



Mila Video Baby Monitor

# QUICK START GUIDE



For immediate support and to get more out of your Mila, contact Levana.

**[mylevana.com/support](https://mylevana.com/support)**





## WARNING

**STRANGULATION HAZARD:** Children have STRANGLED in cords. Keep this cord out of reach of children (more than 3ft. (0.9 m) away).



**IMPORTANT:** Place your camera(s) no more than 5ft. away from your baby for optimal performance so the sound is clearly heard.

**DO NOT** mount cameras directly above the baby or on the crib for a safe setup. Power cords must be kept at least 3ft. away from the crib and baby's reach at all times.

# ACCIDENT PROTECTION PLAN



## Full 2 Year Coverage

Full monitor protection from accidental damage caused by liquid or drops & a full 2 year extended warranty for your entire unit.



## Free Advanced Replacements

Receive your new monitor before shipping back the old one. Shipping is on us!



## Purchase Anytime Within The First Year



Learn More  
[mylevana.com/accidentshappen](http://mylevana.com/accidentshappen)





# Worry Less. Do More.®

Learn about all of your Mila Baby Monitor's features and tips.



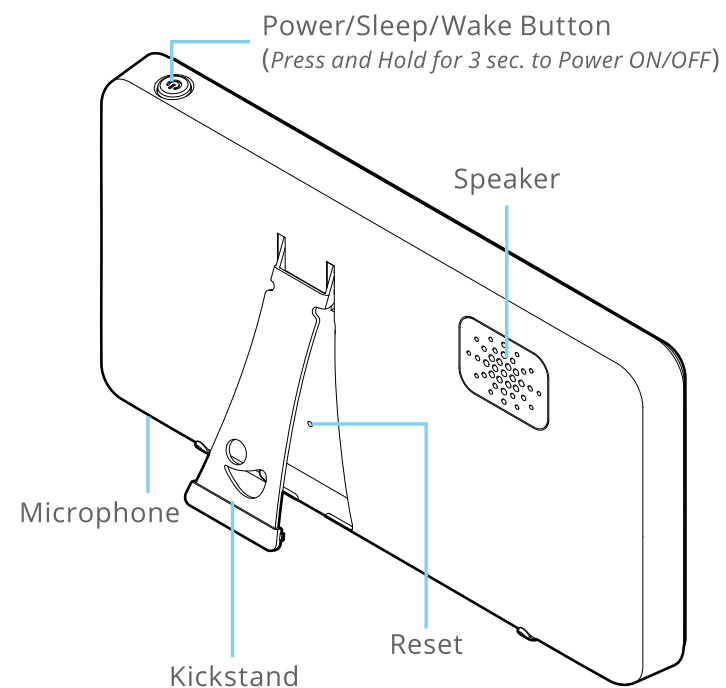
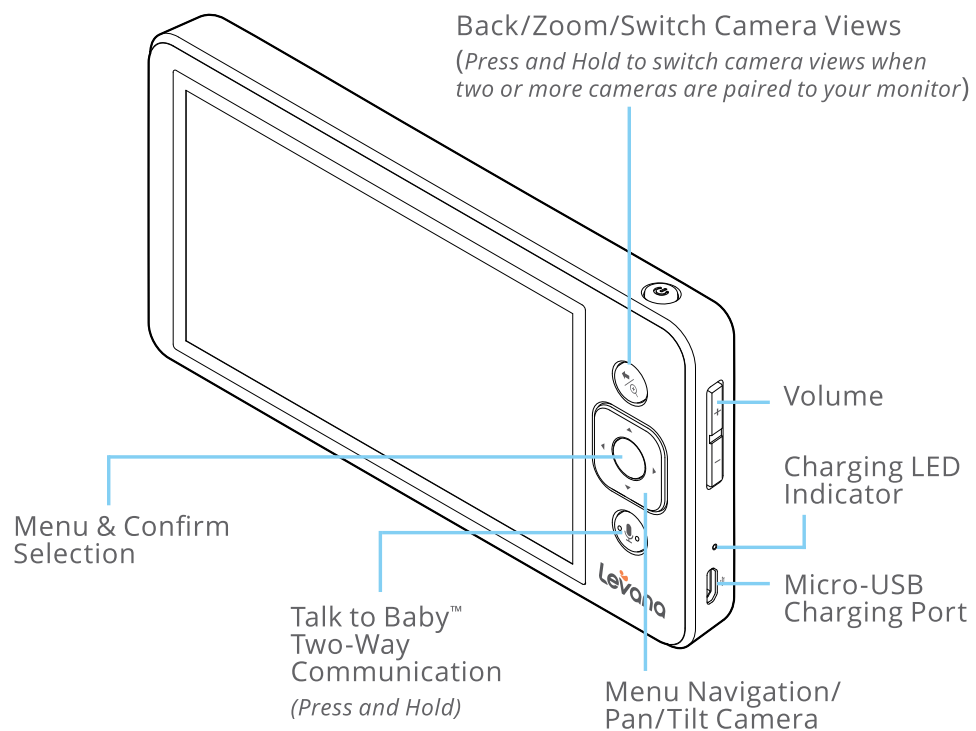
**Open camera & scan this QR code**  
to access all Mila support videos or  
visit: **[bit.ly/MilaSupport](https://bit.ly/MilaSupport)**





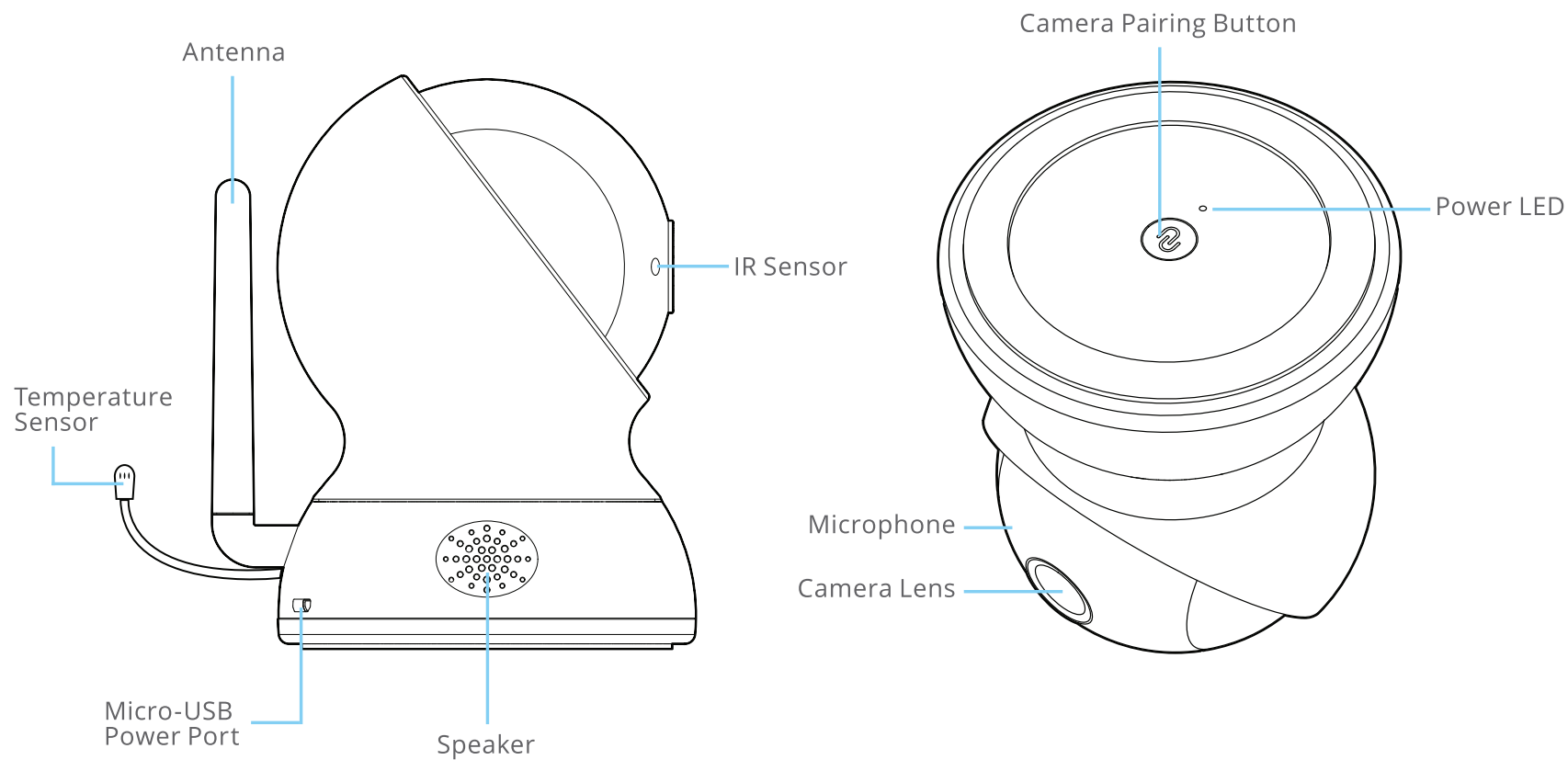
# GETTING TO KNOW MILA

## MONITOR BUTTONS AND FUNCTIONS



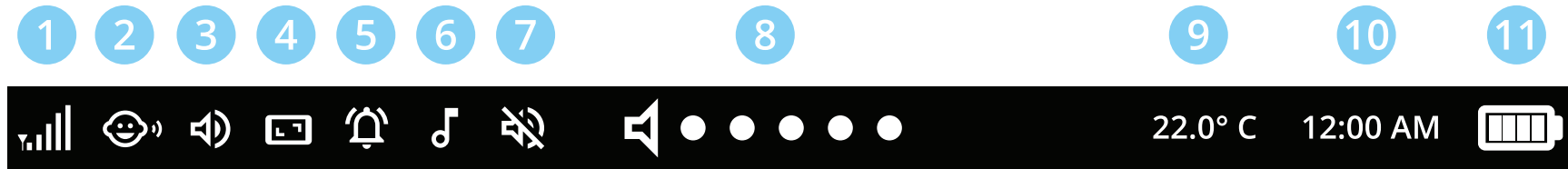


## CAMERA BUTTONS & FUNCTIONS



**TIP:** Ensure the camera's temperature sensor is unobstructed. When the camera is placed near a window or air vent, the accuracy of the temperature rating may be affected.

## NOTIFICATION BAR



- |                                    |                                      |
|------------------------------------|--------------------------------------|
| 1 Signal Strength                  | 7 Monitor Audio Muted                |
| 2 Voice Activated Power Save Mode  | 8 Sound Indicator (at active camera) |
| 3 Monitor Mode: Audio Only         | 9 Temperature (at active camera)     |
| 4 Monitor Mode: Always On          | 10 Time                              |
| 5 Temperature Alert (if activated) | 11 Battery Level                     |
| 6 Lullaby Playing                  |                                      |



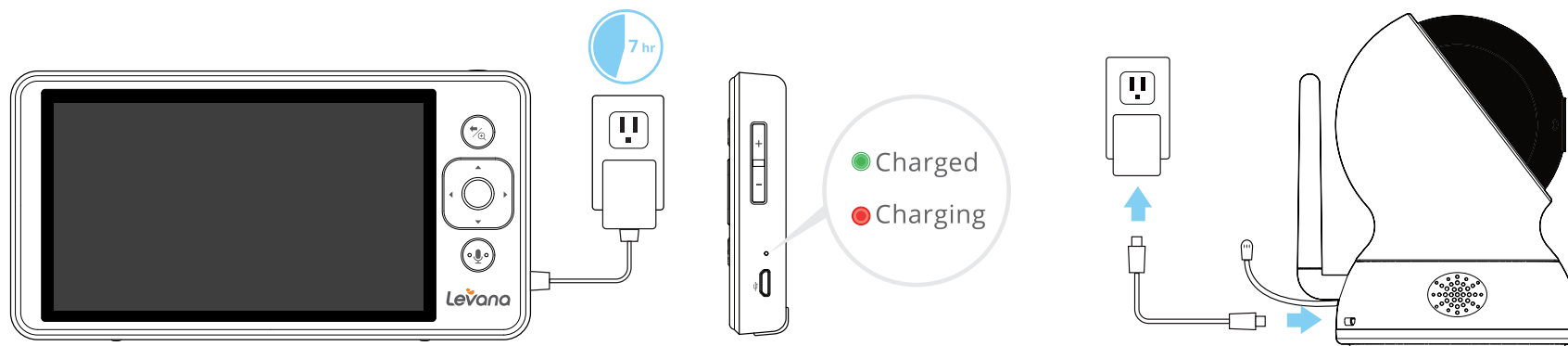
**TIP:** This icon represents the Lullaby duration you have set. The dots located beside the camera icon indicate which paired camera you are viewing.





# SETTING UP YOUR MILA BABY MONITOR

Charge the Monitor for 7 hours and Plug in the Camera.



**IMPORTANT:** Place your camera(s) no more than 5ft. away from your baby for optimal performance so the sound is clearly heard.

**DO NOT** mount cameras directly above the baby or on the crib for a safe setup. Power cords must be kept at least 3ft. away from the crib and baby's reach at all times.






# USING YOUR MILA BABY MONITOR

## VIEWING MODES

Navigate to the Menu and select Viewing Modes.

**IMPORTANT:** For optimal performance and to avoid range and connection issues, only connect up to 2 Mila cameras to a single monitor.

**TIP:** Press and hold the  button to switch cameras when there are two cameras paired to your monitor.



Full Screen

## FULL SCREEN VIEW

See one camera in full-screen view.



Split Screen



Quad Screen

## MULTI-CAMERA VIEWS

Split and Quad Screen allows you to see up to four cameras at once.

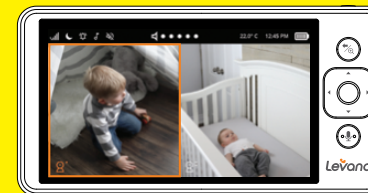


Sequence Mode

## SEQUENCE MODE

When there are two or more paired cameras, your monitor will cycle through each camera on full screen every 5 seconds.

**IMPORTANT:** The camera with an orange border is the Active camera. This means the audio, pan & tilt functions, and Talk to Baby™ are active for this camera only.





## MONITOR MODES

Navigate to the Menu and select Monitor Mode. Each option will change how your audio and cameras are displayed on the monitor.

### ALWAYS ON

This mode keeps your display and audio ON, unless you press the Sleep/Wake button 

**TIP:** When you press the Sleep/Wake button, Mila will not display any video or play any audio.

### AUDIO ONLY

This mode turns OFF your display and keeps audio playback from your cameras ON. If you have multiple cameras paired, you'll only hear audio for the Active camera. In Sequence Mode, audio will cycle through all paired cameras every 5 seconds.

### VOICE ACTIVATED

This mode puts your video display to sleep and wakes your monitor for 20 seconds when noise is detected at the camera. If two or more cameras are paired, your monitor will wake up to the specific camera that detects noise.

The sensitivity of the camera can be adjusted. **Low:** If you only want to hear loud screaming or crying, **Medium:** If you want to hear babbling and talking, or **High:** If you want to hear everything from low whispers to crying.



## LULLABIES

Navigate to the Menu, select Lullabies, and select the camera you want to play Lullabies or White Noise from. Each camera can play a different lullaby.



### LULLABY

Choose between three classic lullabies, soothing nature sounds or white noise.

### DURATION

Select ON to play a lullaby continuously or choose a preset duration. Duration does not need to be turned ON for Sound Activation to be active.

### SOUND ACTIVATION

When turned ON, your selected lullaby will play for five minutes when Mila detects noise from your baby.

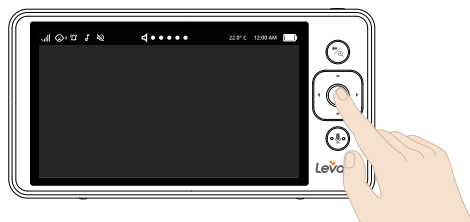
### CAMERA VOLUME

Adjust the volume output from the selected camera. This will only apply to the Lullabies volume.

**TIP:** While using Lullabies in the Voice Activated Monitor Mode, the microphone is muted and will not activate for noise in the room. **We recommend using Always On or Audio Only while playing Lullabies from the camera.**

## PAIRING ADDITIONAL CAMERAS

Your initial Mila Baby Monitor will come to you with the camera(s) paired. Follow these steps if adding additional cameras.



Press the **Menu Button** to access the Device Menu.



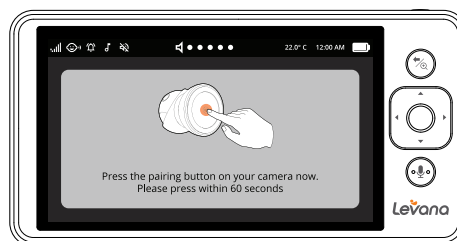
Select **Settings**.



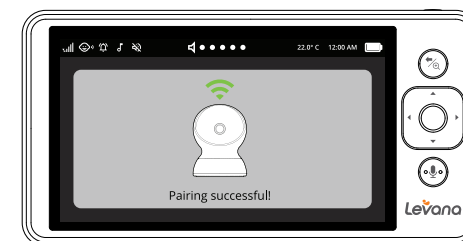
Select **Camera Pairing**.



Select a **camera square** with a **(+) icon** to pair a new camera.



Press and hold the **Pair Button** on the bottom of the camera until a beep is heard.



Pairing successful!

**TIP:** Camera must be plugged-in to pair with Mila's monitor.



# ACTIVATE YOUR WARRANTY



Exclusive Member-Only Benefits



Hassle-Free Replacements



Videos, Tips & Updates




Activate Now  
[mylevana.com/warranty](http://mylevana.com/warranty)





# FREQUENTLY ASKED QUESTIONS

## HOW CAN I CHANGE WHICH CAMERA I AM VIEWING?

Press and hold the  button to switch your Active camera. When doing this in Split or Quad Screen View, the Active camera will have an orange border.

**TIP:** Audio playback, Talk to Baby™, and pan & tilt functions will only affect the Active camera.

## WHY CAN'T I HEAR AUDIO FROM ONE OF MY CAMERAS WHILE IN SPLIT/QUAD SCREEN MONITOR MODE?

While in Split or Quad Screen and Always On Monitor Mode, Mila will only play audio from the Active camera.

**Note:** The Active camera will have an orange border. If you need to detect audio from all cameras, we recommend using Sequence Mode. This will cycle through each camera in Full-Screen every 5 seconds.

## WHY IS THE TEMPERATURE ON MY MONITOR DIFFERENT FROM THE THERMOSTAT IN MY HOME?

Mila's thermostat is located on the camera (See Camera Buttons & Functions page). If your camera is placed near a window or air vent, the accuracy of the temperature rating may be affected. When moving the camera, it may take some time for Mila's thermostat to adjust to the temperature of the new location.



## **WHY CAN'T I HEAR MY BABY THROUGH THE MONITOR WHEN THEY'RE MAKING NOISE?**

Sometimes Mila's camera is too far away from your baby to detect the sounds being made. We recommend placing your camera within 3-5ft. from your little one for the best audio performance. While using Lullabies in Voice Activation Monitor Mode, the microphone on that camera is muted. This means you will not be notified if additional noise is detected. If playing Lullabies/White Noise from Mila's camera, we recommend using Always On or Audio Only.

## **HOW CAN I MAKE MY MILA BATTERY LAST LONGER?**

The less time your screen is turned on, the more battery life you will be able to preserve. We recommend using Voice Activation when possible so that you're only being notified when your little one makes a sound. There are options for setting the sensitivity of your Voice Activation. Using the Low Sensitivity will reduce the number of times Mila wakes up, only notifying you when noises such as crying or screaming are detected. Mila also features an Audio Only mode if you wish to have constant audio, but do not need to see your little one.

## **WHY AM I HAVING CONNECTION ISSUES?**

For optimal performance and to avoid range and connection issues, only connect up to 2 Mila cameras to a single monitor. Please note, potential issues with more than 2 cameras are not covered under warranty.

## **MY VIDEO STREAM HAS GONE BLACK. HOW CAN I FIX IT?**

Though rare, it is possible that other wireless devices in your home may interfere with Mila. If this happens, just press and hold the Menu button for 10 seconds and your video should resume.



# NEED MORE HELP?

Our mission is to bring you the peace of mind you deserve during your parenting journey. If your experience with your monitor is anything short of amazing, we're here to fix that!



Contact Levana or access Mila support articles & videos.  
**[mylevana.com/support](http://mylevana.com/support)**



## CAMERA

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum 20cm distance between the radiator and your body: Use only the supplied antenna.



## MONITOR

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

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- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction

Specific Absorption Rate (SAR) information:

This product meets the government's requirements for exposure to radio waves. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons regardless of age or health.

FCC RF Exposure Information and Statement The SAR limit of USA (FCC) is 1.6 W/kg averaged over one gram of tissue.

Device types: LVELM (FCC ID: 2AV6B-LVELM) has also been tested against this SAR limit. The highest SAR values for body are 0.39 W/Kg. This device was tested for typical body-worn operations with the product kept 0cm from the body. To maintain compliance with FCC RF exposure requirements, use accessories that maintain a 0cm separation distance between the user's body and the product. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly.



The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided Body-worn Operation.

This device was tested for typical body-worn operations. To comply with RF exposure requirements, a minimum separation distance of 0cm must be maintained between the user's body and the product, including the antenna. Third-party belt-clips, holsters, and similar accessories used by this device should not contain any metallic components.

Body-worn accessories that do not meet these requirements may not comply with RF exposure requirements and should be avoided.

Use only the supplied or an approved antenna.







Worry Less. Do More.®



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