

製品認証情報

Complies with
IMDA Standards
DA108470



210-195152



Product: Bluetooth Earphone
Model number: AG-UZURA
FCC ID: 2AX2R-UZURA

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions
(1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

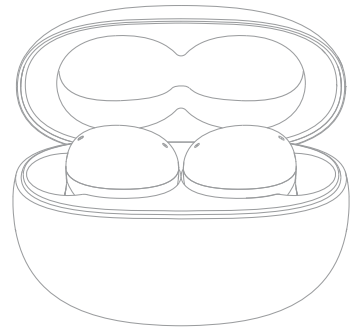
AG-UZURA

TWS Bluetooth Earphone

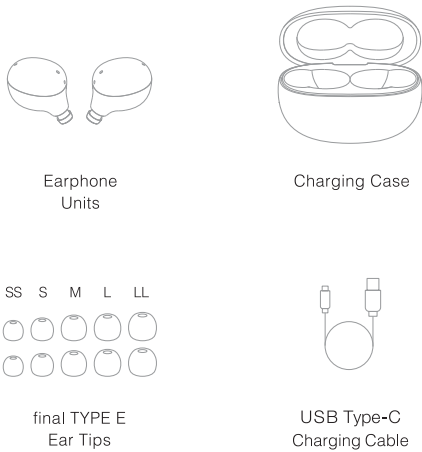
User's Manual

取扱説明書

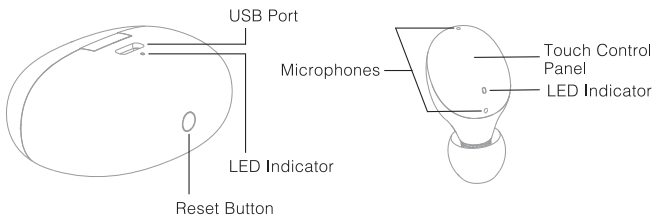
使用说明书



Package Contents



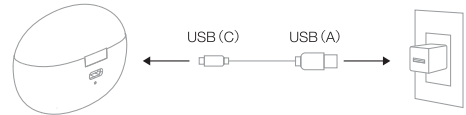
Parts Name



Power / Charging

Charging the charging case:

Connect the accessory USB charging cable(C) connector to the USB port on the charging case and connect the USB(A) connector to an electrical appliance or adapter with the same shape of connector and the internal battery within the charging case will begin to charge with the LED Indicator lights up in White for 6 seconds. While charging, the LED Indicator of the charging case will blink/light up in different patterns depending on the battery power level of the charging case as shown in the table below.



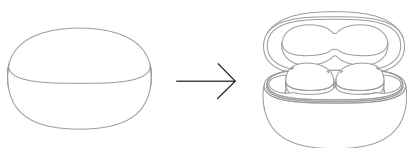
Charging Case Battery Level	LED Indicator of the Charging Case
0 ~ 25%	Blinks slowly in Red
26 ~ 99%	Blinks slowly in White
100%	Lights up in White

Charging the earphones:

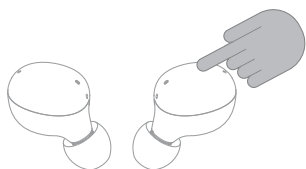
Insert the earphone units into the charging case and the earphone units will start charging with the LED Indicator on the earphones blinking slowly in Red. The LED Indicator will blink depending on the battery power level of the charging case as shown in the table below. Once the earphone units are completely charged, the LED Indicators on both earphone units and the charging case will go off.

Charging Case Battery Level	LED Indicator of the Charging Case
0 ~ 25%	Blinks slowly in Red
26 ~ 100%	Blinks slowly in White

Power ON



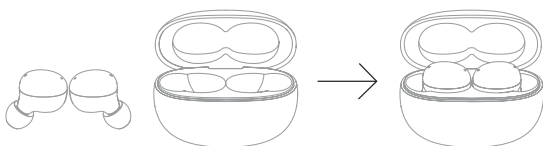
Open the charging case and the earphone units will be automatically powered ON with the LED Indicator of the earphones light up White for 2 seconds.



The power can also be turned ON by touching and holding the touch control panel for 4 seconds.

* This action has to be performed independently on both Left and Right.

Power OFF



When the charging case is adequately charged, returning the earphone units to the charging case and closing the charging case, the earphone units will be automatically powered OFF and charging will begin. The LED Indicator of the charging case will blink slowly in a different color depending on the battery power level of the charging case as shown in the table below P.3.

The power can also be turned OFF by touching and holding the touch control panel of one of the earphones for 8 seconds until the LED Indicator of both earphones lights up Red and the power of both earphones will switch OFF.

How to Pair

To connect to your smartphone or other devices initially, it is necessary to perform pairing. For devices which have already completed pairing, a connection will automatically be established the next time the power is switched ON.



For the first time use :

1. Open the charging case, and the power of the earphones will turn ON with the LED Indicator on the earphones lights up in White for 2 seconds. Remove both of the earphones from the charging case and the earphones will switch into pairing mode with the LED Indicator of one of the earphones starts blinking Red and White alternately. *1
2. Switch the Bluetooth function on the smartphone or other devices ON and select [ag_UZURA] once it appears on the display. When [ag_UZURA Connected] *2 appears on the display of the device, the pairing has been completed.

To reestablish pairing or to perform pairing with a second or subsequent devices:

1. Return both of the earphones to the charging case. Before pairing with a new device, please disconnect the earphones from the previously connected device or switch OFF the Bluetooth function of the previously connected device.
2. Open the charging case, and the power of the earphones will turn ON with the LED Indicator on the earphones lights up in White for 2 seconds. Remove both of the earphones from the charging case and the earphones will switch into pairing mode with the LED Indicator of one of the earphones starts blinking Red and White alternately. *1
3. Switch the Bluetooth function on the smartphone or other devices ON and select [ag_UZURA] once it appears on the display. When [ag_UZURA Connected] *2 appears on the display of the device, the pairing has been completed.

*1: If the LED Indicators of earphone is blinking slowly in Red, it means that the earphones are being charged by the case. You can perform the pairing in this state if they are available on the display of device.

*2: The content displayed differs depending on the user interface of the smartphones or other devices.

LED Indicator of Charging Case

When the charging case is not being charged, pressing the reset button once will trigger a specific pattern which indicates the battery level of the charging case at a higher precision level.

Charging Case Battery Level	LED Indicator of the Charging Case
0%	Blink twice in Red
1 ~ 25%	Blink once in White
26 ~ 50%	Blink twice in White
51 ~ 75%	Blink trice in White
76 ~ 100%	Blink 4 times in White

Operation of Touch Control Panel

		L	R
Cycling between ANC ON, Ambient Sound and ANC OFF *1		Touch for 2 seconds until beep, then release	
Music	Playback	Single tap	
	Pause	Single tap	
	Raise Sound Volume	—	Double tap
	Lower Sound Volume	Double tap	—
	Next Track	—	Triple tap
	Beginning of the Current Track / Previous Track *2	Triple tap	—
Incoming Calls *3	Receive Call	Single tap	
	End Call	Touch and hold for 4 seconds	
	Refuse Call	Touch and hold for 4 seconds	

*1: ANC is the short form of Active Noise Cancelling.

*2: If you perform the touch control right after the start of a track, you will return to the previous track. If you perform the touch control in the middle of a track, you will return to the beginning of the current track. In order to return to the previous track while you are currently in the middle of a track, please perform the touch control twice in succession.

*3: Earphones will be switched automatically into ANC OFF mode during call.

Factory Reset Method

When pairing has not been successfully completed or an unexpected error has occurred, please try the factory reset by the following methods. Please try pairing again after the factory reset is completed.

1. Return the left and right earphones into an adequately charged charging case. By keeping the charging case open, press and hold the reset button on the charging case for 5 seconds until the LED Indicator of both earphones blinks twice in White.
2. The LED Indicator of the earphones will light up White for 2 seconds. This means that the factory reset has been completed.
3. When the factory reset is completed, the earphones will be in the factory default state with all previous pairing information with the smartphone or other devices deleted. Therefore, the previous pairing record on the smartphone or other devices is no longer functional. Please feel free to remove those previous records.
4. Remove the earphones from the charging case and the earphones will switch into the pairing mode with the LED Indicator of one of the earphones blinks alternately in Red and White. Please perform the device pairing again.




About Ear Tips











If you find the bass is lacking or the treble is grating, the ear tips may not be properly fitted. In order to make enough of the earphones' potential, make sure the ear tips are positioned properly and keep the ear canals sealed. Please try the following instructions for proper fitting.

- Not only the standard M size, but also try different sizes.
- Trying larger sizes (L, LL) might be effective for small ears.
- The size of ear canals might be different from left to right. So try different size ear tips for the best fit for left and right ear canals.














Safety Precautions

The following descriptions are provided to explain matters that must be observed to prevent harm to the user and other people, along with damages to property. Please be sure to observe these before using the product.

 DANGER	Failure to observe the precautions indicated by this label will result in death or serious injury to the user.
 WARNING	Failure to observe the precautions indicated by this label may result in death or serious injury to the user.
 CAUTION	Failure to observe the precautions indicated by this label may result in personal injury or property damage.

 DANGER	
  Fire, electric shock, overheating, ignition, leakage, rupture, or accidental ingestion may cause death, blindness, or serious injury.	
 Do not use, store, or leave the product in a humid or dusty place, or in a car where it will be exposed to high temperatures or places exposed to direct sunlight. Doing so may cause overheating, leakage, or rupture of the product.	 Do not connect to a fast charging power adapter with a maximum power output exceeding 20W per port. Doing so may cause rupture, battery leakage, or overheating and consequently result in fire, burn marks, or injury.
 Do not use cable other than the supplied USB cable. Doing so may cause rupture, battery leakage, or overheating and consequently result in fire, burn marks, or injury.	 Do not charge the battery when the charging case or USB cable is wet. Doing so may cause abnormal heating or malfunction due to a short circuit.
 Do not put it into fire. Doing so may cause leakage or rupture and result in injury or burn marks.	 If you find that liquid is leaking from the earphones or charging case, or if there is an unusual odor, or overheating, do not touch the liquid and stop using the earphones immediately. Besides that, move all combustible materials nearby away from the earphones or charging case.
 Do not disassemble the product. Doing so may cause product malfunctions.	

Safety Precautions

 WARNING	
  Fire, electric shock, overheating, and ignition may cause burns or serious injury.	
 Do not use the product while driving a car, motorcycle, bicycle, etc. Doing so may cause a traffic accident.	 Do not allow water or foreign matter to get inside the charging case. The charging case is not waterproof. Water or foreign matter may cause fire or electric shock. If water or foreign matter should enter the charging case, stop using it immediately. Regularly check and ensure that no foreign matter adheres to the terminals of the charging case as it may cause overheating or fire.
 Do not use the product in places where it would be dangerous if the surrounding sound is not audible such as railroad crossings, pedestrian crossings, station platforms, etc. Listening at high volume makes it difficult to hear surrounding sounds. The product is equipped with noise cancellation, it is difficult to hear warning tones and other sounds, which may cause accidents or injuries.	 Do not charge the charging case while it is covered by bedding or other covering. The heat buildup may cause abnormal overheating, which may result in a fire.
 CAUTION	
May cause injury or damage to surrounding property.	
 Keep out of reach of children or persons requiring supervision. The product uses magnets and batteries. Swallowing small parts may cause serious symptoms such as choking hazards or internal organ damage.	 Ear tips must be securely attached. If the ear tips are not securely attached, they may come off and remain in the ear canal during use.
 Do not use it in medical institutions or around people using medical equipment. It may cause malfunction in medical devices such as pacemakers.	 Do not listen at high volume for long periods of time. Prolonged use at excessive volume may result in permanent hearing loss. Do not exceed 40 hours/week at 80 dB (A) and 5 hours/week at 89 dB (A).
 When using the earphones on board an aircraft, follow the instructions of the flight crew. Radio wave effects may cause an accident.	

Troubleshooting: When you think, "Is it broken?"

Problem	Cause	Remedy
Earphones will not turn ON	(Immediately after purchasing) Battery level is low	For the safety of transportation from overseas, laws and regulations do not allow the internal battery to be fully charged at the time of shipping. For that reason, the voltage may fall below the level required for operation at the time the user opens the package. Fully charging the battery before use may relieve this inconvenience. Please refer to "Power / Charging" on P.3 regarding the method for charging.
	Earphone batteries are depleted	Please return the earphones to the charging case to charge them. (In case the battery of the charging case has run out, please charge the charging case first.) Please refer to "Power / Charging" on P.3 regarding the method for charging.
	The touch control panel has not been touched for adequate time	Please touch and hold the touch control panel until the power turns ON. Please refer to "Power ON" on P.4 regarding the method for turning the earphones ON.
	An error has occurred due to improper operation	In some cases, performing a reset operation may fix the problem. Please refer to "Factory Reset Method" on P.7 regarding the reset method.
Earphones will not turn OFF	The touch control panel has not been touched for adequate time	Please touch and hold the touch control panel until the power turns OFF. Please refer to "Power OFF" on P.4 regarding the method for turning the earphones OFF.
	Charging case battery level is low	Normally, if the earphones are returned to an adequately charged case and the case closed, the earphones will automatically turn OFF. If the earphones do not turn OFF, the battery level of the charging case might be too low. Please try again after charging the charging case. Please refer to "Power / Charging" on P.3 regarding the method for charging.
	Using ear tips other than those included as accessories	Normally, if the earphones are returned to an adequately charged case and the case closed, the earphones will automatically turn OFF. However, if ear tips other than those included as accessories are used, there are cases in which they may interfere with the charging case and cause the earphones could not be turned OFF. Please check to see whether the earphones turn OFF by using the original ear tips.
Touch sensor is not functioning	The touch control panel section has become soiled or wet	In case the touch control panel section has become soiled or wet, the touch control panel may not function properly, and it may not be possible to operate the earphones. Please wipe the touch control panel section with a soft, dry cloth to remove stains or moisture.

Troubleshooting: When you think, "Is it broken?"

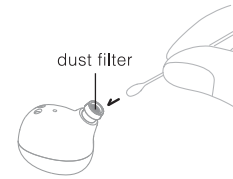
Problem	Cause	Remedy
Earphones cannot be charged	Metal contacts on earphone are not touching the pins on the charging case	If the earphone's metal contacts are touching the pins of an adequately charged charging case, the LED Indicator will blink slowly. If this is not happening, please remove the earphone, clean the metal contacts and return it to the charging case properly again.
	Charging case battery level is low	Normally, if the earphones are returned to an adequately charged case, the earphones will start being charged. If the charging does not start, the battery level of the charging case might be too low. Please try again after charging the charging case. Please refer to "Power / Charging" on P.3 regarding the method for charging.
	Using ear tips other than those included as accessories	Normally, if the earphones are returned to an adequately charged case, the earphones will start being charged. However, if ear tips other than those included as accessories are used, there are cases in which they may interfere with the charging case and cause the earphones to become unable to be charged. Please check to see whether the earphones charge by using the original ear tips.
In case it takes time to charge	The output of the USB adapter being used for charging is low	In case you are using the USB port on a PC, etc., there are cases in which the output is low and it may take more time to charge than the publicly listed value. As such, please use a 5V/1A USB adapter when charging this product.
Earphones cannot be detected / paired	Earphones are not in the pairing mode	In some cases, performing a reset operation may fix the problem. Please refer to "Factory Reset Method" on P.7.
	Has automatically been connected to a previously connected device	Please try performing the pairing operation again after having deleted the pairing information from a previously paired device.
While playing music, sound (connection) is interrupted	Unstable connection caused by interference from external factor	Bluetooth communicates using the 2.4GHz band. This band is used by other wireless standards such as Wi-Fi, etc., so there is a possibility of receiving interference. Moreover, this 2.4GHz band does not penetrate liquids. There is an impact of humidity and rain, and the human body also contains liquid, so there are individual differences in connectivity. Furthermore, it depends on the specifications of smartphones and other devices. For that reason, switching OFF unused Wi-Fi / Bluetooth settings on surrounding devices, etc. is a countermeasure. While outside, there is a possibility that moving a smartphone from inside a bag to a breast pocket, etc. or otherwise reducing the distance between devices may improve the connection status.

Troubleshooting: When you think, "Is it broken?"

Problem	Cause	Remedy
Sound only comes out from one side	The left / right earphone pairing has been released	In some cases, performing a reset operation may fix the problem. Please refer to "Factory Reset Method" on P.7.
	The battery of one side of the earphones has depleted	Please return the earphone to the adequately charged charging case and close the case to charge it. Please refer to "Power / Charging" on P.3 regarding the method for charging.
Battery consumption is fast for one side of the earphones only	Based on the design specification, one side is the parent and the other side is the child, so the burden between left and right is different	Under the specification for Bluetooth earphones, communication generally takes place with one side as the parent and the other as the child. As such, the child only communicates with the parent, but the parent communicates with the smartphone or other devices and communicates with the child as well, so there is a difference in the level of the burden borne by the left and right earphones. As a result, a difference in the battery consumption between the left and right may occur.
Noise Cancelling is not effective enough	Inappropriate ear tip size	If the size of ear tips are not proper, noise cancellation will not adequately work. Please try various sizes other than the standard M size and use the most appropriate size. For more information, please check "About Ear Tips" on P.7.

Maintenance

Please take safety precautions and gently remove any build-up from the dust filter by using the tip of a cotton swab.



Disposal Regulation

The rechargeable batteries built into the equipment are recyclable. During disposal, please follow the instructions from your local municipal government and do not attempt to disassemble the product.

Warranty and After Service

The warranty for this product is valid for 1 year from the date of purchase. During the warranty period, we will repair the product based on the provisions below. The warranty is only valid in the country in which the product was purchased. Regarding questions pertaining to repairs, please contact the store you purchased the product from or contact us by visiting our "Contact" page.

1. During the warranty period, we will repair the product free of charge if the product fails even though it was used in accordance with the instructions in the user's manual and the point of caution sections.
2. In the following cases, repairs to the product will be subject to a fee even during the warranty period:
 - (1) Original purchase receipt or other documentation showing the date of purchase are failed to be presented.
 - (2) The product is identified to be modified, disassembled, or repaired by a third party or customer other than our company or our authorized organizations.
 - (3) The earphones were subjected to a strong impact or were allowed to get wet. Product failure resulting from excessive use of force on the product.
 - (4) Failure due to fire, earthquake, wind, flood, lightning, or other acts of God, human error, theft, or virus and malware infection.
 - (5) Repair of scratches on the surface of the housing or repair of the housing itself.
3. We shall not be liable for any incidental or consequential damages for breach of any express or implied warranty or condition on this product. Nor shall recovery of any kind against us be greater than the original purchase price of the product from us or our authorized dealer.

Our product TWS Bluetooth Earphone AG-UZURA, ag, doesn't have enough space to print the product name, model, trademark, MIC ID and MIC Logo on the product itself, thus we locate them on user manual and product packaging.

Contacting Us

Please contact us by visiting our official "CONTACT" page by scanning the QR code below.



https://final-inc.com/pages/lang-contact_ag

Manufacturer:
final Inc.

*There is a possibility of a change in the specification, so please scan this QR code below for the latest user's manual.



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