

**TWS-GA33**  
Bluetooth Earphones User Manual

Please read the user manual carefully before using the earbuds and charging case.

**Product detail:**

**Wearing details:**

**Instructions for first use of TWS-GA33 headset:**

1. Make sure that the charging case is charged and the electrostatic film of the headphones has been torn off. If the indicator light of the charging case is on, it means there is electricity, and if it is not on, it means there is no electricity.
2. Take the two earbuds out of the charging case, the earbuds will automatically turn on and automatically pair. (Voice prompt: pairing left channel right channel waiting for connection)
3. Turn on the phone Bluetooth and click on the connection pair name "GA33" to connect (voice prompt: "Connected").

**Function operation indication**

**Manual startup**  
Press and hold the touch multi-function key for 3 seconds.  
Or take it out of the charging case and start it automatically.

**Pairing left and right headphones**  
After power on, the headphones automatically enter the pairing state (the red and blue light of the left and right headphones flash. After successful pairing, the main headphones flashes and the auxiliary headphones light goes out).

**Manual shutdown**  
Long press and touch the multi-function key for 6 seconds or put the earbuds into the charging case for automatic shutdown (the red and blue light of the headset flashes for 3 seconds and then goes out with a prompt tone).

**Function operation indication**

**Play / pause**  
When the music is playing, click and touch the multi-function key once to Pause / Playback and then click and touch again the multi-function key to continue playback.

**Previous / next**  
When playing music, double-click the left ear button to switch to the previous song. Double click the right ear button to switch to the next song.

**Volume+**  
3 clicks on the main earphone, remind that the right earphone can only achieve volume.

**Volume-**  
3 clicks on the left earphone

**Answer / reject a call**  
In the incoming call state, click any headset once to answer during the calling state, click any headset once to reject the call.

**Start call**  
Long press the multi-function button for 1 second.

**Charge the earphones**

Put the headphones into the charging case to charge. The whole light is on when the headset is charged and off when the power is full. Charging time: 1-2h.

**Charging indication of charging case**

Put the headphones into the charging case. Judge whether there is power in the charging case. Pick up the two earbuds and put them back in. Cover them. If the indicator light in the charging case is on, it means there is power. If it is not on, it means there is no power.  
Charging the charging case: When charging the charging case, all the lights are on and all the lights are off after filling.

**Single Earbud Mode**

1. Take out any earphone, the earphone will automatically connect back to the last connected device and it can be used as a single ear.  
2. The earphone prompts that the connection is successful and can play music and voice call.  
3. If you need to use both ears at this time, please take the other side of the earphone from the charging case to start using the ear.

**\*Note:** The earphones have been connected to the mobile phone, put any stand-alone earphone into the charging case and shut down and the other stand-alone one keeps working in the original mode when the earphone is taken out again it will automatically return to the host.

**Clear headphones pairing information**

Put them into the charging case, click the multi-function key of the headphone 6 times in the charging state.

**Game mode**

When the earphones are connected, you only need to click any earphone 4 times to turn on or turn off game mode.

**More than two times use:** The earbuds have been connected with the mobile phone - open the phone Bluetooth, and take out the two earbuds from the charging case, without any operation, it will connect with the phone automatically. If you use a different phone, you need to follow the steps in the instructions for use.

**Special Note:** The two earbuds are well paired before packaged, but if they are not paired well due to some wrong operations, do as following steps to repair the earbuds: Put the left and right earbuds back into the charging case and take them out, and then wait for the earbuds to be automatically paired and inter-connected.

**Care and maintenance:**

1. Put the Bluetooth headset into the pocket before putting the Bluetooth earbuds into the pocket to avoid misuse caused by the cables.
2. Do not use corrosive cleaning agents to clean the Bluetooth earbuds.
3. Do not expose the Bluetooth earbuds to excessive temperature.
4. Do not let the Bluetooth earbuds be close to the fire source.
5. Do not drink, bump, scratch, twist, tap, crush, or put into the water.
6. Keep away from magnets, appliances and speakers when using Bluetooth earbuds.
7. Do not place the Bluetooth earbuds in extreme temperature (use ambient operating temperature range: 0°C-35°C).
8. Do not expose the Bluetooth earbuds to moisture.
9. If you do not use the Bluetooth earbuds for a long time, please charge it fully and charge it once a week to extend the life of the Bluetooth earbuds.

**Safety guidance:**

1. Please use the standard EV charger (4.2V-5V).
2. Do not place the charging case and the Bluetooth earbuds near to the flammable explosive.
3. Do not disassemble the charging case and Bluetooth earbuds, or insert other items into the product to avoid damage to the product or even cause harm to you.
4. Please avoid using the device indicator light close to the eyes of children or animals.
5. Do not use the equipment in a thunderstorm.
6. Please do not use the product in dangerous situations, such as driving, crossing the road, or engaging in any activities requiring concentration, or in such environments.

**Benign warning:**  
Do not use this product while charging. Please use the adapter specified by the manufacturer to charge the product. Do not

disassemble the built-in lithium battery. Do not let the metal contact or short the electrode. Do not touch or squeeze the battery to avoid fire in a humid or hot (35°C) environment.

**Packing list**

Bluetooth earbud	2 pcs
Charger case	1 pcs
User manual	1 pcs
Certification	1 pcs
Earips	3 sizes (Big/Medium/small)
User charger line	1 pcs

**FAQ and Solutions**

Phenomenon	Failure Reason	Solution
Can not turn on / Turn off automatically	Low battery	Charge the earbuds fully.
No hint after paired	Not paired correctly	Re-paired
Can talk but not hear / Not hear	Red light is on for lower battery	Charge for the earbuds
No lights on when charging	No output from power source	Check the power source if connected well
Itchy	Not large volume or not close environment	Turn down the volume or change the environment
There is noise when talking	Overseveral distances or too far away from device	Change the environment or move to close ear the device
Low voice	Not wear earbuds correctly	Adjust the position of earbuds
Cannot hear the music	Wrong the device support	Read the product manual

**RUSAM**

**Product Warranty card**

Designed by Dongguan Tianyin Electronic Technology Co., Ltd  
Address: Building 3, No. 128, Chunan Road, Chunan Town, Dongguan City, Guangdong Province  
Email: [users@rusam.com](mailto:users@rusam.com); [2050867205@qq.com](mailto:2050867205@qq.com)  
Official website: [www.rusam.com](http://www.rusam.com)

**Warranty Rules**

1. From the date of purchase to the three-month warranty period, if there is any malfunction of the products, the company's technicians have confirmed that the malfunction occurred under normal use, and free repair and spare parts replacement services will be provided.
2. The following causes damage to the product can not be used normally within the warranty:
  - a. The product has been damaged by wrong operation, negligent use or accidents such as natural and man-made disasters.
  - b. The product was repaired and modified by non-company technicians.
  - c. Failure to follow the instructions for use of the product the result in damage to the product.
3. The free service provided by this warranty card does not include product accessories and other decoration items.
4. The company will not be responsible for any direct or indirect losses caused by damage to the equipment.
5. After the warranty period expires, the user will still be able to get our company's maintenance service, but the corresponding fee must be paid.
6. Our company reserves the right to modify and interpret the contents of this warranty card.

**User info**

Customer Name \_\_\_\_\_

Order ID \_\_\_\_\_

Product Type \_\_\_\_\_

Date of purchase \_\_\_\_\_

Phone Number \_\_\_\_\_

Address \_\_\_\_\_

Dealer \_\_\_\_\_

If you have any questions, please contact me. We can't control the delay in the logistics, but if there is a problem with the product, I will provide free repair and replacement for you. Wish you have a nice day!

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter.

#### Radiation Exposure Statement

The device has been evaluated to meet general RF exposure requirement in portable exposure condition without restriction.