

HELLO 2

www.solaborate.com

Powered by **solaborate**

HELLO 2

**The World's Most Powerful Video
Communication Device**



QUICK START GUIDE

THANK YOU

Dear Customer,

Thank you for purchasing HELLO 2 — An all-in-one communication device for Video Conferencing, Camera Feed with Voice and Motion detection, Night Vision, Wireless Screencasting, Screen Sharing, TV Streaming and more.



Declaration of EU Compliance

Bluetooth: 2.402GHz - 2.480GHz

Max. output power: 9.79 dBm

WiFi 2.4GHz: 2.4 GHz - 2.4835 GHz (2.4 GHz ISM Band)

Max. output power: 19.86 dBm

WiFi 5GHz: 5.15 - 5.35GHz, 5.47 - 5.725GHz and 5.725 - 5.85GHz

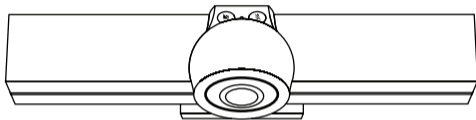
Max. output power: 21.81 dBm

5150-5350MHz for this device are restricted to indoor use only within all European Union countries.

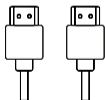
Hereby, Solaborate Inc. declares that the radio equipment type HELLO2 is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: <https://www.solaborate.com>

WHAT'S IN THE BOX

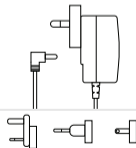
HELLO 2 AND MANUAL



ONE HDMI CABLE



ONE GLOBAL POWER ADAPTER



ONE REMOTE CONTROL



CONNECTING HELLO 2 TO YOUR TV

Once you unbox the HELLO 2 device, follow these steps to connect HELLO 2 to your TV:

1. Place the HELLO 2 device on top or bottom of your TV. Use the hinge to clamp the HELLO 2 to the TV.
2. Plug in the power adapter on the back of the HELLO 2 device.
3. Connect the HELLO 2 to your TV via the HDMI cable.

Note: In case you are not using WiFi, make sure to connect a LAN/Ethernet cable on the back of the HELLO 2 device.

compromettre le fonctionnement.

Cet équipement est conforme aux limites d'exposition aux radiations IC CNR-102 établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec une distance minimale de 20cm entre le radiateur et votre corps.

Le dispositif utilisé dans la bande 5150-5250 MHz est réservé à une utilisation en intérieur afin de réduire le risque de brouillage préjudiciable aux systèmes mobiles par satellite dans le même canal.

ISED Regulatory Compliance

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

[1] This device may not cause interference.

[2] This device must accept any interference, including interference that may cause undesired operation of the device.

This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

The device for operation in the band 5150–5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

[1] L'appareil ne doit pas produire de brouillage;

[2] L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en

SETTING UP HELLO 2

1. Connect the device to either Ethernet or Wifi using the HELLO Remote 3 after device has successfully booted and shown on the TV screen.
2. Once the device is connected to the Internet the device will start downloading the latest update or your specific company software configured through the online administration console.
3. In case there are network restrictions the IT Admin should whitelist these domains in order for the device to receive the update:
 - login.solaborate.com
 - api.solaborate.com
 - signalin.solaborate.com
 - mobile.solaborate.com
 - ota.solaborate.com
4. The device will install the downloaded update and the device will be ready for use.

HOW TO USE THE REMOTE CONTROL

In the box with the HELLO 2 device, you will find a remote control which you can use to operate the applications on the HELLO 2. Please ensure the batteries on the remote are plugged in before use.

Here is how to use the remote control buttons:

1. Power Button [hold the button for 3 seconds to reboot HELLO 2].
2. Accept/Decline [use the green button to answer calls and the red button to decline calls].
3. Mute Button [use the button to mute the microphones during a call on HELLO 2].
4. Arrow Keys [use the buttons to navigate through the menu].
5. OK Button [use the button to select or click on the menu].
6. Mouse Button [use the button to enable or disable the air mouse].
7. Home Button [use the button to go to home screen].
8. Back Button [use the button to go to the previous screen].
9. Volume Buttons [use the buttons to increase or decrease the volume].

This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

FCC Regulatory Compliance

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: [1] this device may not cause harmful interference, and [2] this device must accept any interference received, including interference that may cause undesired operation.

FCC SDoC

Supplier's Declaration of Conformity
47 CFR § 2.1077 Compliance Information
Unique Identifier

Trade Name: Solaborate

Model No.: HELLO2

Responsible Party – U.S. Contact Information

US Company Name: Solaborate Inc.

Address: #283-8300 Utica Ave, Rancho Cucamonga, CA 91730 USA

Telephone number or internet contact information: 909-947-7851

FCC WARNING STATEMENT

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

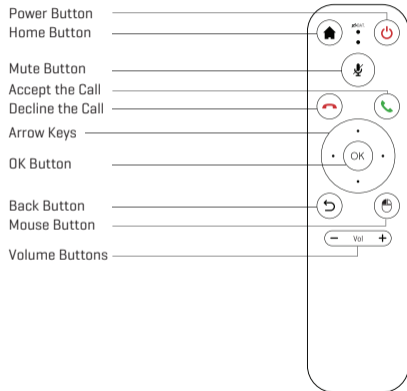
This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement

The antennas used for this transmitter must not be co-located for operating in conjunction with any other antenna or transmitter.

HELLO 2 REMOTE DIAGRAM



HOW TO PAIR A NEW REMOTE CONTROL

The remote control comes pre-paired with the device in the box. It is not recommended that you use this feature if you don't have any pairing issues with the remote. This feature will be needed only if you lose your remote and you get a new one.

Process:

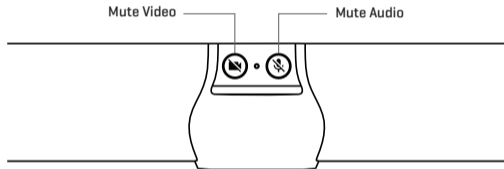
1. Ensure that the batteries are inserted into the remote control.
2. Turn off HELLO 2 by unplugging it and keep the remote control close to the device.
3. Press and hold the back button (↶) and OK button (OK) on the remote. The red LED on the front of the remote will blink intermittently. After that release the buttons.
4. Plug-in HELLO 2 again, wait for it to successfully boot. After a few seconds, the red LED on the remote will flash again with changed frequency to indicate the pairing process finished successfully.



Press and Hold

PRIVACY BUTTONS

To ensure your absolute privacy we've designed two hardware switches into the HELLO 2 to physically connect and disconnect the camera and microphones from the system. This will guarantee your privacy with no hacking risks.



Note: To ensure these buttons are un-hackable, their function cannot be controlled from the remote or any software.