

PTZ Battery-powered Security Camera

**Jeeber**

**QUICK STAR GUIDE**

**HOW TO ACTIVATE 3 YEARS WARRANTY?**


3 YEARS WARRANTY

Send us Your Order Number via Email  
Email Address: help@jeebervip.com

**After-Sale Support**

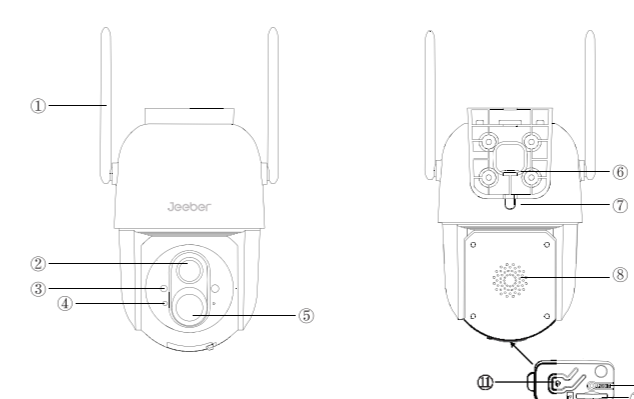
Dear friends,  
Thank you very much for supporting Jeeber!  
Please read this manual thoroughly before using this wireless security camera. If you have any issues, please email your order number and the problem TO [help@jeebervip.com](mailto:help@jeebervip.com). Receiving your message, we will provide a fast solution in 24 hours.  
Please do not worry. Actually, many problems can be easily solved by setting, such as Networking Connection Fails, Motion Detection Delay, Solar Panel Charging, False Alarm, etc. We promise all the cameras have been carefully checked and packaged before shipping. BTW, we offer the lifetime technical support for your camera, and are happy to provide all possible support for you. If you have any questions or ambiguities during using, please feel free to contact us. We will try to find a good solution with our professional camera engineers.

Warm Regards,  
Jeeber Service Team



Official website

**Meet the Security Camera**




1. Antenna	7. Charging Port
2. Lens	8. Speaker
3. White Light	9. Restart Button
4. Indicator Light	10. SD Card Slot
5. PIR Sensor	11. Power Button
6. Detachable Stand	

Power Button	Long press for above 5s until the device emits a tip sound to turn on/off the camera.
SD Card Slot	Support local SD card storage (up to 128G)
Indicator Light	Blue: Working mode Off: Sleep mode Yellow: Charging mode Green: Fully charged mode
Charging Port	Use 5V 2A power adapter (not included) to charge this camera

**APP Installation and Account Registration**

**Download 'Vioatone' APP**  
Method 1: Download 'Vioatone' APP from APP Store (IOS) or Google Play (Android);  
Method 2: Scan 'Vioatone' APP QR code to download it.



Scan the QR Code to Download the APP

Scan the QR Code to Download the APP  
Tips: Please turn on 2 below permissions while using this APP for the first time.  
1) Allow 'Vioatone' APP to access mobile cellular data and wireless LAN or it will fail to add IP camera.  
2) Allow 'Vioatone' APP to receive pushed message or the phone will not receive alarm push when motion detection or audible alarm is triggered.

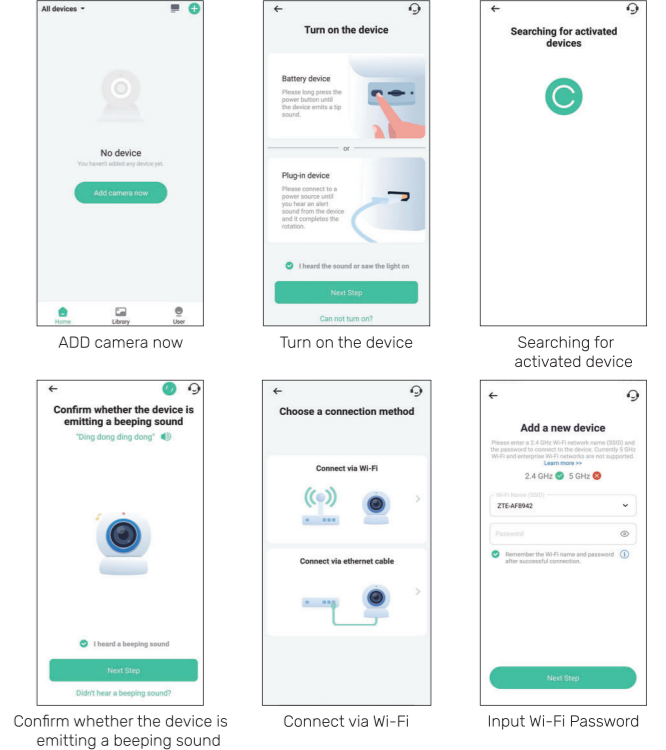
**Register Account**  
New users need to register by email. The concrete steps are as following:  
1) Click "Sign up for a new account".  
2) Follow the steps to complete the registration of the account.  
3) Log in.  
**Note:**  
- When registering a new account, please choose the region which you are actually in and correct country code. (Different registered regions can't share the camera.)  
- Please choose to register by e-mail.

**How to Add a Camera to APP**  
Before Using:  
1) Please insert the Micro SD card before power on, otherwise, the SD card cannot be detected.  
2) Put the camera and smart phone 1-3 ft (30-100 cm) away from the router to set Wi-Fi.  
3) Make sure that the camera is using 2.4GHz Wi-Fi.

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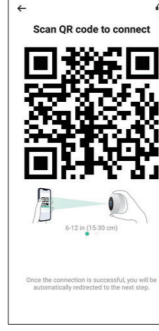
**Wi-Fi Connection Steps**



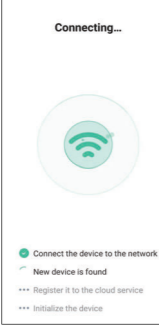
Confirm whether the device is emitting a beeping sound

Connect via Wi-Fi

Input Wi-Fi Password



Scan QR code to connect



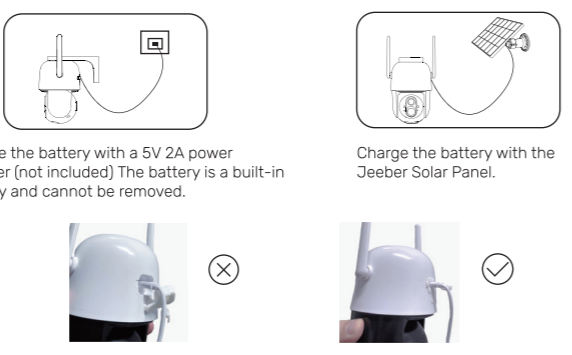
Wait for Connection Successfully

**Note:** If it can't be powered on, please plug in DC 5V 2A power adapter to charge the camera for 15min first!

**My camera fails to connect Wi-Fi?**

- If you don't hear a beeping sound, please double click the power button to make the device enter the scanning mode.
- Please make sure the Wi-Fi the camera connected is 2.4GHz. In our experience, network connection is failed in most cases, which is caused by that users used 5GHz Wi-Fi.
- Make sure the password connection of the Wi-Fi. (Note: the password of the Wi-Fi cannot include single quote, underline, space and virgule (!).)
- Check the number of the devices your router connected. In general, the router has a connection limit. Once the devices that your router connected exceed the its max limit numbers, other devices will cannot connect the router.
- Make sure the QR code on the phone screen is normal and the distance between the phone and the camera lens is 10-15cm (3.9-5.9inch) during the scanning process.
- After checking the above information, if the camera cannot connect the Wi-Fi, please try to re-download the APP, reset the camera and restart the router, and then add the camera again.
- If you tried all steps, but still no luck, please message your order and problem to [help@jeebervip.com](mailto:help@jeebervip.com)

**Charge the Battery**

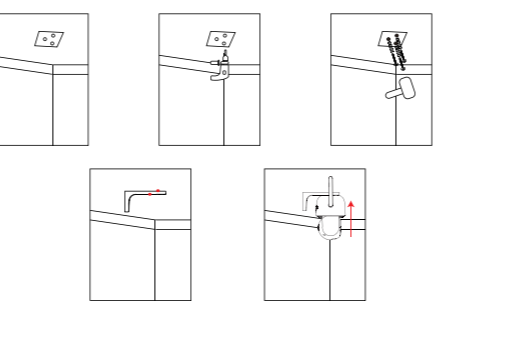


Charge the battery with a 5V 2A power adapter (not included). The battery is a built-in battery and cannot be removed.

Charge the battery with the Jeeber Solar Panel.

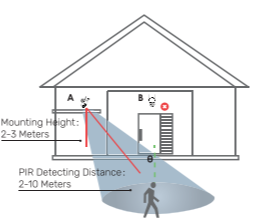
For the weatherproof performance, always cover the USB charging port with the rubber plug after finishing charging the battery.

**Method 2: Ceiling Installation**



**Select a Good Spot for Your Camera**

- Install the camera 2-3 meters (7-10 ft) above ground. The detection range of the motion sensor would be maximized at such a height.
- For effective motion detection, please install the camera angularly.
- NOTE:** If a moving object approaches the PIR sensor vertically, the camera may fail to detect motion.



**Important Notes on Reducing False Alarms**

- Do not face the camera towards any objects with bright lights, including sunshine, bright lamp lights, etc.
- Do not place the camera near any outlets, including the air conditioner vents, humidifier outlets, the heat transfer vents of projector, etc.
- Do not install the camera at places with strong wind.
- Do not face the camera towards a mirror.
- Keep the camera at least 1 meter away from any wireless devices, including WiFi routers and phones in order to avoid wireless interference.

**FAQs**

For more detailed FAQs, please log in to the APP, search in "User"->"FAQ"->"Support"

**The device prompts offline?**

- In the app, lower the sensitivity of the motion detection alarm.
- Check whether the equipment is in the power-on state, and observe whether the working light of the equipment is on normally.
- Check whether the Wi-Fi network is in good condition and restart the router.
- If the device is located far away from the router, which results in the inability to obtain a good Wi-Fi signal, it is recommended to move the router to a closer place or add a Wi-Fi amplifier to improve the Wi-Fi performance of the home.
- Delete the camera from your Vioatone account and add it again after resetting the device. Check whether the device firmware and application program are the latest version.

**Alarm push frequently?**

- In the app, lower the sensitivity of the motion detection alarm.
- Check whether there are objects that interfere with and trigger the PIR sensor in the field of view of the device, such as the outdoor unit of the air conditioner, driving car, passing pedestrians, etc. The angle of the device can be adjusted appropriately to avoid these easily disturbing objects.

**The phone cannot receive the alarm push?**

- Turn on all the push permissions of the "Vioatone" application in the system settings of your mobile phone.
- Make sure that the device's motion detection function is successfully turned on.
- Restart the phone, and clear the cache on Android phones.
- Check whether the network is good.

**What should I do if the image is reversed?**

Go to the "Camera Setting" of the app, click "Video Settings" -> "Rotate Image" -> "Rotate Image On/Off"

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**Notes on PIR Motion Sensor**

The PIR detection range can be customized to meet your specific needs. You may refer to the following table to set it up in Device Settings via Vioatone App

Sensitivity	Detection Distance (For moving and living objects)
Low	Up to 2-5 meters
Med	Up to 5-8 meters
High	Up to 8-10 meters

**FCC Statement**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.  
This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

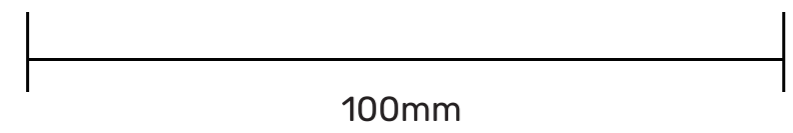
Responsible for compliance could void the users authority to operate this equipment. (Example- use only shielded interface cables when connecting to computer or peripheral devices).  
Any changes or modifications not expressly approved by the party responsible for compliance could void the users authority to operate the equipment.

**This equipment complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:**

- This device may not cause harmful interference, and
- This device must accept any interference received, including interference that may cause undesired operation.

**FCC Radiation Exposure Statement:**  
The equipment complies with FCC Radiation exposure limits set forth for uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

FCC ID:2AUDF-CQ12Y



成品尺寸: 100\*150mm    展开尺寸: 700\*150mm

尺寸公差			要求	品名	IPC E93XJ33 环球易达快速指南	比例	1:1	日期	2023.06.19
位数	尺寸	角度	157g铜版纸, 四色印刷, 过哑油 共14P, RoHS	料号	A	设计	夏媛媛	审核	吴云哲
x/x.x	±1mm	±1°		制图		批准			
				版本		制图		批准	
				FORMAT		DRAWN		APPROVED	
				深圳奥尼电子股份有限公司			SHENZHEN AONI ELECTRONIC CO., LTD		
记事		变更NO.	年/月/日						