

AUKEY

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User Manual wireless earbuds

www.aukey.com | support@aukey.com
Room 102, Building P99, South China City Electronic Trading Center, Longgang District, Shenzhen, 518111
FCC ID: 2A1H-EP12P
CE RoHS

NOTE: This equipment has been tested and found to comply with the limits for Class B digital devices pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates and uses radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to take one of the following measures to reduce or eliminate the receiving antenna.

• Increase the separation between the equipment and receiver.
• Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
• Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following conditions:
(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This device contains license-exempt transmitter (receiver/s) that comply with Innovation, Science and Economic Development Canada's "license exempt RSSA". Operation is subject to the following two conditions:
(1) This device may not cause interference.
(2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'Équipement est exempt de licence en vertu de la Loi sur l'Émission Radiodiffusion (LRD) d'Innovation, Science et Développement Économique Canada. L'opération est soumise aux conditions suivantes:
(1) L'équipement ne doit pas causer d'interférence.
(2) L'équipement doit accepter toute interférence radio-électrique, y compris toute interférence qui peut causer un fonctionnement indésirable de l'équipement.

LED Status Indicator

LED Status Indicator	Status
Blinking Red	Pairing
Red (after LED charging)	Earbuds Charging
Red (after LED charging)	Earbuds fully charged

LED battery level indicator

LED battery level indicator	Status
Four LED indicators light for 2 seconds	80%-100% battery remaining
Three LED indicators light for 2 seconds	40%-80% battery remaining
Two LED indicators light for 2 seconds	20%-40% battery remaining
One LED indicators light for 2 seconds	<20% battery remaining

Waranty & Customer Support

For questions, support, or warranty claims, contact us at the address below that corresponds with your region. Please include your Amazon order number and product model number.

Amazon US orders: support@aukey.com
Amazon EU orders: support.eu@aukey.com
Amazon CA orders: support.ca@aukey.com
Amazon JP orders: support.jp@aukey.com

CE Statement

RoHS power level: 0.1W
CE mark: 2002/95/EC, 2011/65/EU
If exposure assessment has been performed to prove that this will not generate the normal EMF emission above the reference level as specified in IEC Council Recommendation (1999/519/EC).

CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

Excessive sound pressure from earphones and headphones can cause hearing loss.

Specifications Earbuds

Modelo	EP-12P
Tecnología	A2DP, AVRCP, HFP, HSP, AAC
Driver (each channel)	1 x 10mm / 0.23" dynamic driver
Sensibilidad	42±3dB (1kHz SPL @ 1Hz)
Frecuencia Rango	20Hz - 20kHz
Impedancia	16Ω
Microfono Tipo	MEMS (Microphone chip)
Carga Time	1.5 hours
Battery Life	Up to 10h (2x 40mAh)
Charging Range	10m / 33ft
Weight	19g / 0.3oz

Charging Case

Charging Input	DC 5V
Charging Time	1.5 hours
Battery Type	Lithium-ion (400mAh)
Number of Earbuds Rechargeable	1 times (each)
Weight	36g / 1.2oz

Getting Started

Charging

Fully charge the charging case before the first use. To charge, connect the charging case to a USB charger or charging port with the included USB-A to C cable. Use a wireless charger to charge the charging case. When the LED indicator lights on the outside of the case turn off, the case is fully charged. Charging may take around 1.5 hours. There will be power off fully charge to the outside 5 mins. The earbuds should be stored in the case when not in use.

Note: Remove the protective film from the earbuds when using for the first time.

Pairing

Starting with the earbuds in the case:
1. Open the lid of charging case, both earbuds will turn on and enter pairing mode.
2. Turn on the pairing function via BT on the device you want to pair with the earbuds.
3. From the list of available devices, find and select "AUKEY EP-12P".

Regular Use After Pairing

Once the earbuds are successfully paired with your device, they can be removed and used as follows:
• Open the lid of the charging case, then both earbuds will be powered on automatically.
• To turn off, pull the earbuds back in the charging case and close the lid. They will begin charging.

Using the Left/Right Earbud Only

For the earbuds and your phone to connect to the device you want to pair with the earbud:
1. Take the left/right earbud out.
2. Turn on the pairing function on the device you want to pair with the earbud.
3. From the list of available devices, find and select "AUKEY EP-12P".

Reset the earbuds

Starting with the earbuds in the case:
1. Take both earbuds out of the charging case, and the earbuds will turn on. Touch and hold on the touch-sensitive panels on both earbuds for 10 seconds. The earbuds will turn on, clear the pairing list, and turn off again.
2. Touch and hold on the touch-sensitive panels on both earbuds for 10 seconds. The earbuds will turn on, clear the pairing list, and turn off again.
3. Put both earbuds back in the charging case and close the lid to reset.
4. Open the lid again, and both earbuds will turn on and enter pairing mode.

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Two LED indicators light for 2 seconds	20%-40% battery remaining
One LED indicators light for 2 seconds	<20% battery remaining

Please make sure it supports the A2DP profile.

The sound isn't very clear or the call can't hear my voice clearly

Adjust the volume on your smartphone and the earbuds, by moving closer to your smartphone to raise the possibility of interference or increase range-related issues.

What's the wireless range of the earbuds?

The wireless range is 10m (33ft). However, the actual range depends on environmental factors. For optimal performance, keep the earbuds connected within a range of roughly 4m to 8m and make sure that there are no major obstacles like reinforced steel walls between the earbuds and your device.

The earbuds won't turn on

By charging the earbuds for a while. If the earbuds still won't power on, please contact our support team at the email address given in Warranty & Customer Support.

I put the earbuds back in the charging case, but the earbuds are still connected.

The charging case is probably out of power. By charging it.

Product Care & Use

- Keep away from liquids and extreme heat.
- Don't use the earbuds of high volume for extended periods, as this may cause permanent hearing damage or loss.

Aukey Technology Co., Ltd. declares that the radio equipment type (Type Wireless Earbuds, EP12P1) is in compliance with Directive 2014/53/EU.

This device may be used in each member state of the EU.

Waranty & Customer Support

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CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

Excessive sound pressure from earphones and headphones can cause hearing loss.

Vielen Dank, dass Sie sich für die AUKEY EP-12P True Wireless Earbuds entschieden haben. Bitte lesen Sie diese Bedienungsanleitung sorgfältig durch und bewahren Sie sie zum späteren Nachschlagen auf. Wenn Sie Hilfe benötigen, wenden Sie sich bitte an unser Produktmoderations-Team oder Amazon-Bestellnummer auf unserer Website.

Lieferumfang

- 3 Paarereife Silikon-Ohrstöpsel (S/M/L)
- USB-A to C Kabel
- Schreib- und Ladehinweise
- Bedienungsanleitung
- Garantiekarte

Produktbild

Ein-/Aussetzen

Einsetzen: Öffnen Sie den Deckel des Ladeetuis oder berühren Sie den linken oder rechten Ohrhörer. Die Ohrhörer werden eingeschaltet und sind zum Ansteuern bereit.

Aussetzen: Legen Sie beide Ohrhörer wieder in den Ladekoffer und schließen Sie den Deckel für 30 Sekunden lang, wenn ein Ohrhörer nicht eingeschaltet ist.

Setzen Sie die Ohrhörer zurück

- Starten Sie mit dem Ohrhörer in dem Fall.
- Neimen Sie beide Ohrhörer aus dem Ladekoffer und die Ohrhörer schalten sich ein. Berühren und halten Sie die Bedienungsanleitungen. Berühren Sie an beiden Ohrhörern 6 Sekunden lang, um sie wieder auszuschalten.
- Schalten Sie den Bluetooth-Modus auf dem Smartphone beider Ohrhörer ein (30 Sekunden lang). Die Ohrhörer werden eingeschaltet. Die Pairing-Liste gelöscht und wieder eingeschaltet.
- Starten Sie beide Ohrhörer in dem Ladekoffer und schließen Sie den Deckel des Ladeetuis.
- Öffnen Sie den Deckel erneut, und beide Ohrhörer schalten sich ein und wechseln in den Pairing-Modus.

Reparatur

Wenn Sie die Ohrhörer austauschen, werden sie automatisch eingeschaltet. Wenn Sie die Ohrhörer austauschen, werden sie automatisch eingeschaltet. Wenn Sie die Ohrhörer austauschen, werden sie automatisch eingeschaltet.

Anrufe annehmen

Tippen Sie doppelt auf das Berührungsempfindliche Feld des linken oder rechten Ohrhörer. Der Anruf wird an den eingehenden Anruf übertragen. Berühren Sie den Ohrhörer, um den Anruf zu beenden. Berühren Sie das Berührungsempfindliche Feld des linken oder rechten Ohrhörer 2 Sekunden lang, um den Anruf zu beenden. Berühren Sie das Berührungsempfindliche Feld des linken oder rechten Ohrhörer 3 Sekunden lang, um den Anruf zu beenden. Berühren Sie das Berührungsempfindliche Feld des linken oder rechten Ohrhörer 4 Sekunden lang, um den Anruf zu beenden. Berühren Sie das Berührungsempfindliche Feld des linken oder rechten Ohrhörer 5 Sekunden lang, um den Anruf zu beenden.

Bedienelemente und LED-Anzeigen

Audio steuern: Tippen Sie doppelt auf das Berührungsempfindliche Feld des linken oder rechten Ohrhörer. Berühren Sie das Berührungsempfindliche Feld des linken oder rechten Ohrhörer 2 Sekunden lang, um den Anruf zu beenden. Berühren Sie das Berührungsempfindliche Feld des linken oder rechten Ohrhörer 3 Sekunden lang, um den Anruf zu beenden. Berühren Sie das Berührungsempfindliche Feld des linken oder rechten Ohrhörer 4 Sekunden lang, um den Anruf zu beenden. Berühren Sie das Berührungsempfindliche Feld des linken oder rechten Ohrhörer 5 Sekunden lang, um den Anruf zu beenden.

FAQ

Die Ohrhörer sind eingeschaltet, stellen jedoch keine Verbindung her.

Überprüfen Sie die Lautstärke Ihres Smartphones und der Ohrhörer. Berühren Sie den linken oder rechten Ohrhörer auf dem Smartphone, um die Lautstärke zu erhöhen. Berühren Sie den linken oder rechten Ohrhörer auf dem Smartphone, um die Lautstärke zu senken. Berühren Sie den linken oder rechten Ohrhörer auf dem Smartphone, um die Lautstärke zu erhöhen. Berühren Sie den linken oder rechten Ohrhörer auf dem Smartphone, um die Lautstärke zu senken.

Ich habe die Ohrhörer mit meinem Smartphone verbunden, kann aber keinen Ton hören.

Überprüfen Sie die Lautstärke Ihres Smartphones und der Ohrhörer. Berühren Sie den linken oder rechten Ohrhörer auf dem Smartphone, um die Lautstärke zu erhöhen. Berühren Sie den linken oder rechten Ohrhörer auf dem Smartphone, um die Lautstärke zu senken. Berühren Sie den linken oder rechten Ohrhörer auf dem Smartphone, um die Lautstärke zu erhöhen. Berühren Sie den linken oder rechten Ohrhörer auf dem Smartphone, um die Lautstärke zu senken.

Garantie & Kundenservice

Für Fragen, Unterstützung oder Garantieansprüche kontaktieren Sie uns bitte unter der jeweiligen Adresse in Ihrer Region. Bitte geben Sie Ihre Amazon-Bestellnummer und das Produktmodellnummer an.

Amazon US orders: support@aukey.com
Amazon EU orders: support.eu@aukey.com
Amazon CA orders: support.ca@aukey.com
Amazon JP orders: support.jp@aukey.com

CE-Erklärung

Wir erklären, dass dieses Gerät in jedem EU-Mitgliedsstaat verwendet werden kann.

Herzly Aukey Technology Co., Ltd. erklärt hiermit, dass die Funkgeräte (Typ Wireless Earbuds, EP12P1) im Einklang mit der Richtlinie 2014/53/EU stehen.

Merci d'avoir acheté les écouteurs AUKEY EP-12P True Wireless Earbuds. Veuillez lire attentivement ce manuel d'utilisation et le conserver pour référence ultérieure. Si vous avez besoin d'aide, veuillez contacter notre équipe d'assistance avec le numéro de modèle de votre produit et le numéro de commande Amazon.

Contenu de l'Émballage

- 3 paires d'oreilles en silicone (S/M/L)
- Câble USB-A à C
- Mode d'emploi
- Carte de garantie

Schéma du produit

Four charger

Completely charge the earbuds before using them. Connect the charging case to a power source via the included USB-A to C cable or a USB-C to C cable. Use a wireless charger to charge the charging case. When the LED indicator lights on the outside of the case turn off, the case is fully charged. Charging may take around 1.5 hours. There will be power off fully charge to the outside 5 mins. The earbuds should be stored in the case when not in use.

Note: Remove the protective film from the earbuds when using for the first time.

Pairing

Starting with the earbuds in the case:
1. Open the lid of charging case, both earbuds will turn on and enter pairing mode.
2. Turn on the pairing function via BT on the device you want to pair with the earbuds.
3. From the list of available devices, find and select "AUKEY EP-12P".

Regular Use After Pairing

Once the earbuds are successfully paired with your device, they can be removed and used as follows:
• Open the lid of the charging case, then both earbuds will be powered on automatically.
• To turn off, pull the earbuds back in the charging case and close the lid. They will begin charging.

Reception

Starting with the earbuds in the case:
1. Open the lid of charging case, both earbuds will turn on and enter pairing mode.
2. Turn on the pairing function via BT on the device you want to pair with the earbuds.
3. From the list of available devices, find and select "AUKEY EP-12P".

Reset the earbuds

Starting with the earbuds in the case:
1. Take both earbuds out of the charging case, and the earbuds will turn on. Touch and hold on the touch-sensitive panels on both earbuds for 10 seconds. The earbuds will turn on, clear the pairing list, and turn off again.
2. Touch and hold on the touch-sensitive panels on both earbuds for 10 seconds. The earbuds will turn on, clear the pairing list, and turn off again.
3. Put both earbuds back in the charging case and close the lid to reset.
4. Open the lid again, and both earbuds will turn on and enter pairing mode.

FAQ

Les écouteurs sont allumés mais ne se connectent pas à mon smartphone.

Adjust the volume on your smartphone and the earbuds, by moving closer to your smartphone to raise the possibility of interference or increase range-related issues.

Quelle est la portée sans fil des écouteurs ?

The wireless range is 10m (33ft). However, the actual range depends on environmental factors. For optimal performance, keep the earbuds connected within a range of roughly 4m to 8m and make sure that there are no major obstacles like reinforced steel walls between the earbuds and your device.

Garantie & Service Client

Pour des questions, un soutien ou des demandes de garanties, veuillez nous contacter au numéro de téléphone ci-dessous de votre région. Veuillez inclure votre numéro de commande Amazon et le numéro de modèle de votre produit.

Amazon US orders: support@aukey.com
Amazon EU orders: support.eu@aukey.com
Amazon CA orders: support.ca@aukey.com
Amazon JP orders: support.jp@aukey.com

Déclaration de la CE

Wir erklären, dass dieses Gerät in jedem EU-Mitgliedsstaat verwendet werden kann.

Herzly Aukey Technology Co., Ltd. erklärt hiermit, dass die Funkgeräte (Typ Wireless Earbuds, EP12P1) im Einklang mit der Richtlinie 2014/53/EU stehen.

Gracias por comprar los auriculares AUKEY EP-12P Auriculares inalámbricos. Por favor, lea atentamente el manual usuario y consérvelo para futuras referencias. Si necesita cualquier ayuda, comuníquese con nuestro equipo de soporte con el número de modelo de su producto y el número de pedido de Amazon.

Contenido del Paquete

- 3 pares de auriculares en silicona (S/M/L)
- Cable USB-A a C
- Manual de usuario
- Carta de garantía

Diagrama del producto

Empieza cargando

Completely charge the earbuds before using them. Connect the charging case to a power source via the included USB-A to C cable or a USB-C to C cable. Use a wireless charger to charge the charging case. When the LED indicator lights on the outside of the case turn off, the case is fully charged. Charging may take around 1.5 hours. There will be power off fully charge to the outside 5 mins. The earbuds should be stored in the case when not in use.

Note: Remove the protective film from the earbuds when using for the first time.

Emparejamiento

Starting with the earbuds in the case:
1. Open the lid of charging case, both earbuds will turn on and enter pairing mode.
2. Turn on the pairing function via BT on the device you want to pair with the earbuds.
3. From the list of available devices, find and select "AUKEY EP-12P".

Uso regular después del emparejamiento

Once the earbuds are successfully paired with your device, they can be removed and used as follows:
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Adjust the volume on your smartphone and the earbuds, by moving closer to your smartphone to raise the possibility of interference or increase range-related issues.

Quelle est la portée sans fil des écouteurs ?

The wireless range is 10m (33ft). However, the actual range depends on environmental factors. For optimal performance, keep the earbuds connected within a range of roughly 4m to 8m and make sure that there are no major obstacles like reinforced steel walls between the earbuds and your device.

Garantía & Soporte al Cliente

Para preguntas, soporte o solicitudes de garantía, comuníquese con nuestro equipo de soporte con el número de modelo de su producto y el número de pedido de Amazon.

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Herzly Aukey Technology Co., Ltd. erklärt hiermit, dass die Funkgeräte (Typ Wireless Earbuds, EP12P1) im Einklang mit der Richtlinie 2014/53/EU stehen.

Größe für eine hochwertige Qualität True Wireless AUKEY EP-12P. Leggere attentamente il manuale utente e conservarlo per future referenze. Se ha bisogno di assistenza, contattate il nostro team di supporto con il numero di modello del suo prodotto e il numero dell'ordine Amazon.

Contenido del paquete

- 3 pares de auriculares (S/M/L)
- Cable USB-A a C
- Manual de usuario
- Carta de garantía

Esquema del producto

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Garantía & Asistencia al Cliente

Por domande, supporto o richieste di garanzia, contattate il nostro team di supporto con il numero di modello del suo prodotto e il numero dell'ordine Amazon.

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Dichiarazione CE

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