

AUKEY

User Manual

The Wireless Earbuds with Hybrid ANC

Model: E9-02
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 Made in China



Thank you for purchasing the AUKEY E9-02 True Wireless Earbuds. Please read this user manual carefully and keep it for future reference. If you need any assistance, please contact our support team with your product model number.

Package Contents
 True Wireless Earbuds
 Charging Case
 Three Pairs of Earplugs (BIML), 3 come attached to the earbuds
 USB-C Cable
 User Manual

Product Diagram

Specifications

Earbuds	
Model	E9-02
Technology	A2DP, AVRCP, HFP, A2DP LE, A2DP LE SEP
Bluetooth Version	5.2
Driver (Each channel)	10mm
Frequency	20K-20K (Hz)
Frequency Range	20000Hz
Microphone Type	3 ENC microphones
Microphone Sensitivity	-38dB±1dB (0dB=1V/Pa)
Charging Time	1 Hour
ANC Depth	±25dB Max
Battery Life	30 Hours
Battery Type	Lithium-Ion (2 x 30mAh)
Charging Range	1m
Weight	6.5x6.5x26mm

Charging Case

Charging Case	
Charging Input	DC 5V
Charging Time	2h
Battery Type	Lithium-Ion (300mAh)
Number of Earbuds Recharges	3x
Weight	35g (earbuds not included)

Getting Started

1. Fully charge the charging case before the first use. To charge, connect the case to an LED charger or charging port with the included USB-C to C cable. When the white LED charging indicator on the outside of the case turns off, the case is fully charged. Charging may take 2 hours, after which the case can fully charge the earbuds 3-5 times. The earbuds should be stored in the case when not in use.

Note

1. Remove the protective film from the earbuds when using for the first time.
2. Using an adapter with an output voltage higher than 5V may not charge the battery or damage the device.

Turning On / Off

Open the lid of the charging case and take both earbuds out. The earbuds will automatically power on. To manually power on, tap and hold both touch-sensitive panels for 5 seconds, and the LED indicator goes on, and the voice guidance says "Power on".

Return both earbuds to the charging case and close the lid. The earbuds will turn off and automatically enter sleep charging. When the earbuds are not in pairing for about 5 minutes, the earbuds turn off automatically.

Pairing

The product supports dual device connections. The specific operations are as follows:

Pairing with the First Device

Starting with the earbuds in the case:

1. Open the lid of the charging case and take both earbuds out. They will automatically turn on. The indicator on one earbud will stay red while the indicator on the other earbud will stay white breathing, indicating the earbuds have entered into pairing mode.
2. Turn on the pairing function via BT on the device you want to pair with the earbuds.
3. From the list of available devices, find and select "AUKEY Behavioral ANC E9-02". After the connection is successful, one earbud indicator will be off and the voice guidance says "Connected".

Pairing with a Second Device

 - 1. If your earbuds are already not paired with any device.
 1. Connect to Device A.
 2. Disconnect Device A.
 3. Connect to Device B.
 3. Reconnect Device A with the earbuds. Finish.

• From home or paired Device A yet:

1. Take either earbud out of the charging case.
2. Disconnect Device A.
3. Connect to Device B.
4. Reconnect Device A with the earbuds. Finish.

Please refer to the "Pairing with the First Device" section above for connection and pairing steps.

Features of the Hybrid Connection Usage

1. Hybrid mode when the earbuds are connected to both Device A and Device B simultaneously. (Device A will bring a ring or video and you can play on Device B, if playback will stop on Device A and switch to Device B, vice versa).
2. Priority of Call Over Media. In a multi-device connection, "call" takes priority over music and video playback. For example, if the earbuds are connected to both Device A and Device B, and Device A is playing music while there is an incoming call on Device B, the device will automatically switch to Device B, you can play on Device A during the call, the device will first switch, 3. Switching between devices. When switching between devices, there may be a brief delay. Depending on the device, this delay can range from 2 to 5 seconds.

Regular Use After Pairing

Once the earbuds are successfully paired with your device, they can be switched on and off as follows:

- Open the lid of the charging case and take both earbuds out, then both earbuds will turn on and connect with each other automatically.
- To turn off, put the earbuds back in the charging case and close the lid. The earbuds will turn off and automatically enter sleep charging.

Note

- When you turn on the earbuds, they will be automatically recommended to the previously paired device or enter pairing mode if no paired device is found.
- If the left or right earbud can be used individually once connected to your device when you keep the other one inside the charging case.

The wireless operating range is 10m (32ft). If you exceed this range, the earbuds will stop connection with your paired device. The connection will be interrupted if you encounter the wireless range within 5 minutes, or the earbuds will be switched off automatically after 5 minutes.

- If one of the earbuds does not work during use, put both earbuds back in the charging case and wait for 5 seconds before taking them out. They will be reconnected to each other.

Reset the Earbuds

1. Press and hold the reset button on the charging case for 3 seconds, and press and hold the pairing seconds on the device.
2. Take out the earbuds for pairing and connecting.
3. If the reset is unsuccessful, repeat the above steps.

Controls & LED Indicators

Streaming Audio

Once paired, you can wireless stream audio on your device via earbuds. Music will automatically get passed when you receive an incoming phone call and will be resumed once the call ends.

Tap or press music	Quickly double tap the touch-sensitive panel on either earbud
Play or pause music	Tap and hold the touch-sensitive panel for 2s on the left earbud
Next track	Tap and hold the touch-sensitive panel for 2s on the right earbud
ANC Transparency mode	Quickly tap the touch-sensitive panel on right earbud 3 times

Taking Calls

Answer a call	Quickly double tap the touch-sensitive panel on either earbud
Reject an incoming call	Long-press the touch-sensitive panel on either earbud for 3 seconds
Hold a call	Quickly double tap the touch-sensitive panel on either earbud
End a call or other voice assistants	Quickly tap the touch-sensitive panel four times on either earbud

LED Indicator (for earbuds)

Turn on / off	LED for 2s
Pairing mode	One earbud stays white and the other earbud white breathing
Connected	Off
Charging	Light white
LED charged	Off

LED Indicator (for case)

Remaining capacity	20%	10 minutes for 3 seconds
20%	10 minutes for 3 seconds	Off
40%	Flash orange for 3 seconds	Off
60%	LED white	Off
80%	LED orange	Off
Full charged	Off	Off

Mobile App

To fully utilize the features of your earbuds, please download the companion mobile app available for both iOS and Android devices.

App Installation

1. Open the App Store for iOS or Google Play Store for Android on your mobile device.
2. Search for "AUKEY Master" in the search bar.
3. Tap the "Install" or "Get" button to download and install the app on your device.

Alternatively, you can scan the QR code provided below to directly access the app download page.

App Pairing

1. Ensure your earbuds are powered on and in pairing mode.
2. Open the AUKEY Master app on your mobile device.
3. Tap "Add Device" and the app will automatically search for nearby earbuds. Select your earbuds from the list of available devices.
4. If prompted, confirm the pairing request on both your mobile device and earbuds.

FAQ

The earbuds are on, but not connecting to my device

For the earbuds and your device to establish a connection, you need to put them both in pairing mode. Please follow the instructions in the pairing section of this manual.

The sound isn't very clear or the call can't hear my voice clearly

Adjust the volume on your smartphone and the earbuds. Try moving closer to your smartphone to rule out the possibility of interference or weak signal strength issues.

What's the wireless range of the earbuds?

The maximum range is 10m (32ft). However, the actual range depends on environmental factors. For optimal performance, keep your device connected within a range of 10m or less and make sure that there are no major obstacles that may force the signal between the earbuds and your device.

The earbuds won't turn on

By closing the charging case and then charging the earbuds for 5 min. If the earbuds still won't power on, please contact our support team or the email address given in "Warranty & Customer Support".

Can the earbuds be used in the charging case, but the earbuds are not connected

The charging case is probably out of power. Try charging it.

Product Care & Use

- Keep away from liquids and extreme heat.
- Don't use the earbuds at high volume for extended periods, or the may cause:
- Permanent hearing damage or loss.
- Headaches. Hearing is recommended to prevent issues with charging.

Warranty & Customer Support

For questions, support, or warranty claims, please contact your seller directly.

FCC Statement

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in residential environments.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or a competent radio-TV technician for help.

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment.