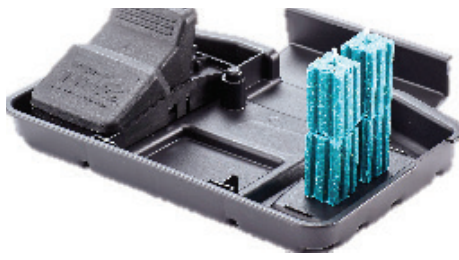


IQ PRODUCTS TRAINING MANUAL



Inside Cover
TBD (graphics)

TABLE OF CONTENTS



Products
EVO **EXPRESS IQ**



TRAPPER 24/7 IQ

COMING SOON



TRAPPER
T-Rex IQ



Protects
Evo **AMBUSH** IQ

PORTAL

GETTING STARTED WITH IQ

Once you have purchased your IQ products through your local distributor you will need to set up your online portal.

Contact Bell Sensing Technologies for your unique "Access Code".

Bell Sensing Technologies personnel will send you the website link along with your unique "Access Code".

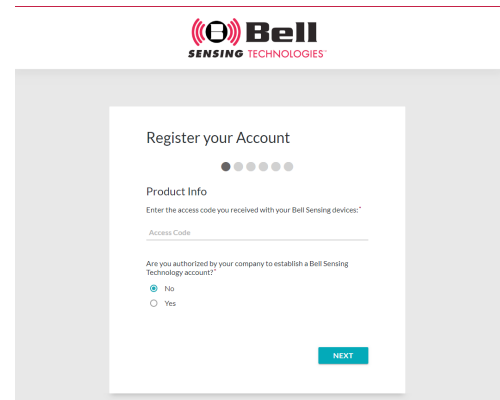
<https://smartwave-smart-trap-portal-dev.azurewebsites.net/Account/Register>

Input your "Access Code" and choose yes to "Are you authorized by your company to establish a Bell Sensing Technology account?".

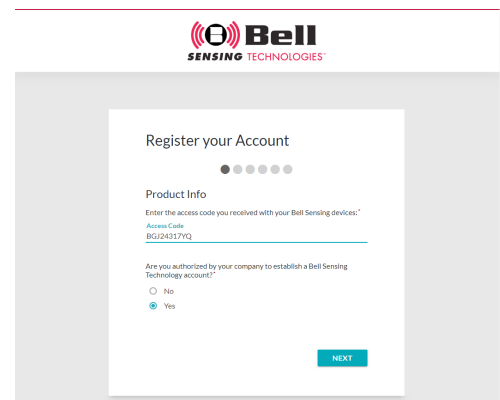
Click "Next".

After reading through the terms and conditions check the box next to "I accept the terms and conditions".

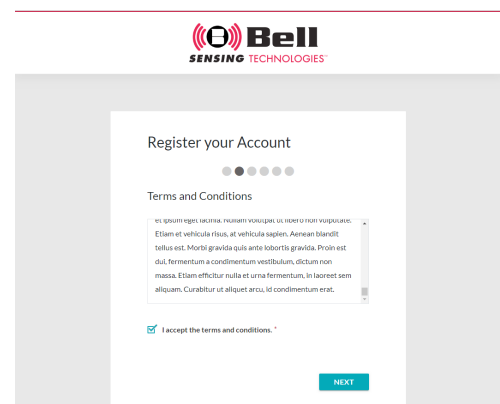
Click "Next".



The screenshot shows the 'Register your Account' form at the top of the page with the Bell Sensing Technologies logo. The progress indicator shows five dots, with the first dot filled. The section is titled 'Product Info' and contains the instruction 'Enter the access code you received with your Bell Sensing devices:'. Below this is a text input field labeled 'Access Code' which is currently empty. At the bottom of the form, there is a question: 'Are you authorized by your company to establish a Bell Sensing Technology account?' with two radio button options: 'No' (selected) and 'Yes'. A blue 'NEXT' button is located at the bottom right of the form.



This screenshot is identical to the previous one, but the 'Access Code' field now contains the text 'EGJ24337VQ'. The 'No' radio button remains selected.



The screenshot shows the 'Register your Account' form with the progress indicator showing the third dot filled. The section is titled 'Terms and Conditions' and contains a scrollable text area with placeholder text: 'Etsi quoniam egestas, euismod, volutpat, ut, non, ut non, volutpat. Etiam et, vehicula, risus, et, vehicula, sagittis. Aenean, blandit, nulla, est. Morbi, gravida, quis, ante, lobortis, gravida. Proin, vel, id, fermentum, a, condimentum, vestibulum, dictum, non, massa. Etiam, efficitur, nulla, et, urna, fermentum, in, laoreet, sem, aliquam. Curabitur, ut, aliquet, arcu, id, condimentum, erat.' Below the text area is a checkbox labeled 'I accept the terms and conditions.' which is checked. A blue 'NEXT' button is at the bottom right.

Fill in all "User Profile" Information. This includes: company Name, first name, last name, role, email, password and confirm password.

Click "Next".

Fill in all "Company Profile" information. This includes: address and phone number.

Choose if your account will have multiple branches or not.

Click "Next".

Fill in all "Company Details" information. This includes: how many techs, distributor, services you provide and how did you hear about us.

Click "Next".

The screenshot shows the 'Register your Account' page with the Bell logo and 'SENSING TECHNOLOGIES' tagline. The page title is 'Register your Account' with a progress indicator showing the first step is active. The 'User Profile' section includes the following fields: 'Company Name*', 'First Name*', 'Last Name*', 'Role*', 'Email*' (with a red error message 'The email field is required.'), and 'Password*'. There is a red underline under the password field.

The screenshot shows the 'Company Profile' section of the registration form. It includes the following fields: 'Address', 'Address 2', 'City', 'State / Province' (with a dropdown menu showing 'Alaska'), 'ZIP / Postal Code', 'Country' (with a dropdown menu showing 'United States'), and 'Main Contact Phone'. Below these fields is the 'Multiple Branches' section with three radio button options: 'N/A (Independent Operator)' (which is selected), 'Corporate Administrators All Branches', and 'Other Branches Self-Administer'. A blue 'NEXT' button is located at the bottom right of the form.

The screenshot shows the 'Company Details' section of the registration form. It includes the following fields: 'How many technicians are currently employed by your organization?' (with a dropdown menu), 'Who is your distributor?' (with a dropdown menu showing 'Example Distributor'), and 'Please identify the services you provide?' (with a list of checkboxes: 'Inspections', 'Device Mapping', 'Service Calls', 'Device Maintenance', 'Commercial Installations', 'Disposal', 'Fumigation', 'Catch and Release', and 'Other'). Below this is the 'How did you hear about us?' section with a list of checkboxes: 'Colleague', 'Print Ad', 'Online', 'Social Media', 'Industry Event', and 'Other'.

Click "Log In".

This will take you to the screen where you can log in and set up your branches, accounts and users.

Once on the login screen fill in your "Email" and "Password".

Click "Log In".

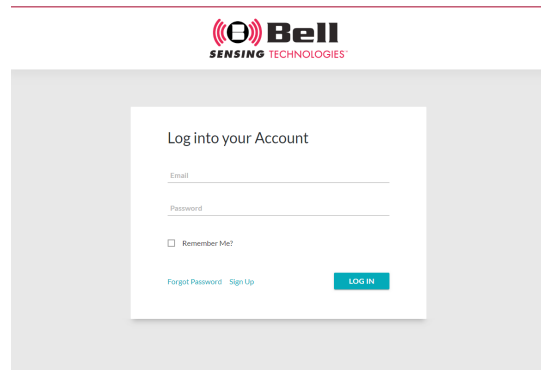
The "Trial Account" page will pop up letting you know that this is a 90-day trial. Click "Continue Trial".

Input your credit card and billing details.

Click "Next".

Review payment details.

Click "Begin Sensing".



Home Dashboard

When you login to your portal you will be automatically taken to your home dashboard.

This will give you a quick snapshot of all the information you have access to within your online portal.

On the home dashboard you will see:

Active Branches

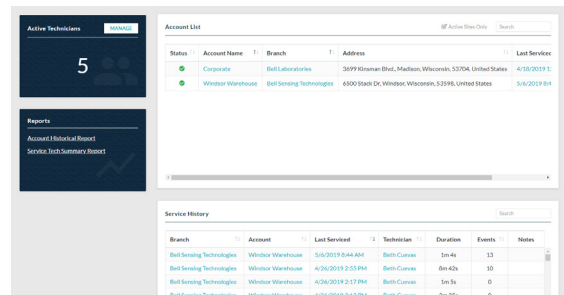
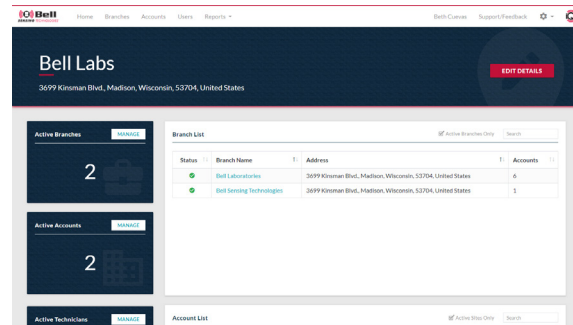
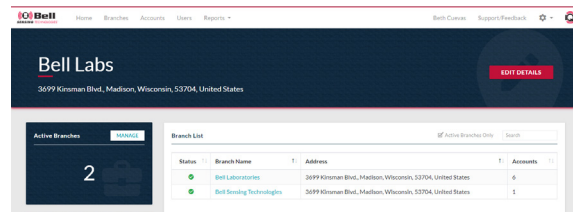
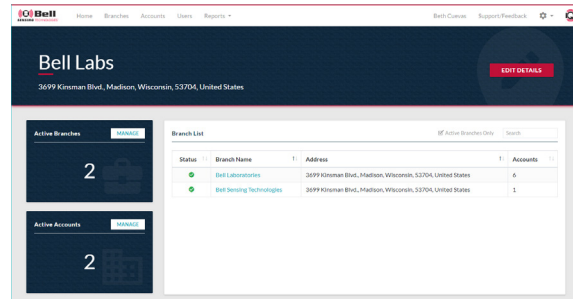
You can click “MANAGE” to see a listing of all branches.

Active Accounts

You can click “MANAGE” to see a listing of all accounts.

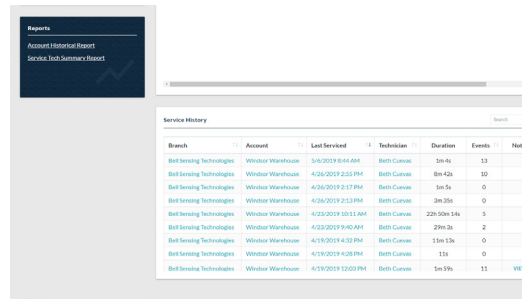
Active Technicians

You can click “MANAGE” to see a listing of all technicians.



Reports

You can click "Account Historical Report" or "Service Tech Summary Report" to quickly jump to the report itself.

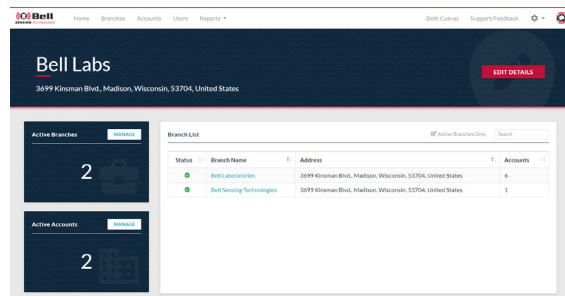


The screenshot shows a sidebar menu with "Reports" selected, containing "Account Historical Report" and "Service Tech Summary Report". The main content area displays a "Service History" table with the following data:

Branch	Account	Last Serviced	Technician	Duration	Events	Notes
Bell Servicing Technologies	Window Warehouse	5/6/2019 8:44 AM	Beth Curves	3m 4s	13	
Bell Servicing Technologies	Window Warehouse	4/26/2019 2:51 PM	Beth Curves	8m 42s	10	
Bell Servicing Technologies	Window Warehouse	4/26/2019 2:17 PM	Beth Curves	3m 5s	0	
Bell Servicing Technologies	Window Warehouse	4/26/2019 2:12 PM	Beth Curves	3m 25s	0	
Bell Servicing Technologies	Window Warehouse	4/23/2019 10:11 AM	Beth Curves	22h 50m 14s	5	
Bell Servicing Technologies	Window Warehouse	4/23/2019 9:40 AM	Beth Curves	29m 2s	2	
Bell Servicing Technologies	Window Warehouse	4/18/2019 4:32 PM	Beth Curves	15m 13s	0	
Bell Servicing Technologies	Window Warehouse	4/18/2019 4:08 PM	Beth Curves	11s	0	
Bell Servicing Technologies	Window Warehouse	4/18/2019 12:02 PM	Beth Curves	3m 59s	11	VIEW

Branch List

This will be a listing of all active branches. To view inactive branches uncheck the "Active Branches Only". This will show you the branch name, address and how many accounts are linked to that branch.

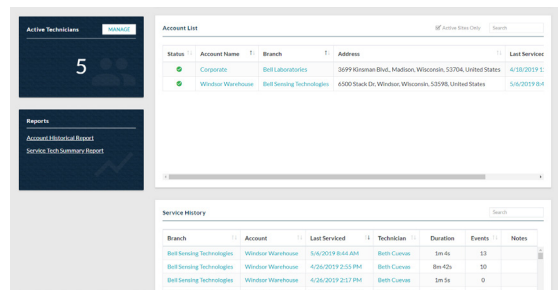


The screenshot shows the "Branch List" page for Bell Labs. It includes a sidebar with "Active Branches" (2) and "Active Accounts" (2). The main content area displays a table with the following data:

Status	Branch Name	Address	Accounts
<input checked="" type="checkbox"/>	Bell Laboratories	3699 Kinsman Blvd., Madison, Wisconsin, 53704, United States	6
<input checked="" type="checkbox"/>	Bell Servicing Technologies	3699 Kinsman Blvd., Madison, Wisconsin, 53704, United States	1

Account List

This will be a listing of all active accounts. To view inactive accounts uncheck the "Active Accounts Only". This will show you the account name, branch, address and the date it was last serviced.

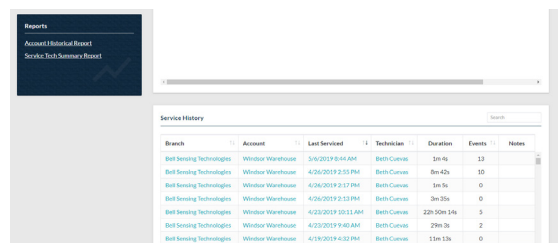


The screenshot shows the "Account List" page. It includes a sidebar with "Active Technicians" (5) and "Reports". The main content area displays a table with the following data:

Status	Account Name	Branch	Address	Last Serviced
<input checked="" type="checkbox"/>	Corporate	Bell Laboratories	3699 Kinsman Blvd., Madison, Wisconsin, 53704, United States	4/18/2019 1:11 PM
<input checked="" type="checkbox"/>	Window Warehouse	Bell Servicing Technologies	6500 Stock Dr., Window, Wisconsin, 53598, United States	5/6/2019 8:44 AM

Service History

This will be a full listing of all service visits at all accounts showing branch, account name, date it was last serviced, the technician, how long the service visit lasted, how many events were recorded



The screenshot shows the "Service History" table with the following data:

Branch	Account	Last Serviced	Technician	Duration	Events	Notes
Bell Servicing Technologies	Window Warehouse	5/6/2019 8:44 AM	Beth Curves	3m 4s	13	
Bell Servicing Technologies	Window Warehouse	4/26/2019 2:51 PM	Beth Curves	8m 42s	10	
Bell Servicing Technologies	Window Warehouse	4/26/2019 2:17 PM	Beth Curves	3m 5s	0	
Bell Servicing Technologies	Window Warehouse	4/26/2019 2:12 PM	Beth Curves	3m 25s	0	
Bell Servicing Technologies	Window Warehouse	4/23/2019 10:11 AM	Beth Curves	22h 50m 14s	5	
Bell Servicing Technologies	Window Warehouse	4/23/2019 9:40 AM	Beth Curves	29m 2s	2	
Bell Servicing Technologies	Window Warehouse	4/18/2019 4:32 PM	Beth Curves	15m 13s	0	
Bell Servicing Technologies	Window Warehouse	4/18/2019 4:08 PM	Beth Curves	11s	0	
Bell Servicing Technologies	Window Warehouse	4/18/2019 12:02 PM	Beth Curves	3m 59s	11	

Creating Branch(es)

On the homepage of your portal click “Branches” across the top of the screen.

On the right-hand side of the screen click the red “NEW BRANCH” icon.

Input branch information: name, phone, address and upload a logo if you would like.

Click “CREATE NEW BRANCH”.

Your new branch will now show up on your “Manage Branch” list.

Viewing Branch(es)

The “Manage Branch” list will show you a list of all active branches.

If you wish to see inactive branches, uncheck the “Active Branches Only”.

Selecting Branch(es)

To choose a branch click the blue branch name.

Branch Dashboard

Once on the selected branch dashboard you will see:

Active Accounts

You can click “MANAGE” to see a listing of all accounts.

Active Technicians

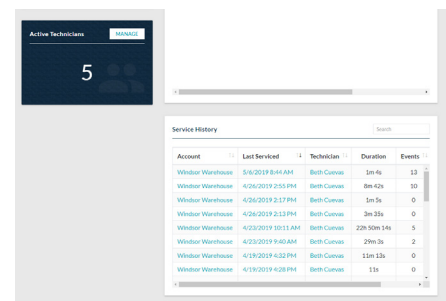
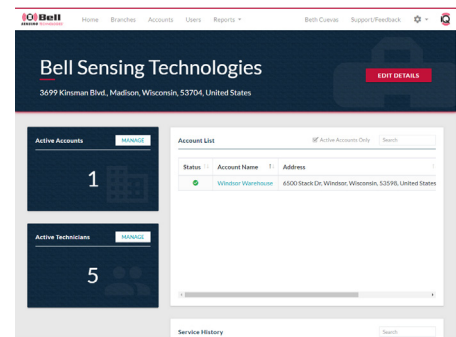
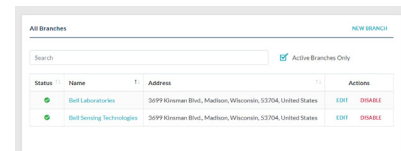
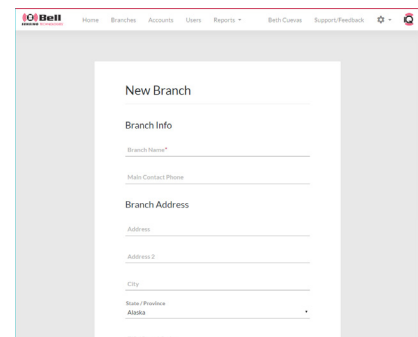
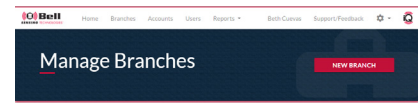
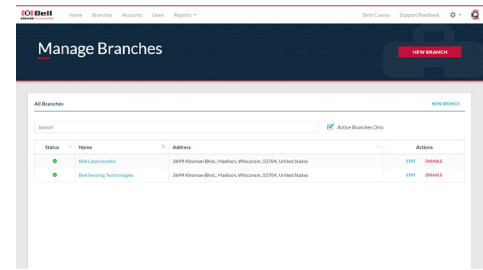
You can click “MANAGE” to see a listing of all accounts.

Account List

This will be a listing of all active accounts at this branch. To view inactive accounts uncheck the “Active Accounts Only”.

Service History

This will be a full listing of all services visits at all accounts associated with the branch dashboard you have currently selected.



Editing Branch(es)

On the branch dashboard you can make edits to your branch information by clicking the red "EDIT DETAILS" icon in the upper right-hand corner.

Make any changes that are needed.

Click the blue "SAVE CHANGES" icon on the bottom right-hand corner of the page.

ICI Bell
Home Branches Accounts Users Reports Bell Curves Support/Feedback

Bell Sensing Technologies

3699 Kinross Blvd., Madison, Wisconsin, 53704, United States

EDIT DETAILS

Edit Branch

Branch Info
Branch Name*
Bell Sensing Technologies
Main Contact Phone
608-245-0029

Branch Address
Address
3699 Kinross Blvd.
Address 2
City
Madison
State / Province
Wisconsin

Branch Address
Address
3699 Kinross Blvd.
Address 2
City
Madison
State / Province
Wisconsin
ZIP / Postal Code
53704
Country
United States

Branch Logo
UPLOAD IMAGE

SAVE CHANGES

Disabling Branch(es)

On the homepage of your portal click "Branches" across the top of the screen.

This will show you a list of all active branches.

To disable a branch click the red "DISABLE" icon under the actions column.

ICI Bell
Home Branches Accounts Users Reports Bell Curves Support/Feedback

Manage Branches

NEW BRANCH

All Branches **NEW BRANCH**

Search Active Branches Only

Status	Name	Address	Actions
Active	Bell Laboratories	3699 Kinross Blvd., Madison, Wisconsin, 53704, United States	EDIT DISABLE
Active	Bell Sensing Technologies	3699 Kinross Blvd., Madison, Wisconsin, 53704, United States	EDIT DISABLE

NEW BRANCH

Active Branches Only

T1	Actions
on, Wisconsin, 53704, United States	EDIT DISABLE
on, Wisconsin, 53704, United States	EDIT DISABLE

Enabling Branch(es)

On the homepage of your portal click "Branches" across the top of the screen.

This will show you a list of all active branches.

In order to see inactive branches, uncheck the "Active Branches Only".

On the right-hand side click the blue "Enable" icon.

ICI Bell
Home Branches Accounts Users Reports Bell Curves Support/Feedback

Manage Branches

NEW BRANCH

All Branches **NEW BRANCH**

Search Active Branches Only

Status	Name	Address	Actions
Active	Bell Laboratories	3699 Kinross Blvd., Madison, Wisconsin, 53704, United States	EDIT ENABLE
Active	Bell Sensing Technologies	3699 Kinross Blvd., Madison, Wisconsin, 53704, United States	EDIT DISABLE

NEW BRANCH

Active Branches Only

T1	Actions
on, Wisconsin, 53704, United States	EDIT ENABLE
on, Wisconsin, 53704, United States	EDIT DISABLE

Creating Accounts

On the homepage of your portal click “Accounts” across the top of the screen.

On the right-hand side of the screen click the blue “NEW ACCOUNT” icon.

Input account information: choose branch, account name, address, client contact info, account specifications, visit proof, reporting emails and upload a floor plan if you would like.

Visit Proof:

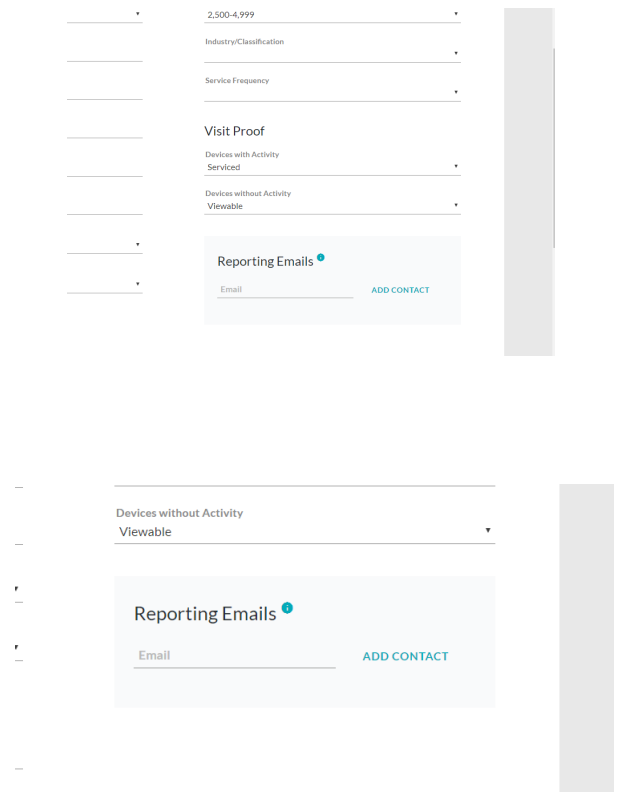
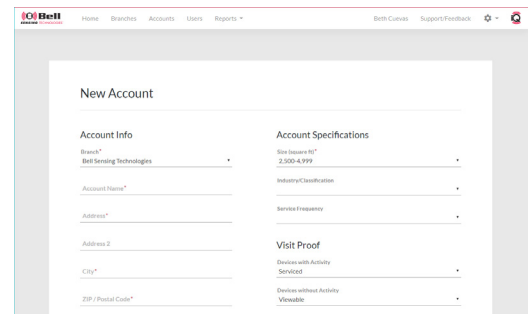
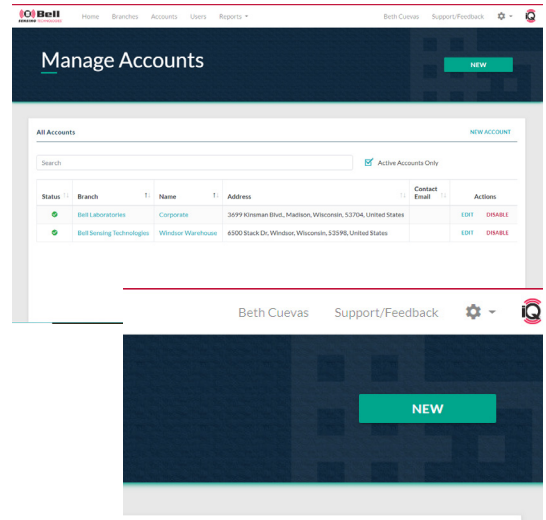
Under the visit proof section you will have the option of choosing “Serviced” or “Viewable” for devices with and without activity. “Serviced” means that during the onsite service visit you have to physically tap on the circle within the app to download the information from the sensor in order to have the device shown as serviced.

“Viewable” means that if the device comes within the ‘viewable’ range of the app (typically 10-20 feet) during your onsite visit, it will show the device as serviced.

**** The default setting will be: devices with activity “Serviced” and devices without activity “Viewable”. You can change these settings at any time.

Reporting Emails:

Under the reporting emails section you have the option to add an email address of anyone you would like to receive the service report email once the onsite service visit is completed. You can add and remove email addresses using this feature as any time.



Service Rules:

To create your custom service rules for the account click the blue "Edit Service Rules" icon on the bottom right-hand corner next to "Save Changes".

There will be service rule options for each of the four different products we currently offer within our IQ platform.

Trapper® 24/7 IQ™ & Trapper® T-REX® IQ™

Trapping Rules

Visual Inspection

With Any Activity

Inspection Every Visit

Inspection Every Other Visit

Replace Attractant Every 30 Days

Protecta® EVO® Ambush® IQ™ & Protecta® EVO® Express® IQ™

Device Rules

Service

With Any Activity

Every Visit

Every Other Visit

Every __ Days

Choose number of days

Baiting Rules

Replace Bait

Replace As Needed

Replace Every __ Days

Choose number of days

Trapping Rules

Visual Inspection

With Any Activity

Inspection Every Visit

Inspection Every Other Visit

Replace Attractant Every 30 Days

After finalizing your custom service rules click the blue "CLOSE" icon in the bottom right-hand corner. Again, you can change these at any time.

The screenshot displays the configuration interface for Trapper® 24/7 IQ™ and Trapper® T-REX® IQ™. At the top, there are two buttons: "EDIT SERVICE RULES" and "CREATE NEW ACCOUNT". The interface is divided into several sections:

- T-Rex IQ**:
 - Trapping Rules**:
 - Visual Inspection*
With Any Activity
- 24/7 IQ**:
 - Trapping Rules**:
 - Visual Inspection*
With Any Activity
 - With Any Activity (highlighted)
 - Inspection Every Visit
 - Inspection Every Other Visit
 - Replace Attractant Every 30 Days
- Ambush IQ**:
 - Device Rules**:
 - Service*
With Any Activity
 - Baiting Rules**:
 - Replace Bait*
Replace As Needed
 - Trapping Rules**:
 - Visual Inspection*
With Any Activity
- Express IQ**:
 - Service Rules**:
 - Service*
With Any Activity
 - Device Rules**:
 - Service*
With Any Activity
 - Baiting Rules**:
 - Replace Bait*
Replace As Needed
 - Replace As Needed (highlighted)
 - Replace Every __ Days
 - Trapping Rules**:
 - Visual Inspection*
With Any Activity

At the bottom of the interface, there is a "Client Contact Info" section with fields for "Email", "Phone", and "Mobile Phone", and a "Floor Plan" section with an "UPLOAD IMAGE" button. There are also "EDIT SERVICE RULES" and "CREATE NEW ACCOUNT" buttons at the bottom right.