

Product Certification Information / 製品認証情報 / 产品认证资讯

Complies with
IMDA Standards
DA108470



210-155057



Product: TWS Bluetooth Earphone
Model number: AG-TWS09R
FCC ID: 2AX2R-TWS09R

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

COTSUBU

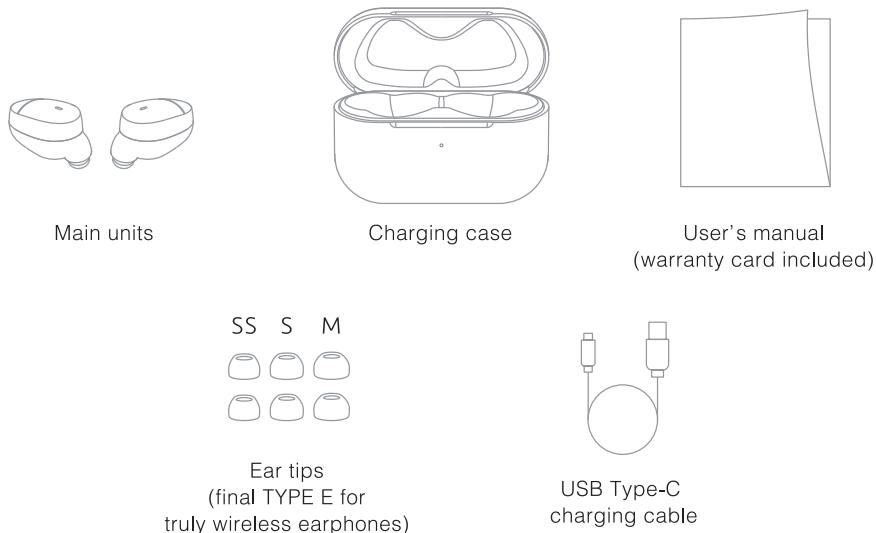
User's Manual

取扱説明書

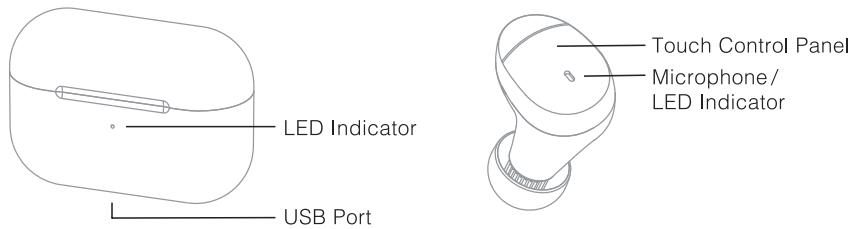
使用说明书



Package contents



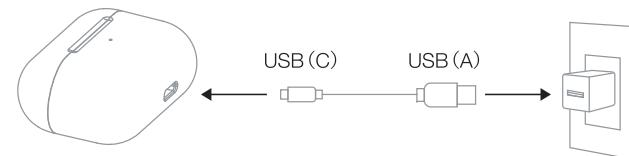
Part name



Power/Charging

Charging the charging case:

Connect the accessory USB charging cable(C) connector to the USB port on the charging case and connect the USB(A) connector to an electrical appliance or adapter with the same shape of connector and the internal battery within the charging case will begin to charge. While charging, the LED indicator light of the charging case will flash/lights up in a different color depending on the battery power level of the charging case as shown in the table below.



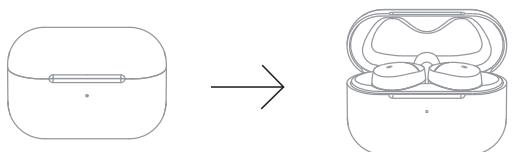
Battery Remaining	LED indicator of the charging case
0 ~ 10 %	Yellow LED flashes slowly
10 ~ 99 %	Green LED flashes slowly
100 %	Green LED lights up

Charging the earphones:

Insert the earphone units into the charging case and close the charging case, the earphone units will start charging. Once the charging case is closed, the LED indicator light of the charging case will light up in a different color depending on the battery power level of the charging case as shown in the table below.

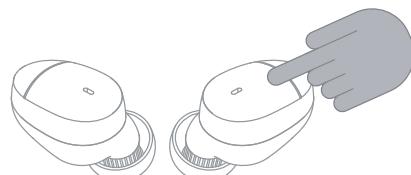
Battery Remaining	LED indicator of the charging case
0 ~ 10 %	Yellow LED lights up for 2 seconds
10 ~ 100 %	Green LED lights up for 2 seconds

Turning on the earphones



After charging, open the charging case and the power of the earphones will automatically switch ON. When the LED indicator of the earphones lights up red for 3 seconds, the power is ON.
(When the earphones are fully charged, the LED indicator of the earphones lights up green for 1 second then turns into red for 3 seconds)

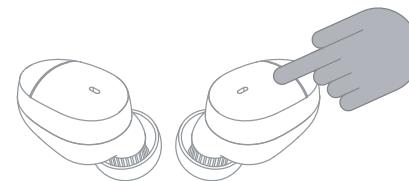
When the charging case is opened, the LED indicator light of the charging case will light up in a different color depending on the battery power level of the charging case as shown in the table below.



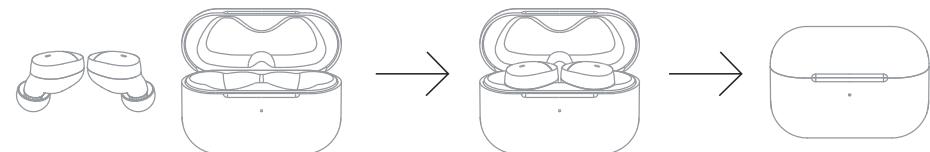
When the power is OFF, tap the touch control panel one time and the power will turn ON.

Battery Remaining	LED indicator of the charging case
0 ~ 10%	Yellow LED lights up for 10 seconds
10 ~ 100%	Green LED lights up for 10 seconds

Turning off the earphones



Touch and hold the touch control panel for about 3 seconds until two types of beep sound emanate, and the power will switch OFF.



When the charging case is adequately charged, returning the earphones to the charging case and closing the charging case will automatically switch the power OFF and charging will begin. The LED indicator light of the charging case will light up in a different color depending on the power level of the battery as shown in the table below.

Battery Remaining	LED indicator of the charging case
0 ~ 10%	Yellow LED lights up for 2 seconds
10 ~ 100%	Green LED lights up for 2 seconds

Performing device pairing

To connect to your smartphone or other device initially, it is necessary to perform pairing. For devices which have already completed pairing, a connection will automatically be established the next time the power is switched ON.



The first time the earphones are used:

1. Open the charging case, the LED indicator on the earphones will light up in red for 3 seconds and the power will automatically switch ON. Then, they will automatically switch to the pairing mode with the LED indicator on both sides of the earphone flashes between green and red.
2. Switch the Bluetooth function on the smartphone or other device ON and select [COTSUBU] once it appears on the display. When [COTSUBU Connected] appears on the display of the device being connected, pairing has been completed.

To reestablish pairing or to perform pairing with a second or subsequent devices:

1. Before performing pairing with a new device, please disconnect the device to which it has already been paired or switch the Bluetooth function OFF on the device to which it has already been paired.
2. Open the charging case, the LED indicator on the earphones will light up in red for 3 seconds and the power will automatically switch ON. Then, they will automatically switch to the pairing mode with the LED indicator on both sides of the earphone flashes between green and red.
3. Switch the Bluetooth function on the smartphone or other device ON and select [COTSUBU] once it appears on the display. When [COTSUBU Connected] appears on the display of the device being connected, pairing has been completed.

Operation of Touch Control Panel

		L	R
Music	Playback	Tap 1 time	
	Pause	Tap 1 time	
	Next Track	—	Touch and hold until beep sound emanates
	Previous Track	Touch and hold until beep sound emanates	—
	Raise Sound Volume	Tap 2 times	—
	Lower Sound Volume	—	Tap 2 times
Incoming Calls	Receive Call	Tap 1 time	
	End Call	Tap 1 time or return the earphones to the charging case and close the case	
	Refuse Call	Tap 2 times	
Siri/Google Assistant	Initialize	Tap 2 times (Only while music playback is stopped)*	

* Depending on the device to which connected, this function may not be available.

Factory reset method

When pairing has not been successfully completed or unexpected error has occurred, please perform the factory reset by the following procedures stated below. Once the factory reset is completed, please attempt another pairing operation.

1. Insert the left and right earphones into an adequately charged charging case then touch and hold the touch control panel on both sides simultaneously for 10 or more seconds. When the LED indicator of both sides light up in green, release the fingers off from the touch control panel.
2. After a certain amount of time, the earphones will automatically switch to the pairing mode with the smartphone or other device with the LED indicator on both sides of the earphone flashes between green and red. In this situation, the factory reset has been completed.
3. When the factory reset is completed, the earphones will be in the factory default state with all the previous pairing information with the smartphone or other device being deleted. Please try to perform the pairing again.

About the ear tips

When bass is difficult to hear and high range sound jars the ear, there is a possibility that the ear tip fit is not appropriate. In order to enjoy music in accordance with the design of the earphone, it is important that the ear tip fits properly and there is a means of sealing the ear canal. In order to achieve the proper fit, please try the following method:

- If there is any fitting discomfort with the default ear tips, please try with S or SS ear tips.
- Some users might have different ear canal sizes for the left and right ears. To achieve perfect fitting on both ears, please also try pairing ear tips with different sizes for left and right.

Points of Caution

- There is a risk of permanent hearing loss from extended use at excessive sound volumes. Please do not exceed 40 hours use per week at a sound volume of 80 dB(A) or 5 hours per week at a volume of 89 dB(A).
- To avoid electromagnetic interference, please refrain from use in places in which the use of electronic devices is prohibited.
- If you are using a pacemaker or other electronic medical device, please consult your physician before using this product.
- This product contains small parts that may be hazardous to children, so please store in a place that is out of the reach of children.
- Please do not subject to strong shocks or apply excessive force. Damage from abnormal use is not covered by the warranty. To prevent damage, please store the earphones inside the case in an appropriate location.
- Causing damage to the circuits may result in fire or electrical shock, so please do not attempt to disassemble this product.
- Please keep this product away from water or other liquids that may cause shorts or other damage.
- Please do not attempt to repair this product yourself as unauthorized attempts at repair may void the product warranty.
- Never use earphones when operating a bicycle, automobile, motorcycle or other motor vehicle as this is a cause of traffic accidents and there is a risk of serious consequences. Even when not driving, please do not use at railroad crossings, traffic intersections and other environments where there is a danger in the inability to hear surrounding sounds.
- This product may be damaged if it is placed in locations where the environment is subject to excessive direct sunlight, humidity, dust and other contaminants.
- Always keep the charging terminals clean. Dirt and dust adhered to the metal charging points of the earphones or the pins of the charging case might cause short-circuit, burn, or fire.

Troubleshooting: When you think, "Is it broken?"

Problem	Cause	Remedy
Earphones will not turn ON	(Immediately after purchasing) Battery charge is low	For safety of transportation from overseas, laws and regulations do not allow the internal battery to be fully charged at the time of shipping. For that reason, voltage may fall below the level required for operation at the time the customer opens the package. Fully charging the battery before use may relieve this inconvenience. Please refer to "Power/Charging" on P.3 regarding the method for charging.
	Earphone batteries are depleted	Please return the earphones into the charging case and close the case to charge them. (In case the charge in the charging case has run out, please charge the charging case first.) Please refer to "Power/Charging" on P.3 regarding the method for charging.
	The touch control panel has not been touched for adequate time	Please touch and hold the touch control panel until the power supply turns ON. Please refer to "Turning on the earphones" on P.4 regarding the method for turning the earphones ON.
Earphones will not turn OFF	An error has occurred due to improper operation	In some cases, performing a reset operation may fix the problem. Please refer to "Factory reset method" on P.8 regarding the reset method.
	The touch control panel has not been touched for adequate time	Please touch and hold the touch control panel until the power supply turns OFF. Please refer to "Turning off the earphones" on P.5 regarding the method for turning the earphones OFF.

Troubleshooting: When you think, "Is it broken?"

Problem	Cause	Remedy
Earphones will not turn OFF	Charging case battery charge is low	Normally, if the earphones are returned to an adequately charged case and have the case closed, the earphones will automatically turn OFF. If the earphones do not turn OFF, the battery power level of the charging case might be too low. Please try again after charging the charging case. Please refer to "Power/Charging" on P.3 regarding the method for charging.
	Using ear tips other than those included as accessories	Normally, if the earphones are returned to an adequately charged case and have the case closed, the earphones will automatically turn OFF. However, if ear tips other than those included as accessories are used, there are cases in which they may interfere with the charging case and cause the earphones could not be turned OFF. Please check to see whether the earphones turn OFF by using original ear tips.
Earphones cannot be charged	Metal contacts on earphone is not touching the pins on the charging case	Please ensure that the metal contacts are touching the pins on the charging case.
	Charging case battery charge is low	Normally, if the earphones are returned to an adequately charged case and have the case closed, the earphones will automatically turn OFF and start being charged. If the charging does not start, the battery power level of the charging case might be too low. Please try again after charging the charging case. Please refer to "Power/Charging" on P.3 regarding the method for charging.
	The lid of the charging case is not properly closed	Charging will not start if the lid is not properly closed after the earphones are returned to the case. Please check if the lid of the case is properly closed.

Troubleshooting: When you think, "Is it broken?"

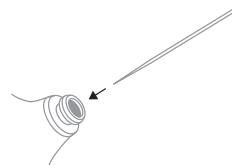
Problem	Cause	Remedy
Earphones cannot be charged	Using ear tips other than an accessory	Normally, if the earphones are returned to an adequately charged case and have the case closed, the earphones will automatically turn OFF and start being charged. However, if ear tips other than those included as accessories are used, there are cases in which they may interfere with the charging case and cause the earphones could not be turned OFF. Please check to see whether the earphones turn OFF by using original ear tips.
Touch sensor is not functioning	The touch control panel section has become soiled or wet	In case the touch control panel section has become soiled or wet, the touch control panel may not function properly, and it may not be possible to operate the earphones. Please wipe the touch control panel section with a soft, dry cloth to remove stains or moisture.
While playing music, sound (connection) is interrupted	Unstable connection caused by interference from external factor	Bluetooth communicates using the 2.4GHz band. This band is used by other wireless standards such as Wi-Fi, etc., and so there is a possibility of receiving interference. Moreover, this 2.4GHz band does not penetrate liquids. There is impact from humidity and rain, and the human body also contains liquid, so there are individual differences in connectivity. Furthermore, it depends on the specifications of smart phones and other devices. For that reason, switching OFF unused Wi-Fi/Bluetooth settings on surrounding devices, etc. is a countermeasure. While outside, there is a possibility that moving a smartphone from inside a bag to a breast pocket, etc. or otherwise reducing the distance between devices may improve the connection status.

Troubleshooting: When you think, "Is it broken?"

Problem	Cause	Remedy
Earphones cannot be detected / paired	Earphones are not in the pairing mode	In some cases, performing a reset operation may fix the problem. Please refer to "Factory reset method" on P.8.
	Has automatically been connected to a previously connected device	Please try performing the pairing operation again after having deleted the pairing information from a previously paired device.
In case it takes time to charge	The output of the USB adapter being used for charging is low	In case you are using the USB port on a PC, etc., there are cases in which the output is low and it may take more time to charge than the publicly listed value. As such, please use a 5V/1A USB adapter when charging this product.
Sound only comes out from one side	The left/right earphone pairing has been released	In some cases, performing a reset operation may fix the problem. Please refer to "Factory reset method" on P.8
	The battery of one side of the earphones has depleted	Please return the earphone into the adequately charged charging case and close the case to charge it. Please refer to "Power/Charging" on P.3 regarding the method for charging.
Battery consumption is fast for one side of the earphones only	Based on the design specification, one side is the parent and the other side is the child, so the burden between left and right is different	Under the specification for Bluetooth earphones, communication generally takes place with one side as the parent and the other as the child. As such, the child only communicates with the parent, but the parent communicates with the smartphone or other device and communicates with the child as well, and so there is a difference in the level of burden borne by the left and right earphone. As a result, a difference in the battery consumption between the left and right may occur.

Maintenance

Gently remove any build-up from the mesh filter with the tip of a toothpick. Please take care to ensure that no foreign particles fall inside when doing so.



Warranty and after service

The warranty for this product is valid for 1 year from the date of purchase. During the warranty period, we will repair the product based on the provisions below. The warranty is only valid in the country in which the product was purchased. Please contact the store you purchased the product from regarding questions pertaining to repairs.

1. During the warranty period, we will repair the product free of charge if the product failed even though it was used in accordance with the instructions in the user's manual and the point of caution sections.
2. In the following cases, repairs to the product will be subject to a fee even during the warranty period:
 - (1) The necessary documentation noted in the warranty card is not complete.
 - (2) The product is identified to be modified, disassembled, or repaired by a third party or customer other than our company or our authorized organizations.
 - (3) The earphones were subjected to a strong impact or were allowed to get wet. Product failure resulting from an excessive use of force on the product.
 - (4) Failure of the product or damage caused as a result of fire, earthquake, storm or flood damage, lightning strike or other natural disaster.
 - (5) Repair of scratches on the surface of the housing or repair of the housing itself.

Manufacturer:

ShenZhen XingMan Smarttech Corporation

TWS Bluetooth Earphone does not have enough space to print the product name、model、trademark、MIC ID and LOGO on the product itself, thus we locate them on product packaging and product user



* There is a possibility of a change in the specification, so please scan this QR code for the latest user's manual.

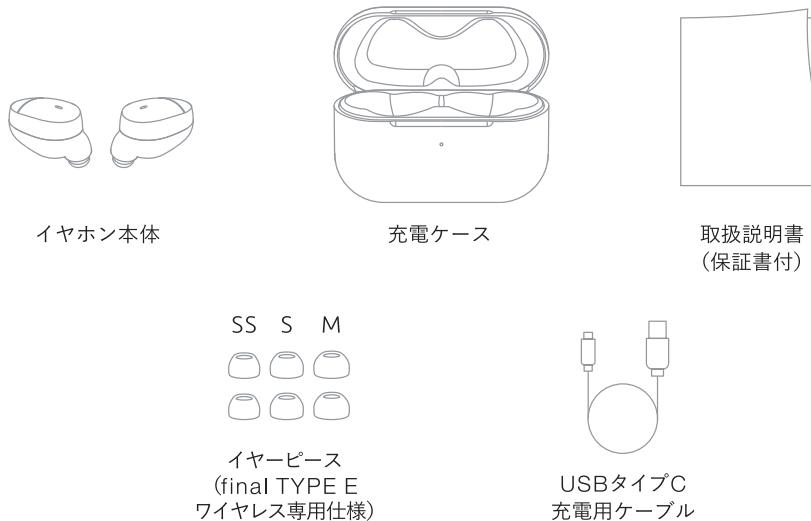


Warranty Card

This card is necessary in the event that the warranty is utilized. Please store this card along with a receipt or other documentation showing the date of purchase in a safe place to be produced in the event that the warranty is utilized.

Please refer to the manual for the provisions of the warranty.

同梱品



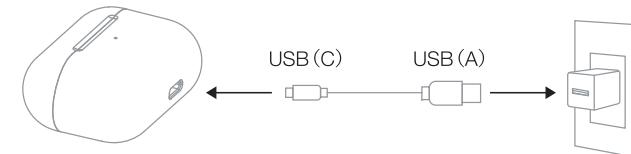
各部の名称



充電する

充電ケースを充電する：

付属の充電用ケーブルUSB(C)コネクタを充電ケースのUSBポートに接続し、USB(A)コネクタを同形状のコネクタを有する電子機器やアダプターに接続すると充電ケースの充電が開始されます。充電中は充電ケースのLEDインジケーターが電池残量に応じて、下表のように点灯/点滅します。



電池残量	充電ケースのLEDインジケーター
0 ~ 10 %	黄色のLEDがゆっくり点滅
10 ~ 99 %	緑のLEDがゆっくり点滅
100 %	緑のLEDが点灯

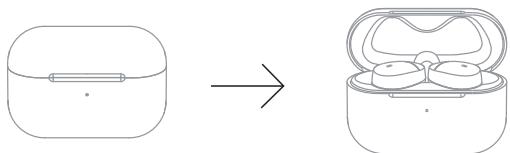
イヤホンを充電する：

充電ケースに本機を装着してふたを閉めると、充電が開始されます。この時、充電ケースの電池残量に応じてLEDインジケーターが下表のように点灯します。

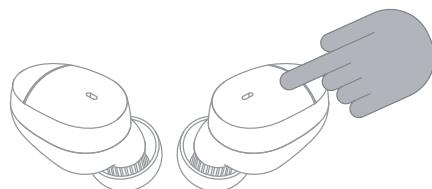
※充電ケースのLEDインジケーターが黄色(電池残量10%以下)に点灯した場合は、早めに充電ケースを充電してください。

電池残量	充電ケースのLEDインジケーター
0 ~ 10 %	黄色のLEDが約2秒間点灯
10 ~ 100 %	緑のLEDが約2秒間点灯

電源をONする



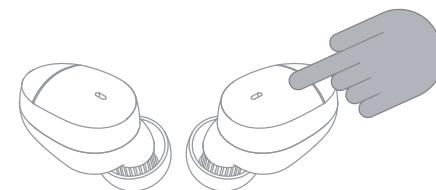
充電後、充電ケースのふたを開けると、自動的にイヤホンの電源がONになります。イヤホンのLEDインジケーターが約3秒間赤く点灯すると電源がONになっています。(イヤホンが満充電の場合、イヤホンのLEDインジケーターは約1秒緑に点灯してから約3秒赤く点灯します。)
この時、充電ケースの電池残量に応じてLEDインジケーターが下表のように点灯します。



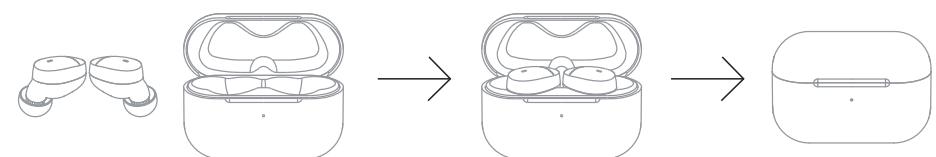
電源がOFFになっている場合、タッチセンサーを1回タップすると電源がONになります。

電池残量	充電ケースのLEDインジケーター
0 ~ 10 %	黄色のLEDが約10秒間点灯
10 ~ 100 %	緑のLEDが約10秒間点灯

電源をOFFする



タッチセンサーに約3秒間、2種類の電子音が鳴るまで触れ続けると、電源がOFFになります。



充電ケースの電池残量が十分な場合、イヤホンを充電ケースに戻してふたを閉めると、自動で電源がOFFになり、充電が開始されます。

この時、充電ケースの電池残量に応じてLEDインジケーターが下表のように点灯します。

電池残量	充電ケースのLEDインジケーター
0 ~ 10 %	黄色のLEDが約2秒間点灯
10 ~ 100 %	緑のLEDが約2秒間点灯

ペアリングする

お手持ちのスマートホン等の機器と初めて接続する場合は、ペアリングを行う必要があります。次回イヤホンの電源をONにすると、前回接続していた機器に自動的に接続されます。



本機を初めてご使用になる場合：

1. 充電ケースのふたを開けると、イヤホンのLEDインジケーターが約3秒間赤く点灯し、自動的に電源がONになった後、ペアリングモードに移行します。このとき、どちらか片側のLEDインジケーターが緑・赤に交互点滅します。
2. スマートホン等のBluetooth機能をONにし、画面に「COTSUBU」が表示されたら選択します。接続する機器の画面に、「COTSUBU」と表示されましたらペアリングは完了です。

ペアリングをやり直す場合・2台目以降の機器とペアリングする場合：

1. 新たにスマートホン等の機器とのペアリングを行なう前に、既にペアリングされているスマートホン等の機器との接続をお切りいただくか、既にペアリングされている機器のBluetooth機能をOFFにしてください。
2. 充電ケースのふたを開けると、イヤホンのLEDインジケーターが約3秒間赤く点灯し、自動的に電源がONになった後、ペアリングモードに移行します。このとき、どちらか片側のLEDインジケーターが緑・赤に交互点滅します。
3. スマートホン等のBluetooth機能をONにし、画面に「COTSUBU」が表示されたら選択します。接続する機器の画面に、「COTSUBU」と表示されましたらペアリングは完了です。

タッチセンサー操作

		L	R
音楽	再生	1回タップする	
	一時停止	1回タップする	
	次の曲へ	—	電子音が鳴るまで 触れたままにする
	前の曲へ	電子音が鳴るまで 触れたままにする	—
	音量を上げる	2回タップする	—
	音量を下げる	—	2回タップする
着信	着信受話	1回タップする	
	通話終了	1回タップする、または充電ケースに入れてふたを閉める	
	着信拒否	2回タップする	
Siri/ Googleアシスタント	起動する	2回タップする(音楽停止状態のみ)※	

※接続する機器によっては、機能しない場合があります。

リセット方法について

ペアリングがうまくいかなかった場合や、予期せぬエラーが発生して正しく動作しない場合は、下記の手順でイヤホン本体がリセットされます。リセット完了後、再度ペアリング操作をお試しください。

1. 電池残量が十分な充電ケースに左右のイヤホンを入れた状態で両方のイヤホンのタッチセンサーに同時に10秒以上触れ続け、両側のLEDインジケーターが緑に点灯したら離します。
2. 一定時間経つと自動的にスマートホン等の機器とのペアリングモードに移行し、片側のイヤホンのLEDインジケーターが緑と赤に交互点滅します。この状態でリセットが完了です。
3. リセットが完了すると、工場出荷時の状態となり、イヤホン側に記憶されていたスマートホン等の機器とのペアリング情報も削除されます。本機ペアリング情報の削除を確認したうえ、再度ペアリングをやり直してください。

イヤーピースについて

低音を感じにくい、高い音が耳障りに感じる場合は、イヤーピースの装着が合っていない可能性があります。イヤホンを設計通りの音質で楽しむためには、イヤーピースを正しく装着し、耳道内が密閉された状態で使用することが重要です。正しく装着するために下記の方法をお試しください。

- ・装着に違和感を感じる場合には、SサイズやSSサイズも試してみる。
- ・耳道の大きさは同じ人でも左右で異なりますので、左右で異なるサイズのイヤーピースを試してみる。

注意事項

- ・長期にわたる過剰な音量での使用は永久的な難聴を招く恐れがあります。80 dB(A)の音量で40時間/週、89 dB(A)の音量で5時間/週を超えないようにしてください。
- ・電磁妨害を防ぐために、電子機器の使用が禁止されている場所での使用は避けてください。
- ・ペースメーカー等電子医療機器を使用している場合、本製品を使用する前に医師にご相談ください。
- ・本製品には小さな部品があり、子供に危険を及ぼす可能性があるため、子供の手の届かないところで保管してください。
- ・強い衝撃を与える、無理な力を加えたりしないでください。異常な使用状況下での故障は保証の対象外となります。破損を防ぐために、ケースの適切な位置にイヤホンを収納してください。
- ・回路故障を引き起こし、火災や感電の原因になりますので、本製品を分解しないでください。
- ・ショートや故障の原因となりますので、水などの液体に濡らさないでください。
- ・ご自分で本製品を修理しないでください。不正な修理がなされた場合、製品保証が無効になる可能性があります。
- ・自転車や自動車、オートバイなどを運転しながらのイヤホンの使用は絶対に避けてください。交通事故を引き起こす原因となり、重大な結果を引き起こす恐れがあります。運転以外であっても、踏切や交差点他、周囲の音が聞こえないと危険な環境では、ご使用にならないでください。
- ・直射日光の当たる場所、湿気、埃等の多い環境に放置すると、故障の原因となります。
- ・イヤホンの金属接点及び充電ケースのピンの汚れやホコリ等を定期的に取り除き、異物が付着することのないようにしてください。感電や本体の異常な発熱の恐れがあります。

故障かな?と思ったら

問題点	原因	対処法
イヤホンの電源がONにならない	(ご購入直後の場合) 電池残量が少ない	内蔵バッテリーは、海外からの輸送の安全のため、法令に基づき工場出荷時にフル充電にすることができます。そのため、お客様が開封された際に動作に必要な電圧を下回ることがございます。ご使用の前にフル充電してください。充電方法について詳しくは、P.17の「充電する」をご確認ください。
	イヤホンの電池切れ	イヤホンを充電ケースに入れてふたを閉めて充電してください。(充電ケースも充電切れの場合、まずは充電ケースを充電してください) 充電方法について詳しくは、P.17の「充電する」をご確認ください。
	タッチセンサーに十分な時間触れていない	タッチセンサーに電源がONになるまで触れ続けてください。電源をONにする方法について詳しくは、P.18の「電源をONする」をご確認ください。
イヤホンの電源がOFFにならない	誤操作のためエラーが発生している	リセット操作を行なうことで改善する場合がございます。リセット方法について詳しくは、P.22の「リセット方法について」をご確認ください。
	タッチセンサーに十分な時間触れていない	タッチセンサーに電源がOFFになるまで触れ続けてください。電源をOFFにする方法について詳しくは、P.19の「電源をOFFする」をご確認ください。
	(充電ケースにイヤホンを入れても、イヤホンの電源がOFFにならない場合) 充電ケースの電池残量が少ない	通常、電池残量が十分な充電ケースにイヤホンを収納してふたを閉めると、イヤホンの電源が自動でOFFになりますが、OFFにならない場合、充電ケース自体の電池残量が十分でない場合がございます。充電ケースを充電した後に、再度お試しください。充電方法については、P.17の「充電する」をご確認ください。

故障かな?と思ったら

問題点	原因	対処法
イヤホンの電源がOFFにならない	(充電ケースにイヤホンを入れても、イヤホンの電源がOFFにならない場合) 付属品以外のイヤーピースを使用している	通常、電池残量が十分な充電ケースにイヤホンを収納してふたを閉めると、イヤホンの電源が自動でOFFになり、イヤホンの充電が開始されますが、付属品以外のイヤーピースをご使用の場合、充電ケースに干渉して充電が満足にできず、電源がOFFにならない場合がございます。付属品のイヤーピースで正常に動作するかご確認ください。
イヤホンが充電できない	イヤホンの金属接点が充電ケースのピンと接触していない	金属接点と充電ケースのピンとの接触具合が十分であることをご確認ください。
	充電ケースの電池残量が少ない	通常、電池残量が十分な充電ケースにイヤホンを収納してふたを閉めると、イヤホンの電源が自動でOFFになり、イヤホンの充電が開始されますが、開始されない場合、充電ケース自体の電池残量が十分でない場合がございます。充電ケースを充電した後に、再度お試しください。充電方法について詳しくは、P.17の「充電する」をご確認ください。
	付属品以外のイヤーピースを使用している	通常、電池残量が十分な充電ケースにイヤホンを収納してふたを閉めると、イヤホンの電源が自動でOFFになり、イヤホンの充電が開始されますが、付属品以外のイヤーピースをご使用の場合、充電ケースに干渉して充電が満足にできず、電源がOFFにならない場合がございます。付属品のイヤーピースで正常に動作するかご確認ください。
充電ケースのふたを閉めていない	充電ケースにイヤホンを収納した状態でふたが閉まっていない場合、イヤホンの充電が開始されません。充電ケースのふたがきちんと閉まっているかご確認ください。	