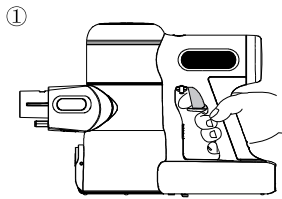


## Cleaning Mode Selection

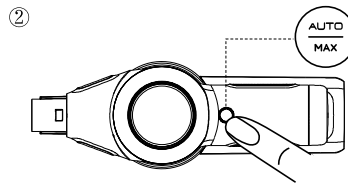
### AUTO Mode

- In AUTO mode, the indicator color changes according to the amount of dust detected. When blinking red indicates dust is detected, the brighter red light indicates more dust, whereas blinking blue indicates no dust is detected. This mode automatically provides the best cleaning solution.

To enter AUTO mode:



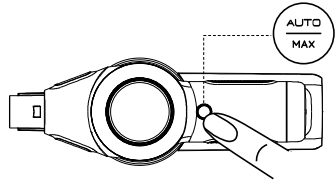
The default setting on startup is AUTO. The appliance then takes 3 seconds to initially detect blockages or dust. If no dust is detected, power is reduced to conserve energy.



When in MAX mode, press the AUTO/MAX button to enter AUTO mode.

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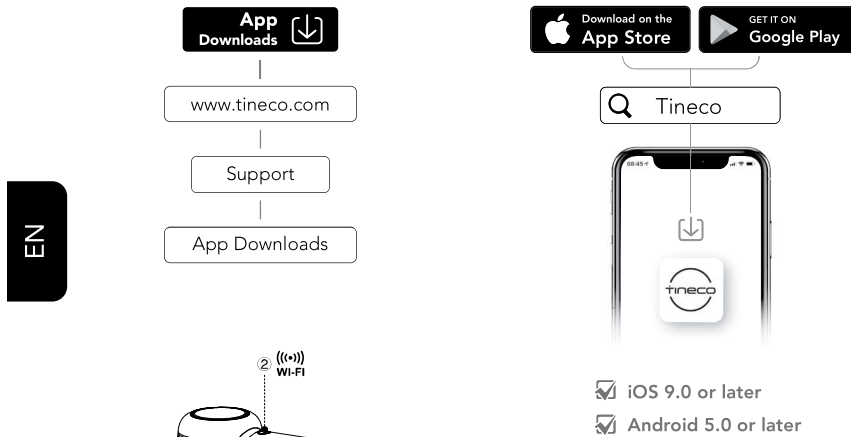
### MAX Mode



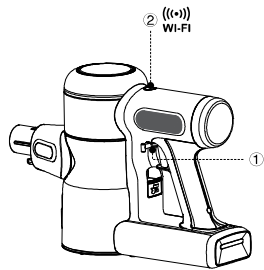
In AUTO mode, press the AUTO/MAX button to enter MAX mode.


## APP

- All the functions can be performed using the Tineco app. Download the Tineco app from the App Store, Google Play and Tineco Official Site.



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1. Pull the trigger to ensure the appliance battery has sufficient charge.
2. Long press  to activate WiFi connection (blinking blue light), follow the guide in App for more details.

## App Function Introduction



**Battery**  
Battery level in real time.



**Cleaning report**  
Displays the dust amount, working hours and working status.



**Suction adjustment**  
When in manual mode, swipe the phone screen to adjust suction power.



**Reminder of filter status**  
Records the severity of the dirty filter and provides a cleaning reminder as required.

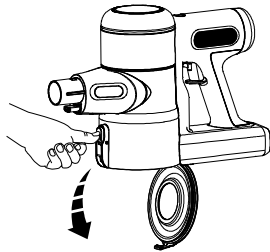


**Contact us**  
You can contact the Customer Service about any problems during the working hours.

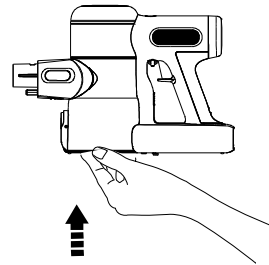


**Feedback**  
If you have any comments, please send us your feedback.

## Emptying the Dustbin



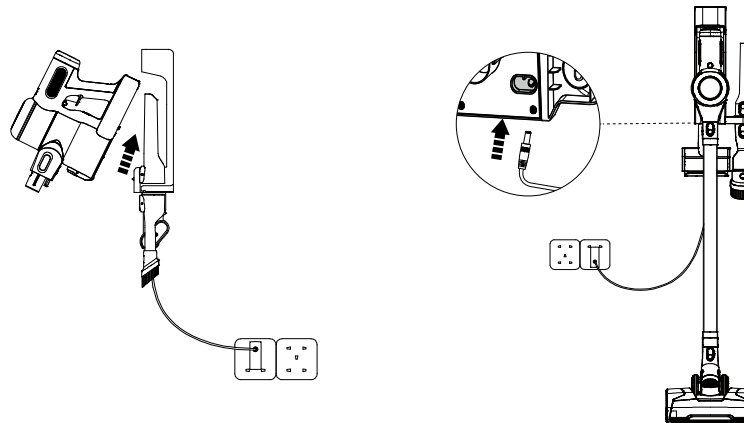
Press the release button on the side of the dustbin to empty the contents.



Close and click the dustbin flap back into place.

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## Charging the Battery



Place the main body on the dock, plug in the adaptor and charging port. The main body indicator blinking blue indicates that it is charging correctly.

### **Warning:**

- Only use the Tineco-provided adaptor to charge the appliance.
- During long periods of not being used, store the appliance in a cool, dry place. Ensure the battery is fully charged every 3 months.
- Do not expose appliance to sunlight or freezing temperature. Recommended temperature range: 39.2°F (4°C)~104°F (40°C).

## Runtime

- When in AUTO mode, the runtime is approximately 70 minutes. When MAX power is used, the runtime is approximately 12 minutes.
- Estimated runtime data was obtained by a Tineco Laboratory using one battery and non-motorized accessories.

## Charging Time

- A full charge takes approximately 3-4 hours.
- Estimated data was obtained by a Tineco Laboratory using ambient temperatures between 39.2°F (4°C) to 104°F (40°C).

## Indicator

### When in Use



Slowly blinking red light for 6s: low power.



Rapidly blinking red light: see troubleshooting.

### Connect to Network



Blinking blue light: Connecting to the network.



Solid blue light: Successfully connected.

### During Charging



Breathing blue light: charging.

### Fully Charged



In 5 minutes: solid blue light.



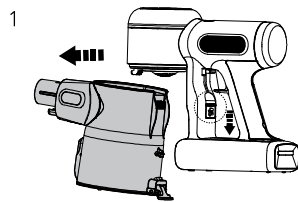
After 5 minutes: light off.

# Maintenance

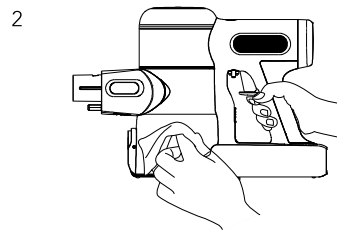
## Note:

- Clean the dustbin and filters after each use.
- Use the cleaning tool to thoroughly clean the pre-filter when the indicator blinking red rapidly. To maintain high performance, wash and dry the pre-filter monthly, replacing it every 6 months. Wash and dry the HEPA filter every 3 months, replacing it every 12 months.

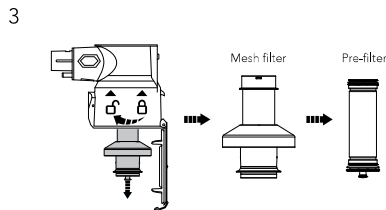
## Dustbin and Mesh Filter



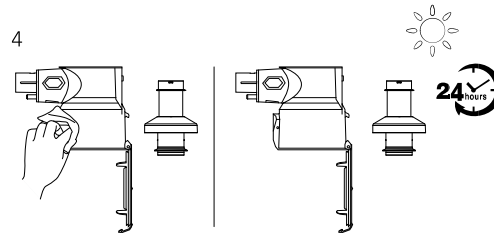
Press the dustbin release button to remove the dustbin.



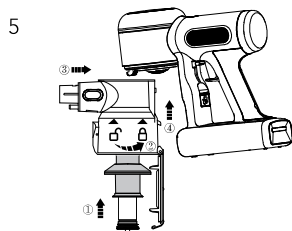
Clean with a damp cloth, taking care to prevent water entering the appliance main body and battery.



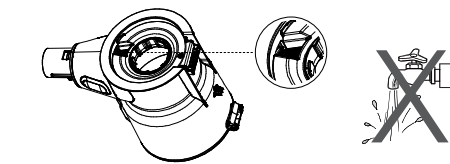
Turn counter-clockwise to remove the filters.



Clean the dustbin and mesh filter with a damp cloth. Air dry completely before reinstalling.



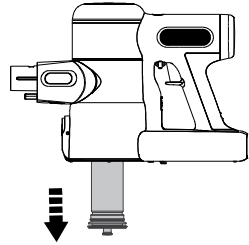
After cleaning, insert the clean pre-filter into the mesh filter properly and it clicks into place. Install the clean filter and dustbin back into the main body, then close the dustbin flap.



## Warning:

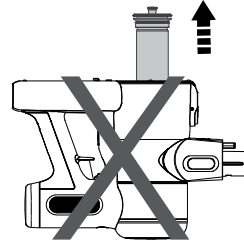
- Do not wash the dustbin as it contains a dust sensor. If it comes into contact with water, please dry it with a hair dryer.

## Pre-filter

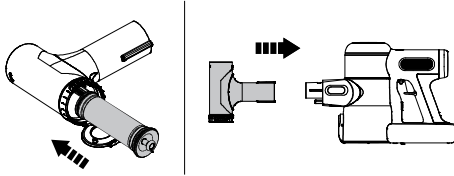


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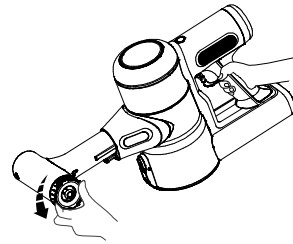
Ensure the appliance is switched off before cleaning, and remove the dirty pre-filter from the mesh filter-holder.



Do not turn the appliance upside down when removing or installing the filter to prevent dust from entering the motor.

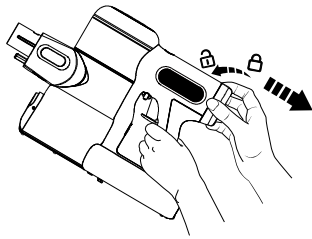


Replace a clean filter to the main body. Put the dirty pre-filter into the cleaning tool and connect the cleaning tool to the main body.

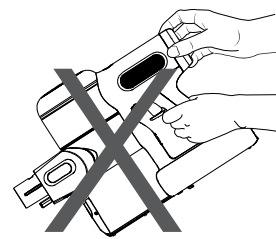


Run the appliance in MAX mode, and rotate the side cover to clean the dirty pre-filter.

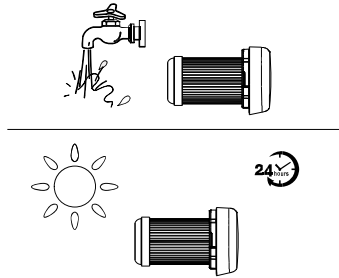
## HEPA Filter



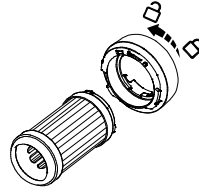
Turn the HEPA to the left and gently pull out for cleaning. Do not use the appliance without first installing the HEPA filter.



Do not place the appliance as above when removing or installing the HEPA filter, to prevent dust from entering the motor.



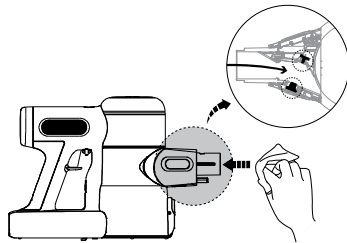
The HEPA filter can be washed under running water and must be completely dry before reinstalling.



\* The HEPA is detachable. Simply rotate to remove and replace.

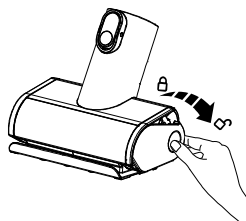
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### Dust Sensor

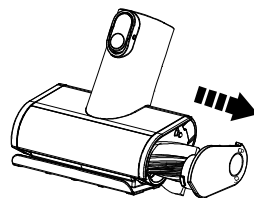


To avoid dust accumulation which can affect cleaning performance, wipe the suction mouth with a damp cloth.

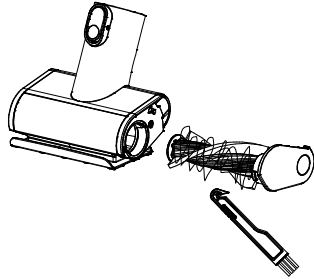
### Mini Power Brush



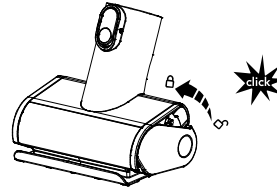
Press against the roller end cover downward.



Pull out the brush roller.



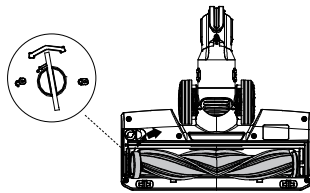
Remove the debris wrapped around the roller with the Tineco Hair Cleaning Tool.



Fully reinsert the brush roller at an angle and push upward until it clicks securely back into place.

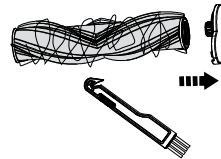
## Brush Roller

1



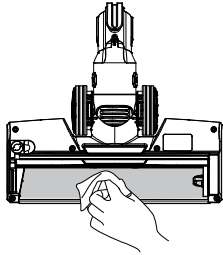
Use a coin or other tool, to unlock the brush roller lock, then remove the brush from the brush window.

2



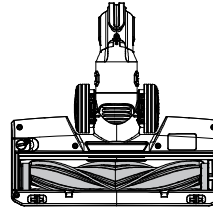
Remove the debris wrapped around the roller with the Tineco Hair Cleaning Tool.

3



Gently clean the transparent brush window.

4



After cleaning, reinstall the brush.

### Warning:

- The power brush contains electrical components which must not be soaked or washed with water.




# Specifications







Product	PURE ONE X SERIES
Voltage	21.6V $\equiv$
Rated Power	260W
Dustbin Capacity	0.4L
Charging Time	3-4 hrs
AC Input	100-240V~



## Disposal

- The battery contains materials that are harmful to the environment and must be removed from the appliance before it is discarded.
- When removing the battery, the appliance must be powered off.
- Batteries, chargers, accessories and packaging should be sorted for environmental friendly recycling. Do not put them into fire, water or soil. Do not dispose of batteries and chargers into household waste! 
- If battery leakage contacts skin or clothing, immediately flush with water to avoid irritation and seek medical help.

# Troubleshooting

Problem	Possible cause	Solution
The appliance does not turn on	No power	Charge the battery
	Auto protection for overheating	Restart after cooling down
	The appliance is blocked (i.e. the tube, suction mouth or some other parts)	Check and remove blockages
Weak suction power	Dustbin and filters are full	Clean the dustbin and filters
	The pre-filter is not installed	Install the pre-filter
	The appliance is blocked (i.e. the tube, suction mouth or some other parts)	Remove blockages
	The brush roller tangled with hairs or fibers	Clean the brush roller
Rapidly blinking red for 6s then off during charging 	Charging error	Check if the adaptor is in good condition
	The adaptor is not designed for this appliance	Use the original adaptor
Rapidly blinking red and shut down 	Air channel completely blocked	Remove blockages
Rapidly blinking red 	Brush roller tangled	Clean the brush roller
	Air channel partly blocked	Remove blockages
Solid red during use 	Dust sensor blocked	Remove blockages
	Dustbin not installed properly	Install the dustbin properly
Appliance shut down during use 	Battery is overheated	Restart after cooling down
Slowly blinking red 	No power	Charge the battery
Battery won't charge	The adaptor is not correctly inserted	Reinsert the adaptor correctly
	The adaptor is not designed for this appliance	Use the original adaptor
Abnormal motor sounds	The appliance is blocked (i.e. the tube, suction mouth or some other parts)	Remove blockages

**Note:**

If the above troubleshooting guide fails to provide a solution, please visit our website [www.tineco.com](http://www.tineco.com) for further support.

# Warranty

## 2-YEAR LIMITED WARRANTY

- Only applies to purchases made from authorized retailers of Tineco.
- Is subject to the adherence of the requirements outlined in this instruction manual, and is subject to further conditions outlined below.

## WHAT IS COVERED?

- Your Tineco appliance has a 2-year warranty against original defects in material and workmanship, when used for private household purposes in accordance with the Tineco Instruction Manual. Motorized accessories and battery bought separately come with a 1-year warranty.
- This warranty provides, at no extra cost to you, all labor and parts necessary to ensure your appliance is in proper operating condition during the warranty period.
- This warranty will only be valid if the appliance is used in the country in which it was sold.

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## WHAT IS NOT COVERED?

Tineco shall not be liable for costs, damages or repairs incurred as a result of:

- Appliances purchased from an unauthorized dealer.
- Careless operation or handling, misuse, abuse and/or lack of maintenance or use not in accordance with the Tineco Instruction Manual.
- Use of the appliance other than for normal domestic purposes, e.g. for commercial or rental purposes.
- Use of parts not in accordance with the Tineco Instruction Manual.
- Use of parts and accessories other than those produced or recommended by Tineco.
- External factors unrelated to product quality and use, such as weather, modifications, accidents, electrical outages, power surges or acts of God.
- Repairs or alterations carried out by unauthorized parties or agents.
- Failing to clear blockage and other hazardous material from the appliance.
- Normal wear and tear, including normal wearing parts, such as clear bin, belt, filter, HEPA, brush bar, and power cord (or where external damage or abuse is diagnosed), carpet or floor damage due to use not in accordance with manufacturer's instructions or failure to turn the brush bar off when necessary.
- Reduction in battery discharge time due to battery age or use.