



SPORTSBAND HD QUICK START GUIDE

PAIRING INSTRUCTIONS

1. Open your durable soft sided carrying case (*also includes a small travel pouch*). Remove your new Sportsband Triple Driver Earbuds.
2. Press and hold the **"Play" button** (*on the in-line controller located on the cable of your right earbud*). **"HELM on"** will be heard on the headphones followed by **"HELM Pairing."** The HELM logo will alternate fading red and blue lights indicating the Sportsband is ready to pair.
- 3a. For **iPhones**, turn Bluetooth on if not previously active, open **Settings > Bluetooth** and select **"HELM Sportsband"** in the Other Devices list (*below the My Devices list*.) This completes pairing, and the HELM logo on the headphones will slowly pulse blue lights only. Once connected the Sportsband you will hear **"Connected"** on the headphones.
- 3b. For **Android** phones, turn Bluetooth on if not previously active, open your device's **Bluetooth Settings** and select **HELM Sportsband** from available devices. This completes pairing, and the HELM logo on the headphones will slowly pulse blue lights only. Once connected the Sportsband you will hear **"Connected"** on the headphones. (*In your Bluetooth settings you can also select "best sound quality" or aptX-HD in connection quality for high resolution audio.*)
- 3c. Some devices maintain independent volume control for their device and paired headphones. **If you experience low volumes** when your phone volume is set to higher levels, **use the "+" button** on the Sportsband in-line remote to adjust the volume to the level you desire to listen to.
4. When you are finished using your HELM Sportsband, **press and hold the "Play" button** (*on the in-line controller located on the cable of your right earbud*) until **"HELM off"** is heard on the headphones and the lights on the headphones flash red before powering off.

CHARGING

- Use your device's options to monitor the Sportsband battery level. On a fully charged battery you should experience up to **25 hours of continuous use** (play time may vary depending on volume level). When needed, connect the supplied **USB cable** with a common phone charging block to the port on the inline controller.
- When the battery needs recharging, the **"battery low"** voice prompt will alert every five minutes until the battery is drained to the point the Sportsband shuts down or is connected to a charger. When fully charged the headphone LED will change from red to blue.

TROUBLESHOOTING

1. If you encounter problems pairing we suggest turning Bluetooth off on your device, powering down the Sportsband, turn Bluetooth back on, power the Sportsband back on and restart the pairing sequence.

*In the event that the above **Step 1** doesn't correct your Sportsband's pairing issue, **press and hold the "play" & "+" button for three seconds** to clear the Sportsband's internal device list and re-enter pairing mode. You will hear **two beeps** on the headphones after the reset is complete. Now redo the initial pairing sequence.*

Note: The LEDs on the earpieces are not controllable and are always on.

HELM AUDIO LIMITED PRODUCT WARRANTY

HELM Audio products are warranted against defects in materials and craftsmanship for a period of one year from the date of the original purchase, when used in accordance with HELM's product use guidelines. Under this warranty, your claim can be directed to HELM, even if you purchased the product from an authorized third party retailer/reseller. The warranty will only be honored by providing the original proof of purchase that shall include the date of purchase and where the product was purchased which must be verified as an official authorized HELM retailer/reseller.

During the warranty period, HELM will, at its sole option, repair or replace the original, defective parts or issue a refund in the amount of the original purchase price. This warranty does not include damage resulting from accidents, or from improper use, maintenance, or repair, or from other causes that are not defects in materials or craftsmanship.

For more information about this warranty, additional FAQ's, or Customer Service (general questions or warranty) please visit www.helmaudio.com and select the support page.

www.helmaudio.com

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A Navigational Map to
Take The HELM

S P O R T S B A N D H D

A U D I O
HELM

Bluetooth®



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CONTROLS

In-Line Remote Controls		
	One click	Pause/Play or Answer Calls
	Two Clicks	Activate/Deactivate Voice Assistant
	Long hold	Turn Sportsband Off
	One Click	Volume Up
	Long press for 1 sec (while playing music)	Skip to Next Track
	One Click	Volume Down
	Long press for 1 sec (while playing music)	Skip to Previous Track
Phone Call Controls		
	One click	Answer or End Calls
	Long press for 1 sec	Reject Incoming Call
	Long press for 1 sec (while on a call)	Place Active Call on Hold
	Two clicks (while playing music)	Activate Voice Assistant
	Two clicks (while on a call)	Switch Between Active Calls

SPECIFICATIONS

Product Name:	HELM Triple Driver HD Sportsband
Type:	Wireless Neckband
Wireless Range:	30+ Feet
Bluetooth:	Qualcomm® Bluetooth® 5 aptX HD
Wireless Type:	EDR+Bluetooth
Music Play Time:	25 Hours
Charging Time:	2 Hours
Sensitivity:	107+/- 3dB @ 1KHz
Frequency Response:	20Hz ~ 20kHz
Standby Time:	400 hours
Water Resistance:	IPX5
Driver Type:	8.6mm Dynamic & 2 Balanced Armatures
Microphone:	Yes
In-Line Controls:	Yes

IN THE BOX

- HELM™ Sportsband HD Triple Driver Earbuds
- Quick Start Guide
- USB Cable
- 3 Sets of Ear Tips (S, M, L)
- Custom Case & Soft Carrying Bag

FCC Statement
1.This device complies with Part 15 of the FCC Rules.
Operation is subject to the following two conditions:
(1) This device may not cause harmful interference.
(2) This device must accept any interference received, including interference that may cause undesired operation.
2.Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
(1) Reorient or relocate the receiving antenna.
(2) Increase the separation between the equipment and receiver.
(3) Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
(4) Consult the dealer or an experienced radio / TV technician for help.