



S O U N D

PERSONAL MUSIC AND LIGHT  
EARBUD SYSTEM

NEON200TWE

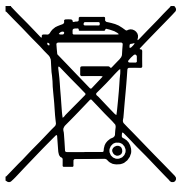
U S E R G U I D E

## PRODUCT AND SAFETY INFORMATION:

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1. Use the standard USB charging cable (included) to charge your earbuds. Plug the cable into any standard USB (5 V, over 500 mA) power adapter or computer.
2. Avoid listening to music at high volume levels for extended periods of time. Exposure to high volume levels for extended periods may cause hearing damage.
3. Avoid storing the earbuds in extreme heat or cold.
4. Avoid exposing the earbuds to water or excessive moisture. IPX5 rating protects the earbuds from small water jets projected by a nozzle. If the earbuds becomes wet, turn the power off, pat the device dry with a towel, and let it dry completely before turning on again.
5. Do not attempt to disassemble, modify, or repair the earbuds.
6. Avoid excessive impact or shock to the earbuds.
7. Keep out of the reach of children or pets.
8. Do not tug on cables or touch power cables with wet hands. Avoid getting water in charging or cable receptacles.
9. Do not use the earbuds near microwaves or wireless LAN adapters.
10. Turn the device off when not in use.

11. When storing the earbuds, place them in the included protective case.
12. When cleaning the earbuds, use a soft, dry cloth to wipe them clean. Do not use solvents.
13. Wipe the ear pads with a damp cloth after use and before storing. Exposure to excessive sweat, moisture, or makeup for extended periods can damage the ear pads. If damage occurs, replacement ear pads can be purchased.
14. Do not use these earbuds while driving, riding a bicycle, or walking in urban environments. The earbuds will block outside noise and may pose a safety hazard. Always use caution and maintain awareness to protect yourself and others when using your earbuds.
15. Use these earbuds only for their intended purpose.
16. This device cannot be used for purposes related to human safety as it may cause radio interference during operation.



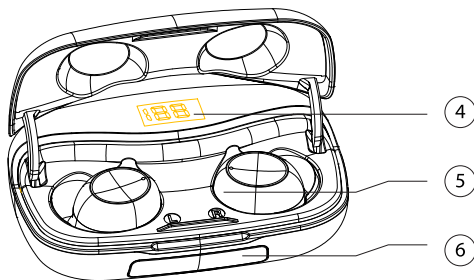
## WARNING:

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Electrical and electronic equipment, parts and batteries marked with this symbol must not be disposed of with normal household waste. It must be collected and disposed of separately to protect the environment.

# BUTTONS AND SWITCHES

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1. Touch Button

2. Indicator Light

3. Microphone

4. Battery Display

5. Charging Pin

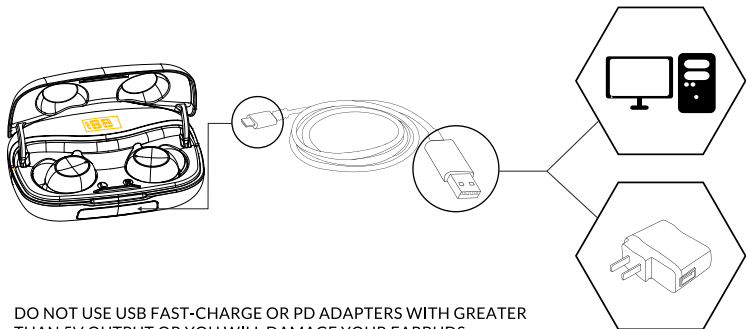
6. Input Port/Output Port

## CHARGING:

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The earbuds are not charged upon purchase and must be charged before first use.

1. Connect the provided USB charging cable to the earbud case.
2. Connect the other end of the cable to a computer.  
You may also use a standard USB power adapter (5V, over 500 mA).



**DO NOT USE USB FAST-CHARGE OR PD ADAPTERS WITH GREATER THAN 5V OUTPUT OR YOU WILL DAMAGE YOUR EARBUDS AND VIOLATE WARRANTY.**

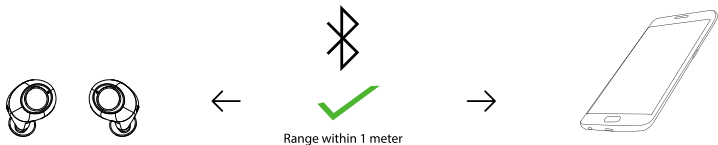
## POWER ON AND OFF YOUR EARBUDS:

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1. To power on your earbuds, remove them from the case and they will automatically be ready for pairing.
2. To power off your earbuds, place them back in the case

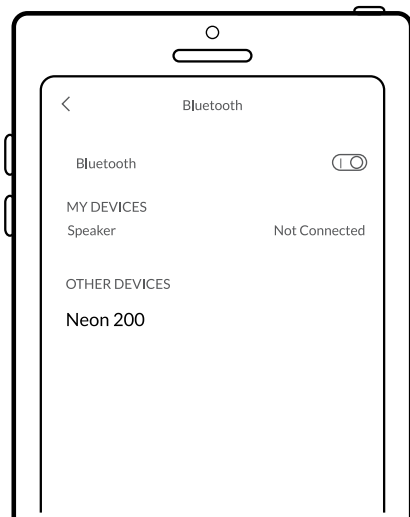
## CONNECTING TO A BLUETOOTH DEVICE:

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1. Turn on your mobile device and go to the Bluetooth menu.
2. Make sure the earbuds are within one meter from the mobile device.

3. Select Neon 200 on the Bluetooth device menu. Ensure that the device shows “Connected” in the status display. (IF a PIN is required, enter 0000.)



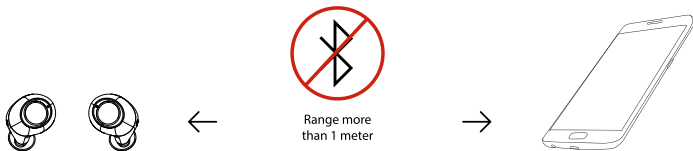
# RECONNECTING TO A DISCONNECTED DEVICE:

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1. If previously connected to a Bluetooth device, the Neon 200 will automatically reconnect with the device when powered on.



2. The earbuds will not automatically reconnect if the one meter distance is exceeded.

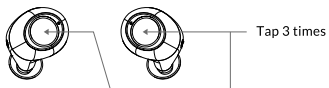




## CONNECTION TIPS:

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1. If the two earbuds are not playing at the same time or in other irregular states, tap the left and right earbuds three times to shut down and reconnect automatically. OR put them in the charging case to reactivate, take them out and connect again.

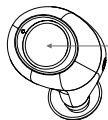


2. When reconnecting Bluetooth with a new device, you first need to clear the Bluetooth connection with the last device used.

# PLAYING AND CONTROLLING MUSIC:

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1. Press the Touch Button (1) one time to play music from your Bluetooth device.
2. Press the Touch Button (1) again when music is playing to pause the music.
3. Press the Touch Button (1) once again when music is paused to begin playing again.



#### PLAY MODE

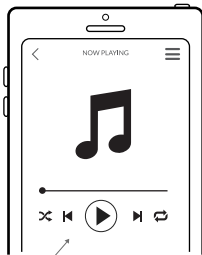
One time press to play music.

#### PAUSE MODE

One time press to pause music.

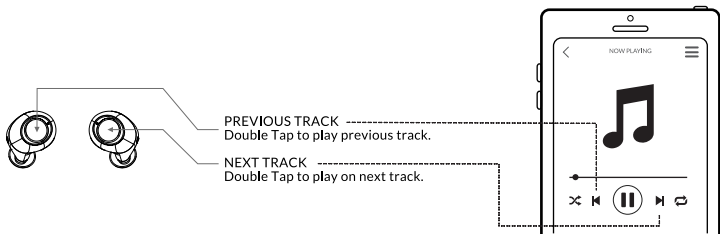
#### RESUME PLAY

One time press to resume music when paused.

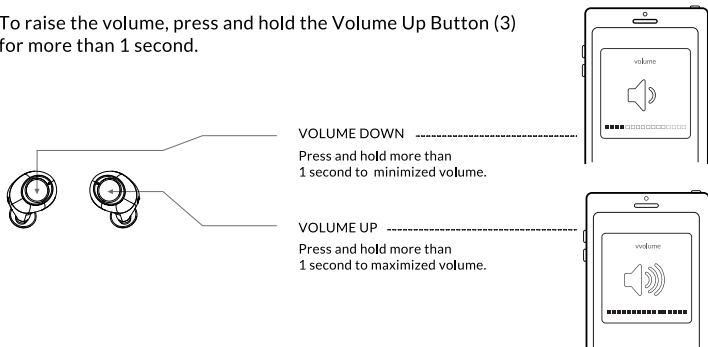


Icon change when Touch Button(1) press.

- To go back to the previous track, press the Volume Down Button (2) for 1 second.
- To skip to the next track, press the Volume Up Button (3) for 1 second.

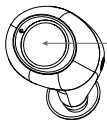


- To lower the volume, press and hold the Volume Down Button (2) for more than 1 second.
- To raise the volume, press and hold the Volume Up Button (3) for more than 1 second.



## MAKING CALLS:

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Touch to answer incoming call. (Touch again to end call)  
Touch twice to reject incoming call.

- 1. ACCEPTING OR ENDING A CALL** (during music playback included)
  - a. Upon hearing the incoming call tone, press the Touch Button (1) once to answer the call. This will also pause your music.
  - b. Press the Touch Button (1) again to end the call. Music will resume.
- 2. REJECTING A CALL** (during music playback included)
  - a. Upon hearing the incoming call tone, press the Touch Button (1) twice to reject the call.

# TROUBLESHOOTING:

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1. The earbuds power does not turn on.
  - a. Charge the earbuds. If the earbuds do not turn on even after charging, contact customer service at [www.svnsound.com](http://www.svnsound.com).
2. The earbuds do not charge.
  - a. Check whether the USB charging cable has been properly connected to the earbuds and the power source.
  - b. Check whether the PC power is on and that it is properly connected.
  - c. When using a separately purchased USB power adapter, make sure that it is properly connected.
3. The earbuds do not pair.
  - a. Check whether the Bluetooth device is powered on.
  - b. Check whether Bluetooth is enabled on the Bluetooth device.
  - c. Check whether the Bluetooth device is within 1 meter from the earbuds.
  - d. Check whether the Bluetooth device is compatible with the earbuds.
4. Music will not play through the earbuds.
  - a. Check whether the earbuds and Bluetooth device are powered on.
  - b. Check whether the music is playing on your Bluetooth device.
  - c. Check the volume level on your Bluetooth Device.

5. Sound lag/ distortion/ noise.
  - a. Check if there is a 2.4 GHz device near your headphones or Bluetooth device.
  - b. Check whether the Bluetooth device is within 10 meters (30') of your earbuds.
  
6. Caller cannot be heard.
  - a. Check whether the earbuds are connected to the Bluetooth device.
  - b. Check whether Bluetooth is enabled on your Bluetooth device.
  - c. Check the volume level on your Bluetooth device.

## WARRANTY:

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To register your product and review warranty information, please go to [www.svnsound.com/warranty](http://www.svnsound.com/warranty)

# REGULATORY INFORMATION:

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## **FCC STATEMENT:**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Warning: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

## **NOTE:**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following:

- Reorient or relocate the receiving antenna.
  - Increase the separation between the equipment and receiver.
  - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
  - Consult the dealer or an experienced radio/TV technician for help.
- Changes or modifications not expressly approved by SVN Sound could void the user's authority to operate this equipment.

## **RF WARNING STATEMENT:**

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.



Hereby, the manufacturer declares this device is in compliance with the Directive (RED) 2014/53/EU. The full text of the EU declaration of conformity is available at the following web address: [www.svnsound.com/certifications](http://www.svnsound.com/certifications)