# cleer

# ALPHA

#### **ENGLISH**

Quick Start Guide | User Manual | Warranty Card

# **OWN** THE **MOMENT**

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# **Box contents**



Wireless Active Noise Cancelling Headphone

Quick start guide / User

manual / Warranty card



Charging cable USB-C to USB-A





Carrying



Audio cable 3 5mm to 3 5mm



In-flight adapte

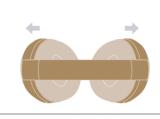
## Overview



# **Fitting**

Slide to adjust the headband to fit to your head.

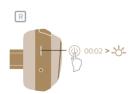




# **Correct wearing position**



# **Quick Start Guide**



- 1. Press the power button for 2 seconds to turn on your ALPHA
- \* ALPHA will go into pairing mode automatically when powered ON for the first time (if you need to manually go into pairing mode, please follow the steps in the Bluetooth pairing section)
- \*\* ALPHA will automatically connect to the last connected device if it is in range and available for pairing







3. Choose "Cleer ALPHA" to



4. Enjoy your ALPHA

# Cleer+ App

The Cleer+ app gives you a more customized control to your ALPHA. download the Cleer+ app from the App Store (for iOS devices) or Google Play (for Android devices).

With the Cleer+ app you can:

- Turn on and off the Ambient Noise Control.
- Real-time tuning of the Ambient Noise Control level and turn ON/OFF adaptive ANC.
- Customize the equalizer setting of your ALPHA.
- Change the auto-power off time period to your preference.
- Change the Bluetooth name of your ALPHA.
- Receive software updates when new features and improvements
- Check the playback time and battery level of your ALPHA.
- \* Sound settings are saved to your ALPHA, so you can enjoy it with any playback device connected to your ALPHA.

Q Cleer+





Pairing Mode

# **Bluetooth pairing**

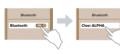


1. ALPHA is OFF. Press the power button for 2 seconds to

. turn on your ALPHA.



2. ALPHA is ON. Press and hold the power button until the LED blinks blue



- 3. Select "Cleer ALPHA" on the Bluetooth device list
- 4. ALPHA is now paired

## **Bluetooth music control**





M

Play/Pause

# **Bluetooth call control**

Press



Cancel the call (outgoing call) Answer the call (incoming call) Hang up the call (call is active) On-hold for 1st call and answer 2nd call (2nd incoming call rinaina)



\*Touch control are only active when ALPHA is powered ON

Reject the call Reject the 2nd incoming call (for 2nd incoming call ringing)

\*\*Calls can be answered \*\*Calls can be answered by pressing the right ear cup as shown when powered ON. If wired for passive listening and powered OFF, calls have to be answered on the phone, but communica-tion can be done via ALPHA

# **Noise Cancellation Mode and Ambient Mode**



ANC button

Press • Toggle between Noise Cancellation Mode and Ambient Mode

Noise Cancellation Mode: Our hybrid noise canceling technology and optimized passive isolation can suppress (~30dB) wide-band

Ambient Mode: Allows you to hear sounds around you even while wearing your ALPHA

ALPHA is set to Noise Cancellation Mode when powered ON

### **Conversation Mode**



ALPHA will lower the volume and go into Ambient Mode while you place your hand on the right ear cup - for quick conversations with flight attendants or people

### Line-in connection



You can connect your ALPHA to your audio device with the provided 3.5mm to 3.5mm audio cable

Hi-Res output is only available thru line-in

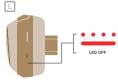
## Charging



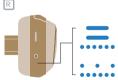
Connect ALPHA to a power source with the provided USB-A to USB-C

A 10-minute charge will give 4.5 hours of playtime. ALPHA can be fully charged in 2 hours.

# **LED Behavior**



Battery low (<10%) Battery fully charged



Power off Power on but not connected with any device Power on and connected with device

# **Specifications**

Supported audio CODEC: Frequency response range:

Connections:

Supported Bluetooth profiles:

Charging:

Bluetooth transmission frequency range: Battery:

Playback time (BT+ANC): Weight:

40mm Ironless™ Driver SBC, aptX, aptX HD 20-40KHz (Line in) /20- 20KHz

USB-C to USB-A for charging; 3.5mm to 3.5mm for audio BT 5.1, SPP v1.0, HFP v1.6, A2DP

charged in 2 hours

v1.3.1, AVRCP v1.6 A 10-minute charge will give 4.5 hours of playtime. ALPHA can be fully

2.402-2.480GHz Rechargeable lithium ion rectangle cell (3.7V)

40 hours 310g

# **WARRANTY**

Cleer Limited Warranty

Cleer Limited warrants this product against defects in material or workmanship for (1) year as set forth below when purchased directly from Cleer Limited or a Cleer Limited retailer. Pursuant to this Limited Warranty, Cleer Limited will, at its option, (i) repair the product using new or refurbished parts or (ii) replace the product with a new or refurbished product. For purposes of this Limited Warranty, "refurbished" means a product or part that has been returned to its original specifications. In the event of a defect, these are your exclusive remedies

Labor: For a period of (1) year from the original date of purchase of the product ("Labor Warranty"), Cleer Limited will, at its option, repair or replace with new or refurbished product, product determined to be defective. If Cleer Limited elects to replace the product after this Labor Warranty has expired but while the parts warranty is still in effect, it will do so for the applicable labor charge.

Parts: For a period of (1) year from the original date of purchase of the product ("Parts Warranty"), Cleer Limited will supply new or refurbished replacement parts in exchange for parts determined to be defective.

This Limited Warranty covers only the hardware components packaged with the Product. It does not cover technical assistance for hardware or software usage and it does not cover any software products whether or not contained in the Product; any such software is provided "AS IS" unless expressly provided for in any enclosed software Limited Warranty. Please refer to the End User License Agreements included with the Product for your rights and obligations with respect to the software.

Instructions: To obtain warranty service, you must deliver the Product, freight prepaid, in either its original packaging or packaging affording an equal degree of protection to the original Cleer Limited retailer (point of purchase) or Cleer Limited Customer Service. It is your responsibility to backup any data, software or other materials you may have stored or preserved on your unit. It is unlikely that such data, software or other materials will be lost or reformatted during service and Cleer Limited will not be responsible for any such damage or loss. A dated purchase receipt from Cleer Limited or a Cleer Limited retailer is required. For specific instructions on how to obtain warranty service for your product,

Visit the Cleer Limited website: www.cleeraudio.com

Following warranty service your original Product or a replacement Product will be returned to you as your Product was configured when originally purchased.

Repair / Replacement Warranty: This Limited Warranty shall apply to any repair, replacement part or replacement product for the remainder of the original Limited Warranty period or for (90) days, whichever is longer. Any parts or product replaced under this Limited Warranty will become property of Cleer Limited.

This Limited Warranty shall not apply to: (a) consumable parts, such as batteries that are designed to diminish over time, unless failure has occurred due to a defect in materials or workmanship; (b) cosmetic damage, including but not limited to scratches, dents and broken plastic on ports; (c) defects caused by normal wear and tear or otherwise due to the normal aging of the device; (d) damage caused by accident, negligence, abuse, misuse, fire, earthquakes, acts of God or damage resulting from liquid outside of the approved levels; (e) damage caused by operating the device outside Cleer Limited published guidelines; (f) damage caused by service performed by anyone who is not a representative of Cleer Limited or a Cleer Limited authorized service provider; (g) Products whose seals are tampered: (h) Products whose serial numbers have been removed or defaced from such Product; (i) modifications, alterations or repairs to the Product made by a party other than Cleer Limited or a party authorized by Cleer Limited; (i) any failure by End User or a third party to comply with environmental and storage requirements for the Product specified by Cleer Limited, including, without limitation temperature or humidity ranges; or (k) use of the Product in combination with any third-party devices or products that have not been provided or recommended by Cleer Limited.

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### NOTICE

#### Recyclina



Your product is designed and manufactured with high quality materials and components, which can be recycled and reused. When you see the crossed out wheel bin symbol attached to a product, it means the product is covered by the European Directive 2002/96 EC:



Never dispose of your product with other household waste. Please inform yourself about the local rules on the separate collection of electrical and electronic products. The correct disposal of your old product helps prevent potentially negative consequences on the

environment and human health. Your product contains batteries covered by the European Directive 2006/66/EC, which cannot be disposed of with normal household waste.

The device complies with RF specifications when the device used at Omm from your body. Hereby, Cleer Limited. Declares that the product compliance with essential requirements and other relevant provisions of Directive 2014/53/EU.

Compliance with FCC rules

- 1. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
- This device may not cause harmful interference
- (2) This device must accept any interference received, including interference that may cause undesired operation.
- 2. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- · Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- · Consult the dealer or an experienced radio/TV technician for help.

# Radiation Exposure Statement:

This equipment complies with FCC radiation exposure requirement. The device can be used in portable exposure condition without RF

Register your product and get support at www.cleeraudio.com

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