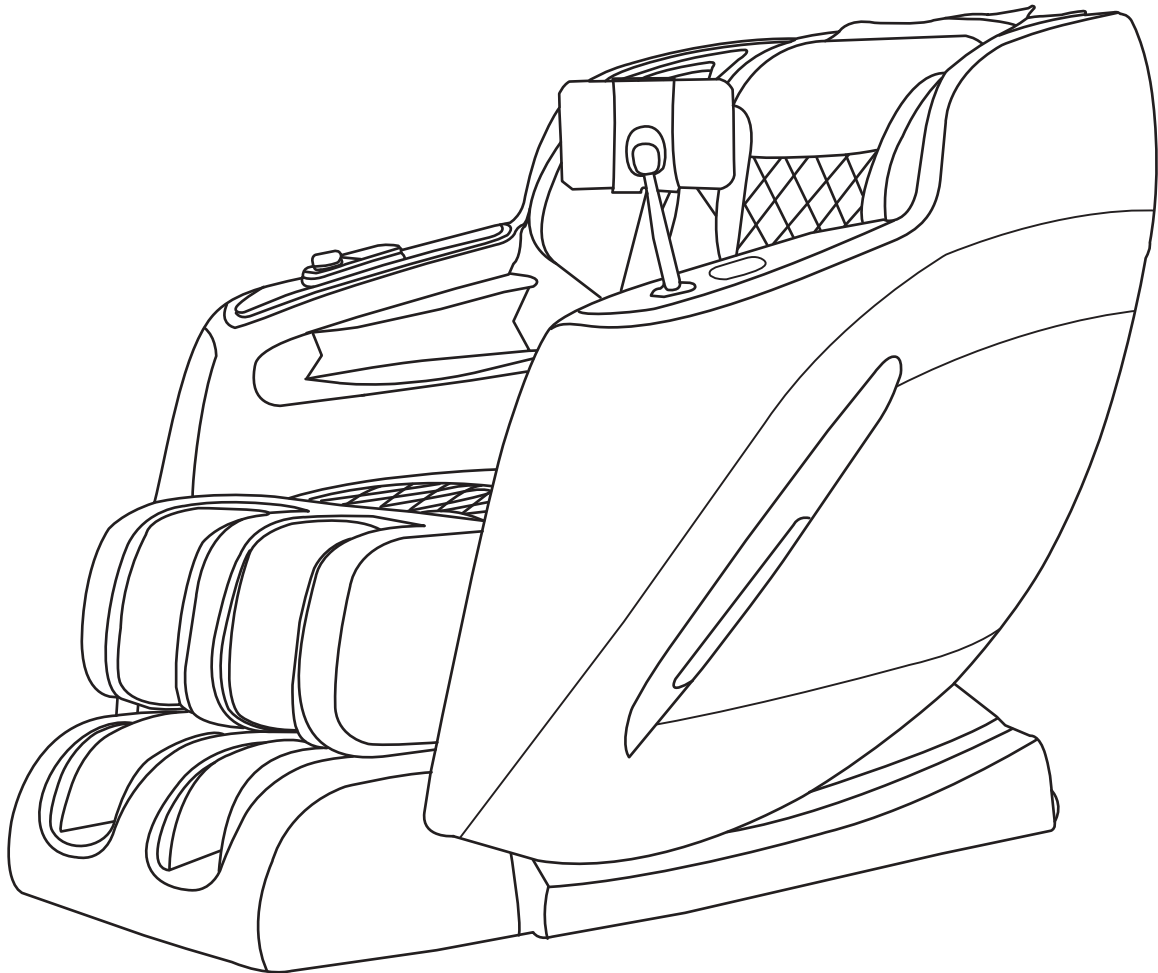


*Artist hand*®



Model No.: YH-7250L-LX

# **MASSAGE CHAIR USER MANUAL**

Black SKU: U3030203100

Black & Grey SKU: U3030273200

# TABLE OF CONTENTS

- Thanks for your purchasing. Before using, please read this USER MANUAL carefully, and pay special attention to the safety precaution to ensure proper operation and use.
- Please keep this USER MANUAL in a safe place for further reference.

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<b>1. SAFETY PRECAUTIONS</b>	1.1 MEDICAL WARNINGS	01
	1.2 WARNING	
	1.3 FORBIDDEN	02 - 03
	1.4 REMOVE PLUG	03
	1.5 FCC STATEMENT	04
<b>2. NAME AND FUNCTION OF EACH COMPONENT</b>	2.1 EXTERNAL STRUCTURE	05
	2.2 INTERNAL STRUCTURE	06
	2.3 REMOTE CONTROLLER INSTRUCTION	07
	2.4 OPERATION GUIDE	08
	2.5 SHORTCUT BUTTON INSTRUCTION	13
	2.6 OFFLINE VOICE COMMAND INSTRUCTIONS	14
<b>3. INSTALLATION PROCESS</b>	3.1 INSTALLATION METHOD	15
	3.2 CALF INSTALLATION PROCESS	16
	3.3 CUSHION INSTALLATION PROCESS	17
	3.4 REMOTE CONTROL BRACKET INSTALLATION PROCESS	17
	3.5 MOVE METHOD	18
<b>4. PRODUCT STORAGE AND MAINTENANCE</b>	4.1 INSTALLATION POSITION	19
	4.2 GROUNDING INSTRUCTIONS	17
	4.3 AFTER USING THE CHAIR	17
	4.4 METHODS OF STORAGE	17
	4.5 MAINTENANCE	17
<b>5. TROUBLESHOOTING GUIDE</b>	5.1 KIND REMINDING	20
	5.2 TROUBLE AND SOLUTION	21
	5.3 TECHNICAL SPECIFICATIONS	22
	5.4 CUSTOMER SERVICE	22

# 1. SAFETY PRECAUTIONS

- Please read "SAFETY PRECAUTIONS" carefully to ensure proper operation before using.
- The following "SAFETY PRECAUTIONS" will help you to correct use of this massage chair correctly.
- To clearly indicate the degrees of danger and damage, the accidents caused by incorrect use are classified into "WARNING " and "FORBIDDEN". Instructions marked as follows should be strictly followed.

## 1.1 MEDICAL WARNINGS

### NOT RECOMMENDED FOR THE FOLLOWING PEOPLE.

- Patients with serious hyperostosis
- Swollen lump and patient thrombosis
- Patients with serious heart conditions
- Pregnant Women
- People that consume large amounts of alcohol
- People with diabetes
- People suffering from high fever
- Patients with malignant tumors or malignant abscesses
- People with distorted joints
- People with serious skin conditions
- People with spinal injuries
- All people should consult a physician and exercise care when operating this system
- Minors under 16 years or people unable to control their behavior, such as mental patients, people with paralysis, etc.



## 1.2 WARNINGS

- Use this appliance only for its intended use as described in this manual.  
Do not use attachments not recommended by the manufacturer.
- Never operate this chair if it has a damaged cord or plug.
- Keep the cord away from heated surfaces.
- Please empty pockets and remove all your arm Jewellery and watch before using this chair.
- Do not operate where aerosol (spray) products are being used.
- To disconnect, turn all controls to the off position, then remove plug from outlet.
- Connect this appliance to a properly grounded outlet only. See Grounding Instructions.
- Do not remove the back cushion to modify roller mechanism.
- Do not remove the bottom seat to modify actuators.
- Keep the cord out of a heavy traffic area.
- Please unplug the power cord from the electrical outlet Immediately after use.
- Only people less than 120kgs are acceptable.
- Do not operate any equipment with damaged parts.
- Any other use not recommended by the manufacturer may cause electrical shock or injury.
- Do not touch or re-wire the wires connected to the master-box.
- Do not attempt to repair or modify any electrical or mechanical functions on this unit, it will void the warranty.
- Do not put your hands or head under the chair
- When using the massage chair, ascertain that the footrest is in the lowest position.



## 1.3 FORBIDDEN

- Do not allow children to play near the chair, especially in case of using the chair.
- Do not leave mobility impaired or speech impaired people alone in chair.
- Do not place or stock this chair near damp places such as swimming pools or bathrooms
- Do not presses massage rollers by force.
- Do not stand on the chair or put heavy items on the chair.
- Do not use in an environment that is dusty, greasy, or lack of oxygen.

- Do not place near steam oven, open fire, or heat.
- Wear suitable clothing, do not massage with bare skin .
- Do not place it directly in the sun.
- Do not use electric blanket while using the massage chair.
- Do not use it outdoors.
- Do not massage while smoking.
- Do not massage immediately after meals.
- Do not sit on the back cushions, armrest, or legs rest.
- Don't use it when your body is wet or moist as it can result in electrical shock.
- Do not massage with more than one person.
- Don't massage when using head ornamentation as it can result in injury.
- Do not stumble over electrical wires or connections.

## 1.4 REMOVE PLUG

- Please pull out the power plug before maintenance. In addition, please do not insert or unplug the power plug with damp hands, to avoid electric shock.
- When the massage chair is not in use, please switch off power and remove the plug from the socket.  
When there was a sudden power outage please cut off power supply immediately and pull out the power plug.

### BE CAREFUL

- Please avoid Massaging after drinking or when you are not feeling well.
- Do not massage the head, elbow joints, knees, chest, abdomen, etc. directly on the massage ball.
- Do not damage the power cord; this may result in electric shock or mechanical failure. Please contact the service center for a detailed inspection.

## 1.5 FCC STATEMENT

### **RF exposure statement**

This equipment complies with the FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

### **FCC Warning**

This device complies with Part 18 and Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE 1: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

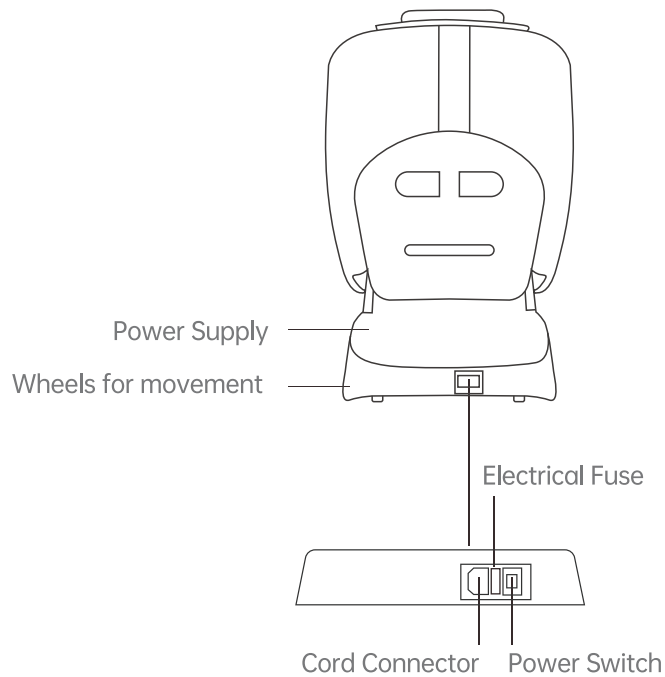
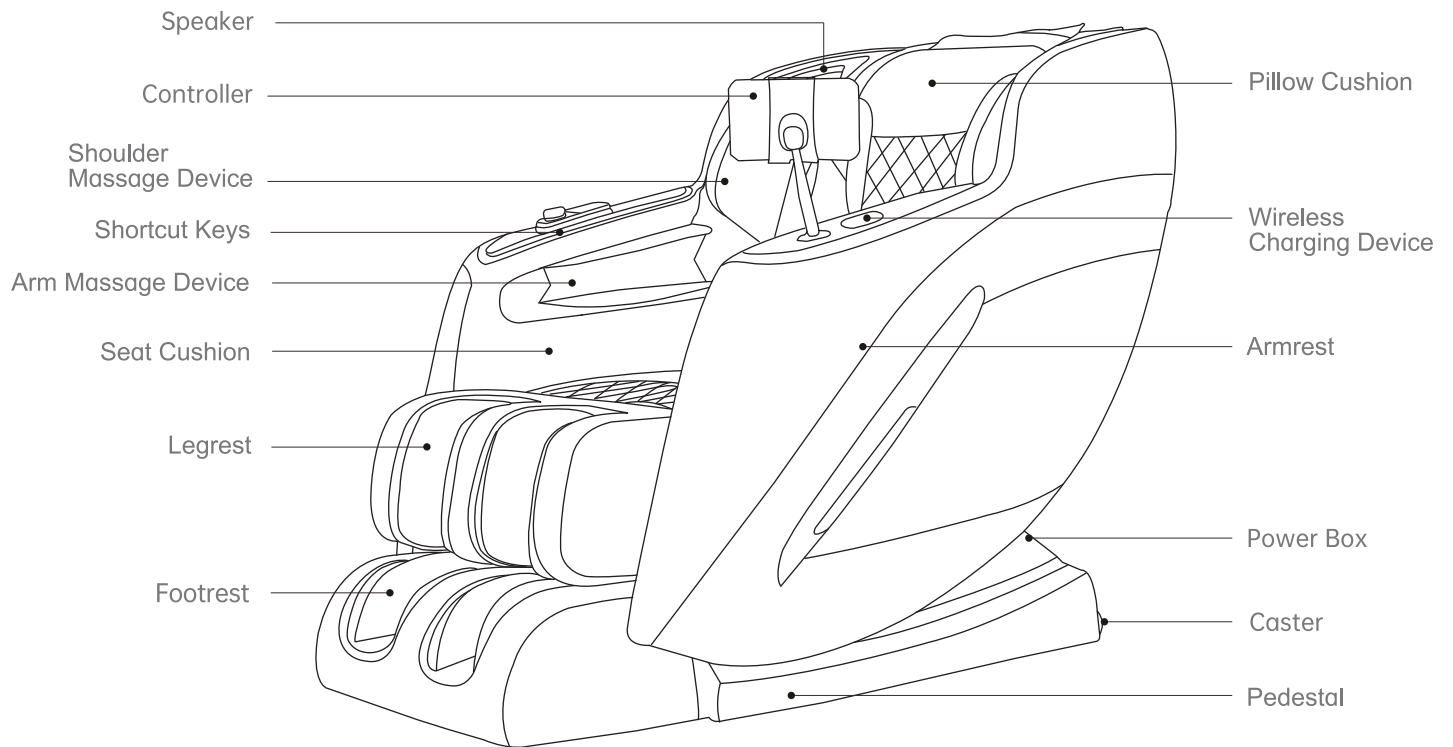
NOTE 2: Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

### **Refer to CC Part 18.213(c) and KDB 784748 Anner A section A.5:**

- (a) Max. Electric Field Emissions: 7.21V/m  
Max. Magnetic Field Emissions: 0.35 A/m
- (b) The maintenance of the system is the responsibility of the manufacturer.
- (c) To prevent interference, the product should be as far away from devices operating at the same frequency as possible.

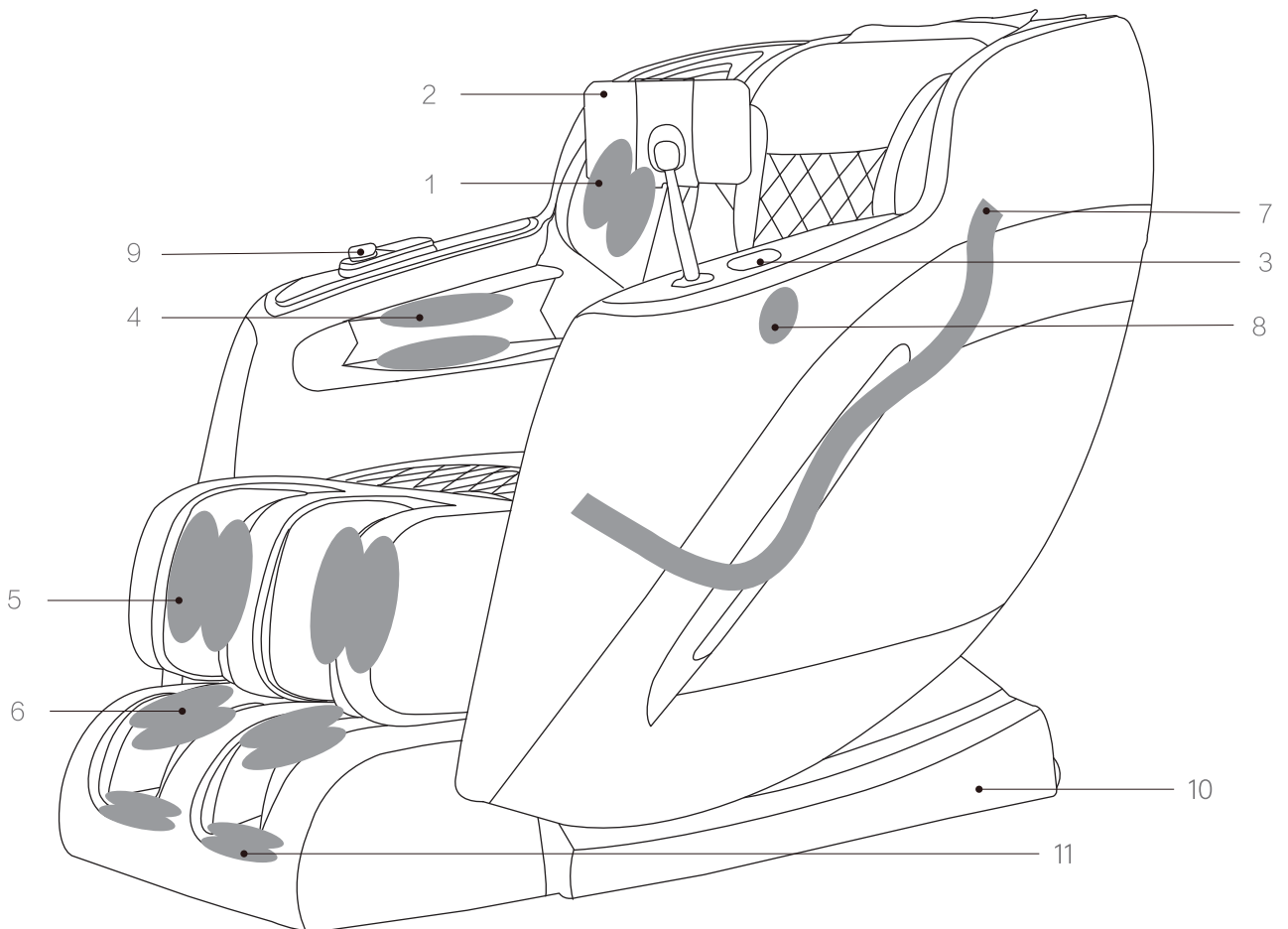
# 2. NAME AND FUNCTION OF EACH COMPONENT

## 2.1 EXTERNAL STRUCTURE



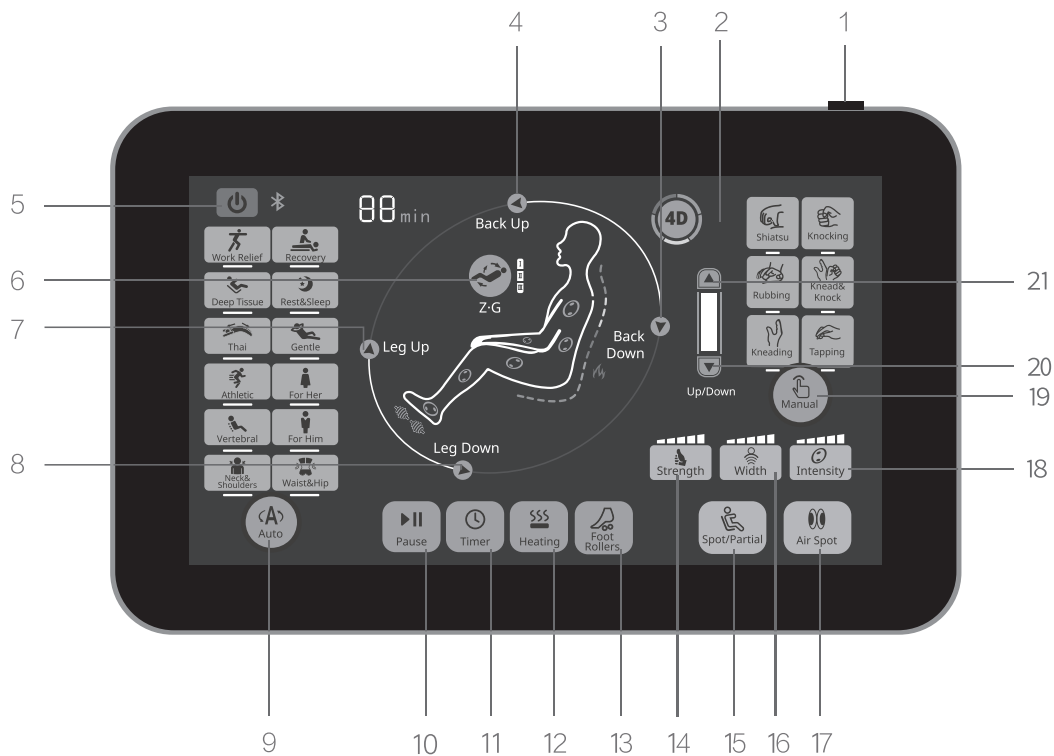
## 2.2 INTERNAL STRUCTURE

- |   |                           |    |                          |
|---|---------------------------|----|--------------------------|
| 1 | Shoulder Air Massage Unit | 7  | SL Massage Track         |
| 2 | Remote Control            | 8  | Back Heat                |
| 3 | Wireless Charger          | 9  | Shortcut Button          |
| 4 | Armrest Air Massage Unit  | 10 | Slide Rail               |
| 5 | Calf Air Massage Unit     | 11 | Foot Roller Massage Unit |
| 6 | Foot Air Massage Unit     |    |                          |





## 2.3 REMOTE CONTROLLER INSTRUCTION

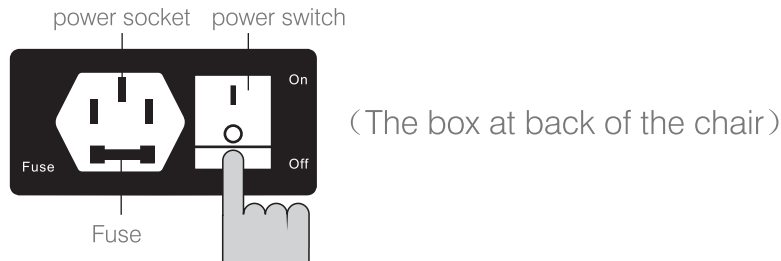


- |                        |                             |
|------------------------|-----------------------------|
| 1 Power Switch         | 12 Heating Function         |
| 2 Touch Panel          | 13 Foot Rolling Massage     |
| 3 Back Cushion Descend | 14 Speed Adjustment         |
| 4 Back Cushion Ascend  | 15 Spot-Partial             |
| 5 On/Off               | 16 Width Adjustment         |
| 6 Zero-Gravity         | 17 Air Pressure Massage     |
| 7 Legrest Ascend       | 18 Air Intensity Adjustment |
| 8 Legrest Descend      | 19 Manual Massage           |
| 9 Auto Programs        | 20 Massage Roller Down      |
| 10 Pause               | 21 Massage Roller Up        |
| 11 Timer               |                             |

## 2.4 OPERATION GUIDE

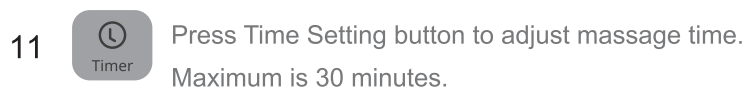
### 1. Powering up the massage chair

Please make sure that the power switch at the back of the massage chair is in the off "O" position, then insert the power cable into the port to the left of the switch. Once firmly plugged in, proceed to plug the power cord into the outlet. Then put the switch to the on "I" and the remote should light up.



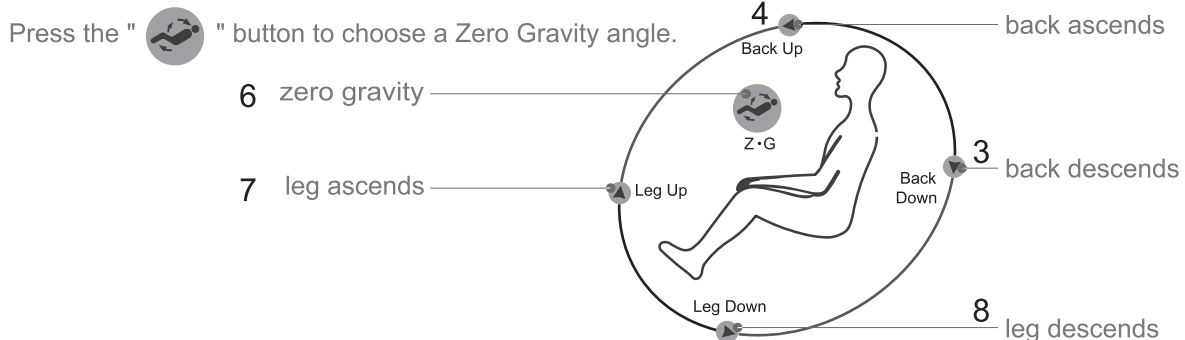
### 2. Starting your massage

Sit in the chair with your buttocks firmly pressed against the backrest to ensure that the chair will provide a consistent massage pressure from top to bottom. Then press the "power switch(1)" button and select a massage.



### 3. Adjusting the angle of the recline

Please adjust the backrest and legrest angle prior to selecting a massage function. Getting into position before selecting the massage function allows for the chair to deliver a more accurate massage. The chair and legrest can be adjusted simultaneously or independently, depending on the button selected on the remote as illustrated below.

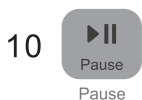


### 4. Stop or finish the massage

Normal stop : the timing function is pre-set 15 minutes. At time out the program will stop and keep the setting posture.

Force stop: when press the restore during massage, it will stop massage immediately.

Press button again to continue.



## 5. Selecting a preset programmed massage





Automatic programs combine shiatsu, kneading, tapping and air massage.

Button	Description	Main function
	 Work relief massage program	Press button one time to start work relief massage. This is an exclusive massage program for the workplace walks, according to the features of long time desk work and business trip, it can ease muscles and recuperate body.
	 Deep massage program	Press button two times to start deep tissue massage. A full body deep massage includes Shiatsu, Knocking and Tapping to ease and relax muscles after intense exercise, especially promote the body circulation system to improve the muscle recovery after exercise.
	 Thai stretch massage program	Press button three times to start thai stretch massage. This massage will stretch your calf muscles and hamstrings with a combination of gentle tapping, kneading, rolling, and air compression. This massage is inspired from Thai Massage, the strongkneading and stretch of the body can effectively stretch legs, it's the best choice to relax tired muscles and increase physical vigor.
	 For Athletic massage program	Press button four times to start athletic massage. An auto programme generated by the system, focus on the tension points collected from athletics, especially promote the body circulation system to improve the muscle recovery after exercise.
	 Full back massage program	Press button five times to start vertebral massage. A full body massage, mainly focus on your full back with a deep massage that includes air compression to relieve the symptoms of lumbar spine pain.
	 Neck & Shoulder massage program	Press button six times to start neck & shoulder massage. A full body massage, mainly focus on your neck and shoulders with a slow massage that incorporates soothing heat to relieve neck and back pain symptom. The curve design of the chair backrest makes the massage rollers completely fit the shoulders and the neck, which can effectively relieve fatigue and stiffness.
	 Recovery massage program	Press button seven times to start recovery massage. A full body deep massage includes Shiatsu, Knocking and Tapping to ease and relax muscles after surgeries.
	 Rest & Sleep massage program	Press button eight times to start rest & sleep massage. A program designed to provide a mild massage that is great for deep relaxation. The mild massage kneads body parts from heavy strength to lightone, from light to no strength to help soothe tired body gradually.
	 Gentle massage program	Press button nine times to start gentle massage. A full body gentle massage includes Kneading designed for daily use.
	 For Her massage program	Press button ten times to start for her massage. A full body gentle massage includes Kneading, specially designed for female.
	 For Him massage program	Press button eleven times to start for him massage. A full body strong massage includes Kneading, specially designed for the male.
	 Lower back, waist and hips massage program	Press button twelve times to start waist & hip massage. A full body massage, mainly focus on your lower back, waist and hips with a deep massage that includes air compression to relieve full body pain.

- ※ For above programs, the preset time is 15 minutes and the default of airbag intensity is medium Press the “ Intensity ” button to adjust the intensity of air pressure.
- ※ The above automatic full-body massage courses cannot be combined with other programs.







## Function introduction for manual setting course

Button	Description	Main function
 Strength	Speed adjustment	There are five levels to choose from: slow, medium and fast.
 Width	Width adjustment	There are five levels to choose from: narrow, medium and wide.
 Spot/Partial	Full course/Partial massage	Press the button one time to start localized spot massage. Press two times to start the partial massage. Press third times to start full course.
 Up Down	Massage roller move up Massage roller move down	Press down the button to move massage roller, release the button to stop.

## Functions on buttons

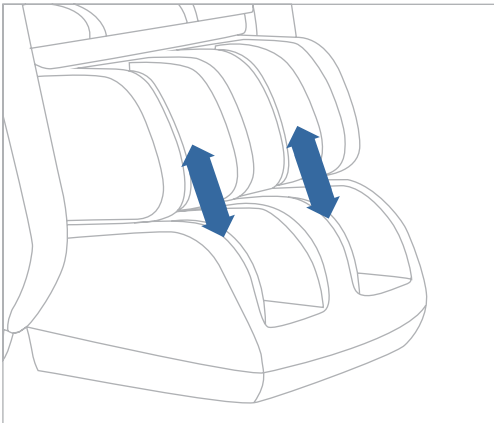
### Introductions on buttons used for manual setting course

Button	Description	Main function
 Air Spot	Air massage	Press one time to start air massage for upper body. Press two times to start air massage for lower body. Press three times to start air massage for full body. To close, press four times.
 Intensity	Air pressure intensity adjustment	Air pressure intensity is adjustable It could be adjusted only in air pressure massage. The circle of intensity is soft, medium and strong.
 Foot Rollers	Rolling massage	Foot rolling control key. Press the button to start foot rolling massage, press again to stop.
 Heating	Heating function	Waist heating function. Press the button to start waist heating massage, press again to stop

## Music Function

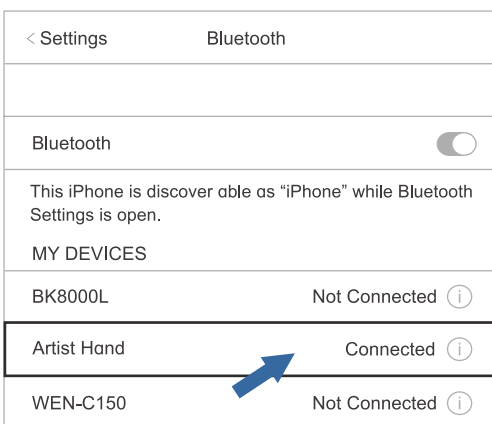
**Connecting your mobile device:** Turn on bluetooth of mobile phone or tablet, then select bluetooth device labeled (code massage chair), after it syncs with massage chair speakers, you can now play your favorite tunes or audio books from your massage chair. Enhance your massage experience!

**⚠ Warning:** Supervision and guidance are necessary when people with disabilities and mental illness use the chair. Please advise with your doctor before using the chair if you have ANY medical conditions. Children under 18 should not use the chair. Do not operate the chair if there are any children or pets nearby. Serious injuries may occur if these instructions are not followed.



## Calf extension settings

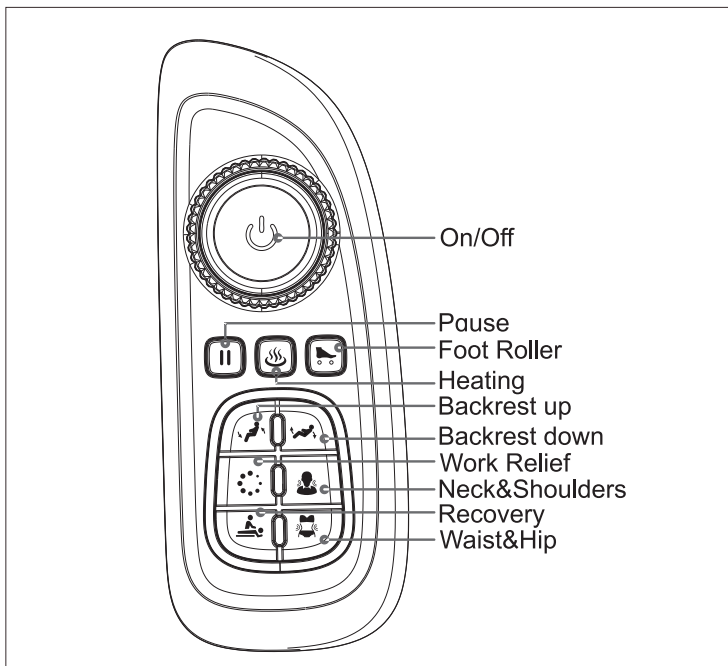
- The footrest unit can be manually extended to suit taller individuals.



## Bluetooth Connection

- Power on the Massage Chair.  
Search Name: "Artist Hand"  
No Password.

## 2.5 SHORTCUT BUTTON INSTRUCTION



Notice: Please refer to the actual product.

- Do not spill water or other liquids on the massage chair or shortcut buttons.
- Do not operate with wet hands.
- Do not sit on the shortcut button.
- Do not press the buttons or knobs with sharp or hard objects.

 On/Off : Press & hold the button to turn the chair ON/OFF.

 Pause : Press the button to pause massage.

 Heating : Press the button to turn on the heating function.

 Foot Roller : Press the button to turn on the foots rolling massage.

 Backrest Up : Press the button to backrest ascend.

 Backrest Down : Press the button to backrest descend.

 Work Relief : Press the button to turn on the work relief massage.

 Neck & Shoulders : Press the button to turn on the neck and shoulders massage

 Recovery : Press the button to turn on the recovery massage.

 Waist & Hip : Press the button to turn on the waist and hip massage.

## 2.6 OFFLINE VOICE COMMAND INSTRUCTIONS

### OFF LINE VOICE COMMAND

Artist Hand's Massage chair is the first chair to feature our newest technology. By using the Voice Command feature, you can quickly access your chair's most used settings without using the remote controller.

### INSTRUCTIONS

Wake up Ai voice command, please say "Hello.Massage" The chair will respond and then will wait for a command. After activated, you have 15 seconds to say your command (see list below). After 15 seconds, it will deactivate and you will need to activate again with "Hello.Massage" Once activated, you can use more than one command, but only one at a time. After a command & reply, you can then say another command.

### TIPS

- For best results, use the exact terminology in the table below and speak clearly and loudly.
- you can use Voice Command to turn on the chair, but only if the chair is plugged in and the switch on the base of the Power Box is switched to "On."
- Support Language: English.

### List of commands:

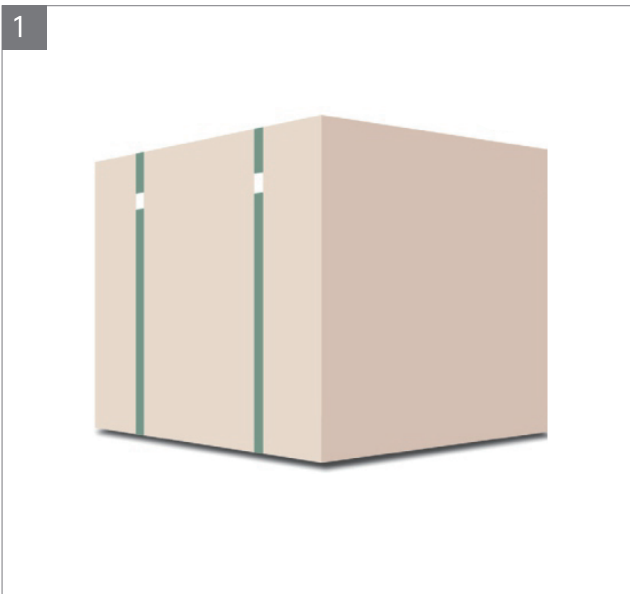
FUNCTION	YOUR COMMAND	RESPONSE	FUNCTION	YOUR COMMAND	RESPONSE
On / Off	Hello Massage	I am here	Foot Roller	Foot rolling	Foot Rolling is on
	Powe on	Massage starts		Stop rolling	Foot rolling stop
	Shut down	Massage ends			
Pause	Pause massage	Massage Paused	WorkRelief	Workrelief mode	Work relief mode is on
	Resume massage	Massage resumed	DeepTissue	Deeptissue mode	Deeptissue mode is on
	Continue massage		Thai	Thai mode	Thai stretch mode is on
Heat	Heating on	Heating on		Stretch mode	
	Heating off	Heating off	Athletic	Athletic mode	Athletic mode is on
Timer	5 Minutes	Massage will stop in 5 minutes	Vertebral	Vertebral mode	Vertebral mode is on
	10 Minutes	Massage will stop in 10 minutes	Neck and Shoulder	Neck and Shoulder mode	Neck and Shoulder mode is on
	15 Minutes	Massage will stop in 15 minutes	Recovery	Recovery mode	Recovery mode is on
	20 Minutes	Massage will stop in 20 minutes	Rest and Sleep	Rest and sleep mode	Rest and sleep mode is on
	25 Minutes	Massage will stop in 25 minutes	Gental	Gental mode	Gental mode is on
	30 Minutes	Massage will stop in 30 minutes	For Her	For Her mode	For her mode is on
Zero Gravity	Zero gravity	Zero Gravity mode		Beauty mode	
	Back up	Back up	For Him	For Him mode	For him mode is on
	Back down	Back down	Waist and Hip	Waist and Hip mode	Waist and hip mode is on
	Back stop	Back stop	Manual	Manual mode	Manual mode is on



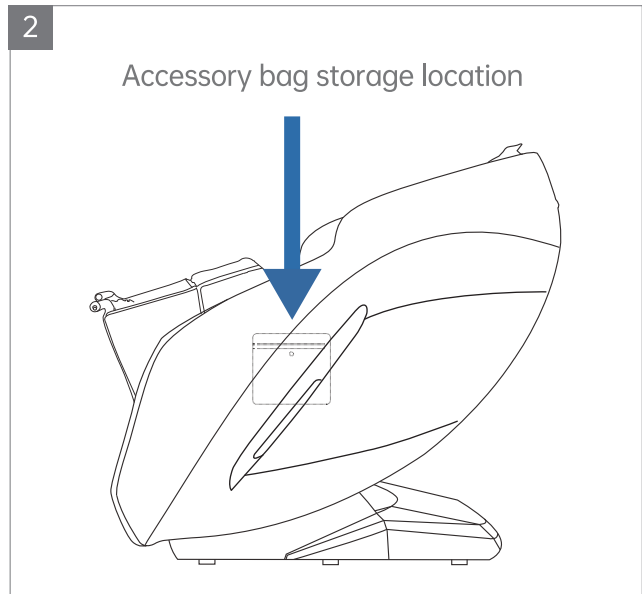
# 3.INSTALLATION PROCESS

## 3.1 INSTALLATION METHOD

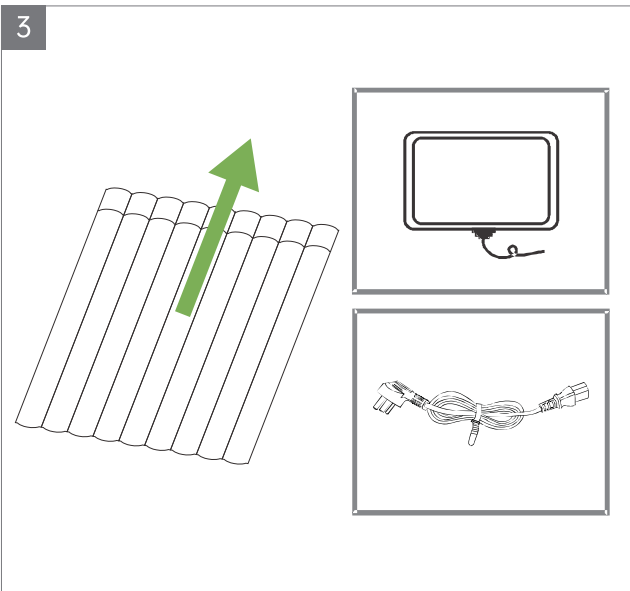
ACCESSORY KIT (PACKED IN A SMALL BAG ) SEE PICTURE 2



Our chair is shipped in one box

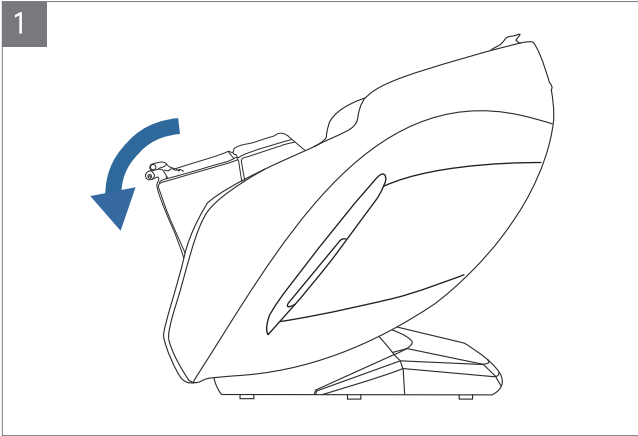


Take out the accessory bag

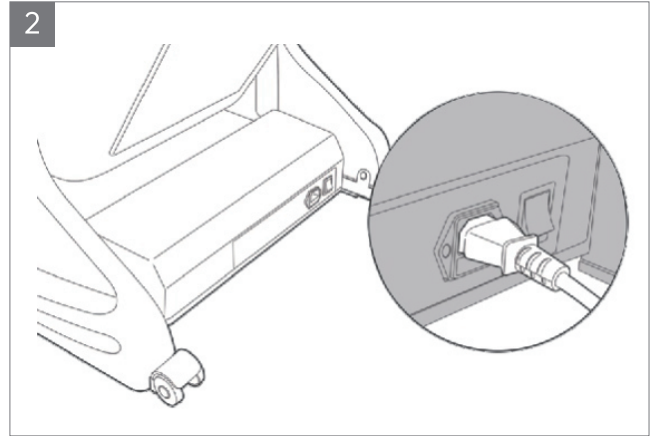


Open the box to remove the Remote control Pad

### 3.2 CALF INSTALLATION PROCESS

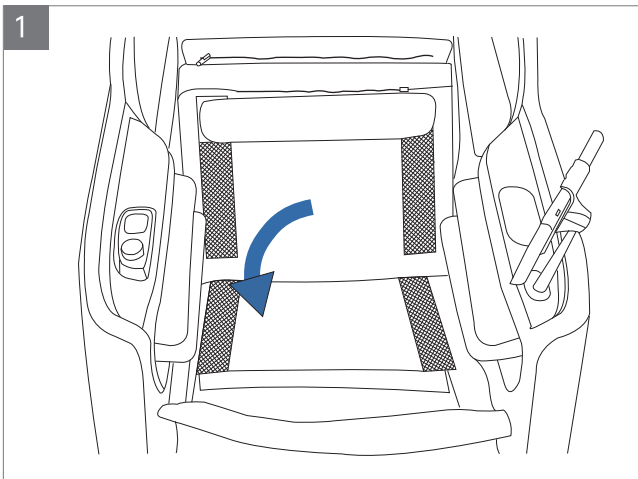


Remove the calf and place it on the floor



Connect the power and turn on the power switch to reset the chair

### 3.3 CUSHION INSTALLATION PROCESS

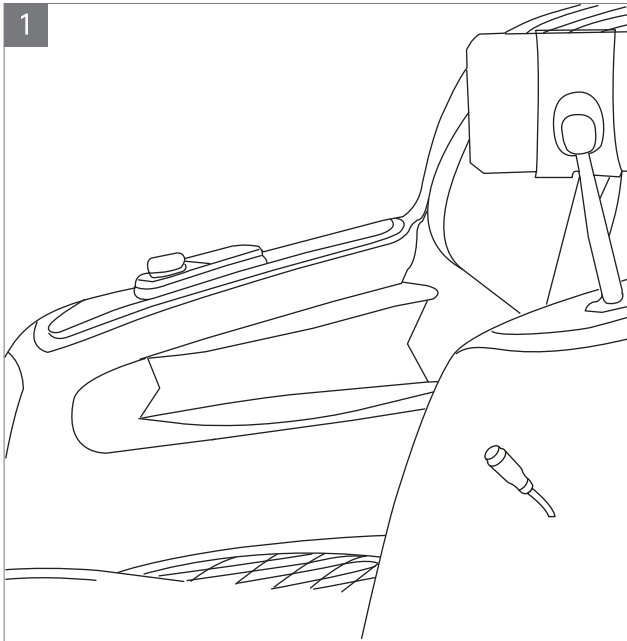


Press down the Velcro to fix it

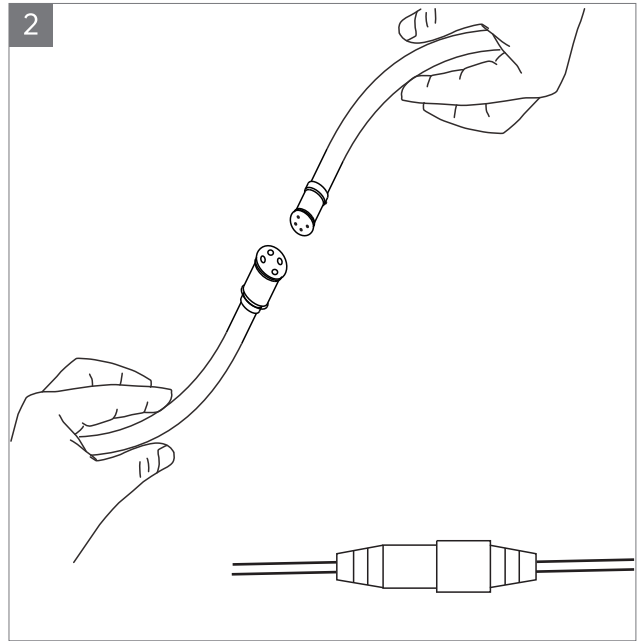


Connect the zipper on the bottom of the cushion

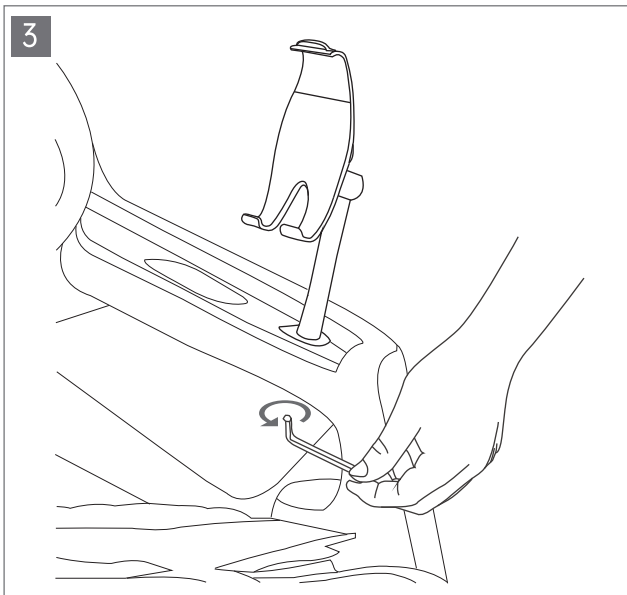
### 3.4 REMOTE CONTROL BRACKET INSTALLATION PROCESS



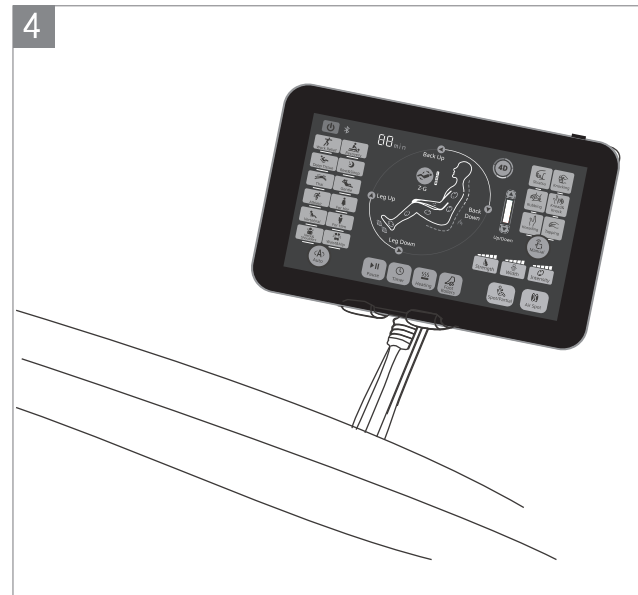
Controller Connector Port



Wire Connection



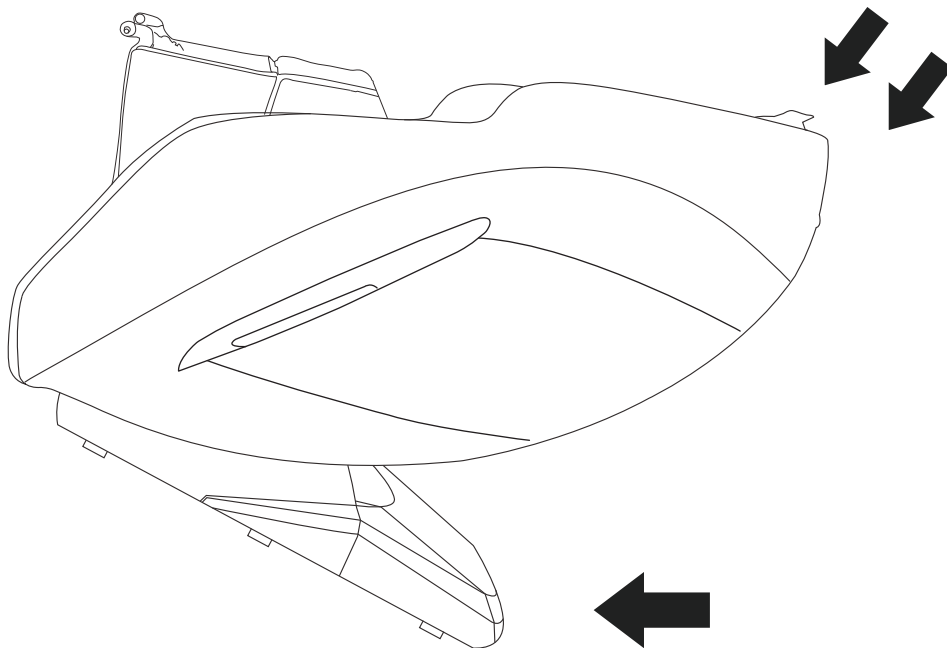
Use an Allen key to tighten the remote control bracket



Remote control Pad

### 3.5 MOVE METHOD

- There are moving rollers at the bottom of the chair.
- Raise the back to the highest point.
- Switch off and unplug the chair.
- Lift the front part of the chair as shown in the figure (one person raises the front part via holding a moving holder, another person pushes the chair when holding the top of the chair), make wheels move.



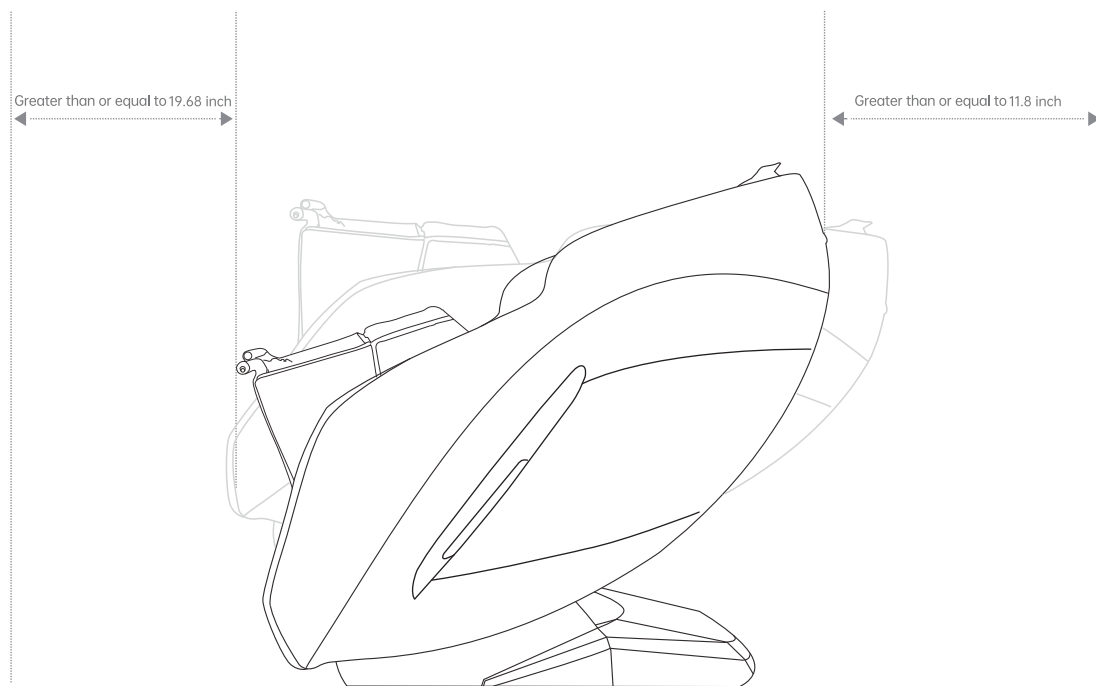
- Don't move it when there are people in it.
- Don't use the armrest while moving the chair, only hold the moving holder in the back and front.

# 4.PRODUCT STORAGE AND MAINTENANCE

## 4.1 INSTALLATION POSITION

PLEASE LEAVE THE SPACE AROUND THE MASSAGE CHAIR WHEN PREPARING THE MASSAGE

- (1) Place a massage chair where there is enough space for the back of the chair to recline and the footrest to rise.
- (2) Make sure that there is at least 11.8 inch in the back of the massage chair and at least 19.68 inch in front of the massage chair. In order to prevent from signal interference, please keep at least 1m away from the TV, radio and other video and audio devices.



Before using, please tidy up well the cables to avoid twining or damage. When the whole chair makes slide movement forward or backward to original position, please check first whether there are kids, pets or any other objects to avoid accidents. Please put carpet or other pad under the massage chair in order to avoid any unpredictable impression on the floor.

### SURROUNDING ENVIRONMENT



Keep the massage chair away from damp places (for example: bathroom) to avoid electric leakage.



Keep the massage chair away from high temperatures sources (for example: stove) to avoid fire or damage to leather material.

## 4.2 GROUNDING INSTRUCTIONS

This product must be grounded. If it should malfunction or break down, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This product is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

Danger - Improper connection of the equipment-grounding conductor can result in a risk of electric shock.

Check with a qualified electrician or serviceman if you are in doubt as to whether the product is properly grounded. Do not modify the plug provided with the product - if it will not fit the outlet; have a proper outlet installed by a qualified electrician.

## 4.3 AFTER USING THE CHAIR

- Please power off the chair and unplug from power the supply socket after using, disconnect the controller and store carefully.
- Please power off the chair and unplug from the power supply socket when the chair is not in use, to avoid children to start the chair accidentally
- Please store well the chair well it is not in use for a long time.

## 4.4 METHODS OF STORAGE

- Do not dismount the back of the chair
- Keep the massage chair free of dust
- Cover the chair with a dust-free cloth to prevent dust from collecting
- Do not store in a hot, humid, damp place or in direct sunlight or heat
- Do not store in an overly cold place

## 4.5 MAINTENANCE

- Unplug from electrical source to avoid shock before cleaning.
- Clean the cloth surface with neutral detergent or a special mild detergent for cloth.
- Dust can be cleaned off with a damp cloth or mild detergent and air dry.
- Do not spray pesticide on the device.
- Specified cleaner can be used on the leather, plastic, and dried with a cloth
- Do not use a damp cloth on the electronic components which can cause shock and damage
- The leather covers (headrest, seat cushion, foot cushion) can be removed for cleaning

# 5.TROUBLE SHOOTING GUIDE

## 5.1 KIND REMINDING

During daily use, please check the possibility of the following risks:

- 1) Scorched smell.
- 2) When you touch the wire, the power sometimes on, sometimes off, the power supply cord is hot or other abnormal phenomenon.



If problems happen as above, please turn off power supply and contact us directly.  
Email: [info@artisthandbeauty.com](mailto:info@artisthandbeauty.com)

## 5.2 TROUBLE AND SOLUTION

Abnormality situation	Solution guide
Failure to start and indicator light is off	<ul style="list-style-type: none"> <li>⊙ Check the plug is well connected</li> <li>⊙ Check the switch on the chair is turned on in the “I” position</li> </ul>
Sound in operation	<p><b>The following sounds are normal</b></p> <ul style="list-style-type: none"> <li>⊙ The mechanism will produce a sound for kneading or knocking</li> <li>⊙ Sound changes after speed adjustment</li> <li>⊙ Sound from when the rollers go up or down</li> <li>⊙ When the chair does a tapping massage it will make the chair vibrate making a sound</li> <li>⊙ When the air inflates and deflates it will make a swooshing sound</li> <li>⊙ Sound for airbag inflating and venting. Airbags may crackle</li> <li>⊙ Sound for leg adjustment</li> <li>⊙ Sound for motor when the massage chair is loaded</li> </ul>

### ATTENTION

If problems are not from above reasons, please turn off power supply and contact us directly.  
Email: [info@artisthandbeauty.com](mailto:info@artisthandbeauty.com)

Note : Do not dismantle the produce by yourself, and our company shall shoulder no responsibility to the damage of the product or the inquiry of people caused by improper use. Thanks for your cooperation !

## 5.3 TECHNICAL SPECIFICATIONS

Name : Massage Chair

Model No.: YH-7250L-LX

SKU: U3030203100/U3030273200

Rated Voltage : 110V

Rated Frequency : 60Hz

Rated Power : 110 W

Safety Design : Class I

N.W : 147.4 LB

G.W : 169.4 LB

MEAS : 47.63"\*29.92"\*44.49"

Manufacturer Reserves The Right To Make Changes To Information's Published In This Document, Including Without Limitation Specifications And Product Descriptions, At Any Time and Without Notice.

## 5.4 CUSTOMER SERVICE

For any inquiries or quality-related issues concerning our products, please send an email to **info@artisthandbeauty.com** we will respond to you as possible and give you an appropriate solution (refund or replacement).