



Safety Information
and Limited Warranty

Safety Information

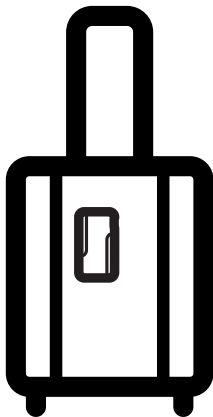
All the latest information to use the Versa Tracker is available here:

versa.company/getting-started

CHARGING

Charge the Versa Tracker with supplied cable.

Other cables and power adapters that are compatible with USB 2.0, or power adapters compliant with one or more of the following standards: EN 301489-34, IEC 62684, YD/T 1591-2009, CNS 15285, ITU L.1000, or another applicable mobile devices power adapter interoperability standard.



WARNING!

Always place the Versa tracker in the centre of your suitcase to maximise the separation distance between the tracker and yourself. At all times, try to minimise the time that you are in close proximity to the tracker.

ATTENTION!

Mettez toujours le tracker Versa au milieu de votre valise pour maximiser la distance de séparation entre le tracker et vous-même. À tout moment, essayez de réduire au minimum le temps que vous êtes à la proximité du tracker.

Using damaged cables or chargers, or charging when moisture is present, can cause electric shock. When you use a USB Power Adapter to charge the Tracker, make sure that the AC plug or AC power cord is fully inserted into the adapter before you plug it into a power outlet.

- A solid red light indicates that the battery is charging.
- A solid green light indicates that charging is complete.
- An intermittent white light indicates that the Tracker is active.
- An intermittent blue light indicates that a flight has been scheduled.

Note that no light will be emitted if the Tracker:

- Has not moved for a while,
- Has no scheduled flight,
- Is not near an airport.

This is perfectly normal and part of the way in which the Tracker optimizes its battery usage.

USING THE DEVICE

The Versa Tracker does not have an on/off switch, it will automatically turn on and off when it's on the move.

The battery status, indicating how much battery power is remaining, is available in the app and/or chat tools. It is always worth checking the battery level before flying. We recommend charging when the battery level is below 50%.

You will receive a low battery notification when there is less than 20% battery power remaining.

RESET

In case the Versa Tracker is charged but somehow doesn't work please reset the device by gently pushing a paperclip into the pinhole next to the LED for 10 seconds. When you release the paperclip a white light will blink, indicating that the tracker has been reset. A subsequent blue light indicates that the Tracker has started functioning again.

HANDLING

Handle the Versa Tracker with care. It is made of durable plastic but it has sensitive electronic components inside. The Tracker can get damaged if dropped, burned, punctured, or crushed, or if it comes in contact with liquid. Don't use a damaged Tracker, such as one with a broken cover, as it may cause injury.

REPAIRING

Don't open the Versa Tracker and don't attempt to repair it by yourself. Disassembling the Tracker may damage it or may cause injury to you. If the Tracker is damaged, malfunctions, or has come in contact with liquid, contact Versa. You can find more information about our service at:

versa.company/getting-started

BATTERY

Don't attempt to replace the Versa Tracker battery yourself as you may damage the battery, which could cause overheating and injury. The lithium-ion battery in the Tracker should be replaced only by Versa or a Versa Authorized Service Provider, and must be recycled or disposed of separately from household waste. Do not incinerate the battery.

PROLONGED HEAT EXPOSURE

The Versa Tracker and its USB charging cable comply with applicable surface temperature standards and limits. However, even within these limits, sustained contact with warm surfaces for long periods of time may cause discomfort or injury. It's important to keep the Tracker and its power adapter in a well-ventilated area when charging them. Take special care if you have a physical condition that affects your ability to detect heat against the body.

The Versa tracker has an internal temperature sensor to protect the battery from overheating. When the interior temperature exceeds a preset limit, the "kill switch" will restart the entire tracker. This is a hard reset that interrupts all operations for 10 seconds. The state of the tracker is saved on the tracker so that even if this should happen mid-air the tracker will return to this state. This means that no transmissions will be done as a result of the overheating.

RADIO SIGNALS

The Versa Tracker uses radio signals to connect to wireless networks. Since the Tracker has the purpose of tracking luggage—or other items—it will not have the same amount of body contact or proximity as a smartphone. Concerns on Radio Frequency radiation exposure are not applicable.

GSM OPERATION & OUTPUT POWER

The Versa Tracker is intended for global use and has a 2G/3G GSM antenna using the following frequency bands & output power:

- Output of GSM/GPRS mode in 850/900MHz bands are class 4 in accordance with the specifications which determine the nominal 2W peak RF power (+32.5dBm) on 500hm.
- In the 1800/1900MHz bands are class 1 in accordance with the specification which determines the nominal 1W peak RF power (+28.5dBm) on 500hm.

- Transceiver output of EDGE mode in 850/900MHz bands are class E2 in accordance with the specifications which determine the nominal 0.5W peak RF power (+27dBm) on 50ohm.
- In the 1800/1900MHz bands are class E2 in accordance with the specification which determine the nominal 0.4W peak RF power (+26dBm) on 50ohm.
- The transceiver output of WCDMA mode in 850/900/1900/2100MHz bands is class 3 in accordance with the specifications which determine the nominal 0.25W peak RF power (+23dBm) on 50ohm.

WLAN AND BT

The Versa Tracker uses WIFI 802.11b/g/n:

- 802.11n MCS0-7 in both 20 MHz and 40 MHz bandwidth
- 802.11n MCS32 (RX)
- 802.11n 0.4 μ s guard-interval
- Up to 150 Mbps of data rate
- Receiving STBC 2x1
- Transmitting power: the WiFi module only works as a receiver.

The Tracker is compliant with Bluetooth v4.2 BR/EDR and BLE specifications:

- Class-1, class-2 and class-3 transmitter without external power amplifier
- Enhanced Power Control
- Max. transmitting power: 9 dBm (including tolerances)
- NZIF receiver with -97 dBm BLE sensitivity
- Adaptive Frequency Hopping (AFH)

RADIO FREQUENCY INTERFERENCE

Observe signs and notices that prohibit or restrict the use of mobile phones (for example, in healthcare facilities or blasting areas). Although the Versa Tracker is designed, tested, and manufactured to comply with regulations

governing radio frequency emissions, such emissions from the Tracker could negatively affect the operation of other electronic equipment, causing them to malfunction. The Tracker will automatically switch to Flight Safe Mode to turn off the Tracker wireless transmitters when use is prohibited, while traveling in aircraft. No action from the user is required for this. Upon arrival at the Airport the Tracker will automatically get out of Flight Safe Mode and return to normal operation mode and broadcast its location.

MEDICAL DEVICES

The Versa Tracker contains radios that emit electromagnetic fields. These electromagnetic fields may interfere with pacemakers, defibrillators, or other medical devices. Maintain at least 6 inches (approximately 15 cm) of separation between your pacemaker or defibrillator and the Tracker. If you suspect the Tracker is interfering with your pacemaker or any other medical device, make sure you keep a distance from the Tracker and have another person place the Tracker in your suitcase.

EXPLOSIVE ATMOSPHERES

Do not charge or use the Versa Tracker in any area with a potentially explosive atmosphere, such as a fueling area, or in areas where the air contains chemicals or particles (such as grain, dust, or metal powders). Obey all signs and instructions.

Regulatory information

EU DECLARATION OF CONFORMITY

Hereby, Versa declares that the radio equipment type Versa 1 is in compliance with Directive 2014/53/EU.

The full text of the EU Declaration of Conformity is available at the following internet address:

versa.company/conformity

FCC REGULATORY STATEMENTS

The Versa Tracker is registered under FCC ID: 2ASX0-VERSA1.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference, and
- This device must accept any interference received, including interference that may cause undesired operation.

No changes shall be made to the equipment without the manufacturer's permission as this may void the user's authority to operate the equipment.

FCC RADIATION EXPOSURE STATEMENT

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. The highest SAR value as reported to the authorities for the VERSA1 when tested at a separation distance of 10mm for use by the Body and Simultaneous usage conditions is 1.19W/kg and 1.20W/kg respectively against a limit of 1.6W/kg.

Please follow the instructions included in the user guide for product installation and use.

ISED REGULATORY STATEMENTS

ISED Certification Number (IC): 25113-VERSA1

This device complies with ISED's license-exempt RSSs. Operation is subject to the following two conditions:

- This device may not cause interference, and
- This device must accept any interference, including interference that may cause undesired operation of the device.

Cet appareil se conforme au(x) standard(s) RSS exempt(s) de licence d'ISED. Son fonctionnement est sujet aux deux conditions suivantes:

- Cet appareil ne doit pas causer d'interférence et
- Cet appareil doit supporter toutes les interférences, y compris celles qui pourraient entraîner un mauvais fonctionnement de l'appareil

RSS-102 RF EXPOSURE COMPLIANCE OF RADIOCOMMUNICATION APPARATUS.

The VERSA1 has been designed to comply with ISED Canada (RSS-102) radiation exposure limits set forth for an uncontrolled environment. The highest SAR value as reported to the authorities for the VERSA1 when tested at a separation distance of 10mm for use by the Body and Simultaneous usage conditions is 1.19 W/kg and 1.20W/kg respectively against a limit of 1.6W/kg.

Please follow the instructions included in the user guide for product installation and use.

Le VERSA1 a été conçu conformément aux limites d'exposition aux rayonnements d'ISED Canada (RSS-102) établies pour un environnement non contrôlé. La valeur SAR la plus élevée telle que rapportée aux autorités pour le VERSA1 suite à des tests effectués à une distance de séparation de 10mm du corps et de l'utilisation simultanée

était de 1.19W/kg et 1.20W/kg respectivement contre une limite de 1.6W/kg.

Veuillez suivre les instructions décrites dans le mode d'emploi pour l'installation et l'utilisation de l'appareil.

Limited Warranty

This Versa limited warranty applies to the Versa Tracker that you purchased for your own use.

In this limited warranty "Versa" means Versa Group BV (trading under the name Versa), a company incorporated and registered in the Netherlands under chamber of commerce registration number 52924238, with its registered office at Binckhorstlaan 36 H0.04, 2516 BE The Hague, the Netherlands with email address contact@versa.company, and "Versa Tracker" means the mobile device intended to help you to track your baggage while it is in transit during air travel.

Versa warrants that the Versa Tracker is free from defects in material and workmanship under normal intended use during the warranty period. The warranty period is 24 (twenty four) months from the date of purchase of the Versa Tracker as shown on your sales receipt.

The warranty does not apply if

- a. the warranty period has expired,
- b. the Versa Tracker is not properly packed when shipped for repair,
- c. the Versa Tracker is damaged mechanically, by water or by over-voltage,
- d. the Versa Tracker is incomplete,
- e. the Versa Tracker has been used incorrectly,
- f. the Versa Tracker has been repaired by someone other than Versa without Versa's prior written consent,
- g. the Versa Tracker has been (technically) modified by someone other than Versa without Versa's prior written consent,
- h. the defect in a Versa Tracker results from your conduct, including from the connection of the Versa Tracker with a third party product,
- i. it is caused by normal depletion of consumable parts such as batteries, unless due to a defect in materials or workmanship or,
- j. the Versa Tracker shows no defect at all.

To meet its warranty obligations, Versa shall, at its sole discretion, either replace a defective Versa Tracker with a new Versa Tracker free of charge, or repair the defective Versa Tracker free of charge.

You may obtain warranty service by contacting Versa or the point of sale where the Versa Tracker is bought. The warranty is provided only in the Netherlands. This warranty applies in addition to, and not instead of, any other rights, which you may have under mandatory applicable law in the Netherlands, in particular those contained in the Dutch Civil Code (Burgerlijk Wetboek).

LIMITATION OF LIABILITY

Versa's liability for any and all damages incurred by you in connection with the use of the Versa Tracker is excluded to the fullest extent permitted by applicable law. In and to the extent that Versa's liability may not be excluded pursuant to applicable mandatory law, it shall in no event exceed € 16g.

Contact Versa

Versa
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The Netherlands

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