

I C E R A

Muse iWash CS-20 Integrated Bidet Toilet Instruction Manual



Read all operating instructions before installation and use.

Please save this instruction manual and place in an easily accessible location.

External appearance and specifications are subject to change for improvement of product without notice.

**THIS PRODUCT WILL NOT FUNCTION IF PROVIDED ANGLE STOP AND SUPPLY LINE ARE NOT USED.
THIS PRODUCT WILL NOT FUNCTION IF HOME PSI IS BELOW 50.**

Important Safeguards

READ ALL INSTRUCTIONS BEFORE USING

DANGER

To reduce the risk of electrocution

- Do not use while bathing.
- Do not place or store seat where it can fall or be pulled into a tub or sink.
- Do not place or drop into water or other liquid.
- Do not reach for a seat that has fallen into water. Unplug immediately.

WARNING

To reduce the risk of burns, electrocution, fire or injury

- If the power cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a fire hazard. Do not use if the power cord is loose or damaged.
- This product should only be connected to a properly ground outlet.
- Unplug the appliance while cleaning. Do not touch the power plug with wet hands.
- The power cord should be properly connected to an electrical outlet corresponding to the rated voltage of the product.
- Keep the power cord away from heated surfaces.
- Unplug the power cord before removing the seat top from the toilet bowl.
- Do not connect other electrical appliances to the same outlet as the unit.
- This product is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities unless under the supervision of a responsible adult.
- Use this product only for its intended use as described in this manual.
- Do not use any attachments unless recommended by the manufacturer.
- Never operate this product if it has a damaged cord or plug. If it is not working properly, if it has been dropped or damaged, or dropped into water, call Icera Customer Service for assistance before use or installation.
- Never block the air outlets of the product or place it on a soft surface, such as a bed or couch, where the air outlets may be blocked. Keep the air outlets free of lint, hair and debris.
- Any service or repair should be performed by an authorized service representative.
- Close supervision is necessary when this product is used by or near children or invalids.
- If connection is made to a potable water system, the system shall be protected against backflow.

Important Safeguards

WARNING

To reduce the risk of burns, electrocution, fire or injury to persons

- Do not dismantle, repair or alter the unit unless under the instruction of an authorized service representative.
- Never use while drowsy.
- Never drop or insert any object into any opening or hose.
- Do not use outdoors, or operate where aerosol spray products are being used or where oxygen is being administered.
- Do not pour water onto the seat.
- Do not use a steam cleaner to clean the unit.
- Keep the unit away from fires or flammable substances.
- Do not connect to industrial water supplies.
- To caution against low-grade burns, do not use the heated seat function for long periods of time.
- Only use the hoses supplied with the appliance. Old hose sets should not be reused.
- Ingress of water protection: IPX4
- Do not smoke cigarettes or other tobacco products nor allow burning material in or near the toilet.

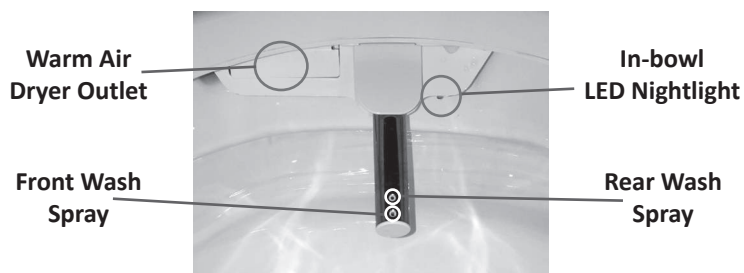
CAUTION

To reduce the risk of injury to persons or damage to product or property

- Do not place heavy objects on or step on the seat. It may cause product damage or injury.
- When cleaning the unit, do not use any chemicals. Clean the unit with a moist, well-wrung soft cloth.
- For excessive stains, use a soft cloth moistened with mild dish detergent. Wipe any excess fluid away with a dry cloth.
- Do not slam down or force close the seat lid.
- Do not lean on the seat lid.
- Do not twist or pull the connection hoses. This may affect the water supply or cause leaks.
- If the unit seems to be malfunctioning, do not use. Disconnect the power cord and call Icera Customer Service for assistance. Using a malfunctioning seat may be a fire and / or electric shock hazard.

Parts Identification

Main unit



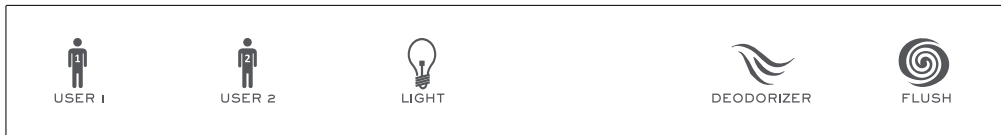
Parts Identification

Control Panel

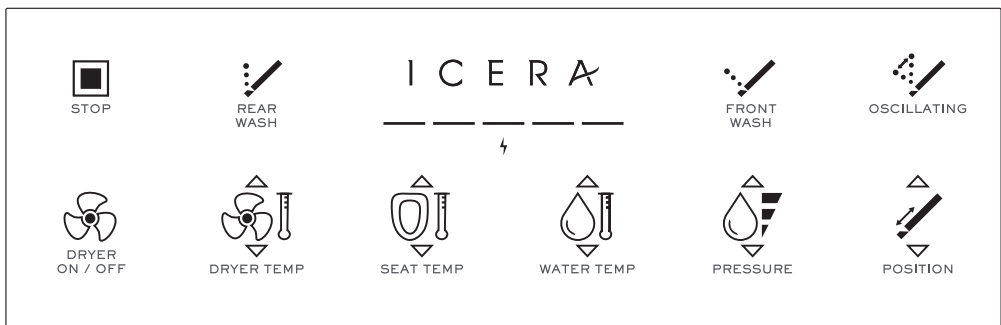


Remote control

Top



Front



Parts Identification

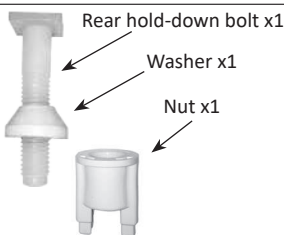
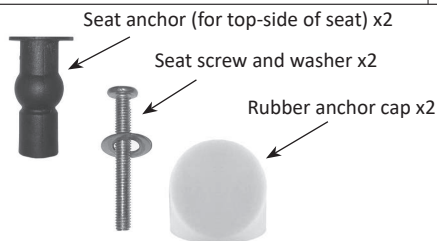
Included Parts

Water filter x1



Brass filter adapter x1

1/2 in. x 7/16 in. and 1/2 in. 1/4-turn angle stop x1



AAA Battery x3



Battery-operated remote with wall-mount x1 (includes adhesive tabs on back of wall-mount)

The following are pre-installed on the toilet bowl and are not shown above:

- Rim jet supply line
- Flush jet supply line

Parts pictured above may differ slightly in appearance from parts received with actual unit. Any variations will not affect product function or installation method.

Images are not to scale.

THIS PRODUCT WILL NOT FUNCTION IF PROVIDED ANGLE STOP AND SUPPLY LINE ARE NOT USED. THIS PRODUCT WILL NOT FUNCTION IF HOME PSI IS BELOW 50.

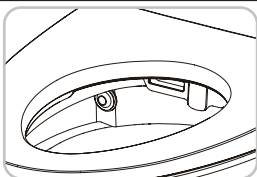
Required But Not Included Parts & Tools

- GFCI receptacle x1, wired in wall and tested
- Bowl to flange gasket x1 - a waxless ring is recommended although a bee's wax ring may be used
- Pair of 2-1/2" long toilet bowl mounting bolts/nuts
- Open ended wrench that fits toilet bowl mounting nuts x1
- Adjustable wrenches x2
- #2 Phillips screwdriver x1

Basic Instructions

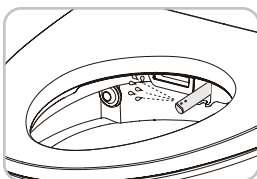
The buttons on the toilet bowl are supplementary controls to be used in case of emergency. Water pressure and dryer temperature can be controlled via the remote only.



1 Sit on the seat



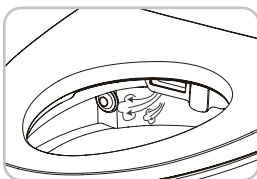
- The seat sensor is triggered by skin touch. The sensor will recognize that the seat is occupied and the bowl pre-mist will run. You should hear water running.


2 Press the REAR WASH or FRONT WASH button



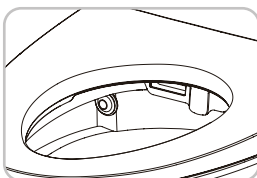
- Select either the  REAR WASH or the  FRONT WASH on the remote. Each wash cycle operates for 90 seconds.
- A beep will sound indicating the end of the chosen wash cycle.


3 Press the DRYER button



- Select  DRYER ON/OFF on the remote. Dryer cycle will operate for 3 minutes.
- A beep will sound indicating the end of the dryer cycle.
- You can supplement by wiping gently with toilet paper, if desired.

4 Press the STOP button







- Once the  STOP button is pressed, the wash and/or dry functions will cease and the nozzle will return to its resting position.



- When sitting on the seat, sit in the center to ensure the seat sensor detects the user. If the seat sensor is not activated, the wash and dry functions cannot be used.
- The seat sensor of this product is located inside the seat. The sensor is activated by human touch. Seat covers should not be used as they will not allow the sensor to detect a user.

Functions & Operation


Oscillating Wash

- Press  to activate the OSCILLATING WASH. The nozzle moves back and forth while in REAR WASH position. This function can also be activated in FRONT WASH position by pressing  FRONT WASH, then press  OSCILLATING WASH. The oscillating wash cycle will automatically stop after 3 minutes or by pressing the  button.


Nozzle Position Adjustment

- Press  to move the NOZZLE FORWARD or  to move the NOZZLE REARWARD during the wash cycle.


Water Pressure Adjustment

- Water pressure can be adjusted by pressing the  buttons during wash. If you choose not to adjust the water pressure, it will default to the last used setting.


Water Temperature Adjustment

- Water temperature can be adjusted by pressing the  button on the remote. There are 3 temperature settings to choose from:
 - Low: 93.2° F (34°C)
 - Medium: 98.6° F (37°C)
 - High: 104° F (40°C)

Warm Air Dryer Temperature Adjustment



- Press  on the remote to adjust the temperature of the warm air. If you choose not to adjust the dryer temperature, it will default to the last used setting.

Warm Seat Temperature Adjustment


- Seat temperature can be adjusted by pressing the  button on the remote. There are 3 temperature settings to choose from:
 - Low: 82° F (28° C)
 - Medium: 90° F (32° C)
 - High: 98° F (37° C)

Functions & Operation



Deodorizer

- Press  the button to activate a 3 minute deodorizer cycle.
- Press  again to end the deodorizer cycle early.
- Please note: The deodorizer in this unit is meant to reduce odors from the bowl only. It is not meant to deodorize the entire bathroom, nor does it leave a scent.


LED Nightlight

- Activate the LED NIGHTLIGHT by pressing the  button on the remote control. The nightlight will turn on only when the sensor reads a dim or dark environment, and will automatically shut off in a lit room.
- Electric power consumption is little and use the LED Nightlight function without care about the electric charge.

Auto Flush

- Auto Flush mode is active by default when the unit is initially powered on.
- To deactivate Auto Flush mode, press and hold the  button for at least 8 seconds, then release. The unit should no longer flush automatically.
- To reset the unit to Auto Flush mode, press and hold the  button for at least 8 seconds, then release.
- When the Auto Flush mode is set, the toilet will flush automatically when it detects a user has vacated the seat after sitting for 3 seconds or more.
- In the event of a power outage, the Auto Flush will not operate. See below for instructions on how to flush manually.

Manual Flush Options

- **USING THE REMOTE:** Press the  button at the top of the remote to activate the flush. This method is functional regardless of the Auto Flush settings.
- **USING THE SEAT CONTROLS:** In the event of a power outage or remote malfunction, the flush can be activated using the flush buttons located on the right side of the seat when facing the toilet (see image below).





Hold the button towards the front of the bowl (button 1) for 4 seconds to activate a rim wash. Then, hold button towards the rear of the bowl (button 2) for 4 seconds to activate the siphon jet to clear any waste. Then, hold button 1 for an additional 4 seconds to activate a second rim wash to refill the bowl. **Note:** the buttons on the bowl are not labeled - numbers shown on the image to the left are for instructional reference only.



※ Recommended Flush Water Supply Pressure : 45 - 99 PSI (3.1 - 7.0 kgf/cm²)

Functions & Operation


User Presets

- **SAVING USER PRESETS:** Set water pressure and temperature, nozzle position, dryer temperature and seat temperature to the desired settings, then hold the  button for 4 seconds to save. A long beep will sound once the settings are saved. Repeat for .
- **ACTIVATING USER PRESETS:** Quickly press and release the user preset desired to activate. A short beep will sound when the user preset is activated.



Power Saving Modes

- **STANDARD:** In Standard mode, the seat temperature will be maintained at the setting last selected by the user.
- **AUTO:** Press the  POWER MODE button on the seat control panel to activate the AUTO power saving mode. In AUTO power saving mode, the seat temperature will be maintained at 77° F (25° C). Once occupied, the seat temperature is fully adjustable via the remote control.
- **ECO:** For even greater energy-efficiency, press the  POWER MODE button on the seat control panel twice to activate the ECO power saving mode. In ECO power saving mode, the seat will be maintained at room temperature. When a light is turned on in the bathroom, the seat will switch to AUTO power saving mode and revert back to ECO power saving mode when the light is no longer detected.

Power On/Off

- To turn the unit off, hold the  POWER MODE button on the seat panel for 4 seconds (until the LED lights shut off).
- To turn the unit on, press any button on the remote except the water, dryer and nozzle adjustment buttons.
- In the event of a power outage or failure, the temp. and pressure settings will default to the last used settings when the seat is powered on again.

Nozzle Cleaning

- The nozzle system is both sanitary and effective. The self-cleaning nozzle has separate sections for the front and rear wash cycles. It is internally treated with an antibacterial nano-silver compound for added sterility. The nozzle is automatically sanitized before and after each use.
- The nozzle should also be cleaned manually periodically. Using the control panel located on the seat, press the  REAR WASH and  FRONT WASH buttons at the same time. Clean the nozzle manually with a soft brush. Press the STOP button on the control panel to return the nozzle to its resting position. The self-cleaning function will then operate.

Burn Protection

- The seat temperature will automatically lower when set to the highest setting if the seat is occupied for more than 30 minutes to protect the user against low-grade burns.

Installation

IMPORTANT NOTE:

Please read through this entire list of instructions and take an inventory of included parts before beginning installation. If you have any questions at all, please call Customer Service at 855-444-2372 before you begin your installation.

Before unpacking product, ensure that rough-in dimensions are as follows:

- The centerline of the floor drain is to be 12" from finished back wall. Do not include the thickness of any base board molding when taking this measurement.
- The centerline of the angle stop (wall valve) is to be 8" above the finished floor and 6" to the left of the centerline of the floor drain. The angle stop will need to have a 1/2" MIP thread to connect to the included supply line.

VERY IMPORTANT: Follow instructions in order! Connect hoses and attach seat top to bowl BEFORE putting the down the bowl.

INSTALLATION STEPS

1a. Screw the 1/2" supply line (included) to the angle stop. Hand tighten only.

1b. Open the angle stop and allow water to flow into the floor drain for 60 seconds. DO NOT SKIP THIS STEP! Construction debris in the pipes will clog the unit's filter. This applies to new construction as well. Turn off valve and remove supply line when complete.



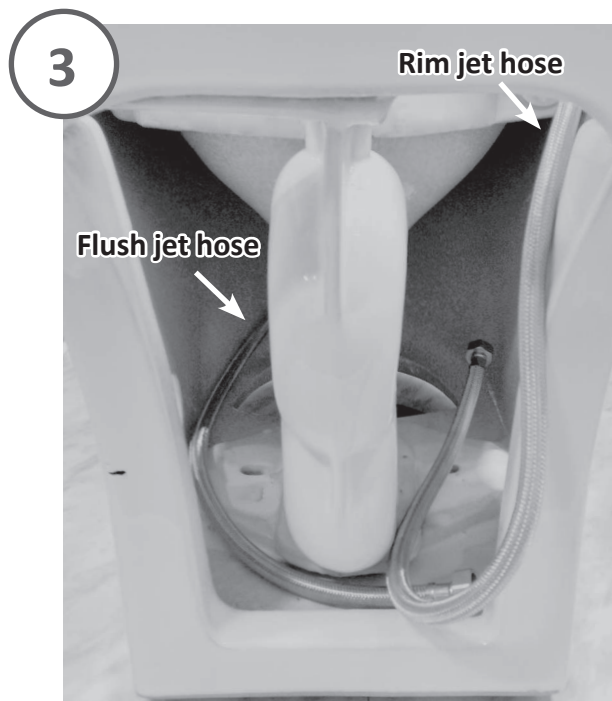
Installation

2a. Insert toilet mounting bolts (not supplied) into drain flange. **IMPORTANT NOTE: Bolts must be no longer than 2-1/2".**

2b. Position waxless gasket (recommended, not included) on the floor flange. If a traditional wax ring is used, affix to the bottom of the toilet bowl.

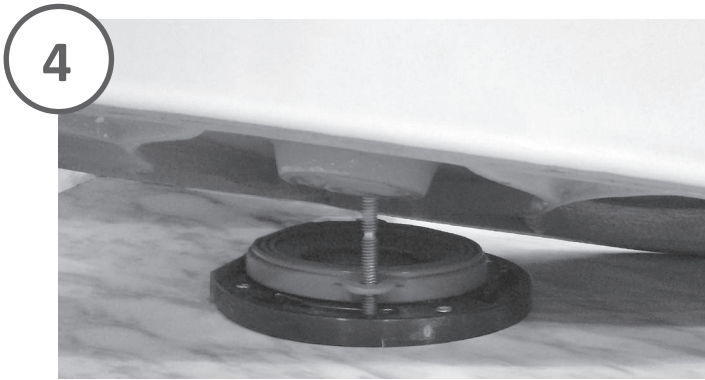


3. Unbox the bowl. Viewing from the back, you'll notice 2 factory-installed braided stainless steel lines. One leads to the front of the bowl and operates the bowl flush jet; the other leads to the rim and operates the rim jet.



Installation

4. GENTLY align bowl over drain flange guiding mounting bolts through the mounting holes in the base of the bowl



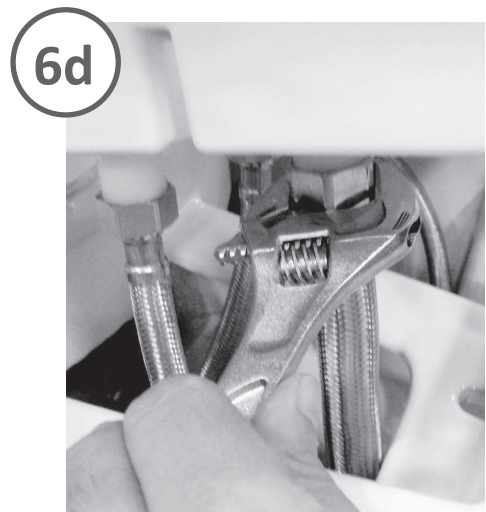
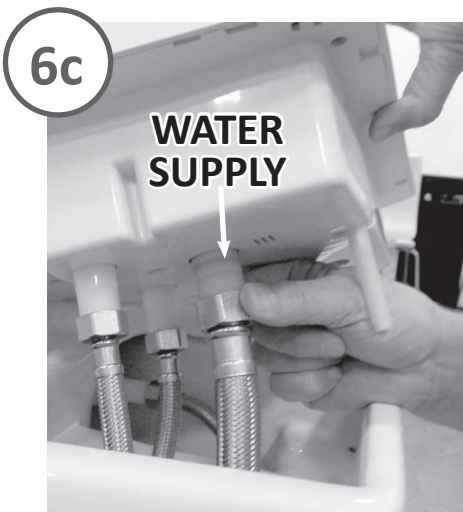
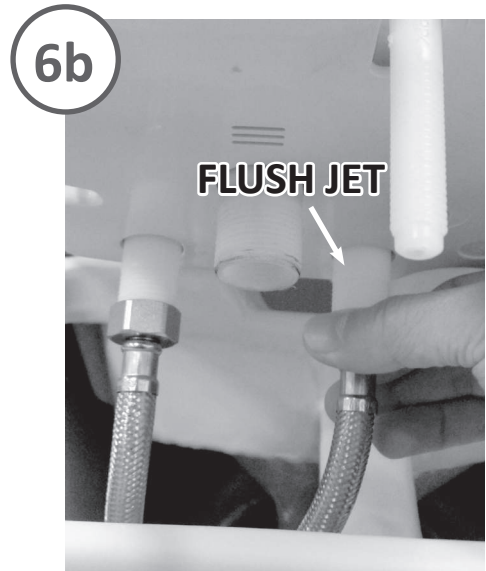
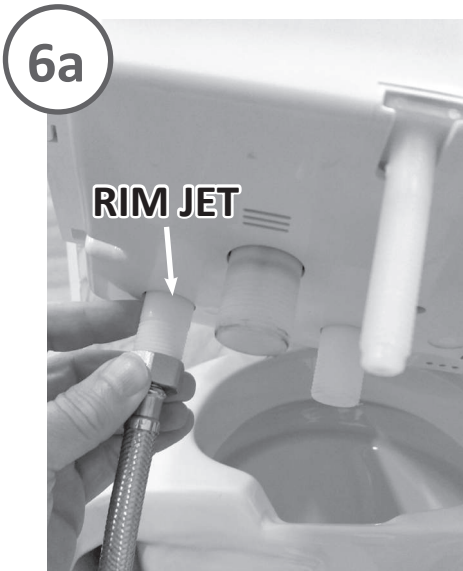
5a. Reach through the top of the back of the bowl to thread bolt nuts onto bolts and hand-tighten.

5b. Once hand-tightened, use a wrench to tighten further. DO NOT OVER-TIGHTEN. You will risk cracking the ceramic. Tighten alternately as follows: Left nut = 1/2 a turn; Right nut = 1/2 a turn; Left nut = 1/2 a turn; right nut = 1/2 a turn; then STOP.



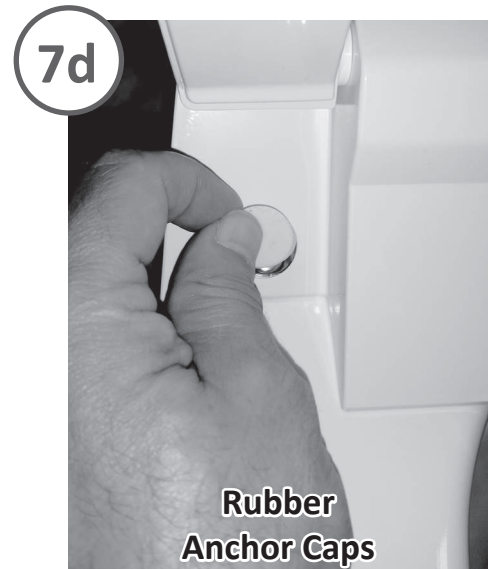
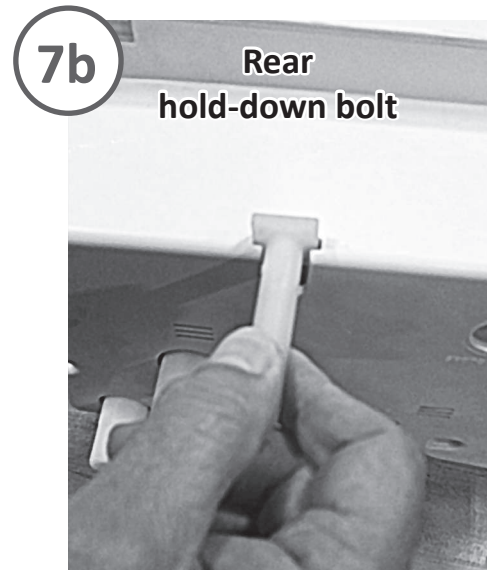
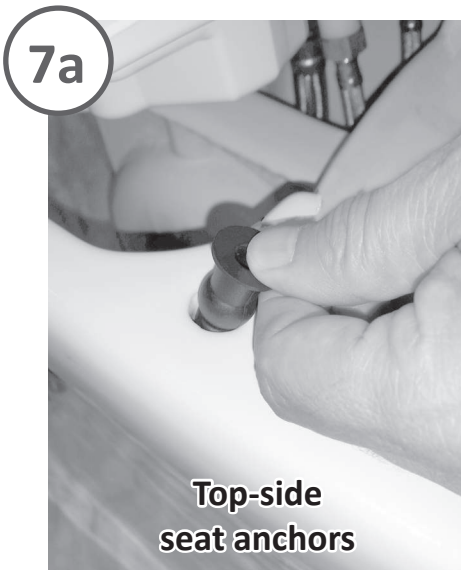
Installation

- 6a.** Unbox the bidet seat and the rest of the parts in the bowl carton. Hand-tighten the bowl jet supply line to the 1/2" plastic inlet on the left bottomside of the seat.
- 6b.** Hand-tighten the rim jet supply line to the 1/2" plastic inlet on the right bottomside of the seat.
- 6c.** Hand-tighten the 3/4" water supply transfer hose (included) to the center 3/4" inlet, leaving the opposite end hanging inside the rear cavity of the bowl.
- 6d.** Using an adjustable wrench, GENTLY tighten each connection. DO NOT OVER-TIGHTEN AS THE PLASTIC THREADS OF THE INLET WILL BE DAMAGED AND LEAK.



Installation

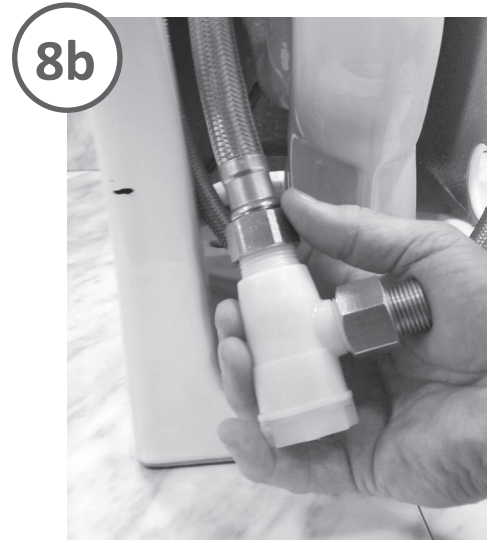
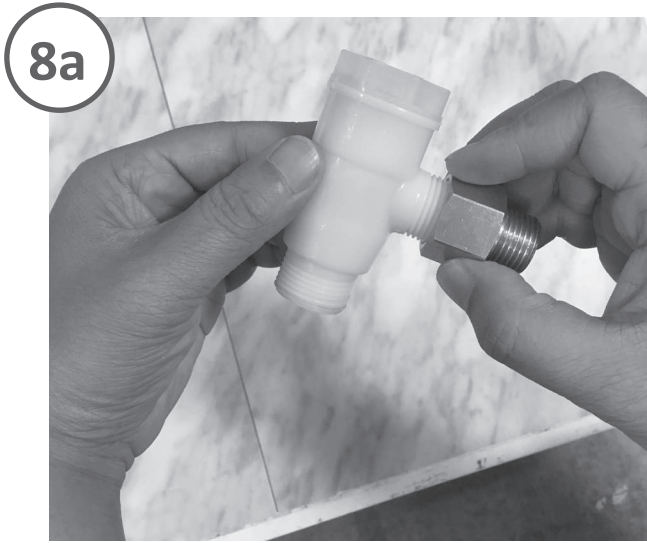
- 7a.** Install seat anchors (included) in bowl deck holes.
- 7b.** Insert plastic hold-down bolt (included) under the rear of the seat. Align seat with anchors/rear deck mounting hole.
- 7c.** Affix seat to bowl by using screws/washers threaded into the anchors in front and by threading washer/plastic nut in the rear.
- 7d.** Insert rubber caps into front screw recesses.



Installation

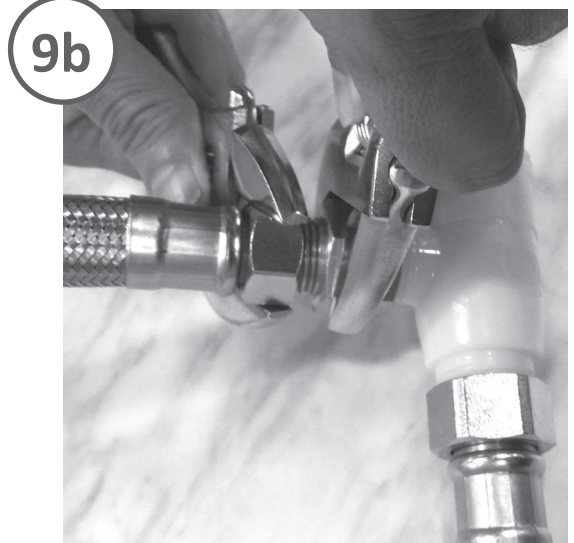
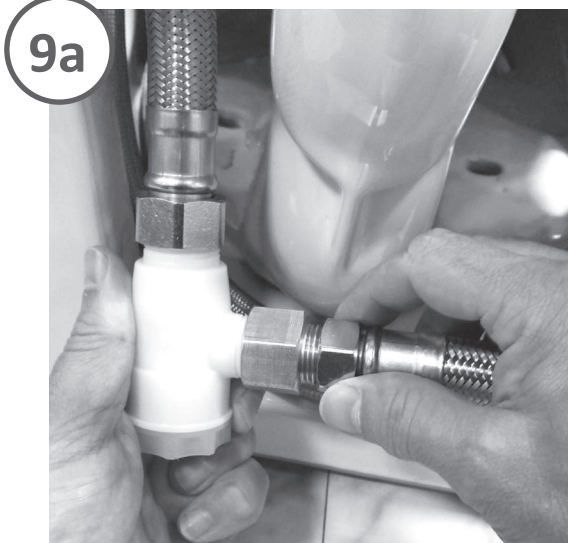
8a. Hand-tighten 1/2" brass adapter to the water filter (both included).

8b. Hand-tighten filter to 3/4" transfer hose. Using an adjustable wrench, GENTLY tighten each connection. DO NOT OVER-TIGHTEN AS THE PLASTIC THREADS WILL BE DAMAGED AND LEAK.



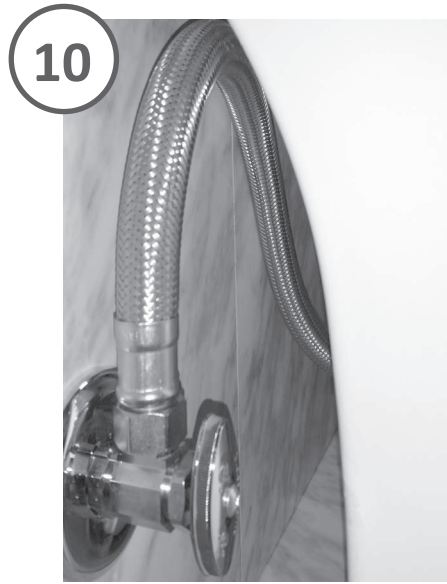
9a. Hand-tighten 1/2" supply line (included) to the 1/2" brass filter adapter.

9b. Using a wrench (or channel locking pliers) to secure the brass adapter to prevent over-tightening the plastic filter threads, tighten the 1/2" supply line with a second wrench.



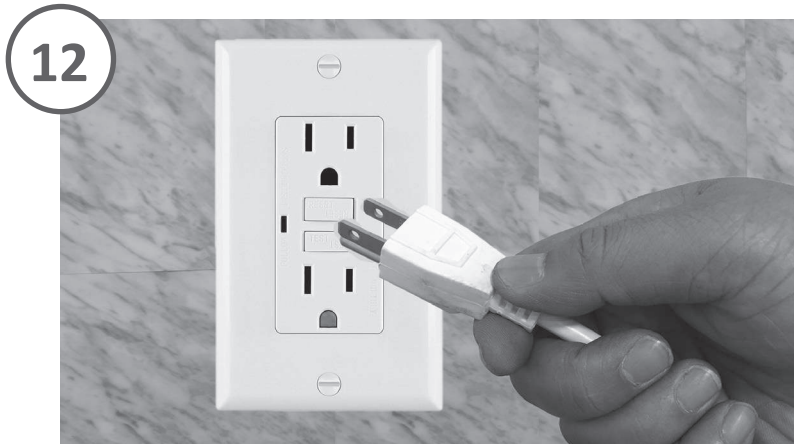
Installation

10. Hand-tighten 1/2" supply hose to angle stop. Use a wrench to tighten fully. Ensure supply hose is not kinked or awkwardly bent. The hose should appear as in the picture below.



11. Turn on water and check for leaks.

12. Plug unit into Ground Fault Circuit Interruption receptacle (GFCI) (required, not included).



13. To test the water spray functions, place your hand on the seat where the sensor is located and press either FRONT WASH or REAR WASH. You should have another person present to cover the nozzle while testing, as the nozzle will spray water if operational.

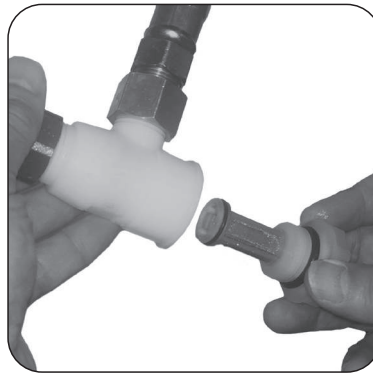
14. Installation complete! Enjoy your new integrated bidet toilet!

Maintenance

Cleaning the water filter

If your integrated toilet seems to be experiencing a loss of water pressure, your water filter may be dirty or clogged and should be cleaned. Follow the steps below to clean the filter. If the pressure issue is not resolved after cleaning, see the Troubleshooting section at the end of this manual for other possible solutions.

- Unplug the power cord from the wall outlet.
- Close the water supply by turning the valve clockwise.
- Turn notched end of the filter counterclockwise to open the filter housing and pull out the inner barrel filter.



- Clean the barrel filter with water and soft brush, then push back into the filter housing and close.
- Turn on the water supply by turning the valve counterclockwise.

Cleaning the nozzle

- Press REAR WASH and FRONT WASH on the seat control panel simultaneously to extend the nozzle.
- Clean the nozzle with a soft brush.
- Press STOP on the seat control panel to return the nozzle to its resting position. The self-cleaning function will cycle through automatically.



Troubleshooting

Check the followings details before calling for service.

Symptoms	Check points	
The unit does not operate	<ul style="list-style-type: none"> Is the power off? Is the power plug disconnected? Is there power to the outlet? 	<ul style="list-style-type: none"> Press either the STOP, REAR WASH, FRONT WASH, or DRYER ON/OFF buttons on the remote control to power on the unit. Make sure the plug is securely connected. Unplug the unit and plug another device into the outlet to make sure there is power.
Wash or Dry functions not working	<ul style="list-style-type: none"> Is the seat occupied? 	<ul style="list-style-type: none"> Most functions will not operate if the seat is not occupied. There is a sensor inside of the seat that recognizes touch. Please make sure there is nothing on the seat that could block the sensor (e.g., toilet seat cover, paper, etc.)
Remote control not working	<ul style="list-style-type: none"> Are the batteries old or uncharged? 	<ul style="list-style-type: none"> Replace the battery.
Water pressure is weak	<ul style="list-style-type: none"> Is the water pressure set at the lowest level? Is the water filter clogged? Is the tap water pressure used under the recommended minimum pressure (45-99 PSI / 3.1 - 7.0 kgf/cm²)? Are you using a wash cycle while attempting to flush the toilet? 	<ul style="list-style-type: none"> Adjust the water pressure setting to a higher level. Clean the water filter. If pressure is lower than recommended, you may experience a weak flush. Check your home's water pressure and confirm it meets the recommended water supply pressure (45 - 99 PSI / 3.1 - 7.0 kgf/cm²). Water pressure will fall while the unit is being flushed. Retry the wash cycle after the flush is complete.
Water is not warm	<ul style="list-style-type: none"> Is the water temperature set to OFF or LOW? 	<ul style="list-style-type: none"> Adjust the temperature setting to a higher level.
The seat is not warm	<ul style="list-style-type: none"> Is the seat temperature set to OFF or LOW? Is ECO or AUTO power-saving mode activated? 	<ul style="list-style-type: none"> Adjust the temperature setting to a higher level. Deactivate any power-saving mode and try again after about 5 minutes.
The warm air dryer is not warm	<ul style="list-style-type: none"> Is the DRY temperature set at low? 	<ul style="list-style-type: none"> Adjust the temperature setting to a higher level.
AUTO FLUSH does not operate	<ul style="list-style-type: none"> Is there power to the outlet? 	<ul style="list-style-type: none"> Use MANUAL FLUSH in the event of a power outage. AUTO FLUSH should function again once power is restored.
Water flows into the bowl continuously	<ul style="list-style-type: none"> Did a power outage occur during an AUTO FLUSH cycle? 	<ul style="list-style-type: none"> If a power outage occurs while the AUTO FLUSH function is in use, the unit may continue to flush water. Close the water supply valve and stop use until electricity is recovered.
Water does not come out	<ul style="list-style-type: none"> Is the water supply valve closed? Is the water supply cut off? 	<ul style="list-style-type: none"> Open the water supply valve. Wait until the water supply is turned on.

Troubleshooting

Check the followings details before calling for service.

Symptoms	Check points	
Weak Flush	<ul style="list-style-type: none">Try adjusting the flush cycle.	 The flush cycle can be adjusted to increase the amount of water in the bowl, creating a stronger flush. Please visit https://www.icerabath.com/product-faqs for detailed instructions on how to make the proper adjustments.
I have two or more units in my home. The remote control for one unit sometimes interferes with the other(s).	<ul style="list-style-type: none">Try adjusting the remote frequencies.	 The remote frequency can be changed to stop cross-interference between two or more units installed near each other. Please see pages 21-22 for detailed instructions on how to adjust your remote(s) frequency.

Product Specifications



Item			S-20.C01 (Bidet seat top only)
Power Supply			120V~ , 60Hz
Max. Power Consumption			1460W
Power Cord Length			3.9 ft (1.2 M)
Water Supply Connection			Direct connection to the water supply
Water Supply Pressure			45 - 99 PSI (3.1 - 7.0 kgf/cm²)
Cleansing	Water Flow Rate	Rear Wash	0.65L / min
		Front Wash	0.65L / min
	Water Pressure Adjustment		5 Levels
	Temp. Adjustment		93.2°F (34°C), 98.6°F (37°C), 104°F (40°C)
	Heater Capacity		1400W
	Safety Device		Thermal Fuse, Thermostat
Warm Seat	Temp. Adjustment		82°F (28°C), 90°F (32°C), 98°F (37°C)
	Heater Capacity		55W
	Safety Device		Thermal Fuse
Dry	Temp. Adjustment		122°F (50°C) default (5 levels)
	Heater Capacity		200W
	Safety Device		Thermal Fuse, Bi-metal
Deodorizer			Catalytic Deodorization
Water Supply Temperature			37.4°F - 95°F (3°C - 35°C)
Ambient Temperature Range			37.4°F - 104°F (3°C - 40°C)
Seat top dimensions			15.9" x 26.9" x 5" (405mm x 685mm x 128mm)
Seat top weight			2.2lbs (6.3kg)

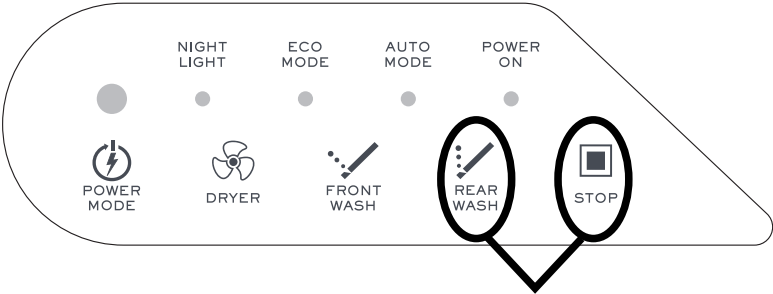
Remote Specifications

Item	S-20 RF
Type of Equipment	Remote Controller
Rated Power Supply	DC 4.5V
Operating Frequency	2422MHz
Modulation Type	FSK
Ambient Temperature Range	37.4°F - 104°F (3°C - 40°C)

Adjusting the Remote Control Frequency

It may be necessary to adjust the remote frequency channel in homes where two or more units are installed in close proximity. If two units are being activated by a single remote, follow the steps below to adjust the frequency on one remote.

1. Turn the unit off and unplug the power cord.
2. Locate the control panel on the side of the seat (pictured below).
3. Press and hold REAR WASH  and STOP  simultaneously.
4. Continue to hold REAR WASH and STOP while plugging the power cord back in and hold REAR WASH / STOP for another 4 seconds.
5. The POWER ON LED light should start flickering and you should hear a repeating beep sound, at which point you can release the REAR WASH and STOP buttons on the side panel.



Press and hold while plugging the unit back in until the POWER ON LED starts flickering.

Continued on next page

Adjusting the Remote Control Frequency - continued

6. On the remote control, press and hold the UP \triangle and DOWN ∇ water pressure adjustment buttons simultaneously for 4 seconds. After 4 seconds, the leftmost LED bar light under the ICERA logo should start to flicker.
7. To change the frequency channel, quickly press the either the UP or DOWN water pressure adjustment button again. The LED light should move on the remote which indicates the change to the next channel. You can select any of the frequency channels shown below except for Channel 1 which is the default channel.
8. Press STOP \blacksquare on the remote control to set the channel choice.
9. Make sure each unit in your household is set to a different channel.



FIRST: Press and hold together for 4 seconds until the channel indicator light turns on.

SECOND: Press either button again to change the channel frequency.

THIRD: Press STOP to set the channel.

FCC Information to User

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution

Modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

Warranty

CERAMIC TOILET BOWL - LIMITED LIFETIME WARRANTY

Icera | St. Thomas Creations provides a LIMITED LIFETIME WARRANTY for its Icera and St. Thomas Creations branded vitreous china and fire clay plumbing fixtures to be free of defects in material and workmanship. This warranty is extended only to the original purchaser and installer of the product. This warranty is non-transferable.

Icera | St. Thomas Creations will, at its election, repair, replace or make appropriate adjustments where Icera's inspection discloses any such defects occurring in normal usage within the warranty period after purchase. Comparable products will be offered as replacements for products no longer available. Icera | St. Thomas Creations is not responsible for removal or installation costs. Use of in-tank toilet cleaners will void the warranty.

Authorized Resellers

Warranties are not applicable to products sold by unauthorized resellers. The consumer accepts responsibility to research the integrity and reputation of the reseller to ensure they are authorized to sell and provide appropriate pre-purchase and post-purchase service. Internet resellers should be particularly scrutinized as they are very difficult to evaluate and often provide very limited or no customer service.

This warranty applies to unmodified products when properly installed and maintained per factory instructions for their normal and intended non-commercial application. Excluded are all industrial, commercial and business usage, whose purchasers are hereby granted a two-year limited warranty. Icera is not responsible for removal of defective product or installation costs of replacement pieces.

Excluded from coverage through this warranty are items used as plumbing fixture trim, various fittings, toilet bowl seats, and tank flushing mechanisms. Changes in finish floss, scratching, staining, and other effects from chemical use, water, and atmospheric conditions are not considered manufacturing defects but are considered normal wear and tear. Variations in color will occur naturally due to manufacturing processes and are not covered under this warranty.

Icera reserves the right to make changes in product design, manufacturing process, packaging, or availability at any time without notice.

To obtain warranty service, contact Icera's Customer Service Department by phone at 855-444-2372, on line at service@icerausa.com, or by writing Icera, Attn: Customer Service Department, PO Box 4238, Westminster, CA, 92684, USA. Proof of purchase is required in processing all warranty claim requests.

IMPLIED WARRANTIES INCLUDING THAT OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE EXPRESSLY LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. ICERA AND/OR SELLER DISCLAIMS ANY LIABILITY FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Some states/provinces do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of special, incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights. You may also have other rights which may vary from state/province to state/province.

This is Icera's exclusive written warranty. This exclusive written warranty is issued in lieu of all other warranties, expressed or implied, including but not limited to the implied warranties of merchantability and fitness for a particular purpose.

Warranty

BIDET SEAT TOP - THREE YEAR LIMITED WARRANTY

Icera provides a LIMITED 3-YEAR WARRANTY for its iWash Bidet Seat to be free of defects in material and workmanship. This warranty is extended only to the original purchaser and installer of the product. This warranty is non-transferable.

Icera will, at its election, repair, replace or make appropriate adjustments where Icera's inspection discloses any such defects occurring in normal usage within the warranty period after purchase. Icera is not responsible for removal or installation costs.

Authorized Resellers

Warranties are not applicable to products sold by unauthorized resellers. The consumer accepts responsibility to research the integrity and reputation of the reseller to ensure they are authorized to sell and provide appropriate pre purchase and post purchase service. Internet resellers should be particularly scrutinized as they are very difficult to evaluate and often provide very limited or no customer service.

This warranty applies to unmodified products when properly installed and maintained per factory instructions for their normal and intended non-commercial application. Excluded are all industrial, commercial and business usage, whose purchasers are hereby granted a 2-year limited warranty. Icera is not responsible for removal of defective product or installation costs of replacement pieces.

Changes in finish, scratching, staining, and other effects from chemical use, water, and atmospheric conditions are not considered manufacturing defects but are considered normal wear and tear. Variations in color will occur naturally due to manufacturing processes and are not covered under this warranty.

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Some states/provinces do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of special, incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights. You may also have other rights which may vary from state/province to state/province.

This is Icera's exclusive written warranty. This exclusive written warranty is issued in lieu of all other warranties, expressed or implied, including but not limited to the implied warranties of merchantability and fitness for a particular purpose.

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