

## TT-PA015 Smart Pet Feeder

# CONTENTS

**IMPORTANT SAFETY INSTRUCTIONS**

**KNOWING YOUR PET FEEDER**

**USING YOUR PET FEEDER**

**CLEANING & MAINTENANCE**

**TROUBLESHOOTING**



### **Download TaoTronics App**

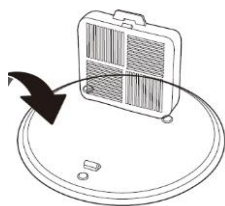
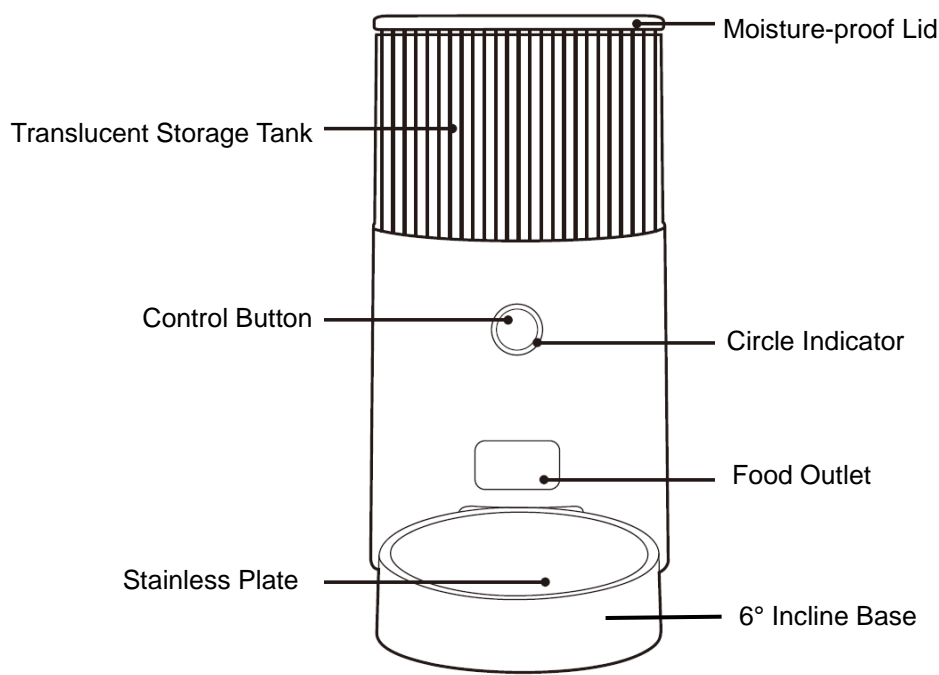
**TaoTronics App** allows you to control your Smart Pet Feeder via your smart devices. Search and download it on the **Apple App Store** or **Google Play**.

## IMPORTANT SAFETY INSTRUCTIONS

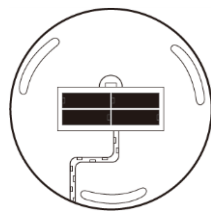
1. For indoor use only. Do not use it in direct sunlight environments such as on a balcony.
2. Do not drop items other than pet food into the storage tank, otherwise there might be risks of causing unit exceptions or mistakenly eaten by pets.
3. To prevent from falling, it is recommended to place the feeder in a corner or against a wall.
4. Cover or hide the power cord with care to prevent pets from biting the cord and causing dangers such as electric shock.
5. Do not disassemble or modify the device by yourself.
6. Always use dry food instead of wet food. Do not use pet food with special shapes, holes or diameter over 10mm.
7. The shape and density of pet food will affect the actual capacity of storage tank.
8. The actual grams of per serving food varies due to different food densities.
9. If the product is powered by batteries, the standby time of battery can be up to 30 days. Install batteries in advance if you are leaving for a long time.

## KNOWING YOUR PET FEEDER

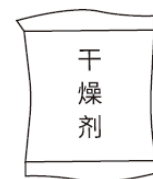
### Product Diagram



Desiccant Cover



Battery Compartment



1.5 Desiccant Packet

## Specifications

<b>Tank Capacity</b>	2.5L
<b>Dimensions</b>	315*180*330 mm
<b>Applicable Pets</b>	Cats, Small-sized dogs
<b>Inapplicable Food Size</b>	Food with special shapes, with holes or with a diameter over 10mm
<b>Power Supply</b>	5V=1A
<b>Wi-Fi Connection</b>	2.4GHz
<b>Backup Battery Type</b>	AA

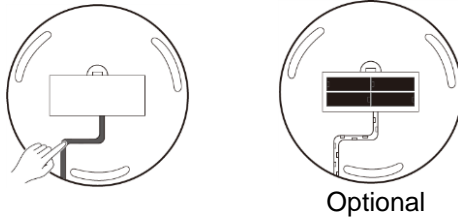
## USING YOUR PET FEEDER



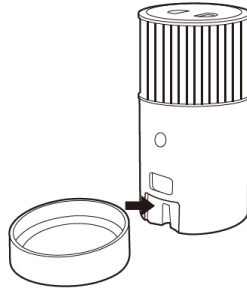
Before installation and using, do not put any food in the storage tank.

### Installation & Feeding

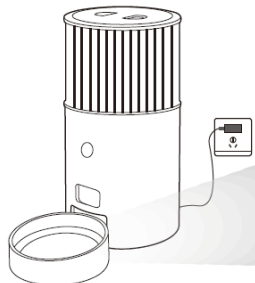
1. Plug in the supplied USB-C cable. Optionally, install four AA batteries as backup power.



2. Place the feeder on a level surface, and install the base.



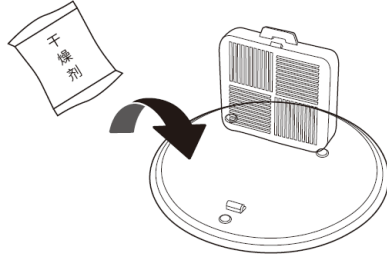
3. Connect to any 5V/1A USB port with the included cable.



4. Open the storage tank lid, then put pet food into the tank.



5. Open the desiccant cover, place the desiccant and close the cover. Then put back the lid securely.



6. Feed your pet by triple-pressing the button or as scheduled in the TaoTronics App.




#### Turntable Removal & Installation

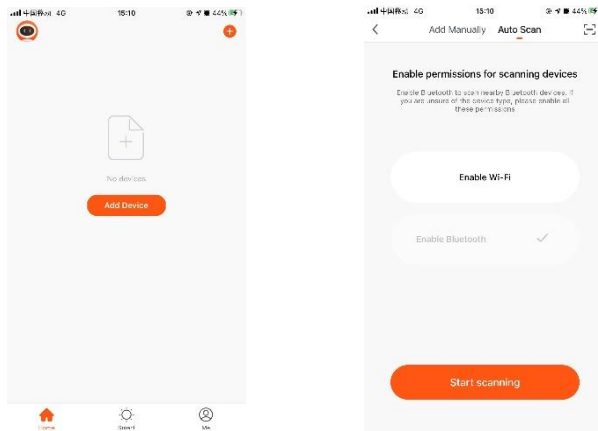


Hold the turntable and take out vertically.

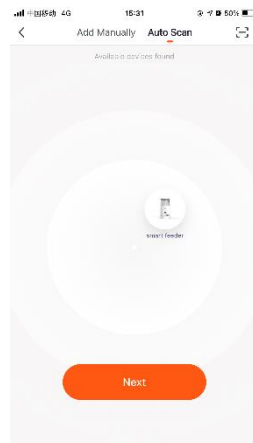
#### App Connection

 Ensure your Wi-Fi is 2.4GHz, this feeder does not support 5GHz Wi-Fi.

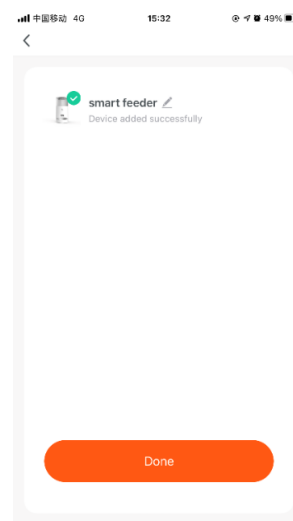
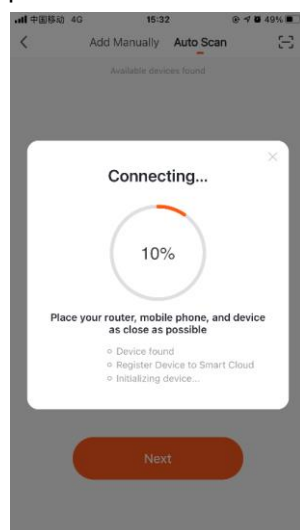
1. After installing the App, sign up and log in your TaoTronics account.
  2. Connect the USB cable to any USB port to power on the feeder.
  3. Select “**Add Device**” in the **Home** tab, then scan for your feeder via Bluetooth or Wi-Fi.
- Tips: Make sure your phone Bluetooth is enabled.



4. When **smart feeder** appears on the page, tap **Next**.



5. Enter Wi-Fi name & password, tap **Next** and the feeder is connecting with your App. Tap **Done** to complete.



**Indicator**

**Color**

Blinking White	Bluetooth connection
Breath White	Wi-Fi connection

Solid White	Connected
Solid Orange	Food shortage
Solid Red	Food stuck

Note:

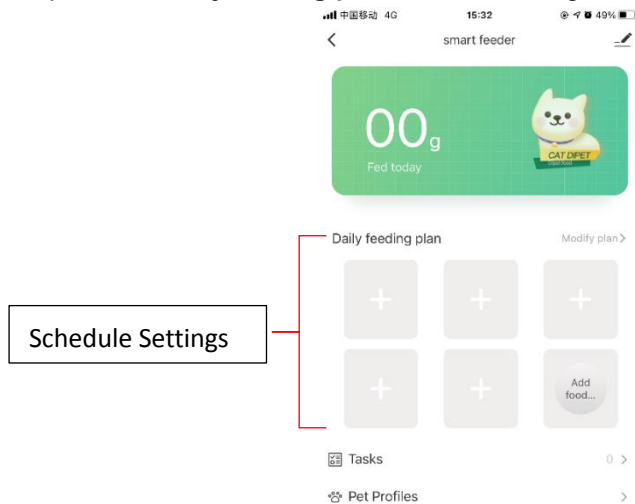
- When there's insufficient food inside, the indicator lights up solid orange and send notifications via app to remind you of adding food.
- The indicator light can be turned off by continuously pressing the control button 5 times, in case that the light affects your sleep.

## Setting Schedule

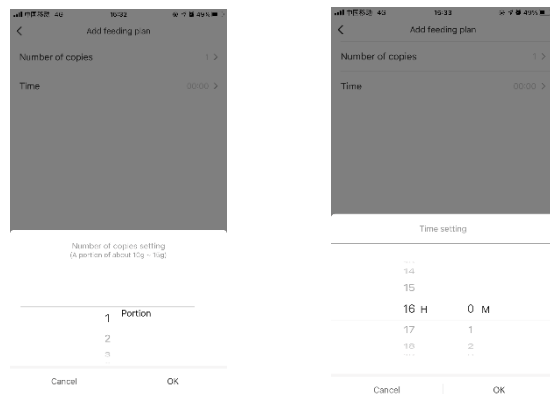


You can set up to 5 feeding plans (daily), and modify them per your reference.

1. After connected with the feeder, tap the device name to enter settings.
2. Tap “+” in “Daily feeding plan” to add feeding schedules.



3. Select feeding serves (10-15g per serve, 8 serves max) and feeding time, tap **Save**.



## CLEANING & MAINTENANCE

### Cleaning

### **Plate, Base & Turntable**

Rinse in water and dry completely before putting back, or the food will get damp.

Use moderate detergent for easy cleaning if necessary.

### **Housing & Surface**

Wipe with a soft and damp cloth, then dry completely.

Use moderate detergent for easy cleaning if necessary.

Do not immerse the housing in water or rinse under tap water.

### **Maintenance**

- Place or store the feeder in a shady place, avoid direct sunlight or heat source.
- Check the battery compartment and the turntable periodically for any abnormalities.
- Take out the remaining food, all batteries and unplug the USB cable when not in use for a long time.

## **TROUBLESHOOTING**

Q: Network configuration timeout/failure.

A:

- Check if the Wi-Fi password entered is incorrect. Enter the correct password.
- Check if it is connected to a 5GHz network instead of 2.4GHz. Only 2.4GHz is supported.
- Check if the USB cable is plugged in securely or damaged by inspecting the indicator status.
- Connect again as instructed in "App Connection". Move the feeder close to the router. Check if the network status of the feeder is corresponding to that of APP.

Q: Food is not fed as scheduled.

A:

- Check if the turntable inside is installed properly.
- Check if the food is stuck (red indicator)
- Pour out the food and take out the turntable, press the button to see if the motor turns. If the motor does not turn, contact Customer Support for service.
- If the feeder is only powered by batteries, the connection with App will be lost and the feeding plan in TaoTronics App cannot be synced.

Q: Food is not fed when pressing the button 3 times.

A:

- Press the button and see if the button bounces, if no bounces, the button is malfunctioning.
- If the indicator light is off, check the cable and power on the feeder.
- If the indicator light is on, press the button 3 times within 5 seconds.

Q: Food is not fed via the app manually.

A:


- Check if the indicator is on and solid, you cannot feed via app manually if the feeder has lost the network connection.
- Take out the food and check if the motor works normally.
- Check if the turntable is installed properly and put it in place.

Q: Abnormal food feeding.

A:

- Check if the turntable is installed properly and put it in place.
- Delete all feeding plans and set again.
- Hold the button for 10s until a beep is heard, the feeder will restore to factory settings.
- If the food is fed continuously, contact Customer Support for service.

Q: Control on another mobile phone.

A: Select the  icon at the upper right corner, then share the feeder to the TaoTronics account logging in another mobile.

Q: Do I need to configure the network again after the power is cut off?

A: No. It will connect to the network automatically after the power recovers.

Q: Can the feeder output food when only powered by backup batteries?

A: Yes, if you set up the feeding plans in advance. If you didn't, you need to plug the cable to connect to the network and set up a feeding plan first.

Q: What if the router/network is changed?

A: Hold the button for 10s or unbind the device on TaoTronics App, then connect the feeder as instructed in "App Connection".

Q: How long is the battery life when only powered by the backup batteries?

A: The power consumption is below 5mAh when powered by batteries. The battery life varies from 15 to 30 days, based on the actual battery capacity.

## Warranty

This product is covered with TaoTronics product and labor warranty for 12 months from the date of its original purchase. If any problems occur, please contact the TaoTronics Customer Care Centre via the contact information listed in this User Manual.

We can only provide after sales service for products that are sold by TaoTronics or TaoTronics authorized retailers and distributors. If you have purchased your unit from a different place, please contact your seller for return and warranty issues.



## **FCC STATEMENT**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

**Warning:** Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

### **FCC Radiation Exposure Statement:**

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.