

### I. Product Introduction

#### 1. Packing List

### 2. Component Description

### III. Installation

#### 1. Doorbell Installation Operation Diagram

**Installation Method 1: Get Mounted On The Wall Through Adhesives (Recommended)**

- Remove the red 3M stickers from the bottom of the back veneer and stick the back veneer to smooth walls (e.g. glass, ceramic tiles, latex wall finish, etc.)
- Align the doorbell with the buckle, then hold the doorbell to the buckle downwards on the back veneer to complete the installation.

**Note: The adhesive can only be 100% sticky after being stuck for 24 hours.**

### Installation Method 2: Get Mounted On The Wall Through screws

- Paste the positioning stickers on the wall;
- Insert the expansion bolts into the wall according to the hole locations of the positioning stickers;
- Use screws to secure the back veneer;
- Fix the doorbell from the top on the back veneer to complete the installation.

### 2. Doorbell Disassembly Operation Diagram

Use the disassembly hole needle to press the disassembly hole at the top of the doorbell, then remove the doorbell from the bottom up.

**Special Note:**

- The doorbell and routers should be as close as possible (to avoid network failure due to too far distance);
- The installation height of the doorbell is from 1.5 to 1.6 meters.
- It should be installed on non-metallic materials (to avoid signal shielding). The side wall of the door is recommended.

### III. Precautions

- Do not install the doorbell on the metal door to avoid the metal door shielding the doorbell's Wi-Fi signal. When installing the doorbell, please ensure that the doorbell is upright instead of askew, otherwise it will have a certain impact on the video image;
- Before removing the doorbell for charging, please turn off the alarm setting on the mobile app, otherwise it will trigger the tamper alarm;
- The charger is DC 5V and the maximum charging current is 2A. Other chargers may cause damage to Xiaomi Smart Video Doorbell;
- Do not squeeze the lens of the doorbell's camera, which may cause damage to the hardware;
- Please ensure that the product is installed within the range covered by the Wi-Fi signal and placed in a location where the Wi-Fi signal is better as possible;
- Doorbell LED status: Charging - White light breathing. Fully charged - White light always on. (Note: When the doorbell is being charged, it needs to be waken up once to display the light effect.)

### IV. Download and Installation of Mijia APP

This product has been integrated with Mijia and can be controlled by Mijia APP or Xiao AI. The product is also connected with other products.

Scan the QR code, download and install Mijia APP. Users who have installed Mijia APP can directly enter the device connection page.

Or search for "Mijia" in the app store, download and install Mijia app. Open the home page of Mijia APP and click "+" in the upper right corner of the page. Add the device according to APP prompts.

Scan code to download Mijia APP

Tips: Due to the upgrade and update of Mijia APP, the actual Scan code to download Mijia APP operation may be slightly different from the above description. Please follow the instructions in the current Mijia APP.

Please note that "works with mijia" is only verified at the software level. MI and Mijia are not responsible for the product, nor the production, standard implementation and quality supervision of the company.

### Goods Return/Exchange Registration Form

Name: \_\_\_\_\_

Contact Information: \_\_\_\_\_

Purchase Channel: \_\_\_\_\_

Order Number: \_\_\_\_\_

Goods Return/Exchange: \_\_\_\_\_

Reason for Goods Return/Exchange: \_\_\_\_\_

Indoor Unit SN Code: \_\_\_\_\_

Outdoor Unit SN Code: \_\_\_\_\_

Note: If you have requests for goods return/exchange, please fill in this page and return it to use with the product.

### Goods Return/Exchange Policy

- The goods to be returned/exchanged shall be kept in the original appearance as the goods were received (except for the quality problems of the goods within the period of three guarantees);
- The goods to be returned/exchanged, including the video doorbell, the back veneer, the speakers and all other accessories should be intact and won't affect the secondary sales after the inspection by after-sales personne;
- If you have requests for goods return/exchange, please fill in the "Goods Return/Exchange Registration Form" as required;
- All postage is borne by the seller for the goods to be returned/exchanged due to the quality problems;
- All postage is borne by the buyer for the goods to be returned/exchanged not caused by quality problems;
- For return and exchange, please call customer service at 400-669-0588;

Manufacturer : Shanghai Meetvr Network Technology Co., Ltd.  
Address: No. 668, Xinzhuang Road, Songjiang Hi-Tech Park, Caohe Jing Development Zone, Shanghai

### 2. The following reasons may cause the network configuration failures.

- Xiaomo Video Doorbell does not support the 5G Wi-Fi at present. It only supports the 2.4G Wi-Fi network. If your router uses a 5G Wi-Fi network, you need to configure it with a 2.4G network;
- Incorrect passwords;
- Unstable network.

### V. Product Parameters

Product Name	Xiaomo Video Doorbell
Product Model	MDB11
Power Supply	220V~50/60Hz
Wireless Connection	433.92 MHz RF
Storage Temperature / Operating Temperature	0°C-45°C
Executive Standard	GB4943.1, GB/T31070.1

Product Name	Xiaomo Video Doorbell
Product Model	MDB11
Camera Resolution	1920 x 1080P
Field of View	122°
Human Body Detection Distance	3 meters
Human Body Detection Angle	110°
Mounting Method	3M Adhesive Mounting / Screw Mounting
Wireless Standard	802.11b/g/n
Battery	3000mah Polymer Lithium Battery
Frequency Range	2.4GHz
Battery Rated Voltage	3.7V
Camera Aperture	F2.1
Camera Focal Length	3.36mm
Night Vision Light	4.940nm Infrared Lamps
Storage Function	Cloud Storage

### VI. Product Performance Failure Table

Name	Performance failure
Xiaomo Video Doorbell	1. The host does not work after being powered on.
	2. The product cannot connect to the network properly.
	3. The camera does not work.
	4. The microphone and the speaker do not work.
	5. The product does not work due to other hardware failures.

Name	Performance failure
Xiaomo Video Doorbell Speaker	1. The host does not work after being powered on.
	2. The speaker cannot be paired properly with the video doorbell.
	3. The speaker does not work.
	4. The buttons do not work.
	5. The product does not work due to other hardware failures.

### VII. Names and Contents of Hazardous Substances in the Product

Component Name	Toxic and Hazardous Substances or Elements						Environmental Protection Period
	Pb	Hg	Cd	Cr <sup>6+</sup>	PBB	PBDE	
main body	○	○	○	○	○	○	
Battery	○	○	○	○	○	○	
Appendix	○	○	○	○	○	○	

"○" It indicates that the content of the toxic and hazardous substances in all homogeneous materials of this part is below the limit requirement specified in GB/T26572.

"X" It indicates that the content of the toxic and hazardous substances at least in one homogeneous material of this part exceeds the limit requirement specified in GB/T26572.

This product complies with the RoHS environmental protection requirements: At present, there is no mature technology in the world to replace or reduce the lead content in electronic ceramics, optical glass, steel and copper alloys.

For video tutorials and more user benefits, please follow Xiaomi's WeChat official account.

### FCC STATEMENT :

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference, and
- This device must accept any interference received, including interference that may cause undesired operation.

**Warning:** Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does—

cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**FCC Radiation Exposure Statement:**  
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

### Instruction Manual for Xiaomo Video Doorbell

Please read this manual carefully before using the product and keep it properly.