

Indicators of Clean Station

EN



Three solid light: Super self-cleaning mode.



Blinking : Please place the dustbin and vacuum cleaner properly or clean the air channel.



Solid yellow light: Malfunction, check troubleshooting



Blinking: Clean Station is locking/unlocking the vacuum



Solid light: Vacuum locked and is not allowed to be removed from the Clean Station.



Light faded: Vacuum unlocked



Blinking: Vacuum is connecting to the Clean Station

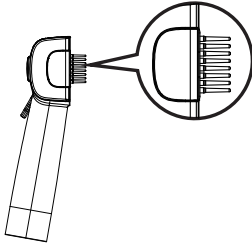


Solid light: Vacuum is connected to the Clean Station

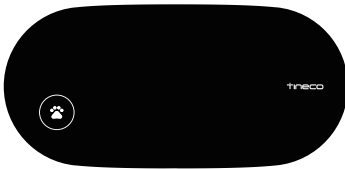


Solid light: Dustbin maintenance prompt

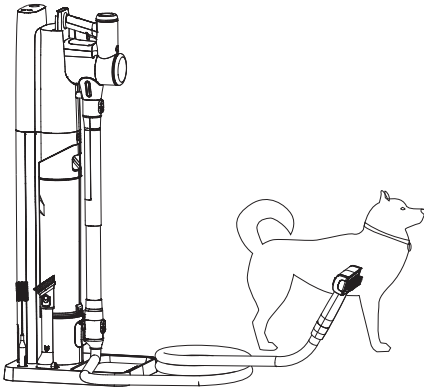
FURFREE KIT-With Brush



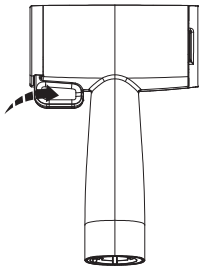
The rough comb brush is a suitable tool for smoothing out messy hair on flat parts of long-haired dogs' bodies.



1. Press the Pet Grooming button;



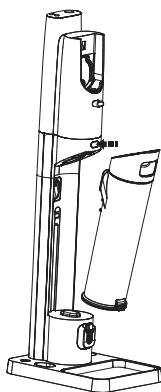
2. Use the brush to comb pet's hair;



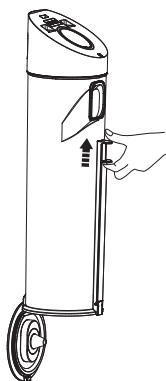
3. Press the trigger on the brush to collect and dispose the combed hair.

Clean Station Dustbin's Emptying

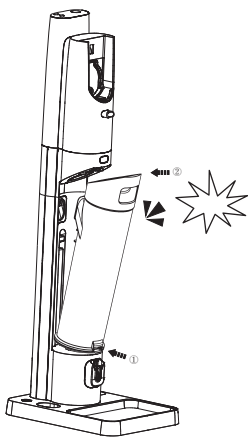
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Press the release button and pull outward to remove the dustbin.



Squeeze the latch to open the cover and empty the dustbin.



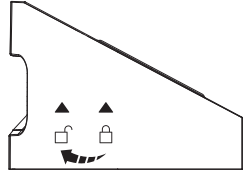
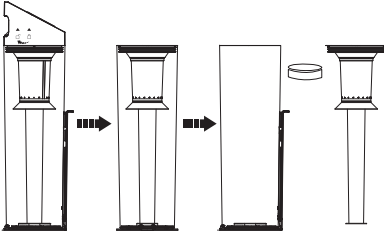
Close the dustbin cover and put the dustbin back into place.

Maintenance

Dustbin and Mesh Filter

Note:

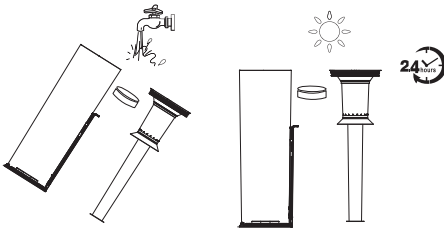
- Wash and dry the mesh filter every 6 months, and the HEPA filter every 1 year.



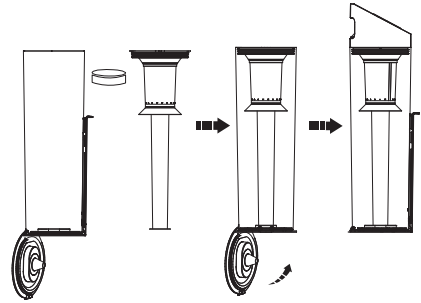
Turn counter-clockwise to open the upper cover, and then remove the filter cotton and filter element.

Note:

- The cover of dustbin is not water-proof.



The HEPA mesh filter and dustbin can be washed under cold running water and must be completely dry before reinstalling.



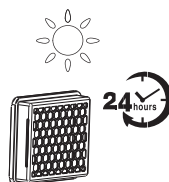
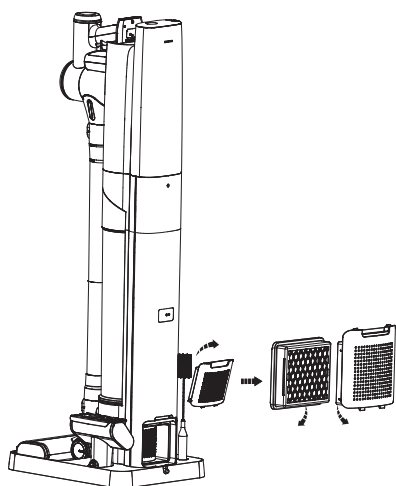
After cleaning, install the HEPA mesh filter dustbin back into the Clean Station.

Note:

- When assemble the sponge filter, make sure to face the plastic ring upwards as shown above.
- Leave the dustbin cover open while insert the filter.

HEPA Filter

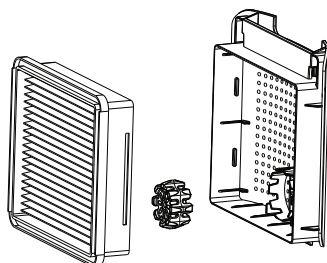
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Pull out the HEPA filter for cleaning. Do not use the appliance without first installing the HEPA filter.

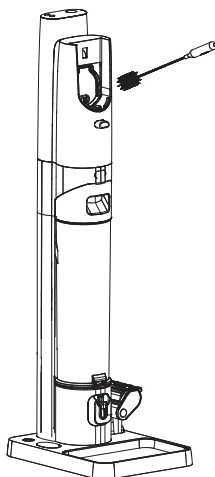
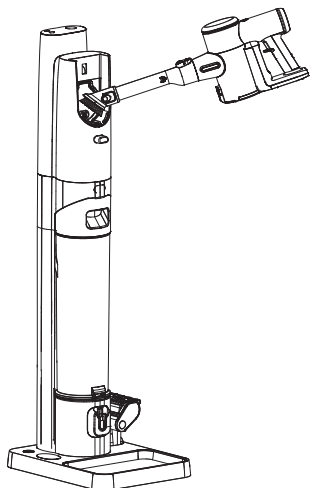
The HEPA filter can be washed under running water and must be completely dry before reinstalling.

Deodorizer



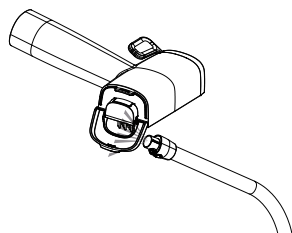
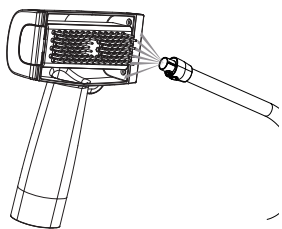
Put the deodorizer into the slot of HEPA cover as shown above.

Air Channel



Clean the vacuum opening with a vacuum cleaner. Clean air channel with cleaning brush. When the air channel is blocked, pull out the dustbin for cleaning.

Brush



Use the hose to suck away the hair from the brush.

SCAN THE QR CODE BELOW TO
GET PRODUCT CARE VIDEOS.



Troubleshooting

EN

Problem	Possible cause	Possible cause
The clean station does not turn on	No power	Plug the clean station
	Auto protection for overheating	Restart after cooling down
	Short runtime	Use normally
	The dustbin is not properly fitted	Place the dustbin to the right place
	The vacuum is not properly fitted	Place the vacuum to the right place
Malfunction indicator remains lit Voice:	Motor malfunction	Press "Self-cleaning" button to restart the Self-cleaning mode
Malfunction indicator remains lit Voice: Please replug in the clean station	Motor malfunction	Replug in the Clean Station
Malfunction indicator is blinking Voice: Please clean air channel and HEPA filter	The air channel of Clean Station is blocked	Check and remove the blockages
	The air channel of Clean Station is blocked.	Clean the HEPA filter
Malfunction indicator is blinking Voice: Please install the dustbin or vacuum properly	The dustbin is not properly fitted	Place the dustbin to the right place
	The vacuum is not properly fitted	Place the vacuum to the right place
Dustbin maintenance remains lit Voice: Please clean the dustbin timely	The dustbin needs to be cleaned	Clean the dustbin timely

Note:

If the above troubleshooting guide fails to provide a solution, please visit our website www.tineco.com for further support.

Warranty

2-YEAR LIMITED WARRANTY

- Only applies to purchases made from authorized retailers of Tineco.
- Is subject to the adherence of the requirements outlined in this instruction manual, and is subject to further conditions outlined below.
- This warranty is governed by and construed under the laws of the country in which the purchase took place. We provide 2-year warranty or a warranty period as stipulated by applicable local law, whichever is longer.

WHAT IS COVERED?

- Your Tineco appliance has a 2-year warranty against original defects in material and workmanship, when used for private household purposes in accordance with the Tineco Instruction Manual. Motorized accessories and battery bought separately come with a 1-year warranty.
- This warranty provides, at no extra cost to you, all labor and parts necessary to ensure your appliance is in proper operating condition during the warranty period.
- This warranty will only be valid if the appliance is used in the country in which it was sold.

WHAT IS NOT COVERED?

Tineco shall not be liable for costs, damages or repairs incurred as a result of:

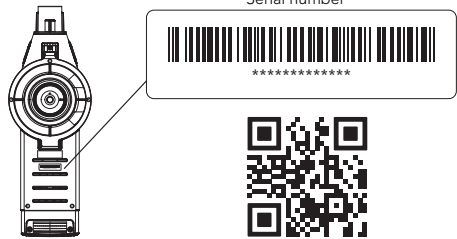
- Appliances purchased from an unauthorized dealer.
- Careless operation or handling, misuse, abuse and/or lack of maintenance or use not in accordance with the Tineco Instruction Manual.
- Use of the appliance other than for normal domestic purposes, e.g. for commercial or rental purposes.
- Use of parts not in accordance with the Tineco Instruction Manual.
- Use of parts and accessories other than those produced or recommended by Tineco.
- External factors unrelated to product quality and use, such as weather, modifications, accidents, electrical outages, power surges or acts of God.
- Repairs or alterations carried out by unauthorized parties or agents.
- Failing to clear blockage and other hazardous material from the appliance.
- Normal wear and tear, including normal wearing parts, such as clear bin, belt, filter, HEPA, brush bar, and power cord (or where external damage or abuse is diagnosed), carpet or floor damage due to use not in accordance with manufacturer's instructions or failure to turn the brush bar off when necessary.
- Reduction in battery discharge time due to battery age or use.

WARRANTY LIMITATIONS

- Any implied warranties relating to your appliance including but not limited to warranty of merchantability or warranty of fitness for a particular purpose, are limited to the duration of this warranty.
- Warranty coverage applies to the original owner and to the original battery only and is not transferable.
- This limited warranty gives you specific legal rights. You may also have other rights which vary by region.
- Manufacturer's warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.

WARRANTY SERVICE

Register: We highly recommend that upon purchase, you register your appliance by logging into our official website (www.tineco.com) or scanning the QR code (see right) to enjoy more exclusive benefits. To register, please enter the whole serial number (on the back of the appliance). Failure to register your product won't diminish your warranty rights.



How to Claim: Please retain your proof of purchase. To make a claim under our Limited Warranty, you need to provide your serial number and the original purchase receipt with the purchase date and order number on it.

All work will be carried out by Tineco or an authorized agent.
Any replaced defective parts will become the property of Tineco.
Service under this warranty will not extend the period of this warranty.

Contact our Customer Service
Hotline: **1-855-292-8864**
or Visit Tineco website
www.tineco.com
for expert customer service.

tineco
Live Easy.
Enjoy Life.



tinecoglobal 




Contact us - We'll get back to you within 1 business day.

Conéctese con nosotros. Nos pondremos en contacto con usted dentro de 1 día laboral.

Contactez-nous. Nous vous répondrons dans 1 jour ouvrable.

 www.tineco.com

 1-855-292-8864