Senior Phone User Manual

Android™ 8.1

Product Name：4G phone

Brand Name：Snapfon

Model Name：Snapfon ezFlip 4G

Manufacture：Ying Tai Electronics Co., Ltd

Basic Operations

Switch on

Touch and hold the Power button until the phone switches on.

Note: If you have enabled USIM/SIM locking in the Settings menu, enter the correct PIN number upon power-on before you use the phone.

Caution: Three consecutive attempts of entering an incorrect PIN will lock the SIM card. If it is locked, use a PUK provided by the operator to unlock it.

Switch off

Touch and hold the Power button until the Phone Options screen displays. Tap " Power off " to switch off the phone.

Unlock

Short press the "Power button" light up the screen, according to the clues of the screen interface can be unlocked.

Touch screen Usage

Use your fingers to perform operations directly on icons, buttons, and the on-screen keypad.

Tap/Touch/Click

Tap the icon of an App to start it.

Touch & Hold

Touch and hold an item to display a pop-up menu of options. For

example, go to Address Book, touch and hold a contact on the Address Book page, and a menu of options pops up.

Drag

Tap an item on the screen and drag it to another place.

Slide/Sweep

To sweep vertically or horizontally across the screen, you can view apps, pictures, and webpages in a convenient manner.

Scroll

Similar to sweeping, but faster.

Home Screen

1. Notification bar: Slide down at the top of the main screen to view the notifications. Then you can choose or tap the "clear all" to clear the notifications.

2. App icon: Tap an app to open it.

Phone Settings

To display the Settings menu, tap the Settings icon directly.

1. SIM card: In the Settings menu, choose SIM Card. You can then manage your SIM cards on the pop-up page.

2. Network: In the Settings menu, select WLAN to configure your radio network; or select Traffic usage to configure your mobile date services; or select Mobile Network under More to configure data services of your phone.

3. Sound: In the Settings menu, choose Sound. The allows you to set the volume, enable/disable vibration during ringing, and select ringtones for incoming calls and messages, as well as enable/disable keypad touch sound effect, touch alert tone, and screen lock tone

4. Display: allows you to configure the brightness, wallpaper, sleep duration, and home UI switch.

5. Security& Location: In the Settings menu, choose Security. The Security page allows you to set the screen locking mode and privacy.
App Permission: allows you to configure certain permissions for an App and monitor their usage.

6. Apps & Notifications: In the Settings menu, choose Apps. Then you can view or manage your apps.

7. Message: On the Message page, tap the Menu button and choose Settings. On the Message Settings page, you can enable/disable report sending, create or select a message template, and configure a message alert tone for each short or multimedia message.

8. Call: To display the Call Settings page, choose Settings on the Call page.

Move/Uninstall apps

1. Access the App main menu from the Home screen. On the ALL App page, tap and hold an app to be put on the Home screen, and drag it left or right to locate it at a proper place. In this way, a desktop app is created.

2. On the All App page, tap and hold an app, and drag it to Uninstall on the desktop. In this way, the app is removed from the phone.

Note: You are not allowed to uninstall basic apps of the phone.

Call

This phone allows you to make or answer a call, initiate an emergency call.

Tap the Dial-up icon. The Dial-up page is displayed. Enter a phone number and choose between card 1 and card 2 to make the call. When you enter the number, the phone will automatically search among all contacts a number that best matches the entered numerals, to facilitate your operation.

You are also allowed to initiate a call by selecting a phone number from the list of contacts or the Message page.

Contacts

Tap Contacts to open it. The Contacts page offers management functions. It allows you to view the list of contacts and related details,

make a call or send an SMS to a certain contact, and share the contact.

Contact import: On the Contacts page, tap the Menu button, and choose Import/Export to select a mode for importing or exporting a contact.

Add a contact: On the lower right of the Contacts page, tap the create new contact button to add a contact to your phone or USIM/SIM. Enter the name and number, and tap Finish. In this way, a contact is created.

Contact list: On the Contacts page, tap any of the contact info. Details about the contact is displayed. This allows you to quickly make a call or send an SMS to the contact.

Search contact: On the Contacts page, tab Search, and enter related information about a certain contact to search it among the list of contacts.

Message

Tab Message on the desktop. Then you can create and send an SMS or MMS.

New message: Tap the Add icon on the upper right of the Message page. The message creating page is displayed. Enter the name or phone number of the target contact into the Recipient bar. The phone will automatically search among the list of contacts for one that best matches the entered info. (You can also select the contact from the list of contacts or groups.)

Input method: Tap the text editing zone to invoke the keypad. Short press the # key to switch your input method.

Send: After an SMS is complete, tap Send and choose between card 1 and card 2 for sending the SMS.

Browser

Tap Browser to open it. The Browser page allows you to access and manage WAP and WWW webpages.

During a browse, tap the Menu button, choose Bookmark to display the Bookmark list. In addition, tapping the Menu button helps save the webpage that you are viewing to the Bookmark.

Tap the Menu button during a webpage browse: also allows you to share the webpage, search on the webpage, and view history records.

Add a webpage bookmark to desktop: On the Bookmark page, tap and hold a bookmark, and choose "Add shortcut to the Home screen". In this way, you can add frequently used webpages to the desktop for future access.

Browser settings: Tap the Menu button and choose Settings. The Browser Settings page allows you to configure the browser as desired, such as common content settings and privacy & security settings. Advanced settings allows for resetting to default settings.

E-mail

Tap E-mail to open it. The E-mail page is display. On this page, you can send and receive an e-mail via the phone.

For the first time you use this function, enter your e-mail account and password to set up an account. You can also set more accounts for ease of uniform management of all mails.

Gallery

Gallery saves and manages all pictures obtained via the camera, Internet, and the MMS received.

On the Home screen, tap Gallery to open it. The Gallery page is displayed. It supports management of all pictures.

Open a picture and then click the share button at the top. In this way, the picture is shared via the Bluetooth, message, and mail.

Multimedia Function

The phone also supports many multimedia functions, such as camera, music, and recorder. Tap any icon of theirs to open any one of them.

Manage File

This function allows you to copy, paste, share and delete a file stored on the SD card or other memory cards.

Troubleshooting

To save time and avoid unnecessary cost, please conduct the following checks before contacting our after-sale personnel:

1. Unable to turn on the phone: Check whether you have tapped and hold the Power button for over three seconds. Check whether the battery is in good contact. If not, remove the battery, reinstall it, and turn on the phone again. Check whether the battery runs out. If yes, charge it.

2. Poor signal: It is possibly because of where you are, for example, on the basement or near a high-rise, that deteriorates the reachability of radio waves. Please move to someplace with better signal reachability.

3. Echo or noise: The network trunk line of certain carriers may be in poor quality. Please tap the hang-up icon and redial, so that you may switch to another trunk line with better quality.

4. Unable to charge the battery: Your battery may fail. Please contact the dealer.

5.SIM card error: The metal surface of the SIM card is dirty. Rub the metal contact terminals with a clean dry cloth.

The SIM card is not installed properly. Install it again as specified in the user manual.

The SIM card breaks down. Contact the network service provider.

6. Unable to enter anything into Phone Book: This is possible because that your phone book memory is full. Please delete needless data from Contacts.

We advise you to follow above instructions and precautionary measures. Please take your phone to the nearest authorized service center when it does not operates normally.
The actual situation of the phone usage is related to local environment, SIM card and way of use.

FCC Caution.

This device complies with part 15 of the FCC Rules. Operation is subject to the following

two conditions:

(1) This device may not cause harmful interference, and

(2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following

measures:

-Reorient or relocate the receiving antenna.

-Increase the separation between the equipment and receiver.

-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-Consult the dealer or an experienced radio/TV technician for help.

This Smart Phone meets the government's requirements for exposure to radio waves. The guidelines are based on standards that were developed by independent scientific organizations through

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periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons regardless of age or health.

The SAR limit of USA (FCC) is 1.6 W/kg averaged over one gram of tissue. Device types: Snapfon ezFlip 4G (FCC ID: 2AW56-EZFLIP) has also been tested against this SAR limit. The highest SAR value reported under this standard during product certification for use at the ear is 0.678W/kg and when properly worn on the body is 1.526W/kg. This device was tested for typical body-worn operations with the back of the handset kept 10mm from the body. To maintain compliance with FCC RF exposure requirements, use accessories that maintain a 10mm separation distance between the user's body and the back of the handset. The use of belt clips, holsters and similar accessories should not contain metallic components 25 in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided.

Body-worn Operation

This device was tested for typical body-worn operations. To comply with RF exposure requirements, a minimum separation distance of 10mm must be maintained between the user's body and the handset, including the antenna. Third-party belt-clips, holsters, and similar accessories used by this device should not contain any metallic components. Body-worn accessories that do not meet these requirements may not comply with RF exposure requirements and should be avoided. Use only the supplied or an approved antenna.

Hearing Aid Compatibility (HAC)

Introduction

The purpose of the Hearing Aid Compatibility extension is to enable measurements of the near electric and magnetic fields generated by wireless communication devices in the region controlled for use by a hearing aid in accordance with ANSI-C63.19-2011 FCC has granted a request for waiver of the HAC rules in section 20.19 for dual band GSM handsets. The waiver has specific conditions, as stated in the order (FCC 05-166) and expires 1 August 2007.

The purpose of this standard is to establish categories for hearing aids and for WD (wireless communications devices) that can indicate to health care practitioners and hearing aid users which hearing aids are compatible with which WD, and to provide tests that can be used to assess the electromagnetic characteristics of hearing aids and WD and assign them to these categories. The various parameters required, in order to demonstrate compatibility and accessibility are measured. The design of the standard is such that when a hearing aid and WD achieve one of the categories specified, as measured by the methodology of this standard, the indicated performance is realized.

In order to provide for the usability of a hearing aid with a WD, several factors must be coordinated: a) Radio frequency (RF) measurements of the near-field electric and magnetic fields emitted by a WD to categorize these emissions for correlation with the RF immunity of a hearing aid. b) Magnetic field measurements of a WD emitted via the audio transducer associated with the T-coil mode of the hearing aid, for assessment of hearing aid performance. c) Measurements with the hearing aid and a simulation of the categorized WD T-coil emissions to assess the hearing aid RF immunity in the T-coil mode.

The WD radio frequency (RF) and audio band emissions are measured.

Hence, the following are measurements made for the WD:

a) RF E-Field emissions

c) T-coil mode, magnetic signal strength in the audio band

d) T-coil mode, magnetic signal and noise articulation index
e) T-coil mode, magnetic signal frequency response through the audio band

Corresponding to the WD measurements, the hearing aid is measured for:
a) RF immunity in microphone mode
b) RF immunity in T-coil mode

Summary of T-Rating

Band	T-Rating
GSM 850	T3
PCS 1900	T4
WCDMA Band II	T4
WCDMA Band IV	T4
WCDMA Band V	T3