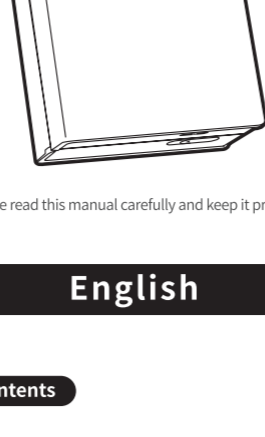# Quick Start Guide

M02
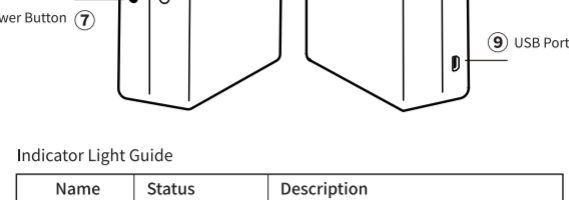Mini Printer
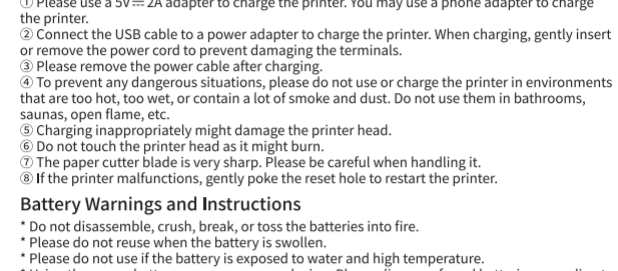
Before using, please read this manual carefully and keep it properly for future reference.

English

01. Package Contents

① Printer*1 ② Thermal Paper*1 ③ Data Cable*1 ④ Paper holder buffer*1 ⑤ Instruction Manual*1

02. Printer Components

⑥ Cover Release Button
⑦ Power Button
⑧ Paper Output
⑨ USB Port

Indicator Light Guide

Name	Status	Description
Power Indicator	Green	Standby Fully Charged
	Green (Flashing)	Charging
	Red	Out Of Paper / Overheating
	Red (Flashing)	Not Enough Power

03. Note

① Please use a 5V<=2A adapter to charge the printer. You may use a phone adapter to charge the printer.
② Connect the USB cable to a power adapter to charge the printer. When charging, gently insert or remove the power cord to prevent damaging the terminals.
③ Please remove the power cable after charging.
④ To prevent any dangerous situations, please do not use or charge the printer in environments that are too hot, too wet, or contain a lot of smoke and dust. Do not use them in bathrooms, saunas, open flames etc.
⑤ Charging inappropriately might damage the printer head.
⑥ Do not touch the printer head as it might burn.
⑦ The paper cutter blade is very sharp. Please be careful when handling it.
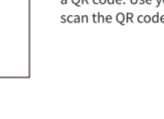⑧ If the printer malfunctions, gently poke the reset hole to restart the printer.

Battery Warnings and Instructions

* Do not disassemble, crush, break, or toss the batteries into fire.
* Please do not recharge swelling batteries.
* Please do not use if the battery is exposed to water and high temperature.
* Using the wrong battery may cause an explosion. Please dispose of used batteries according to the instruction Manual.
* If the user wishes to use an adapter, please purchase and use adapters that have CCC certificates or fulfill relevant safety standards.
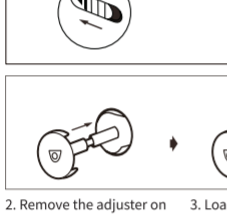
04. How to Download the App

Mobile Download
Please search for "Phomemo" on your device's app market and download the software.

Google Play
App Store
Phomemo

05. How to Connect to the App

1. For your first use, please charge the printer fully. Press and hold the Power Button for around 3 seconds to start the printer.

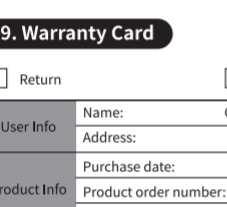2. Connecting to the Printer

Method 1:
Turn on the Bluetooth function on your phone. Connect after searching for M02 on your Phomemo App.
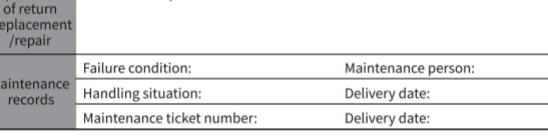
Method 2:
Press the Power Button twice to print out a QR code. Use your Phomemo App to scan the QR code.
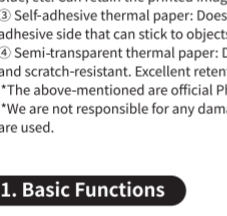
06. How to Replace the Thermal Paper

1. Open the printer' cover. Take out the paper buffer.

2. Remove the adjuster on the right side
3. Load the printing paper
4. Install the adjuster on the right side

5. Put in the paper holder and close the printer' s cover.

*Tips: How to differentiate the front and back parts of the Thermal Paper?

① Use your nail to scratch the surface of the Thermal Paper. Install the thermal paper with the side that shows color facing up.
② Make sure the glossy side is facing upward.

07. Warranty

Thank you for choosing our product.
" We provide "Exchange/Refund" services for customers within one year upon the purchase of the product.

08. After-sales services

Whatsapp : +86 13928082084 / +86 15338193665
Skype : Phomemo Team-Jessie / Phomemo Team-Helen
☎ +1 855 957 5321(US only)
Office Hours: Monday to Friday from 9 a.m. to 5 p.m. EST
✉ support@phomemo.com
⊕ www.phomemo.com
◉ Noble Please search for "Phomemo" to find more guides on how to operate the printer.

09. Warranty Card

			Repair
	□ Return	□ Exchange	
Cost &&&	Name:	Gender:	Phone:
	Address:		
Product Info	Purchase date:		
	Product order number:		
	Product Serial Number:		
Requirements of return /replacement /repair	Reason description:		
Maintenance records	Failure condition:	Maintenance person:	
	Handling situation:	Delivery date:	
	Maintenance ticket number:	Delivery date:	

10. Official Thermal Paper Type

① Waterproof, oilproof, PVC thermal paper: Does not contain Bisphenol A. Scratch-resistant. Can retain the printed image for 7-10 years.
② Color thermal paper: Does not contain Bisphenol A. Includes colors such as yellow, pink, blue, etc. Can retain the printed image for up to 5 years.
③ Self-adhesive thermal paper: Does not contain Bisphenol A. The thermal paper has an adhesive side that can stick to objects. Can retain the printed image for up to 10 years.
④ Semi-transparent thermal paper: Does not contain Bisphenol A. Waterproof, oilproof, and scratch-resistant. Excellent retention of the printed image for up to 15 years.
*The above-mentioned are official Phomemo thermal papers.
*We are not responsible for any damage caused to the printer if unofficial thermal papers are used.

11. Basic Functions

10.1 Print images

Steps:
1.Choose the "Print Images" function in the Phomemo App
2.Add the photos you wish to print.
3.Adjust the setting of the image in the workspace.
4.Choose the printing intensity.
5.Press the "Print" button on the lower right corner to print.

10.2 Graphic Function

The Graphics library contains various materials drawn by artists. You can modify and personalize the materials using the following steps.
Step 1: Select the "Graphic" function in the Phomemo App.
Step 2: Select any object to enter the edit screen.
Step 3: You can create personalized edits by adding text, table, image, stickers, QR codes on the edit screen. Any content added is previewed on the edit screen.

Function	Description
Text	Selecting "Text" will insert a text box for editing. You can edit the content's font, alignment, etc.
Table	Selecting "Table" will insert a table for editing.
Image	Selecting "Image" will insert an image for editing or printing.
Emoji	Selecting "Emoji" will insert an Emoji for editing or printing.
QR code	Selecting "QR Code" will bring you to a screen where you can insert any text or numbers to generate a QR Code.

Step 4: Press the ⏚ button on the upper right corner to print.

10.3 Printing Windows Application Files

Select the "Print Web" function in the Phomemo App and enter the URL to access the webpage. Press the "Print" button to print the content of the webpage.

12. Frequently Asked Questions

Common problems and solutions

Problem	Reason	Solution
Only half the paper is printed	The printing paper is not installed correctly.	Reinstall the paper holder according to the paper adapter.
	The printer head did not connect properly	Reinstall the paper holder according to the paper adapter.
The printer cannot charge properly	Unstable contact	Connect the printer. You can check the remaining power of the printer by the Bluetooth icon connection indicator in the upper right corner.
	Inadequate contact	Use a 5V=2A adapter. Under normal circumstances, the printer will be fully charged in 2.5 hours.
Cannot connect to the Printer's Bluetooth	1. Unable to switch on	Do not leave the printer uncharged for more than 3 months or so. The battery power might run out completely and fail to activate or charge.
	2. Your phone's Bluetooth is deactivated	Activate your phone's Bluetooth connection. If the Bluetooth function does not activate automatically. You have to activate it manually.
	3. The App cannot detect the printer.	The printer is not turned on. Turn on the printer.
	3. Connecting to multiple devices	Press the Power Button of the printer twice to print out a QR Code. Scan the QR Code to connect to the printer.
Unable to print	4. The phone's location is turned on without zeros	Android devices need to turn on their location
	4. The printer cannot print without zeros	The paper is loaded the wrong way round. The printing surface should be installed facing up.
	2. System Bug	Restart your phone.
	3. There' s a black line on the paper	The paper is stuck, pull out some paper.
Paper jammed in the printer	1. The paper roll has become loose and caused a jam	Install the paper roll the right way. Fasten the paper roll tight, and reload the paper. Reload the paper holder buffer.
	2. There' s a foreign object in the printer	Open the printer' s paper compartment and use tweezers to take out the object.
App shows that the printer has run out of paper	1. No paper in the printer	Reinstall the paper. The paper is not extended toward the paper output slot.
	2. The printer cannot detect any paper	The sensor has malfunctioned. Use rubbing alcohol to clean the sensor.
	3. The printing paper is not installed correctly	Reinstall the paper according to the paper adapter.
Wrong prints	1. The printer' s power is too low	Get fully charged.
	2. The printer' s cover is not closed properly	Close the printer' s cover properly. Use good quality thermal paper.
	3. The printer' s paper is too low	The paper will expire even if stored. Use fresh printing paper.
	4. Thermal paper quality.	The paper will expire even if stored. Use fresh printing paper.
	5. The paper is exposed to the air for a long time	Thermal paper should not be placed together.
	5. The paper is exposed to heat	Heat may affect the prints' quality.
	6. The paper is exposed to light	Store the printing papers away from sunlight in a dry environment.
The text on the paper is faded	Improper storage	Environmental temperature, humidity, alcohol, sterilizers, sweat, or hand sweat can affect the printing quality. Please pay attention to storage.
		Store the printing papers away from sunlight in a dry environment.
		After printing, do not store the paper with the printed surface touching another thermal paper or plastic surface.
		Please choose self-adhesive thermal paper. Some alkaline-based adhesive may cause the print to fade faster.

13. FCC Warning

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
-    Reorient or relocate the receiving antenna.
-    Increase the separation between the equipment and receiver.
-    Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-    Consult the dealer or an experienced radio/TV technician for help.
The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

14. ISED Warning

IC Warning statement:
This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:
1.This device may not cause interference.
2.This device must accept any interference, including interference that may cause undesired operation of the device.
L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :
1.L'appareil ne doit pas produire de brouillage;
2.L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

RF exposure statement

IC RF exposure statement

The device has been evaluated to meet general IC RF exposure requirement. The device can be used in portable exposure condition without restriction.
IC Déclaration d'exposition aux RF:
L'appareil a été évalué pour répondre aux exigences générales d'exposition aux RF d'IC. L'appareil peut être utilisé dans des conditions d'exposition portable sans restriction.