

Viewing Accounts

This is the screen where you can view all active accounts.

If you wish to see inactive accounts, uncheck the "Active Accounts Only".

Selecting Accounts

To choose an account click the blue account name.

Account Dashboard

Once on the selected account dashboard you will see the detailed account information:

Name

Address

Active devices

Total visits for the calendar year

Date of last visit

Under the detailed account information you will see a number of graphs.

The graphs include:

Event Totals

Capture Totals

Trend Analysis

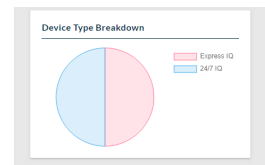
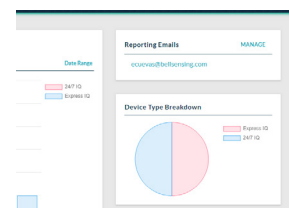
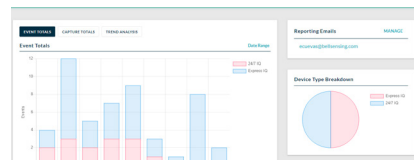
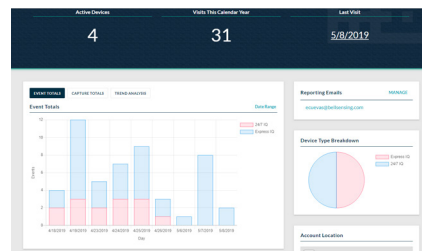
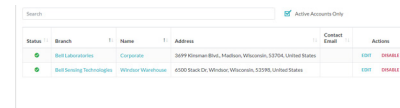
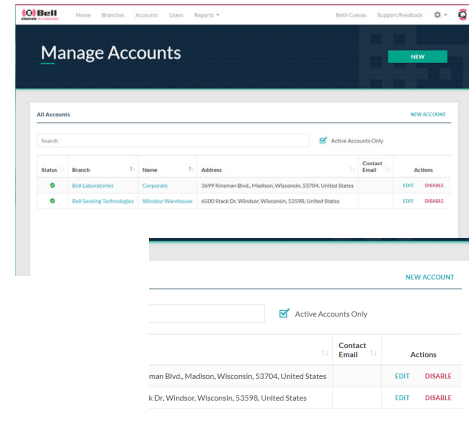
To create a custom date range for any of these graphs click the blue "Date Range" at the top right of the graph section.

Choose a preselected date range or create a custom range.

Once the range is selected the graph will automatically adjust to go to that specific range.

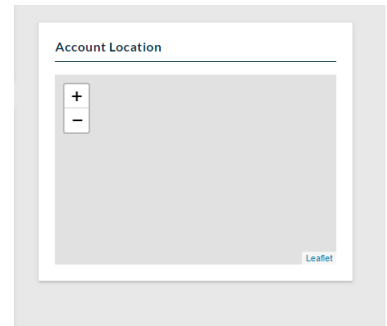
You can click device types to take them off of the graph or add them back on.

Reporting Emails



Account Location

This section is a map of where the account is located. The information for this will be pulled from Google Maps using the address inputted as the account's address.



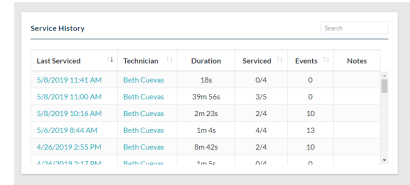
Service History

This section provides the detailed information of the service history of the account.

For each service visit it will show the day/time it was serviced, the technician, the duration of the service, how many devices were serviced, the event totals for all devices and any notes recorded during the service visit.

In this section you can click the blue dates to pull up a specific service date

You can also click a technician name to pull up that user's dashboard.



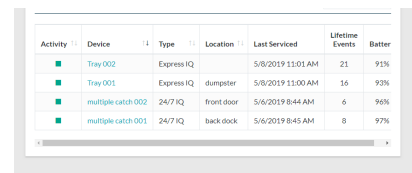
Last Served	Technician	Duration	Serviced	Events	Notes
5/8/2019 11:41 AM	Beth Cuevas	18s	0/4	0	
5/8/2019 11:00 AM	Beth Cuevas	09m 56s	3/5	0	
5/8/2019 10:16 AM	Beth Cuevas	2m 23s	2/4	10	
5/6/2019 8:44 AM	Beth Cuevas	1m 4s	4/4	13	
4/26/2019 2:55 PM	Beth Cuevas	8m 42s	2/4	10	

Device List

This section is a listing of all devices currently deployed at the account.

Each device will show the device name, type, location, day/time it was last service, lifetime events and its current battery level.

In this section you can click any of the blue device names to navigate to that specific device's dashboard.



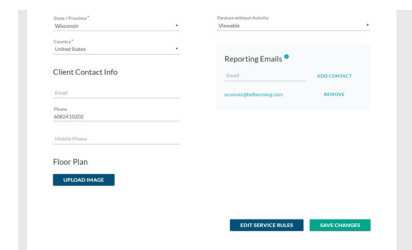
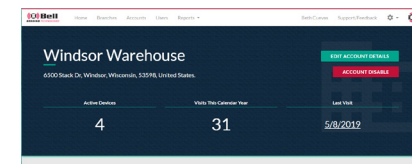
Activity	Device	Type	Location	Last Served	Lifetime Events	Battery
	Tray 002	Express IQ		5/8/2019 11:01 AM	21	91%
	Tray 001	Express IQ	dumpster	5/8/2019 11:00 AM	16	93%
	multiple catch 002	24/7 IQ	front door	5/6/2019 8:44 AM	6	96%
	multiple catch 001	24/7 IQ	back dock	5/6/2019 8:45 AM	8	97%

Editing Accounts

To edit the account details when you are on the account dashboard click the red "Edit Details" icon on the right-hand side.

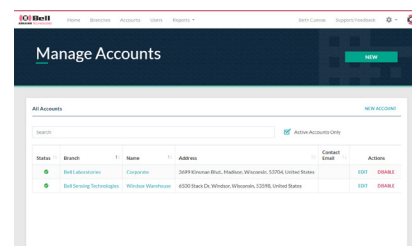
Make any changes that are needed.

Click the blue "SAVE CHANGES" icon on the bottom of the page.



Disabling Accounts

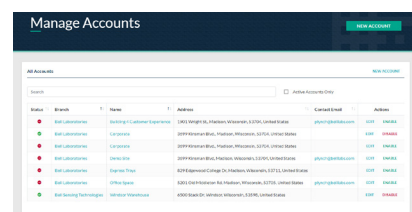
On the homepage of your portal click "Accounts" across the top of the screen. This will show you a list of all active accounts. To disable an account click the red "DISABLE" icon under the actions column for the account you would like to disable.



Enabling Accounts

On the homepage of your portal click "Accounts" across the top of the screen. This will show you a list of all active accounts. In order to see inactive accounts, uncheck the "Active Accounts Only".

On the right-hand side click the blue "Enable" icon next to the account you would like to enable.



Creating Users

On the homepage of your portal click “Users” across the top of the screen.

On the right-hand side of the screen click the red “NEW USER” icon.

Input user information including: personal info, contact info, access level & branch access options.

Click the blue “CREATE NEW USER” icon.

Your new user will now appear on your “Manage Users” list.

Viewing Users

This view will show you a list of all active and inactive users.

If you wish to see pending users, check the box next to “Pending Users”.

Selecting Users

To choose a user click the blue user name.

User Dashboard

Once on the selected user dashboard you will see:

Last Account Visited

This section includes the name of the account as well as the date.

Account Visits

This section is the number of accounts the user has ever visited.

Average Visit

This section is the average time it takes for the user to service an account.

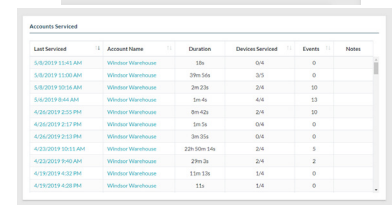
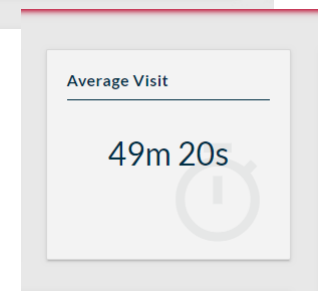
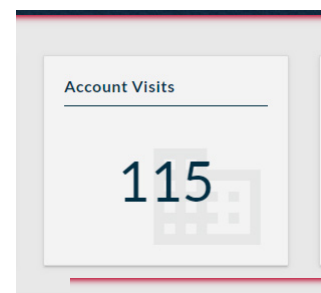
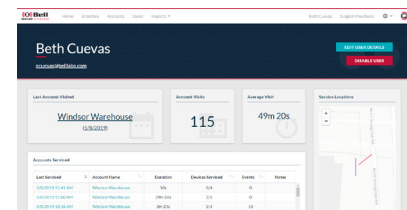
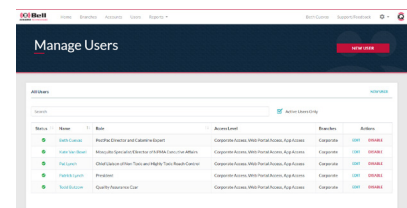
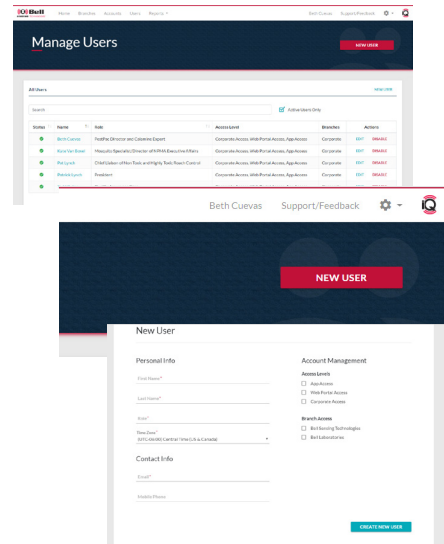
Service Locations

This section is a map of one of the locations the user has serviced.

Accounts Serviced

This section is a full listing of all accounts the user has serviced. For each account visit it will show you the day/time it was serviced, the account name, the duration of the service, how many devices were serviced, how many events total for all devices at that service visit and any notes recorded during the service visit.

In this section you can click the blue dates to pull up a specific service date. Also you can click any of the blue account names to navigate to that specific account’s dashboard.



Editing Users

Once you're on the user dashboard in the upper right-hand corner click the blue "Edit User Details" icon.

Make any changes that are needed.

Click the blue "SAVE CHANGES" icon on the bottom right-hand corner of the page.

Disabling Users

On the homepage of your portal click "Users" across the top of the screen.

This will show you a list of all active and inactive users.

To deactivate a user click the red "DEACTIVATE" icon under the actions column.

A screen will pop up reading "You are about to deactivate a user on this account. You can transfer this license to another user if available. If no users are available the license will expire at the end of the billing cycle."

Select the best option:

Cancel license on next billing cycle

Create and assign a new user

Transfer License

If choosing this option you will need to have already created a new user and choose their name from the drop down box.

Click the blue "CONFIRM" icon.

Activating Users

On the homepage of your portal click "Users" across the top of the screen.

This will show you a list of all active and inactive users.

On the right-hand side click the blue "ACTIVATE" icon.

Read through the license subscription information.

Select option:

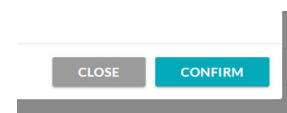
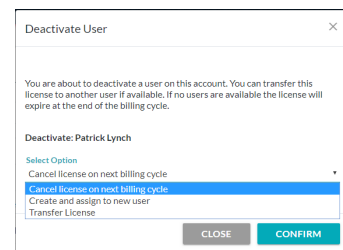
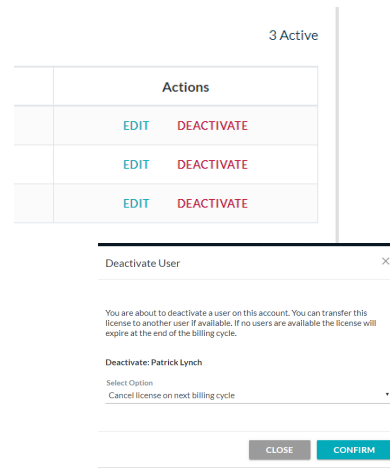
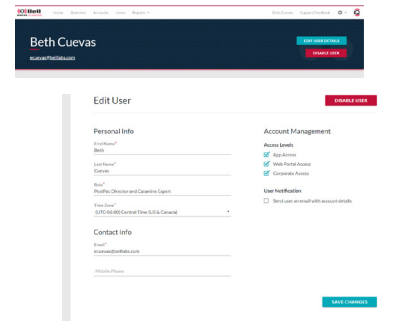
Add Additional License

Transfer License

Check the box next to the "I understand" statement.

Click the blue "CONFIRM" icon.

This will activate the user.



Viewing Devices

On the homepage of your portal click “Accounts” across the top of the screen.

To choose an account click the blue account name.

Scroll down to the bottom of the page to the section labeled “Device List”.

This will be the listing of all active devices deployed at the account.

Selecting Devices

To choose a device click the blue device name.

This will bring you to the device dashboard.

Device Dashboard

Included on this screen:

Event Frequency chart with custom date range options

Device Service History

Event Log with option to download the data

Device Status Log

Device Serial Number

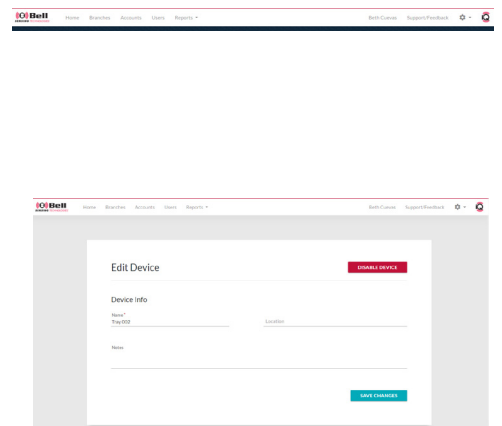
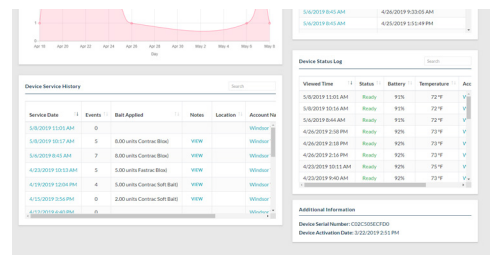
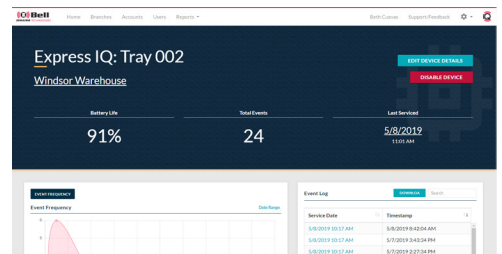
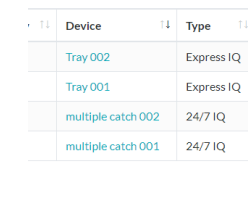
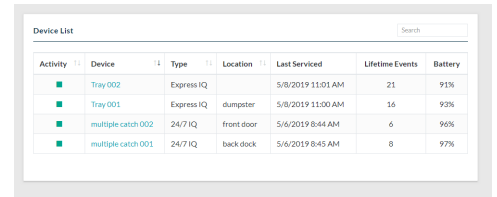
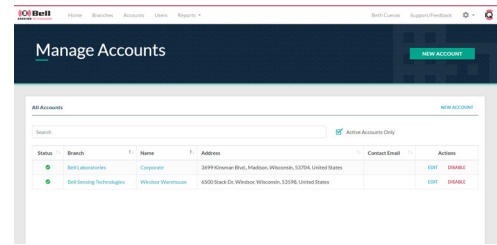
Device Activation Date

Editing Devices

Once you are on the device dashboard click the blue “EDIT DEVICE DETAILS” icon in the top right-hand corner.

Update any information needed.

Click the blue “SAVE CHANGES” icon in the bottom right-hand corner.



Disabling Devices

On the homepage of your portal click “Accounts” across the top of the screen.

To choose an account click the blue account name.

Scroll down to the bottom of the page to the section labeled “Device List”.

This will be the listing of all active devices deployed at the account.

To choose a device click the blue device name.

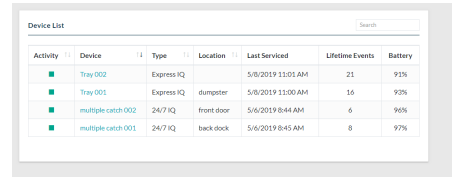
This will bring you to the device dashboard.

Click the red “DISABLE DEVICE” icon in the upper right-hand corner.

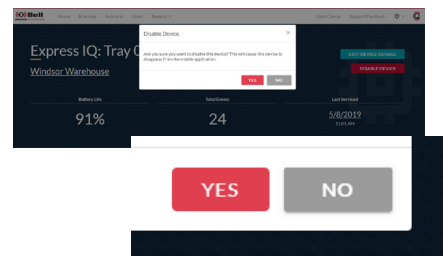
A pop-up will appear “Are you sure you want to disable this device? This will cause this device to disappear from the mobile application.”

Click the red “YES” icon.

This will disable the device.



Activity	Device	Type	Location	Last Serviced	Lifetime Events	Battery
<input checked="" type="checkbox"/>	Tray 002	Express IQ		5/8/2019 11:01 AM	21	93%
<input checked="" type="checkbox"/>	Tray 001	Express IQ	dumpper	5/8/2019 11:00 AM	16	92%
<input checked="" type="checkbox"/>	multiple catch 002	24/7 IQ	front door	5/6/2019 8:44 AM	6	96%
<input checked="" type="checkbox"/>	multiple catch 001	24/7 IQ	back dock	5/6/2019 8:45 AM	8	97%



Enabling Devices

On the homepage of your portal click “Accounts” across the top of the screen.

To choose an account click the blue account name.

Scroll down to the bottom of the page to the section labeled “Device List”.

This will be the listing of all active devices deployed at the account.

To view any devices that had been disabled uncheck the box in the upper right-hand corner “Active Devices Only”. This will add to the list any devices that are currently disabled.

To choose a device click the blue device name.

This will bring you to the device dashboard.

Click the blue “ENABLE DEVICE” icon in the upper right-hand corner.

This will enable the device.



Account Historical Report

On the homepage of your portal click "Reports" across the top of the screen.

This will show you both report options.

Click "Account Historical Report".

This will bring you to the report filter page.

Under account double click the account name. This will bring up a listing of all available accounts.

Click the account you would like to view.

Click the blue "FILTER" icon on the right-hand side.

This will bring up a listing of the account devices. It will show their location, name, when they were installed, when they were last detected, when they were last serviced, the lifetime amount of events of each device and its current status (refers to whether on the last visit the reading was "High", "Low" or None).

Service Tech Summary Report

On the homepage of your portal click "Reports" across the top of the screen.

This will show you both report options.

Click "Service Tech Summary Report".

This will bring you to the report filter page.

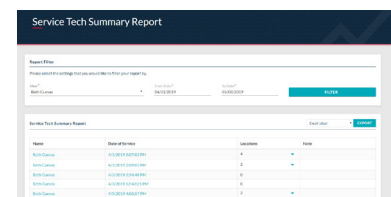
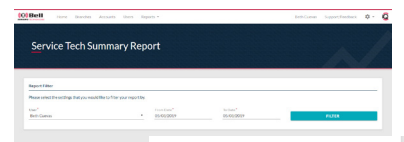
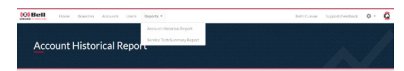
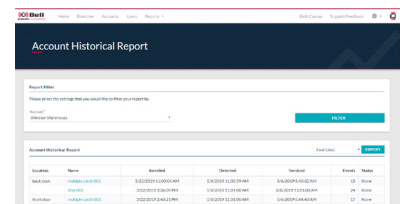
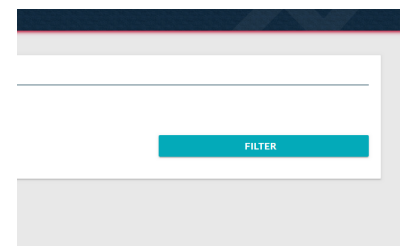
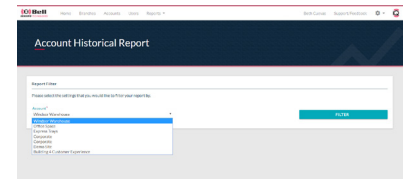
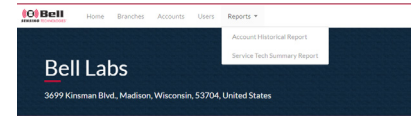
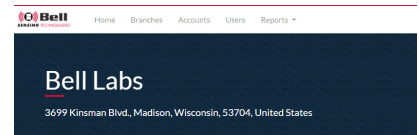
Under user double click the user name. This will bring up a listing of all available users.

Click the user you would like to view.

Choose the beginning and ending date in which you would like to see a report for.

Click the blue "FILTER" icon on the right-hand side.

This will bring up a listing of the dates of service for the selected user with in the chosen timeframe. It will show their name, date of service, location and notes from the service visit.



Tech Support / Customer Service

If you have an issue and need tech support or would like to provide feedback, there is an option within the online portal.

In the upper right-hand corner click "Support/Feedback". A screen will appear that will already have the name filled in with the person who is logged into their portal account. If the name needs to be changed you are able to type over it.

The "Reply To" section will auto-populate as well with the email address of the user that is logged into the portal. Again if this needs to be changed there is the option to type over it.

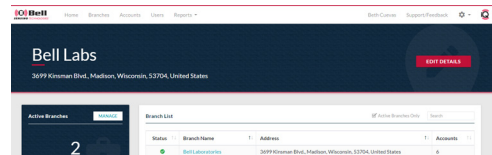
You also have the option of adding a "CC Recipient" by typing their email address in that section.

From the drop-down menu choose the best option indicating why you are reaching out: Error Message, Feedback, Bug or Other.

Within the "Support/Feedback" section please type in as much information as possible.

If you do not need a response back, uncheck the box next to "Please contact me regarding this Support/Feedback ticket".

Click the blue "SUBMIT" icon in the bottom right-hand corner.

A screenshot of the "Support/Feedback" form. The form has a title "Support/Feedback" and a close button (X) in the top right. Below the title, there is a message: "If you require immediate support during business hours, please contact us at 1-833-628-6177." The form contains several fields: "Full Name" with the value "Beth Cuevas"; "Reply To" with the value "ecuevas@belllabs.com" and a "CC Recipient" field; "Type of Support/Feedback" with a dropdown menu showing "Error Message"; and a "Support/Feedback" text area. At the bottom, there is a checkbox labeled "Please contact me regarding this support/feedback ticket." which is checked. There are two buttons at the bottom: "CANCEL" and "SUBMIT".

SMART- PHONE APP

Getting the App

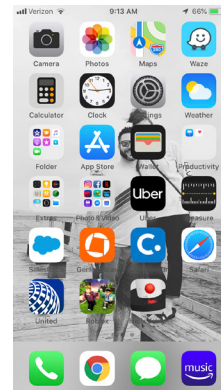
For iOS:

Tap the App Store.

In the search field type in "Bell Sensing".

Next to the Bell Sensing App tap "Get".

After it finishes installing tap "Open".



For android:

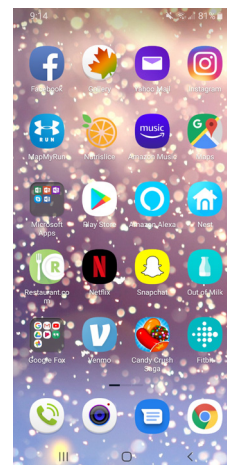
Tap on the Play Store.

In the search field type in "Bell Sensing".

Tap the Bell Sensing App.

Tap Install.

After it finishes installing tap "Open".

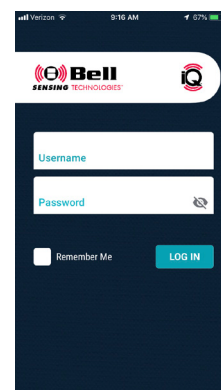


Login

To login, tap the Bell Sensing App.

Fill in your "Username" and "Password".

Tap "Log in".



Account Manager

Once you have logged into the Bell Sensing App you will be at your app dashboard. This is where you will find the account you would like to look at or service.

Tap "Account Manager".

Account Listings

Within the "Account Manager" there is an "Account List". This is the screen where you can add accounts, delete accounts, view accounts or start an account service visit.

To add an account tap the blue plus sign in the bottom right-hand corner. This will bring up a listing of all available accounts. Tap the account name you would like to add to your "Account List". The app will automatically take you back to the "Account List" with the account you've just chosen to add.

To delete accounts from this list tap the garbage can icon in the upper right-hand corner. An "X" will appear next to all the account names. Tap the "X" for the account you wish to delete. A pop up will appear that reads "You are about to delete "Account Name" from this device. All associated account and device data for this visit will be lost". Tap the red "Delete" text. This will remove the account from the "Account List". This account will still be included on the "Available Accounts" list.

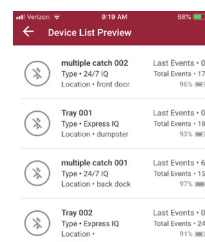
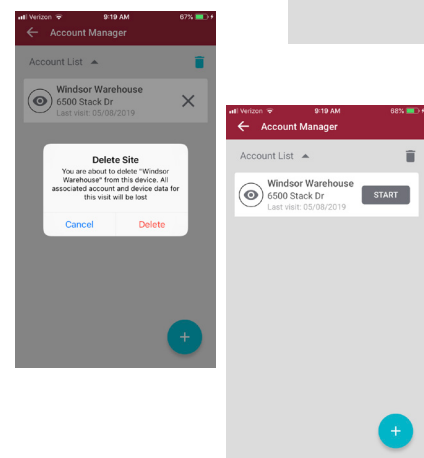
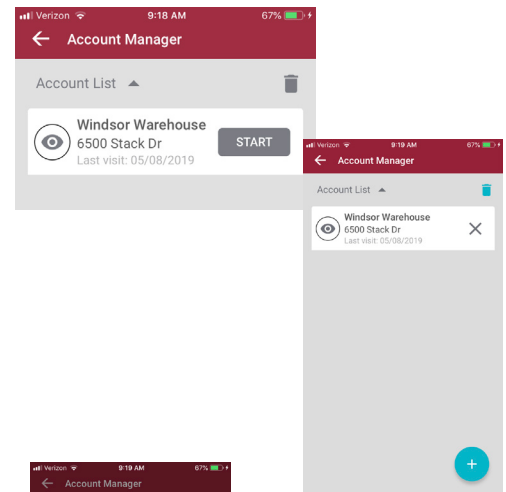
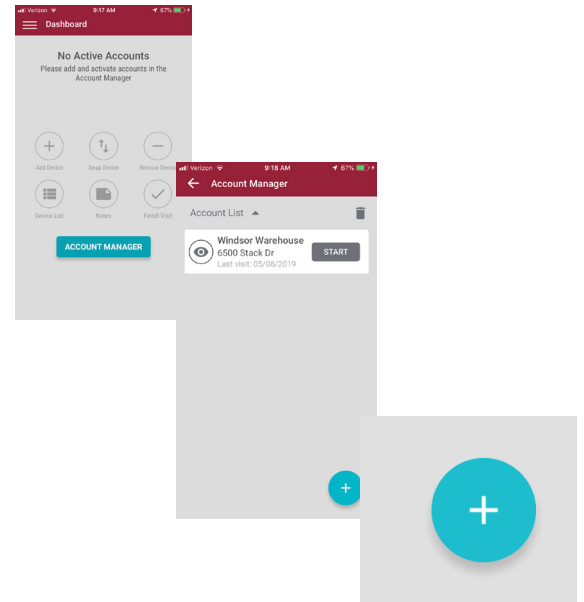
Device List Preview

Once on the "Account List" screen on the left-hand side, next to the account name, is an eye icon.

When you tap the eye icon it will give you a snap shot of the devices currently deployed at that account.

You can see the name of the device, type of device, location of device, the events from the previous service, total lifetime events and the current battery level of the device.

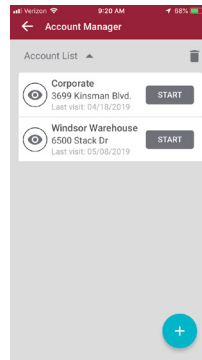
You will not be able to see what events the device has currently from this screen. In order to see that information, you will need to be onsite and start a service visit.



Starting a Service

On the "Account List" screen the right-hand side, next to the account name, is a "START" icon.

To start a service visit, tap the "START" icon.

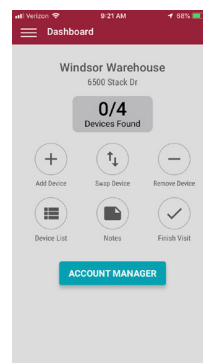
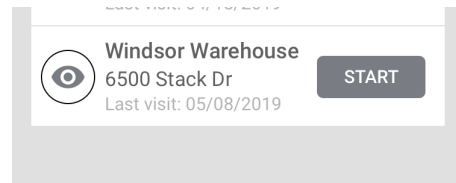


Account Dashboard

Once you have tapped the "START" icon it will bring you to the dashboard for that account.

This is the home screen for your service visit, also known as the account dashboard.

It will show you the account name & address, how many devices are deployed at the account, options to add devices, swap devices, remove devices, view device list, record any notes about the account and finish service visit.



Adding Device(s) to Account

To add devices to the account tap “Add Device”.

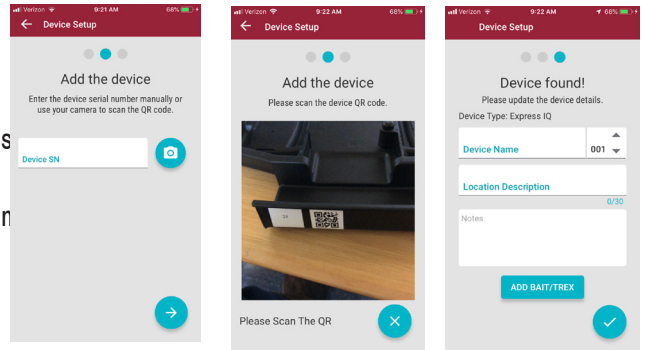
At this screen you can either manually type in the serial number from the device or you can tap the camera icon. If you tap the camera icon you will then scan the QR code that is on the device. It will automatically take you back to the “Add the device” screen and will fill in the serial number for you.



Tap the blue arrow in the bottom right-hand corner.

This will pair the device with the app and will only take a few seconds.

Once the device is found you will want to give the device a name, number and location description.



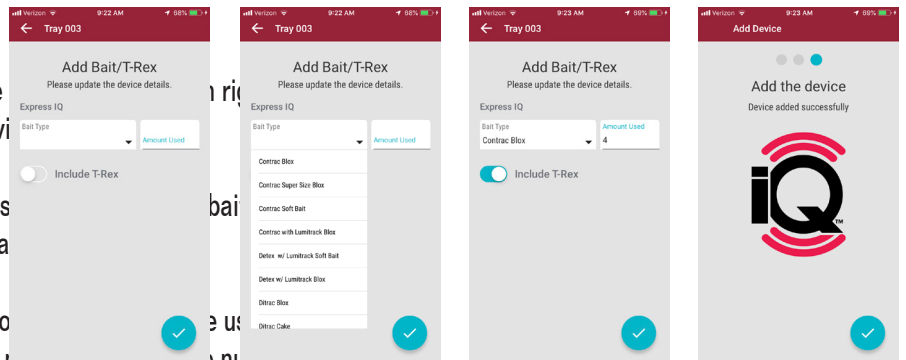
Within the location description it's important to input a concise description to help locate and know you are at the correct device in the future.

On this screen you have the ability to add any custom notes you may have if needed. However, this is not mandatory.

When adding a 24/7 or T-Rex tap the blue arrow in the bottom right-hand corner twice to finish adding the device.

For an Express Tray there are a few more steps. For trapping in an Express Tray tap “Add Bait/T-Rex”.

For baiting, tap on the “Bait Type” and choose the bait type. Next, tap the “Amount Used” section and manually type in the number of bait used.



For trapping, slide the slider on the left-hand side of “Include T-Rex” from left to right.

Once you have completed the above steps you would now tap on the blue check in the bottom right-hand corner. On the “Add the device” screen that pops up tap on the blue check in the bottom right-hand corner again. This concludes the adding of the device to the account.

Removing Device(s) at Account

To remove a device tap "Remove Device".

At this screen you can either manually type in the serial number from the device or you can tap the camera icon. If you tap the camera icon you will then scan the QR code that is on the device. It will automatically take you back to the "Remove Device" screen and will fill in the serial number for you.

Tap the blue arrow in the bottom right-hand corner.

The "Confirm Device Removal" screen will pop up. Tap "Continue".

You may record any notes as to why you are removing the device at this screen but this field is not mandatory.

This will complete the removal of the device from the account.

Swapping Device(s) at Account

To swap out a device tap "Swap Device".

At this screen you will need to enter the old and new device serial numbers. You can either manually type in them or you can tap the camera icon to scan the QR codes. If you tap the camera icon you will then scan the QR codes for both devices in the designated fields.

You may record any notes as to why you are swapping out the device, but this field is not mandatory.

Tap the blue arrow in the bottom right-hand corner.

The "Searching for Device" screen will appear while the device pairs with the app. This will only take a few seconds.

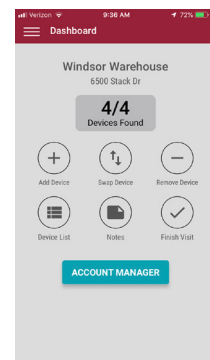
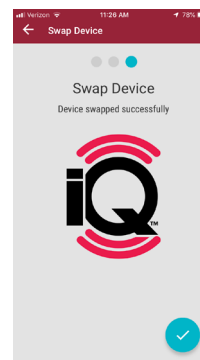
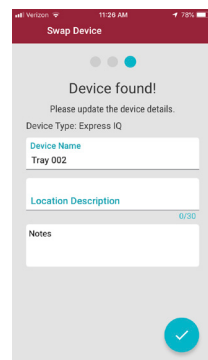
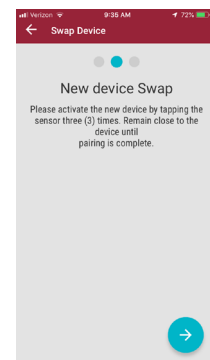
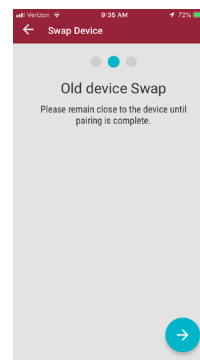
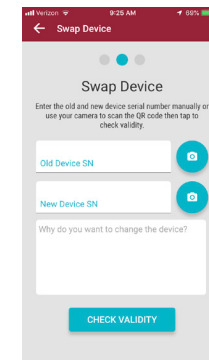
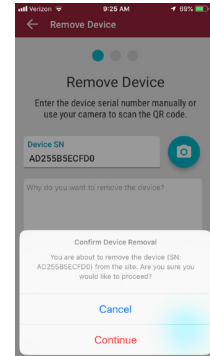
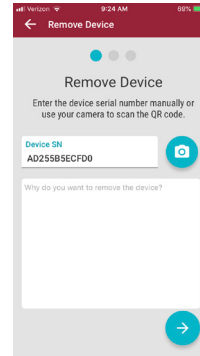
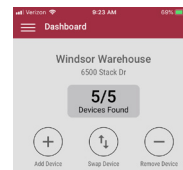
Once the device is found it will give you the option to update the device details if needed. You can change the name or location if you would like at this point, as well as, record any notes about the device.

Tap the blue arrow in the bottom right-hand corner.

The "Swap Device" screen will pop up to confirm the device was successfully swapped.

Tap the blue arrow in the bottom right-hand corner.

This will complete the swapping of the device at the account.



Viewing Devices at Account

On the account dashboard tap the “Device List” icon or the “Devices Found” icon to view all devices currently deployed at the account.

Viewable Device Filter

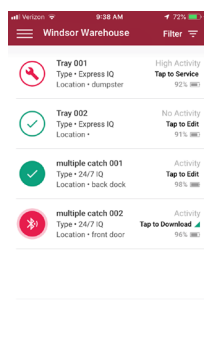
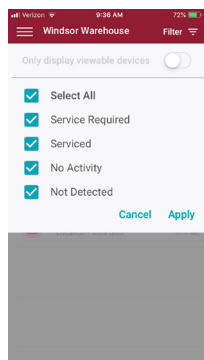
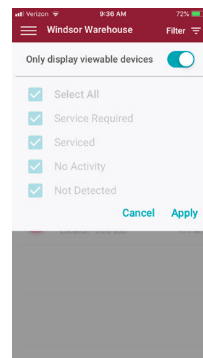
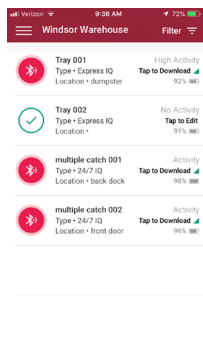
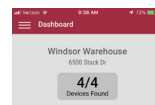
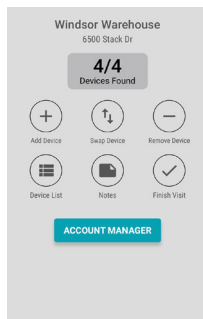
Once you have tapped the “Device List” icon and are viewing the listing of devices there is an option to filter what you are viewing.

Tap the “Filter” icon in the upper right-hand corner.

The first option you have is to filter to only viewable devices. This will filter out any devices that are “undiscovered” or are not within viewable range. To do that slide the slider from left to right and hit “Apply”.

The other option you have is to filter all the devices by the following categories: Service Required, Serviced, No Activity, and Not Detected. The default setting is for all of them to be checked. Tap on the category you would like to “uncheck”. Once you only the ones you would like to filter to, tap on “Apply”.

Your Device List will now be filtered to your custom settings.



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App Icons

When in the "Device List" view there are a few different icons you will see.

The first type of icon you may see is a grayed out hollow circle.

This indicates a device that has not been discovered by the app.

The next type of icon you may see are colored hollow circles.

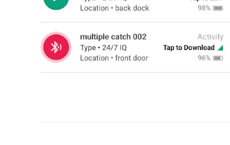
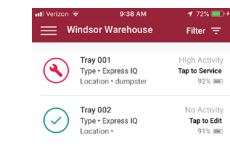
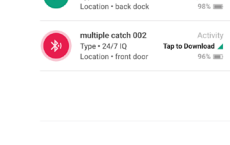
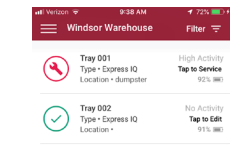
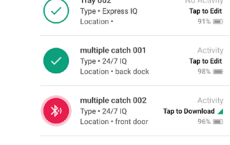
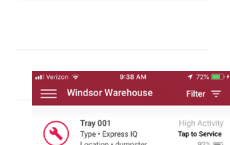
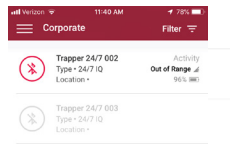
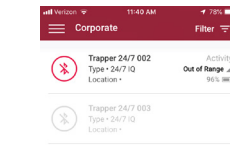
This means the devices are within the "discoverable" range of the app.

To discover the devices the app needs to be within a certain range typically anywhere between 50 to 100 feet depending on the environment surrounding the device.

In order to download the data from the sensor in the device you will need to be within 10 to 20 feet of the device. This is referred to as "downloadable range". Once you get within this range the hollow circles will fill in to become fully colored circles.

If you choose to download the data off of the sensors but not physically service the actual devices the circle will now become hollow again with a little wrench indicating that the device still requires service.

In the three mentioned states: hollow circle, fully colored circle and hollow circle with a wrench, red indicates high activity, yellow indicates low



Servicing an EVO® Express® IQ™ Tray or EVO® Ambush® IQ™ Tray:

In order to service an IQ™ tray and receive the information from the sensor, you will need to be inside the range to download the data. That range is typically within 10-20 feet of the device.

While in the device list screen, you will see circles for each device. When the hollow circle fills in to become a fully colored circle, you have reached the “downloadable” range. After you are inside that range, you may tap on the full circle to begin the download. This will only take a few seconds.

Once the information is downloaded, the screen will pop up giving you the service options. If you are baiting in the station, there will be the option to either refill or not refill the bait. If you are trapping in the station, there will be an option for documenting a capture. If you are doing both, both options will be displayed.

For Baiting:

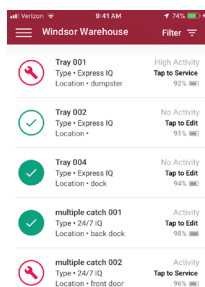
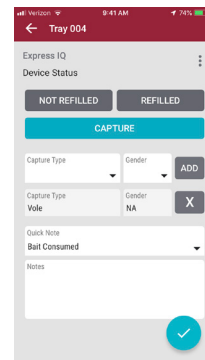
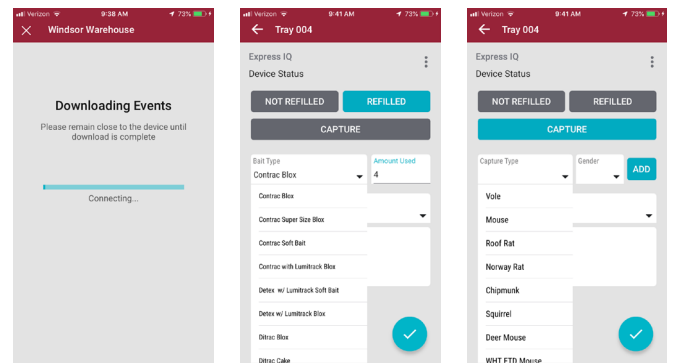
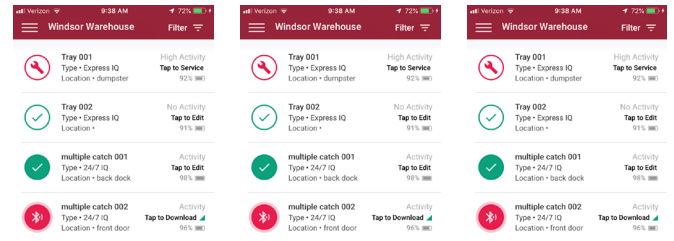
When you are not refilling the bait - tap “not refilled”.
When you are refilling the bait - tap “refilled”. To document the bait type, tap the “Bait Type” and choose the bait you are using. Next, tap the “Amount Used” section and manually type in the number used.

For Trapping:

When you are trapping in a station, there will be an option to document any captures. If something is captured, tap the “capture” icon. Next, tap “Capture Type” and choose what was captured from the drop-down list. Finally, choose the gender.

On this screen you may choose one of the “quick notes” to document the conditions of the station as well. Additionally, you have the ability to document any custom notes you may have if needed. However, this is not mandatory.

Once you have completed the above steps you would now tap the blue check in the bottom right-hand corner. This concludes the service of the device. On the device list you will now see a full green circle with a check to indicate the device has been fully serviced.



Servicing an EVO® Express® IQ™ Tray or EVO® Ambush® IQ™ Tray:

In order to service an IQ™ tray and receive the information from the sensor, you will need to be inside the range to download the data. That range is typically within 10-20 feet of the device.

While in the device list screen, you will see circles for each device. When the hollow circle fills in to become a fully colored circle, you have reached the “downloadable” range. After you are inside that range, you may tap on the full circle to begin the download. This will only take a few seconds.

Once the information is downloaded, the screen will pop up giving you the service options. If you are baiting in the station, there will be the option to either refill or not refill the bait. If you are trapping in the station, there will be an option for documenting a capture. If you are doing both, both options will be displayed.

For Baiting:

When you are not refilling the bait - tap “not refilled”.

When you are refilling the bait - tap “refilled”. To document the bait type, tap the “Bait Type” and choose the bait you are using. Next, tap the “Amount Used” section and manually type in the number used.

For Trapping:

When you are trapping in a station, there will be an option to document any captures. If something is captured, tap the “capture” icon. Next, tap “Capture Type” and choose what was captured from the drop-down list. Finally, choose the gender.

On this screen you may choose one of the “quick notes” to document the conditions of the station as well. Additionally, you have the ability to document any custom notes you may have if needed. However, this is not mandatory.

Once you have completed the above steps you would now tap the blue check in the bottom right-hand corner. This concludes the service of the device. On the device list you will now see a full green circle with a check to indicate the device has been fully serviced.

PICTURES 154-160

Servicing a Trapper® 24/7 Multiple Catch IQ™ trap:

In order to service a Trapper® 24/7 IQ™ trap and receive the information from the sensor, you will need to be inside the range to download the data. That range is typically within 10-20 feet of the device.

While in the device list screen, you will see circles for each device. When the hollow circle fills in to become a fully colored circle, you have reached the “downloadable” range. After you are inside that range, you may tap the full circle to begin the download. This will only take a few seconds.

Once the information is downloaded, the screen will pop up giving you the service options.

If nothing is captured in the device, you would tap “No Capture”.

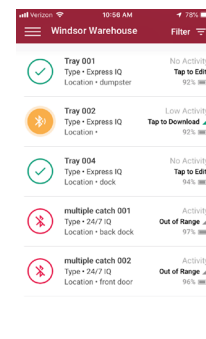
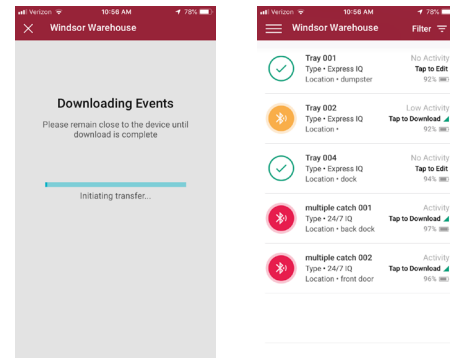
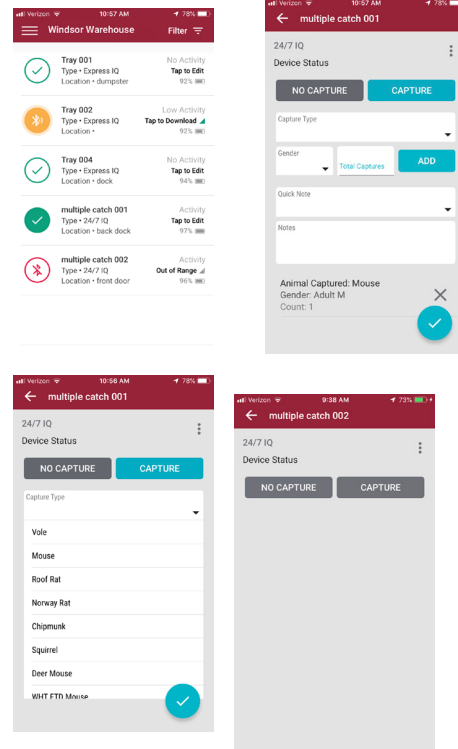
If something is captured in the device, you would tap “Capture”.

Next, tap “Capture Type” and choose what was captured from the drop-down list, choose the gender, manually type in the number for “total captures” and tap “Add”.
***You can repeat these steps if there are multiple species of animals captured.

On both screens you may choose one of the “quick notes” to document the conditions of the device as well. Additionally, you have the ability to type in any custom notes if needed. However, this is not mandatory.

Once you have completed the above steps you would now tap the blue check in the bottom right-hand corner. This concludes the service of the device.

On the device list you will now see a fully colored green circle with a check to indicate the device has been fully serviced.



Getting Back to the Dashboard

If at any point you are on a different screen and you need to get back to the account dashboard, tap the menu icon in the upper left-hand corner.

A list view will show and at the very top you can tap “Dashboard”.

Viewing Active Account

If at any point you happen to hit “Account Manager” during your service visit the app will show you what account is currently active. It will have a blue “ACTIVE” icon to the right of the account name.

To get back to the active account’s dashboard tap “ACTIVE” or the white arrow in the upper left-hand corner.

Finishing Service Visit

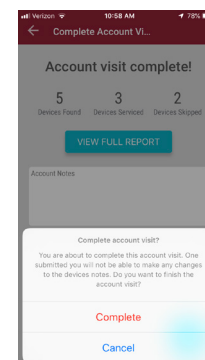
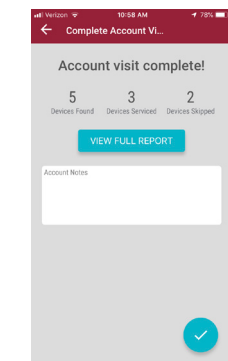
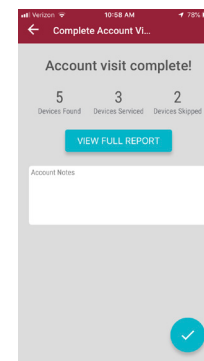
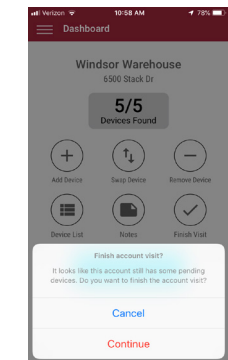
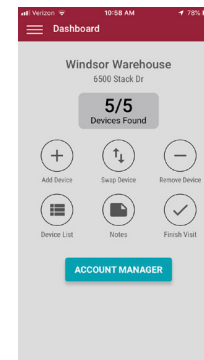
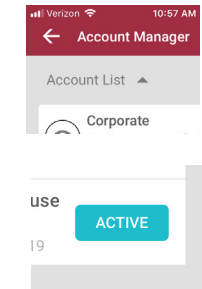
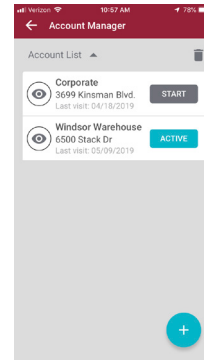
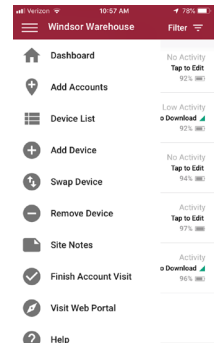
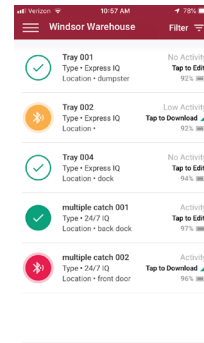
To finish your service visit tap “Finish Visit” in the bottom right-hand corner on the active account’s dashboard. You can also tap the menu icon in the upper left-hand corner and tap “Finish Account Visit”.

Once you have tapped either of the above it will take you to the “Account visit complete!” screen. On this screen you have the ability to type in any custom notes if needed. However, this is not mandatory.

Now tap the blue check in the bottom right-hand corner.

The “Complete account visit?” screen will pop up. Tap “Complete”.

This will complete the service visit and will initiate the app to send all of the information it just gathered to the cloud.



Navigating to the Portal

If you have been granted access and would like to view your online portal while onsite, you can navigate to it directly from your app.

Tap the menu icon in the upper left-hand corner then tap "Visit Web Portal".

Tech Support / Customer Service

If you have an issue and need tech support, there is an option for that within the app.

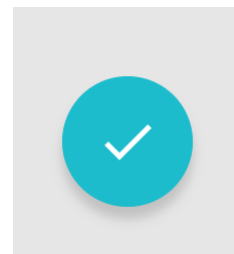
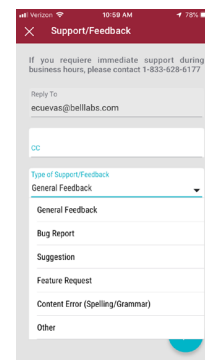
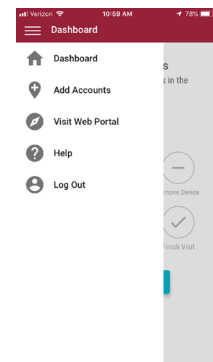
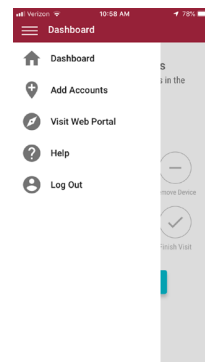
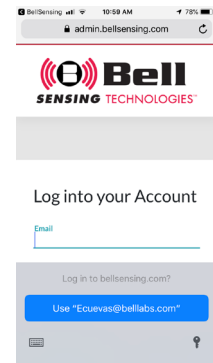
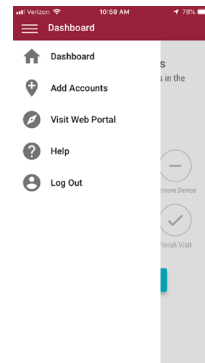
Tap the menu icon in the upper left-hand corner and tap "Help".

From the drop-down menu choose the best option indicating why you are reaching out.

Within the "Support/Feedback" section please type in as much information as possible.

If you need a response check on the box next to "Please contact me regarding this Support/Feedback ticket".

Tap the blue check in the bottom right-hand corner.



US

FCC Regulatory Statements

Express IQ – FCC ID: 2ASYW-B01001H

Ambush IQ – FCC ID: 2ASYW-B01001I

24/7 IQ – FCC ID: 2ASYW-B01001J

T-Rex IQ - FCC ID: 2ASYW-B01001K

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

CANADA

ISED Regulatory Statements

CAN ICES-3 (B)/NMB-3(B)

Express IQ – IC: 24934-B01001H

Ambush IQ – IC: 24934-B01001I

24/7 IQ – IC: 24934-B01001J

T-Rex IQ – IC: 24934-B01001K

This device contains license-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's license-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- 1) L'appareil ne doit pas produire de brouillage;
- 2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Regulatory information in the App can be accessed from the main screen (Dashboard) by performing the following steps:

- (1) Access the Site Menu (upper left corner of the App screen)
- (2) Select "About Us" from the Site Menu
- (3) Tap the button labeled "Regulatory"