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Operating Manual

使用说明书

Mode d'emploi

Gebrauchsanleitung

Manual de instrucciones

Istruzioni d'uso

Упрощенный китайский

取扱説明書

사용 설명서



# QUEEN/QUEEN SET

Model No.: QUEEN

Thank you for choosing ZALO, and joining a world of love and beauty

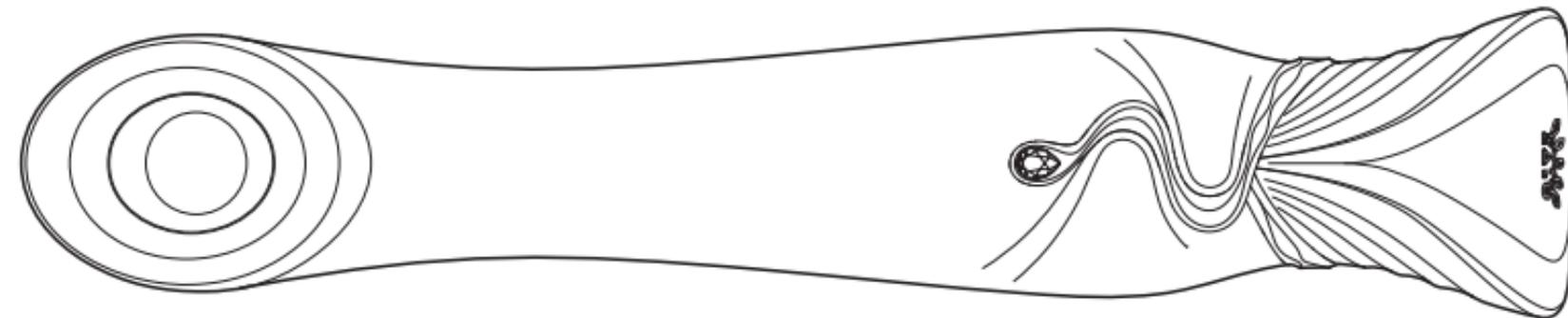
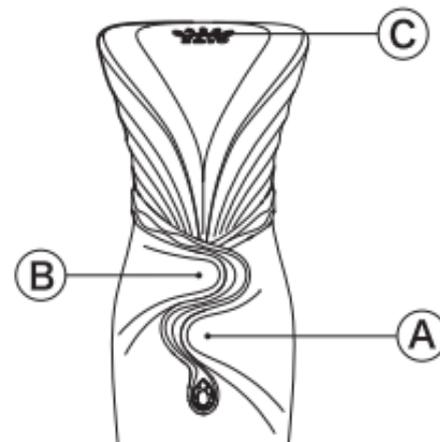


**[Warning]**

This product is for adults aged 18 or above only. Please do not use this product if you are pregnant or wearing a pacemaker or other electrical medical devices. Please do not completely insert the product inside your body.

### Preheating before use (optional)

Warm up your night with ZALO Preheating function. QUEEN is designed to safely preheat before use. To start, press the power button (Button A) once. This puts QUEEN in “standby mode” then press the preheat button “C” located on the top of your QUEEN. The circle indicator will begin to flash, letting you know the preheating of QUEEN has begun. You may interrupt the preheating at any time depending on your personal preference. Once the flashing stops, the QUEEN has reached its maximum body-safe temperature of 107 Degrees or nearly 42 Celsius.



## Start up

To start using your QUEEN, it must first already be in standby mode. Press button A to enter standby mode. Light indicator will flash.

Press button A to activate pulse wave mode.

Press button B to activate vibration mode.

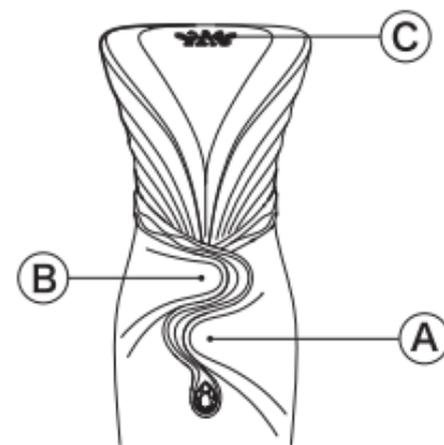
These two operating modes can be selected independently or together.

## Switching to pulse wave mode

In pulse wave mode, press button A to choose from 8 pre-set pulse wave modes.

## Switching to vibration mode

In vibration mode, press button B to choose from 8 pre-set vibration modes.



## Intensity adjustment

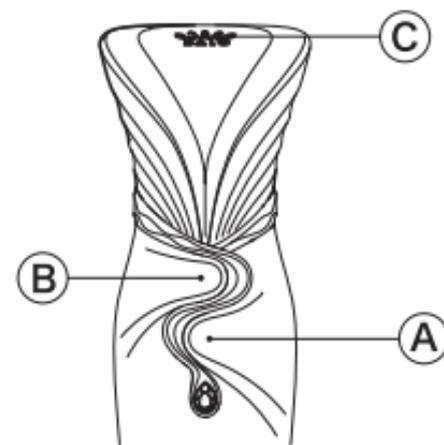
The pre-set modes feature waves/vibrations with different strengths. You can use the ZALO Remote APP to control the strength of waves and/or the vibrations.

## Travel button lock

Press A and B simultaneously for 3 seconds. The buttons will be locked once the LED turns off. Press A and B simultaneously again for 3 seconds, and the buttons will be unlocked as the LED comes on.

## Turning off

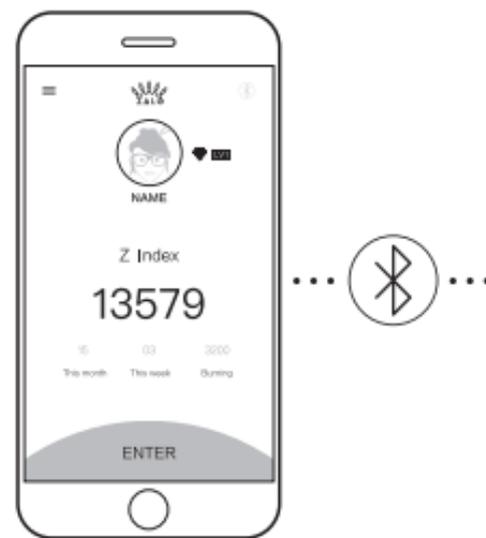
Hold button A for 3 seconds.



## Use a smartphone to control the product

Download the ZALO Remote APP on both Google Play and on the Apple App Store. Currently only available for cell phones only. Bluetooth on your mobile phone must be switched on.

- After your download is complete; Start the ZALO Remote APP. On your QUEEN, Press button A to activate standby mode. After a few seconds, the product will connect to the APP automatically and vibrate.
- Manual connection is also possible: click the Bluetooth icon on the upper right corner of the APP, refresh and choose the Bluetooth device you are pairing.



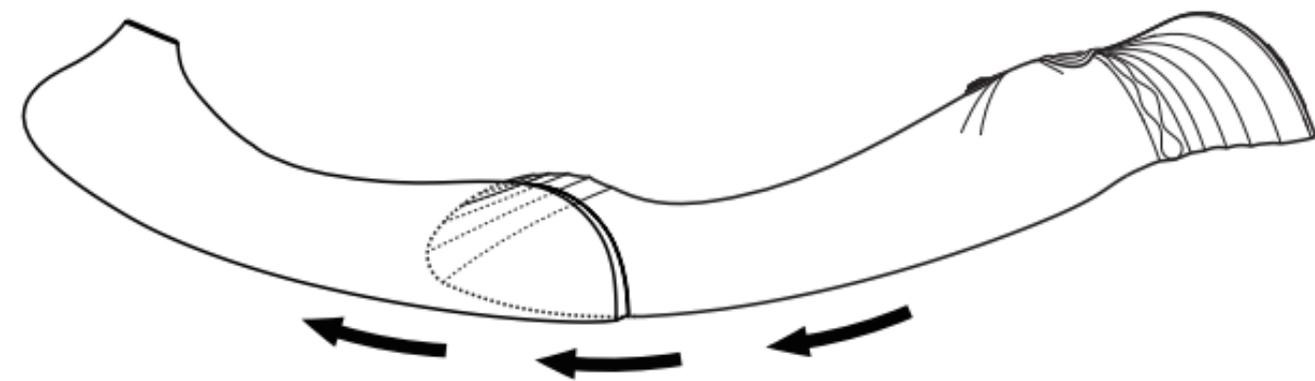
## The ZALO Remote APP

Can be used in multiple modes such as vibration with music by downloading your favorite MP3's. You can also design custom vibration patterns, intensity and sequences, naming them whatever your heart desires using real-time touch operation.  
Note: the ZALO Remote APP requires Bluetooth 4.0 or higher, and an iPhone 5 or higher, or a smartphone with Android 4.3 or higher.

## Using the suction attachment

The suction attachment needs to be purchased separately or as part of the QUEEN Set. Apply water-based lubricant onto the product from the tip of the unit to about 3 inches up the unit. You may then slide the product into the suction attachment. To insure you reach the maximum potential of the suction power please make sure the pulse wave feature of your QUEEN is directly under the opening of the QUEEN sleeve. You can adjust the way the sleeve fits in order to proper suction. Then you are ready to enjoy the suction function brought to you by PulseWave™.

Attention! Always remove the suction attachment after use and wash with water. It should then be stored away once dry. Suction attachment must not be placed inside the body, either by itself or together with the product.





### Care Instructions and cleaning

ZALO recommends that you not use a silicone-based lubricant with your ZALO product, as this could damage the silicone. A water-based lubricant is the safest option. If you wish to use a silicone-based lubricant, perform a patch-test first. You should also never use massage oil or hand cream as lubricants. Always clean your ZALO thoroughly before and after each use.

After use, immediately remove the sleeve to prepare for cleaning your QUEEN. The product is splash proof and can be washed all over but should not be submerged in water.

We recommend using ZALO Cleaning Spray to clean all your favorite ZALO products.

Use a generous amount of spray to cover all the surface areas of the QUEEN while limiting the amount that comes in contact with the metal charging connections. Then, you can rinse the QUEEN with warm water, wipe it lightly with a smooth non-woven cloth or towel until it is dry and store it in your ZALO satin pouch. Please do not wash the charging port directly with water.

When using soap, clean the product with warm water and most importantly, a non-perfumed and alcohol-free soap immediately after use. Clean it with water, wipe it lightly with a smooth non-woven cloth or towel until it is dry and then store it in your ZALO satin pouch.

Avoid leaving your ZALO in direct sunlight and NEVER expose it to extreme heat. Keep your ZALO away from toys of other materials.

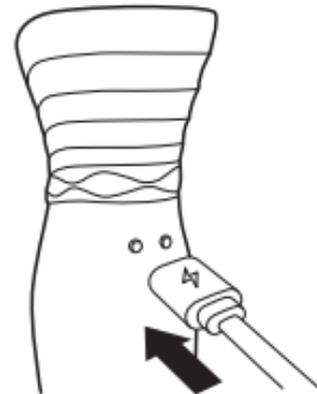
## Charging

First, plug in your USB charging cable, found in your ZALO satin pouch, into a USB interface of a computer, phone charger, or even in your car. Now, you are ready to connect the charger to your QUEEN. Place the metal magnetic contact end on the charging cable to the two metal contacts on the back of your QUEEN. The cable will then automatically attach magnetically.

- A flashing indicator lights means the unit is charging.
- A bright constant indicator light means the charging is complete.

## Storage

ZALO products are designed and manufactured with the highest possible focus on quality and craftsmanship. With any item of luxury, proper maintenance is absolutely just as important to keep your ZALO item like new for a lifetime of fun and pleasure. In order to maintain the performance and feel of your QUEEN SET please follow these simple instructions after you have properly cleaned your QUEEN. Your QUEEN' s sleeve should always be immediately removed and washed with water. Not doing so could damage the product when you do remove it at a later time. After your QUEEN is dry please store both the QUEEN and the sleeve in your ZALO Satin storage pouch. These steps are simple, but essential to maintaining your QUEEN.



## Remarks

- It is suggested that the product should not be used for more than 30 minutes at a time.
- Please seek medical advice immediately if the product slides into your body and cannot be taken out.
- The product is splashproof and can be washed all over, but it should not be immersed in water or used underwater.
- The product shall not be washed with boiling water or be placed in boiling water.
- Do not use silicone-based or oil-based personal lubricants - these can damage the product. Please use ZALO lubricating gel or other water-soluble personal lubricants.
- Please do not place the product, which is equipped with a built-in lithium ion battery, into a hot environment. If you travel by plane, please follow Airline regulations on electronic items equipped with built-in lithium ion batteries.
- Please keep the product out of reach of children.
- Please keep the product away from any magnetic cards, watches and other electronic devices.
- Please store the product in a cool dry place, and avoid direct sunlight, high temperatures, heavy loads, moisture and pollution.
- If you discard the product, please treat it as a used electronic product by sending it to the relevant electronic product collection depot rather than disposing of it as common waste.

### **Failed startup or vibration**

Battery exhausted, please recharge. Please unlock the travel button.

### **The indicator light does not flash after the charging cable is connected**

Please wash and reconnect the magnetic charging end to ensure there are no obstacles in the metal end.

USB port failure or undervoltage, please replace.

Battery still empty, please try again in a few minutes.

### **Connection to mobile phone failed**

Please check whether the Bluetooth has been switched on.

Restart the product and the ZALO Remote APP and try to refresh the Bluetooth device list in the APP .

Check whether the revision number of the smartphone and Bluetooth operating systems are compatible with this product.

### **Quality Assurance**

1 Year Warranty

ZALO warrants for one year from date of purchase against manufacturing defects caused by workmanship or material failure. In rare instance you discover a defect and notify us during the warranty period, ZALO will, at its discretion, replace the product free of charge. The warranty period begins on the date of purchase. Please keep your original purchase receipt together with your ZALO product's warranty card for the duration of the warranty period.

This warranty does not cover cosmetic deterioration caused by normal wear and tear or damage resulting from accidents caused by improper and incorrect use or damage resulting from repairs or dismantling undertaken by a non-authorized retailer, technician, or customer service center. Any attempt to open or take apart the pleasure object (or its accessories) will void the warranty.

Claims under warranty must be supported by reasonable evidence that the date of the claim is within the warranty period.

ZALO has the right to judge and interpret the above terms.

## Customer Service

If you have any questions about the product or require consultation, please send an email to ZALO' s after sales service mailbox at ZALO International: [service@zalo.com.cn](mailto:service@zalo.com.cn) / ZALO USA: [contact@zalousa.com](mailto:contact@zalousa.com)

## Disclaimer

The product is to be used at your own risk. ZALO and its retailers shall not bear any legal liabilities for any problems caused by use of the product.

The content of the manual may be revised from time to time without prior notice, as a result of quality improvements.

## THANK YOU

ZALO loves their customers. Everything we do, from start to finish is done with you in mind. We would like to thank you for your purchase and if there is anything you need, please do not hesitate to reach out to us at any time.

## Specification

<b>Size:</b>	216x43x55mm	<b>Waterproof level:</b>	IPx4
<b>Weight:</b>	164g	<b>Vibration mode:</b>	8
<b>Material:</b>	Safe silicone, ABS	<b>Pulse wave mode:</b>	8
<b>Battery:</b>	530-mAh li-polymer battery	<b>Battery Life:</b>	2 hours
<b>Bluetooth version:</b>	4.0	<b>Max Noise:</b>	< 40dB
<b>System version:</b>	iPhone 5/ Android 4.3		

## **FCC STATEMENT :**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

**Warning:** Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

## **RF warning statement:**

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.