

# MINI TWS EARBUDS

True split wireless Bluetooth headset



## USER MANUAL

FCC Caution:  
Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**IMPORTANT NOTE:**  
Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:  
- Reorient or relocate the receiving antenna.  
- Increase the separation between the equipment and receiver.  
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.  
- Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement:  
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

Model: XG-12  
FCC ID: 2A93H-G520911

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Manufactured in Ningbo, China



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Have questions or comments?  
Call 877-226-6008 or email: customer@genere.com

### Automatic Pairing:



Main Earbud is  
Left (L) earbud

### Remove

the charging sticker behind the headphones and reinsert the headphones into the charging case.

This will activate both earbuds.

Note: If the earbuds are not charging after they are reinserted into the charging case, please plug in the case using the USB charger provided. This will charge the case and the earbuds simultaneously.

### Remove the earbuds

from the case. The earbuds will automatically pair with a previously connected device within 7-10 seconds. You will hear a voice in the earbuds saying "Pairing Complete" once done. If you have not set up or authorized the earbuds to pair with your device, the main earbud LED light will begin to flash red and blue, which



indicates it is in pairing mode. Open the Bluetooth settings on your device and click the name "XG-5.0". Follow the prompts on your device to authorize pairing your device with the earbuds. You will hear the phrase "Pairing Complete" once the device is connected to your earbuds. Your earbuds are now ready to use.

### Manual Pairing:

• Press and hold the power button for 3 seconds. The LED on the main earbud will begin to flash blue. You will hear the phrase "Boot". The earbuds will automatically pair with a previously connected device within 7-10 seconds. You will hear a voice in the earbuds saying "Pairing Complete" once done. If you have not set up or authorized the earbuds to pair with your device, the main earbud LED light will begin to flash red and blue, which indicates it is in pairing mode. Open the Bluetooth settings on your device and click the name "XG-5.0". Follow

the prompts on your device to authorize pairing your device with the earbuds. You will hear the phrase "Pairing Complete" once the device is connected to your earbuds. Your earbuds are now ready to use.

### Button Functions:

- **Shut Down:** Long press either the Left or Right earbud (R or L) for approximately 4 seconds to shut down.
- **Play/Pause:** In Music Mode, tap the button on either earbud once to pause and again to play.
- **Answering/Ending Calls:** In Call Mode, you can connect or hang up the call by pressing the button on the Main Earbud during the call.
- **Refusing Calls:** Long press the button on the Main Earbud for 1 second to reject the call.
- **Previous Song:** In Music Mode, double click on the L earbud to go to the previous song.



- **Next Song:** In Music Mode, double click on the R earbud to go to the next song.
- **Volume +:** Click the button on the R earbud 3 times to increase volume.
- **Volume -:** Click the button on the L earbud 3 times to decrease volume.
- **Call Smart Voice Assistant:** When using or in Standby Mode, press and hold the button on the Main Earbud for 1 second to wake up.
- **Turn Off Smart Voice Assistant:** When using the Smart Voice Assistant, press and hold the button on the Main Earbud for 1 second to turn off.

### Single Earbud Usage:

- Remove the Main Earbud from the charging case. (In order to use only one earbud, the second earbud needs to be kept/placed in the charging case.)
- Turn on the earbud and follow the instructions for pairing above.

### Charging the Earbuds:

- Place earbuds fully in the charging case. The charging indicator light will begin flashing.
- 0-25% charged: Blue Power Light flashes 1 time.
- 25-50% charged: Blue Power Light flashes 2 times.
- 50-75% charged: Blue Power Light flashes 3 times.
- 75-100% charged: Blue Power Light flashes 4 times.
- Blue Power Light will go out when earbuds are fully charged.



### Charging the Charging Case:

- Use the normal 5V mini USB charger provided to charge the charging case. When the charging case is fully charged, the Blue Power Light will stay on.

### Safety / Usage Precautions:

- Please read the instruction manual carefully before using the product and keep this manual in a safe place.
- Please fully charge the earbuds when using them for the first time.
- Fully charge the earbuds if they have not been in use for more than 3 months.
- Please only use charger that comes with these earbuds.
- If device is not able to find the earbuds when pairing, check to make sure that the earbuds are turned on and in pairing mode. If the earbuds are not paired or connected for a long time, the pairing mode will turn off. Try restarting device and pair again.
- If you are having trouble connecting and the main and 2nd earbud are turned on, but are not automatically connecting, press and hold the multi-function button on the main and 2nd earbud to manually connect.
- Placing second earbud between the

main earbud and connected device can cause a break in the signal.

- Do not cover main earbud with your hand or other object. This can cause the device to lose the signal if the internal antenna signal is blocked.
- Second earbud will occasionally disconnect. Signal transmission with all WiFi and Bluetooth devices can be unstable. If earbud disconnects, change positions, or wait a moment and the earbud should automatically reconnect.
- Do not remove the cover or repair the earbuds for any reason. This can cause damage to the electrical components and cause fire or additional damage to the earbuds.
- Do not place or store earbuds or charging case at temperatures below 32° F or above 113° F.
- Avoid shining the device indicator light in the eyes of children or animals.
- Do not use this device during thunderstorms. Thunderstorms may cause equipment to not work properly

and increase the risk of contact.

- Do not wipe or clean the product with oil or other solvent liquids.
- Keep away from water. These earbuds are not waterproof or water resistant.
- Long-term use of headphones may cause hearing damage. Please use with caution.

### Features:

- Separate body design, to enjoy wireless stereo effect.
- Rechargeable charging and storage case.

### Parameters:

Model: xg-12

Distance: 32.8 ft

Charging Case Weight: 2.4 oz

Talk Time: 3.5 Hours

Music Time: 4 hours

Standby Time: 120 Hours

Charging Voltage: DC 5v

Charging Time: approximately 48 minutes

Support Agreement:

HFP/HSP/A2DP/AVRCP

Charging Case Capacity: 350 mAh