



# Playtime Pad

## 7" HD Kid Safe Tablet



**PARENT'S GUIDE**

**PBSKD12B**

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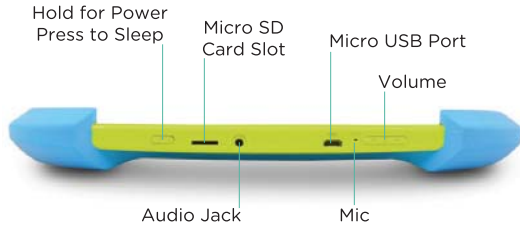
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## I. TABLET OVERVIEW



## ICON GLOSSARY



**Battery Level:** The white battery level indicator will decrease and change to red as the battery is drained.



**Wi-Fi® Signal:** As the Wi-Fi signal strength decreases, the white bands will change to grey.



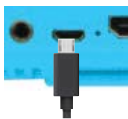
**Settings:** Tap to adjust settings for Wi-Fi, screen brightness, security settings, language options, and more.



**Menu:** Tap to reveal settings and options.

## CHARGING

Fully charge your Playtime Pad for 6 hours before the first use.



Use the included USB Charger. The battery indicator will show that your device is charging.

Note: Charging your tablet using the USB port on your computer will take longer. We recommend using the included wall charger.

## TURNING ON YOUR PLAYTIME PAD

To turn on your Playtime Pad, press and hold the power key for 2 seconds. The PBS KIDS logo indicates the software is loading.

## TOUCH SCREEN BASICS

Tap an app icon once to activate or open an app.  
Touch and hold to move an item by dragging.



\*In many apps touch and hold can offer more options.

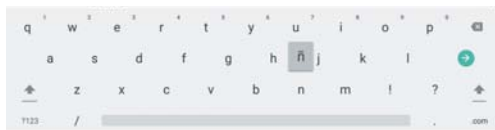
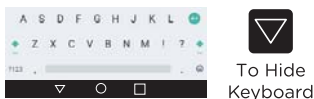


Zooming: Double tap quickly to zoom into a webpage, picture, or map. Some apps allow you to zoom in and out by touching the screen with two fingers, and pinching them together.



TIP: You can flick the screen with your finger to quickly scroll through a long list, such as a library of music.

Tap a specific location on the screen where you would like to enter text. The on-screen keyboard will pop up.



Touch and hold a letter for special characters.

## II. INITIAL SETUP

### LOCK SCREEN

Slide the padlock icon up to unlock the screen.

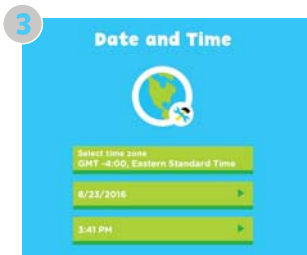


### USER SETUP

Follow the steps upon initial startup to begin using your Playtime Pad.



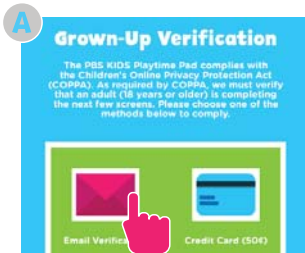
Choose your language and then your Wi-Fi network. Enter your Wi-Fi password, then tap “Connect.”



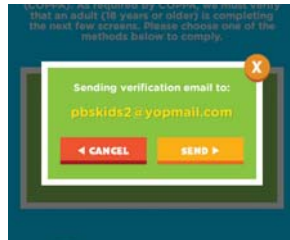
Set Date and Time, then tap “Next”. Finally, create a Playtime Pad account.

## OPTION A: EMAIL VERIFICATION

If choosing to verify by email address please follow these steps.



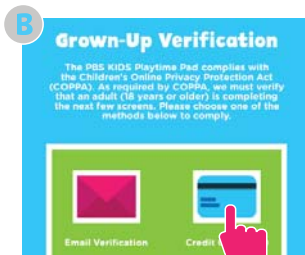
Select “Email Verification” to prove that the info is submitted by an adult.



Tap “Send”, then follow the instructions sent to your email.

## OPTION B: CREDIT CARD (OPTIONAL)

If choosing to verify with a credit card please follow these steps.



Select “Credit Card” to prove that the information is submitted by an adult.

Enter your credit card information, then tap “Continue”.

Note: A one-time nonrefundable fee of 50¢ will be charged to your credit card.



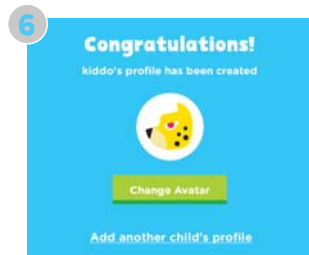
## WHY DO YOU NEED MY CREDIT CARD TO VERIFY MY KID'S ACCOUNT?

To comply with the U.S. [Children's Online Privacy Protection Act \(COPPA\)](#), kids younger than 13 years old must have parents' permission to join. There are only a few approved ways we can obtain parental consent according to these regulations & the quickest way to do that is to verify your identity using a credit card.

5



Enter your child's first name and birthday. Tap "Create".



You are all set! Tap "Next".



Note: You can add another child now or later at any time by clicking your child's avatar.

## G-SENSOR

The G-Sensor allows the tablet to detect screen rotation. You can view the home screen in either a landscape or portrait format as you use the apps.

Note: Some functions in the Playtime Pad only display in landscape format.

### III. BASICS

#### PLAYTIME HOME

Parent Dashboard  
Exit Playtime Mode

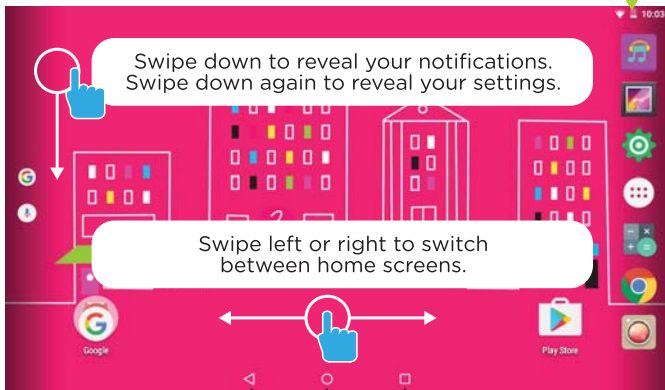


Swipe up near the bottom of the screen to reveal the navigation bar.

Swipe up to reveal more apps.

#### PARENT MODE OVERVIEW

Battery



Back Home Multi-Tasking

## ADDING AND REMOVING APPS

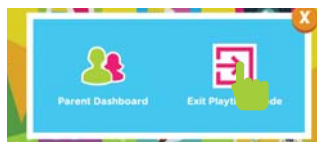
You can add or remove apps from your child's Home screen by selecting "Apps" while on the parent dashboard, and then clicking the "X" or check mark.



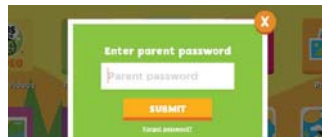
## EXITING PLAYTIME MODE



Tap the gear icon on the top right corner of the screen.



Select "Exit Playtime Mode."



Enter your parent password, then tap "Submit" to exit Playtime Mode.

## DOWNLOADING NEW APPS



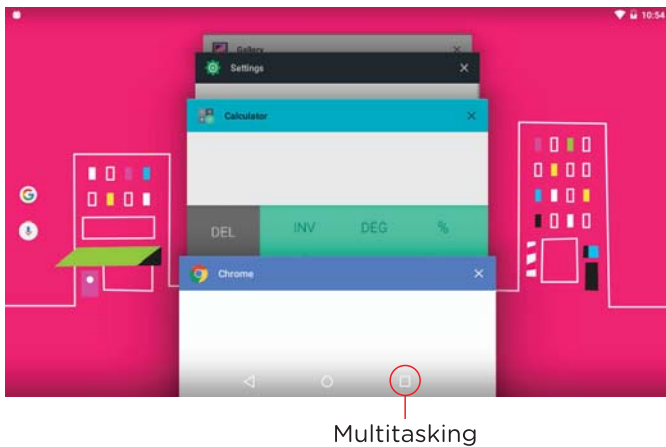
You will need a Google™ account in order to download third-party apps. Exit Playtime Mode and open the Google Play™ store app to download more apps.

## CLOSING BACKGROUND APPS

Once you've launched an app, it will continue to run in the background, even if you've moved on to other tasks. You may notice that your tablet is lagging if several apps are opened at once.

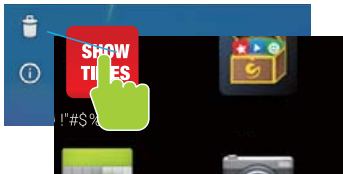
To close background apps and free up your tablet's RAM, enter Parent Mode and tap on the Multitasking button. Scroll to locate the apps you wish to close, and swipe to the right.

Be sure to quit out of unnecessary apps often to ensure that your tablet runs smoothly.



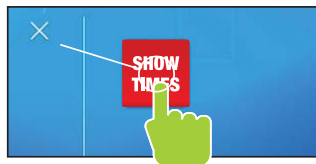
## UNINSTALLING APPS

In Parent Mode, touch and hold an app in the All Apps Drawer and drag them to the trashcan uninstall icon.



Note: You can also uninstall apps by tapping Apps in your device's Settings.

## REMOVING APPS FROM HOME SCREEN



In Parent Mode, touch and hold an app on the home screen and drag the app to the “X” icon.

## PARENT DASHBOARD



**Settings:** Select the Settings tab to access Parent Dashboard or to exit Playtime Mode.



**Apps:** Select apps that you want to choose for your child.



**Time Limit:** Control the amount of time you want your child to be using the tablet.



**Account Settings:** Adjust account settings.



**Support:** Submit requests or get answers from Support Team.

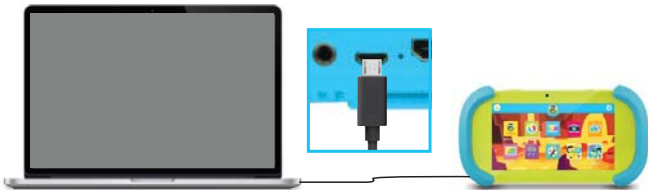


**Security:** Change child safety features.

## CONNECTING TO A COMPUTER

Connect to your computer by USB.

Note: You must be in Parent Mode to connect to a computer.



### ON PC:

Once connected, the device driver will install. The Autoplay Dialogue Box will appear. Choose “open folder to view files” or “select removable disk”.

You will now be able to drag and drop files from your computer onto your tablet just as you would with a USB Flash drive.

### ON MAC:

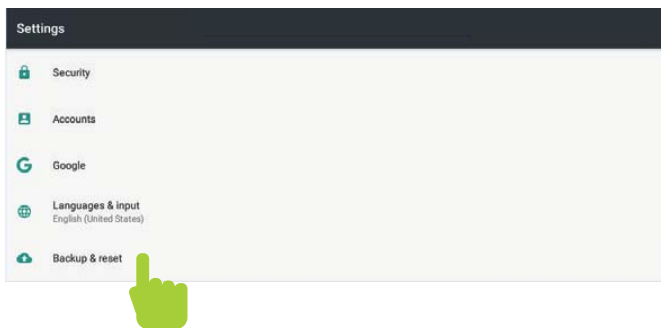
First, install the Android File Transfer application for Mac. Go to [android.com/filetransfer](https://www.android.com/filetransfer) on your Mac and choose “Download Now” and then install the application.



The Android File Transfer application will launch automatically when you connect your tablet. Drag & drop files to transfer.

## FACTORY RESTORE

Select “Backup & Reset” in the settings app to restore factory settings. This will erase all data on the tablet.



## RESETTING YOUR DEVICE

The reset button is located on the back of the unit. Reset this device by pressing the button inside the hole with a small object such as a paper clip.



## ADDING MUSIC AND MOVIES



Play Movies  
& TV



Play Music

To view videos and listen to music that have already been loaded, the Play Music and Play Movies app must be made available in Playtime Pad. Use the Playtime Pad Parent Dashboard to add them. See the Adding & Removing Apps Section on how to add and remove apps.

## WIDGETS

Widgets allow you to personalize your home screen with useful information and tools.



Press and hold an empty space on your home screen to access the widgets.



Touch and hold a widget to place it onto your home screen.



Once the widget is placed, you can touch and hold the widget again to place it on a different part of the homescreen.

## WIRELESS & NETWORK SETTINGS

**Wi-Fi:** Turn Wi-Fi on to see available networks and connect.

**Bluetooth®:** Provides Android Bluetooth to nearby devices.

**Data usage:** Shows data usage.

**More:** Provides Airplane mode and VPN



## DEVICE SETTINGS

**Home:** Google Now™ Launcher

**Display:** Adjust brightness, change your wallpaper, sleep settings, font size, and device rotation.

**Storage:** Provides storage use data.

**Battery:** Provides battery usage data.

**Apps:** Tap an app to force quit, uninstall, move to SD card or clear data

**Sound:** General audio settings.

**Notifications:** Adjust notifications.

**Memory:** Show the amount of memory used.

## PERSONAL SETTINGS

**Location:** Allow Google to use data to determine your location for improved search results.

**Security:** Adjust settings to make your tablet more secure. Allow installation of non-market apps.

**Accounts:** Tap to add or remove email accounts.

**Language & input:** Set language, spelling correction, keyboard and voice settings.

**Backup & rest:** Backup data and reset your tablet.

**Google:** Provides Google services.

## SYSTEM SETTINGS

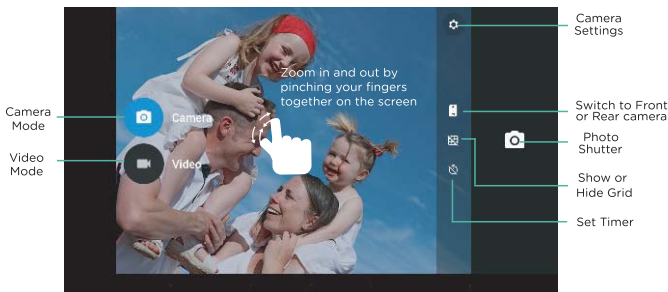
**Date & time:** Set the date, time, and time zone.

**Accessibility:** Adjust settings to best suit your needs; turn on/off screen rotation.

**Printing:** Print services.

**About tablet:** Model number and general tablet information.

## CAMERA

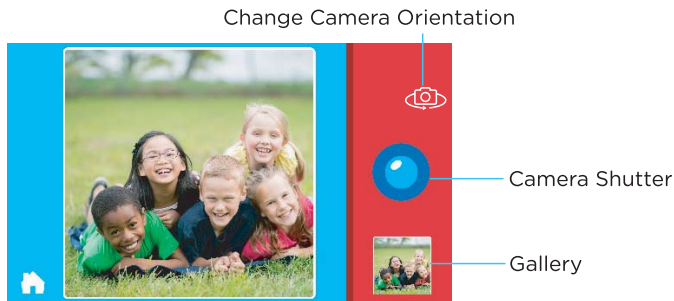


You can view your photos in the Google Photos™ app.



You can view your photos in the Gallery.

## PLAYTIME PAD CAMERA



You can view your photos by tapping the Photos icon.



You must exit Playtime Mode to edit photos taken with the Playtime Pad Camera.



You can access your photos through the Gallery app in Parent Mode.

## IV. APPS

### INCLUDED APPS



Calculator: Basic calculator functions.



Calendar: Keep track of your schedule and set reminders.



Google Chrome™: Browse the web with Google Chrome



Clock: Set time and set alarms.



Contacts: Keep track of your friends' information.



Downloads: Manage your current downloaded files.



Google Drive™: Share your Google Docs™ and files.



Gmail™: Fast searchable email from Google.



Google: Stay up to date with Google Now cards.



Play Games: Experience endless fun with the 20+ games included on the PBS KIDS Tablet/DVD Player.



Camera: Take Photos and Videos.



Sing-A-Long: Sing along with your favorite PBS KIDS characters.



Wallpaper: Personalize your tablet with colorful wallpapers.



Gallery: View your photos.



Hangouts™: One-on-one and group conversations with photos and free video calls.



Maps™: Find directions and locations.



Paint Box: Boost your creativity as you doodle from scratch, choose a coloring page, or even draw over photos.



Play Movies & TV: Stream movies & TV shows instantly.



Google Play™ Store: Shop for music, books, magazines, movies, TV shows, games and apps.



Playtime Mode: The primary interface for the Playtime Pad with educational content, games, and more.



Play Music: Play music.



Google Photos™: Use this Google app to back up and organize your photos.



Agent Check-Up: Help Dr. O diagnose and cure the agents' odd diseases using math skills.



Arthur Delivers: Help Arthur and his friends navigate Elwood City to make all of their bike deliveries.



Astro Tracker: Learn about different asteroids in this fast-moving, asteroid tagging game!



Aviva's Power Suit Maker: Help Aviva engineer the perfect creature power suit for Martin and Chris!



Bathtime Helper: Explore bathtime and learn how good it feels to be a big helper in your family.



Beaver City: Pick a blueprint and use logs of different sizes to build a dream Beaver home!



Book Jumble: Figure out the clues to put the jumbled stories back together and help Super Why save the day.



Bug Tank: Play with the critters in Sid's bug tank and line them up to the ruler to see how long they are.



Dinosaur Train Sticker: This stickerbook has Dinosaur Train characters, backgrounds, and props. Celebrate and create!



Hair Salon: Explore concepts of length and counting skills as you pretend play in a hair salon.



Hermit Shell: Help the hermit crabs pick the perfect size and pattern for their new homes.



Make Believe: Choose your own adventure as you play make believe with Daniel.



Park Builder: Help Nature Cat and friends build a park by earning eco-friendly materials as you play!



PBS KIDS Fireworks: Set off the fireworks as high or low as you want and practice measuring skills.



PBS KIDS Scratch Jr: Kids can create their own interactive stories and games with this creative coding PBS app.



Parents Play & Learn: More than a dozen math and literacy games that parents can play with their kids.



Peg + Cat Chicken Dance: Get moving with the chickens as you complete the dance pattern.



Peg's Parade: Add and subtract sounds in the musical parade with Peg and friends!



YouTube: Stream your favorite videos on the web.



Racing Rapids: Design and build a sturdy boat to race along the rapids with the Nature Cat crew!



Rhino Bowl: Use your bowling skills to help save the baby rhino, Nubs!



River Run: Race down the river to learn about insects in the river habitat.



Sand Art: Fill glass jars with sand to make art, and observe how much sand it takes to fill different jars.



Sand Castle Builder: Test out different-sized sand molds to build sandcastles.



Sean's Shuttle Quest: Explore different planets and fix Sean's Rover in this space exploration game!



Waldo Loves Muffy: Place directional blocks to move Waldo through the course to his friend Muffy.



Settings: Adjust settings on the Playtime Pad.



Sound Recorder: Record audio, voice notes, etc.



Voice Search: Search your tablet by speaking into the microphone.



Watch Videos: Stream PBS KIDS videos.

## VI. GOOGLE SERVICES

### WHY USE A GOOGLE ACCOUNT?

Google Accounts let you organize and access your personal information from any computer or mobile device.

**Sync & Backup:** Whether you draft an email, add a contact, or add an event to your calendar, your work continuously gets backed up and synchronizes with any computer with the same Google Account.

**Accessibility:** Check your latest emails, events, or text messages wherever you are on any computer or mobile device.

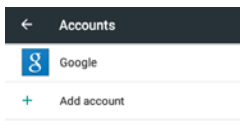
**Security:** Google works around the clock to ensure your private information stays secure.

**Shopping:** Connect your Google Account with your Google Wallet™ to easily purchase music, books, apps, and more on Google Play and other online stores.

**Services:** Your Google Account also lets you take full advantage of other Google apps and services such as YouTube, Google, and more!

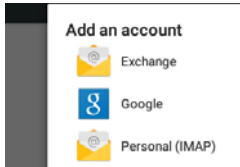


## ADDING A GOOGLE ACCOUNT TO YOUR TABLET



Tap Settings 

Under Accounts, tap “Add Account”

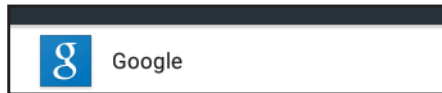


Tap what kind of account you want to add and sign in.

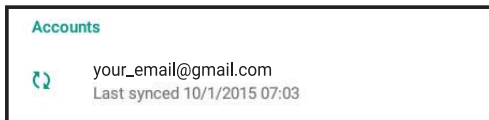
## REMOVING A GOOGLE ACCOUNT

Tap Settings 

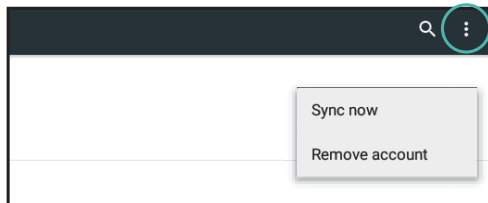
Under Accounts, tap Google.



Tap the account you want to remove.



Tap Menu icon and then “Remove Account”.



## GOOGLE PLAY



Google Play brings together all of your favorite content in one place.

When signing in with your Google Account, you have access to movies, TV shows, music, books, magazines, apps and more. Shop for more games, books or magazines in the Google Play Store app.



Purchase music, games, books, magazines, movies, TV shows, and apps on the Google Play Store app.




Choose from thousands of movies and TV shows on Google Play and stream them instantly on your Android phone, tablet or the web.



Buy and listen now to music on Google Play.

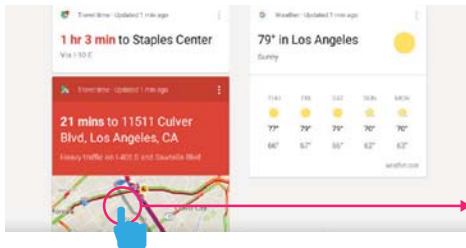
## GOOGLE NOW™

Google Now uses contextual data from your tablet and from other Google products to supply you with just the right information at just the right time. You can download the Google Search app on Google Play. After you have downloaded and installed the Google Search app, tap the  Google search icon on the Home screen or swipe up from the icon to open Google Now.

## GOOGLE NOW CARDS

Google Now displays cards when they're most likely to be useful and relevant based on the current time and your current location. Find out what the weather is like, how much traffic to expect before you leave for work, or how your favorite sports team is doing.

To dismiss a card from the Google Now screen, swipe it away. The card will return the next time it's relevant, which may be hours or days from now.



You can turn Google Now cards on or off at any time. To do so from the main Google Now screen go to Menu > Settings > Google Now and choose a specific card. You can then check or uncheck when you would like that card to appear.

## LOCATION ACCESS

Find out what the weather is like or how the commute to work will be by confirming your home and work locations.



## GOOGLE NOW SETTINGS

In order to get to your Google Now settings from the Google Now Main Screen, touch the Menu icon at the bottom right of the screen. Then touch Settings. 4 types of settings will be available.

**Google Now:** These settings allow you to turn Google Now On or Off. It will also take you through a brief introduction to Google Now and you will be given the chance to opt in. From the settings screen you can also change the priority of cards and sound settings for notifications.

**Voice settings:** Voice settings control different aspects of speech input and output.

- **Language:** Select a language to use for Voice Searches. The Voice Search language can be different from the language displayed by your tablet.
- **Speech Output:** Choose "hands-free only" to turn on speech output only when using a headset.
- **Block offensive words:** Check to ensure that search results with offensive language are blocked.
- **Hotword detection:** When this is checked, you can say "Google" when viewing the Google Now screen to initiate a voice search or action.

**Tablet Search:** Select which apps in your tablet are included in Google searches.

**Privacy & Accounts:** Control search-related privacy options for your Google Account.

- **Manage location history:** Opens Google Maps settings, where you can turn location settings and location reporting on or off.
- **Location services:** Allows you to turn location access by all Google apps on or off.
- **Show recent searches:** Check if you want search suggestions based on your recent searches.
- **Manage Web History:** View your Web History after signing in

## **VOICE ACTIONS**

After installing the Google Search app you can use Voice Actions to get directions, send messages, and perform a number of other common tasks.

To initiate a Voice Action you can:

- Tap the Microphone in the Google Search Bar on your Home Screen
- Tap the Microphone in your keyboard and speak the voice action you want to use. Here are some typical examples:
  - “Set alarm for 8:30 a.m”
  - “Send email to Marcus Foster. Subject: Coming tonight?”
  - “Message: Hope to see you later.”
  - “Navigate to Mike’s Bikes in Palo Alto”

As you speak, Voice Search analyzes your speech and initiates the action. If Voice Search doesn’t understand you, it lists a set of possible meanings. Just tap the one you want.

Some Voice Actions, such as “send email” and “note to self,” open a panel that prompts you to complete the action by speaking or typing more information.

When prompted, you can:

- Touch any text already in the panel to add, or edit the text by typing. (You can tap the microphone icon again to continue speaking instead of typing)
- Touch underlined words or phrases, drag across multiple words to view a list of alternate transcriptions, or edit by speaking or typing.
- Touch a button at the bottom of the window to add any optional fields (you can also speak the name and content of any of these fields)
- When you are done, touch the button appropriate to complete the action, such as “Send”.

## **OTA UPDATE**

1. Make sure you are connected to Wi-Fi.
2. When in Playtime Mode, tap the gear icon in the right corner of the screen.
3. Select “Exit Playtime Mode”. Enter your parent password and tap “Submit” to exit Playtime Mode.
4. While you are on the main screen in Parent mode, select the gear to go to Settings.
5. Under “System”, select “About Tablet”.
6. Select “Software update”, click “OK” to begin downloading. Wait for the update file to download. When it is finished downloading, select “OK” to install the download file.

## VOICE COMMANDS



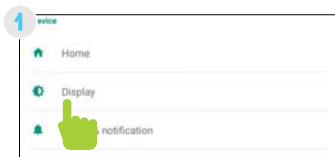
To initiate a Voice Action, touch the Mic icon. Voice Actions will only be available after downloading the Google Search app.

### Some handy voice commands are:

<b>Say:</b>	<b>Followed by:</b>	<b>Examples:</b>
[Words you want to search for]		“bike shoes”
“Map of”	Address, name, business name, or other destination	“Navigate to Union Square” or “1299 Colusa Ave”
“Go to”	Search string or URL	“Go to Google.com”
“Note to self”	Message text	“Note to self: buy milk”
“Define”	Word to define	“Define campanile”
“Weather”	Location	“Weather Detroit”
“Movie”	Movie title	“Movie, Los Angeles, London After Midnight”
“Pictures of”	Topic	“Pictures of cats”
“Translate to”	Language or Phrase	“Translate to French, Where is the restroom?”
“What is”	[math phrase]	“What is 183 plus 26?”

## VII. MISCELLANEOUS TIPS AND TRICKS/FAQS

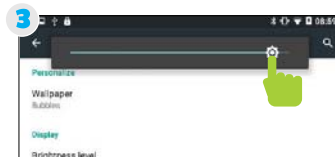
### ADJUSTING YOUR SCREEN BRIGHTNESS



In settings tap “Display”



Then tap “Brightness”

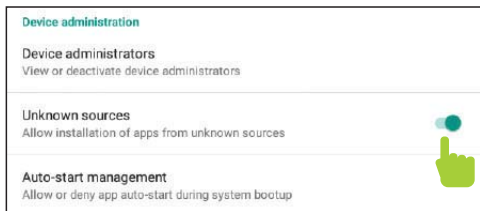


Use the slider to adjust the brightness.

**Tip:** Lower the brightness at night to extend your battery life.

### APPS WON'T INSTALL

In the Settings app, tap “Security”. Be sure “Allow installation of apps from unknown sources” is checked



**Note:** You must allow installed apps to be accessed in the Playtime Pad Parent Dashboard. See the Adding & Removing apps section for more information.



## **WON'T CONNECT TO COMPUTER**

Try a different USB port on your computer and/or restart your Playtime Pad.

The battery may be too low and the computer is not providing enough power via USB. Use the wall charger to charge your Playtime Pad for 30 minutes and then reconnect to the computer.

## **CARE**

The Playtime Pad is an electronic device and can be damaged if used improperly.

- Do not expose your device to liquids, water or extreme humidity.
- Do not try to dry the Playtime Pad using a heat source such as a dryer, microwave, or oven.
- Do not charge your tablet or use it in environments above 95°F and below 32°F.
- Do not expose the Playtime Pad to dirt or sand.
- Use a clean, dry cloth to clean your tablet. Do not use chemicals or water to clean your device.
- The Playtime Pad can be damaged by shock from dropping.

## **SPECIFICATIONS**

CPU:	1.3GHz Quad-Core Processor
RAM:	1GB
Memory:	16GB
Micro SD Card:	Supports up to 32GB
Resolution:	1024x600
Battery:	Rechargeable Li-Polymer
OS:	Android™ 6.0, Marshmallow
Recording:	Built-in Microphone
Video Formats:	WM V, MKV, MO, AVI, MPEG-2/4
Music Formats:	MP3, WMA, APE, FLAC, AAC, WAV
Manufacturer:	Shenzhen NST Industry and Trade Co. Ltd.

## **CAUTION - ELECTRIC DEVICE**

Not recommended for children under 3 years of age. As with all electric products, precautions should be observed during handling and use to prevent electric shock.

## **IMPORTANT SAFETY INFORMATION**

All charging functions and mechanisms (AC adapter, car charger) are intended for adult usage. Children should not use this device while charging.



## NEED HELP?

For customer support regarding your device, please submit a request by emailing **support@dpaudiovideo.zendesk.com**. You will be provided a ticket number regarding your inquiry, which you can refer to when contacting us further.

You may also reach a DP AV customer service representative by calling **1-833-909-2673**. We are available Monday - Friday, 9am - 5pm PST, except major holidays. DP AV strongly urges customers to email their inquiry prior to calling, as this will enable us to better assist you.

Please make sure to note the model number and a description of your inquiry.

Thank you for purchasing a PBS KIDS product.

## LIMITATIONS OF LIABILITY STATEMENT

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## **WARRANTY INFORMATION**

This is a limited warranty for the product purchased and contained in this package (the "Product") to you, as the original retail purchaser of the Product ("you"). For Manufacturer to honor this limited warranty, you must present a valid, proof of purchase (i.e., a receipt) of the Product.

This warranty is void if Company deems, in its discretion, that the Product may have been damaged

through modification, improper use, end user negligence, water damage, or tampering with the bar code of the product unit. This warranty is a limited warranty for repair/replacement of product, subject to the condition set forth herein.

DP AV IS NOT LIABLE FOR CONSEQUENTIAL, INDIRECT, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES AND COMPANY'S TOTAL LIABILITY HEREUNDER SHALL NOT EXCEED AN AMOUNT GREATER THAN THE RETAIL PURCHASE PRICE OF THE PRODUCT.

Subject to the applicable provision set forth herein, with regard to this limited warranty, you are responsible for all costs connected with the shipping and handling of the Product to DP AV, and DP AV is likewise responsible for all shipping and handling of the Product back to you. DP AV bears no risk of loss of the Product in connection with the transportation and shipment of the Product in any way relating to this limited warranty.

**180 DAYS PARTS & LABOR** Limited Manufacturer's Warranty - DP AV warrants to you as the original retail purchaser of the Product, that should the Product have any defect, under normal conditions, such defect(s) will be repaired or replaced with new or reconditioned product (at the Company's option) without charge, if submitted to DP AV within a period of 180 days from the date of purchase of Product. This warranty only covers manufacturer defects and the Product must be returned to Company in its original condition. Proof of purchase, in the form of a valid receipt, is required.

**1 YEAR LIMITED PARTS** The 1 year limited parts warranty gives you the option to return Product to DP AV for repair/replacement. You will be responsible for labor charges. This warranty does not cover any incidental or indirect costs incurred as a result of a defect in the Product, including any consequential, incidental or indirect damages.

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**FCC Caution:**

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.