LOCKLY

SECURE LINK

PGH200

LINK

Installation & User Manual

PART A

Secure Link Wi-Fi Hub

USB 5V 1A AC Adaptor*

PART B

LED Indicator

Door Sensor

Door Frame Sensor

Wireless Door Sensor

The Lockly Secure Link Wi-Fi Hub comes in two parts. Each part of the Secure Link is crucial to enable voice assistant features and live monitoring and control of your Lockly device.

The Wireless Door Sensor is optional but highly recommended as they provide the ability to verify that your door is securely closed and not ajar.
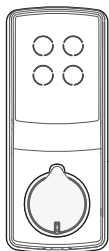
* You may plug the USB Secure Link Wi-Fi Hub into any UL Certified 5V 1A USB outlet, however we recommend using ours for best performance. Power adaptor supplied in this box is based on standard power plug and socket used by country.

1. Setting up the Secure Link Wi-Fi Hub

You should install the Secure Link Wi-Fi Hub after you have successfully finished installation and set up of your Lockly Smart Lock. Refer to your appropriate Lockly Smart Lock Installation Guide and User Manual that came with the lock for reference.
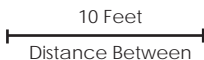
The Secure Link Wi-Fi Hub (Part A) can be plugged into any standard 5V 1A USB port or use the UL certified USB AC adapter included in this box (recommended).

For best connectivity, the Secure Link Wi-Fi Hub must be installed within 10 feet of your Lockly Smart Lock. You may experience delayed or intermittent connectivity if the Secure Link Wi-Fi Hub is installed further than 10 feet away from the Lockly Smart Lock.

10 Feet
Distance Between

Lockly Smart Lock

PGD728 Series Shown
as reference only

Secure Link Wi-Fi Hub

Part A Shown Above
as reference only

In order for your Secure Link Wi-Fi Hub to connect to the internet, you must have a Wi-Fi network with a radio signal emitting 2.4 GHz. All modern Wi-Fi devices support 2.4 GHz connections while some equipment supports both 2.4 GHz and 5 GHz. Please check with your network administrator or internet provider if you're unsure what kind of network you have.

Proceed to the next page to read how to finish set up of your Wi-Fi Hub.

Plug the Secure Link Wi-Fi Hub into the 5V 1A USB AC adapter and plug the AC adapter to your wall socket.

USA Outlet Shown

A RED LED indicator light will flash slowly to indicate that the Wi-Fi Hub is ready to connect.

LED Indicator is located next to the Setup Button

Once you have confirmed that your Secure Link Wi-Fi Hub is ready to connect to your lock, open the Lockly app to get started.

In case you have not downloaded our app, you can scan the QR code to the left or visit https://lockly.com/app
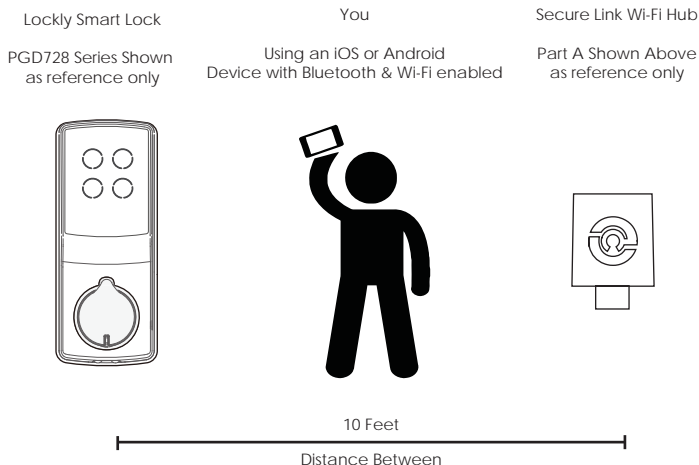

Make sure you have already created an account and setup your Lockly device to the Lockly app to continue.

Before you continue the Secure Link Wi-Fi Hub set up on your app, proceed to the next page to learn more about using the Secure Link Wi-Fi Hub and best practices for connectivity.

2. Using the Secure Link Wi-Fi Hub

Before you set up your Wi-Fi Hub, make sure you are standing in between your Lockly Smart Lock and Secure Link Wi-Fi Hub. For best connection, the distance between the Wi-Fi Hub and your smart lock should be 10 feet or less.

Lockly Smart Lock

PGD728 Series Shown as reference only

You

Using an iOS or Android Device with Bluetooth & Wi-Fi enabled

Secure Link Wi-Fi Hub

Part A Shown Above as reference only

10 Feet

Distance Between

The Secure Link requires a strong wireless signal for optimal performance. Make sure the Secure Link will be installed in a location with a strong 2.4 GHz wireless signal.

Secure Link
Installation Checklist.

☑ I'm excited for my new Lockly smart lock, now compatible with Alexa and the Google Assistant.*

☐ You have a Lockly Smart Lock already, and now adding the Wi-Fi Hub.

☐ The Secure Link Wi-Fi Hub is installed within 10 feet of your Lockly Smart Lock.

☐ You have the Lockly App installed on your iOS or Android device.

☐ Your smartphone Bluetooth connection is ON and connected to your Lockly device.

☐ You are standing between your smart lock and the Secure Link Wi-Fi Hub.

☐ Your Secure Link Wi-Fi Hub is located in a location with a strong Wi-Fi signal.
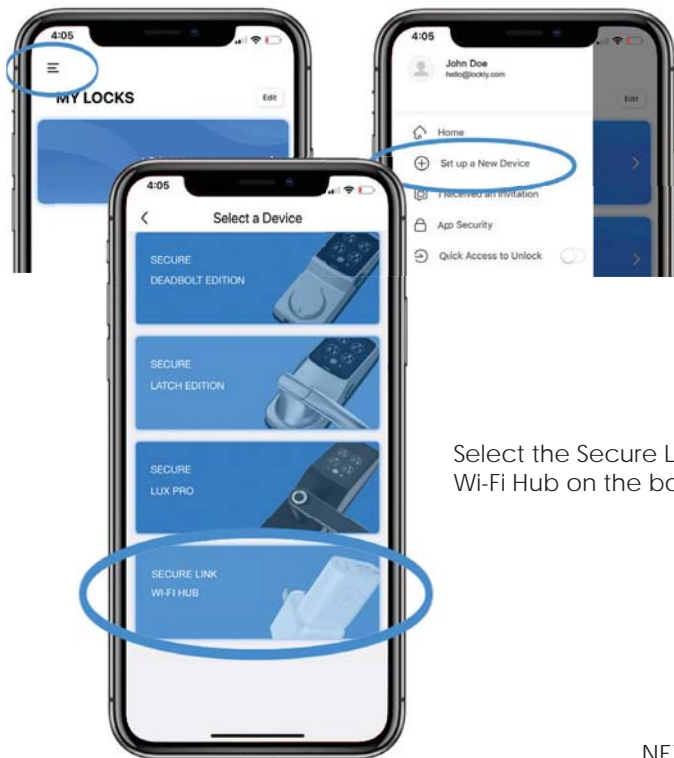
☐ You are currently connected to a 2.4 GHz Wi-Fi Network (802.11 B/G/N) on your iOS or Android device.

Be sure you check off the above 6 boxes before proceeding. If any of the boxes are not checked, you may experience intermittent or delayed response time in notifications.

*Requires successful installation of the Secure Link Wi-Fi Hub and connected to a strong internet connection
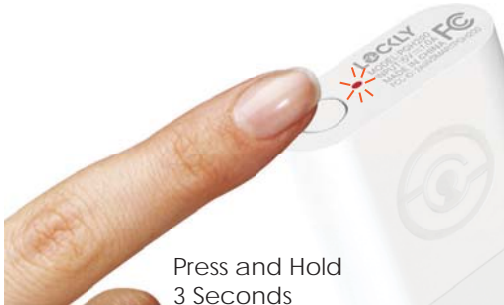
3. Configuring Your Secure Link Wi-Fi Hub

First, make sure the smartphone you are using to add the Wi-Fi Hub is connected to your 2.4 GHz Wi-Fi Network. Next, open your Lockly App and select the main menu from the upper left corner. (Image shown with iOS demo). Once the menu opens go ahead select "Set up a New Device"
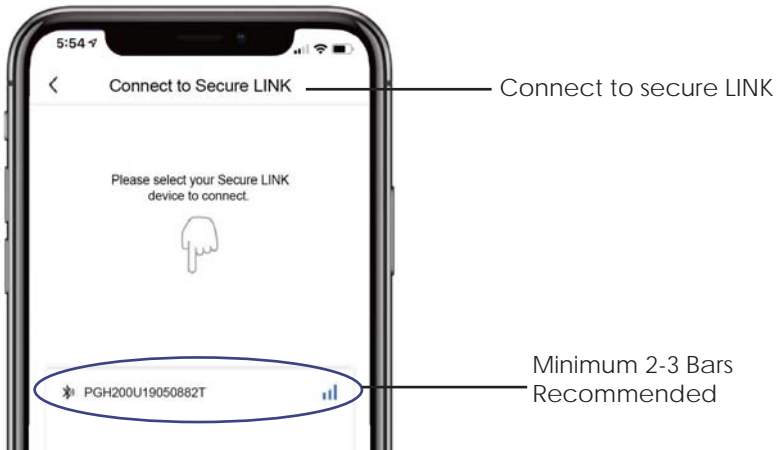

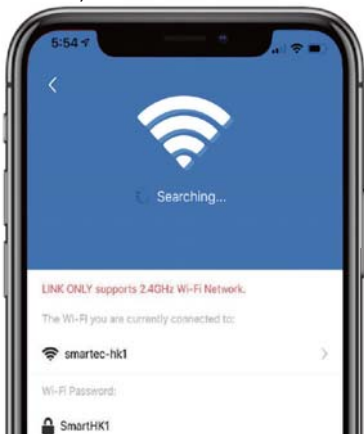Select the Secure Link Wi-Fi Hub on the bottom

If you have never connected the Secure Link Wi-Fi Hub to your smart lock, the Secure Link should have a slow flashing RED LED Indicator. Press and hold the Setup Button located on the top of the Wi-Fi Hub for 3 seconds until you see the GREEN LED Indicator start to rapidly flash.

Press and Hold
3 Seconds

If you don't see anything appear with a Bluetooth icon and a name starting with PGH200... simply click the Refresh button on the upper right to rescan. Make sure your Wi-Fi Hub is showing a flashing GREEN LED indicator and the Wi-Fi Hub is within the optimal distance of 10 feet from your lock. Select the desired Wi-Fi Hub to continue.

Connect to secure LINK

Minimum 2-3 Bars
Recommended

If you are already connected to a 2.4 GHz compatible Wi-Fi network, it should display the network name. (See example below)

Enter your Wi-Fi password in the next line next to the 🔒 icon, then click "Next Step" to continue.

LINK ONLY supports 2.4GHz Wi-Fi Network.

The Wi-Fi you are currently connected to:

📶 smartec-hk1

Wi-Fi Password:

🔒 SmartHK1

5:54 ✓

‹ Add a Secure LINK

PGH200U19050882T

Once connected to the Wi-Fi, the Secure LINK will restart in around 15s. When the light becomes solid, press the button below to continue.

YES, IT BECOMES A SOLID LIGHT!

NO, RESET WI-FI PASSWORD

Select if your Wi-Fi Hub LED Indicator light is ON and SOLID GREEN.

Select if your Wi-Fi Hub LED is flashing green.

NOTE:If the LED is flashing RED, please check if your WiFi network is properly working. Please check with your network administrator or internet provider if you're unsure.

Congratulations!
Your Secure Link Wi-Fi Hub
is now set up.

Below are some quick information for troubleshooting.

No Indicator Light

Your Wi-Fi Hub has no power.
Check your the power supply.

Slow RED
Light Flashing

Your Wi-Fi Hub has power.
It's not connected to any wireless network.

Rapid GREEN
Light Flashing

Your Wi-Fi Hub is in setup mode. Setup mode can be
entered by pressing the setup button for 2 seconds.

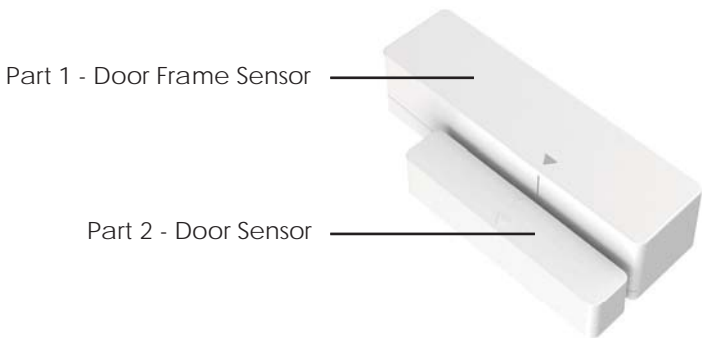Setup mode will last approx 2 minutes.

Solid GREEN Light

Your Wi-Fi Hub is on and connected to an active
2.4 GHz wireless network.

4. Adding the Door Sensor

Adding the door sensor (Part B) is optional, however we strongly recommend installing the Door Sensor as it provides the ability to verify that your door is securely closed and not ajar and also send push notifications to your phone on the status of your door when someone opens and closes the door.

Door Sensor is required if you are intending to use Amazon Alexa or the Google Home Assistant.
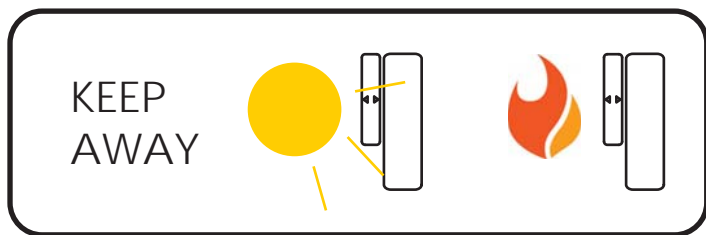
Depending on your door orientation, your Door Sensor will be mounted different ways. The Door Sensor comes in two parts.

Part 1 - Door Frame Sensor

Part 2 - Door Sensor

Make sure you install the Door Sensor indoors on a clean and dry surface. Gently wipe the surface of your door and door frame where you wish to install the Door Sensor and make sure it's dry before installing.

Keep the Door Sensor away from direct sunlight, high heat locations and large metal objects that may interfere with wireless signals.
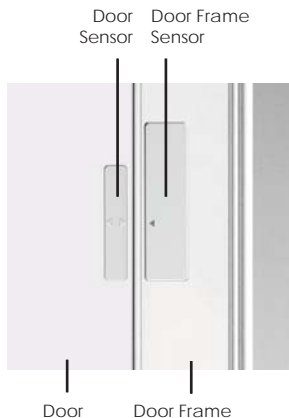

KEEP
AWAY

The optimal location to install the Door Sensor is on the upper corners of your door, away from the reach of children and pets.

WHEN FACING YOUR DOOR
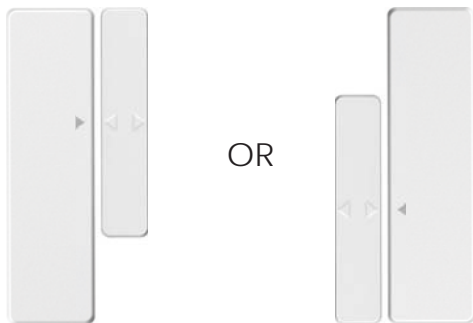FROM THE INSIDE, DOOR HINGES
ARE ON THE RIGHT SIDE

WHEN FACING YOUR DOOR
FROM THE INSIDE, DOOR HINGES
ARE ON THE LEFT SIDE

Door Frame
Sensor

Door
Sensor

Door
Sensor

Door Frame
Sensor

Door Frame   Door

Door   Door Frame

When you are installing the Door Sensor, make sure the arrows on the Door Sensor is placed next to the arrow from the Door Frame Sensor.

OR

When installed on your door, the distance between the Door Sensor and the Door Frame Sensor must be less than 3/4″ in order for the sensor to work.

Gap - less than 3/4″ when installed.

When you are ready to install, pull the plastic tab at the back of the Door Frame Sensor to activate the sensor.

Peel off the protective paper on the double sided tape to expose the adhesive and apply securely to your door and door frame.

Follow the On-Screen instructions on the app to test your Door Sensor.

Congratulations!
The Door Sensor is now set up.

The Secure Link Wi-Fi Hub works with other Smart Home devices. Check on the status or remote lock and unlock your door by your voice using Amazon Alexa or the Google Home Assistant.

WORKS WITH
alexa

works with the
Google Assistant

To setup your lock to work with either of those platforms, download the Amazon Alexa or the Google Home Assistant app and add a new skill with Amazon Alexa or an Action with the Google Home Assistant.

Add the "Lockly" Skill (Alexa) and Action (Google) then follow on screen instructions to finish set up.

For a full list of commands, help videos or to troubleshoot your Secure Link Wi-Fi Hub visit us at https://lockly.com/help

We're here to help!
help@lockly.com
https://lockly.com/help

FC

Certified

FCC Warning:
This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE 1: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

NOTE 2: Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC Radiation Exposure Statement
The Secure Link Wi-Fi Hub complies with FCC radiation exposure limits set forth for an uncontrolled environment. It should be installed and operated with minimum distance 20cm between the radiator & your body.

IC WARNING:
This device contains licence-exempt transmitter(s) that comply with Innovation,Science and Economic Development Canada's licence-exempt RSS(s).
Operation is subject to the following two conditions:

(1) This device may not cause interference.
(2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

1. L'appareil ne doit pas produire de brouillage;
2. L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

⚠️ **WARNING:** This product contains DEHP and other chemicals known to the State of California to cause cancer and birth defects,or other reproductive harm. For more information go to www.P65Warnings.ca.gov