

XG-12
BLUETOOTH 5.0
真分离式无线蓝牙耳机




用户使用手册 USER MANUAC

双耳机使用模式-自动匹配
(此模式适合初次使用)

1. 撕掉双耳机背后的充电绝缘贴纸后重新放入充电仓，激活两边耳机。
注：若耳机放入后显示不在充电状态，请使用USB充电线，同时给充电仓进行充电。


2. 取出两只耳机（R和L左右两边），自动开机蓝色闪烁提示音“开机”，会在7-10秒后双耳机配对完成提示音“配对完成”，然后主耳机进入红蓝双向进入配对模式，打开手机蓝牙功能界面搜索，找到配对名称：XG-5.0，然后点击配对，提示音“配对完成”，则完成配对进入使用状态。



3. 双耳机连接成功是不是特别简单，之后每次充电仓充电状态拿出后，即可秒回连接你的手机设备，不需要多余重复操作。

双耳机使用模式-手动匹配
(当自动匹配失效时使用)

1. 双耳机分别长按开机键3秒（此时两耳机蓝灯慢闪，提示音为：开机），然后进入配对模式，会在7-10秒后双耳机配对完成，提示音“配对完成”，然后主耳机进入红蓝双向进入配对模式，打开手机蓝牙功能界面搜索，找到配对名称：XG-5.0，然后点击配对，提示音“配对完成”，则完成配对进入使用状态。



2. 如果有曾经连接过本机蓝牙设备的耳机，同时开机后则会秒回连接你的手机设备，不需要多余重复操作。

双耳机-神操作功能讲解

关机
长按任意一边耳机（R或者L）4秒左右即可关机。

播放/暂停
播放状态按一下任意一边耳机（R或者L）可实现播放暂停。

接通/挂断电话
通话时按一下主耳机（L耳机）即可接通或者挂断电话。

拒接电话
来电时双击两下耳机（L耳机）即可可以拒接电话。

双击上一曲 双击下一曲

上一曲下一曲
播放状态时，左耳双击即可切换上一曲，右耳双击即可切换下一曲。


呼叫智能语音助手（如Siri）
使用或者待机时，长按1秒左右主耳机（L耳机）即可唤醒。

关闭智能语音助手（如Siri）
使用Siri时长按1秒左右主耳机（L耳机）即可关闭。

注：双耳机模式下，接听电话/播放/语音搜索/下只有主耳机（L耳机），有声音支持收音，副耳机（R耳机），暂时封掉，无声音支持，要接听电话状态，自动恢复双耳正常模式。

你需要单独使用一只耳机（单耳模式）请看这里

1. 单独使用主耳机（L耳机）从充电仓充电状态拿出后，将自动进入搜索配对状态，您可以直接在手机蓝牙功能界面上搜索XG-5.0，并点击连接该设备，并且进入使用。此时副耳机（R耳机）请放回充电仓里面进入充电关机状态。



2. 单独使用副耳机（R耳机）从充电仓充电状态拿出后，请开机按键3秒，将耳机进入搜索配对状态，您可以直接在手机蓝牙功能界面上搜索XG-5.0，并点击连接该设备，并且进入使用。



你需要单独使用一只耳机（单耳模式）请看这里

如何给耳机进行充电？

1. 耳机放入充电仓，充电触点与对接后进入充电状态，耳机充满时耳机上和充电仓上的指示灯将会熄灭。

2. 充电仓给耳机充电指示灯闪烁规律

- 充电舱0-25%，电量状态蓝灯闪1下
- 充电舱25-50%，电量状态蓝灯闪2下
- 充电舱50-75%，电量状态蓝灯闪3下
- 充电舱75-100%，电量状态蓝灯闪4下

售后服务与支持

保修期：
本产品的品质保证期限为，自签收日起12个月内。

在产品保修期内，凡属产品本身质量引起的故障，请用户先此保修卡和购物凭证与经销商取得联系，以享受免费维修。

合格   

如何给充电仓进行充电？



1. 使用正常5V充电器给充电仓进行充电，充电仓充满电时，蓝灯常亮状态。

耳机使用时请留意一下信号注意事项：

- 佩戴方法很重要，避免信号天线被耳朵内部所阻挡，请根据介绍佩戴方法进行佩戴。
- 双耳模式下任何一边耳机用手触碰都会导致信号不良情况，目前此类技术耳机均有这个情况，因为用手相当于阻隔了两个耳机之间的信号连接。
- 双耳模式下耳机与主耳机（L耳机）中间一定不能有多余干扰性强的障碍物，并且需要确保两者之间的距离，影响响了手机与主耳机（L耳机）间的信号传输。
- 双耳模式下，若副耳机（R耳机）有偶尔断连问题属于正常现象，毕竟蓝牙属于无线信号传输，就跟WiFi网络一样，有时候不稳定属于正常可能，此时刚好信号传输受到干扰，请稍等片刻或者换一下位置即可解决。

产品特点

- 全新蓝牙5.0版本，更多无线高清体验
- 分离式机身设计，享受真无线立体声效
- 可充电收纳盒收纳即可为耳机充电




产品参数

型号：XG-12 蓝牙版本：5.0
通讯距离：约10米 耳机待机时间：120h
带充电盒重量：70g 耳机充电时间：0.8h
通话时间：3.5h 音乐时间：4h
充电电压：DC 5v 充电仓电池容量：350Mah
可充电次数：3.5次
支持协议：HFP/HSP/A2DP/AVRCP

售后服务与支持

保修期：
本产品的品质保证期限为，自签收日起12个月内。

在产品保修期内，凡属产品本身质量引起的故障，请用户先此保修卡和购物凭证与经销商取得联系，以享受免费维修。

合格   

蓝牙耳机三包凭证

服务承诺：《严格依据中华人民共和国消费者权益保护法》、《中华人民共和国产品质量法》实行售后三包服务，服务内容如下：

1. 在三包有效期内，您可依据本规定享受修理/更换退货的权利，修理/更换/退货应当凭发票办理。
1. 自您签收日起7日，产品出现品《性能故障表》所列性能故障的情况，经由售后服务中心检测确定，依据您的选择办理，免费办理退货或更换。
2. 自您签收日起15日，产品出现品《性能故障表》所列性能故障的情况，经由售后服务中心检测确定，依据您的选择，免费办理退货或者维修。
3. 自您签收日起12个月内，产品出现品《性能故障表》所列性能故障的情况，经由售后服务中心检测确定，依据您的选择，免费进行维修。

蓝牙耳机性能故障表

名称	性能故障
蓝牙耳机	1. 蓝牙耳机听不到声音 2. 通话过程中，对方听不到声音 3. 无法为蓝牙耳机充电

提示

1. 使用前请仔细阅读使用说明书，并妥善保管。
2. 首次使用，请将本产品充满电。
3. 如果产品长期超过三个月不用，请对其充电。
4. 必须选择正规厂家生产的，经过国家CCC认证的充电器。
5. 若手机无法搜索蓝牙，请确认蓝牙耳机是否处于“配对模式”，若长时间未进行配对或连接，蓝牙耳机配对功能将关闭，请重新将蓝牙耳机自“配对模式”若手机程序出错，请重启手机，若蓝牙耳机程序出错，请重启蓝牙耳机。
6. 当主耳机和副耳机在开机时均无法自动连接上，可以在关机状态下，通过长按主副耳机的多功能按键直到白灯常亮，相互靠近等待连接即可恢复连接。


警告

1. 请勿以任何理由拆除或维修改装耳机，否则可能会导致电子击穿，甚至彻底损坏本产品。
2. 请勿将设备置于温度过低或过高（0℃以下或45℃以上）的环境下。
3. 请避免靠近儿童或者动物眼睛使用设备指示灯。
4. 请勿在雷暴天气下使用该设备，雷暴可能导致设备工作不正常并增加触电的危险。
5. 请勿用油以及其他挥发性的液体擦拭本产品。
6. 请勿将设备接触液体飞溅。

注意

长时间使用耳机可能会造成听力损害，请合理安排使用时间。

XG-12
BLUETOOTH 5.0
True split wireless Bluetooth headset




USER MANUAC

Dual headset usage mode - automatic matching
(This mode is suitable for initial use)

1. Remove the charging insulation sticker behind the dual headphones and re-insert it. Charging bin, activate both sides of the headset.

Note: If the headset is not charging after it is placed, please use USB charging cable, charging the charging post at the same time.


2. Take out two headphones (R and L left and right), automatically turn on the blue flashing tone "on" will complete the pairing after 7-10 seconds. The prompt tone "pairing is completed", then the main ear enters the red and blue pairs to flash into pairing mode, open the phone Bluetooth function interface search, find the pairing name: XG-5.0, then double click to pair, the tone "pairingComplete" then complete the pairing into the use state.



3. Whether the binaural mode connection is successful is not particularly simple. After each charging compartment is taken out, it can be connected back in seconds. Your mobile device does not need to repeat the operation.

Dual headset usage mode manual matching
(used when automatic matching fails)

1. Double headphones press and hold the power button for 3 seconds respectively (at this time, the two headphones blue light flash slowly, the prompt tone is boot), and then enter the pairing mode, the pairing will be completed after 7-10 seconds, the prompt tone is completed. Then, the main ear enters the red and blue pair to enter the pairing mode, open the mobile phone Bluetooth function interface search, find the pairing name: XG-5.0, and then click the pairing, the prompt tone "Pairing is completed to complete the pairing into the use state."



2. If there is a headset that has been connected to the Bluetooth device of this mobile phone, it will connect to your Bluetooth device in seconds after booting up, no need to repeat the operation.

Dual headphones - God operation function explanation

Shut down
Long press any side of the headset (R or L) for about 4 seconds to turn off the playback/pause.

Play status click any one
Side headphones (R or L) for playback/pause.

Turn on/off the phone
You can connect or hang up the phone by pressing the main headset (L headset) during a call.

Refuse to answer the call
You can reject the call by double-clicking the headset (L headset) when you call.

Double click on the previous track Double click on the next song

Previous song
In the playback state, the left ear can be double-clicked to switch the previous song, and the right ear can be double-clicked to switch the next song.


Call smart voice assistant (such as Siri)
When using or standby, press and hold the main headset (L headset) for about 1 second to wake up.

Turn off smart voice assistants (like Siri)
When using Siri, press and hold the main headphones (L headphones) for about 1 second to turn off.


Note: In dual headset mode, answer the call / call / voice mode / There is only the main earphone (L earphone), there is sound to support the radio, the auxiliary earphone (R headphones) temporarily closed, silent state, to end the voice state, automatic recovery of binaural normal mode.

You need to use a separate headset (single ear mode) please see here

1. Use the main headset (L headset) separately from the charging compartment to charge. After exiting, it will automatically enter the search pairing status, you can directly Search XG-5.0 on the Bluetooth function interface of the mobile phone, and click to connect to the device Ready and go into use. At this time, please put the sub-headphones (R headphones). Return to the charging and shutdown state inside the charging compartment.



2. Separately use the sub-headphone (L-headphone) to take the charging status from the charging compartment. After exiting, please turn on the button for 3 seconds to enter the search pair State, you can search directly on the phone Bluetooth function interface XG-5.0, and click to connect the device and enter to use.



You need to use a separate headset (single ear mode) please see here

How to charge the headphones?

1. The earphone is placed in the charging compartment, and the charging contact enters the charging state after being in contact with the suction. When the headset is full, the indicators on the headset and on the charging compartment will go out.




2. Charging compartment to the headset charging indicator flashing law

- charging compartment 0-25%, the power status blue light flashes 1
- charging compartment 25-50%, the power status blue light flashes 2 times
- charging cabin 50-75%, power status blue light flashes 3 times
- charging compartment 75-100%, power status blue light flashes 4 times

售后服务与支持

保修期：
本产品的品质保证期限为，自签收日起12个月内。

在产品保修期内，凡属产品本身质量引起的故障，请用户先此保修卡和购物凭证与经销商取得联系，以享受免费维修。

合格   

How to charge the charging compartment



1. Use a normal 5V charger to charge the charging compartment. When the charging compartment is fully charged, the blue light is always on.

Please pay attention to the signal precautions when using the headset:

1. wearing method is very important to avoid the signal antenna is blocked by the inside of the ear. Block, please wear according to the introduction page wearing method.
2. in the binaural mode, any one-side earphones will cause a signal by hand. Bad situation, this type of technology headset has this situation, because the equivalent of blocking the signal connection between the two headphones by hand.
3. in the binaural mode, the headset must not be in the middle of the main headset (L headset). There are too many disturbing obstacles and need to ensure both. The distance between the mobile phone and the main headset (L headset) signal transmission.
4. In binaural mode, if the secondary earphone (R earphone) has an occasional disconnection problem, it is a normal phenomenon, after all, Bluetooth is a wireless signal transmission. Like the WiFi network, sometimes instability is normal. At this point, just the signal transmission is disturbed, please wait a moment or change just solve the position.

Features



- New Bluetooth 5.0 version, more wireless HD experience
- Separate body design, enjoy true wireless stereo effect
- Rechargeable storage box can be used to charge the headset

Product parameters

Product parameters
Model: XG-12
Communication distance: about 10 meters with charging box weight: 70g
Talk time: 3.5h charging voltage: DC 5v
Charging times: 3.5 times
Support Agreement: HFP/HSP/A2DP/AVRCP
Bluetooth version: 5.0
Headphone standby time: 120h headphone charging time: 0.8h music time: 4h
Charging box battery capacity: 350Mah

After-sales service and support warranty period:
The warranty period for this product is 12 months from the date of receipt.

Free service:
During the product warranty period, all the faults caused by the quality of the product itself. Please contact the dealer with this warranty card and purchase voucher. To enjoy free repairs.

合格   

Bluetooth headset three-package certificate

Service Commitment: "Strictly based on consumer rights of the People's Republic of China The Law of Protection and the Law of the People's Republic of China on Product Quality. After-sales three-pack service, the service content is as follows:

During the validity period of the three packs, you can enjoy repair/replacement according to this regulation. The right to return/repair, repair/replacement/return should be handled by invoice.

1. From the date of your receipt on the 7th, the product appears "performance failure table". The listed performance faults are detected by the after-sales service center. Confirm, according to your choice, free return and replacement.
2. From the 15th day of your receipt date, the product appears "Performance Failure Table". The listed performance faults are detected by the after-sales service center. Make sure that you can return or repair the service free of charge based on your choice.
3. Within 12 months from the date of your receipt, the product appears in the "Performance Fault Table". The listed performance faults are detected by the after-sales service center. Make sure that repairs are made free of charge based on your choice.

Bluetooth Headset Performance Fault Table

name	Performance failure
Bluetooth earphone	1. Bluetooth headset can't hear sound 2. During the call, the other party can't hear the sound. 3. Can't charge Bluetooth headset

prompt

1. Please read the instruction manual carefully before using the product and keep it in a safe place.
2. For the first time, please fully charge this product.
3. If the product is not used for more than three months, please charge it.
4. Must choose the charger produced by the regular manufacturer and passed the national CCC certification.
5. If the phone cannot search for Bluetooth, please confirm if the Bluetooth headset is "Pairing mode". Bluetooth headset if not paired or connected for a long time the pairing function will be turned off, please reboot the Bluetooth headset from "pairing Mode". If the phone program error occurs, please restart the phone. If the Bluetooth headset The program is wrong, please restart the Bluetooth headset.
6. When the main and sub-headphones are turned on, they cannot be automatically connected. You can press and hold the multi-function button of the main and sub-headphones in the off state. Press the button until the white light is on, and wait for the connection to resume the connection.

CAVEAT

1. Do not remove or repair the modified headphones for any reason, otherwise it may this can cause electrical breakdown of the fire and even completely damage the product.
2. Do not place the device at a temperature that is too low or too high (below 0°C or in the environment above 45°C).
3. Please avoid using the device indicator near the eyes of children or animals.
4. Do not use the device during thunderstorms. Thunderstorms may cause equipment/Not working properly and increasing the risk of contacts.
5. Do not wipe the product with oil or other volatile liquids.
6. Do not let the device get wet with liquids.

Note

Long-term use of headphones may cause hearing damage, please arrange the use time reasonably.

FCC statement:

§ 15.19 Labelling requirements.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

§ 15.21 Information to user.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

§ 15.105 Information to the user.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

*** RF warning for Portable device:**

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.