

ERP机型 : GA3852UQ-AU-SMT00010A-V1

ERP P/N :

描述:说明书 : PGH260, SMT000,REV.A(IUMPGH2601011), 80X110mm,封面:128G双粉纸,  
内页:80g书纸单黑印刷,6页12面装订本, RoHS2.0, REACH, Prop65, POPs, PAHs ;

C

M

Y

K

Die Line

Designed : dly

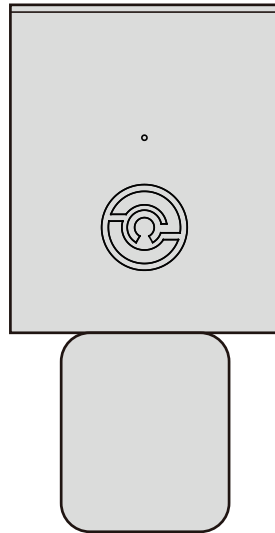
Date : 2024-05-08

# LOCKLY

Enjoy the freedom™

## MATTER LINK™

Connects Lockly with other smart devices



# Installation & User Manual



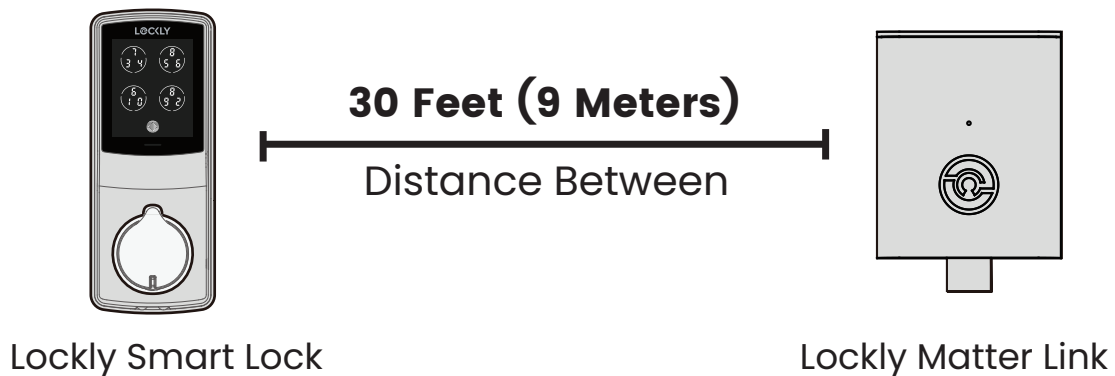
Lockly will continue to update the features of Matter Link to support more platforms. Stay tuned on our OTA updates. Install the OTA updates and scan the QR code to get the latest user manual on how to connect your Matter Link with Apple Home, Alexa, Google Home, Samsung SmartThings and other platforms.

# 1. Setting up the Lockly Matter Link

Set up the Matter Link after you have successfully finished installation and set up of your Lockly Smart Lock.

Matter Link can be plugged into any standard 5V/1A USB port or the UL certified USB AC adapter included in this box (recommended).

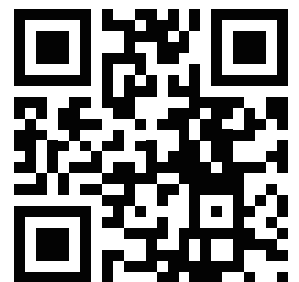
It is recommended that the Matter Link be no further away than 30 feet (9 meters) from the lock for optimum connectivity.



Plug the Matter Link into the 5V/ 1A USB AC adapter and plug the AC adapter to your wall socket. A GREEN LED indicator light will flash quickly and the Matter Link is ready to connect. Open the Lockly app to get started.



If you have not downloaded Lockly app, scan or visit [Lockly.com/app](https://Lockly.com/app) to download it. Create a Lockly account and connect with your Lockly device.



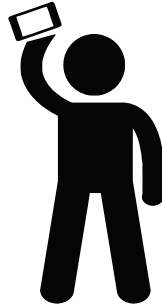
## 2. Using the Lockly Matter Link

During the setup, position yourself between the lock and the Matter Link no more than 30 feet (9 meters) apart. Ensure your iOS or Android™ device has both Bluetooth and Wi-Fi connection.

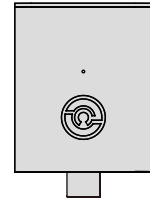
**Lockly Smart Lock**



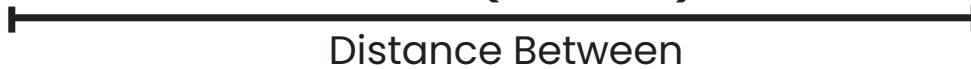
**You**



**Lockly Matter Link**



**30 Feet (9 Meters)**



### **Suggested installation environment for Matter Link:**

- Avoid placing the device in kitchens to prevent signal disruptions from appliances.
- Make sure that the front of the Matter Link is facing your Lockly for optimized signal transmission.
- Keep it away from walls and obstructions that can absorb wireless signals.
- Avoid placing it on the floor, as the ground can absorb signals.
- Matter Link works with 2.4 GHz wireless networks. If your router has combined the 2.4GHz and 5GHz bands, please refer to your router's manual to separate the two bands or refer to [support.Lockly.com](https://support.lockly.com) for more details.



**QUICK TIP**

Install the Matter Link in a location with a strong 2.4GHz wireless signal for optimal performance. If you encounter any problems during setup, please visit [support.Lockly.com](https://support.lockly.com) or call us at (669) 500 8835 for help.

### 3. Connecting Smart Lock

Please skip this section if you have already paired your lock with Lockly app. If you have not completed the pairing, please log in to Lockly app and follow in-app instructions to complete the pairing.

### 4. Configuring Your Matter Link

Make sure your smartphone is connected to your 2.4GHz Wi-Fi Network when adding the Matter Link. Plug the Matter Link into the 5V/1A USB AC adapter and plug the AC adapter to a wall socket. Open Lockly app and select "Add New Device", follow on-screen instructions to select your Lockly that needs to be paired with Matter Link.

Scan the QR code at the top of the device until the LED indicator flashes red rapidly, indicating that pairing is underway. If the QR code cannot be scanned, please add it manually. (For example, PGH260UXXXxxxxxx).

If you replaced your smart lock or need to pair again the Matter Link with a smart lock, perform the following steps; otherwise proceed to next section.

1. Disconnect the power and power it back on.
2. Press and hold the Setup button for 2 seconds until the LED indicator flashes green rapidly to enter pairing mode (the setup button is located at the back of Matter Link).



**Press and Hold for 2 Seconds**



If the device is not pairing, the LED indicator will not flash green. You need to disconnect the power and power it back on.

If the LED indicator on the Matter Link flashes red slowly, the connection is underway. If the connection is successful, the LED indicator will stay on green. Select "YES" to complete the pairing. If the connection fails, click retry and scan the QR code again. The LED indicator will flash green.



**Make sure your phone is connected to 2.4GHz Wi-Fi to complete the pairing.**

The Matter Link has been successfully connected. You may now proceed to use the Apple Home app to add this bridge to control and manage this device.

Below are some troubleshooting information:



### **No LED indicator**

Your Matter Link has no power. Check your power supply.



### **LED indicator flashes red slowly**

Your Matter Link is not connected to any wireless network.



### **LED indicator flashes green rapidly**

Your Matter Link is ready. Enter pairing mode by pressing the setup button for 2 seconds. Pairing will take approximately 2 minutes.



### **LED indicator stays green**

Your Matter Link is on and connected to an active 2.4 GHz wireless network.

## 5. Connect to Apple

Before integrating Matter Link with Apple Home, we recommend updating the firmware of your iPhone, iPad, Apple Watch, Apple TV, or HomePod to the latest version for optimal device compatibility. Please ensure your firmware meets the following versions: iOS 16.7 or later, iPadOS 16.7 or later, tvOS 16.1 or later, and HomePod 16.1 or later



**QUICK TIP**

**If you use the Lockly App to pair again the lock, you need to delete the original lock and Matter Link on the Home App, and re-configure the network.**

1. Power it off and then power it back on. Press and hold the Setup button for 2 seconds until the LED indicator flashes green rapidly to enter pairing mode.
2. Open your Apple Home App and select "Add Accessory" by tapping the "+" in the top right corner.
3. Scan the QR code on the Matter Link until the LED indicator flashes red rapidly, indicating that pairing is underway.
4. Follow the next prompts to select the room and set the device name.
5. Add Matter Link and Lockly to My Home. Now you can view your device on the device list and in the Home app where you can enable or disable it.

## 6. Removing Smart Lock

You need to remove the Matter Link in the Lockly App Settings in order to remove the smart lock. If you have removed the smart lock only, the LED indicator on Matter Link will stay green, the smart lock cannot be locked or unlocked accordingly.



**QUICK TIP**

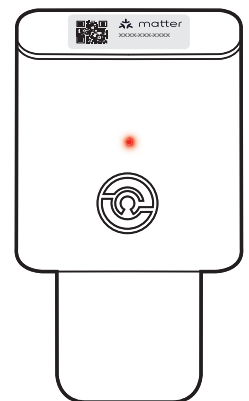
**After you have removed the Matter Link, the Home App will automatically remove the pairing of the Matter Link.**

1. Remove Matter Link: Open the Lockly App, tap Settings. Select Secure Link/Door Sensor Settings and select Delete Matter Link.
2. Remove Smart Lock: Open the Lockly App, tap Settings. Select "Reset and Pairing", and then select "Perform Factory Reset".

## 7. How to reset Matter Link

### 1. Reset Matter Link Directly

- a. Unplug your Matter Link and wait for 10 seconds.
- b. Then plug your Matter Link back in.
- c. When the LED indicator flashes red, press and hold the setup button.
- d. Keep pressing the setup button until the LED indicator flashes green.



### 2. Reset Matter Link with Lockly App

If the LED indicator stays on green, the Matter Link is online. You can reset Matter Link with Lockly App.

- a. Select the lock paired with Matter Link
- b. Go to Settings page
- c. Select "Select LINK/Door Sensor Settings"
- d. Follow in-app instructions



## **FCC Warning:**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**NOTE 1:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**NOTE 2:** Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

## **FCC Radiation Exposure Statement**

The equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. It should be installed and operated with minimum distance 20cm between the radiator & your body.

## **IC Warning:**

This device contains licence-exempt transmitter(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s).

Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

1. L'appareil ne doit pas produire de brouillage;
2. L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

## **IC Radiation Exposure Statement**

This equipment meets the exemption from the routine evaluation limits in section 2.5 of RSS-102. It should be installed and operated with a minimum distance of 20cm between the radiator and any part of your body.

Cet équipement est conforme à l'exemption des limites d'évaluation habituelle de la section 2.5 de la norme RSS-102. Il doit être installé et utilisé à une distance minimale de 20 cm entre le radiateur et toute partie de votre corps.



**WARNING:** This product can expose you to chemicals including Lead, which is known to the State of California to cause cancer. For more information go to [www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov).

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US Patent NO. US 9,881,146 B2 | US Patent NO. US 9,853,815 B2 | US Patent NO. US 9,875,350 B2 | US Patent NO. US 9,665,706 B2 | US Patent NO. US 11,010,463 B2 | AU Patent NO. 2013403169 | AU Patent NO. 2014391959 | AU Patent NO. 2016412123 | UK Patent NO. EP3059689B1 | UK Patent NO. EP3176722B1 | Other Patents Pending

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