USER MANUAL

US: help@elephas.com.hk
UK: service_uk@elephas.com.hk

https://www.top-elephas.com/

1-844-970-9434

Mon. – Fri. 9:00 AM-5:00 PM (PT)

SCAN ME

MODEL NO.

A1

CE FC PSE UKCA MA CNAS RoHS

24/7 LIVE CHAT SUPPORT

ACTIVATE YOUR 12-MONTH WARRANTY & CUSTOMER SERVICE

by choosing one of the following two options:

Option 1: Please visit our website and register:

🌐 **https://www.top-elephas.com/**

Option 2: Please scan the below code and contact us:

SCAN ME

Also, you can scan the above code for more operation videos.

✉ **US: help@elephas.com.hk**
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📞 **1-844-970-9434**

🎧 **Mon. – Fri. 9:00 AM-5:00 PM (PT)**

(English) CATALOG

Safety Instructions

Read all instructions before you use this device. Do not make any changes or create settings not described in this manual. If physical injury, loss of data, or damage is caused by failure to follow instructions, the warranty does not apply.

Setup

1. Do not expose the device to rain or moisture to reduce the risk of fire or electric shock. Objects filled with liquids, such as vases, should not be placed on this device.

2. Do not place this device on soft surfaces such as tablecloths or carpets. Otherwise, the device could be a fire hazard.

3. Do not place this device in areas susceptible to excessive dust and dirt or near any appliance generating a strong magnetic field.

4. To prevent overheating, do not block or clog the ventilation openings.

5. Never place this device in a confined space. Always leave enough space around this device for ventilation.

6. Protect this device from overexposure to direct sunlight, heat, large temperature fluctuations, and moisture. Avoid extreme temperatures. This device's proper operations and storage temperature and accessories are 0°F to 95°F.

7. When this device runs for a long period of time, the surface may become hot. Shut it down immediately and unplug the charger. Resume operation after this device has cooled down.

8. Always handle this device with care. Avoid touching the lens. Do not allow children to operate the device without supervision.

9. Never place heavy or sharp objects on this device.

10. To avoid electric shock, do not disassemble.

11. Use attachments or accessories specified by the manufacturer only.

12. Avoid extreme vibrations as they may damage the internal components.

The following safety instructions ensure the long service life of the projector to avoid fire or electric shock. Please read carefully and pay attention to the following warnings.
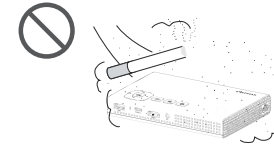
Don't install the projector in sites with improper ventilation.
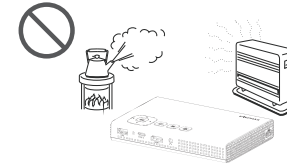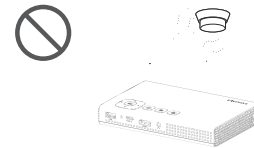
Don't install the projector in hot and humid sites.

Don't cover the projector ventilation holes with any material.

Don't install the projector in dust and smoke sites.

Don't install the projector near the temperature and smoke transducer. It may cause a sensor failure.
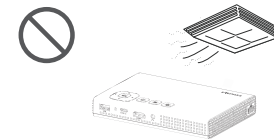
Don't install the projector in sites with the direct blowing of the warm and cool air-conditioned wind.
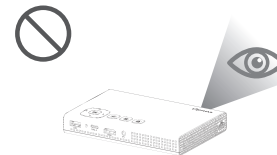
Please don't look into the lens when the projector is working. Otherwise, it may hurt your eyes.

Please keep the projector away from water or any other liquid as it is not waterproof.

● Notice

Hearing Safety

(1) To avoid hearing damage, do not listen for extended periods at high volume. Set the volume to a safe level.

Charging

(1) The charger is output voltage/ current of DC 12V/2A. The charger should be installed near this product and should be easily accessible.

(2) When charging, place this device in an environment with an average room temperature (ranges from 41 °F to 77°F recommended) and good ventilation.

(3) When using a power bank or a non-original power adapter to charge the projector, the input current and voltage must exceed 12V/1.5A or 9V/2A, or it can not be full charged. When the input current and voltage is 9V/1.5A, it can only be charged by 60%.

Battery

(1) Do not replace the built-in battery by yourself. Contact an authorized service center to replace it.

(2) The remote control contains two AAA batteries, which can be swallowed easily. (Note: Batteries are not included in the package, please purchase them separately!) Keep the remote control out of reach of the children.

(3) Risk of explosion! Keep the batteries away from heat, direct sunlight, or fire. Never dispose of batteries by burning.

(4) Please remove the batteries if the remote control is not used for a long period of time.

(5) Only replace the batteries in the remote control with the same or an equivalent type.

(6) Batteries contain chemicals and should be disposed of properly.

(7) Charge this device regularly. Do not store this device with a completely discharged battery.

IOS wired connection

It can only be connected through the USB interface, not through the TYPE-C interface.

Cleaning

(1) Use a soft, lint-free cloth. Never use liquid, gaseous, or easily flammable cleansers (sprays, abrasives, polishes, alcohol) to clean.

(2) Do not use any liquid cleaning agents to clean the lens to avoid damaging the coating film on the lens. Use lens cleaning paper to clean the lens.

Repairs

(1) Do not make any repairs to this device yourself. Only have your device repaired by an authorized service center.

(2) Improper maintenance can result in injuries or damage to this device.

(3) Refer all servicing to qualified service personnel.

Caution

(1) Possibly hazardous optical radiation emitted from this device.
(2) Do not stare at the operating beam. The bright light may damage your eyes.

● FCC Statement

Radiation Exposure Statement.

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and(2)this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

This equipment should be installed and operated with minimum distance of 0.66 ft between the radiator and your body.

This transmitter must not be co-located or operated with any other antenna or transmitter.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, according to part 15 of the FCC Rules.
These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used by the instructions, may cause harmful interference to radio communications.
However, there is no guarantee that interference will not occur in a particular installation.
If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-Reorient or relocate the receiving antenna.
-Increase the separation between equipment and receiver.
-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
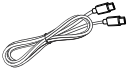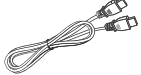-Important announcement Important. Consult the dealer or an experienced radio/TV technician for help.
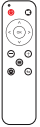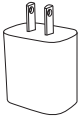
● Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 0.66 ft between the radiator and your body.

This transmitter must not be co-located or operating with any other antenna or transmitter.

Projector × 1	Charger Power Cable ×1	HDMI Cable ×1
Remote Control ×1 (Batteries are not included)	Bracket ×1	Package
Projector User Manual & Quick Start Guide		Power Adapter

Tips:

1. Blurry Image

* First, the projector has automatic upper vertical ±40° ladder correction or manual correction.

* Second, rotate the focus button to obtain the best clarity.

* Elective Projection Distance: 1.09-10.93 Feet.

* If there is any part missing, please contact our customer service email address in the Quick start guide or contact the seller you bought this device.

2.Mounting Hole

Adopting a single mounting hole dual-use design, the projector is compatible with the standard camera tripod and 1/4 inch screw projector tripod stand. Meanwhile, you can rotate 45° the screw to meet different angle needs.

Indicator
Move Right
Move Up
Move Left
OK
Move Down
Return
Menu
On / Off

TYPE-C Input Slot
USB
Earphone Slot
IR
HDMI Input Slot
speaker

Power Switch

Move Up

Move Left

Volume Down

Home Menu

Mute

Ok

Move Right

Move Down

Volume Up

Menu

Return
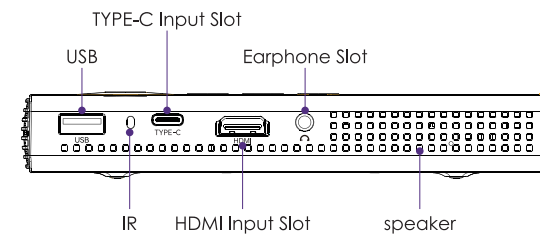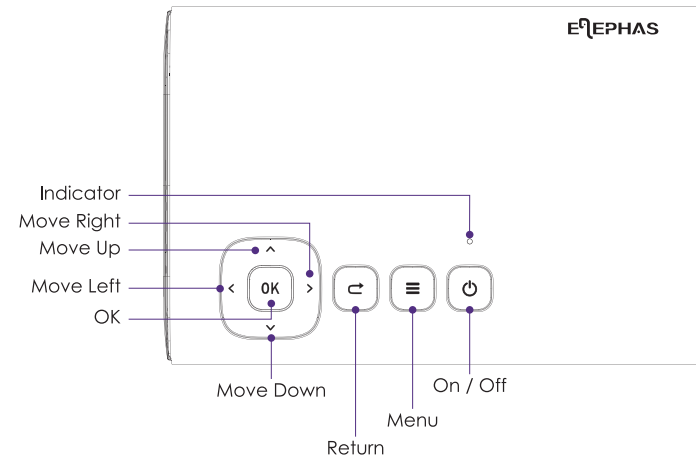
Attention:

1. Do not submerge the remote control in the water.

2. Do not put the remote control near fire or in wet or hot places.

3. Do not use old and new batteries together in the remote control.

4. Please take the batteries out if not using the remote control for a long time to avoid battery leakage.

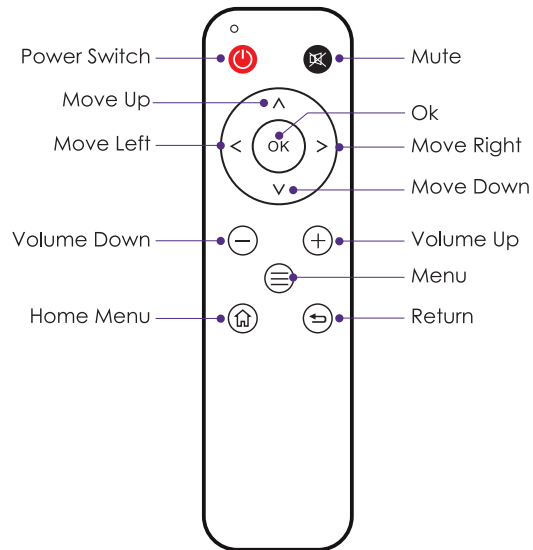5. Please point the remote control toward the IR receiver.

6. Please use the remote control within 20 feet distance and 30 degree angle.

7. If this part is missing, please contact our customer service email address in the quick start guide or contact the seller you bought this device.

Plug the power cord to the projector/- Fully charge the projector and turn it on. **1**

Press and hold the power button for 2 seconds to turn on the projector. **2**

FOCUS

Adjust the focus ring to get the best image performance.
(Automatic keystone, vertical: ± 40°) **3**

The mounting bracket can be adjusted 45° to the most suitable angle for viewing. (Or you can choose not to use the bracket.) **4**

HDMI Cable

Connect the projector to WIFI / USB / HDMI port support device. **5**

Select the input source. **6**

Press and hold the Power button for 2 seconds to turn off the projector. **7**

Connection

● **Projector interface connection**

USB   TYPE-C   HDMI

HDMI
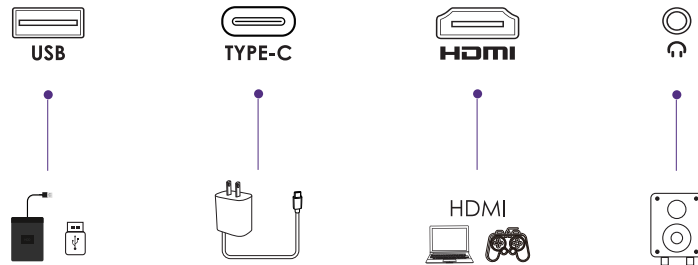
Connect multiple devices and applications.

● **3.5 mm audio connection**

a. Use 3.5 mm audio to connect headphones and speaker equipment.

USB   TYPE-C   HDMI

Station Amplifier

AUDIO IN
L   R

Audio Cable
(Cable Not Included)
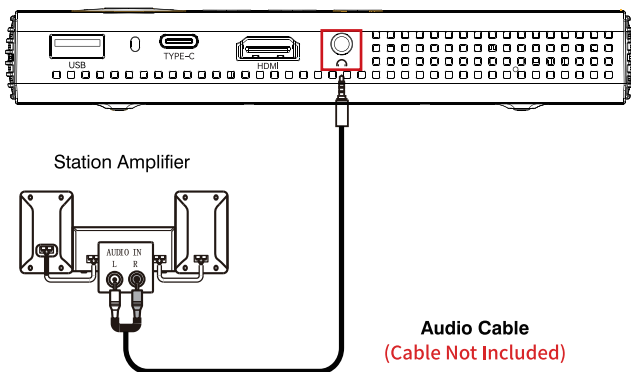
● **USB connection**

Insert the USB flash/storage hard drive Into the USB port and choose USB as the source from the menu.

(The USB icon on the main interface will turn blue after the USB inserts. If the USB icon on the interface does not display blue, you need to insert it again or check whether the USB disk is faulty.)

USB   TYPE-C   HDMI

USB2.0

Setup   Movie   Music

HDMI   Photo   Text

ScreenCast
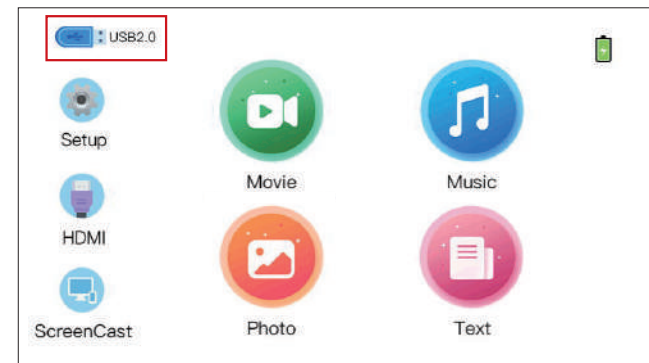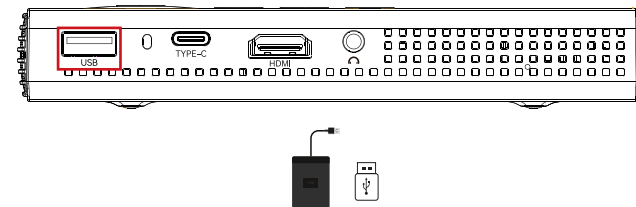
Supported multimedia formats

b. Choose the content which you need to play.

File	Format	Suffix	Decoding
Video Play	MPEG1	.DAT\.MPG\.MPEG	\
	MPEG2	.MPG	\
	MPEG4	.AVI\.MP4	DIVX,XVID
	RM\RMVB	.RM\.RMVB	RV8, RV9, RV10
	MJPEG	.AVI	\
	WMV		
	VC1		
Picture Play	JPEG	.JPG	\
	BMP	.BMP	\
	PNG	.PNG	\
Audio Play	MP3	.MP3	\
	M4A	.MP4	\
	Dihtital(AC-3) Optional		
	AAC-LC		
	HE-AAC		
	WMA		

● HDMI connection

a. Use the HDMI port to connect computers or HDMI-compatible devices. Once connected, select the HDMI signal source.

TV-BOX   PC/Laptop (with HD-out)   Ipad   PS5/Xbox/NS
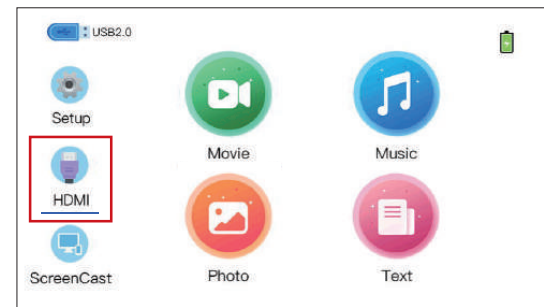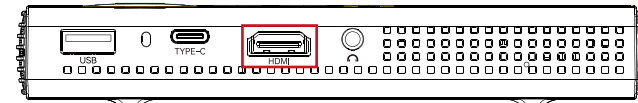
Tips:
1. Mini Display Port to HDMI Cable, Thunderbolt to HDMI Adapter are needed to be compatible with Apple iMac, MacBook, Surface, ThinkPad.

2. Supported resolution:
576P, 480P, 720P, 1080P, 640x480, 800x600, 1024x768, 1280x1024, 1280x720, 1440x900, 1366x768, 1920x1080, 1280x800, 1440x960, 680x1050

● Wired Screen Mirroring Connection by USB cable

iPhone / iPad (iOS system)

Screen Mirroring with the original lightning cable.

Step 1. Turn on the projector, select **"ScreenCast"** screen mirroring as the input source, then go to the next screen and select **"iOS Cable Cast"**.
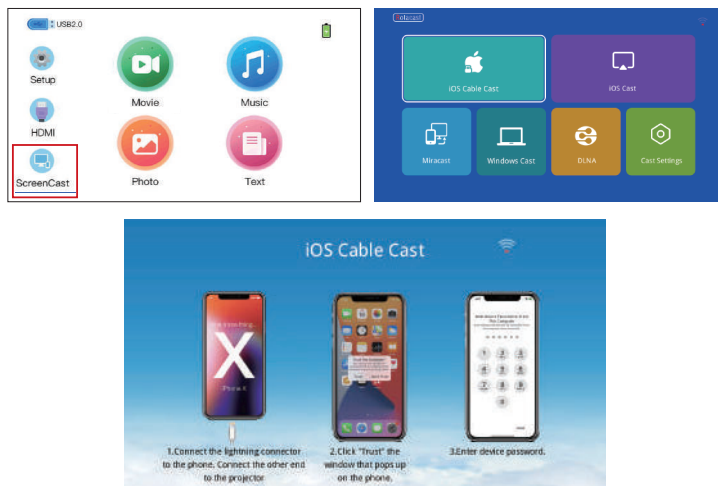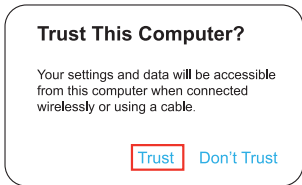

Tips:
Cannot use TYPE-C interface for wired connection.

Step 2. Connect iPhone / iPad and the USB port of projector with the lightning cable.

Step 3. Select "Trust" in the pop-up window of "Trust This Computer?". Enter your device password. The display of your iPhone/iPad will be projected to the wall/screen after a few seconds.

Trust This Computer?

Your settings and data will be accessible from this computer when connected wirelessly or using a cable.

Trust   Don't Trust

● WiFi wireless screen mirroring

A. iPhone / iPad / iPod touch (iOS system)

Streaming with your WiFi (wireless connection)

Step 1. Turn on the projector, select **"ScreenCast"** screen mirroring as the input source, then go to the next screen and select **"Cast Settings".** Setting up your WiFi.

System Setting	
Wi-Fi Setting	Please press ok
Airplay mode	‹ Airplay mode ›
Local Update	Please press OK
Online Update	Please press OK
Software Version	rg.1.1.37-RCB2320211117
Restore Factory Default	Please press OK
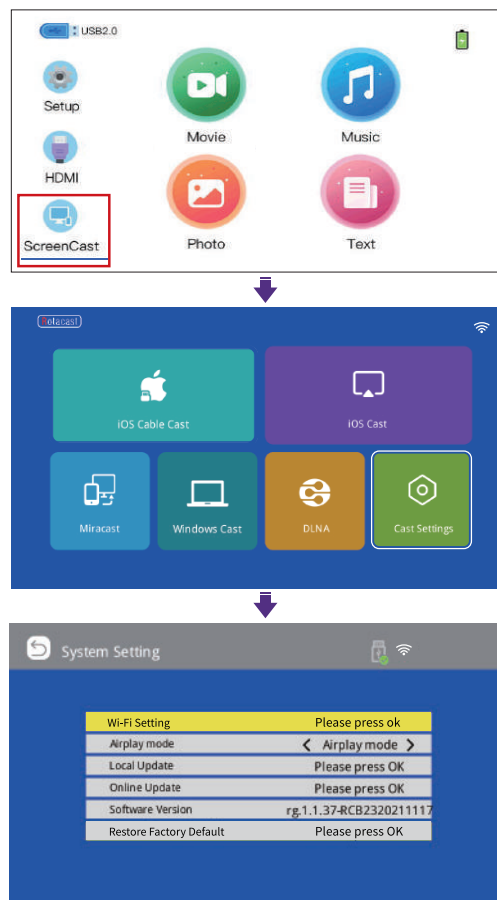
Step 2. Return to the same screen interface to enter **"iOS Cast"**.

Step 3. Connect your iPhone / iPad to the same WiFi. Open **"Screen Mirroring"** on your device and click **"Flexi-A1-XXXX"** to connect.

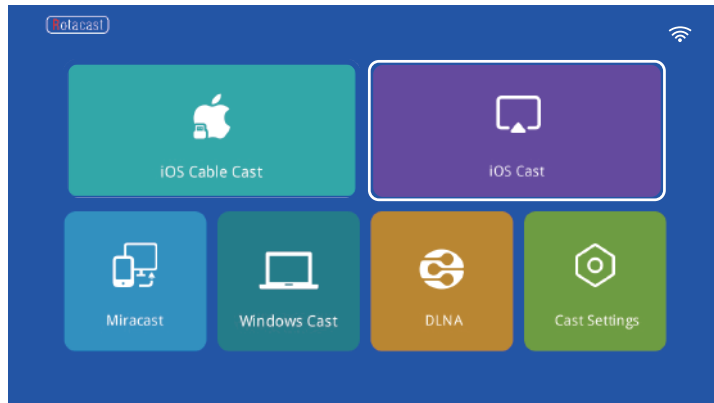**B. For Android Phone(Android system)**

Streaming with your WiFi (wireless connection)

Step 1. Turn on the projector, select **"ScreenCast"** screen mirroring as the input source, then go to the next screen and select **"Miracast"**.
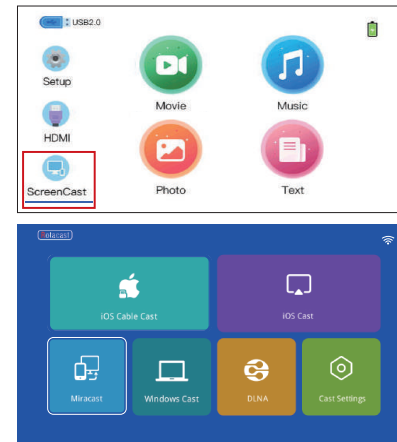
Step 2. Go to the Android device "Settings" and select your WLAN.

Step 3. Activate the Multi-screen function in your Android device and search for the projector, select **"Flexi-A1-XXXX"**, and click to connect. Your Android device display will be projected to the wall/screen after a successful connection.

Please note:

a. Make sure your mobile device is within 3 ft of the projector when using the wireless connection.

b. Some mobile devices do not support screen mirroring.

* Please make sure your mobile device supports the MHL function.

C. For Windows Cast:
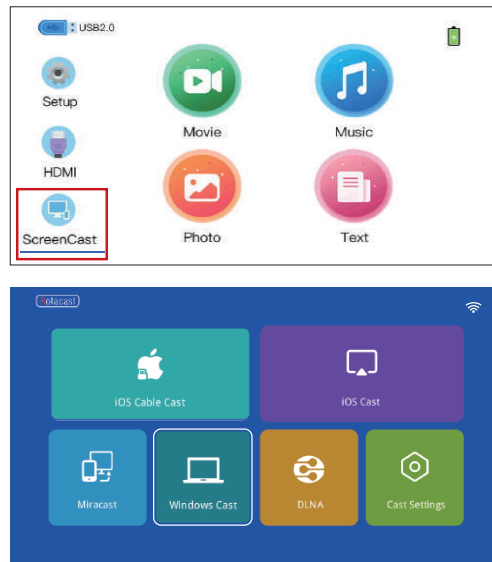
Streaming with your Wi-Fi (wireless connection)

Step 1. Turn on the projector, select **"ScreenCast"** screen mirroring as the input source, then go to the next screen and select **"Windows Cast"**.

Step 2. Turn on the computer, Enter **"WIN+P"** Choose "connect to a wireless display".

Step 3. Click **"Flexi-A1-XXXX"** to connect.

D. For DLNA:
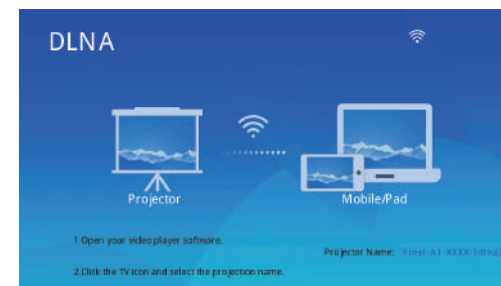
Streaming with your WiFi (wireless connection)

Step 1. Turn on the projector, select **"ScreenCast"** screen mirroring as the input source, then go to the next screen and select **"DLNA"**.
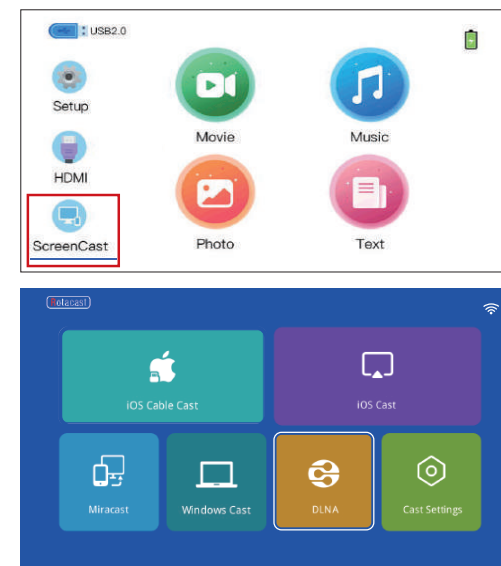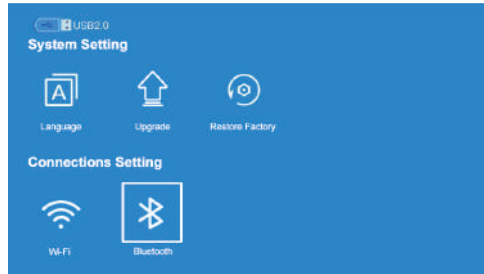

Step 2. Open the App, select the video to be played, click the TV icon function in the App, select the projector's name **"Flexi-A1-XXXX-(dlna)"** on the phone, and directly on the same screen.

● Bluetooth connection

Step 1. Turn on the projector, click **"Setup"** . Press the "Down" button, turn to next page and select Bluetooth to connect.

Step 2. Click"Search" , select the name of the Bluetooth, click "OK" to connect.
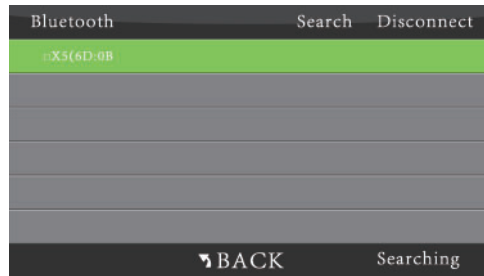
Step 3. After the connection is successful, "Connected" will be displayed in the top right.
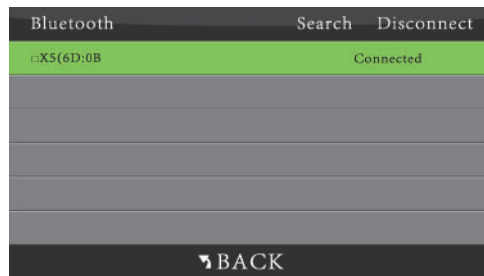
Projection Settings
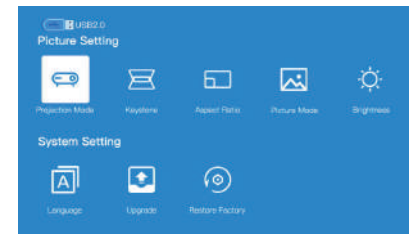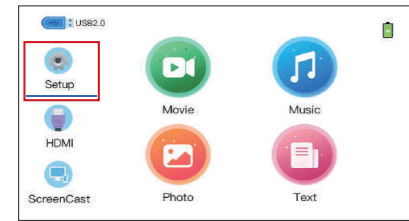
Parameter	Option
Projection Mode	Front projection / Rear projection / Ceiling projection / Rear ceiling projection
Keystone	Auto / Manual
Aspect Ratio	Auto / 4:3 / 16:9
Picture Mode	Normal / Vivid / User / Soft
Brightness	Highlight / Normal
Language	English / Japanese / German / Spanish / France
Upgrade	Searching Firmware
Restore Factory	Restore to Original Factory Settings

* About the brightness:
when plugged in, the brightness will automatically adjust to "Highlight".
After unplugging, the brightness will be automatically adjusted to "Normal".
Users can enter the interface in the setting brightness to "Highlight" or "Normal".
* Battery life:
Highlight mode: 1h50min
Normal mode: 2h30min

Projector Installation

1. Please install the bracket directly to the bottom of the projector.

2. When installing the projector on the ceiling, please purchase a projector bracket recommended by an installation professional and follow the instructions supplied of the bracket.

* The screw size of the rear projection is 1/4 inch.

45°

0
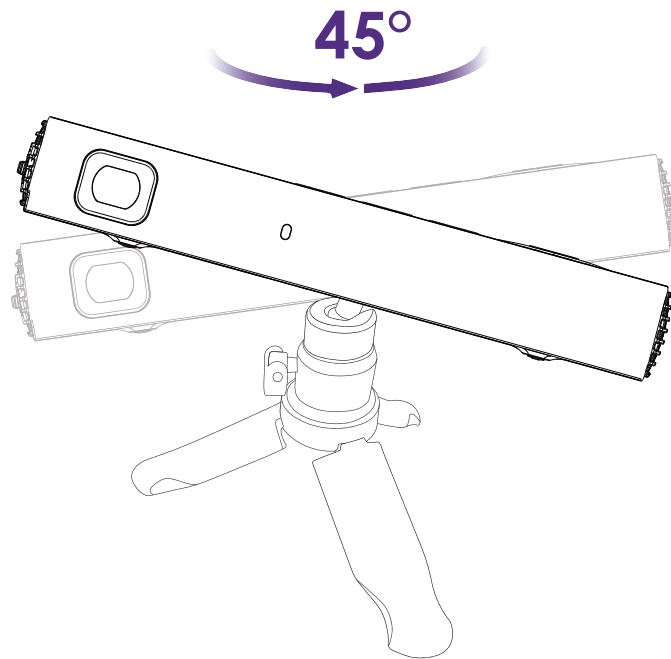
Technology Features

a.Parameters

Product Model	A1	Color	Black
Brightness Mode	Highlight / Normal	Light Source	RGB LED
Supported Resolution	1080P (1920 * 1080 Pixels)	Aspect Ratio	16 : 9
Image Size	10 - 114 IN	Projection Distance	1.09 - 10.93 Feet
Projection Mode	Front / Rear / Ceiling	Keystone	Automatic, vertical: ± 40 D
Speaker	1 × 3W	Power	DC 12V 2A
Weight	316 g	Size	5.82 * 3.85 * 0.82 IN
Input	USB 2.0 IN * 1, HDMI IN * 1, DC IN * 1	Output	3.5 mm Audio OUT * 1

b.Projection Distance and Screen Size

Recommended Projection Distance: 1.64-8.33 feet

114"

76"

38"

20"

1.64 ft   3.28 ft   6.56 ft   9.85 ft
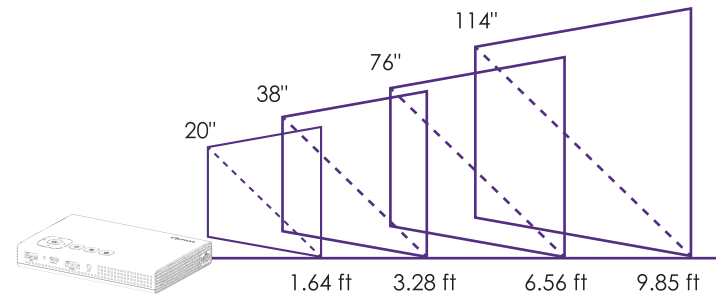
The projection distance and screen size differ based on the projector's configuration, for reference only.

Questions & Answers

* Problems listed below might occur during the operation of your projector. Please refer to the possible factors that might cause the issue to troubleshoot. If you have any questions during use, please feel free to contact our customer service team.

[Audio]Q: Why is the projector display available but without audio?

A1: The projector or the connected device (PC, TV, etc.) is muted.
A2: The video format is not supported by the projector.
A3: Fire stick: Enter "Setting" and find "Display & Sound". Then select "navigation sounds". Select Stereo (or PCM) for "surround sound".

[Audio]Q: Why is the projector's audio available but without display?

A1: The video format is not supported by the projector.
A2: Encryption applied to the videos or media player who holds the video.
A3: If the projector lamp is off with only audio playing, the lamp is defective. Please contact customer service for a replacement.
A4: Try another HDMI cable if you select the HDMI Input Source.

[Audio]Q: Video playback is out of sync with sound and picture?

A1: The fluency of playing is related to the network; If you are connected to a Wifi device, it generally has a delayed display.

[Signal]Q: Why does the projection screen show No Signal?

A1: Make sure all cables are plugged correctly and firmly.
A2: Make sure you select the right Input Source. For example, if you connect with a phone. Please follow the "Connections" section in the manual.

[Image]Q: How can I do if the image is blurry or out of shape?

A1: Adjust the focus ring by moving it leftward / rightward till it shows the correct image.
A2: Place the projector on a flat surface horizontally or vertically. An inner at any angle may result in blurry displays or uneven colors.
A3: Darker environment suggested achieving the best pro cine performance.
A4: The eligible distance of 1.64 - 9.85 feet between the projector and projecting screen/wall.
A5: Projecting wall or screen is clean white if possible.

[Image]Q: How can I do if the image is upside down?

A1: Press the "Menu" on the remote to enter the Settings. Then, select "Projection Mode". Press the "OK" button to rotate the image.

[Image]Q: What can I do if the projection screen is not square or horizontal?

A1: Make sure the projector is placed on a flat surface with a projector light in the middle of the screen.
A2: Make sure the projector screen is placed horizontally.

[Image]Q: How can I do if there is color distortion?

A1: Make sure the video source has a satisfactory resolution.
A2: Adjust the colors: enter Menu-Picture-Color Temperature, select different modes and adjust the value accordingly.
A3: Reset the projector to manufacturer setting: enter Menu-System-Restore Factory Default to reset.

[Image]Q: How can I do if there are black spots, bright spots, and yellowing in the projection picture?

A1: It was caused by dust. It can be cleaned. Please contact our customer service team for the cleaning operation.

[Image]Q: How can I do if there is a line/blurry screen in the projection picture?

A1: Please restart it to see if it can be solved. The line/blurry screen is caused by the motherboard or screen. If you can't solve it, please contact our customer service team for help.

[Remote control]Q: How can I do if the remote is unresponsive?

A1: Make sure the batteries are installed correctly and have enough power.
A2: Please make sure the IR receiver is not covered.
A3: Contact customer service team for a replacement.

[Setting]Q: How can I change the language?

A1: Press the "Menu" on the remote to enter the System Setting. Enter "OSD Language".

[Display]Q: How should I do if there are small dots on display?

A1: Tap the projector slightly to shake off the dust, which may be caused during installing or shipping.
A2: Clean the lens with clean non-woven fabrics. Try cleaning the projector. When cleaning the projector, you can dip it in alcohol.

[Damage]Q: What should I do If there Is expanding dark spot or smoke when using the projector?

A1: Check if the fan noise increases or the fan stops working. Unplug the projector and contact our customer service team for assistance.
A2: Make sure the outlet and projector power adapter is not wet or humid, which will cause sparks or smoke on the outlet when power on the projector.

[Shut off]Q: Why does the projector is shut off during playing?

A1: Ensure the power plug is working and firmly fitted into the outlet.
A2: If the fan doesn't work when using it, please contact our customer service team for assistance.
A3: Overheating on the projector will activate the built-in power-off protection panel. Restart the projector when it gets cooler.

[3D]Q: Can this projector support the 3D effect?

A1: The projector supports a 3D video source, and 3D viewing performance is achievable with Red-Blue 3D Glasses, but please understand the experience will not be better than in the theater, and we do not recommend it if you have a higher expectation about the 3D effect.

[USB]Q: Why doesn't anything work in the main interface, especially with external storage connected?

A1: Correct Input Source must be selected when using the USB disk. Otherwise, No Signal will be shown on the screen.

[Lamp]Q: Why doesn't the projector's lamp light up or power up?

A1: Please contact our customer service team for help.

[Connection]Q: The projector ports is insensitive?

A1: Try to replace the cable. If it can't be solved, contact our customer service team for help.

[WiFi connection]Q: When the projector opens the same screen mirror interface, no blue signal screen is displayed, and WiFi does not display?

A1: Attempt to power off and restart whether to recover.

[MAC]Q: No sound from the MAC-connected projector?

A1: Select apple menu > system preferences, and then click sound. In the output panel, make sure your input is correctly selected.
A2: If you use the mini Display Port converter to connect, make sure your Mac can connect via mini Display Port to send audio.
A3: If you are connecting from the Mac mini, unplug any audio device connected to the computer audio output port.

[Screen mirroring]Q: Video cannot be mirrored to the projector? Or is there sound or picture in the mirror Image? No photo, no sound?

A1: Copyrighted video cannot be on the same screen, for example (prime, Hulu, Netflix, Disney +)
PS: (prime, Hulu, Netflix, Disney +) streaming media with a copyright can try to play the same screen on the web page

[Screen mirroring]Q: Screen mirror jam, frame drop, delay, automatic disconnection?

A1: The smoothness of the screen image is related to the quality of the network.

[Screen mirroring]Q: Screen mirroring can't connect to the network?

A1: The router at home is fully connected (sometimes the connection of our mobile phones is unsuccessful, and the router itself limits the number of connected devices).
A2: The password entered is incorrect (check the password).
A3: The machine is too far from the router device.
A4: If the machine's WiFi fails, turn it off and start it for the test, or restore the factory setting once.

[Mounting]Q: What kind of screws do I need for mounting this projector?

A1: 1/4 inch.

[Cable]Q: What kind of cable do I need when connecting TV BOX, TV, Firestick, and DVD player to the projector?

A1: HDMI cable for all devices mentioned above.

[HDMI connection]Q: Why does the projector show "No Signal" when HDMI connects with the phone?

A1: Please connect the power supply (5V/1A) to ensure the adapter works properly.
A2: Please read the instructions of the HDMI adapter carefully before connecting.
A3: Please make sure to use an original cable, check the correct HDMI ports, or do any damage to the cable.

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