



August 9, 2022

Schindler Elevator Corporation
SIS Digital Services
Schindler Elevator Corporation
20 Whippany Road, Morristown NJ, 07960-4539

RE: FCC ID: 2AVFL-50701019

Schindler Elevator Corporation requests special Long-Term Confidentiality for both the Manual and Internal Photos for FCC ID: 2AVFL-50701019. This proprietary gateway product contains two separately Certified Licensed (PCB) and Unlicensed (DTS) radio transceivers. The FCC ID referenced above only points to the digital system (JBP).

This Cellular 4G remote-monitoring gateway is specifically designed to be attached to Schindler's elevator and escalator equipment for the purpose of monitoring operation and passing operational states and statistics to the Schindler's backend systems. We then process the data and share it with our customers and our maintenance organization.

The information garnered from our application using the cellular 4G remote-monitoring gateway *is not* made available to the public and is our intellectual property (IP). Our device is only sold as part of a contractual agreement with customers under an exclusive use license, which is voided if the customer cancels the maintenance contract. We do not publish any data obtained to the general public.

This is standard language in all our sales contracts, proposals, and NDAs specifies:

"Any proprietary material, information, data or devices contained in the equipment or work provided hereunder, or any component or feature thereof, remains our property. This includes, but is not limited to, any tools, devices, manuals, software, modems, source/ access/ object codes, passwords. In the event Schindler's maintenance obligation is terminated, the remote monitoring features (if applicable) will be deactivated, and Schindler reserves the right to remove the remote monitoring hardware."

Lastly the device is installed behind locked doors and is inaccessible to the general public. Only Schindler trained technicians receive user manuals and operational details of the DUT and may have access to it.

Our DUT is directly connected via wires and serial communication cables to our monitored elevator and escalator equipment. Whilst mostly benign in nature, this information should not be shared outside of the contractual customer relationship. Schindler's equipment is specifically designed with our equipment. It contains many features and functions such as remote monitoring, protocol translation, and real-time reporting of faults and failures. Making our internal photos public can become a public security hazard.

Regards

Mr. Christopher Mason
Director IoEE

Signature

A handwritten signature in black ink, appearing to be 'CM', is written over a horizontal line.