

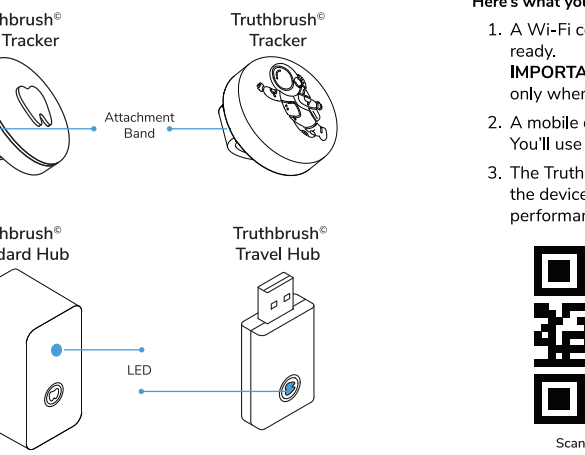


# Connected Oral Care System

## User Guide

Better, At Home, Preventive Oral Care Habits For Happier, Healthier Smiles

### Your New Truthbrush® System



2

### Getting Started

Here's what you'll need:

1. A Wi-Fi connection. Have your network name and password ready. **IMPORTANT:** Your Truthbrush® system will function properly only when connected to a 2.4GHz Wi-Fi signal.
2. A mobile device (phone, tablet) connected to the same Wi-Fi. You'll use this for set up.
3. The Truthbrush® app. You can get it here. Download it to the device that you will use to finish setup and to track your performance.



Scan to download app



3

### The Three Step Setup

- 1 Create your Truthbrush® account. If you are new to Truthbrush®, open the app on your device and follow the wizard to create an account during setup. Got a Truthbrush® account already? Skip to Step 2.
- 2 Set up your Truthbrush® Hub. This is the device that will connect to your Wi-Fi. Got a Truthbrush® Hub already? Skip to Step 3.
- 3 Set up your Truthbrush® Tracker and take the next step toward happier, healthier smiles!

4

### Your New Truthbrush® Hub

The Truthbrush® Hub connects your Truthbrush® Tracker to a Wi-Fi internet connection so that data from every brushing event is safely and securing transmitted to our servers in the cloud.

A single Truthbrush® Hub can be connected to multiple trackers. If there are 3 or more of you sharing a bathroom, you only need 1 hub. If you have a 2nd bathroom that is more than 30 feet away, we recommend you add a 2nd Truthbrush® Hub. Your tracker will connect with the hub it is closest to.

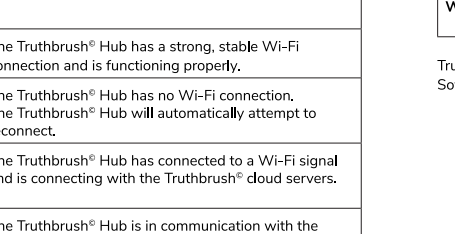
The Truthbrush® Hub is required for the Truthbrush® Tracker to function properly.

The Truthbrush® Standard Hub and the Truthbrush® Travel Hub function similarly. Follow the same set up instructions for both devices.

5

### Set Up Your Truthbrush® Hub

- 1 **Powering up your Truthbrush® Hub**
  - a. Choose a location for your hub (Within range of Wi-Fi and within 30 feet of where you brush your teeth).
  - b. Plug in your Truthbrush® Hub (Standard or Travel version).



- 2 **Pairing your Truthbrush® Hub**
  - a. Once plugged in, your Truthbrush® Hub is discoverable by the app for about 2 minutes.
  - b. In the Truthbrush® app, go to Settings > Manage Hub &

6

### Technical Specifications

<b>Operating Voltage</b>	Standard Hub: 110-240v Travel Hub: 5v
<b>Wireless Technology</b>	Wi-Fi 2.4GHz band, 802.11b/g/n, WPA1/WPA2. Bluetooth LE
<b>Working Range</b>	A Truthbrush® Hub should be placed within 30 feet of your Truthbrush® Tracker(s).

Truthbrush® Hubs can be connected to multiple trackers. Software will be updated automatically.

8

### Your New Truthbrush® Tracker

Your Truthbrush® Tracker is an innovative, connected oral care device that works like a fitness tracker designed to improve your oral health. Your new Truthbrush® Tracker is effective & easy!

- Track your at home, preventive oral care habits and get helpful, professional tips to improve your oral care routine.
- Use your favorite toothbrush...manual or electric; adult or child; any brand.
- No need to push any buttons. The Truthbrush® Tracker is fully automatic. It starts when picked up and stops when placed back down.

For even better results

- Share your information with your dentist.
- Add Truthbrush® Trackers for the whole family.

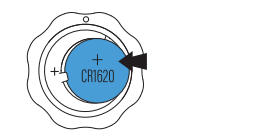
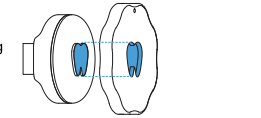
### Which Truthbrush® Tracker do you have?



9

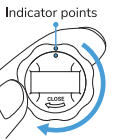
### Set Up Your Truthbrush® Pro Tracker

- 1 **Powering up / Inserting the battery in your Truthbrush® Pro Tracker**
  - a. Open your Truthbrush® Pro Tracker by placing the Truthbrush® tool (included) on the front face of the tracker aligning the tooth icon on the tracker with the cut out of the tooth icon on the tool.
  - b. Unscrew or Rotate counter clockwise to open the tracker.
  - c. Insert battery (CR 1620) with the + sign face up



10

- d. Close the tracker, screwing or rotating clockwise until the indicator point on the back of the tool is aligned with the indicator point on the back of the seal, helping make a watertight seal.



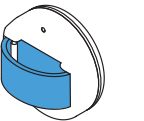
- e. The Truthbrush® Pro Tracker is fully automatic and will turn on with movement and turn off after each use. There is no On/Off button to be pushed.



11

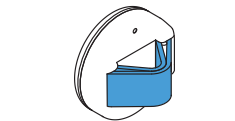
## 2 Attaching the Truthbrush® Pro Tracker to your toothbrush

- Fit the Truthbrush® Pro Tracker over the head of your favorite toothbrush and secure snugly around the base of the neck / just above the thumb grip of the handle.
- Adjust the attachment band to adapt to the size and shape of your toothbrush.



Single band

Use a single band for toothbrushes with a thicker handle or neck.

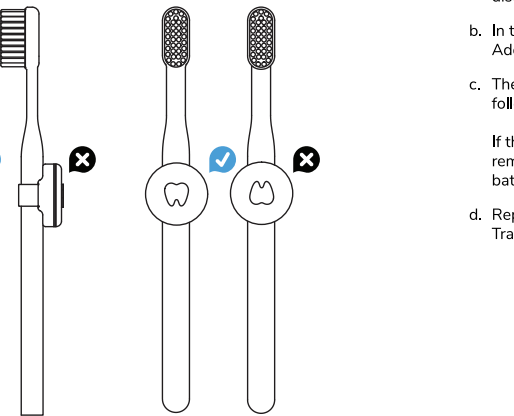


Double band

Use both bands for a more secure attachment to toothbrushes with a thinner handle or neck.

12

- Attach the Truthbrush® Pro Tracker facing the same way as the toothbrush bristles and keep the tooth icon upright as per the illustration.



13

## 3 Activating Truthbrush® Pro Tracker

- Once the Truthbrush® Pro Tracker is powered on, it is discoverable by the app for about 15 minutes.
- In the app, go to Settings > Manage Hub & Tracker > Tracker > Add Tracker > Set Up Truthbrush Tracker.
- The app will automatically detect the Truthbrush® Tracker. Next, follow the prompts to finalize setup.

If the Truthbrush® Pro Tracker is not detected automatically, remove the battery from the Tracker and then re-insert the battery and start the process again.

- Repeat the process to set up additional Truthbrush® Pro Trackers.

14

## Set Up Your Truthbrush® Tracker

### 1 Powering up your Truthbrush® Tracker

- Press and hold button on the lower part of the face of the tracker until you hear a single, solid beep for 1 second.



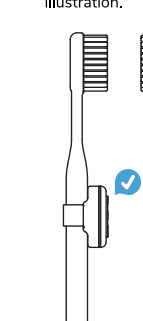
- The Truthbrush® Tracker is fully automatic and will turn on with movement and turn off after each use.



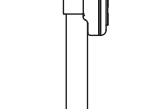
15

## 2 Attaching the Truthbrush® Tracker to your favorite toothbrush

- Fit the Truthbrush® Tracker over the head of your favorite toothbrush and secure snugly around the base of the neck / just above the thumb grip of the handle.



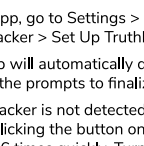
- If you remove to clean or change the skin, be sure to align the arrow on the tracker to the dot on the skin for optimal tracker performance.



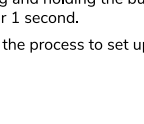
16

## 3 Activating Truthbrush® Tracker

- Once the Truthbrush® Tracker is powered on, it is discoverable by the app for about 15 minutes.
- In the app, go to Settings > Manage Hub & Tracker > Tracker > Add Tracker > Set Up Truthbrush Tracker.
- The app will automatically detect the Truthbrush® Tracker. Follow the prompts to finalize setup.
- If the tracker is not detected automatically, turn the tracker off by clicking the button on the lower part of the face of the tracker 6 times quickly. Turn the tracker back on again by pressing and holding the button until you hear a single, solid beep for 1 second.
- Repeat the process to set up additional Truthbrush® Trackers.



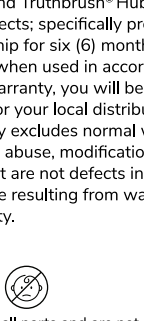
- Repeat the process to set up additional Truthbrush® Trackers.



17

## 2 Attaching the Truthbrush® Tracker to your favorite toothbrush

- Fit the Truthbrush® Tracker over the head of your favorite toothbrush and secure snugly around the base of the neck / just above the thumb grip of the handle.



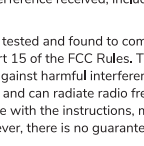
- If you remove to clean or change the skin, be sure to align the arrow on the tracker to the dot on the skin for optimal tracker performance.



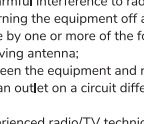
18

## 3 Activating Truthbrush® Tracker

- Once the Truthbrush® Tracker is powered on, it is discoverable by the app for about 15 minutes.
- In the app, go to Settings > Manage Hub & Tracker > Tracker > Add Tracker > Set Up Truthbrush Tracker.
- The app will automatically detect the Truthbrush® Tracker. Follow the prompts to finalize setup.
- If the tracker is not detected automatically, turn the tracker off by clicking the button on the lower part of the face of the tracker 6 times quickly. Turn the tracker back on again by pressing and holding the button until you hear a single, solid beep for 1 second.
- Repeat the process to set up additional Truthbrush® Trackers.



- Repeat the process to set up additional Truthbrush® Trackers.



19

## Limited Warranty

All Truthbrush® Trackers and Truthbrush® Hubs are guaranteed against manufacturing defects; specifically problems caused by materials or workmanship for six (6) months from the date of original retail purchase when used in accordance with the user manual. Under this warranty, you will be able to direct your claims to Truthbrush.com or your local distributor for repair or replacement. This warranty excludes normal wear and tear as well as damages resulting from abuse, modifications or unauthorized repairs or other causes that are not defects in materials or workmanship. Any damage resulting from water leakage is excluded from this warranty.

### Be Careful!

Warning, Choking Hazard.



Truthbrush® Trackers have small parts and are not intended for children under 3 years of age or for individuals that might place inedible objects in their mouths.

19

## FCC Compliance

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna;
- Increase the separation between the equipment and receiver;
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected;
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

### FCC Radiation Exposure Statement

This device complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

20

Truthbrush® Tracker  
FCC ID: 2AS6G-T1

Truthbrush® Hub  
Contains FCC ID: 2AC7Z-ESPWROOM32D

## Industry Canada Statement

This device complies with RSS standards of the Industry Canada Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Ce dispositif est conforme à la norme CNR d'Industrie Canada applicable aux appareils radio exempts de licence. Son fonctionnement est sujet aux deux conditions suivantes: (1) le dispositif ne doit pas produire de brouillage préjudiciable, et (2) ce dispositif doit accepter tout brouillage reçu, y compris un brouillage susceptible de provoquer un fonctionnement indésirable.

Truthbrush® Tracker  
IC ID: 26421-T1

Truthbrush® Hub  
Contains IC ID: 21098-ESPWROOM32D

21