

FOREO

LUNA™ 4 hair

2-IN-1 SCALP MASSAGER

Strengthens Hair & Purifies Scalp

Online Manual

FULL USER MANUAL

GETTING STARTED

Congratulations on discovering smarter scalp and hair care with LUNA™ 4 hair. Before you begin to enjoy all the benefits of sophisticated technology in the comfort of your home, please take a few moments to carefully read the instructions in this manual.

Please READ ALL INSTRUCTIONS BEFORE USE and utilize this device only for its intended use as described in this manual.

WARNING: NO MODIFICATION OF THIS EQUIPMENT IS ALLOWED.

LUNA™ 4 hair OVERVIEW

Healthy hair starts with a healthy scalp. Combining Red LED & T-Sonic™ massage, this device wakes up tired hair follicles & ensures your scalp is clean, healthy & in optimal condition to nurture thicker, fuller & healthier hair growth.

GETTING TO KNOW LUNA™ 4 hair

[insert diagram of device]

16 RED LED LIGHTS (650nm)

Red LED light is clinically proven to stimulate hair follicles so they produce thicker hairs, helping to prevent hair loss.

PATENTED T-SONIC™ MASSAGE

Up to 6500 pulsations per minute gently stimulate the scalp, helping to boost blood flow, so oxygen and essential nutrients can reach the hair follicle.

UNIVERSAL POWER BUTTON

Press once to turn on. Press for 3 sec to turn off. From off, press for 3 sec to put device in Bluetooth pairing mode to connect to the app.

ULTRA-HYGIENIC BRISTLES

395 silicone bristles gently yet effectively loosen buildup on the scalp to stop dead skin, sweat and oil from clogging hair follicles and causing hair loss. They also help part hair, so the LED light can reach the scalp directly.

BACTERIA-RESISTANT SILICONE

100% waterproof to allow use in the shower, quick-drying and non-porous to prevent bacteria buildup.

CHARGING PORT

Up to 100 mins of use per USB charge. 100% waterproof closure. Charging cable provided.

SMART SWEDISH DESIGN

Ultra-lightweight, compact and ergonomically shaped to fit perfectly in your hand, for comfortable treatments.

HOW TO USE YOUR LUNA™ 4 hair

UNLOCK YOUR DEVICE

[add QR code]

Before first use, download the FOREO For You mobile app to unlock and register your device. Follow these simple steps:

1. Download the FOREO For You app on your mobile phone.
2. Log in to your account or sign up for a new one.
3. Add device (on the top of your screen).

4. Choose device series.
5. Press and hold the universal button to connect your device to the mobile app.
6. Fill in the purchase information.

HOW TO USE

[insert 3 images, to go with each step below]

1. Press the universal power button on your device to turn it on.
2. Press the device firmly on the scalp, and slowly glide it in very tight circular motions all over the scalp, paying particular attention to problem areas.
3. Once your treatment is complete, turn the device off by pressing and holding the universal power button for 3 seconds.

RECOMMENDATIONS

- We recommend using LUNA™ 4 hair every day. For enhanced results, we recommend using the device with our LUNA™ Dual-Peptide Scalp Serum for Healthy Hair.
- Imagine your scalp divided into 4 treatment areas: top, back, left side and right side. For best results, treat every area separately, for 1-3 minutes each.
- LUNA™ 4 hair is 100% waterproof and can be used in the shower. On hair wash days, use the device on wet hair before applying any shampoo or scrubs, and apply LUNA™ Dual-Peptide Scalp Serum immediately after your shower, on towel dried hair. On non-hair wash days, apply LUNA™ Dual-Peptide Scalp Serum first, and then follow with the device.

CLEANING YOUR LUNA™ 4 hair

Always clean LUNA™ 4 hair thoroughly after use. Wash the brush surface with water and soap, then rinse with warm water. Pat dry with a lint-free cloth or towel. For optimal results, we recommend spraying the device with FOREO Silicone Cleaning Spray once a week, and rinsing with warm water.

NOTE: Never use cleaning products containing alcohol, petrol, or acetone, as they may irritate the scalp and damage the silicone.

IMPORTANT FOR OPTIMUM SAFETY:

- LUNA™ 4 hair should be comfortable - if you experience any discomfort, discontinue use immediately and consult a physician.
- Do not use on wound ulceration, trauma, and post-operative wounds.
- Do not use if you have light-sensitivity or sunburnt or inflamed skin.
- Do not stare directly at the LED lights.
- This product should not be used by children. Close supervision is necessary when this product is used by, on, or near children and those with reduced physical and mental abilities.
- For reasons of hygiene, we do not recommend sharing your LUNA™ 4 hair with anyone else.
- Avoid leaving your LUNA™ 4 hair in direct sunlight and never expose it to extreme heat or boiling water.
- Discontinue use if this product appears damaged in any way.
- This product contains no serviceable parts.
- Do not tamper or attempt to disassemble the product as this may cause damage to the unit.
- Do not use while driving or operating heavy machinery.
- Do not insert any object into any opening of the device.
- Do not use the device if it is overheating or you suspect that it is malfunctioning.
- This device should only be used with a SELV power adapter.
- It is recommended that IEC60950 standard power suppliers are used to charge the device.
- Before charging, make sure that the plug and socket are completely dry. Failure to do so may result in electric shock, short circuit, or fire.
- Do not use the device while charging. Discontinue use if this device or charger is not working properly or appears damaged in any way. Only use the power cord supplied with your device.
- The device contains a non-replaceable battery. The battery must be removed from the appliance before it is disposed of. The appliance must be disconnected from the supply mains when removing the battery, and the battery is to be disposed of safely.
- Given the efficiency of the device, we recommend that you do not use LUNA™ 4 hair for more than 3 minutes per treatment area.
- Use this device only for its intended use as described in this manual. If you do not find the answer to your specific question, or if you have any other questions regarding the device's operation, please visit foreo.com/support.

TROUBLESHOOTING

Precautions to be taken in the event of changes in the performance of LUNA™ 4 hair:

If LUNA™ 4 hair is not activated when pressing the universal button:

- Battery is empty. Recharge using the USB charging cable for up to 1.5 hours until fully charged, and then restart your device by pressing the universal button.

If LUNA™ 4 hair cannot be switched off and/or universal button does not respond:

- Microprocessor is temporarily malfunctioning. Press and hold the universal button to restart the device.

If LUNA™ 4 hair won't sync to the FOREO app:

- Ensure that your device is fully charged and that your Bluetooth is turned on.
- Switch your Bluetooth off and then on again to try reconnecting.
- Close the FOREO app and then reopen it to restart the process.
- Delete and reinstall the application - perhaps the application simply needs to be updated. After deleting and reinstalling the application, make sure to restart your phone.
- Delete your phone's cookies and cache memory.

WARRANTY TERMS & CONDITIONS

REGISTER WARRANTY

To activate your 2-Year Limited Warranty, register through the FOREO For You app, or visit foreo.com/product-registration for more information.

2-YEAR LIMITED WARRANTY

FOREO warrants this device for a period of TWO (2) YEARS after the original date of purchase against defects due to faulty workmanship or materials arising from Normal Use of the device. The warranty covers working parts that affect the function of the device. It does NOT cover cosmetic deterioration caused by fair wear and tear, or damage caused by accident, misuse or neglect. Any attempt to open or take apart the device (or its accessories) will void the warranty.

If you discover a defect and notify FOREO during the warranty period, FOREO will, at its discretion, replace the device free of charge. Claims under warranty must be supported by reasonable evidence that the date of the claim is within the warranty period. To validate your

warranty, please keep your original purchase receipt together with these warranty conditions for the duration of the warranty period.

To claim your warranty, you must log in to your account at www.foreo.com and then select the option to make a warranty claim. Shipping costs are nonrefundable. This undertaking is in addition to your statutory rights as a consumer and does not affect those rights in any way.

DISPOSAL INFORMATION

Disposal of old electronic equipment (applicable in the EU and other European countries with separate waste collection systems).

[\[add same symbols as in UFO online manual please\]](#)



This device should not be treated as household waste, but rather be brought to the appropriate collection point for recycling of electrical and electronic equipment. By ensuring this device is disposed of correctly, you will help prevent the potential negative consequences for the environment and human health which could be caused by inappropriate waste handling of the device. The recycling of materials will also help conserve natural resources.

For more information about the recycling of your device, please contact your local household waste disposal service or your place of purchase.

BATTERY REMOVAL

NOTE: This process is not reversible. Opening the device will void its warranty. This action must only be undertaken when the device is ready to be disposed of.

Because this device contains a lithium-ion battery, the battery must be removed before disposal and should not be thrown away with household waste. In order to do this, remove the silicone outer layer, open the inner plastic shell, remove the battery, and dispose of it in accordance with your local environmental regulations. Wear gloves during this process for your safety. Detailed visual instructions are provided below:

[insert images]

SPECIFICATIONS

MATERIALS: Body-safe silicone, PC + ABS plastic

SIZE: H81 x W81 x D39 mm

WEIGHT: 111 g

BATTERY: Li-ion 420mAh 3.7V

USES PER CHARGE: Up to **100 mins** of use per 1.5 hour charge

STANDBY: 90 days

MAX NOISE LEVEL: <50 dB

Disclaimer: Users of this device do so at their own risk. Neither FOREO nor its retailers assume any responsibility or liability for any injuries or damages, physical or otherwise, resulting directly or indirectly from the use of this device. Furthermore, FOREO reserves the right to revise this publication and to make changes from time to time in the contents thereof without obligation to notify any person of such revision or changes.

CAUTION: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This device complies with Part 15 of the FCC Rules and contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

l'appareil contient des émetteurs/récepteurs exempts de licence qui sont conformes aux CNR exempts de licence d'Innovation, Sciences et Développement économique Canada. L'exploitation est soumise aux deux conditions suivantes :

- (1) l'appareil ne doit pas produire de brouillage,
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

FOREO declares that this device is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity for the product is available at www.foreo.com/support/eu-conformity.

Model may be changed for improvements without notice.

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