iTECH

FUSION

ROUND SMARTWATCH

WARRANTY &
WATCH CARE

*SEE THE QUICK START GUIDE FOR
QUICK SETUP INSTRUCTIONS

We want to make sure that you're comfortable in your new iTECH Fusion Round Smartwatch. Here are a few tips that should help:

Regularly clean your smartwatch with a moist paper towel (please pat dry your watch once complete)

Keep your wrist free of any dirt and oils

Keep your watch loose enough so that three of your fingers can fit underneath your watch while it's being worn (wearing a watch too tight can cause skin irritation due to sweat or other types of moisture)

After a workout, it's advised to remove your watch to allow your wrist, watch, and yourself to take a breather

Adults with eczema or a skin condition should consult a physician before wearing the watch

Please wear with care!

Clean your band regularly, especially after strenuous exercise. It is recommended to rinse your band with water or wipe it with an alcohol wipe. Do NOT use any kind of soap, hand sanitizers, or household cleaners, which could get trapped beneath the band and irritate your skin.

It's a good idea to set your watch aside for 10-15 minutes after cleaning to ensure that the device is fully free of any potential irritants and completely dry.

For stains or buildup on your band, watch screen or casing, wipe the affected area with an alcohol wipe. Be sure to use a little force while wiping. If affected area is on the band, you can use warm water and a soft bristle brush to remove the dirt, stain or build up.

To keep your device looking new, its recommended to use a microfiber cloth to wipe off any smudges or fingerprints from the casing, screen and band.

Your watch should always help you feel great but if you experience any irritation or skin abrasion, please remove the watch and consult a doctor.

**FOR METAL BANDS
EASY SELF-ADJUSTABLE LINKS**
Lift tab at end of center section on last link. Open clasp and remove link.
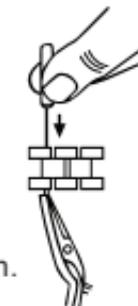
**ADJUSTING METAL BAND USING
HAIR TYPE PIN CONSTRUCTION**

1. Insert an awl or other slim metal tool into hole. Tool should be facing the same direction as the arrow indicated on the bottom side of the band.

2. Press tool until the pin comes through the opposite end. Using pliers, pull the pin out and remove the link. Repeat this process to remove the desired number of links.

ADJUSTING WATCH BANDS FOR LEATHER, SILICONE, FABRIC & PLASTIC STRAPS

Use the prong and notch system to move the prong up or down a notch to tighten or loosen and adjust to the appropriate fit for your wrist.

SETTING THE TIME
1. Gently pull crown out
2. Rotate crown until hands are positioned at time.
3. Firmly push crown in. This will activate the watch.

FOR LEATHER, SIMULATED LEATHER, PLASTIC, FABRIC &, SILICONE BANDS

CHANGING / REPLACING / ADDING / REMOVING THE BAND FROM YOUR WATCH

FOR STRAPS WITHOUT HOLES IN THE LUG

Lay your watch with the face down (preferably on a cloth to prevent scratching your watch). You will need a sharp point or "spring bar tool" to perform the following steps.

1. Insert the sharp point between the strap and watch lug to release strap from case.
2. Once the spring bar is detached, you can remove your strap. To reattach, depress spring bar and insert into hold on the inside of the watch case lug.
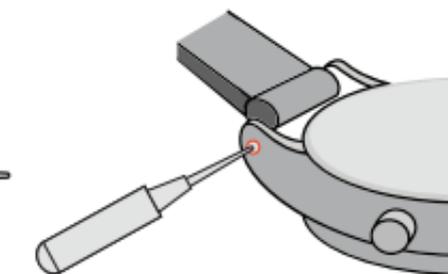
SPRING BAR TOOL

FOR STRAPS WITH SMALL HOLES IN THE LUG

1. Carefully place your watch face down on a folded cloth to avoid damaging the lens.
2. Carefully insert the round end of the watch tool into the hole, toward the center of the strap. The spring bar should come free of its location hole.
3. Lift out the strap and spring bar.

SPRING BAR TOOL

Limited Warranty on iTech Wearables

This limited warranty gives you, the consumer, specific legal rights. You may also be entitled to certain rights, which vary from state to state. The limited warranty can also be found online at https://www.itechwearables.com/warranty or in the documentation provided with the product. We warrant that during the warranty period, this product will be free from defects in materials and workmanship. We limit the duration and remedies of all implied warranties including, without limitation, the warranties of merchantability and fitness for a particular purpose for the duration of this express limited warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Our responsibility for defective goods is limited to repair,replacement, or refund as described below in this warranty statement.

What is the period of coverage?

This limited warranty starts on the date of your purchase and lasts for one year (the "warranty period"). The warranty period is not extended if we repair or replace the product. We may change the availability of this limited warranty at our discretion,but any changes will not be retroactive.

Who may use this warranty?

iTech Wearables ("we") extend this limited warranty only to the consumer who originally purchased the product ("you"). It does not extend to any subsequent owner or other transferee of the product.

What does this warranty cover?

This limited warranty covers defects in materials and workmanship of all iTech Wearables products (the "product") for the warranty period as defined below.

What does this warranty not cover?

This limited warranty does not cover any damage due to: (a) transportation; (b) storage; (c) improper use; (d) failure to follow the product instructions or to perform any preventive maintenance; (e) modifications; (f) unauthorized repair; (g) normal wear and tear; or (h) external causes such as accidents,abuse, water damage or other actions or events beyond our reasonable control.

Devices that are not IP68 waterproof should not be submerged or used in water under any circumstances as this could lead to irreparable damage.

What are your remedies under this warranty?

With respect to any defective product during the warranty period, we will, in our sole discretion, either: (a) repair or replace such product (or the defective part) free of charge or (b) replace the product with same or similar product or (c)refund the purchase price of such product. There may be a fee associated with the warranty return in order to ship back the device to you.

How do you obtain warranty service?

To obtain warranty service, you must submit your claim through our warranty portal (https://www.itechwatch.com/warrantyclaims) during the warranty period. We may charge you a fee for shipping and handling to return the repaired or replacement product to you. Shortly after submitting a claim, you will receive a warranty confirmation email, which you will need to include with your return package product when returning it to us. No warranty service will be provided without the confirmation email included in the package.

Limitation of Liability:

The remedies described above are your sole and exclusive remedies and our entire liability for any breach of this limited warranty. Our liability shall under no circumstances exceed the actual amount paid by you for the defective product, nor shall we under any circumstances be liable for any consequential, incidental, special or punitive damages or losses, whether direct or indirect. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

What can you do in case of a dispute?

The following informal dispute resolution procedure is available to you if you believe that we have not performed our obligations under this limited warranty: you can call our toll free customer experience number at 1-888-200-6081, or open a support ticket at customerservice@itechwatch.com. From there, our customer experience team can assist with any warranty issues.

US Warranty Only

iTech Wearables only offers warranty services within the domestic U.S. If you are making a warranty claim, you will be obligated to send your device to our warranty/return center at:

Warranty Claims

ATTN: Service Department
7350 San Gorgonio Drive
Riverside, CA 92508

Our warranty team will then process your return. Please note that we only ship back out to domestic addresses. We do not ship to any P.O. boxes, Puerto Rico, Alaska, or Hawaii.

The battery for your device cannot be replaced under any circumstances. If you experience any issues with your watch, please contact our customer service center.

DO NOT RETURN PRODUCT TO THE STORE FOR SERVICING

STOP

FOR TECHNICAL ASSISTANCE, WARRANTY AND CUSTOMER SERVICE, CALL:

+1 (888) 200-6081

PLEASE VISIT US AT:
www.itechwearables.com