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Date : 2019-02-27

LOCKLY™ SECURE LINK

PGH200



Installation & User Manual

PART A

Secure Link Wi-Fi Hub



USB 5V 1A AC Adaptor*

PART B

LED Indicator



Door Sensor

Door Frame Sensor

Wireless Door Sensor

The Lockly™ Secure Link Wi-Fi Hub comes in two parts. Each part of the Secure Link is crucial to enable voice assistant features and live monitoring and control of your Lockly™ device.

The Wireless Door Sensor is optional but highly recommended as they provide the ability to verify that your door is securely closed and not ajar.

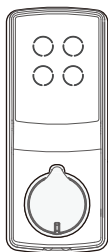
**You may plug the USB Secure Link Wi-Fi Hub into any UL Certified 5V 1A USB outlet, however we recommend using ours for best performance.*

1. Setting up the Secure Link Wi-Fi Hub

You should install the Secure Link Wi-Fi Hub after you have successfully finished installation and set up of your Lockly™ Smart Lock. Refer to your appropriate Lockly™ Smart Lock Installation Guide and User Manual that came with the lock for reference.

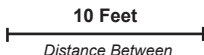
The Secure Link Wi-Fi Hub (Part A) can be plugged into any standard 5V 1A USB port or use the UL certified USB AC adapter included in this box (recommended).

For best connectivity, the Secure Link Wi-Fi Hub must be installed within 10 feet of your Lockly™ Smart Lock. You may experience delayed or intermittent connectivity if the Secure Link Wi-Fi Hub is installed further than 10 feet away from the Lockly™ Smart Lock.



Lockly™ Smart Lock

*PGD728 Series Shown
as reference only*



Secure Link Wi-Fi Hub

*Part A Shown Above
as reference only*

The Secure Link requires a strong wireless signal for optimal performance. Make sure the Secure Link will be installed in a location with a strong 2.4 Ghz wireless signal.

Plug the Secure Link Wi-Fi Hub into the 5V 1A USB AC adapter and plug the AC adapter to your wall socket.



USA Outlet Shown

A red LED indicator light will flash slowly to indicate that the Wi-Fi Hub is ready to connect.



LED Indicator is located next to the Setup Button

Once you have confirmed that your Secure Link Wi-Fi Hub is ready to connect to your lock, open the Lockly™ app to get started.



In case you have not downloaded our app, you can scan the QR code to the left or visit <https://lockly.com/app>



Make sure you have already created an account and setup your Lockly device to the Lockly app to continue.

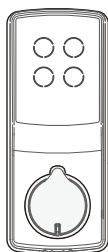
Before you continue the Secure Link Wi-Fi Hub set up on your app, proceed to the next page to learn more about using the Secure Link Wi-Fi Hub and best practices for connectivity.

2. Using the Secure Link Wi-Fi Hub

Before you set up your Wi-Fi Hub, make sure you are standing in between your Lockly Smart Lock and Secure Link Wi-Fi Hub. For best connection, the distance between the Wi-Fi Hub and your smart lock should be 10 feet or less.

Lockly™ Smart Lock

*PGD728 Series Shown
as reference only*



You

*Using an iOS or Android
Device with Bluetooth & Wi-Fi enabled*

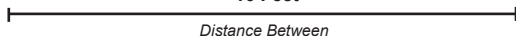


Secure Link Wi-Fi Hub

*Part A Shown Above
as reference only*



10 Feet



Distance Between

In order for your Secure Link Wi-Fi Hub to connect to the internet, you must have a Wi-Fi network with a radio signal emitting 2.4 GHz. All modern Wi-Fi devices support 2.4 GHz connections while some equipment supports both 2.4 GHz and 5 GHz. Please check with your network administrator or internet provider if you're unsure what kind of network you have.

Proceed to the next page to read how to finish set up of your Wi-Fi Hub.

Secure Link Installation Checklist.



I'm excited for my new Lockly smart lock, now compatible with Alexa and Google Assistant.*



You have a Lockly Smart Lock already, and now adding the Wi-Fi Hub



The Secure Link Wi-Fi Hub is installed within 10 feet of your Lockly Smart Lock



You have the Lockly App installed on your iOS or Android device.



Your smartphone Bluetooth connection is ON and connected to your Lockly device.



You are standing between your smart lock and the Secure Link Wi-Fi Hub.



Your Secure Link Wi-Fi Hub is located in a location with a strong Wi-Fi signal.



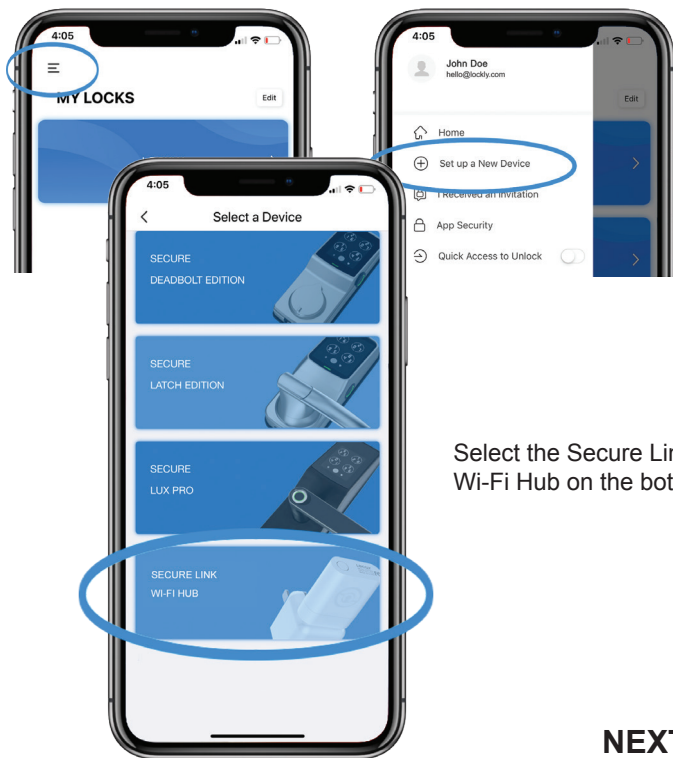
You are currently connected to a 2.4 GHz Wi-Fi Network (802.11 B/G/N) on your iOS or Android device.

Be sure you check off the above 6 boxes before proceeding. If any of the boxes are not checked, you may experience intermittent or delayed response time in notifications.

**Requires successful installation of the Secure Link Wi-Fi Hub and connected to a strong internet connection*

3. Configuring Your Secure Link Wi-Fi Hub

First, make sure the smartphone you are using to add the Wi-Fi Hub is connected to your 2.4 GHz Wi-Fi Network. Next, open your Lockly App and select the main menu from the upper left corner. (Image shown with iOS demo). Once the menu opens go ahead select “Set up a New Device”



Select the Secure Link Wi-Fi Hub on the bottom

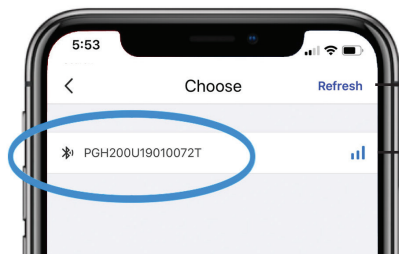
NEXT >

If you have never connected the Secure Link Wi-Fi Hub to your smart lock, the Secure Link should have a slow flashing **RED** LED Indicator. Press and hold the Setup Button located on the top of the Wi-Fi Hub for 3 seconds until you see the **RED** LED Indicator start to rapidly flash.



**Press and Hold
3 Seconds**

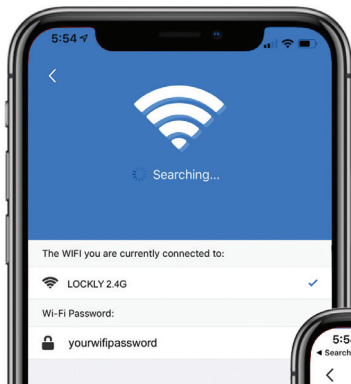
If you don't see anything appear with a Bluetooth icon and a name starting with PGH200... simply click the Refresh button on the upper right to rescan. Make sure your Wi-Fi Hub is showing a flashing **RED** LED indicator and the Wi-Fi Hub is within the optimal distance of 10 feet from your lock. Select the desired Wi-Fi Hub to continue.



Refresh

**Minimum 2-3 Bars
Recommended**

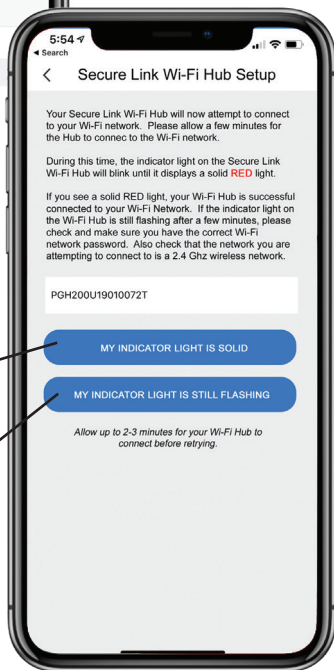
If you are already connected to a 2.4 Ghz compatible Wi-Fi network, it should display the network name. (See example below)



Enter your Wi-Fi password in the next line next to the  icon, then click "Next Step" to continue.

Select if your Wi-Fi Hub LED Indicator light is ON and solid.

Select if your Wi-Fi Hub LED Indicator light is ON and still flashing after 2-3 minutes.



Congratulations!

Your Secure Link Wi-Fi Hub is now set up.

Below are some quick information for troubleshooting.



No Indicator Light

Your Wi-Fi Hub has no power.
Check your the power supply.



Slow Flashing Indicator Light

Your Wi-Fi Hub has power.
It's not connected to any wireless network.



Rapid Flashing Indicator Light

Your Wi-Fi Hub is in setup mode. Setup mode can be entered by pressing the setup button for 2 seconds.

Setup mode will last approx 2 minutes.



Solid Indicator Light

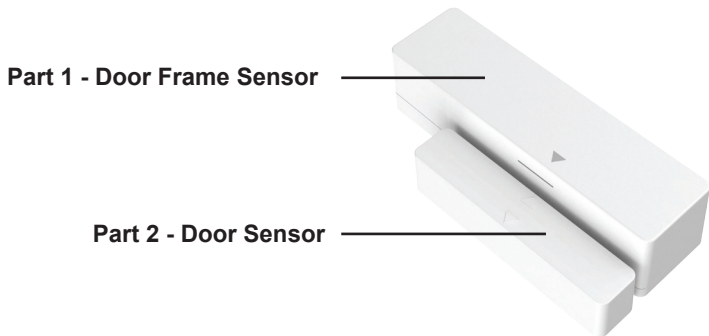
Your Wi-Fi Hub is on and connected to an active 2.4 Ghz wireless network.

4. Adding the Door Sensor

Adding the door sensor (Part B) is optional, however we strongly recommend installing the Door Sensor as it provides the ability to verify that your door is securely closed and not ajar and also send push notifications to your phone on the status of your door when someone opens and closes the door.

Door Sensor is required if you are intending to use Amazon Alexa or Google Home Assistant.

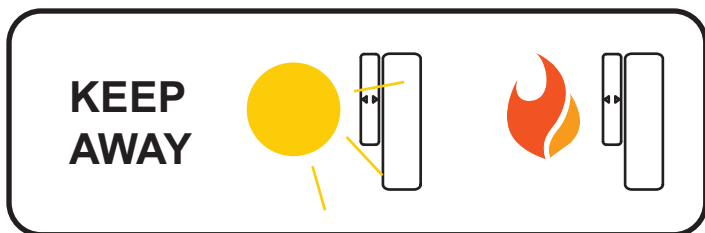
Depending on your door orientation, your Door Sensor will be mounted different ways. The Door Sensor comes in two parts.



Make sure you install the Door Sensor indoors on a clean and dry surface. Gently wipe the surface of your door and door frame where you wish to install the Door Sensor and make sure it's dry before installing.

NEXT >

Keep the Door Sensor away from direct sunlight, high heat locations and large metal objects that may interfere with wireless signals.



The optimal location to install the Door Sensor is on the upper corners of your door, away from the reach of children and pets.

**WHEN FACING YOUR DOOR
FROM THE INSIDE, DOOR HINGES
ARE ON THE RIGHT SIDE**

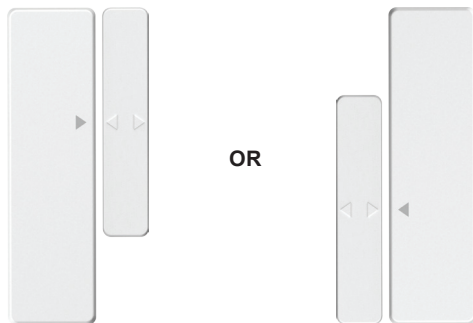


**WHEN FACING YOUR DOOR
FROM THE INSIDE, DOOR HINGES
ARE ON THE LEFT SIDE**

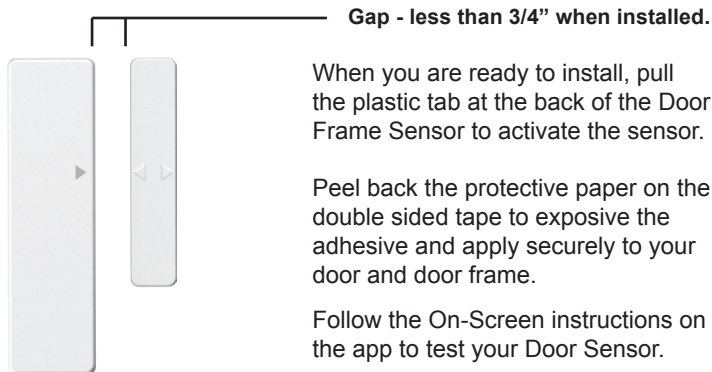


DON'T INSTALL SENSOR YET. NEXT >

When you are installing the Door Sensor, make sure the arrows on the Door Sensor is placed next to the arrow from the Door Frame Sensor.



When installed on your door, the distance between the Door Sensor and the Door Frame Sensor must be less than $\frac{3}{4}$ " in order for the sensor to work.



NEXT >

Congratulations!

The Door Sensor is now set up.

The Secure Link Wi-Fi Hub works with other Smart Home devices. Check on the status or remote lock and unlock your door by your voice using Amazon Alexa or Google Home Assistant.



To setup your lock to work with either of those platforms, download the Amazon Alexa or Google Home Assistant app and add a new skill with Amazon Alexa or an Action with Google Home Assistant.

**Add the “Lockly” Skill (Alexa) and Action (Google)
then follow on screen instructions to finish set up.**

For a full list of commands, help videos or to troubleshoot your Secure Link Wi-Fi Hub visit us at <https://lockly.com/help>



We're here to help!
help@lockly.com
<https://lockly.com/help>



Certified

Warning :

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE 1: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

NOTE 2: Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

The Secure Link Wi-Fi Hub complies with FCC radiation exposure limits set forth for an uncontrolled environment. It should be installed and operated with minimum distance 20cm between the radiator and your body.



WARNING: This product contains DEHP and other chemicals known to the State of California to cause cancer and birth defects, or other reproductive harm. For more information go to www.P65Warnings.ca.gov