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Date: 3/19/2021

Attn: FCC Office of Engineering and Technology / UL Verification Services  
TCB

Subject: Request for Installation Manual Confidentiality

FCC ID: 2AW6C-DMA

To Whom It May Concern:

This is a formal request to hold the Installation Manual (IM) for the L5 cabinet for FCC ID 2AW6C-DMA long term confidential. This request is made under the FCC rules 47 CFR § 0.457 (d) and 47 CFR § 0.459 as the authority for requesting confidentiality. Our response follows guidance from FCC KDB 726920 D01 Confidentiality Request Procedures v01r02, Section IV, EXCEPTIONAL CIRCUMSTANCES sub paragraph 3) requesting exhibits not eligible for Long-Term Confidentiality to be held Long-Term Confidential.

1. Authority under FCC rules 47 CFR § 0.457 (d) and 47 CFR § 0.459
2. Type of Confidentiality Requested: Long Term Confidentiality
3. Why the material should be withheld from public inspection:  
The system being developed is unique to the industry and represents significant competitive advantage to Gogo Business Aviation over the systems currently in service by our competitors. The dissemination or posting of the technical information in the manual would reveal design concepts that are considered confidential intellectual property.
4. Specific confidential information:
  - a. Exhibit Type: PDF Document
  - b. Exhibit Name: L5 Installation Manual in attached file named "D24734 AVANCE L5 GIGM.pdf"
  - c. Exhibit Description: Installation manual for the Gogo L5 cabinet which houses Gogo's DMA aircard covered under FCC ID 2AW6C-DMA.
5. Statement information is not publicly available:  
Gogo uses professional installers and requires NDAs with our installers. The L5 Installation Manual is not publicly available.
6. Statement regarding trade secrets:  
The Gogo L5 Installation Manual contains trade secrets that are not generally known or reasonably ascertainable that gives Gogo business and economic advantage over competitors.
7. Justification, Information and Additional Exhibits required in Section II Long Term Confidentiality part 3) are provided below.
  - a. NA – applies to photos

b. Proprietary technical information statement

Gogo's L5 Installation Manual contains proprietary technical information intended for professional technicians obligated under an NDA. All sales and distribution of the installation manual is under an NDA that restricts the disclosure of the information.

c. Additional information

1. Details on how the installation manual is controlled to prevent it from becoming public or disclosed to unauthorized persons.

The IMs are Agile controlled documents that are accessible electronically on a Gogo controlled website for use behind a username and password issued by Gogo technical publications team and all users are registered and tracked. Accounts can be setup with expiration dates when needed.

2. Describe how public access is restricted.

Gogo's AVANCE L5 is installed on aircraft. FAA requirements only allow authorized professional installers to do maintenance or installation on aircraft. Gogo contracts with professional installers to install our AVANCE equipment. Installers must sign an NDA which prevents them from disseminating the installation manual.

3. Statement on sales and final installer:

All sales of the AVANCE L5 non-consumer device are under an NDA which include third party sales. The final installer of the AVANCE L5 is subject to the NDA.

4. Provide NDA exhibit:

The attached exhibit titled "Gogo Mutual Nondisclosure Agreement - BA.pdf" is the NDA we require our installers to sign.

Best Regards



Michael H. Baker, Distinguished Member of the Technical Staff  
Gogo Business Aviation