



U T S - 1

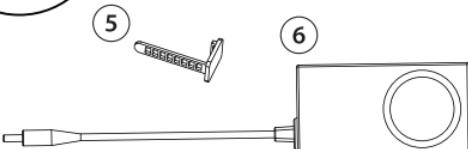
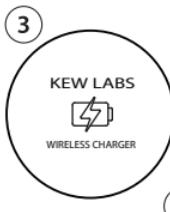
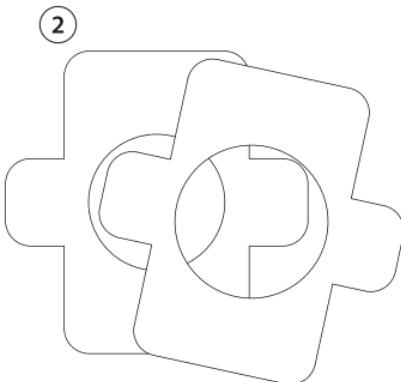
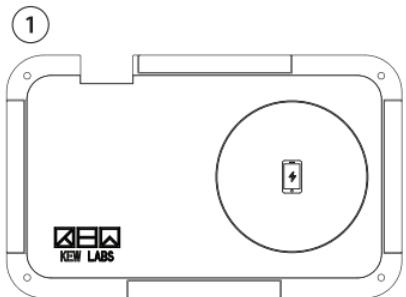
Invisible Fast Wireless Charger



User Instructions  
and  
Installation Guide

# In the box

1. UTS - 1 charger
2. Apple & Samsung phone calibration template
3. 9cm + 8cm stickers
4. Screws
5. Cable management clips
6. Power adaptor
7. Country plug adaptor
8. User instructions



# Check before installation

- If you have a phone case please ensure it is flat and does not contain any metal, center magnets, card holders, pop sockets or kickstands.
- Ensure the surface under your table is flat
- Prepare a pencil and screwdriver if needed
- Check installation area is within 1.5m(4'11") of your power point

## Installation Video Guide

To watch the installation guide, please scan the QR code below or visit

[www.kewlabstech.com/uts-1 install](http://www.kewlabstech.com/uts-1 install)

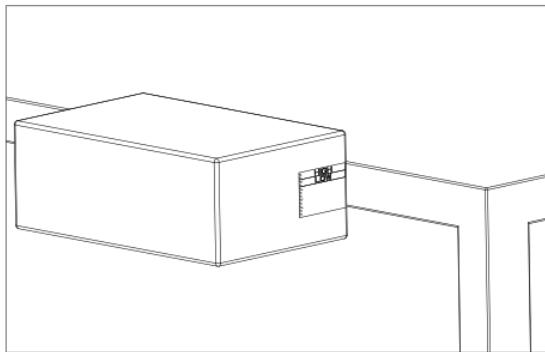


Installation video QR link

# Stage 1

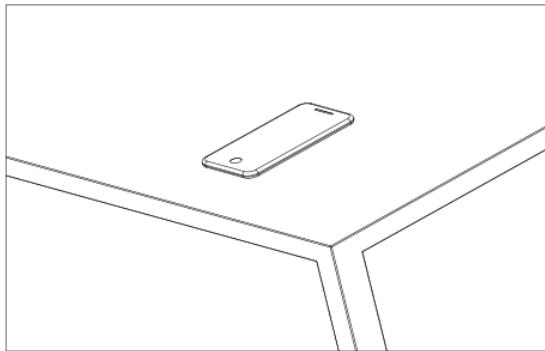
1.

Use the desk sizing tool to measure your table's compatibility.  
If you are not within the coloured area, you should not install the  
charger. please note the H(high) and L(low) setting indicator for later.



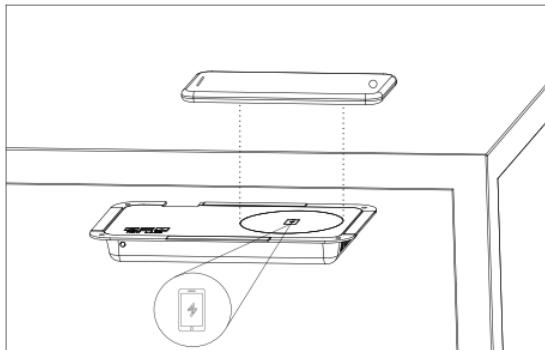
2.

Place your mobile phone where you want to charge it.



3.

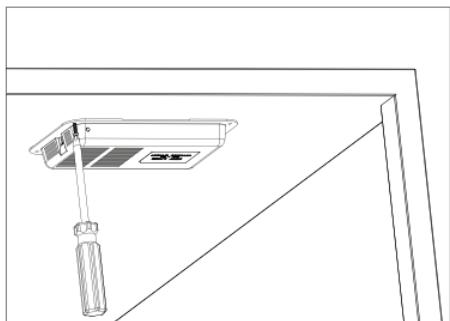
Align the center of your phone to the icon in the charging area



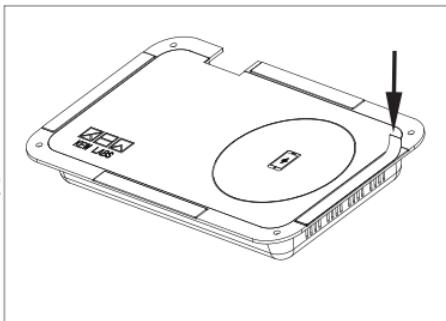
4.

Choose between screw or tape installation.

Tape or screw the charger into position making sure the charger still reaches the power point . (screws may be easier to remove)



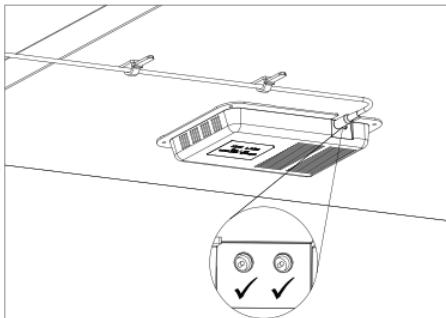
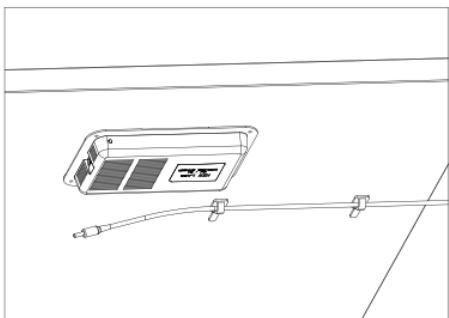
OR



5.

Use the cable clips to attach the power cable to your table.

Plug the power cable into either port



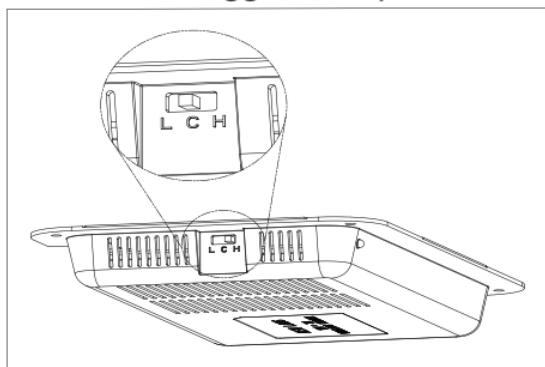
Use only one of the two ports.

## Stage 2

Phone calibration - how to make sure your phone is positioned correctly and charging.

1.

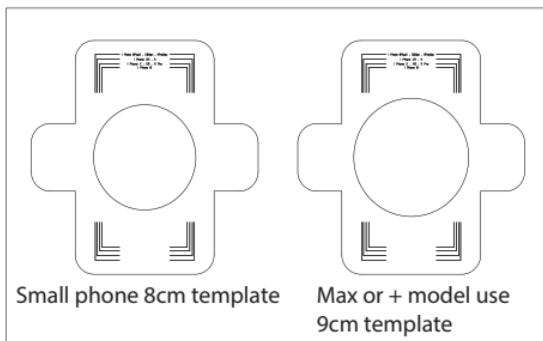
Switch the toggle to "C" position



2.

Select a sticker template guide according to your phone size or personal preference.

See suggested sizing below



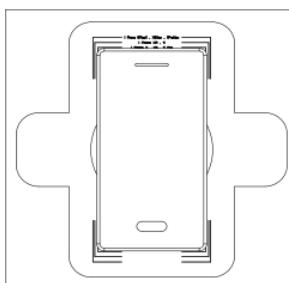
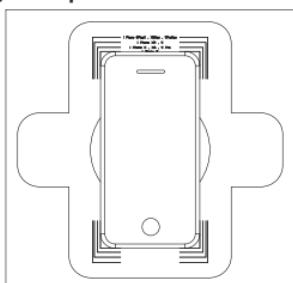
3.

Apple/Samsung users

Align your phone to fit your phone model

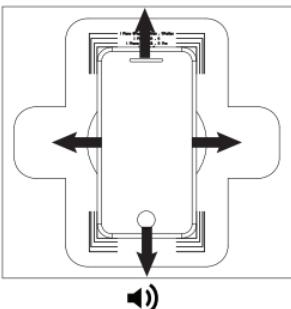
Other brand mobiles

Align your phone to the best fit model

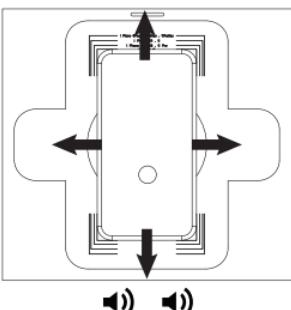


#### 4.

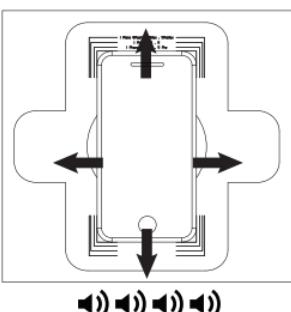
Use the phone template handle to slowly move your device closer to the charging area and listen for the increasing speed of the audio beeps.



- Please allow up to 1 second before moving your device to re-position.
- As the audio beeps get faster, you are getting closer to the centred charging position.



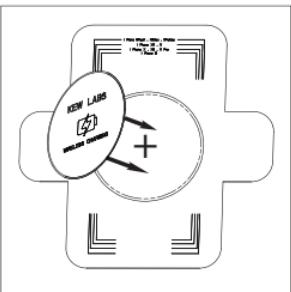
- When the sound changes to a solid signal you have reached your perfect charging area.



#### 5.

Remove your phone whilst keeping your template card in position and carefully place the charging sticker in the circular gap in the template.

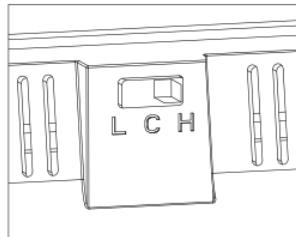
If selecting the smallest sticker please ensure you place it in the center.



## 6.

Switch the toggle position of the charger to the correct thickness setting for your surface (either 20mm or 25mm)

\*Use setting tool on packaging as a reference.



## 7. Audio Confirmation Beep Configuration.

Change your height toggle switch to calibration (C) mode and switch back to your original height (H/L) position and listen for the number of audio beeps.

1 beep = disabled audio confirmation buzzer

2 beeps = enabled audio confirmation buzzer

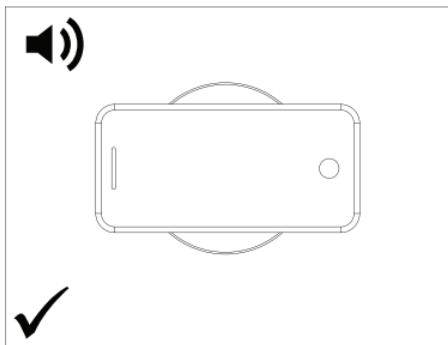
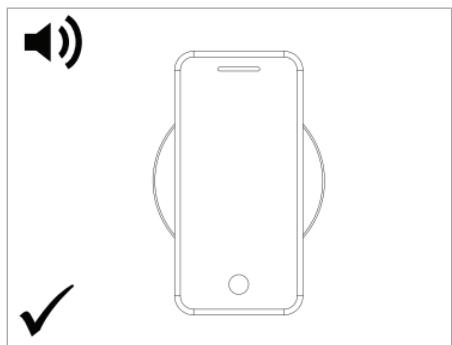
Repeat again to disable or enable depending on preference.

Kew Labs advises using the audio confirmation buzzer to start with to determine successful charging.

# User instructions

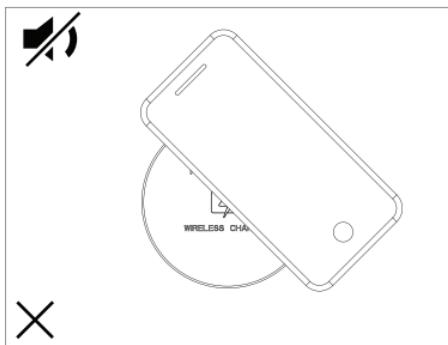
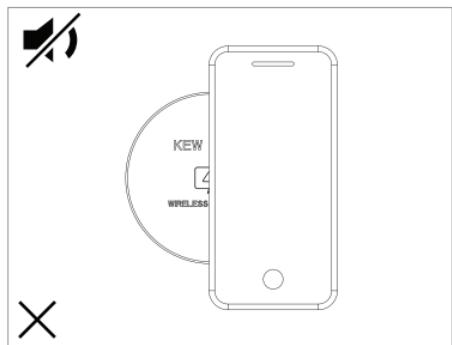
1.

Place your phone face up aligning the center of your phone to the center of the sticker.



2.

The UTS-1 will make an audio confirmation beep confirming that charging has started. If you do not hear this beep, please realign your phone more centrally or lift it off and reattempt.



**WARNING - UNLESS YOU HEAR THE CONFIRMATION AUDIO BEEP  
YOUR PHONE HAS NOT STARTED CHARGING EVEN IF YOUR  
PHONE SHOWS THE BATTERY IS CHARGING**

# Trouble Shooting and FAQs

For all other queries and questions please email [support@kewlabstech.com](mailto:support@kewlabstech.com) or find us on our Facebook messaging page.

## ● Why is my phone not charging?

- Please ensure :
  - If you have a phone case, it is flat and does not contain any metal, centrally located magnets, card holders, pop sockets or kickstands
  - Ensure your phone is aligned as centrally as possible
  - Check if your phone is Qi wirelessly charging enabled

## ● Why does the audio confirmation beep take different amounts of time?

- The time taken to beep is determined by how accurately you have positioned your device. A center position will beep faster than a misaligned placement or at greater distances i.e. 25mm (1.0"). Thicker cases can also cause longer recognition time and therefore longer time to beep. Recalibrate if necessary to improve sticker position or center your device on the sticker more accurately to get a better alignment.

## ● Why does my phone feel hot?

- Increased phone temperatures during wireless charging are normal especially during longer charging sessions. Our IPC™ technology is designed to minimise phone heating however, if your phone is hotter than usual, please ensure you have aligned it correctly and try again.

- **Can I switch the audio confirmation off?**

- Yes – if you would prefer or need to use the charger without the audio confirmation buzzer system, you are able to turn it off. However, without the audio confirmation, your phone is not necessarily charging just through the charging indication on your screen which is why the audio buzzer system was initially created. If you choose to use the device without the buzzer, please ensure your alignment and setup is correct and accurate.

- **To disable the buzzer.**

Switch your height toggle switch to calibration mode and switch back to your original height position and listen for the number of audio beeps.

1 beep = disabled audio confirmation buzzer

2 beeps = enabled audio confirmation buzzer

Repeat again to disable or enable depending on preference.

- **Why do the charging speeds vary?**

- Different phones have different battery sizes and therefore take different times to charge, with larger batteries taking longer. Charging speeds may also slow at  $\geq 80\%$  in IOS models due to Apple software requirements designed to limit battery deterioration during wireless charging.  
The UTS-1 recognises IOS charging signals and corresponds by adapting charging speeds until your device requests more power. please try turning OFF 'Optimised Battery Charging' in your 'Settings'.

- **What does flashing a LED indicator on the charger mean?**

- If your LED is flashing, please unplug and plug in the charger again to reset. If it is still flashing, the UTS-1 might be damaged through using an incorrect adaptor usage or incompatible plug point. This can cause the overcurrent, over temperature or overvoltage protection to take over. please contact [support@kewlabstech.com](mailto:support@kewlabstech.com) for more instructions.

## ■ SPECIFICATIONS

- **Fast Charging Speeds**

- Qi enabled 9W Fast Charge

- **Charging Distance**

- 18mm ~ 25mm (0.7' ~ 1.0')

- **Normal Charging Speed**

- Qi enabled Google , Huawei , Sony , Nokia , LG , Xiaomi

- 5W Charge

- **Charges Through**

- All non-metallic surfaces wood , plastic , granite , quartz , marble  
glass

- **Product Dimensions**

- 182mm x 112mm x 20mm (7.17' x 4.41' x 0.79')

- **Power cable length**

- 1.5m (4'11")

- FCCID : 2AWLH-UTS-1

- **LED Indication**

Status	LED
Power Off	Off 
Power On	On 
System Fault (OTP,OCP,UVP,OVP, Phone Protect Mode)	Blink 

- **System Fault**

- Under Voltage Protect (UVP)
- Over Voltage Protect (OVP)
- Over Current Protect (OCP)
- Over Temp Protect (OTP)
- Phone Protect Mode : Action when the phone is positioned closer than the Charging distance (under 18mm)

※ System Fault can be used again after removing cause of occurrence, turning power off and on.

- **Buzzer Indication**

Status	Buzzer
Power Transfer Start	Beep
Calibration Mode	Beeps occur at regular intervals. If the phone is near center, the beep sound interval is short.
Change Dip Switch 20/25mm	Beep : Buzzer Off Beep-Beep : Buzzer On ( at Power Transfer Start )

## **Warranty**

KEW LABS warrants to the purchaser that your product shall be free from defects in material and workmanship for the length of time, identified on your product package and/or at [www.kewlabstech.com](http://www.kewlabstech.com) under the warranty specification for your product, from the date of purchase. This warranty is non transferable and is limited to original purchaser and the country it was purchased in.

This warranty does not cover problems or damage resulting from (1) accident, abuse, misapplication, or any unauthorized repair, modification or disassembly; (2) improper operation or maintenance, usage not in accordance with product instructions or connection to improper voltage supply; (3) use of non Kew Labs consumables, such as replacement batteries, (4) lost parts that were originally supplied with by Kew Labs; (5) normal wear and tear.

This limited warranty does not, under any circumstances, cover the replacement of or reimbursement for any electronic device or personal property that is not a KEW LABS product.

## **CUSTOMER SERVICE**

Please don't hesitate to contact us at [support@kewlabstech.com](mailto:support@kewlabstech.com) for any technical assistance, warranty claim or just any feedback you may have relating to this product. Otherwise please visit our website [www.kewlabstech.com](http://www.kewlabstech.com) for more FAQs and more product news.

## **Safety instruction**

- Avoid contact with water and do not submerge
- Avoid extreme temperatures
- Avoid dropping.
- Use original or certified cables.
- Do not clean with corrosive substances or oils.
- Do not disassemble.
- This product is in compliance with the radio interference requirements of the European Community.
- Electronic adapters are recyclable waste and must not be disposed of in the house- hold waste.  
Dispose of this equipment using a designated collection point for the recycling of electrical and electronic equipment.
- Use only the adaptor provided with the UTS-1 product.
- Use Only one adaptor.

## **FCC Statements**

This device complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference.
- (2) This device must accept any interference received, including interference that may cause undesired operation.

2. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation.

*Continued*

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: (1) Reorient or relocate the receiving antenna.(2) Increase the separation between the equipment and receiver. (3) Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. (4) Consult the dealer or an experienced radio/TV technician for help.

#### RF warning statement:

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

#### FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20 cm between the radiator and your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.