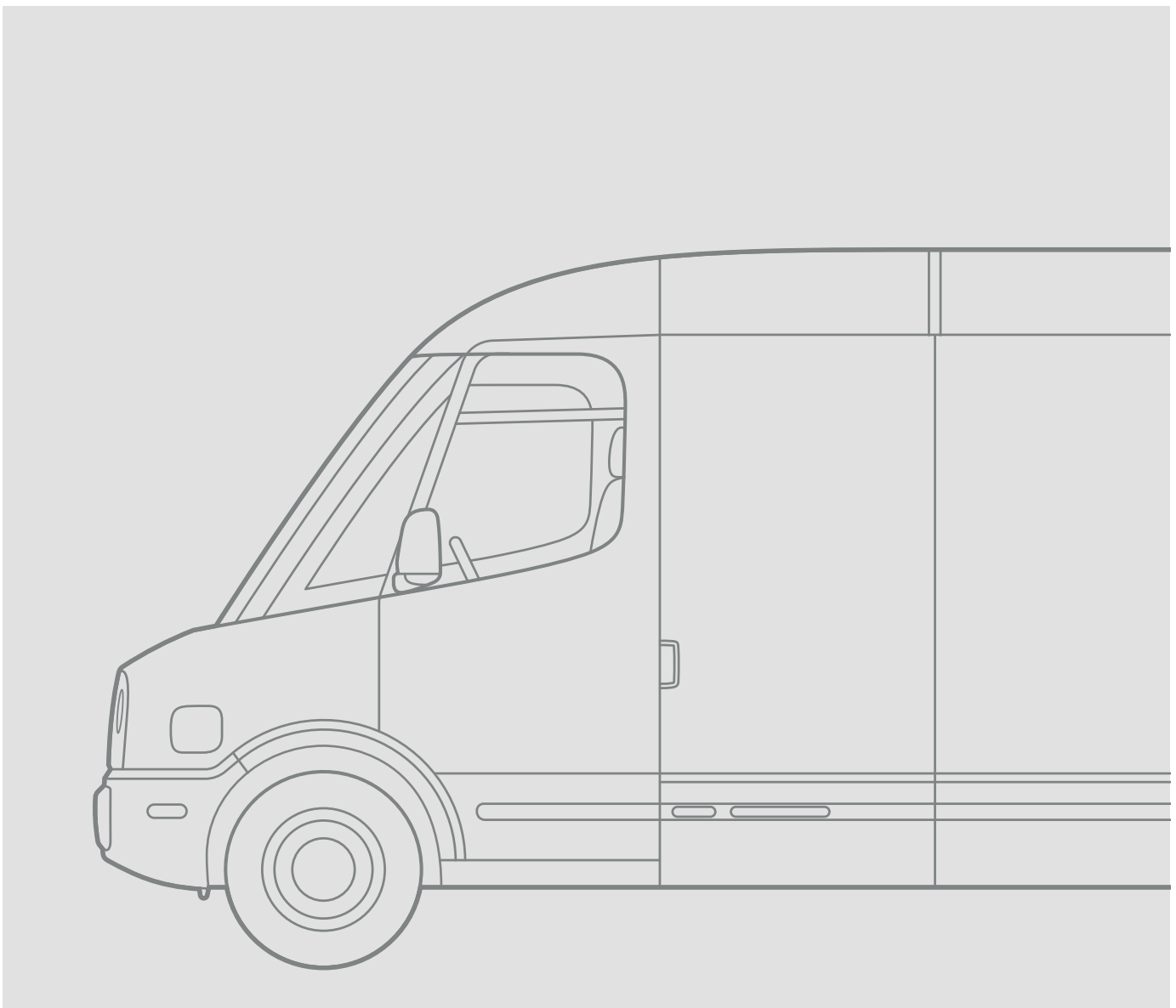


ELECTRIC DELIVERY VEHICLE

Operating Guide (Draft)





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Access and Climate

OPENING AND CLOSING DOORS

DOORS

STAY SAFE AROUND DOORS

Balance

- When you enter or exit the driver's seat, use the step and hold the grab handle. With your other hand, hold the seat or another part of the van.
- When you get in or out of the van from the curbside or rollup door, touch three secure places. This may improve balance to help avoid a fall or injury.



CAUTION

Stay Clear

- Check that the van is in P (Park) before you exit or enter the van.
- Keep your body and clothing clear of all doors as you get in and out. You can injure yourself if a door closes or catches on any part of you or your clothing.

Handles

- Use door handles when you open or close a door to keep clear and avoid an injury.

DRIVER DOOR

To open the driver door from the outside, push the button inside the handle to unlatch the door. Then pull the handle to open it.

To open the driver door from inside the van, push the small button on the arm rest.

You can also pull up the handle to open the door. The handle is at the front of the arm rest.

CURBSIDE DOOR

To open the door, grab the handle and pull to slide it open.

If you open the door fully, the door will latch to stay open until you slide it closed.

To close the door, grab the handle and pull the door until it latches closed.

PARTITION DOOR

This door connects the front cabin to the rear cargo area.

The partition door operates automatically. When you shift to D (Drive), the partition door closes. When you shift to P (Park) and get out of your seat, the partition door opens automatically. When you leave and the van locks, the partition door will close and lock.

ROLLUP DOOR

Open from Outside

To open the rollup door from the outside, push the button above the right rear tail light. Push the door up to open fully.

Open from Inside

To open the rollup door from the cargo area, push the button next to the door on the left. Pull the strap or use the handle to start opening the door. You may need to push the door up to open fully.

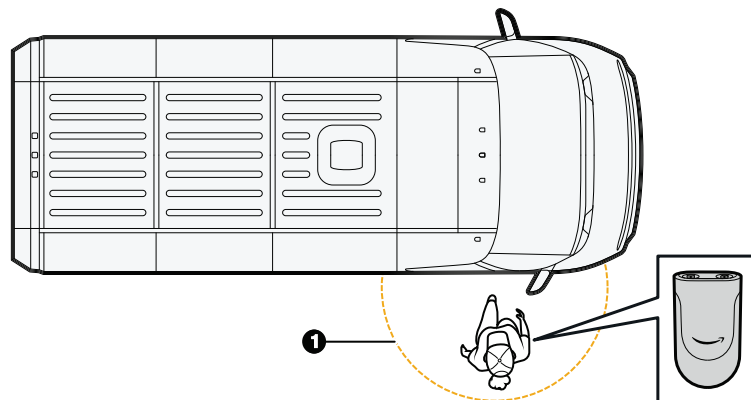
Close

To close the rollup door from the outside, grab the strap and pull down.

If it doesn't fully close, grab the door handle and push the door down to fully close.

AUTOMATIC LOCK AND UNLOCK

The key fob automatically locks and unlocks the van. The van can sense when the key fob is near any of the individual doors.



AUTOMATIC UNLOCK

Walk to the van to unlock. Approach the vehicle with the key fob and open the door with the door handle. If you enter through an open door, press the brake pedal to unlock the doors.

NOTE

The van only unlocks the door you opened with the door handle, not any other doors.

AUTOMATIC LOCK

Close the doors and walk away. The van will lock when you move the key fob out of range.

NOTE

All of the doors lock when you move the key fob out of range, regardless if the doors are or opened or closed. If you manually close a door after the key fob is out of range, the door automatically locks.

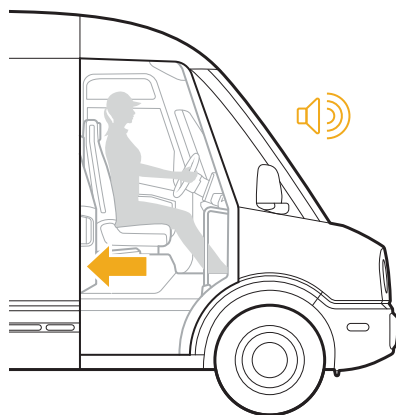
DOORS LOCK WHEN DRIVING

When you start driving, the driver, curbside, and rear doors will all lock.

The partition door will automatically close and lock itself (if it's not blocked).

IMPORTANT

If you try to drive with a door other than the curbside door open, you will see an indicator on the driver display.



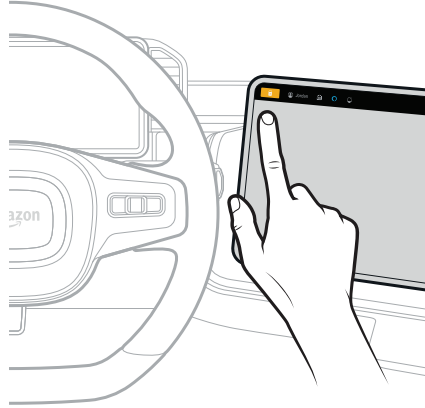
MANUALLY LOCK AND UNLOCK

Use the center display or key fob to manually lock or unlock the vehicle.

Center Display

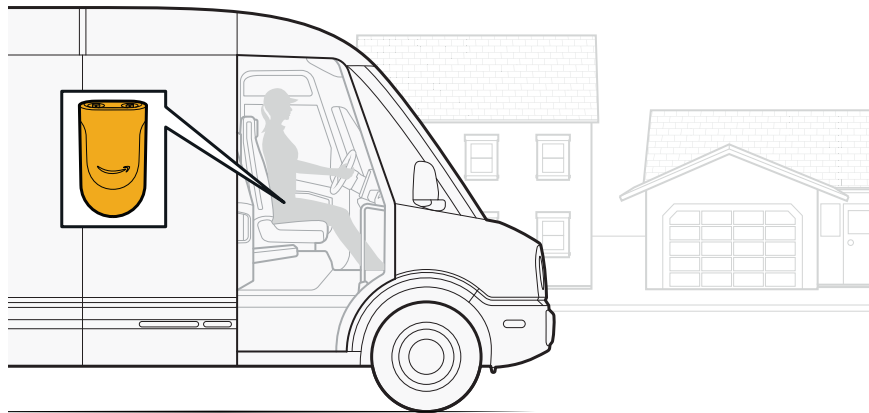
To lock or unlock, press the **Lock/Unlock** button  , at the top left corner of the center display. The button changes to show you if the van is locked  or unlocked .

You can also lock or unlock from the Vehicle Settings menu using the Quick Controls.



Key Fob

You can also lock and unlock with the [key fob](#).

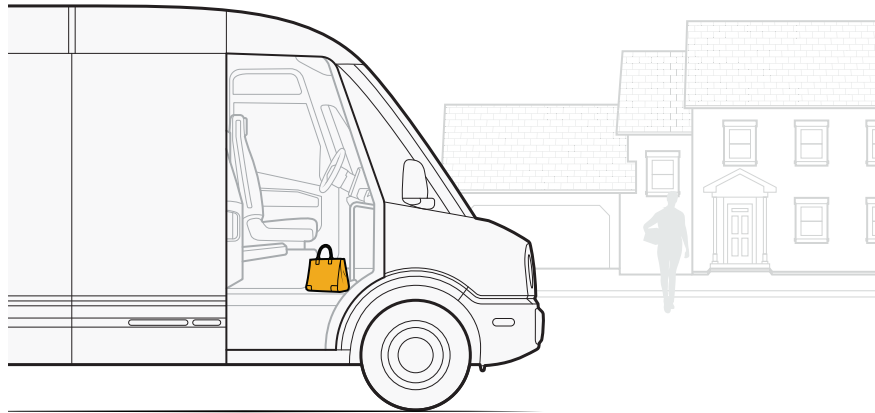


Take the Key Fob So All Other Doors Will Lock

If you leave and take the key fob, all other doors will lock.

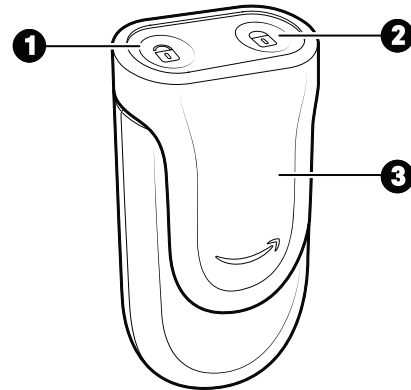
Safety and Security

- Maintain a low speed. Be aware of your surroundings.
- For security, don't leave valuables or personal items in the front cabin if you leave the curbside door open.
- Don't block the partition door or prevent it from automatically closing.
The partition door secures the cargo area. The van can only lock the cargo area if you allow the partition door to close freely.



KEY FOB

| Item | Description |
|------|---------------|
| 1 | Lock button |
| 2 | Unlock button |
| 3 | Clip |

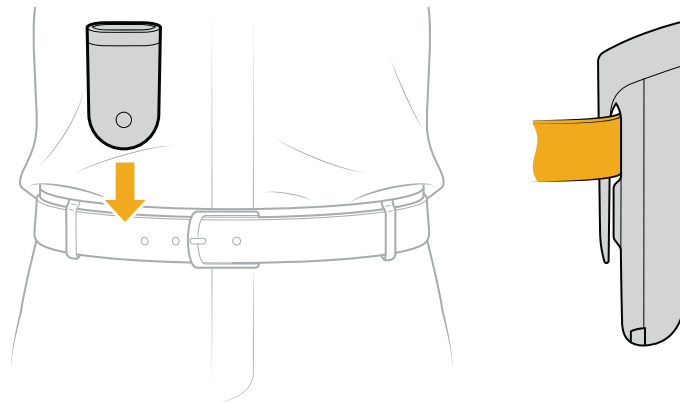


KEY FOB BUTTONS

Press the lock **1** button to lock the van.

Press the unlock **2** button to unlock the van.

WEAR THE KEY FOB



The key fob can save you time and help secure the van.

Wear the key fob, or keep it securely in your pocket. You can clip the key fob onto your pocket, belt loop, or another secure place.

PANIC ALARM

Press *and hold* the lock **1** button on the key fob to trigger the alarm.

Press either button one time to stop the alarm.

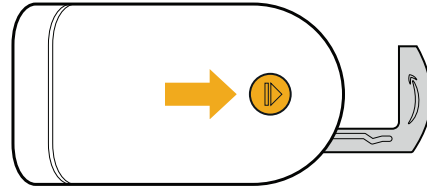
HIDDEN EMERGENCY KEY

Use the hidden emergency key in the following situations:

- Key fob needs a new battery
- Key fob stops working
- 12 V batteries are depleted

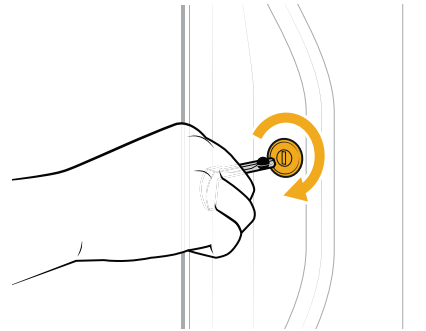
Access the Emergency Key

1. Hold the key fob flat in your hand.
2. Press the round button (on the flat side) to eject the metal key.
3. Pull out the metal key from the bottom.



Use the Emergency Key

If the van's 12 V batteries have discharged, the door can be opened using the emergency key. Insert the metal key into the slot next to the driver door handle. Turn the key to unlock.



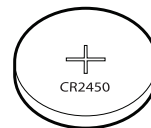
REPLACE KEY FOB BATTERY

If the key fob battery is low, the van will alert you on the driver display. Your manager will receive an alert in the fleet management portal.

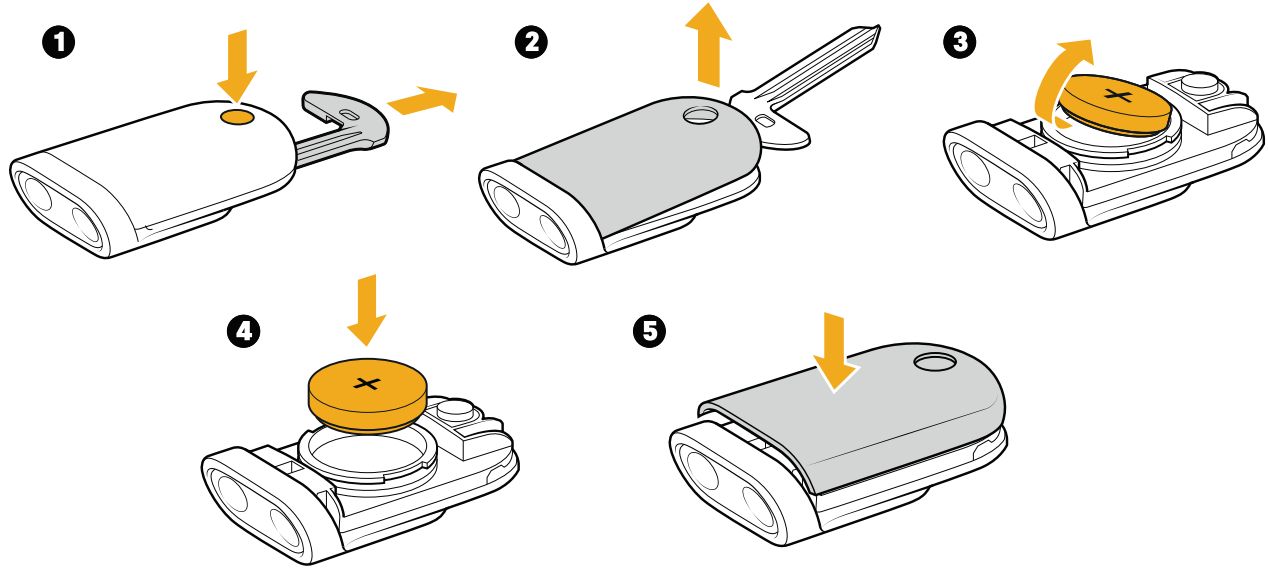
Replace the battery to avoid getting locked out of the vehicle.

Part

- CR2450 (or equivalent IEC60086-4 compliant) coin battery



Steps




1. Hold the key fob on the side that has the clip.
Press the button on the opposite side, and remove the key.
2. Use the key or a coin to pry off the battery door.
3. Pry out the battery.
4. Insert a new battery in the battery holder with the positive side (+) up.
5. Align the case and then push firmly to close it.



WARNING

If the key fob doesn't close securely, stop using the product and keep it away from children. Contact Rivian Service for a replacement.

NOTES

- Recycle used coin cell batteries at a battery recycling center or dispose in accordance with local laws.
- Key fob environmental storage and operating conditions are -22°F to 122°F (-30°C to 50°C).
- The ISO7000-1641 operator's manual symbol  is printed inside the key fob.



- Don't ingest the battery. Chemical burn hazard.
- The key fob contains a coin cell battery. If the coin cell battery is swallowed, it can cause severe internal burns in 2 hours and can lead to death.
- If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention.
- Keep new and used batteries away from children.

KEY FOB IS NOT WORKING

Tell your manager to contact Rivian Service if this happens:

- The button on the key fob gets stuck
- You changed the key fob battery, but the key fob still isn't working

WINDOWS

DRIVER DOOR WINDOW

To open or close the driver door window, use the window switch on the door trim below the window.

- **Partial open or close:** Push or pull the switch to the first notch to move the window to the desired position.
- **Express open:** Push the switch down past the second notch and release.
- **Express close:** Pull the switch up past the second notch and release.

NOTES

- Push or pull the window switch to pause the window's automatic motion.
- If the window detects an obstacle, it will partially reverse.

CURBSIDE DOOR WINDOW

The curbside door window provides visibility but does not open.

Legal and Reference

LEGAL

CERTIFICATION CONFORMITY

USA FCC AND CANADA ISED (IC) CERTIFICATION

| Wireless Device | Model | FCC ID | IC ID |
|--|------------------|---------------------------|-------------------------|
| Telematics Control Module (Bluetooth not available) | TCM 1.0 | 2AW3A-1NAT20TCM | 26958-1NAT20TCM |
| Vehicle Access System - Bluetooth | VAS-BLE 1.0 | 2AW3A-1NAG20VAS | 26958-1NAG20VAS |
| Experience Management Module | XMM 1.0 | contains FCC ID: VPYLB2AJ | contains IC: 772C-LB2AJ |
| Wireless Charger | VWPEN16C-30ACAPB | TBD | TBD |
| EDV Keyfob | RPV KFB | 2AW3A-1WWG20RPVKFB | 26958-1WWG20RPVKFB |
| Tire Pressure Monitoring System | TSSSG4G6b | YGOTSSRE4A | 4008C-TSSRE4A |
| Automotive Short-Range Radars | MAR110 | TQ8-MAR110 | 5074A-MAR110 |
| Automotive Long-Range Radar | LRR-25 | 2ACDX-LRR-25 | 11988A-LRR25 |

FCC STATEMENT

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy. And, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.



Changes and modifications made to this equipment not expressly approved by Rivian may void the FCC authorization to operate this equipment.

ISED (IC) STATEMENT

This device contains license-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's license-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.

This Class B digital apparatus complies with Canadian ICES-003.



Changes and modifications made to this equipment not expressly approved by Rivian may void the ISED (IC) authorization to operate this equipment.

EXPOSURE TO RADIO FREQUENCY ENERGY

Rivian vehicles use *Wi-Fi*[®], *Bluetooth*[®], and cellular radio (LTE/WCDMA/GSM) transmitters that emit radio frequency (RF) energy. Though these devices emit low levels of RF energy, keep a minimum distance from these devices to the human body during operation to meet the guidelines for RF exposure from the Federal Communications Commission of the United States (FCC), Industry Canada, and European Union.

The devices emitting RF energy used in Rivian vehicles are listed below based on their recommended Maximum Permissible Exposure (MPE) distance.

| Wireless Device | Model | Maximum Permissible Exposure (MPE) Distance | Antenna Location |
|-----------------------------------|-------------|---|-------------------------------|
| Telematics Control Module | TCM 1.0 | 9 inches (23 cm) | Rear Spoiler |
| Vehicle Access System - Bluetooth | VAS-BLE 1.0 | 8 inches (20 cm) | Door Pillars |
| Experience Management Module | XMM 1.0 | 8 inches (20 cm) | Instrument Panel |
| Automotive Short-Range Radars | MAR110 | 8 inches (20 cm) | Front and Rear Bumper Corners |
| Automotive Long-Range Radar | LRR-25 | 32 inches (80 cm) | Front Bumper |

STATE-SPECIFIC DISCLAIMERS

CALIFORNIA

PASSENGER AND OFF-HIGHWAY MOTOR VEHICLES



Certain components in your vehicle such as lithium batteries, airbag modules, and seat belt pretensioners may contain perchlorate material. Special handling may apply for service or vehicle end of life disposal. For more information, go to www.dtsc.ca.gov/hazardouswaste/perchlorate.

EVENT DATA RECORDER

This vehicle is equipped with an event data recorder (EDR). The main purpose of an EDR is to record, in certain crash or near crash-like situations, such as an air bag deployment or hitting a road obstacle, data that will assist in understanding how a vehicle's systems performed. The EDR is designed to record data related to vehicle dynamics and safety systems for a short period of time, typically 30 seconds or less. The EDR in this vehicle is designed to record such data as:

- How various systems in your vehicle were operating;
- Whether or not the driver and passenger safety belts were buckled/fastened;

- How far (if at all) the driver was depressing the accelerator and/or brake pedal; and
- How fast the vehicle was traveling.

These data can help provide a better understanding of the circumstances in which crashes and injuries occur.

NOTE

EDR data are recorded by your vehicle only if a non-trivial crash situation occurs; no data are recorded by the EDR under normal driving conditions, and no personal data (e.g., name, gender, age, and crash location) are recorded. However, other parties, such as law enforcement, could combine the EDR data with the type of personally identifying data routinely acquired during a crash investigation.

To read data recorded by an EDR, special equipment is required, and access to the vehicle or the EDR is needed. In addition to the vehicle manufacturer, other parties, such as law enforcement, that have the special equipment, can read the information if they have access to the vehicle or the EDR.

PRIVACY AND USER DATA

Your privacy is important to Rivian. To learn more about the data we collect from you and your vehicle and our data handling practices, see Rivian's [Privacy Policy](#).

CALL

[\(866\) 955-1157](tel:(866)955-1157)

WRITE

privacy@rivian.com

QUALITY CONTROL

All Rivian vehicles undergo extensive quality testing, road testing, and inspection before they are delivered. This may result in a few miles/kilometers on the odometer when your Rivian vehicle is delivered to you.