

# TWS Bluetooth Earphone AG-TWS08R

User's Manual

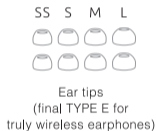
取扱説明書

使用说明书

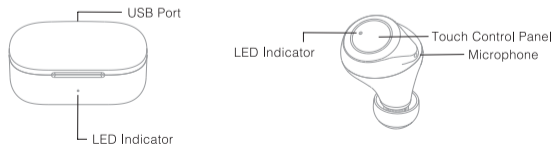


FCC ID: 2AX2R-TWS08R





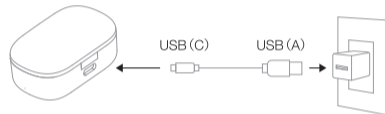
## Part name



## Power/Charging

## Charging the charging case:

Connect the accessory USB charging cable(C) connector to the USB port on the charging case and connect the USB (A) connector to an electrical appliance or adapter with the same shape of connector and the internal battery within the charging case will begin to charge. While charging, the LED indicator light will slowly flash green. Once charging has been completed, the LED indicator will light up green.



## Charging the earphones:

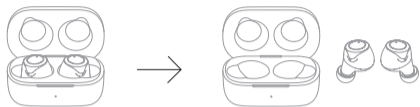
Insert the earphone units into the charging case and they will begin to charge.



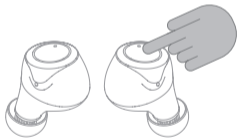
	Charging the charging case	Charging the earphones
Charging	Green LED slowly flashes	Red LED lights up
Charging completed	Green LED lights up	LED turns off

## Turning on the earphones

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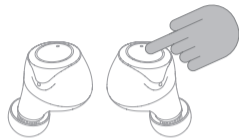
After charging, remove the earphones from the charging case and the power will automatically switch ON. (When the LED indicator lights up green for 1 second, the power is ON.)



When the power is OFF, tap the touch control panel one time and the power will turn ON.

## Turning off the earphones

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Touch and hold the touch control panel for about 3 seconds until two types of beep sound emanate, and the power will switch OFF.



When the charging case is adequately charged, returning the earphones to the charging case will automatically switch the power OFF and charging will begin.

## Performing device pairing

To connect to your smartphone or other device initially, it is necessary to perform pairing. For devices which have already completed pairing, a connection will automatically be established the next time the power is switched ON.



The first time the earphones are used:

1. Remove the left and right earphones from the charging case, and they will automatically be in pairing mode. (The LED indicator on the left side earphone flashes between green and red.)
2. Switch the Bluetooth function on the smartphone or other device ON and select [TWS08R\_L] once it appears on the display.
3. A [Bluetooth pairing request] from the other side earphone will appear on the display, so please select [pairing] or [OK]. (The display varies depending on the smartphone or other device to which it is connected.) When the following appears on the display of the device being connected, left/right pairing has been completed.

TWS08R_L	Connected	* If Connected is displayed for either side, pairing has succeeded.
TWS08R_R	Not connected	* The side for which connected is displayed is the parent earphone.

To reestablish pairing or to perform pairing with a second or later device:

1. Remove the earphones from the charging case and the LED indicator will light up green for 1 second as the power automatically switches ON.
2. Tap the touch control panel on either side of the earphones to switch to pairing mode. (LED indicator flashes between green and red.)
3. Switch the Bluetooth function on the smartphone or other device ON, and select either [TWS08R\_L] or [TWS08R\_R] once it appears on the display.

## Performing device pairing

4. A [Bluetooth Pairing Request] from the other side earphone will appear on the display, so please select [Pairing] or [OK]. (Varies depending on the smartphone or other device to which it is being connected.) Left and right pairing has been completed when any of the messages below have been displayed.

\* Before performing pairing with a new device, please disconnect the device to which it has already been paired or switch the Bluetooth function OFF on the device to which it has already been paired.

## Operation of Touch Control Panel

		L	R
Music	Playback	Tap 1 time	
	Pause	Tap 1 time	
	Next Track	—	Touch and hold until beep sound emanates
	Previous Track	Touch and hold until beep sound emanates	—
	Raise Sound Volume	Tap 2 times	
	Lower Sound Volume	—	Tap 2 times
Incoming Calls	Receive Call	Tap 1 time	
	End Call	Tap 1 time or place in the charging case	
	Refuse Call	Tap 2 times	
Siri/ Google Assistant	Initialize	Tap 2 times (Only while music playback is stopped) *	

\* Depending on the device to which connected, this function may not be available.

## Reset Method

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When pairing has not been successfully completed, the earphones will be reset by the following procedure. Once the reset has been completed, please attempt another pairing operation.

1. Insert the left and right earphones into an adequately charged charging case then touch and hold the touch control panel on both sides simultaneously for 10 or more seconds and the LED indicator will first turn off then light up in green.
2. Next, remove the left and right earphone modules, and the LED indicator will flash green as pairing is performed between the left and right earphones.
3. After a certain amount of time, the earphones will automatically switch to pairing mode with the smartphone or other device. The LED indicator on the left earphone module flashes between green and red. In this situation, the reset has been completed.

## About the ear tips

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When bass is difficult to hear and high range sound jars the ear, there is a possibility that the ear tip fit is not appropriate. In order to enjoy music in accordance with the design of the earphone, it is important that the ear tip fits properly and there is a means of sealing the ear canal. In order to achieve the proper fit, please try the following method:

- Please try various sizes, not just M size.
- In case of small ears, please try not just S and SS size, conversely try larger sizes as well.
- Even if the size of the ear canal is the same, the left and right ears may be different, so please also try different sizes for left and right.

## Points of Caution

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- There is a risk of permanent hearing loss from extended use at excessive sound volumes. Please do not exceed 40 hours use per week at a sound volume of 80 dB(A) or 5 hours per week at a volume of 89 dB(A).
- To avoid electromagnetic interference, please refrain from use in places in which the use of electronic devices is prohibited.
- If you are using a pacemaker or other electronic medical device, please consult your physician before using this product.
- This product contains small parts that may be hazardous to children, so please store in a place that is out of the reach of children.
- Please do not subject to strong shocks or apply excessive force. Damage from abnormal use is not covered by the warranty. To prevent damage, please store the earphones inside the case in an appropriate location.
- Causing damage to the circuits may result in fire or electrical shock, so please do not attempt to disassemble this product.
- Please keep this product away from water or other liquids that may cause shorts or other damage.
- Please do not attempt to repair this product yourself as unauthorized attempts at repair may void the product warranty.
- Never use earphones when operating a bicycle, automobile, motorcycle or other motor vehicle as this is a cause of traffic accidents and there is a risk of serious consequences. Even when not driving, please do not use at railroad crossings, traffic intersections and other environments where there is a danger in the inability to hear surrounding sounds.
- This product may be damaged if it is placed in locations where the environment is subject to excessive direct sunlight, humidity, dust and other contaminants.

Troubleshooting: When you think, "Is it broken?"

Problem	Cause	Remedy
Earphones will not turn ON.	(Immediately after purchasing) Battery charge is low.	For safety of transportation from overseas, laws and regulations do not allow the internal battery to be fully charged at the time of shipping. For that reason, voltage may fall below the level required for operation at the time the customer opens the package. Fully charging the battery before use may relieve this inconvenience. Please refer to "Power/Charging" on P.3 regarding the method for charging.
	Earphone batteries are depleted.	Please place the earphones in the charging case and charge them. (In case the charge in the charging case has run out, first charge the charging case.) Please refer to "Power/Charging" on P.3 regarding the method for charging.
	The touch control panel has not been touched for adequate time.	Please touch and hold the touch control panel until the power supply turns ON. Please refer to "Turning on the earphones" on P.4 regarding the method for turning the earphones ON.
Earphones will not turn OFF.	An error has occurred due to improper operation.	In some cases, performing a reset operation may fix the problem. Please refer to "Reset Method" on P.8 regarding the reset method.
	The touch control panel has not been touched for adequate time.	Please touch and hold the touch control panel until the power supply turns OFF. Please refer to "Turning off the earphones" on P.5 regarding the method for turning the earphones OFF.

Troubleshooting: When you think, "Is it broken?"

Problem	Cause	Remedy
Earphones will not turn OFF.	Charging case battery charge is low.	In some cases, the battery remaining in the charging case drops before you notice. After once charging the charging case, place the earphones in the charging case and check that the LED indicator illuminates. Please refer to "Power/Charging" on P.3 regarding the method for charging.
	Using ear tips other than those included as accessories.	When ear tips other than those included as accessories are used, there are cases in which they may interfere with the charging case and make satisfactory charging impossible. Please check to see whether proper charging is possible using original ear tips.
Earphones cannot be charged.	Metal contact on earphone is not touching the pins on the charging case.	Please check that there is adequate contact between the metal contacts and the pins on the charging case.
	Charging case battery charge is low.	In some cases, the battery remaining in the charging case drops before you notice. After once charging the charging case, place the earphones in the charging case and check that the LED indicator illuminates. Please refer to "Power/Charging" on P.3 regarding the method for charging.
	Using ear tips other than an accessory.	When ear tips other than those included as accessories are used, there are cases in which they may interfere with the charging case and make satisfactory charging impossible. Please check to see whether proper charging is possible using original ear tips.

Troubleshooting: When you think, "Is it broken?"

Problem	Cause	Remedy
Touch sensor is not functioning.	The touch control panel section has become soiled or wet.	In case the touch control panel section has become soiled or wet, the touch control panel may not function properly, and it may not be possible to operate the earphones. Please wipe the touch control panel section with a soft, dry cloth to remove stains or moisture.
Earphones cannot be detected / paired.	Earphones are not in the pairing mode.	In some cases, performing a reset operation may fix the problem. Please refer to "Reset method" on P.8.
	Has automatically been connected to a previously connected device.	Please try performing the pairing operation again after having deleted the pairing information from a previously paired device.
While playing music, sound (connection) is interrupted.	Receives interference from external factor, and an impact on the connection status results.	Bluetooth communicates using the 2.4GHz band. This band is used by other wireless standards such as Wi-Fi, etc., and so there is a possibility of receiving interference. Moreover, this 2.4GHz band does not penetrate liquids. There is impact from humidity and rain, and the human body also contains liquid, so there are individual differences in connectivity. Furthermore, it depends on the specifications of smart phones and other devices. For that reason, switching OFF unused Wi-Fi/Bluetooth settings on surrounding devices, etc. is a countermeasure. While outside, there is a possibility that moving a smartphone from inside a bag to a breast pocket, etc. or otherwise reducing the distance between devices may improve the connection status.

Troubleshooting: When you think, "Is it broken?"

Problem	Cause	Remedy
Sound only comes out from one side.	The left/right earphone pairing has been released.	In some cases, performing a reset operation may fix the problem. Please refer to "Reset method" on P.8.
	The battery of one side of the earphones has depleted.	Please place the earphones in an adequately charged charging case and charge the earphones. Please refer to "Power/Charging" on P.3 regarding the method for charging.
In case it takes time to charge	The output of the USB adapter being used for charging is low.	In case you are using the USB port on a PC, etc., there are cases in which the output is low and it may take more time to charge than the publicly listed value. As such, please use a 5V/1A USB adapter when charging this product.
Battery consumption is fast for one side of the earphones only.	Based on the design specification, one side is the parent and the other side is the child, so the burden between left and right is different.	Under the specification for Bluetooth earphones, communication generally takes place with one side as the parent and the other as the child. As such, the child only communicates with the parent, but the parent communicates with the smartphone or other device and communicates with the child as well, and so there is a difference in the level of burden borne by the left and right earphone. As a result, a difference in the battery consumption between the left and right may occur.

## Maintenance

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Gently remove any build-up from the mesh filter with the tip of a toothpick. Please take care to ensure that no foreign particles fall inside when doing so.



## Warranty and after service

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The warranty for this product is valid for 1 year from the date of purchase. During the warranty period, we will repair the product based on the provisions below. The warranty is only valid in the country in which the product was purchased. In the event that you need after sales service or support on the purchased product, please contact the store you made the purchase from. If your purchase was made from Amazon, kindly contact the customer service which can be found on Amazon website.

1. During the warranty period, we will repair the product free of charge if the product failed even though it was used in accordance with the instructions in the user's manual and the point of caution sections.
2. In the following cases, repairs to the product will be subject to a fee even during the warranty period:
  - (1) The necessary documentation noted in the warranty card is not complete.
  - (2) The product is identified to be modified, disassembled, or repaired by a third party or customer other than our company or our authorized organizations.
  - (3) The earphones were subjected to a strong impact or were allowed to get wet. Product failure resulting from an excessive use of force on the product.
  - (4) Failure of the product or damage caused as a result of fire, earthquake, storm or flood damage, lightning strike or other natural disaster.
  - (5) Repair of scratches on the surface of the housing or repair of the housing itself.

Manufacturer:

ShenZhen XingMan Smarttech Corporation

Our TWS Bluetooth Earphone does not have enough space to print the product name、 model 、 trademark 、 MIC ID and LOGO on the product itself, thus we locate them on product packaging and product user manual.

\* There is a possibility of a change in the specification, so please scan this QR code for the latest user's manual.



The logo consists of the lowercase letters 'a' and 'g' in a stylized, cursive font. The 'a' and 'g' are connected at the bottom. Below the logo is a horizontal line.

# Warranty Card

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This card is necessary in the event that the warranty is utilized. Please store this card along with a receipt or other documentation showing the date of purchase in a safe place to be produced in the event that the warranty is utilized. Please refer to the manual for the provisions of the warranty.



NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.