



# Quick Start Guide

The Strongest  
Mobile Encryption  
Available

# Welcome to Secure OS

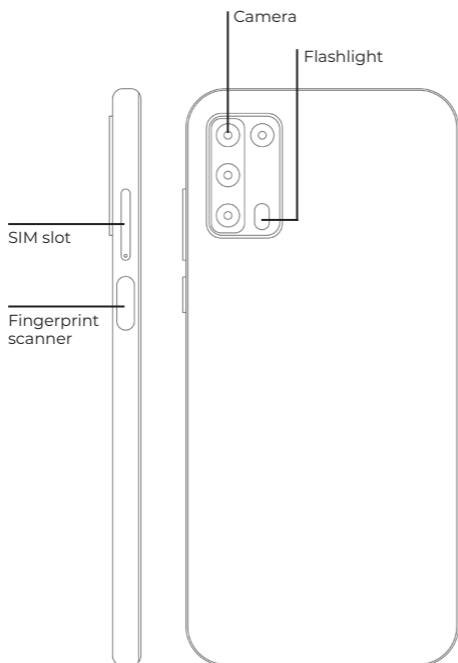
Your secure mobile device is powered by Secure OS, a custom mobile operating system that provides unparalleled levels of security.

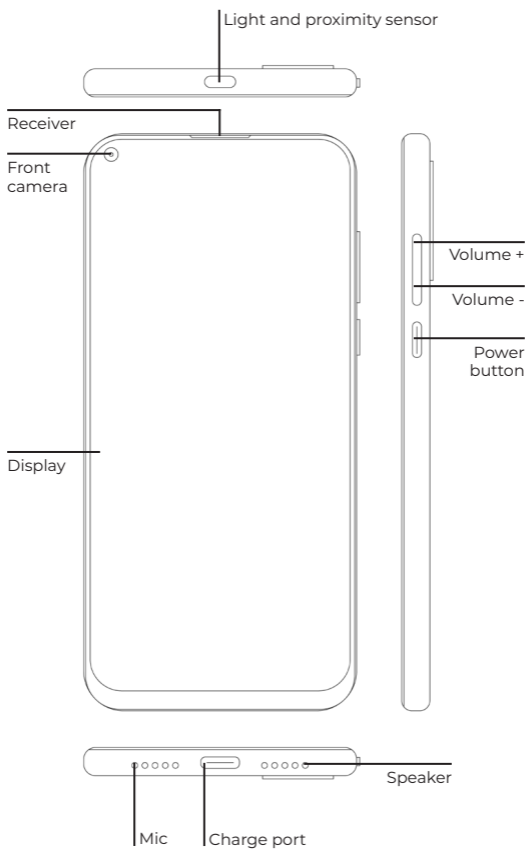
This guide will help you set up and activate your device for the first time.

## Prerequisites:

- **01**  
Account username and password or an activation code
- **02**  
Internet connection
- **03**  
At least 33% battery charge

# Device layout

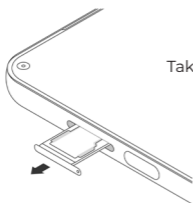




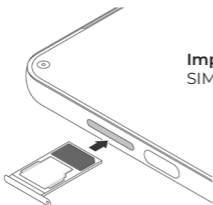
# SIM card installation



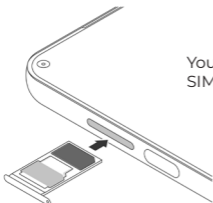
Use the SIM eject tool to open the SIM slot.



Take out the SIM card tray.



**Important:** Insert your global data SIM card into SIM slot one.



You can use SIM slot two for a carrier SIM or an SD card.

Insert the SIM tray back into the device.

# Device enrollment

## ■ 01

Press and hold the power button to turn on your device.

## ■ 02

Select your preferred language from the dropdown menu. Tap **Next**.

## ■ 03

Connect the device to the Internet; you can choose between mobile data or WiFi. When a SIM card is inserted into the device, mobile data will be used for enrollment. Tap **Next**.

## ■ 04

On the Device enrollment screen, tap on “Create account using activation code” to create an account.

Note: If you already have an account, enter your credentials, tap **Next**, and move to **step 7**.

■ **05**

Add your Account Activation Code and SIM Activation Code.

**Note:** *The activation code should be provided by your distributor. If not, contact them to receive the code.*

When ready, tap **Next**.

■ **06**

Create your account, select a password, and choose an email address that will be associated with your account and used as login credentials.

**Note:** *The password must be at least eight characters long and include at least one upper case and one lower case letter.*

When ready, tap **Next** and wait for the registration to be completed.



■ **07**

Select your preferred screen lock method – **PIN or Password**.

■ **08**

Type your Lockscreen PIN/Password and re-type it to confirm.

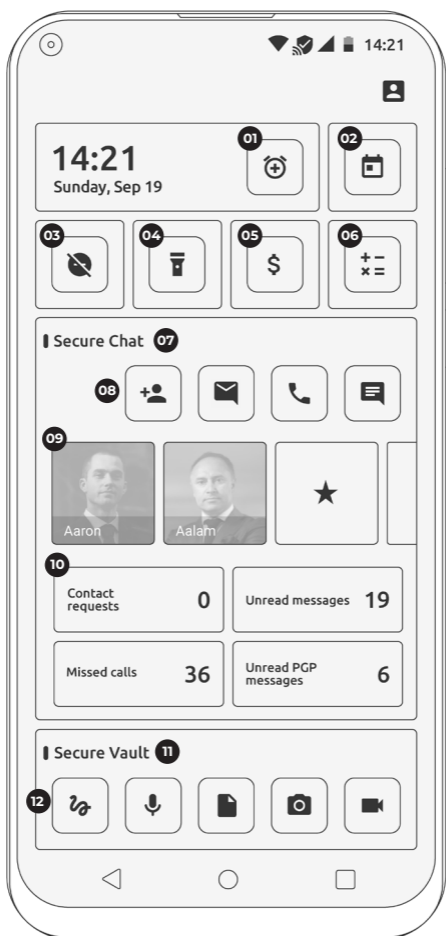
■ **09**

A screen with all applications being installed is shown. Wait for the downloads to finish.

■ **10**

Your device is now configured. The quick-access Dashboard is displayed.

# Dashboard layout

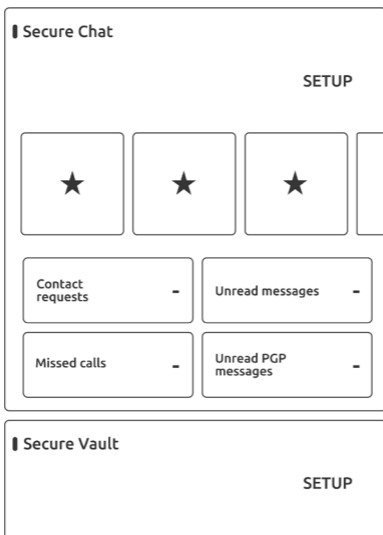


- 01** Clock and alarms
- 02** Calendar
- 03** Do not disturb
- 04** Flashlight
- 05** Currency converter
- 06** Calculator
- 07** Secure Chat
- 08** Chat shortcuts
- 09** Favorite contacts
- 10** Notifications
- 11** Secure Vault
- 12** Vault shortcuts

# Initial setup


Your device comes pre-loaded with two applications that secure your communications and files: Secure Chat and Secure Vault.

Before you start using them, you need to perform an initial setup (set Security Lock) for each application.



# Set security lock

The Security Lock protects the app and the data stored inside. You cannot access an encrypted application without it. We recommend you use a different Security Lock for each application.

- 1.** On the Dashboard screen, find the Secure Chat widget and tap on it.
- 2.** Tap on Set Security Lock. Choose between **PIN/Password**, then enter it and tap **SET**.
- 3.** Press the Home button  to return to the Dashboard screen.
- 5.** Repeat the same process for Secure Vault.
- 6.** You're now set up and ready to start communicating securely in complete privacy.

# Safety

Please observe the following safety guidelines when using your secure mobile device:

## **Operating temperature**

Do not store your device at temperatures lower than  $-20^{\circ}\text{C}$  or higher than  $55^{\circ}\text{C}$ , even if the device is turned off. Do not use your device at temperatures lower than  $-10^{\circ}\text{C}$  or higher than  $45^{\circ}\text{C}$ .

## **In-vehicle use**

Always stay in compliance with local traffic laws and regulations regarding mobile phone use while operating a vehicle. Do not rest your device on top of an airbag. Always secure your device while in a moving vehicle.

## **Airport and in-air use**

Your device can safely pass through X-ray machines at airport security. While in flight, follow all posted and verbal instructions regarding safe in-air use of mobile devices.

## **Hazardous environments**

Do not use your device in areas where a spark may ignite a fire or explosion. Follow posted signs regarding safe mobile phone use.

## **Use near medical devices**

Your device emits electronic fields as part of normal operation. These fields may interfere with medical devices such as pacemakers. Consult with the medical device manufacturer and/or your physician regarding the safe use of your device near medical equipment.

## **Safe volumes**

To prevent possible hearing loss, do not listen to audio on your device at high volume levels for prolonged periods of time.



# Preventing damage

Use only the power adapter provided with your secure mobile device. The supplied charger is compatible with most power sockets and can be used globally.

Use a USB Type-C cable to connect to your device.

Avoid exposing your device to liquids or heat sources. These may cause considerable damage to your device or cause the battery to explode.

Handle your device with care. Dropping your device may crack the display or cause other internal damage.

Do not attempt to open the back panel or replace the battery of your secure mobile device. Such procedures should be performed only by authorized repair centers. Attempting to open the back panel or replacing the battery will void the warranty of your device.

## Correct disposal

This symbol implies that your secure mobile device and/or its battery must be disposed of separately from household waste and in compliance with local laws and regulations.



## Limited warranty

Secure mobile devices purchased through the authorized sales channels come with a limited warranty.

The duration of this warranty is dependent on the original country or region of purchase and is only redeemable within the original country or region.

Unless otherwise specified, this warranty covers the product's hardware components as originally supplied and does not cover, or partially covers, software, consumable items, or accessories, even if packaged or sold together with the product.

The limited warranty only covers functional defects of the product caused by workmanship or build materials.

For more details, please contact your local distributor.

**FCC Caution:**

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

This Product meets the government's requirements for exposure to radio waves. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons regardless of age or health.

FCC RF Exposure Information and Statement the SAR limit of USA (FCC) is 1.6 W/kg averaged over one gram of this Device X2 (FCC ID: 2AVMU-X2) has been tested against this SAR limit. SAR information on this can be viewed on-line at <http://www.fcc.gov/oet/ea/fccid/>. Please use the device FCC ID number for search. This device was tested for typical operations 10mm from the body. To maintain compliance with FCC RF exposure requirements, 10mm separation distance should be maintained to the user's bodies

**NOTE:**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However,

there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. -- Consult the dealer or an experienced radio/TV technician for help.



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