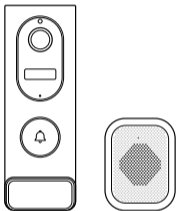


# Intelligent Doorbell with Remot Visual Intercom Function

## S7



### Quick Start Guide

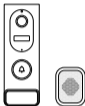
\* Please scan the QR code to download instructions for German, French, Spanish, Italian, and Japanese

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# PACKAGE CONTENTS

Please check and ensure that the camera (hereinafter referred to as the “device”) is in good shape, and that all the following components are included in the package.



Doorbell & Dingdong



Quick Start Guide



Transmission line



Screw set



Expansion tube anchor



Card ejector



Support base

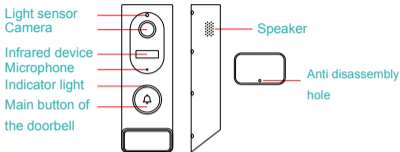


3M tape



Positioning labels

# APPEARANCE OVERVIEW



**Light sensor** Checking ambient light levels — the infrared light will automatically activate at a low light level.

**Lens** Capturing pictures or videos.

**Infrared device** The infrared light will automatically activate at a low light level.

**Microphone** Receiving sounds and transmitting them through the interphone.

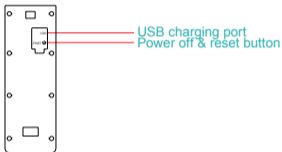
**Speaker** Playing voice and system sounds.

**Indicator light** Providing different light indications for charging, networking, and calling.

## Indicator light definitions

**Red light:** Slow flash during charging, constant lighting when fully charged, off when unplugged, and fast flash for abnormal charging.

**White light:** Lighting when networking, constant lighting after networking is completed (with a voice prompt), and entering sleep mode after a period of time.



**USB charging port** Charging your doorbell as soon as possible when its battery is low.

**Reset button** Being used to reset your device or for networking.

# INSTALLATION GUIDE

## 1. Select the doorbell installation location

1) Verify the field of view for monitoring (which can be adjusted through the real-time image in the APP). Once the installation location is confirmed, fix the backplate for wall mounting.

2) The recommended installation height for the doorbell is 4.9 ft, but this may vary depending on the specific environment where the product is installed and used.

3) Install the doorbell on a non-metallic surface to prevent signal blockage, and the wall adjacent to your door is recommended.



## 2. Install the doorbell

There are two methods for mounting the device.  
Before installation, please ensure that the device is fully charged.

### Mounting holes :

#### Installation Instructions - Method I

1) Place the hole positioning sticker in the position where the doorbell will be installed. Align and drill holes. Insert the expansion tube anchor.

Note: After drilling is completed, the positioning sticker can be removed.

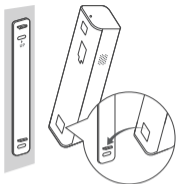
2) Securing the base to the wall with screws.

3) Align the mounting bracket holes on the device with those on the base, then press the device into the buckles.

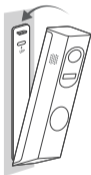
①



②



③

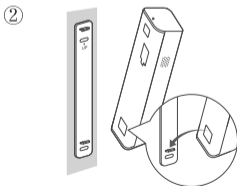
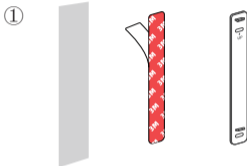




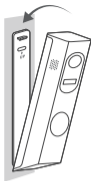
## Installation Instructions - Method II

1) Attach the 3M adhesive tape to the back of the mounting bracket, and then stick it to the desired position on the wall.

2) Align the mounting holes on the bracket and press the device into the buckles. Note: Clean the wall surface before applying the 3M adhesive tape.



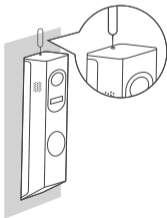
③



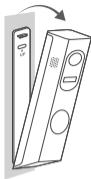
### Charging:

When the device is out of power, remove it from the base and charge it using a 5V 2A power cord. Insert the card ejector into the top anti-disassembly hole and press down, move the device forward from the upper buckle, and then move downward to remove it.

①



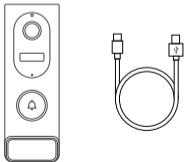
②



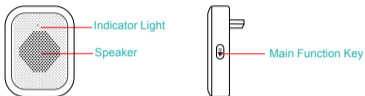
## Dingdong confirms matching

USB charging, with charging head, with Ding Dong machine accessories picture

Missing connection method to host: confirm connection method



# TWO-WAY CONFIGURATION OF INDOOR UNIT



## 1. Pairing of Indoor Units

Switch on the power supply first, and then long press the button for 3 seconds. When the indicator light turns on, press the chime button on the doorbell device. If the indoor unit chimes, pairing is successful. Complete your operation on the doorbell button within 15 seconds after the indoor unit light turns on.

## 2. Unpairing of Indoor Units

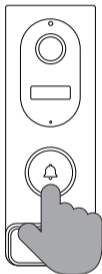
Long press the indoor unit button first, and then switch on the power supply. Release the button after the indicator light turns off to complete the unpairing process.

### 3. Volume Adjustment of Indoor Unit

Each press on the button increases the volume by one level.

When the volume reaches the maximum level, pressing the button once more sets the volume to the minimum level.

There are a total of 4 volume levels available for adjustment.



# DOORBELL NETWORK CONNECTION

1. You can search CamVigil APP in the app store.



## 2. Registration, Login, and Password Reset

### 1) Registration:

Open the CamVigil APP and click "Register". First enter your name, then your email address, and click "Continue". Set your login password, carefully read the User Agreement and Privacy Policy after clicking its link and then click "Agree" to create an account.

Please check your email and activate the account using the email address you provided for registration. After the account is activated, you can use this email to log in to the CamVigil APP.

## Welcome back, log in

New user? [Create an account](#)

[Forget the password?](#)

or



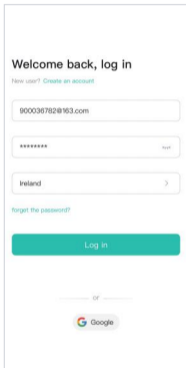
## Your name is?

## Your email address?

## Set account password

## 2) Login:

After opening the CamVigil APP, enter the email address that you registered and activated, and enter the password you set to log in.



The screenshot shows the login interface of the CamVigil app. At the top, it says "Welcome back, log in" in bold black text. Below this, there is a link "New user? Create an account" in teal. The form consists of three input fields: the first contains the email address "900036782@163.com", the second contains a masked password "\*\*\*\*\*" with a "type" label on the right, and the third contains the country "Ireland" with a right-pointing arrow. Below the fields is a link "forgot the password?" in teal. A large teal button labeled "Log in" is positioned below the link. At the bottom, there is a separator line with the word "or" in the center, and a button with the Google logo and the word "Google" next to it.



### 3) Forgot Password:

After opening the CamVigil APP, click "Forgot Password" to start the password reset process. Enter the email address that you registered and activated, and click "Get a Verification Code". Check the registration email box, enter the code received and a new password, and click "Confirm" to complete the password reset.

The image displays two sequential screenshots from the CamVigil mobile application. The first screenshot shows the login screen with the heading "Welcome back, log in" and a link for "New user? Create an account". It features three input fields: "please input your email", "Please enter password", and "Please select a country/region". A "forgot the password?" link is visible below the password field. A teal "Log in" button is at the bottom, and a "Google" login option is shown below a separator line. The second screenshot, titled "Reset Password", shows a back arrow, a "please input your email" field, a "please enter verification code" field with a "verification code" link, and a "Please enter password" field. A teal "Confirm" button is at the bottom.

### 4) Login with A Third-party Account (for Android users):

After opening the CamVigil APP, click the Google icon and select your Google account to complete automatic login.

Welcome back, log in

New user? [Create an account](#)

please input your email

Please enter password

Please select a country/region

[forget the password?](#)

Log in

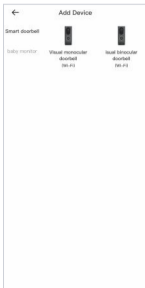
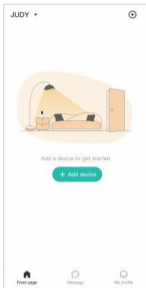
or

Google

## Adding Devices:

**On the CamVigil homepage, click the “+” icon or the “Add A Device” button, select your device type, and follow the network connection configuration process.**

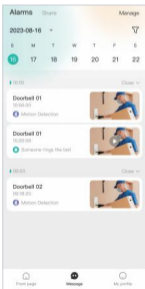
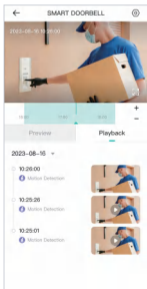
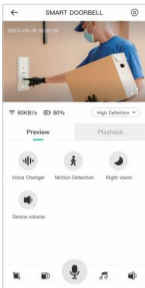
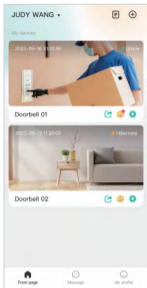
1. After the device is fully charged, hold the “POWER” button on the back of the device for 3 seconds and wait for the voice prompt.
2. Press the doorbell button to confirm that the device has been activated.
3. Reset the device: short press the “RESET” button once and wait for the voice prompt.
4. Scan the QR code to complete the network configuration.





## Viewing and Using:

1. On the homepage, you can view the device monitor that has been bound to the default family, and click to view the real-time videos. It supports voice calls, video recording, photo taking, resolution adjustment, and playback functions
2. You may adjust the relevant parameters in the device settings according to your personal needs.
3. Previous alarm contents are recorded on the message page.





1. This device is powered by a lithium polymer battery. The APP on your phone will prompt you when the battery is low. Please charge the device timely after receiving the prompt.
2. Ensure that your device can receive WiFi signals at the installation location, especially when being installed outdoors. If WiFi signals are unavailable or weak, you can try a WiFi signal amplifier.
3. This device is a smart product with low power consumption and supports remote wakeup via the motion sensor or doorbell with the APP. The APP will automatically enter sleep mode after 30 seconds of inactivity.
4. The doorbell should be connected with a 2.4G network through a WiFi router.
5. If the pairing request times out, please restart the pairing process by pressing the reset button.
6. Check the current signal intensity in the "Device Information" setting.

## **Key Features:**

1. Operate with a 5200mah battery
2. 2 million high-definition pixels, and ultra-thin wide-angle lens
3. Support device wakeup via a mobile phone
4. 2.4G wireless network connection
5. High-quality two-way communication with noise cancellation function
6. When someone is at your doorstep, the APP will be immediately activated by infrared light motion detection. Automatic switching between day and night modes. Clear and visible images, providing you with round-the-clock security

# TROUBLESHOOTING AND MAINTENANCE

## **Q: The device cannot connect to WiFi:**

- A:**
1. Please ensure that the wireless network uses the 2.4G protocol
  2. Ensure that the indicator light flashes after the device is reset
  3. Check whether the password is correct and ensure there are no extra spaces

## **Q: The device is online, and a trigger event happens, but the phone doesn't receive a push notification**

- A:** Check whether the automatic start function of the APP has been activated on the phone

## **Q: What power modes does the device support?**

- A:** The device can be charged via USB.



# PRODUCT SPECIFICATIONS

Video resolution	1920*1080
Intercom	Two-way voice intercom, with built-in echo cancellation
Wireless network	2.4G wireless network connection
Recording modes	Motion detection recording, doorbell button-triggered recording, and manual recording.
Wakeup modes	Doorbell button wakeup, PIR human body detection wakeup, active wakeup with a mobile phone
Online users	Up to 5 users can watch simultaneously online
Power supply	Lithium battery: 5200mah
Installation method	Wall-mounted installation

## **FCC**

This device complies with part 15 of the FCC Rules.

Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC warning:

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

## Contact Us

For any inquiries, feel free to contact us. We'll be glad to help you out!

E-mail: [customservicare@outlook.com](mailto:customservicare@outlook.com)

Tel: 1-888-271-9990