

# **W10 Manual**

Please read this manual carefully before using device.

# ATTENTION

This is a Class A product. In a living environment, this product may cause radio interference. In this case, the user may need to take adequate measures.

Replacing with error battery may cause explosion!

Replaced old battery should be handed over to the repairman for disposal! Do not put them into fire!

There is a Lithium battery in the device. Its voltage will decline if it is not turned on for long time. It will even stop working if the battery volume was exhausted. So the device requires to be charged at least in 2 months.

If there is any problem during installation or any confusion about this manual, please send email to our customer support department:

**support@citaq.com**

There will be professional experts to help you!

Or visit our website:

**www.citaq.com**

Thank you for using our products!

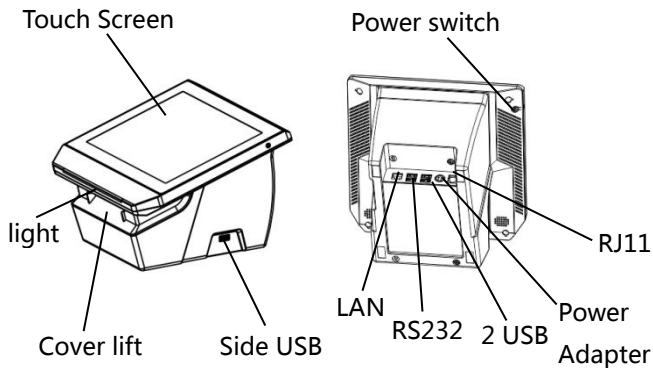
Kindly find below items when opening carton

ITEM	LIST
Device	1 unit
Thermal pape	1 roll
Adaptor	1 pc
Power core	1 pc
Manual	1 pc
Desiccative	2 bags

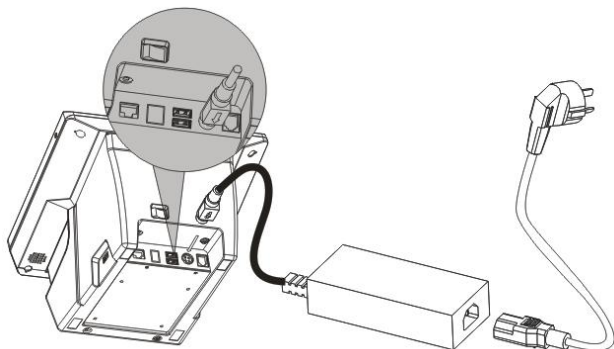
Name	Configuration	Remark
CPU	Intel Celeron J3455,1.5GHz quad	
RAM	4GB	
ROM	64GB,Max 256GB	
TF Storage	Max 128GB	
OS	Windows 10 32/64 Bit	
Display	1024*768	
Touch Screen	Capacitive multi-touch	
Bluetooth	V4.2	
Speaker	Stereo 2W	
Indicator light	Programmable orange and blue	
WiFi	IEEE 802.11 b/g/n 2.4GHz	2
Name	Configuration	Remark

Printer	80mm Thermal printer	
PrintingSpeed	MAX 20mm/s	
Printing Span	200km	
Sensor	out of paper, cover open	
Cutting times	2 million times	
cutting way	half cut/ full cut	
Power supply	DC 24V/2.5A input	
Ports	3X USB 1X RS232 1X LAN 1X RJ11 for Cash drawer	
COM	RJ11-4P4C,RS232,+5V、RXD、TXD、 GND	
LAN	RJ45,10/100M	
Audio jack	3.5mm standard audio jack, 4 phases with MIC.	
Working Environment Temperature	0 °C -50 °C Humidity 10%-90% Non-condensation	
Storage Environment Temperature	-10°C – 60°C Humidity 10%-90%, Non-condensation	

## Product Summarization

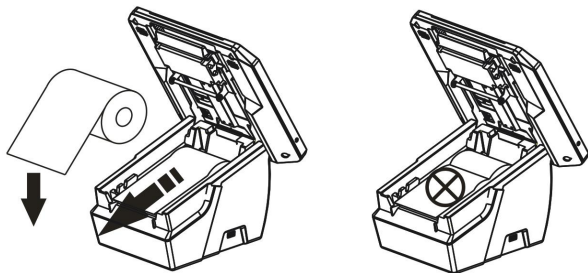


## Installation of power supply



Please connect as per above pic shows.

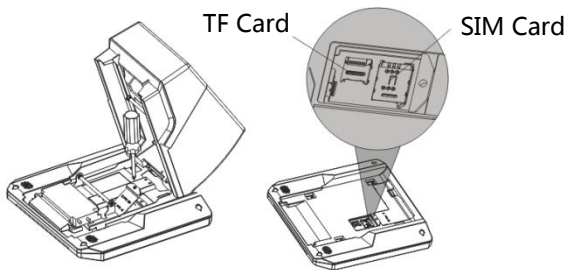
## Install the thermal paper



Step1: Take out a roll of paper and lift the cover.

Step2: Put the paper inside the groove and pull out the paper to the feeder edge.

## Install the Sim card and TF Card

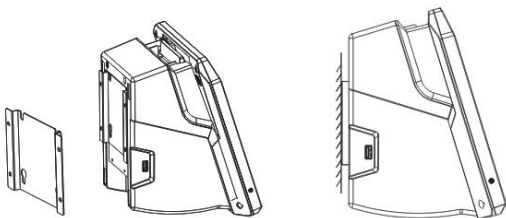


Step 1: Unscrew the plastic cover

Step2: Insert the Sim card and TF card to corresponding slot

Step3: Install the cover

## Wall mounting Installation

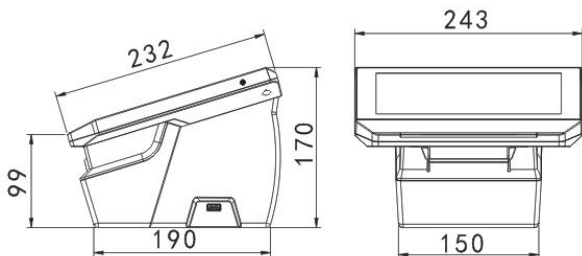


Step 1. A suitable flat wall should be required for installing fixture. Install the 4 screws that fixing the bracket on the wall, and install the 4 screws that embedding the equipment on the metal base board

Step 2 Put the equipment that installed with 4 Screws into the fixation block.

## Dimension

Unit : mm



## **FCC Caution.**

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:



- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device has been defined as a mobile device whereby a distance of 0.2 m normally can be maintained between the user and the device.

Citaq Co.,Ltd

Tel: 86-754-88990429

Website: [www.citaqpos.com](http://www.citaqpos.com)

Add: 13th floor, Chuangye Building, High-tech zone, Shantou,  
Guangdong, China 515041