



XGO3

Quick Start Guide  
Mandatory Product Information

**Thanks for choosing Xplora.**

Here are the **3 key steps**  
to get your XGO3 working

**1. Set up your SIM plan**

(If your watch comes with an Xplora Connect  
SIM card inside your XGO3)

**2. Download Xplora Mobile App**

**3. Activate your XGO3**

Please scan the QR code below to get  
detailed instructions and customer support.



Or visit  
<https://xgo3.xplora.com/>

## **Important information**

Before using Xplora device, review the full user guide at <https://xgo3.xplora.com/>. Retain documentation for future reference.

### **Battery and Charging**

Don't attempt to replace the kids watch battery yourself. You may damage the product, which could cause overheating, fire and injury. The lithium-ion battery in the kids watch must be recycled or disposed of separately from household waste. Dispose of batteries according to your local environmental laws and guidelines.

### **One-Year Limited Warranty Summary**

Xplora warrants the included hardware product and accessories against defects in materials and workmanship for one year from the date of original retail purchase.

Xplora does not warrant against normal wear and tear, or damage caused by accident or abuse. To obtain warranty service, contact Xplora directly via email at [support@xplora.com](mailto:support@xplora.com). Proof of purchase shall be required to verify eligibility. Subject to the full terms and detailed information on obtaining warranty service at [warranty.myxplora.com](http://warranty.myxplora.com), if you submit a valid claim under this warranty, Xplora will either repair, replace or refund your product at its own discretion. Warranty benefits are in addition to rights provided under local consumer laws.

### **FCC Statement**

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**NOTE:** The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help - This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter.

You can find the FCC certificate for the XGO3 here: <https://support.xplora.com/hc/en-us/articles/6324149220881-XGO3-Technical-Specifications>

### **RF Exposure Information and Statement**

The SAR limit of USA (FCC) is 4W/kg averaged over one gram of tissue.

XGO3 (FCC ID: 2AVMJXGO3) has also been tested against this SAR limit. The highest SAR value reported under this standard during product certification for use at the mouth is 0.861W/kg and when properly worn on the body is 1.365W/kg.

This device was tested for typical body-worn operations with the back of the handset kept 0mm from the body and 10mm from the mouth. To maintain compliance with FCC RF exposure requirements, use accessories that maintain a 0mm separation distance between the user's body and the back of the handset.

The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided.



| <b>Frequency</b>                           | <b>Power</b>         |
|--|----------------------|
| GSM850                                     | 32.73dBm             |
| GSM1900                                    | 29.72dBm             |
| WCDMA850                                   | 23.47dBm             |
| WCDMA1900                                  | 23.64dBm             |
| WIFI                                       | 16.57dBm             |
| Bluetooth                                  | 4.95dBm              |
| Bluetooth LE                               | 1.03dBm              |
| LTE B2                                     | 22.99dBm             |
| LTE B4                                     | 22.31dBm             |
| LTE B5                                     | 22.73dBm             |
| LTE B7                                     | 21.5dBm              |
| LTE B12                                    | 22.77dBm             |
| EUT operating temperature range            | -10°C to 45°C        |
| Hight SAR value (W/kg) 10g - Front of face | 0.861 W/kg (1.6W/kg) |
| Hight SAR value (W/kg) 10g - Limbs         | 1.365 W/kg (4.0W/kg) |

### **IC Statement**

This device complies with RSS-247 of Industry Canada. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This Class B digital apparatus complies with Canadian ICES-003. Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

Excessive sound pressure from earphones and headphones can cause hearing loss.

**NOTE:** IC e-labelling can be seen from the watch's "Setting" menu under "About".

You can find the IC certificate for the XGO3 here: <https://support.xplora.com/hc/en-us/articles/6324149220881-XGO3-Technical-Specifications>

### **Correct disposal of this product**

(Waste Electrical & Electronic Equipment)



This marking on the product, accessories or literature indicates that the product and its electronic accessories (e.g. charger, headset, USB cable) should not be disposed of with other household waste.

To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate these items from other types of waste and recycle them responsibly to promote the sustainable reuse of material resources.

Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take these items for environmentally safe recycling.

Business users should contact their supplier and check the terms and conditions of the purchase contract. This product and its electronic accessories should not be mixed with other commercial wastes for disposal. This product is RoHS compliant.



Xplora.

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