % AM at 1 kHz
NOTE U _T is the a.c. mains voltage prior to application of the test level.		

Guidance and Manufacturer's Declaration - IMMUNITY to proximity fields from RF wireless communications equipment					
Immunity test	IEC60601 test level				Compliance level
	Test frequency	Modulation	Maximum power	Immunity level	
Radiated RF IEC 61000-4-3	385 MHz	**Pulse Modulation: 18Hz	1.8W	27 V/m	27 V/m
	450 MHz	*FM+ 5Hz deviation:	2 W	28 V/m	28 V/m

		1kHz sine			
710 MHz 745 MHz 780 MHz	**Pulse Modulation: 217Hz	0.2 W	9 V/m	9 V/m	
810 MHz 870 MHz 930 MHz	**Pulse Modulation: 18Hz	2 W	28 V/m	28 V/m	
1720 MHz 1845 MHz 1970 MHz	**Pulse Modulation: 217Hz	2 W	28 V/m	28 V/m	
2450 MHz	**Pulse Modulation: 217Hz	2 W	28 V/m	28 V/m	
5240 MHz 5500 MHz 5785 MHz	**Pulse Modulation: 217Hz	0.2 W	9 V/m	9 V/m	

Note* - As an alternative to FM modulation, 50 % pulse modulation at 18 Hz may be used because while it does not represent actual modulation, it would be worst case.

Note** - The carrier shall be modulated using a 50 % duty cycle square wave signal.

Notices for the use of the device

Your device has been made with utmost care and attention, and while it should handle some knocks and bumps, should be treated with care. The following suggestions can help you comply with the terms of repair warranty and help extend the life of your mobile device:

- High temperatures can shorten the life of electronic devices, damage batteries, and warp or melt certain plastics.
- Avoid placing the device in extreme low temperature environments. When the temperature rises, the device will produce water vapor which may damage electronic circuit.
- Keep device away from open flames or any open heat source.
- Do not disassemble the device, non-professional disassembly may damage the device and will void the warranty.
- Only use a soft and dry cloth to clean the camera lens. Do not use any chemicals to clean your device.
- The expected service life of the device is 5 years.

Troubleshooting

This section may help you isolate the cause of a problem and as a result, eliminate the need to contact technical support.

The device cannot be powered.

Check to make sure DC plug is tightly plugged into the DC socket.

Secure the safety screw nut. If DC plug is plugged right in place, indicator LED on Ethernet connector will flash. The device is powered on.

The device is mute.

Check Voip handler if it is hanged in place. If Voip handler is off the holder, sound can only be heard from receiver on the handler.

Check if there is an earphone is plugged to earjack. Unplug the earphone.

If None of above issues, press “+” or “-” button in the front to unmute the system.

The display is dark but power button is illuminated.

The system is in idle mode. Press the power button with  to light on the screen.

The camera doesn't work.

Make sure to switch Camera Shutter to “OPEN” position.

USB flashdisk cannot work on USB-A socket on the left side.

The USB-A socket on the left side can charge only, it cannot read USB flashdisk.

Plug USB flashdisk to one of two USB-A sockets on the back of the device. Go to “Files” to do operation with USB flashdisk.

US Regulatory Information

FCC Caution

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

§ 15.21 Information to user.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

§ 15.105 Information to the user.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

RF warning for Mobile device:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Operation of 5150-5250 MHz is restricted to indoor use only.

EU Regulatory Information

- The product maximum operating temperature is 40°C
- List of accessories: AC/DC Charger, Biometric Fingerprint Reader (optional), VoIP Phone (optional), User manual, Pogo pin protection cover, VESA screws
- The device has been evaluated to meet general RF exposure requirement. To maintain compliance with CE RF exposure guidelines, this equipment should be installed and operated with a minimum distance of 20cm between the radiator and your body.
- To prevent possible hearing damage, do not listen at high volume levels of long periods.

Frequency Bands and Power

This mobile phone offers the following frequency bands in EU areas only and with the following maximum radio-frequency power:

PENDING FREQUENCY RESULTS

Wi-Fi 2.4GHz: <17.81dBm

Wi-Fi 5GHz: <16.24dBm

Bluetooth V4.2: <6.48dBm

RFID 125kHz: <-3.10dB μ A/m@10 m Distance

RFID 13.56MHz: <1.71dB μ A/m@10 m Distance

Disposal Instructions



Correctly dispose of this product. This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle responsibly to promote the sustainable reuse of material resources. To safely recycle your device, please use return and collection systems or contact the retailer where the device was originally purchased.

Warning for 5G WIFI

In all EU member states, operation of 5150-5350 MHz is restricted to indoor use only. This restriction will be applied in all EU member states and UK.

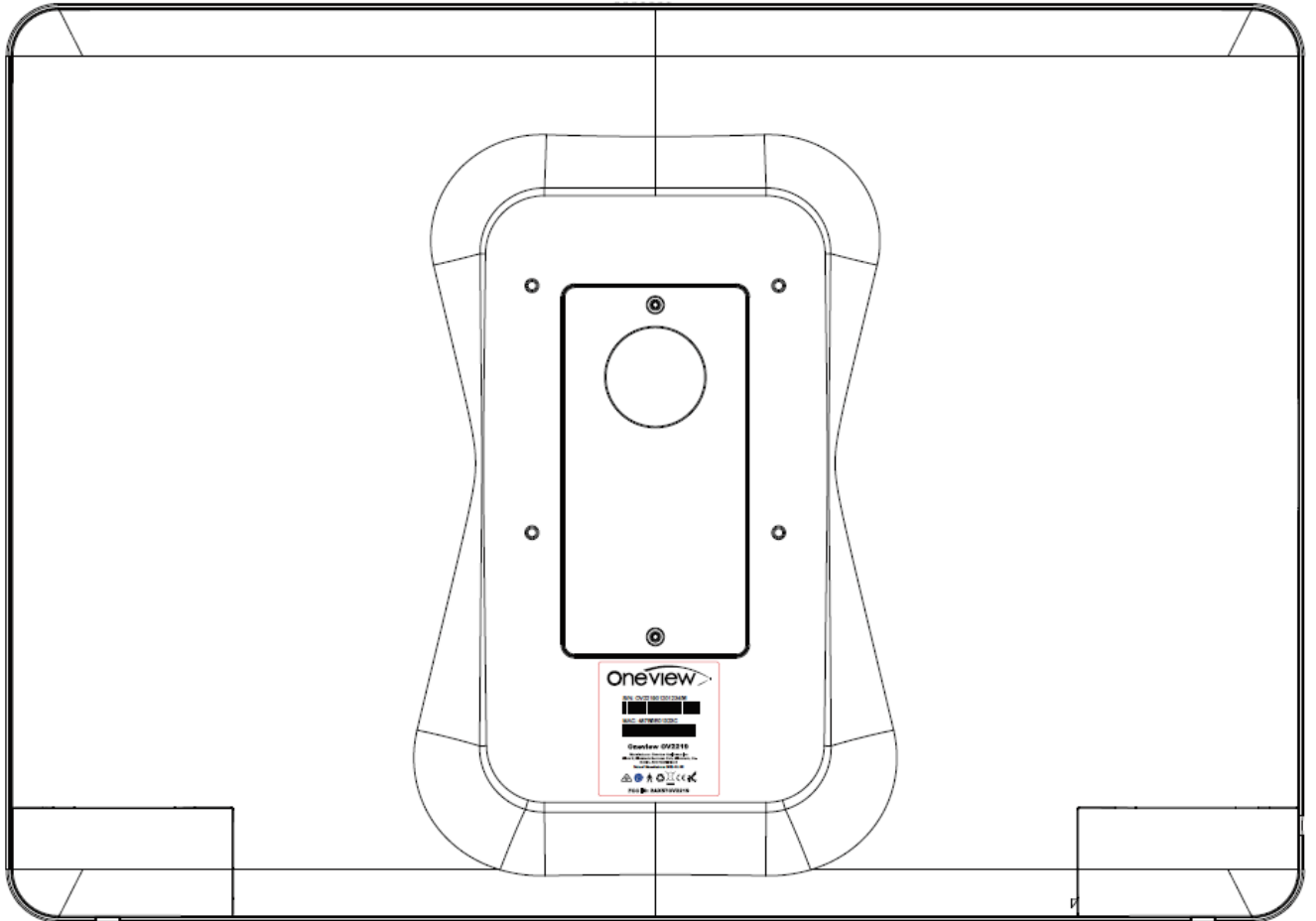


AT	BE	BG	CH	CY	CZ	DE	DK	EE	ES	EL
FI	FR	HR	HU	IE	IS	IT	LI	LT	LU	LV
MT	NL	NO	PL	PT	RO	SE	SI	SK	TR	UK

Receiver Category 2

Device label

The device label will show on the below location:



Oneview Healthcare Inc
Block 2, Blackrock Business Park, Blackrock, Co. Dublin, A94 H2X4 Ireland
Contact: John Paul Howe
Email: jphowe@oneviewhealthcare.com

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