

**LOVE YOUR POOL (OR SPA)
AGAIN WITH SUTRO™**

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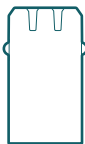
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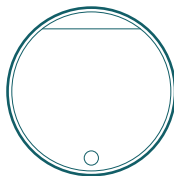
IN THE BOX



1x SUTRO SMART
MONITOR



1x SUTRO TEST
CARTRIDGE



1x SUTRO
HUB + CHARGER



2x RECHARGEABLE
BATTERIES



1x POWER
ADAPTOR

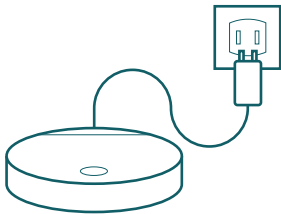


1X OWNER'S
MANUAL

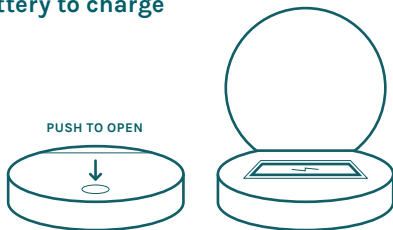
HARDWARE SETUP

1. Plug in the Sutro Hub + Charger

inside near wall adjacent to pool and in range of Wi-Fi router.



2. Insert battery to charge



DOWNLOAD APP

Download the Sutro App

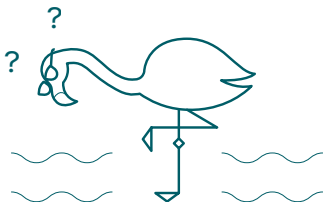
Find the Sutro App in the App Store or Google Play and download it to start the setup or go to mysutro.com/app on your iPhone or Android.



Product and Services Support

TROUBLESHOOTING / TECHNICAL SUPPORT

Having trouble? For technical support visit www.mysutro.com/support



RETURN POLICY

To return your Sutro Smart Monitor and/or Sutro Hub + Charger please contact customer support by visiting www.mysutro.com/support or by scanning the QR code below.

WARRANTY INFORMATION

The device warranty protects against manufacturing defects or damage from normal use for one (1) year from date of purchase. To report a defect, please contact customer support by visiting www.mysutro.com/support



Warnings

WARNINGS

DANGER

CORROSIVE

Causes burns; causes eye damage; irritating to skin and eyes; harmful if swallowed.

Do not open individual syringes; follow all manufacturer's instructions; handle with care; wash hands after handling.

FIRST AID EYE OR SKIN: Flush with water, rinse continuously for 15 minutes; remove contact lenses, if present and easy to do; remove contaminated clothing and wash before reuse. **IF SWALLOWED:** rinse mouth, drink plenty of water; do NOT induce vomiting; contact poison center or doctor/physician if you feel unwell.

Keep out of the reach of children

Retraction

The device must be put into service mode in order to change the cartridge or battery. Do not open the device until the notification that the device is ready for service is sent by the app.

Lid Closure

User must hear the click when the lid is closed. The device can sense when the lid is closed and the user will receive a notification in the app that the monitor is closed. The user must wait until the app notification is received before placing the monitor into the water.

Cartridge Safety Label Information

Use with Sutro Monitor only

Safety Data Sheet (SDS) available at: mysutro.com/sds

Sutro Connect Inc.
181 2nd St.
San Francisco, CA 94105

Contains: Phenol Red Indicator 1 mL; Total Alkalinity Indicator 1 mL; Alkalinity Titration Reagent 1 mL 0.14% Sulfuric acid; DPD 1A 1 mL; DPD 1B 1 mL<0.2% Phosphorous acid; <1% N,N-Diethyl-p-phenylenediamine sulfate

LEGAL / REGULATORY



Model: SSM-1
FCC ID: 2ATKG-RAD78011
IC: 25070-RAD78011

Model: SHC-1
FCC ID: 2ATKG-RAD78235
IC: 25070-RAD78235

Manufacturer Address:

Sutro Connect Inc. 181 2nd St. San Francisco, CA 94105
1-415-299-8082 | hello@mysutro.com | mysutro.com

Caution: The user is cautioned that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC RF Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator and any part of your body.

FCC Supplier's Declaration of Conformity

Sutro Connect Inc. 181 2nd St. San Francisco, CA 94105

Sutro Smart Monitor

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

1. L'appareil ne doit pas produire de brouillage.
2. L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator and any part of your body.

Pour se conformer aux exigences de conformité CNR 102 RF exposition, une distance de séparation d'au moins 20 cm doit être maintenue entre l'antenne de cet appareil et toutes les personnes.

EULA

By using the software ("Product Software") that is embedded on the Sutro product ("Product"), you agree to the terms of this End User License Agreement ("EULA") between you and Sutro, Inc. ("Sutro" or "we"). IF YOU DO NOT AGREE TO THE TERMS OF THIS EULA, YOU MAY NOT USE THE PRODUCT SOFTWARE AND YOU MAY CHOOSE TO PROMPTLY RETURN THE PRODUCT FOR A REFUND OF THE PRODUCT PURCHASE PRICE BY CONTACTING SUTRO AT THE ADDRESS BELOW. Your use of (a) the website located at www.MySutro.com and Sutro sub-domains (each, a "Site"), (b) any services through the Site (and any updates thereto) ("Site Services"), and (c) the Sutro software that may be downloaded to your mobile device (and any updates thereto) ("Mobile Software") is governed by the applicable Sutro Terms of Service. Your purchase of the Product (excluding the Product Software) is governed by the Sutro limited warranty, the terms of which are provided with the Product. This EULA does not govern your use of the Site, Site Services, or Mobile Software, or your purchase of the Product (excluding the Product Software).

This EULA governs your access and use of the Product Software. This EULA gives you specific legal rights, and you may also have other legal rights in addition, which vary from jurisdiction to jurisdiction. The disclaimers, exclusions, and limitations of liability under this EULA will not apply to the extent prohibited by applicable law. Some jurisdictions do not allow the exclusion of implied warranties or the exclusion or limitation of incidental or consequential damages or other rights, so those provisions of this EULA may not apply to you.

THIS IS A LEGAL AGREEMENT. BY ACCESSING AND USING THE PRODUCT SOFTWARE, YOU ARE ACCEPTING AND AGREEING TO THIS EULA ON BEHALF OF YOURSELF OR THE ENTITY YOU REPRESENT IN CONNECTION WITH THE ACCESS. YOU REPRESENT AND WARRANT THAT YOU HAVE THE RIGHT, AUTHORITY, AND CAPACITY TO ACCEPT AND AGREE TO THIS EULA ON BEHALF OF YOURSELF OR THE ENTITY YOU REPRESENT. YOU REPRESENT THAT YOU ARE OF SUFFICIENT LEGAL AGE IN YOUR JURISDICTION OR RESIDENCE TO USE OR ACCESS THE PRODUCT SOFTWARE AND TO ENTER INTO THIS EULA. IF YOU DO NOT AGREE WITH ANY OF THE PROVISIONS OF THESE TERMS, YOU SHOULD CEASE ACCESSING OR USING THE PRODUCT SOFTWARE.

AS DESCRIBED BELOW, YOU ARE CONSENTING TO AUTOMATIC SOFTWARE UPDATES OF THE PRODUCT SOFTWARE. IF YOU DO NOT AGREE, YOU SHOULD NOT USE THE PRODUCT SOFTWARE. AS DESCRIBED BELOW, SECTION 9 DESCRIBES IMPORTANT LIMITATIONS OF THE PRODUCT SOFTWARE AND RELATED SERVICES, ESPECIALLY IN CONNECTION WITH LIFE SAFETY AND CRITICAL USES. PLEASE READ THESE DISCLOSURES CAREFULLY, AS YOU ARE ACKNOWLEDGING THEM AND ACCEPTING THEM.

1. License

Subject to the terms of this EULA, Sutro grants to you a limited and nonexclusive license (without the right to sublicense) to execute one (1) copy of the Product Software, in executable object code form only, solely on the Product that you own or control and solely for use in conjunction with the Product for your personal, non-commercial purposes.

2. Restrictions

You agree not to, and you will not permit others to, (a) license, sell, rent, lease, assign, distribute, transmit, host, outsource, disclose or otherwise commercially exploit the Product Software or make the Product Software available to any third party, (b) copy or use the Product Software for any purpose other than as permitted in Section 1, (c) use any portion of the Product Software on any device or computer other than the Product that you own or control, (d) remove or alter any trademark, logo, copyright or other proprietary notices, legends, symbols or labels in the Product Software, or (e) modify, make derivative works of, disassemble, reverse compile or reverse engineer any part of the Product Software (except to the extent applicable laws specifically prohibit such restriction for interoperability purposes, in which case you agree to first contact Sutro and provide Sutro an opportunity to create such changes as are needed for interoperability purposes). You may not release the results of any performance or functional evaluation of any part of the Product Software to any third party without prior written approval of Sutro for each such release.

3. Automatic Software Updates

Sutro may from time to time develop patches, bug fixes, updates, upgrades and other modifications to improve the performance of the Product Software and related services ("Updates"). These may be automatically installed without providing any additional notice or receiving any additional consent. You consent to this automatic update. If you do not want such Updates, your remedy is to stop using the Product. If you do not cease using the Product, you will receive Updates automatically. You acknowledge that you may be required to install Updates to use the Product and the Product Software and you agree to promptly install any Updates Sutro provides. Your continued use of the Product is your agreement to this EULA.

4. Ownership

The Product Software and all worldwide copyrights, trade secrets, and other intellectual property rights therein are the exclusive property of Sutro and its licensors. Sutro and its licensors reserve all rights in and to the Product Software not expressly granted to you in this EULA. The Product Software (and all copies thereof) is licensed to you, not sold, under this EULA. There are no implied licenses in this EULA. All suggestions or feedback provided by you to Sutro with respect to the Product Software shall be Sutro's property. Sutro may use, copy, modify, publish, or redistribute the submission and its contents for any purpose and in any way without any compensation to you. You also agree that Sutro does not waive any rights to use similar or related ideas previously known to Sutro, developed by its employees, or obtained from other sources.

5. Open Source

Certain items of software included with the Product Software are subject to "open source" or "free software" licenses ("Open Source Software"). Some of the Open Source Software is owned by third parties. The Open Source Software is not subject to the terms and conditions of this EULA. Instead, each item of Open Source Software is licensed under the terms of the end user license that accompanies such Open Source Software. Nothing in this EULA limits your rights under, or grants you rights that supersede, the terms and conditions of any applicable end user license for the Open

Source Software. If required by any license for particular Open Source Software used by Sutro in the Product, Sutro will make such Open Source Software, and Sutro's modifications to that Open Source Software, available by written request to Sutro at the email or mailing address listed below.

6. Term and Termination

This EULA and the license granted hereunder are effective on the date you first use the Product Software or Product and shall continue for as long as you own the Product, unless this EULA is terminated under this section. Sutro may terminate this EULA at any time if you fail to comply with any term(s) hereof. You may terminate this EULA effective immediately upon written notice to Sutro. Upon termination of this EULA, the license granted hereunder will terminate and you must stop all use of the Product Software, but the terms of Sections 2 through 18 (inclusive) will remain in effect, after any such termination.

7. Warranty Disclaimer

NOTWITHSTANDING ANYTHING TO THE CONTRARY AND TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, SUTRO PROVIDES THE PRODUCT SOFTWARE "AS-IS" AND DISCLAIMS ALL WARRANTIES AND CONDITIONS, WHETHER EXPRESS, IMPLIED, OR STATUTORY, INCLUDING THE WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, QUIET ENJOYMENT, ACCURACY, AND NON-INFRINGEMENT OF THIRD-PARTY RIGHTS. SUTRO DOES NOT GUARANTEE ANY SPECIFIC RESULTS FROM THE USE OF THE PRODUCT SOFTWARE. SUTRO MAKES NO WARRANTY THAT THE PRODUCT SOFTWARE WILL BE UNINTERRUPTED, FREE OF VIRUSES OR OTHER HARMFUL CODE, TIMELY, SECURE, OR ERROR-FREE.

YOU USE THE PRODUCT, THE PRODUCT SOFTWARE, AND ALL PRODUCT INFORMATION (AS DEFINED BELOW), AT YOUR OWN DISCRETION AND RISK. YOU WILL BE SOLELY RESPONSIBLE FOR (AND SUTRO DISCLAIMS) ANY AND ALL LOSS, LIABILITY, OR DAMAGES, INCLUDING TO YOUR PRODUCT, POOL, HOT TUB, SPA, PLUMBING, HOME, COMPUTER, MOBILE DEVICE, AND ALL OTHER ITEMS AND PETS IN YOUR HOME, RESULTING FROM YOUR USE OF THE PRODUCT, PRODUCT SOFTWARE, OR PRODUCT INFORMATION.

8. Limitation of Liability

Nothing in this EULA and in particular within this "Limitation of Liability" clause shall attempt to exclude liability that cannot be excluded under applicable law.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN ADDITION TO THE ABOVE WARRANTY DISCLAIMERS, IN NO EVENT WILL (A) SUTRO BE LIABLE FOR ANY CONSEQUENTIAL, EXEMPLARY, SPECIAL, OR INCIDENTAL DAMAGES, INCLUDING ANY DAMAGES FOR LOST DATA OR LOST PROFITS, ARISING FROM OR RELATING TO THE PRODUCT OR PRODUCT SOFTWARE, EVEN IF SUTRO KNEW OR SHOULD HAVE KNOWN OF THE POSSIBILITY OF SUCH DAMAGES, AND (B) SUTRO'S TOTAL CUMULATIVE LIABILITY ARISING FROM OR RELATED TO THE PRODUCT AND PRODUCT SOFTWARE, WHETHER IN CONTRACT OR TORT OR OTHERWISE, EXCEED THE FEES ACTUALLY PAID BY YOU TO SUTRO OR SUTRO'S AUTHORIZED RESELLER FOR THE PRODUCT AT ISSUE IN THE PRIOR 12 MONTHS (IF ANY). THIS LIMITATION IS CUMULATIVE AND WILL NOT BE INCREASED BY THE EXISTENCE OF MORE THAN ONE INCIDENT OR CLAIM. SUTRO DISCLAIMS ALL LIABILITY OF ANY KIND OF SUTRO'S LICENSORS AND SUPPLIERS.

9. Limitation of Product Software

You acknowledge that the Product and Product Software are not certified for emergency response. YOU UNDERSTAND THAT THE PRODUCT AND PRODUCT SOFTWARE ARE NOT A THIRD-PARTY MONITORED EMERGENCY NOTIFICATION SYSTEM -- SUTRO MAY BUT IS NOT RESPONSIBLE FOR MONITORING COMMUNICATIONS FROM THE DEVICE AND IS NOT RESPONSIBLE FOR DISPATCHING EMERGENCY AUTHORITIES TO YOUR HOME IN THE EVENT OF A POTENTIAL EMERGENCY. In addition, any Sutro services cannot be considered a lifesaving solution for people at risk in the home, and they are no substitute for emergency services. All life threaten-ing and emergency events should be directed to the appropriate response services.

Unless explicitly promising a "guarantee," Sutro does not guarantee or promise any specific level of benefits from the use of the Product or Product Software or any feature of them. Actual benefits vary with factors beyond Sutro's control or knowledge. From time to time, Sutro may use the Product Software to provide you with information and suggestions. You acknowledge that any such information or suggestions are not a guarantee of future results, and you agree not to seek monetary or other remedies from Sutro if your actual results or benefits differ. The Product Software provides you information ("Product Information") regarding the Product and your pool, hot tub, spa or other amenity. All Product Information is provided "as is" and "as available". We cannot guarantee that it is correct or up to date.

10. Confidentiality

"Confidential Information" shall mean the Product Software and all other information disclosed to you that Sutro characterizes as confidential at the time of its disclosure either in writing or orally, except for information which you prove: (a) was previously rightfully known to you without restriction on disclosure; (b) is or becomes, from no act or failure to act on your part, generally known in the relevant industry or public domain; (c) was disclosed to you by a third party as a matter of right and without restriction on disclosure; or (d) was independently developed by you without access to the Confidential Information. You shall use your best efforts to preserve and protect the confidentiality of the Confidential Information at all times, both during the term hereof and for as long as the Confidential Information remains confidential, provided, however, that any source code you receive shall be held in confidence in perpetuity. You shall not disclose, disseminate or otherwise publish or communicate Confidential Information to any person, firm, corporation or other third party without the prior written consent of Sutro.

EULA

You shall not use any Confidential Information other than in the course of the activities permitted hereunder. You shall notify Sutro in writing immediately upon discovery of any unauthorized use or disclosure of Confidential Information or any other breach of this EULA, and will cooperate with Sutro in every reasonable way to regain possession of Confidential Information and prevent any further unauthorized use. If you are legally compelled to disclose any of the Confidential Information, then, prior to such disclosure, you will (i) immediately notify Sutro prior to such disclosure to allow Sutro an opportunity to contest the disclosure, (ii) assert the privileged and confidential nature of the Confidential Information, and (iii) cooperate fully with Sutro in protecting against any such disclosure and/or obtaining a protective order narrowing the scope of such disclosure and/or use of the Confidential Information. In the event such protection is not obtained, you shall disclose the Confidential Information only to the extent necessary to comply with the applicable legal requirements.

11. For U.S. Government End Users

The Product Software is a "commercial item," as that term is defined at 48 C.F.R. 2.101 (OCT 1995), and more specifically is "commercial computer software" and "commercial computer software documentation," as such terms are used in 48 C.F.R. 12.212 (SEPT 1995). Consistent with 48 C.F.R. 12.212 and 48 C.F.R. 227.7202-1 through 227.7202-4 (JUNE 1995), the Product Software is provided to U.S. Government End Users only as a commercial end item and with only those rights as are granted to all other customers pursuant to the terms and conditions herein.

12. Export Compliance

The Product Software and related technology are subject to U.S. export control laws and may be subject to export or import regulations in other countries. You agree to strictly comply with all such laws and regulations and acknowledge that you have the responsibility to obtain authorization to export, re-export, or import the Product Software and related technology, as may be required. You will indemnify and hold Sutro harmless from any and all claims, losses, liabilities, damages, fines, penalties, costs and expenses (including attorney's fees) arising from or relating to any breach by you of your obligations under this section.

13. Governing Law; Venue

The courts in some countries will not apply California law to some types of disputes. If you reside in one of those countries, then where California law is excluded from applying, your country's laws will apply to such disputes related to these terms. Otherwise, you agree that this EULA, and any claim, dispute, action, cause of action, issue, or request for relief relating to this EULA, will be governed by the laws of California, without giving effect to any conflicts of laws principles that require the application of the laws of a different jurisdiction. Any action or proceeding relating to this EULA must be brought in a federal or state court located in San Francisco, California and each party irrevocably submits to the jurisdiction and venue of any such court in any such claim or dispute, except that Sutro may seek injunctive relief in any court having jurisdiction to protect its intellectual property or Confidential Information.

14. Assignment

Neither the rights nor the obligations arising under this EULA are assignable by you, and any such attempted assignment shall be void and without effect.

15. Notices

Any notice to you may be provided by email to the address that you registered with Sutro.

16. Severability

If any provision of this EULA is unenforceable, such provision will be changed and interpreted to accomplish the objectives of such provision to the greatest extent possible under applicable law and the remaining provisions will continue in full force and effect.

17. Waiver

All waivers by Sutro will be effective only if in writing. Any waiver or failure by Sutro to enforce any provision of this EULA on one occasion will not be deemed a waiver of any other provision or of such provision on any other occasion.

EULA

18. General

The Product Software is deemed irrevocably accepted upon your use of the Product Software or Product. Sutro will have no responsibility to provide maintenance or support services with respect to the Product Software. The parties are independent contractors.

You acknowledge that the Product Software contains valuable trade secrets and proprietary information of Sutro, that any actual or threatened breach of Section 2 (Restrictions) of this EULA will constitute immediate, irreparable harm to Sutro for which monetary damages would be an inadequate remedy, and that injunctive relief is an appropriate remedy for such breach.

The headings of Sections of this EULA are for convenience and are not to be used in interpreting this EULA.

Except as otherwise provided in this section, no amendment to this EULA will be valid unless it is in writing hand-signed by the parties.

Questions or Additional Information. If you have questions regarding this EULA, please contact Sutro at hello@mysutro.com.

CONTACT US

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