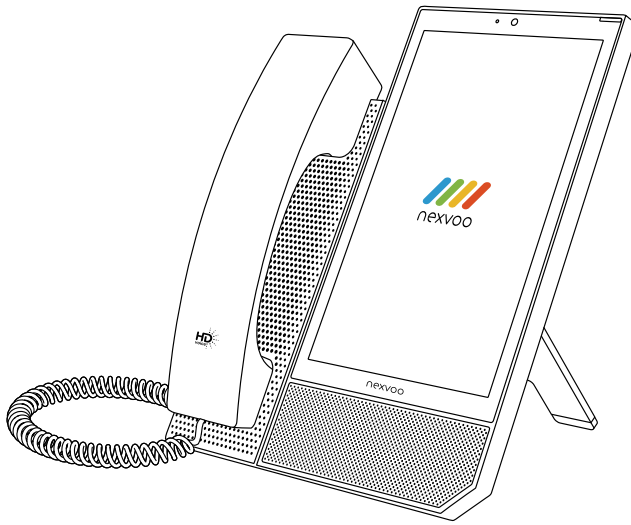
nexvoo

nexfone

N380

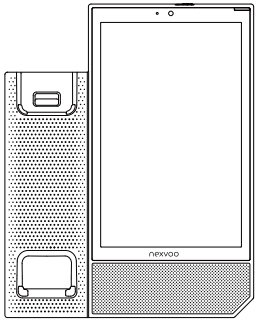


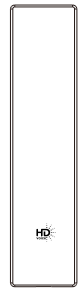
QUICK START GUIDE

(Version V1.1)

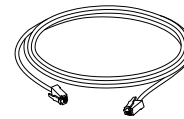
Package Contents

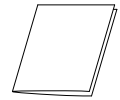
The following items are included in your package. If you find anything missing, please contact your system administrator.

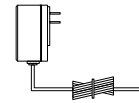

Phone


Handset

Handset Cord

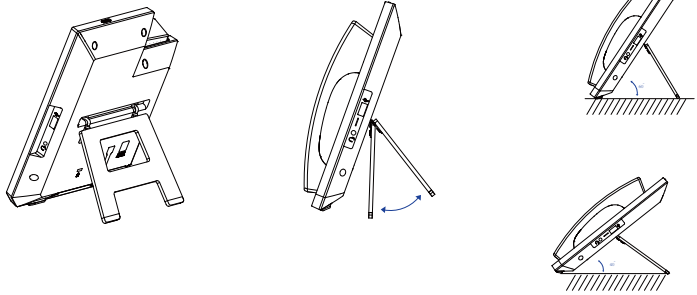

Ethernet Cable


Quick Start Guide

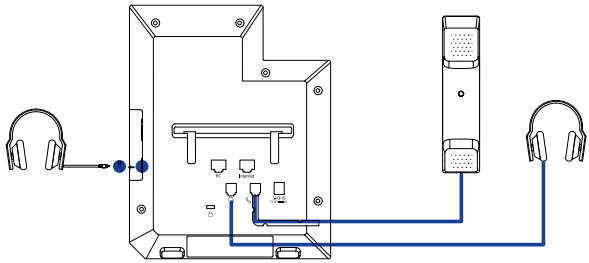

Power Adapter

Assembling Your Phone

1. You can adjust the angle of bracket according to your preference, as shown below:

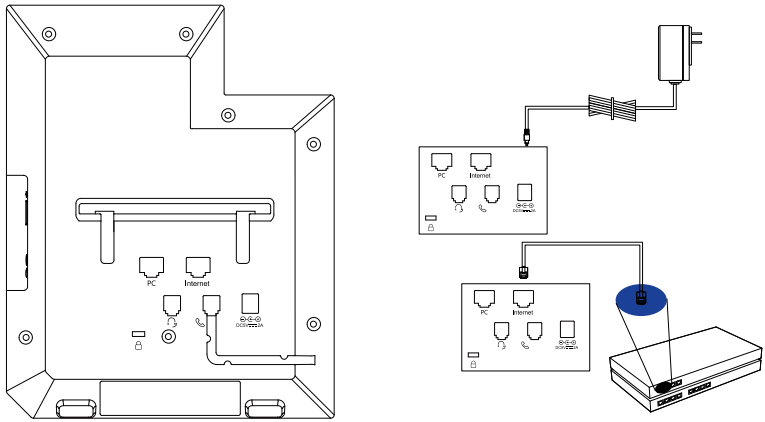


2. Connect the handset and optional headset, as shown below:



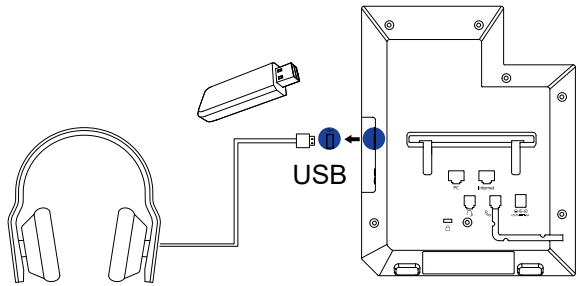
Note: N380 supports 3.5mm headset and RJ9 headset, but you can only connect one kind of headsets at a time. You can choose Nexvoo optional headset.

3. Connect the AC power or PoE, as shown below:



Note: N380 should be used with Nexvoo original adapter(5V/2A) only. The use of unapproved third-party adapter may damage your phone. If you want to connect a PC to your phone, we recommend that you can use the Ethernet cable provided by Nexvoo. If inline power(PoE) is provided, you don’ t need to connect the power adapter. Make sure the hub/switch is PoE-compliant.

4. Connect the optional USB headset or USB flash drive, as shown below:

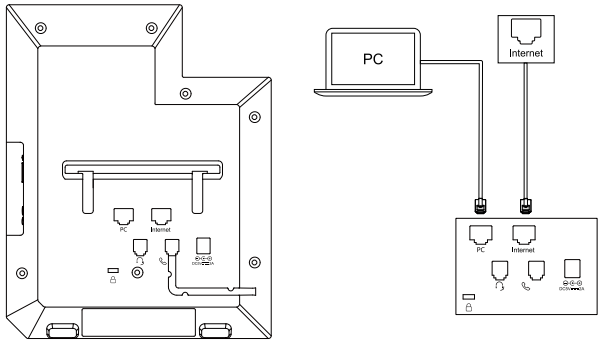


Note: The USB port (on the side of the phone) can also be used to connect USB-headset .

5. Connect to the network, as shown below:

You have two options for network connection. You can select one of them according to the current office environment.

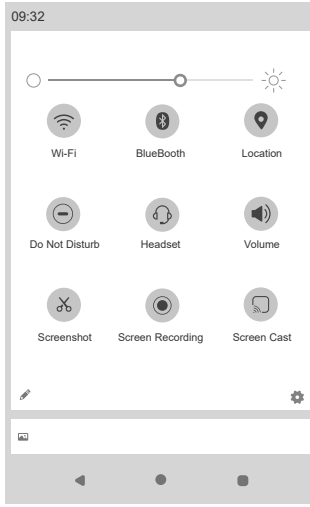
a) Connect to the wired network:



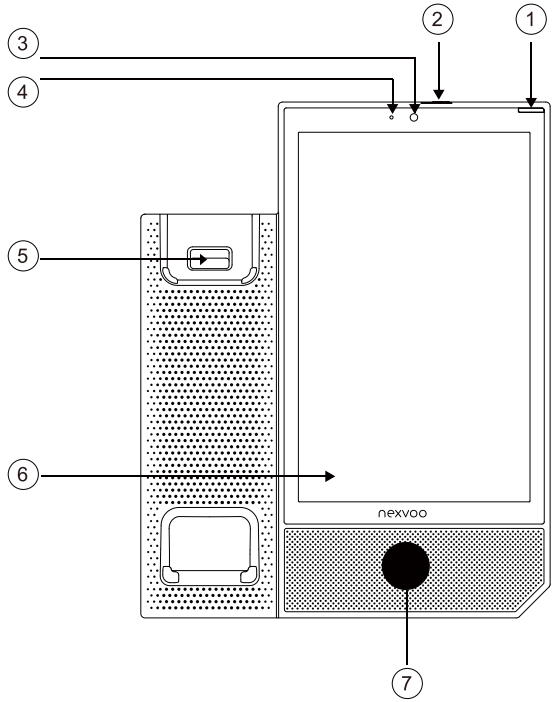
Note: If you are connecting a PC to your phone, you should use the Ethernet cable provided by Nexvoo.

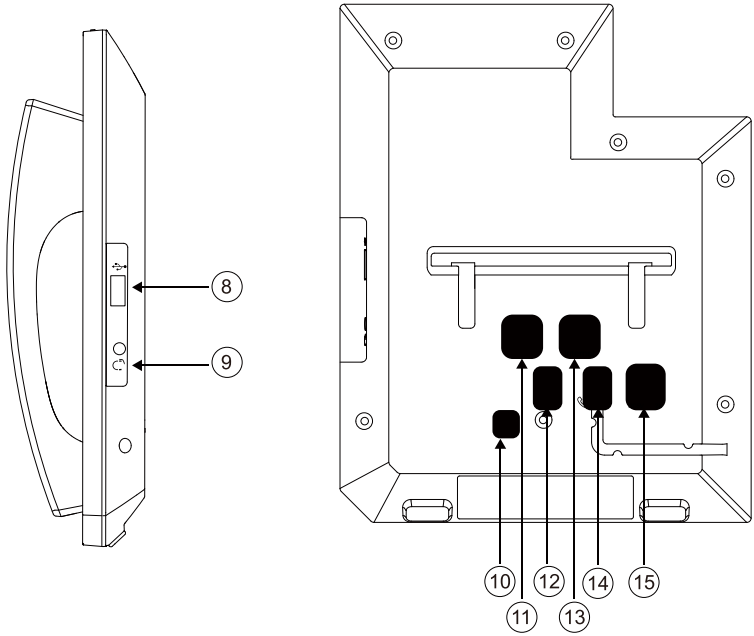
b) Connect to the wireless network:

1) Swipe down from the top of the screen to enter the control center.
2) Long press for 2 seconds.
3) Tap the On radio box in the **Use Wi-Fi** field.
   The phone will automatically search for available wireless networks in your area.
4) Select an available wireless network from the list of networks.
5) If the network is secure, enter its password in the **Password** field.
6) Tap **Connect** to connect to the wireless network.



Physical Devices Layout





	Item		Item
1	Status indicator	9	3.5mm headset jack
2	Privacy shutter	10	Kensington lock
3	Camera	11	RJ45 PC port
4	Camera indicator	12	RJ9 headset port
5	Hook switch	13	RJ45 PoE internet port
6	Touch screen	14	Handset port
7	Speaker	15	Power adapter connector
8	USB-A 2.0 port		

Privacy Shutter

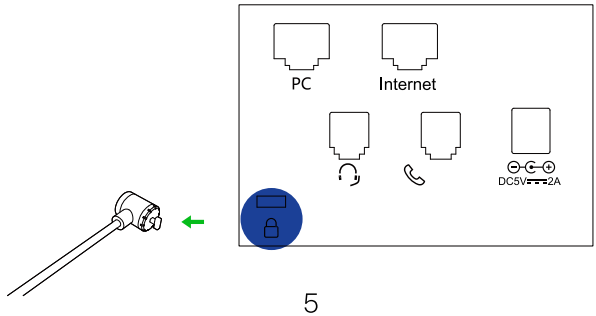
N380 provides a physical shutter to protect your privacy.
When you slide the shutter to the left, the camera is still on, but it only transmits a black background. The camera indicator is also on, indicating that the camera is working.

Procedure

- Slide the camera shutter to the left, so that the camera is entirely covered with the shutter. If the shutter does not cover the entire camera, the camera might capture partial video.
- Slide the camera shutter to the right, the shutter opens and the camera is uncovered.

Kensington lock

You can buy a safety lock to lock in Kensington lock to protect your phone.



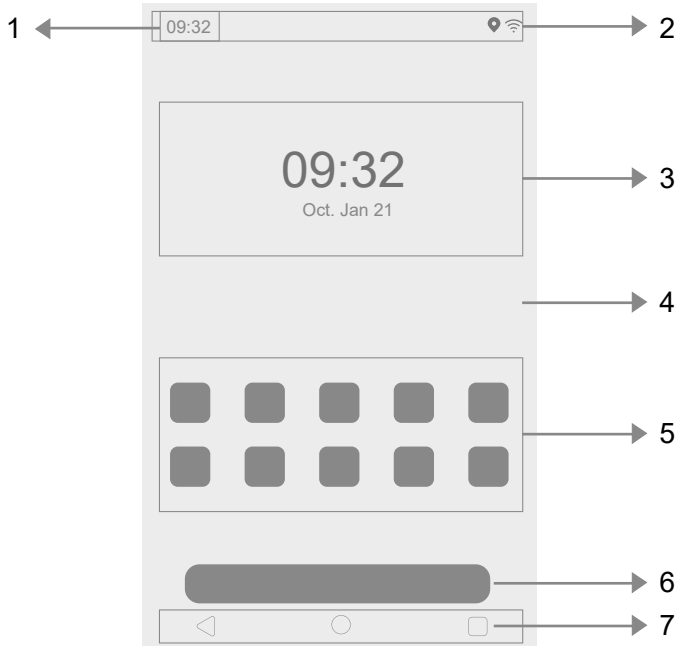
Boot up

After the phone is supplied with power, it automatically begins the initialization process. After start up, the phone is ready for use.

Idle screen

The phone uses Android™ native idle screen by default.

You can slide the screen up and down to switch between the idle screen and the application screen.



	Item	Description
1	Time	Time is on the left side of the status bar
2	Status bar	Display function status icon and time
3	Digital clock component	Show date and time
4	Wallpaper	Show wallpapers, can customize wallpapers
5	App shortcut icon	Shortcut icon for main application, click to open the corresponding application
6	Google search bar	Stay in the know with the Google App
7	Navigation key	◁ : Go back to the previous screen
		◯ : Return to the idle screen
		□ : View and manage recently used applications

Indicator function

Status indicator

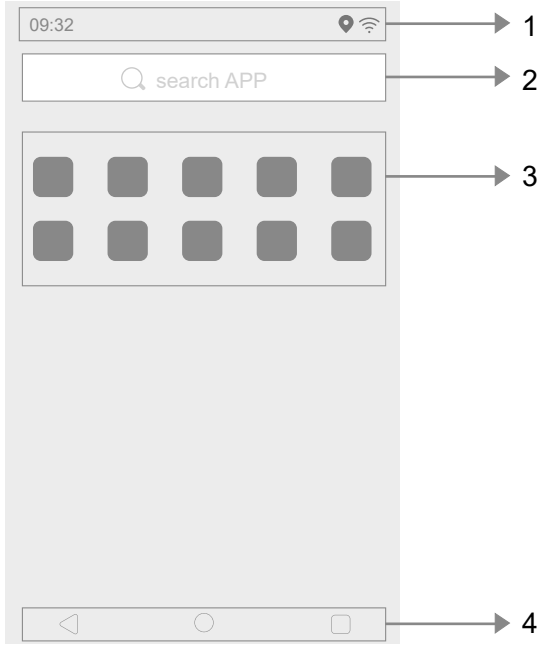
The red light is on during the initialization process, then off after entering the idle screen.

And it is reserved for certain App.

Camera indicator

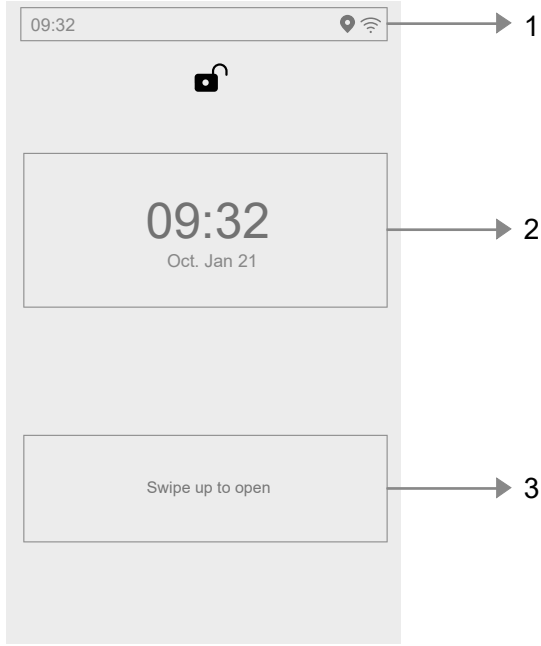
The green light is on when the camera is on, otherwise will be off when camera is off.

Application screen



	Item	Description
1	Status bar	Display function status icon and time
2	Search bar	Quick search application
3	APP	Show installed apps
4	Navigation key	: Go back to the previous screen
		: Return to the idle screen
		: View and manage recently used applications

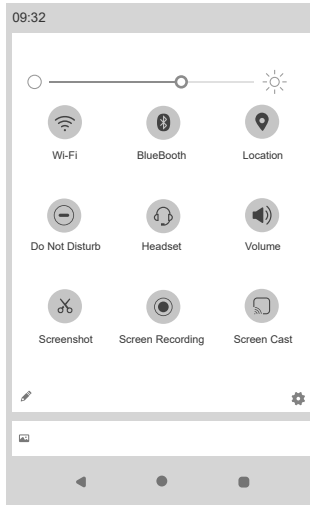
Lock screen

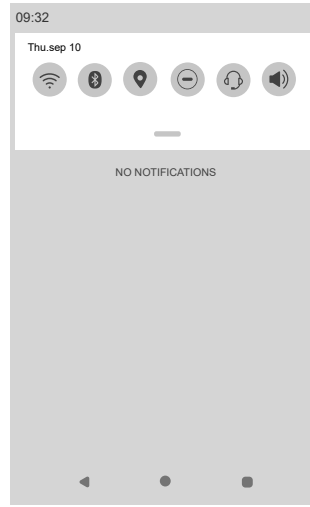


	Item	Description
1	Status bar	Display function status icon and time
2	Digital clock component	Show date and time
3	Unlock area	Phone unlocking method and instructions

Control center

Swipe down from the top of the screen to enter the control center .





	Item	Icon		Item	Icon
1	Brightness bar		6	Headset	
2	Wi–Fi		7	Volume	
3	Bluetooth		8	Screenshot	
4	Location		9	Screen Recording	
5	Do Not Disturb		10	Screen Cast	

- handset mode: Pick up the handset and automatically switch to handset mode.
- 3.5mm headset or RJ9 headset mode: connect 3.5mm headset or RJ9 headset, click to switch to headset mode, click again to exit headset mode.

Status Icons

The icons on the status bar of the touch screen give information about the phone:

	Item	Icon		Icon	Item
1	USB Headset mode		4		Wi-Fi
2	Microphone mute		5		Network connection
3	Do Not Disturb		6		Bluetooth

Floating Button

Navigate to **Settings->Display->Advanced->Floating button->Display** on the Screen, you can display or hide floating button.

(1) 3.5mm headset or RJ9 headset mode: Click to switch to headset mode, click again to exit headset mode.

(2) Microphone mute: Click to mute the microphone, click again to unmute the microphone.

(3) Volume up: Click to increase the volume.

(4) Volume down: Click to decrease the volume.

Regulatory Notices

Operating Ambient Temperatures

- Operating temperature: +32 to 104°F (0 to 40°C)
- Storage temperature: -22 to +160°F (-30 to +70°C)
- Relative humidity: 5% to 90%, non-condensing

Warranty

Our product warranty is limited only to the unit itself, when used normally in accordance with the operating instructions and the system environment. We are not liable for damage or loss resulting from the use of this product, or for any claim from a third party. We are not liable for problems with Nexvoo device arising from the use of this product; we are not liable for financial damages, lost profits, claims from third parties, etc., arising from the use of this product.

Explanation of the symbols DC

- **Symbol**

⎓ is the DC voltage symbol.

- **WEEE Warning symbol**

To avoid the potential effects on the environment and human health as a result of the presence of hazardous substances in electrical and electronic equipment, end users of electrical and electronic equipment should understand the meaning of the crossed-out wheeled bin symbol. Do not dispose of WEEE as unsorted municipal waste and have to collect such WEEE separately.

Restriction of Hazardous Substances Directive (ROHS)

This device complies with the requirements of the EU ROHS Directive.
Statements of compliance can be obtained by contacting support@nexvoo.com

Safety Instructions

Save these instructions. Read these safety instructions before use!

⚠ General Requirements

- Before you install and use the device, read the safety instructions carefully and observe the situation during operation.
- During the process of storage, transportation, and operation, please always keep the device dry and clean, avoid collision and crash.
- Please attempt not to dismantle the device by yourself. In case of any discrepancy, please contact the appointed maintenance center to repair.
- Please refer to the relevant laws and statutes while using the device. Legal rights of others should be respected as well.

⚠ Environmental Requirements

- Place the device at a well-ventilated place. Do not expose the device under direct sunlight.
- Keep the device dry and free of dusts.
- Do not place the device on or near any inflammable or fire-vulnerable object, such as rubber-made materials.
- Keep the device away from any heat source or bare fire, such as a candle or an electric heater.

⚠ Operating Requirements

- Do not let a child operate the device without guidance.
- Do not let a child play with the device or any accessory in case of accidental swallowing.
- Please use the accessories provided or authorized by the manufacturer only.
- The power supply of the device shall meet the requirements of the input voltage of the device. Please use the provided surge protection power socket only.
- Before plugging or unplugging any cable, make sure that your hands are completely dry.
- Do not spill liquid of any kind on the product or use the equipment near water, for example, near a bathtub, washbowl, kitchen sink, wet, basement or near a swimming pool.
- During a thunderstorm, stop using the device and disconnect it power supply. Unplug the power plug to avoid lightning strike.
- If the device is left unused for a rather long time, disconnect it from the power supply and unplug the power plug.

- When there is smoke emitted from the device, or some abnormal noise or smell, disconnect the device from the power supply, and unplug the power plug immediately.
- Contact the specified maintenance center for repair.
- Do not insert any object into equipment slots that is not part of the product or auxiliary product.
- Before connecting a cable, connect the grounding cable of the device first. Do not disconnect the grounding cable until you disconnect all other cables.

Cleaning Requirements

- Before cleaning the device, disconnect it from the power supply.
- Use a piece of soft, dry and anti-static cloth to clean the device.
- Keep the power plug clean and dry.

Troubleshooting

The unit can not supply power to Nexvoo device.
· There is a bad connection with the plug.
1. Clean the plug with a dry cloth.
2. Connect it to another wall outlet.
· The usage environment is out of operating temperature range.
1. Use in the operating temperature range.
· The cable between the unit and the Nexvoo device is connected incorrectly.
1. Connect the cable correctly.
· You can not connect the cable properly.
1. You may have connected a wrong Nexvoo device.
2. Use the correct power supply.
· Some dust, etc., may be in the port.
1. Clean the port.
Contact your dealer or authorized service facility for any further questions.

FCC Statement

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

IMPORTANT NOTE

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

(1) Reorient or relocate the receiving antenna.

(2) Increase the separation between the equipment and receiver.

(3) Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

(4) Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and opereted with minimun distance 20cm between the radiator & your body.

NEXVOO® US (Corporate HQ):

1702 W Michigan St
Indianapolis, IN 46222
Web：www.nexvoo.com

FCC PART 68 HAC statement

(1) This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of this equipment is a label that contains, among other information, a product identifier in the format US:AAAEQ##TXXXX. If requested, this number must be provided to the telephone company.

(2) A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

(3) The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

(4) If trouble is experienced with this equipment [US:R1JIPNANUC-N380], for repair or warranty information, Service can be facilitated through our office at:
U.S.Company name: Nexvoo, Inc
Address: 1702 W Michigan St Indianapolis, IN 46222 USA.
Email:support@nexvoo.com
If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

(5) Please follow instructions for repairing if any (e.g. battery replacement section); otherwise do not alternate or repair any parts of device except specified. For repair procedures, follow the instructions outlined under the limited warranty.

(6) If the telephone company requests information on what equipment is connected to their lines, inform them of:
a) The ringer equivalence number [NAN]
b) The USOC jack required [RJ45]
c) Facility Interface Codes (“FIC”) [N/A]
d) Service Order Codes (“SOC”) [N/A]
e) The FCC Registration Number [US:R1JIPNANUC-N380]

(7) The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. The REN for this product is part of the product identifier that has the format US: AAAEQ##TXXXX.
The digits represented by ## are the REN without a decimal point. For this product the FCC Registration number is [US:R1JIPNANUC-N380] indicates the REN would be NAN.

(8) We suggest the customers use a surge arrestor to protect the device.

(9) This equipment is hearing aid compatible. [If available]

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Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.